

**Workshop Two: Context of the Organisation for the ISO 14001:2015**

Clause Numbers	<p><b>4.1 Understanding the organisation and its context</b></p> <p><b>4.2 Understanding the needs and expectations of interested parties</b></p> <p><b>4.3 Determining the scope of the EMS</b></p>
Objectives	To understand how the organisation identifies its interested parties, and their needs and expectations and links to compliance.
Task/Output	<ol style="list-style-type: none"> <li>1. In the group produce a list of current Interested Parties in regards to the EMS. Divide them into “internal” interested parties and “external” interested parties.</li> <li>2. State if they have “needs” and “expectations”</li> <li>3. State if these needs are linked to compliance obligations</li> <li>4. In the group on paper, list the “internal” and “external” issues that affect the business – these can be environmental, cultural, social, legal, financial, or technological. Internal issues could be the activities, products, services, strategic direction of the business.</li> <li>5. The team to produce the scope of the EMS and use Clause 4.3 to support this.</li> </ol>
Questions to consider	What audit evidence would you produce to show that the organisation knows its current Interested Parties?
	How could you demonstrate that compliance obligations (legal requirements) are linked to the Interested Parties?
	How can you show the auditor that internal and external issues have been considered in the EMS?
	As the scope needs to be documented and also available to interested parties, what will you do to ensure this happens?
Your Notes	