00:00:01,490 --> 00:00:08,810

Every business leader and employee want to be on a team of people who will fight for each other and die for their customers,

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00:00:08,810 --> 00:00:12,980

the way to do that might be different than you think. It's not leadership.

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00:00:12,980 --> 00:00:17,270

It's not strategy. It's how well you know yourself.

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00:00:17,270 --> 00:00:24,230

Self-awareness involves knowing your personality style, understanding the lens through which you see the world,

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00:00:24,230 --> 00:00:30,500

knowing not only how you habitually act, think and feel, but why.

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00:00:30,500 --> 00:00:36,860

The question now becomes this what is self-awareness and how can we develop it?

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00:00:36,860 --> 00:00:40,910

I'm going to introduce you to the most powerful tool I know for helping people

00:00:40,910 --> 00:00:47,140

improve their self awareness so they can become the best version of themselves.

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00:00:47,140 --> 00:00:57,150

I'm Ian Quraan and welcome to Business Made Simple Schaus on the Enneagram.

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00:00:57,150 --> 00:01:04,350

You know, every business leader and employee want to be on a team of people who will fight for each other and die for their customers.

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00:01:04,350 --> 00:01:08,970

Now, the way to do that might be different than you think. It's not leadership.

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00:01:08,970 --> 00:01:13,110

It's not strategy. It's how well you know yourself.

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00:01:13,110 --> 00:01:22,260

And the more you know yourself, the better you understand how each team member is wired and what they really want out of their job and their life.

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00:01:22,260 --> 00:01:31,080

Take it from me. The fastest way to frustrate your team and create conflict is to think everybody is wired like you.

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00:01:31,080 --> 00:01:39,540

In fact, the biggest mistake a leader can make is to presume the way they see the world is the only way to see the world.

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00:01:39,540 --> 00:01:45,090

You've got to remember that what motivates you may not motivate everyone.

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00:01:45,090 --> 00:01:52,070

So if you don't fully understand yourself, you could be setting yourself and others up for failure.

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00:01:52,070 --> 00:02:00,200

When business leaders and employees don't know themselves, when they lack self-awareness, they usually put people in the wrong roles.

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00:02:00,200 --> 00:02:07,040

They lose top talent because employees don't feel understood. They have a high level of conflict in the workplace.

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00:02:07,040 --> 00:02:14,700

They don't communicate well. So what's the secret ingredient you can use to combat all of these problems?

00:02:14,700 --> 00:02:23,500

Well, before I tell you that, I want to share with you just how crucial it is that you and your team be self aware.

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00:02:23,500 --> 00:02:30,730

More than ever, people recognize that self-awareness translates to greater personal and professional happiness.

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00:02:30,730 --> 00:02:40,990

And the research supports this idea. Cornell University a number of years ago partnered with Greenspeak partners to do an in-depth study of 70 to

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00:02:40,990 --> 00:02:49,270

high performing CEOs to determine if there was a single trait or quality that accounted for their success.

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They expected the answer to be along the lines of grit or focus or vision, casting or strategic planning.

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00:02:55,540 --> 00:03:00,130

But their results surprised them. Here's what they wrote.

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00:03:00,130 --> 00:03:07,650

The overall key predictor of success among leaders is self-awareness.

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00:03:07,650 --> 00:03:13,560

Now, to be clear, self-awareness isn't just a key predictor for success among CEOs,

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00:03:13,560 --> 00:03:22,460

but for employees across an organization, from salespeople to customer service reps, from CFOs to the cafeteria workers.

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00:03:22,460 --> 00:03:29,480

Research shows increased self-awareness among corporate employees, improves communication,

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00:03:29,480 --> 00:03:35,210

it creates healthier cultures, it reduces conflict, it facilitates collaboration,

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00:03:35,210 --> 00:03:39,290

it enhances customer relations, makes better decision makers,

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00:03:39,290 --> 00:03:47,120

improves employee engagement and retention, and it eliminates inefficiencies and much, much more.

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00:03:47,120 --> 00:03:58,150

In other words, companies that value and teach self-awareness enjoy increased profits, greater productivity and more success in the marketplace.

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00:03:58,150 --> 00:04:04,600

Now, let me share a more sobering statistic in a large scale scientific study,

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00:04:04,600 --> 00:04:14,350

Dr. Tara Urick and her team found that most people believe they are self aware, but in reality, only 13 percent actually are.

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00:04:14,350 --> 00:04:19,690

So I'll let you do the math. Think about how many employees are at your company.

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00:04:19,690 --> 00:04:22,240

Let's say there are let's say there are 50.

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00:04:22,240 --> 00:04:33,880

If your work is right, that means only six of your employees are self aware people and the rest think they are, but they aren't.

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00:04:33,880 --> 00:04:38,320

Well, thankfully, there's good news for those of us who suspect or know we are in that.

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00:04:38,320 --> 00:04:42,850

Eighty seven percent, those who score lower on the self awareness scale,

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00:04:42,850 --> 00:04:54,530

the same research that shows self-awareness is the single most important determinant of success or failure in business also shows it can be developed.

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00:04:54,530 --> 00:05:00,950

The question now becomes this what is self awareness and how can we develop it?

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00:05:00,950 --> 00:05:05,690

Well, self awareness involves knowing your personality style,

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00:05:05,690 --> 00:05:12,380

understanding the lens through which you see the world, knowing not only how you habitually act, think and feel,

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00:05:12,380 --> 00:05:22,220

but why surfacing and managing your self, limiting beliefs and fears, learning how your personality style affects your decision making,

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00:05:22,220 --> 00:05:28,450

and identifying people in situations that trigger reactivity and more.

00:05:28,450 --> 00:05:29,800

Practically speaking,

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00:05:29,800 --> 00:05:38,860

self-awareness is understanding the impact your personality has on other people and the ability to observe and regulate your thoughts,

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00:05:38,860 --> 00:05:44,140

feelings and actions as you interact with people from moment to moment throughout the day.

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00:05:44,140 --> 00:05:53,710

Organizational psychologists believe self awareness is the single most important skill twenty first century leaders can develop.

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00:05:53,710 --> 00:05:55,180

But there's more.

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00:05:55,180 --> 00:06:05,350

In my twenty five years as a therapist, I've learned self-awareness is not only a key predictor for success in business, but in life as well.

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00:06:05,350 --> 00:06:12,370

So as an additional bonus, what you learn in this course will revolutionize your private world.

00:06:12,370 --> 00:06:23,710

It will help you to not only become a better employee or leader, but a more loving husband, wife, partner, friend and all round human being.

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00:06:23,710 --> 00:06:30,770

So now what? In this course, I'm going to introduce you to the most powerful tool I know for helping people

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00:06:30,770 --> 00:06:36,320

improve their self awareness so they can become the best version of themselves.

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00:06:36,320 --> 00:06:52,330

It's called the Enneagram, and it's an ancient personality typing system that is the secret ingredient every business leader needs to succeed.