



Let's Get Focused Frequently Asked Questions

Single Course 2020

Q1. Is this just a one-time fee? Yes! You only pay once for unlimited access.

Q2. What are the bonuses you are offering? Your success is important to Brian, so he wants you to take advantage to all that he has to offer.

- Unlimited Course Access
- 24/7 On-Going Support via e-mail and text messaging
- Bi-Weekly Live Question and Answers Sessions
- Digital Copy of Brian's book - "Confessions of a Reformed Control Freak – The Top Ten Sins Most Managers Make & How to Avoid Them"
- The Top Ten Sins Most Managers Make & How to Avoid Them Poster
- Let's Get Focused Poster
- The Four Step Leadership Development Model Poster
- Your Personal Action Plan for Success – 30/60-day one-on-one **Free** Coaching Sessions after you have completed the single course.

Q3. Do you have live calls? Yes! Live Question and Answer Sessions will be bi-weekly on Zoom. Brian will be online from 10:00 am to 12:00 noon (Central Time) on the second and fourth Sunday of each month to answer your questions.

Q4. What if I don't have time to attend the live calls? Not to worry. You can email Brian your questions. He will respond within 24 hours. Send your questions to: brian@briansmithpld.com

Q5. How long will it take to complete this course? You are not bound by any time constraints. You can take as long as you need to complete the single course.

Q6. Do you offer a certificate upon completion? Yes! We offer a suitable-for-framing **Certificate of Completion** after you have completed the single course.

Q7. Do you offer a refund? Unfortunately, No. However, you can still take part in the bi-weekly question and answer live sessions and one-on-one coaching.