

- ✓ Prudential Regulation Authority (PRA)
- ✓ Financial Conduct Authority (FCA)
- ✓ Financial Policy Committee (FPC)



- ✓ Principles for business (PRIN)
- ✓ Training and competence (TC)
- ✓ The fair treatment of customers
- ✓ Monitoring and auditing
- ✓ Complaint and dispute resolution

Protection is 100%:

- ✓ Compulsory insurance
- ✓ Professional indemnity insurance
- ✓ Long-term insurance
- ✓ Certain claims for injury sickness or infirmity of the policyholder

