

PROGRAM GUIDE

Coaching for the Gold: Mastering Skills to Lead Others to Success

Instructor: Martine Brown

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Program Duration: 9 Weeks (4 Live classes, 5 Live Co-Working Sessions)

Platform: Cocoa Twins Teachable School will house your learning.

Program Overview

Welcome to the "Coaching for the Gold: Mastering Skills to Lead Others to Success" program. This nine-week intensive course is designed to equip you with essential business coaching skills, from identifying your coaching niche to mastering the ABC process. Through interactive lessons, co-working sessions, and practical challenges, you will elevate your coaching practice and lead your clients to success.

Week 1: Meet and Greet

Objective: Set the tone for the program by allowing participants to introduce themselves, share their goals, and connect with each other.

- Activities:
 - Icebreaker activities.
 - Introduce program structure, expectations, and goals.
 - Explain co-working session purpose.
 - Discuss initial reflections on their coaching journey.

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Week 2: Establishing Your Coaching Focus

- **Objective:** Understand the importance of defining your coaching niche and focus.
- Key Topics: Identifying ideal clients, finding your coaching style, setting realistic coaching goals.

Week 3: Co-Working Session

- **Objective:** Support participants in clarifying their coaching focus based on the insights from Week 2.
- Activities: Individual brainstorming and peer feedback on coaching niches.

Week 4: Action-Based Coaching Presentations

- Objective: Learn the ARIA coaching model and its application to drive client progress.
- Key Topics: Using ARIA in sessions, identifying challenges, setting actionable goals.

Week 5: Co-Working Session

- **Objective:** Perform the ABC Coaching Presentations
- Activities: Participants will practice coaching each others based on what they learned.

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Week 6: The ARIA Model

- Objective: Learn the ARIA coaching model and its application to drive client progress.
- Activities: Using ARIA in sessions, identifying challenges, setting actionable goals.

Week 7: Co-Working Session & Aquiring Clients Review

- Objective: Explore strategies to gain coaching clients.
- Activities: Peer practice sessions and feedback loops on action based coaching skills.

Week 8: Mastering Active Listening and Challenging Clients

- Objective: Strengthen listening skills and practice challenging clients in a supportive environment.
- Activities: Peer practice sessions and feedback loops on listening and challenging.

Week 9: Final Co-Working Session & Reflection

- Objective: Reflect on lessons learned throughout the program and solidify future coaching plans.
- Activities:
 - Reflection discussions.
 - Finalizing individual coaching plans.
 - Sharing progress and next steps.

Coaching for the Gold: Mastering Skills to Lead Others to Success Program Guidelines

1. Attendance and Participation:

- Show Up Ready: Cameras on and be prepared as you would for your clients.
- **Full Engagement:** Active participation is required for all sessions. Only one absence is permitted.
- Attendance is required for all sessions. If you need to miss a session (no more than 2), please let your instructor at least 24 hours before your planned absence. We try to avoid no call-no shows, so in case of an emergency, email us at icreate@mosaiccreativedesignsllc.com
- Instructor Cancellations: If the instructor needs to cancel due to an emergency, an email will be sent, and the session will be rescheduled as soon as possible.

2. **Refund Policy**

At Mosaic Creative Designs, we are committed to providing exceptional coaching services and products. However, we understand that there may be situations where a participant feels the service didn't meet their expectations. To ensure your satisfaction while maintaining our standards, we have established the following refund policy:

Refunds: We do not offer monetary refunds for any coaching services.

Credits: If you are unsatisfied with your coaching experience, you may request a credit equivalent to the amount paid. This credit can be applied toward other products or merchandise offered by Cocoa Twins.

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Eligibility for Credit:

Please email the coach and <u>info@cocoatwins.com</u> after the first session if you are unsatisfied with the service. Non-transferable: Credits are non-transferable and cannot be redeemed for cash or used by another individual.

Changes to Policy: Mosaic Creative Designs reserves the right to modify or update this refund policy at any time without prior notice.

3. Assignments and Challenges:

- o Complete all weekly challenges and assignments on time.
- Bring completed tasks and materials to each session for discussion and feedback.

4. Collaboration and Respect:

- Engage respectfully with peers during discussions and activities.
- Provide constructive feedback and support to fellow participants.

5. Preparation:

- Review course materials before each session.
- o Complete the pre-session tasks and bring necessary materials to class.

6. Communication:

- Reach out to the instructor with any questions or concerns.
- Participate in group discussions and communicate effectively with peers.