#BC5

Skype for Business

@directorcia

http://about.me/ciaops

Who's ready for Cloud PBX?

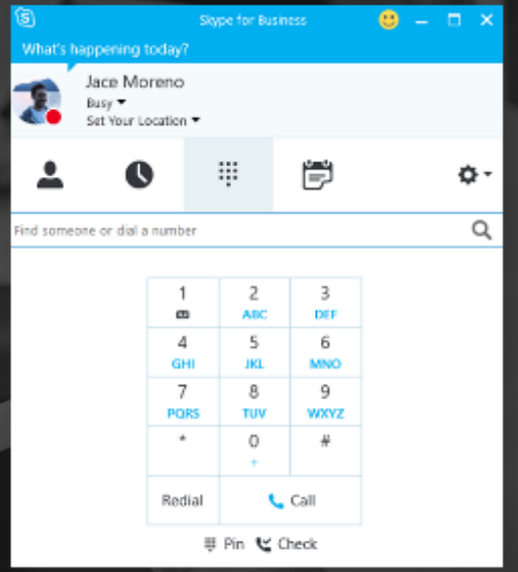
PSTN CONFERENCING & CALLING

Use any phone to join Skype Meetings, with dial-in and dial-out **PSTN Conferencing,** even external users

Subscribe to **PSTN Calling plans** from Office 365, use existing phone numbers, or get new ones

Deliver secure, high quality voice and video traffic across the globe using **Azure ExpressRoute for Office 365**

MAKE EXTERNAL CALLS FROM YOUR SKYPE SOFTPHONES



DIAL IN & DIAL OUT CONFERENCE NUMBERS FOR ANYONE

Announcements - Complete meeting solution

New

Skype meeting broadcast

Reach thousands for very large meetings, attendees join from virtually any browser and device

New

PSTN conferencing

Use a dial-in number to join Skype meetings from any device, dial-out to bring participants into the meeting

Connected meeting experience

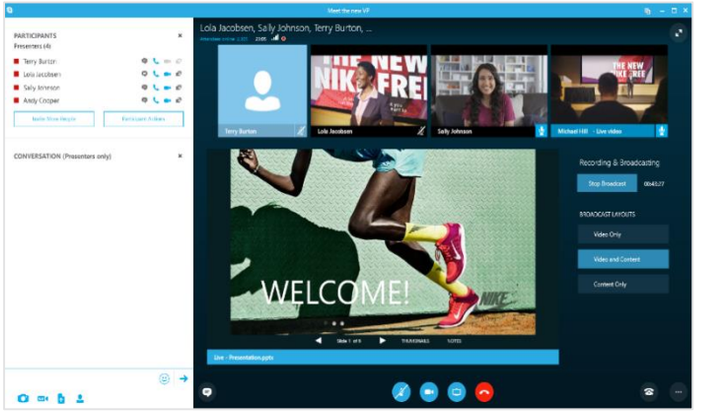
Modern attachments, 'meet now' in unified groups, online meetings by default

Video and content sharing

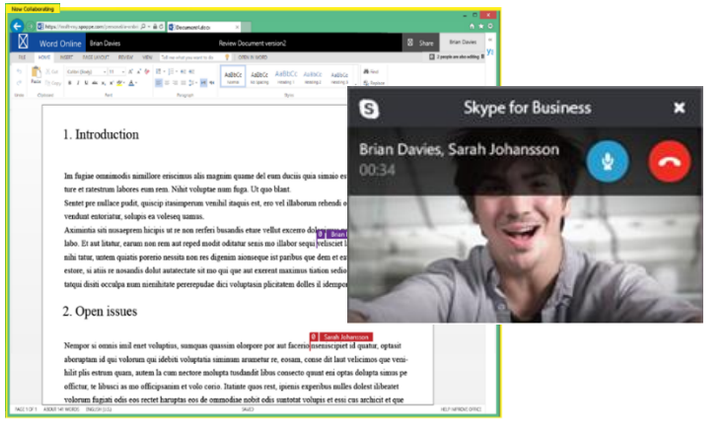
Office real-time co-authoring in Skype for Business, fast HD video-based screen sharing

Surface hub and skype room systems

Team collaboration device from Microsoft, full spectrum of meeting devices with partners



Skype meeting broadcast



Office real-time Co-authoring in skype for business

Announcements - Cloud PBX and PSTN calling

New

Cloud PBX

Manage your calls right within O365; eliminate separate PBX systems for information workers

Everywhere access

Make, receive and transfer calls from mobiles, tablets, and PC's, from nearly anywhere with internet access

Consolidated management

Office 365 administration portal as the central location to manage users for communications, email and content

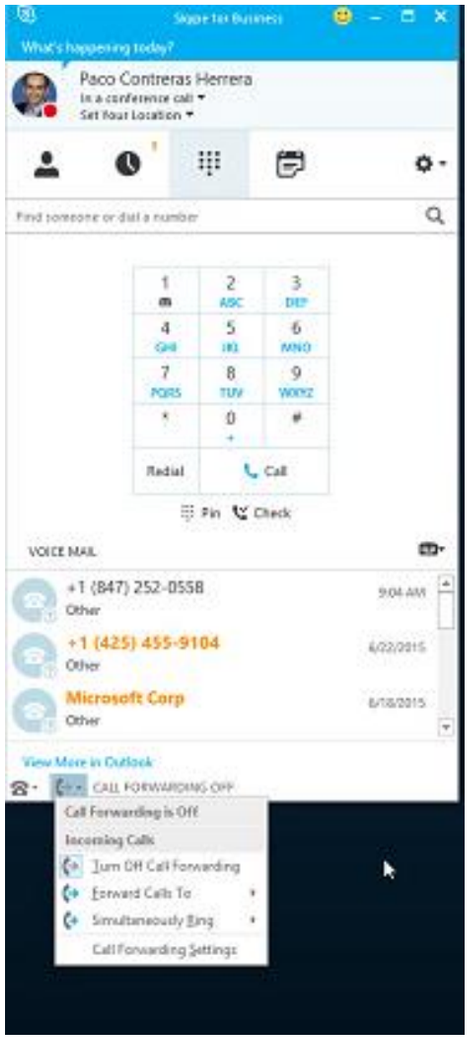
Global deployment options

Take advantage of your existing telephony infrastructure (i.e. traditional PBX systems or on-premises SIP trunks)

New

PSTN calling

Subscribe to calling plans from Office 365, use existing phone numbers or get new ones, starting in the US this year



How you can manage your calls

Dial in conferencing will be available from 1 September

Office 365 enterprise suites

Features Office 365 Services	E1	E3	new E5
Business Class Email and Calendars **(Exchange Online)**	50 GB	Unlimited	Unlimited
Social, Video, Sites **(Yammer, O365 Video, SharePoint Online)**	●	●	●
IM, Online Meetings, Meeting Broadcast **(Skype for Business)**	new ●	new ●	●
File Storage, Sharing, Information Discovery **(OneDrive for Business, Delve)**	●	●	●
Office Online	●	●	●
Office Client Apps **(Office 365 ProPlus)**		●	●
Archiving, Rights Management, Data Loss Prevention, Encryption		new ●	●
Predictive eDiscovery, Secure Attachments/URLs, Access Control			●
End User and Organizational Analytics **(Power BI Pro, Delve Org Analytics)**			●
Cloud PBX **(Skype for Business)**			●
PSTN Conferencing **(Skype for Business)**			●
PSTN Calling **(Skype for Business)**			Add-on

What's coming

http://bcove.me/9qvqbhlw

Benefits of Skype for Business

- Reduced emails
- In built conferencing
- Recording
- File sharing
- Auditing and compliance
- Mobility
- No infrastructure impact

Value of Premium Cloud Voice

Remove expensive PBX footprint & migrate to a cloud voice solution with **Cloud PBX**

Consolidate vendors & reduce audio conferencing costs with **PSTN conferencing**

Remove on-prem voice footprint entirely & roll out a full cloud Enterprise Voice solution with **PSTN calling**

Simple, inexpensive, on-demand, webcasting with **Skype Meetings Broadcast**

DEMO

Getting Started

- Install / Configure Skype for Business desktop client
- Install / Configure Skype for Business mobile client
- Allow customers to connect to you
- Ensure Outlook connectivity
- Initial training
- Be ready for PSTN connectivity

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Questions / Feedback?

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Resources

http://tinyurl.com/ingrambc5

Resources

- Dial in conferencing extended to Australia – http://news.microsoft.com/en-au/2016/08/02/microsoft-extends-voice-conferencing-solutions-footprint-to-australia/#sm.001tcpxdm6eqdu4117k1xqqqfk1ru
- Introducing Skype for Business - https://support.office.com/en-us/article/Introducing-Skype-for-Business-e705627e-8e94-4bae-ac8b-4ccea5a9c4c0
- Step by step for new users - https://www.youtube.com/watch?v=7_c4zVJ739M
- Best practices for a meeting - http://office.microsoft.com/en-au/office365-lync-online-help/best-practices-for-a-lync-meeting-HA103519675.aspx
- Client comparison tables - https://technet.microsoft.com/en-us/library/dn933896.aspx

CIAOPS Resources

- Blog – http://blog.ciaops.com
- Free SharePoint Training via email – http://bit.ly/gs-spo
- Free Office 365, Azure Administration newsletter – http://bit.ly/o365-tech
- Free Office 365, Azure video tutorials – http://www.youtube.com/directorciaops
- Free documents, presentations, eBooks – http://docs.com/ciaops
- Office 365, Azure, Cloud podcast – http://ciaops.podbean.com
- Office 365, Azure online training courses – http://www.ciaopsacademy.com
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