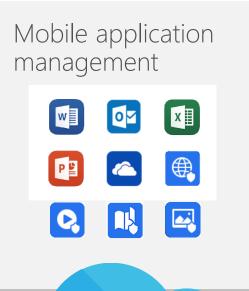
Microsoft InTune

Enterprise mobility management with Intune

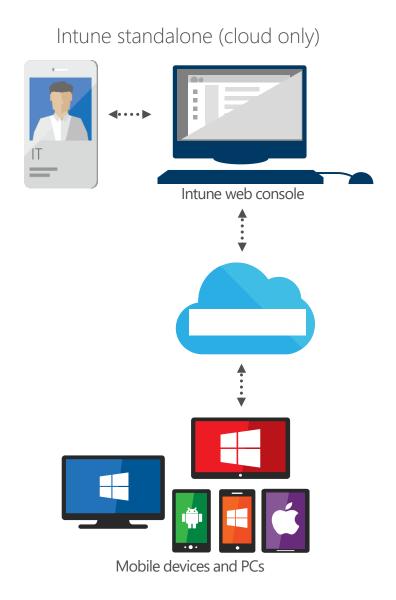




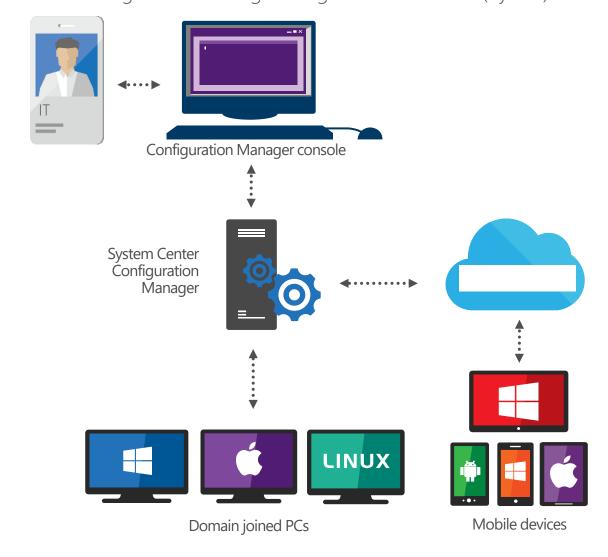


Intune helps organizations provide their employees with access to corporate applications, data, and resources from virtually anywhere on almost any device, while helping to keep corporate information secure.

Deployment flexibility



Configuration Manager integrated with Intune (hybrid)



Company portal self-service experience

Consistent experience across:

Windows

Windows Phone

Android

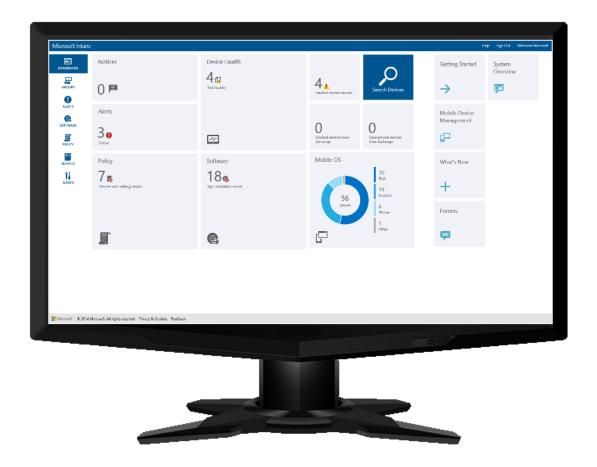
iOS

- Discover and install corporate apps
- Manage devices and data
- Customizable terms and conditions
- Ability to contact IT

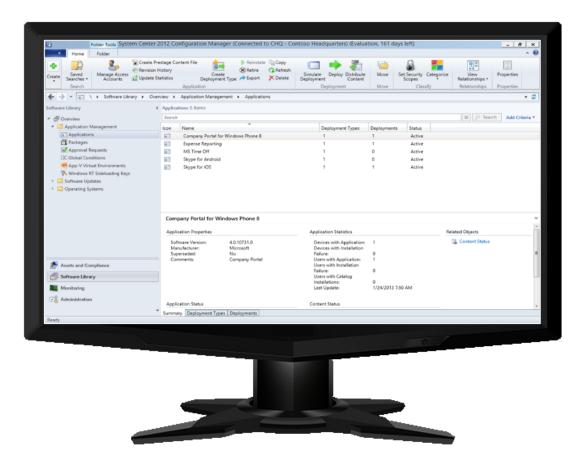


Single management console for IT admins

Intune web console (cloud only)

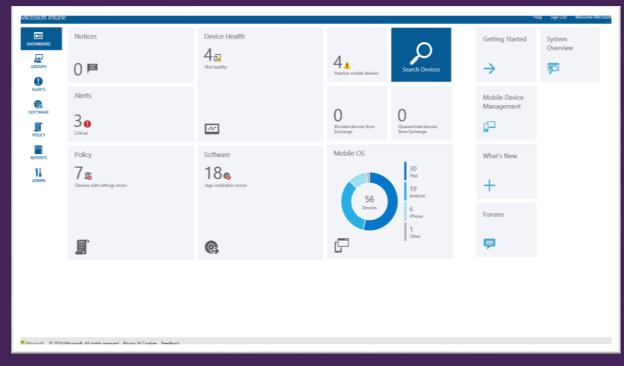


Configuration Manager console (hybrid)



Administration and Reporting

- Office Admin Center and Intune Admin Portal
- Dashboard
- Mobile Device Properties
- Remote Tasks, Retire/Selective Wipe, Full Wipe,
- Role-based Management
- Mobile Device Reports



Reporting



Detected Software Reports

View all software installed on computers you manage. Use this report to understand your software needs and to plan purchases.



Mobile Device Inventory Reports

View information about the mobile devices you manage, including the apps installed and whether the device is jailbroken or rooted.



License Purchase Reports

View the licensed software for selected license groups to help you find gaps in coverage.



License Installation Reports

Determine whether organization has sufficient license agreement coverage.



Terms and Conditions Reports

View the users that have not accepted the terms and conditions you configured, and cannot access the company portal.



Noncompliant Apps Reports

Find users and devices that are noncompliant with your company app policies.



Certificate Compliance Reports

Display which certificates have been issued to users and devices via the Network Device Enrollment Service.



Device History Reports

View the history of device retire, wipe, and delete actions, and determine who initiated those actions.

Mobile Device Management

Built-in

Advanced Application Conditional Selective Device Management Access Management Wipe

Microsoft Intune

Device management feature comparison

Category	Feature	Exchange ActiveSync	MDM for Office 365	Intune
Device	Inventory mobile devices accessing company applications			
	Remote factory reset (device wipe)	•	•	•
	Mobile device configuration (PIN length, PIN required, lock time, etc.)			•
	Self Service Password Reset (O365 Cloud only users)	•	•	•
	Reports of devices that do not meet IT policy		•	•
10	Group-based Policies & Reporting (ability to use groups for targeted device configuration)			
0365	Root Cert and Jailbreak detection		•	•
0	Remove App data from mobile devices while leaving users' personal data in place.		•	
	Prevent access to data such as email and documents until device is managed		•	•
Mobile k App ment	Self Service Company portal for one stop shop for company apps			
Ap The r	Provision Certificates, VPN profiles (including app specific profiles), and Wi-Fi profiles			•
	Prevent cut/copy/save as of data from company apps to personal apps (Mobile Application Management)			•
Premium Mobile Device & App Management	Secure content viewers / browsers			•
ēοΣ	Remote device lock – for Self Service and IT Pro			
PC Management	PC Management (e.g. inventory, antimalware, patch, policy, etc.)			
	OS Deployment (via System Center ConfigMgr)			•
	PC application management			•
	On-Premise Console Integration (System Center ConfigMgr)			•
	Windows Embedded device management (via System Center ConfigMgr)			

Some Microsoft Intune features

- Mobile Device Management
 - Deploy certificates, WiFi, VPN, and email profiles automatically once a device is enrolled
- Mobile Application Management
 - Provide the ability to deny specific applications or URL addresses from being accessed on mobile devices
- PC Management
 - Simplify administration by deploying software and configuring Windows Firewall settings on computers based upon policies defined by the administrator

Office 365 MDM

Feature Comparison with MDM for Office 365

Category	Feature	Exchange ActiveSync	MDM for Office 365	Intune Standalone	Intune + ConfigMgr (Hybrid)
Device configuration	Inventory mobile devices that access corporate applications	•	•	•	•
	Remote factory reset (full device wipe)	•	•	•	•
	Mobile device configuration settings (PIN length, PIN required, lock time, etc.)	•	•	•	•
	Self-service password reset (Office 365 cloud only users)	•	•	•	•
Office 365	Provides reporting on devices that do not meet IT policy		•	•	•
	Group-based policies and reporting (ability to use groups for targeted device configuration)		•	•	•
	Root cert and jailbreak detection		•	•	•
	Remove Office 365 app data from mobile devices while leaving personal data and apps intact (selective wipe)		•	•	•
	Prevent access to corporate email and documents based upon device enrollment and compliance policies		•	•	•
Premium mobile device & app management	Self-service Company Portal for users to enroll their own devices and install corporate apps			•	•
	App deployment (Windows Phone, iOS, Android)			•	•
	Deploy certificates, VPN profiles (including app-specific profiles), email profiles, and Wi-Fi profiles			•	•
	Prevent cut/copy/paste/save as of data from corporate apps to personal apps (mobile application management)			•	•
	Secure content viewing via Managed browser, PDF viewer, Imager viewer, and AV player apps for Intune			•	•
	Remote device lock via self-service Company Portal and via admin console			•	•
PC Management	Client PC management (e.g. Windows 8.1, inventory, antimalware, patch, policies, etc.)			•	•
	PC software management			•	•
	Comprehensive PC management (e.g. Windows Server/Linux/Mac OS X support, virtual desktop and power management, custom reporting, etc.)				•
	OS deployment				•
	Single management console for PCs, Windows Server/Linux/Mac OS X, and mobile devices				•

What comes in MDM for Office 365?

- Ability to apply security policies
- Selective wipe of Office 365 data
- Familiar user experience
- Included with all Office 365 commercial subscriptions, including Business, Enterprise, EDU and Government plans

Apps that support MDM control

Exchange Exchange ActiveSync includes native email and third-party apps, like TouchDown, that use Exchange ActiveSync.

Windows Phone 8.1



Exchange ActiveSync Exchange Mail

iOS 7.1+





Exchange ActiveSync Mail

Android 4+



Outlook

Word

OneDrive



Exchange ActiveSync **Email**

Office and OneDrive for **Business**

No supported apps

Outlook OneDrive Word Excel **PowerPoint**













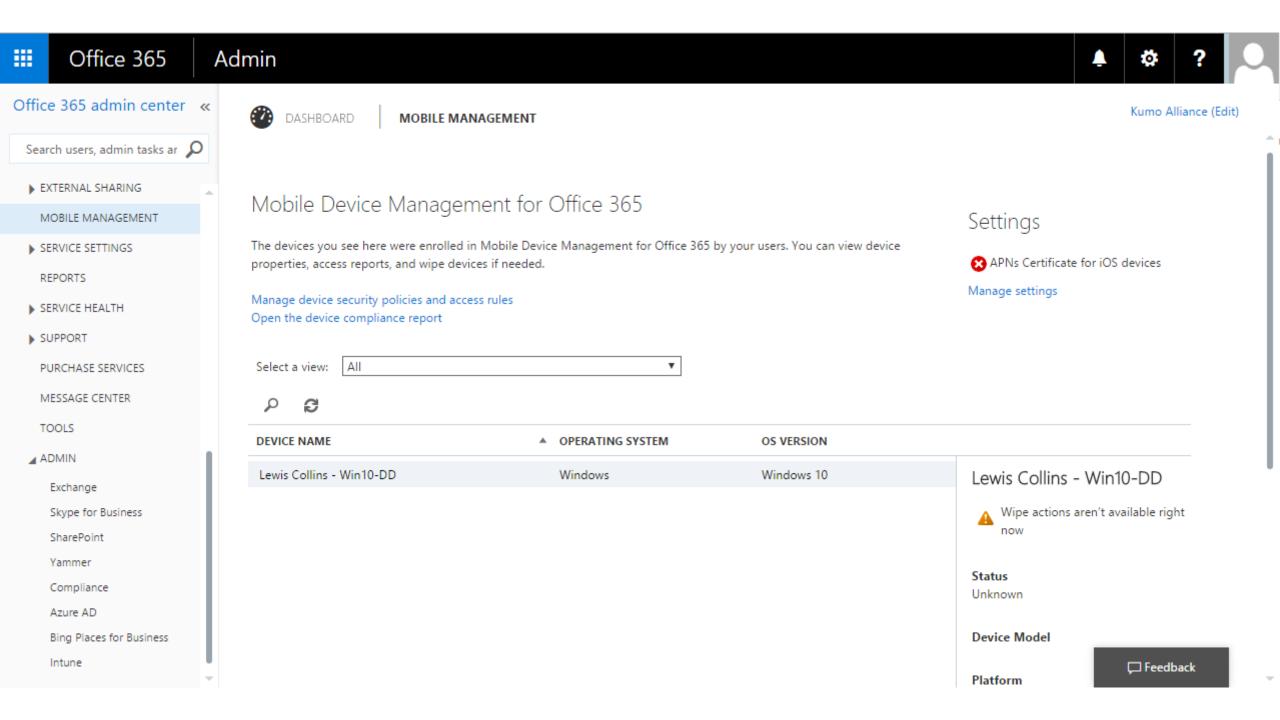






On phones only: Office Mobile





Enabling the in-built device management

PUBLIC WEBSITE

- ▶ BILLING
- EXTERNAL SHARING

MOBILE DEVICES

SERVICE SETTINGS

REPORTS

Set up Mobile Device Management for Office 365

Start using mobile device management (MDM) to manage and enhance the security of the mobile devices that connect to your organization.

- · View an inventory of all the devices that are enrolled into MDM
- · Create and manage device security policies and access rules
- · Perform common management tasks like wiping devices
- · View detailed devices and reports

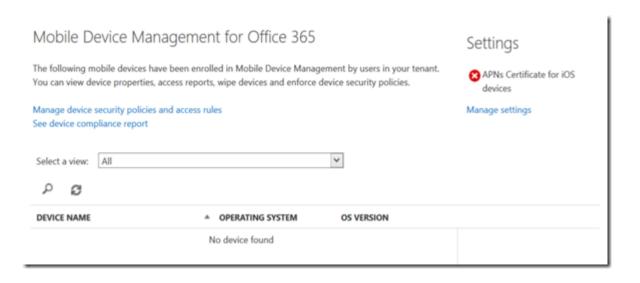
Learn more about Mobile Device Management for Office 365

Although Mobile Device Management is available in Office 365, it is a separate online service with its own privacy and security commitments

Get started

**** We're setting things up for you. This may take a few hours, so check back again shortly...

Enabling the in-built device management



Set up mobile device management There are a few steps to complete before you can start using mobile device management (MDM) in your organization. Required steps Configure domains for MDM Set up | Learn more Some domain configurations are needed to use mobile device management Configure an APNs Certificate for iOS devices Set up | Learn more You'll need an Apple Push Notifications (APNs) Certificate to manage the iPhones and iPads that connect to your organization. You can skip this if you don't want to manage these devices. Recommended steps Set up multi-factor authentication Set up | Learn more To better secure the connection between your servers to devices, we recommend setting up multifactor authentication. Manage device security policies Set up | Learn more We recommend setting up a device security policies to enforce users to enroll their devices. You can configure security settings on devices and define access criteria.

Done

Enabling the in-built device management



MOBILE DEVICES

CIAOPS (Test) (Edit)

Mobile Device Management for Office 365

The following mobile devices have been enrolled in Mobile Device Management by users in your tenant. You can view device properties, access reports, wipe devices and enforce device security policies.

Manage device security policies and access rules See device compliance report

Settings

APNs Certificate for iOS devices expires 7/29/2016

Manage settings

Now set the device policies

Access requirements

What requirements do you want to have on devices?

Prevent simple passwords Require an alphanumeric password: Password must include at least consets Minimum password length: characters Number of sign-in failures before deviced wiped attempts Lock devices if they are inactive for the minutes: minutes	haracter
Password must include at least consets Minimum password length: characters Number of sign-in failures before deviced attempts Lock devices if they are inactive for the minutes:	haracter
sets Minimum password length: characters Number of sign-in failures before dev wiped attempts Lock devices if they are inactive for th minutes:	haracter
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wiped attempts Lock devices if they are inactive for the minutes:	
Lock devices if they are inactive for th minutes:	ice is
minutes:	
minutes	is many
Password expiration:	
days	
 Remember password history and prev 	/ent reuse:
Store up to previous passwords	

✓ Require data encryption on devices
 ✓ Prevent jail broken or rooted devices from connecting
 ☐ Require managing email profile (required for selective wipe on iOS)
 If a device doesn't meet the requirements above, then...
 ⑥ Allow access and report violation
 ⑥ Block access and report violation

Configurations

What else do you want to configure? Require encrypted backup Block cloud backup Block document synchronization Block photo synchronization Block screen capture Block video conferences on device Block sending diagnostic data from devices Block access to application store Require password when accessing application store Block connection with removable storage Block Bluetooth connection

The settings above will be configured on users' devices, and violations will be reported

Deployment

Do you want to apply this policy now?



Note – Policies apply to security groups

O N

We'll save this policy, but it won't be applied

Enrolment

From: Microsoft Outlook > Hide

To: Robert Crane >

Action required to access your organization's email on your mobile device

3 May 2015 7:19 am

This email was automatically generated by Microsoft Exchange.

You are receiving this message because your IT department requires that you take action in order to access Exchange email. This helps to protect corporate information in your organization.

You need to take the following actions in addition to any guidance received from your IT department:

1. Enroll your device (you may have already done this)

Enrolling this device involves installing the Microsoft Intune Company Portal app and signing in with your corporate credentials. Skip this step if you already have the Microsoft Intune Company Portal app installed.

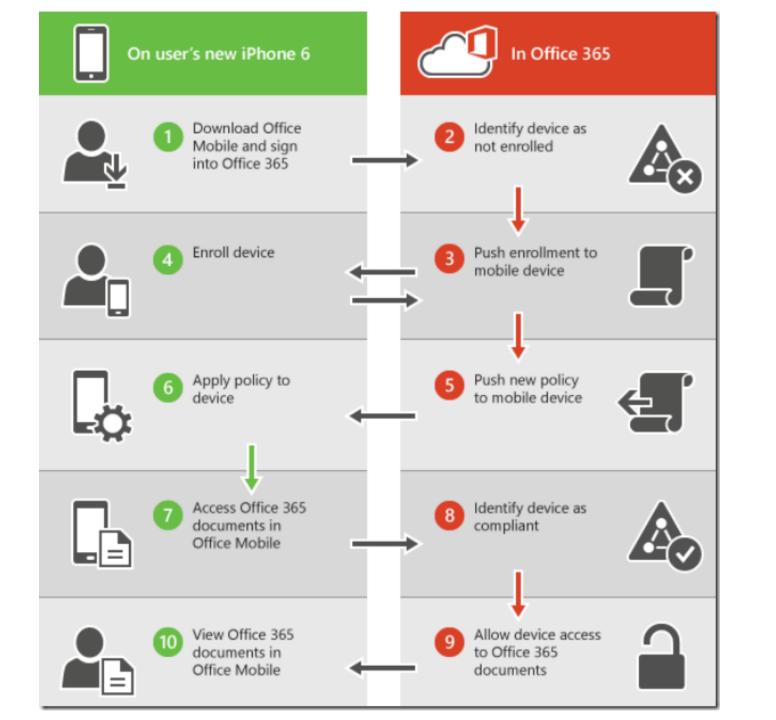
2. Check here to see if this device is compliant

You may need to set a passcode, enable encryption, and change your email configuration. By ensuring that all devices are compliant, you help your company protect its information.

3. Click here to activate your email

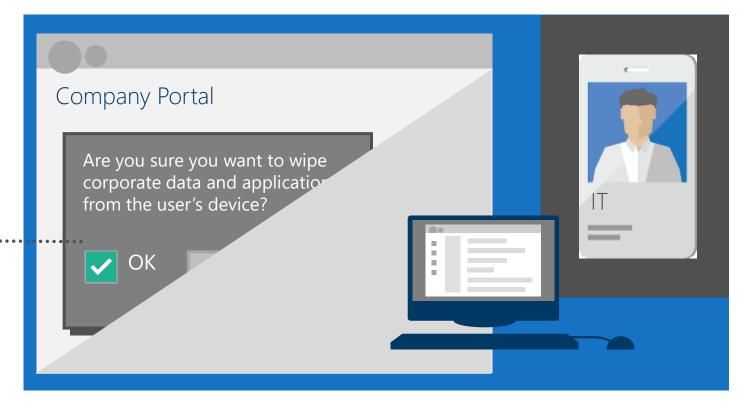
Once you know your device is compliant, click here to activate your email. If you've just recently enrolled, you may need to wait a couple of minutes to activate your email. Activating your email helps your company to keep track of devices accessing corporate information.

Please contact your IT department with any questions or problems.



Selective wipe





- Perform selective wipe via self-service company portal or admin console
- Remove managed apps and data
- Keep personal apps and data intact

Office 365 keeps data safe

- Conditional Access: You can set up security policies on devices that connect to Office 365 to ensure that Office 365 corporate email and documents can be accessed only on phones and tablets that are managed by your company and are compliant.
- Device management: You can set and manage security policies such as device-level pin lock and jailbreak detection to help prevent unauthorized users from accessing corporate email and data on a device when it is lost or stolen.
- Selective wipe: You can easily remove Office 365 company data from an employee's device while leaving their personal data in place.

Intune Device and Application Management

Feature Comparison with MDM for Office 365

Category	Feature	Exchange ActiveSync	MDM for Office 365	Intune Standalone	Intune + ConfigMgr (Hybrid)
Device configuration	Inventory mobile devices that access corporate applications	•	•	•	•
	Remote factory reset (full device wipe)	•	•	•	•
	Mobile device configuration settings (PIN length, PIN required, lock time, etc.)	•	•	•	•
	Self-service password reset (Office 365 cloud only users)	•	•	•	•
Office 365	Provides reporting on devices that do not meet IT policy		•	•	•
	Group-based policies and reporting (ability to use groups for targeted device configuration)		•	•	•
	Root cert and jailbreak detection		•	•	•
	Remove Office 365 app data from mobile devices while leaving personal data and apps intact (selective wipe)		•	•	•
	Prevent access to corporate email and documents based upon device enrollment and compliance policies		•	•	•
Premium mobile device & app management	Self-service Company Portal for users to enroll their own devices and install corporate apps			•	•
	App deployment (Windows Phone, iOS, Android)			•	•
	Deploy certificates, VPN profiles (including app-specific profiles), email profiles, and Wi-Fi profiles			•	•
	Prevent cut/copy/paste/save as of data from corporate apps to personal apps (mobile application management)			•	•
	Secure content viewing via Managed browser, PDF viewer, Imager viewer, and AV player apps for Intune			•	•
	Remote device lock via self-service Company Portal and via admin console			•	•
PC Management	Client PC management (e.g. Windows 8.1, inventory, antimalware, patch, policies, etc.)			•	•
	PC software management			•	•
	Comprehensive PC management (e.g. Windows Server/Linux/Mac OS X support, virtual desktop and power management, custom reporting, etc.)				•
	OS deployment				•
	Single management console for PCs, Windows Server/Linux/Mac OS X, and mobile devices				•

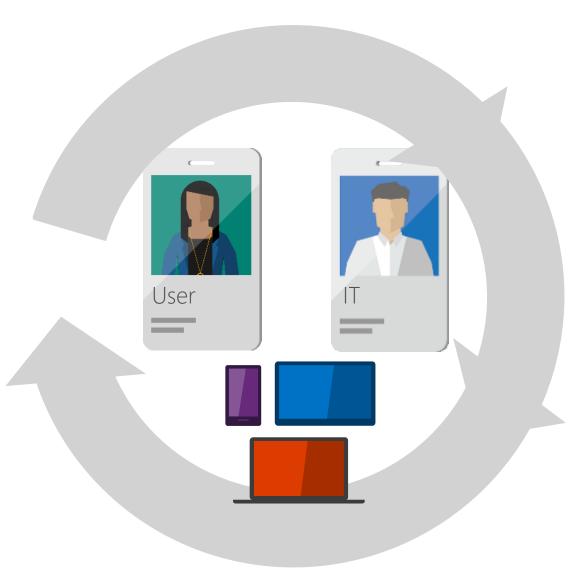
Comprehensive lifecycle management

Enroll

- Provide a self-service Company Portal for users to enroll devices
- Deliver custom terms and conditions at enrollment
- Bulk enroll devices using Apple Configurator or service account
- Restrict access to Exchange email if a device is not enrolled

Retire

- Revoke access to corporate resources
- Perform selective wipe
- Audit lost and stolen devices



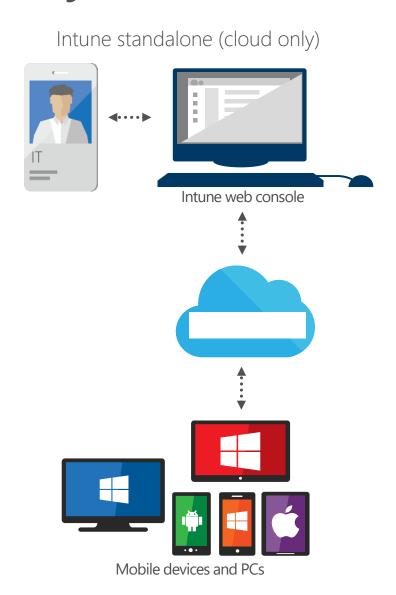
Provision

- Deploy certificates, email, VPN, and WiFi profiles
- Deploy device security policy settings
- Install mandatory apps
- Deploy app restriction policies
- Deploy data protection policies

Manage and Protect

- Restrict access to corporate resources if policies are violated (e.g., jailbroken device)
- Protect corporate data by restricting actions such as copy/cut/paste/save outside of managed app ecosystem
- Report on device and app compliance

Deployment: Cloud Only



Manage and Protect

- No existing infrastructure necessary
- No existing Configuration Manager deployment required
- Simplified policy control
- Simple web-based administration console
- Faster cadence of updates
- Always up-to-date

Devices Supported

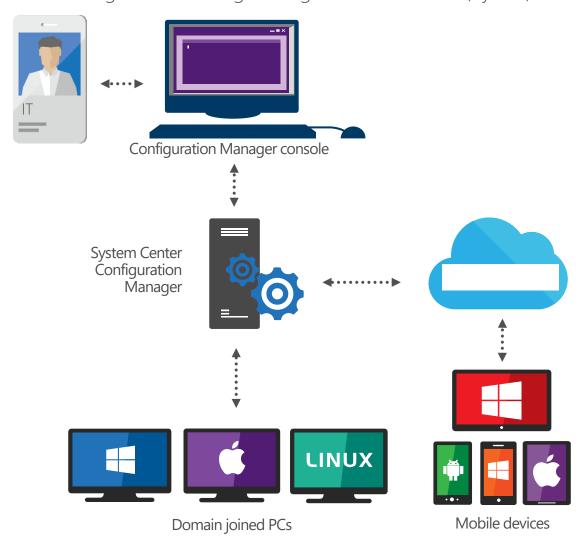
- Windows PCs (x86/64, Intel SoC)
- Windows RT
- Windows Phone 8.x
- iOS
- Android

Deployment: Hybrid

- System Center 2012 R2 Configuration Manager with Microsoft Intune
 - Build on existing Configuration Manager deployment
 - Full PC management (OS deployment, endpoint protection, application delivery control, custom reporting)
 - Deep policy control requirements
 - Greater scalability
 - Extensible administration tools (RBA, PowerShell, SQL reporting services)
- Devices Supported
 - Windows PCs (x86/64, Intel SoC)
 - Windows to Go
 - Windows Server
 - Linux
 - Mac OS X

- Windows RT
- Windows Phone 8.x
- iOS
- Android

Configuration Manager integrated with Intune (hybrid)



PC management





Intune standalone (cloud only)

Lightweight, agentless OR agent-based management

PC protection from malware

PC software update management

Software distribution

Proactive monitoring and alerts

Hardware and software inventory

Policies for Windows Firewall management

Configuration Manager integrated with Intune (hybrid)

Agent-based management only

PC protection from malware

PC software update management

Software distribution

Proactive monitoring and alerts

Hardware and software inventory

Policies for Windows Firewall management

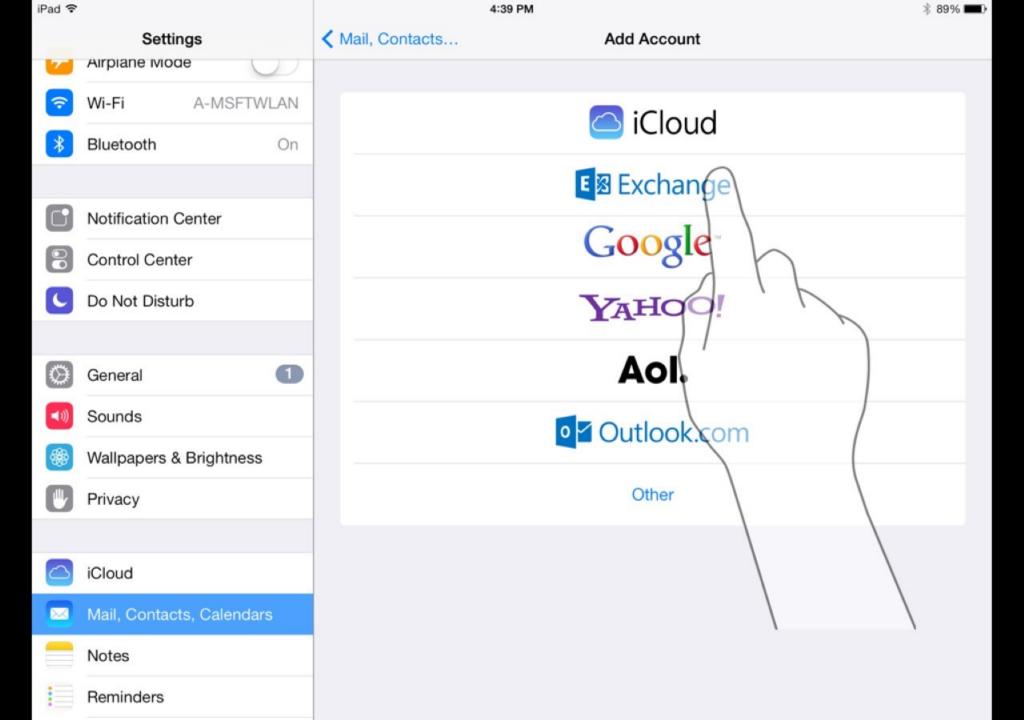
Operating system deployment

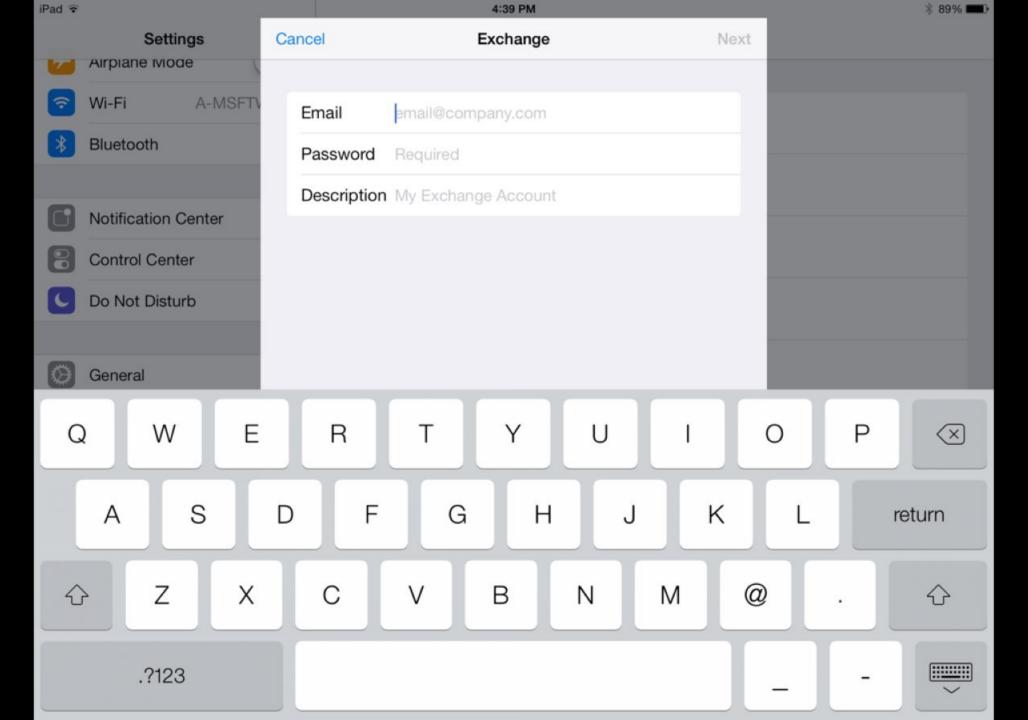
PC, mobile device, Windows Server, Linux/Unix, Mac, and virtual desktop management

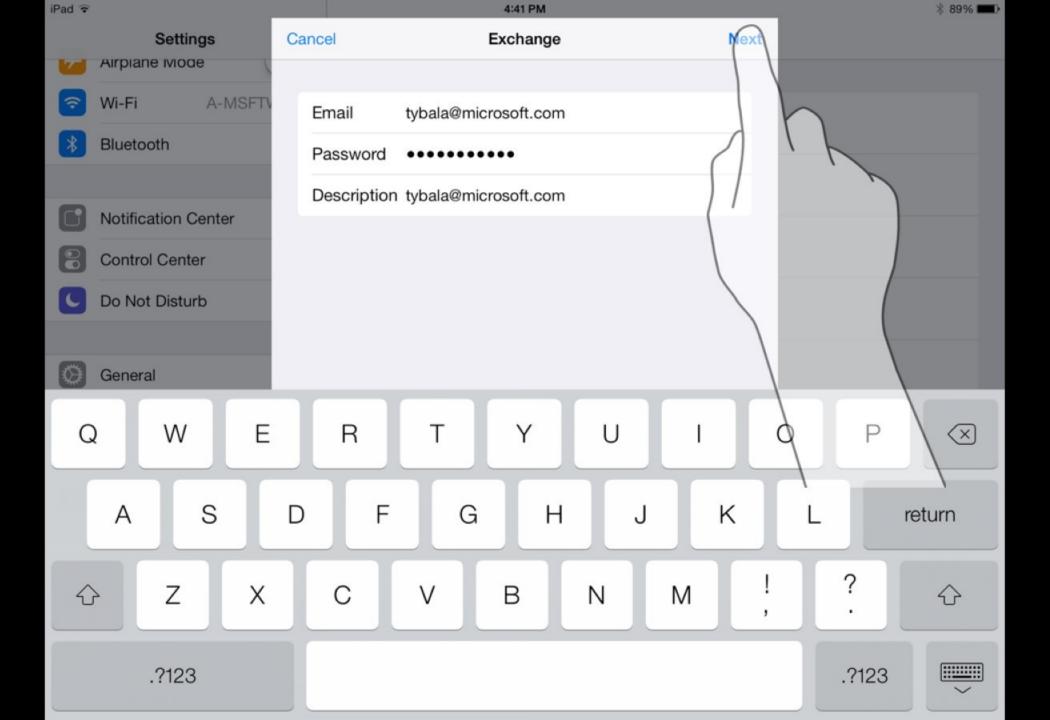
Power management

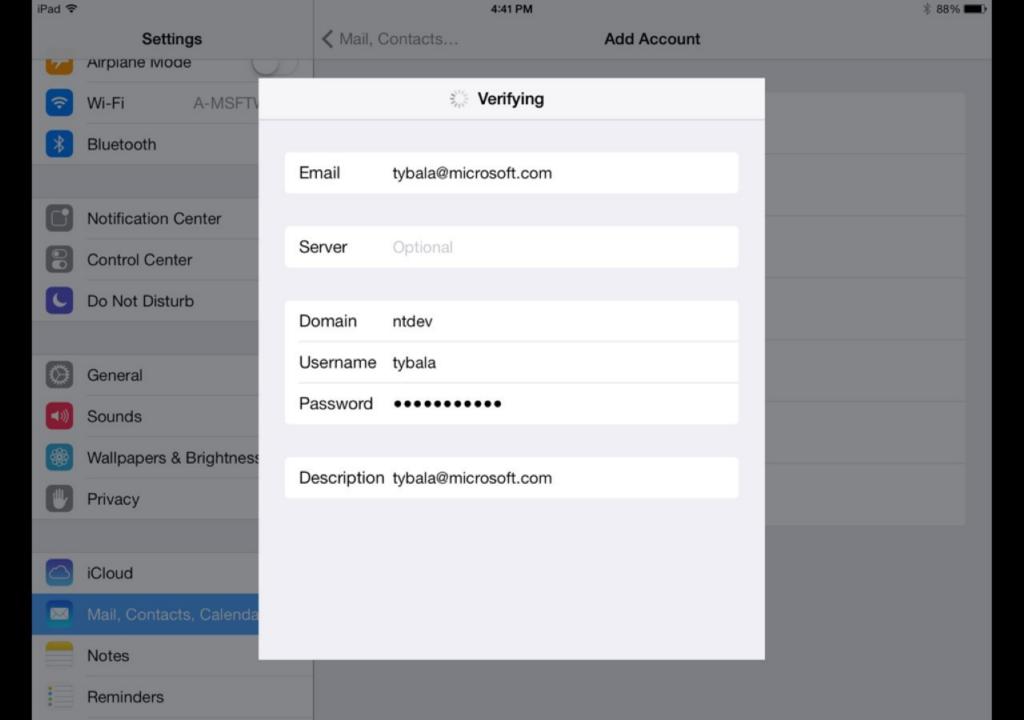
Custom reporting

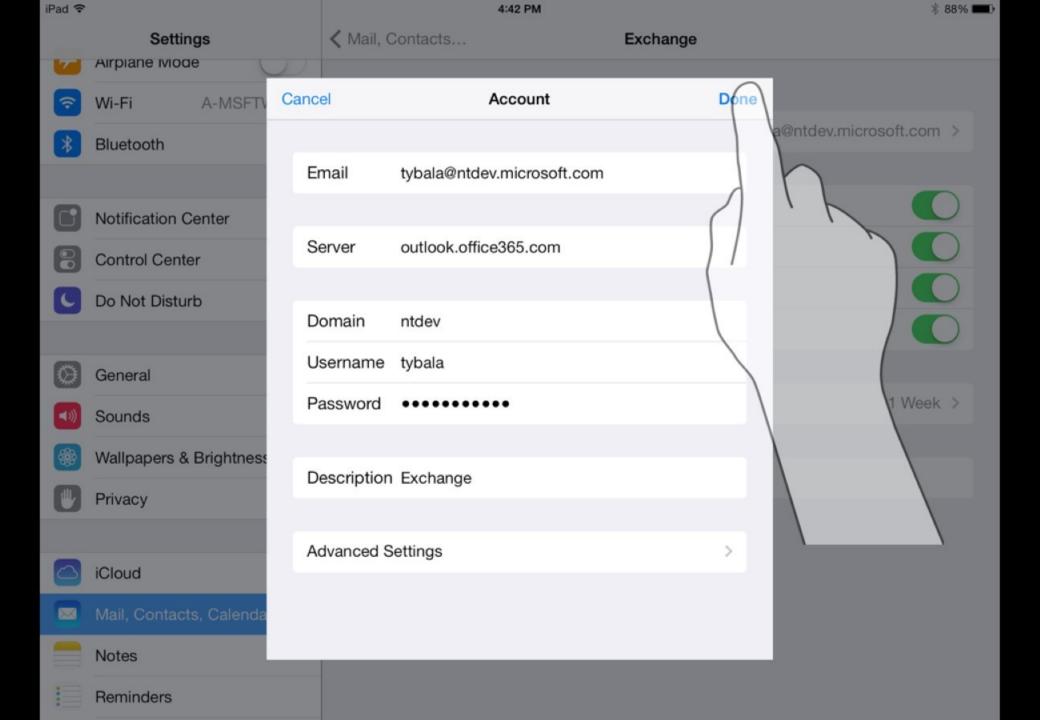


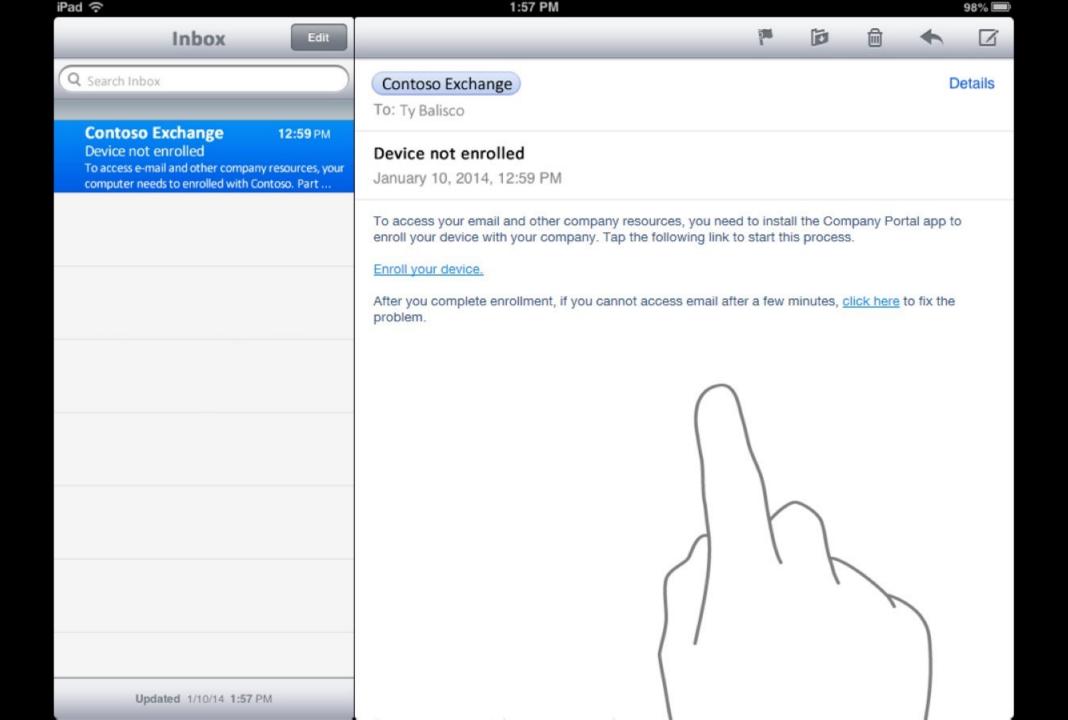


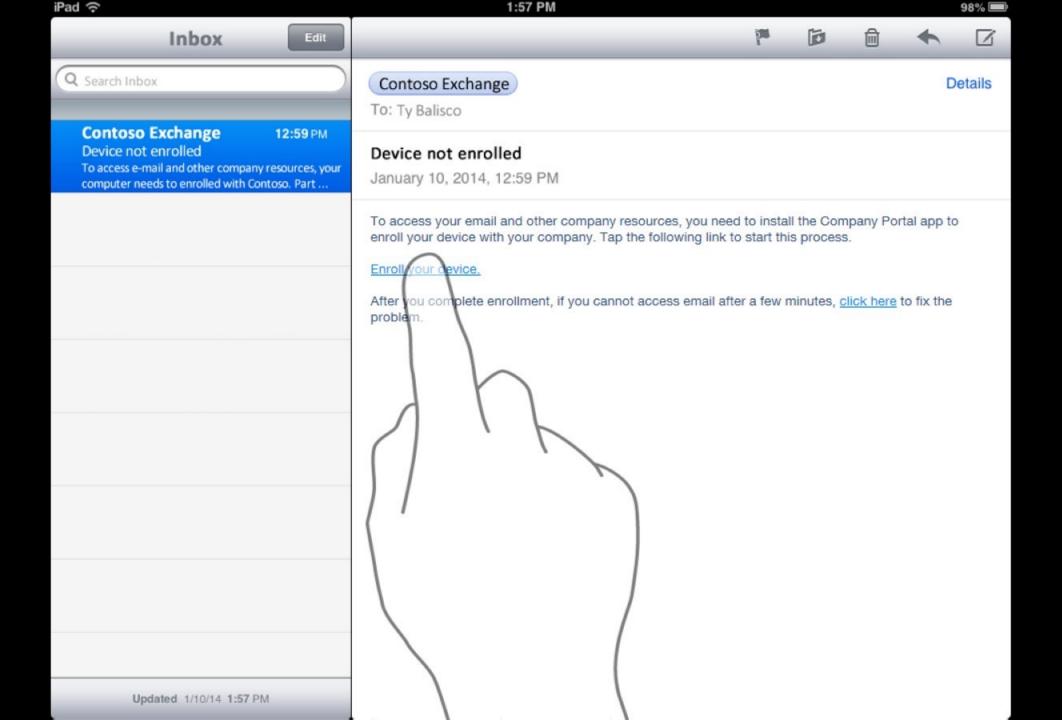


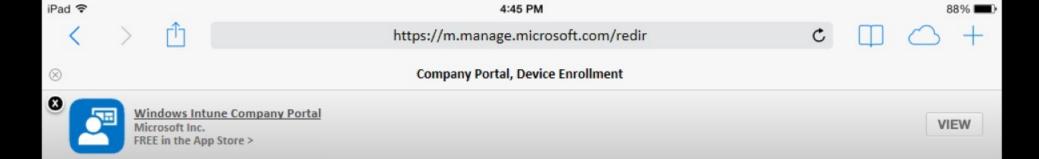








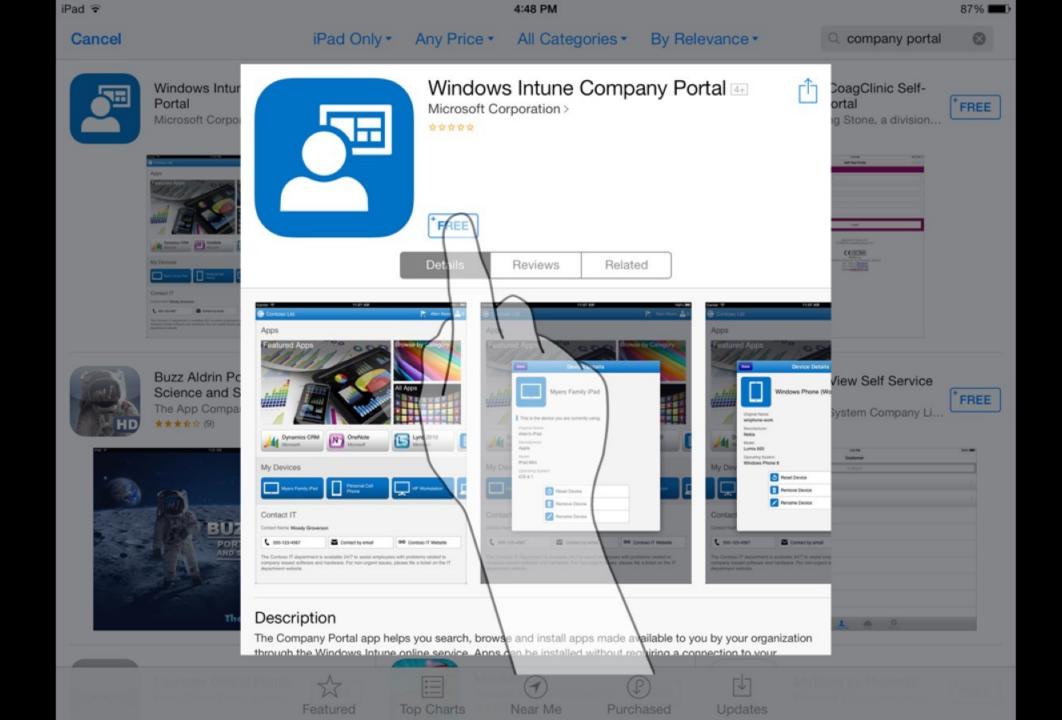


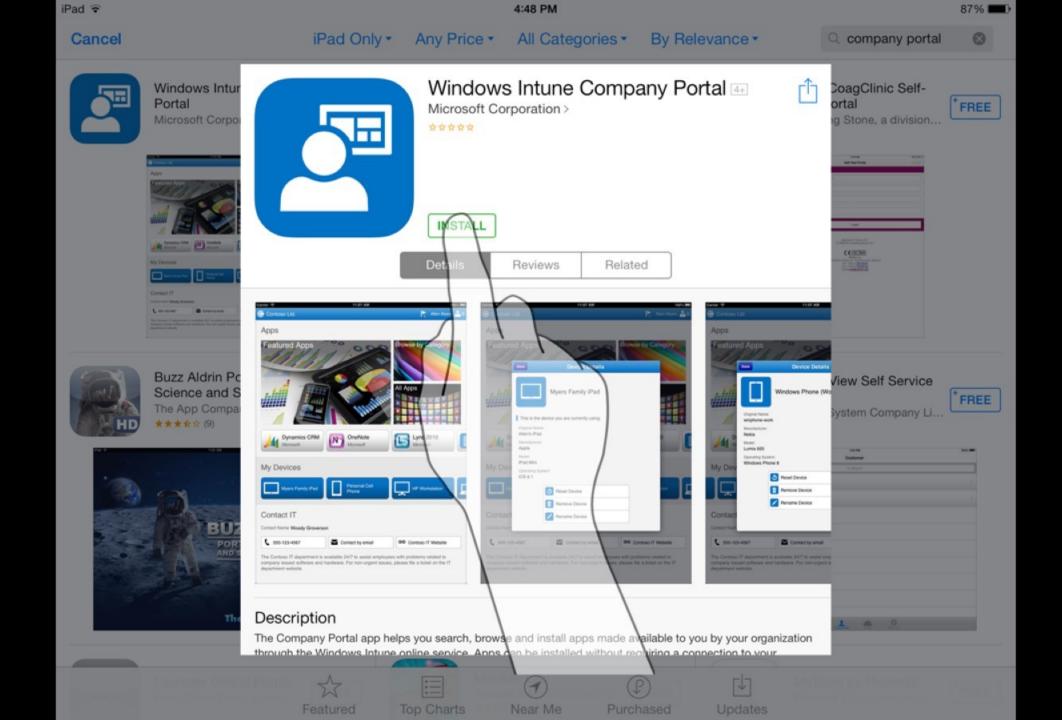


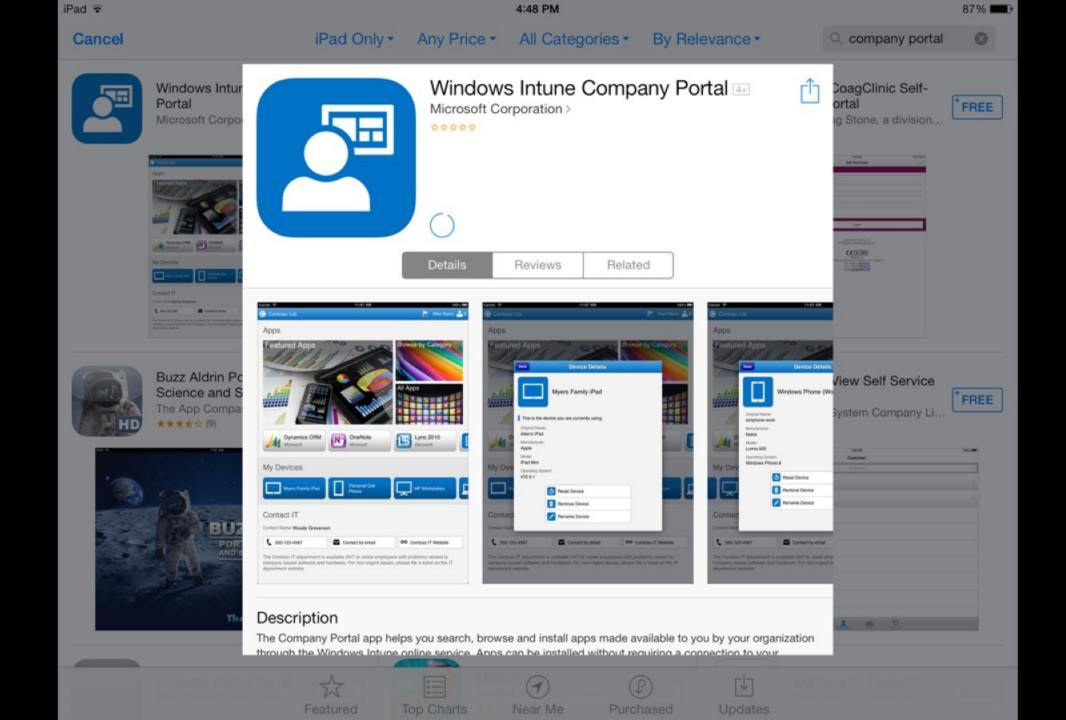


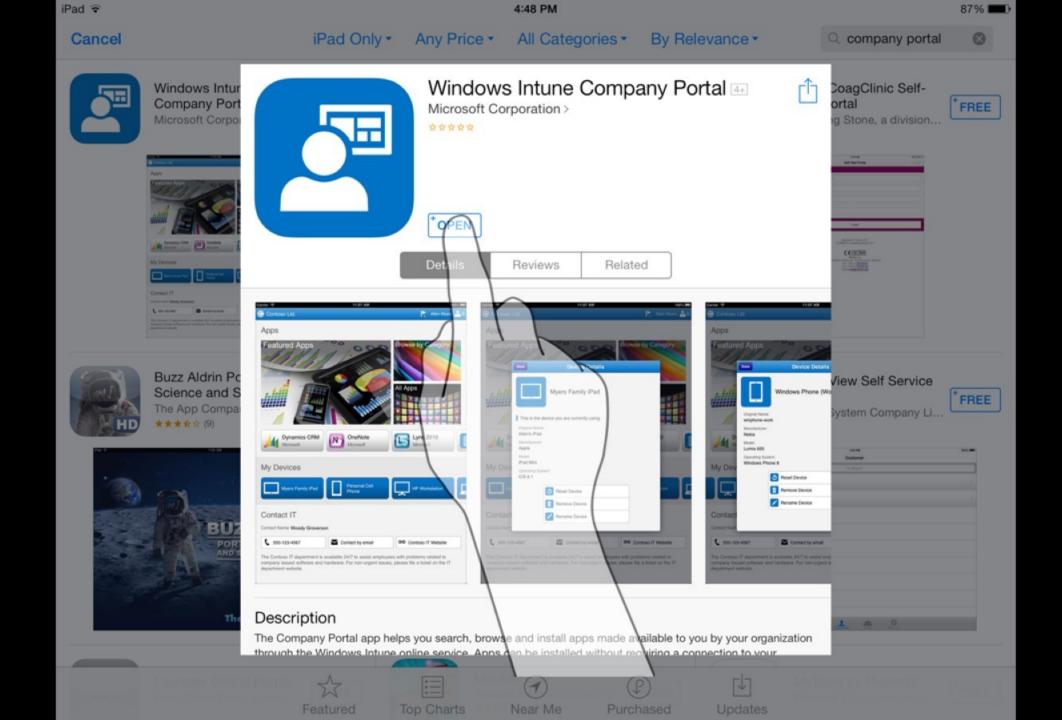
To enroll your device, you must install the free Windows Intune Company Portal App from the iTunes store. Click the 'View' button above to begin.

If you already have the Company Portal app, click the 'Open' button.











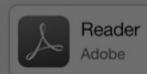
Woodgrove Ltd.



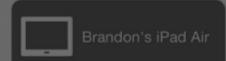








My Devices



Decline

Terms and Conditions

You must agree to the Terms of Use in order to use the Company Portal.

Terms and Conditions

Enrolling your device will give Contoso the ability to manage your device....

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Category



DropBox



Woodgrove Ltd.









Reader Adobe

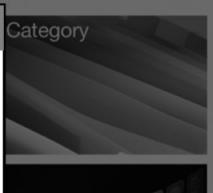
My Devices



Device Enrollment Cancel Enroll

Enrolling this device with your company will give you access to e-mail and other company resources and gives your company the ability to manage your device.

More information about enrolling your device





DropBox DropBox Inc.











100%

Apps



Reader Adobe

My Devices



Cancel Device Enrollment

Enrolling this device with your company will give you access to e-mail and other company resources and gives your company the ability to manage your device.

More information about enrolling your device



DropBox Inc

Thinkpad





Woodgrove Ltd.

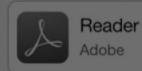


Apps











Office 2013 Microsoft



Aperture - A... Apple - a very lo...



DropBox DropBox Inc.



My Devices



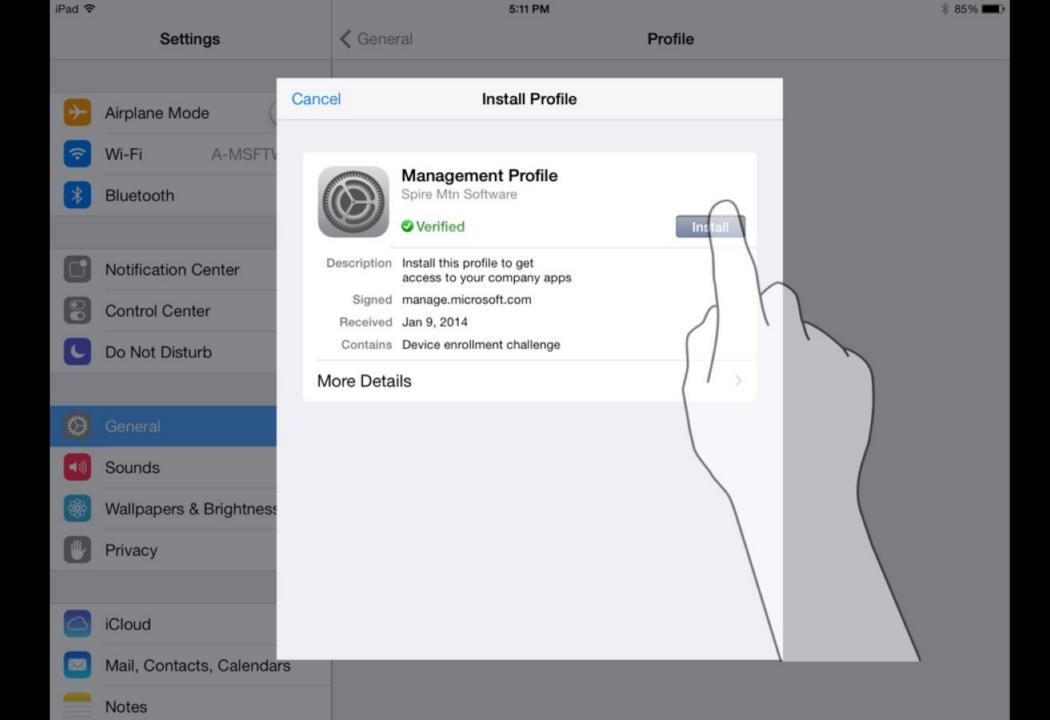


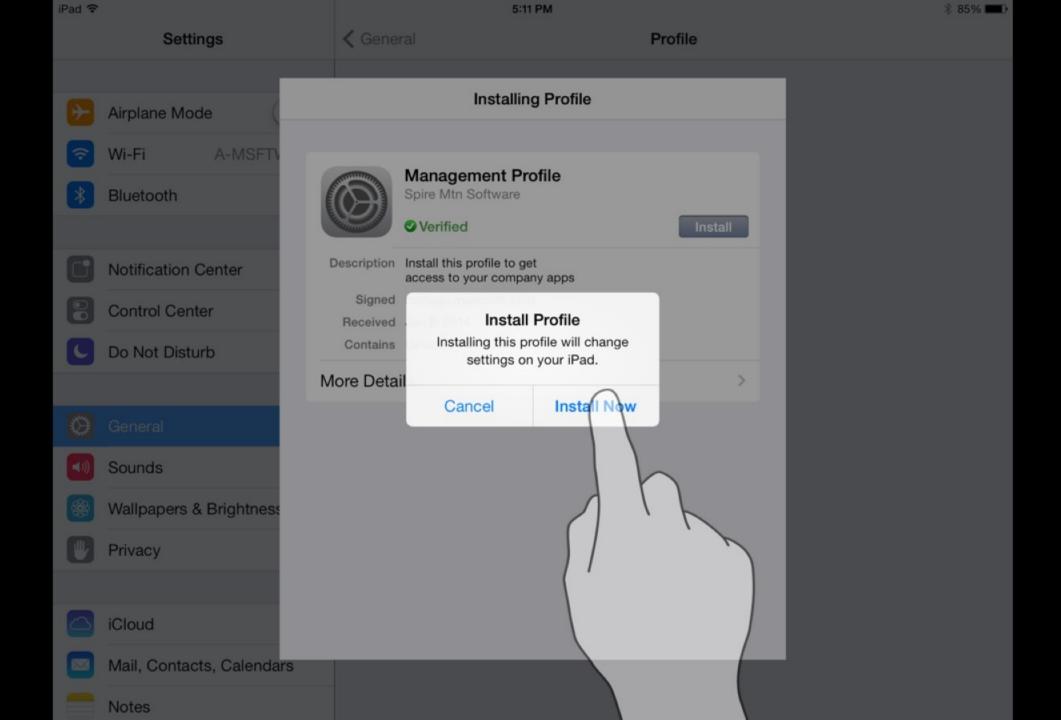


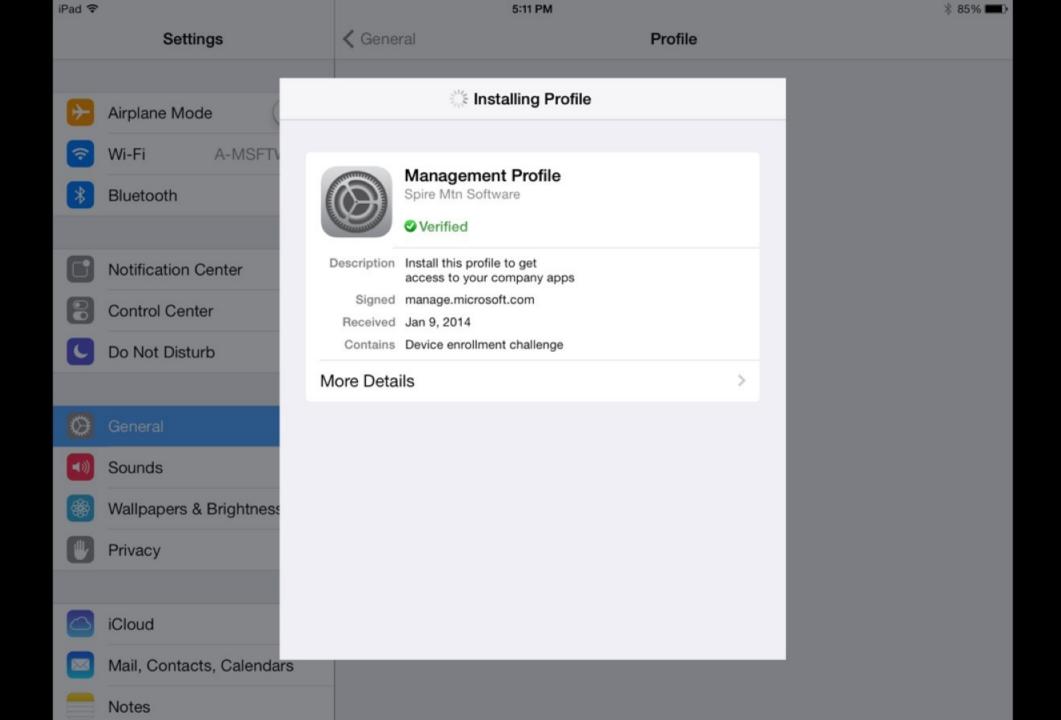


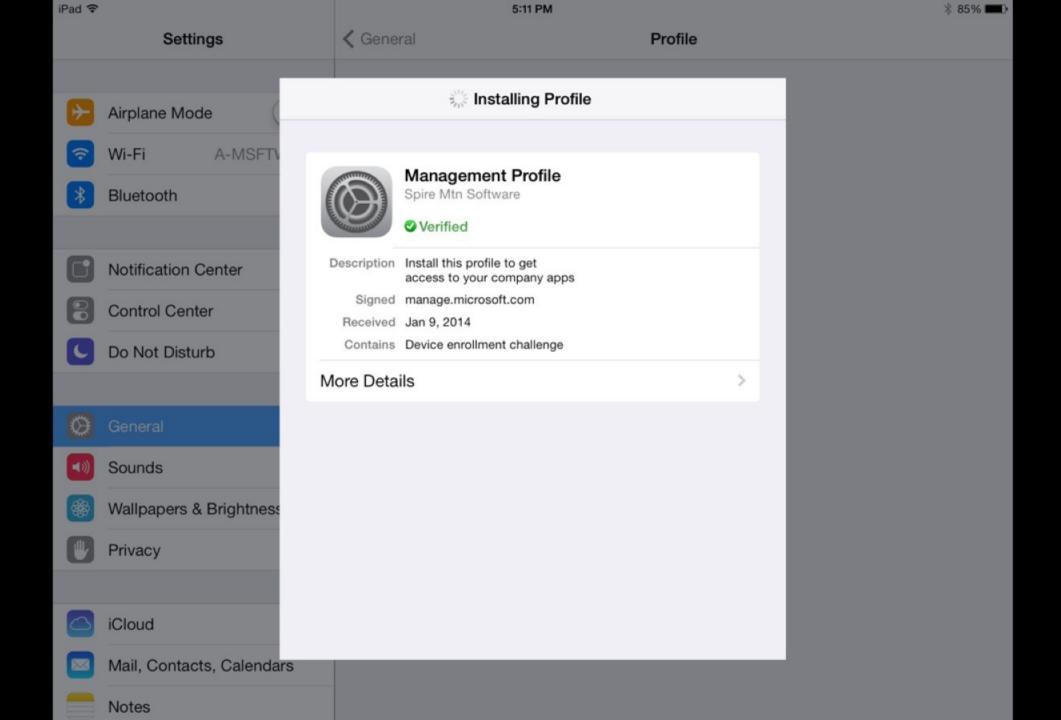


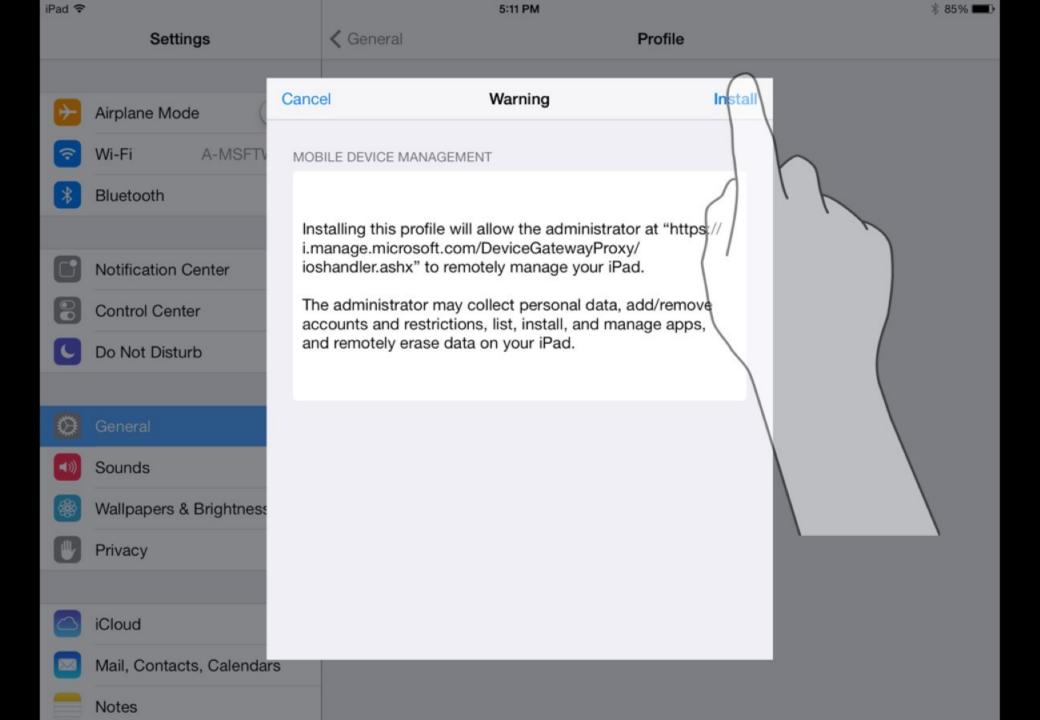


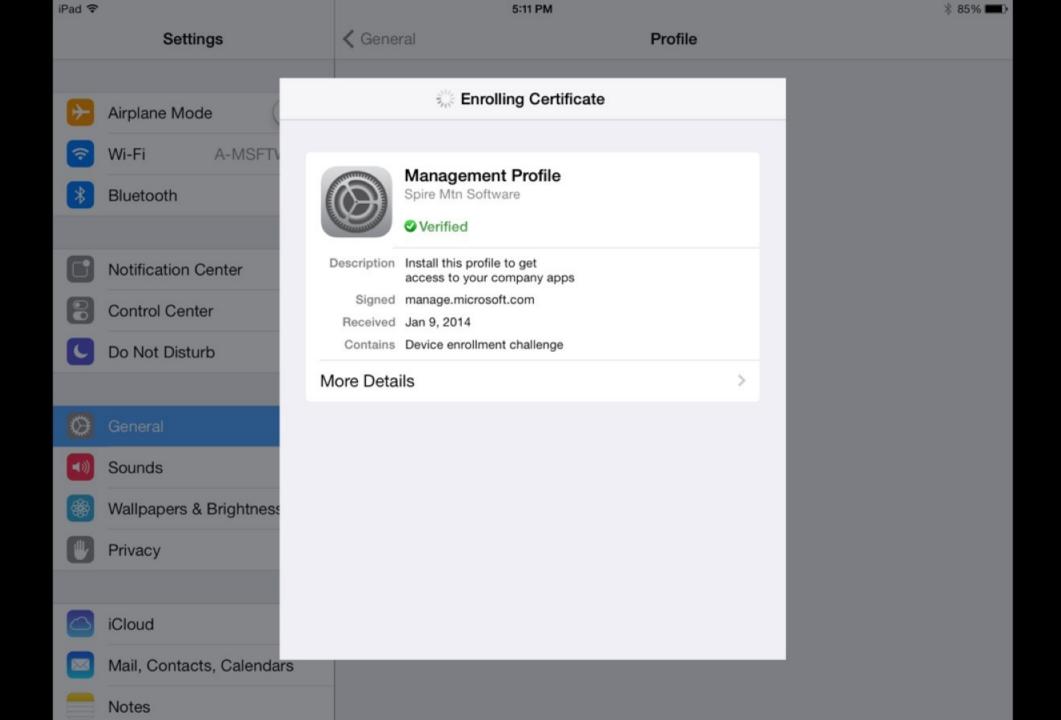


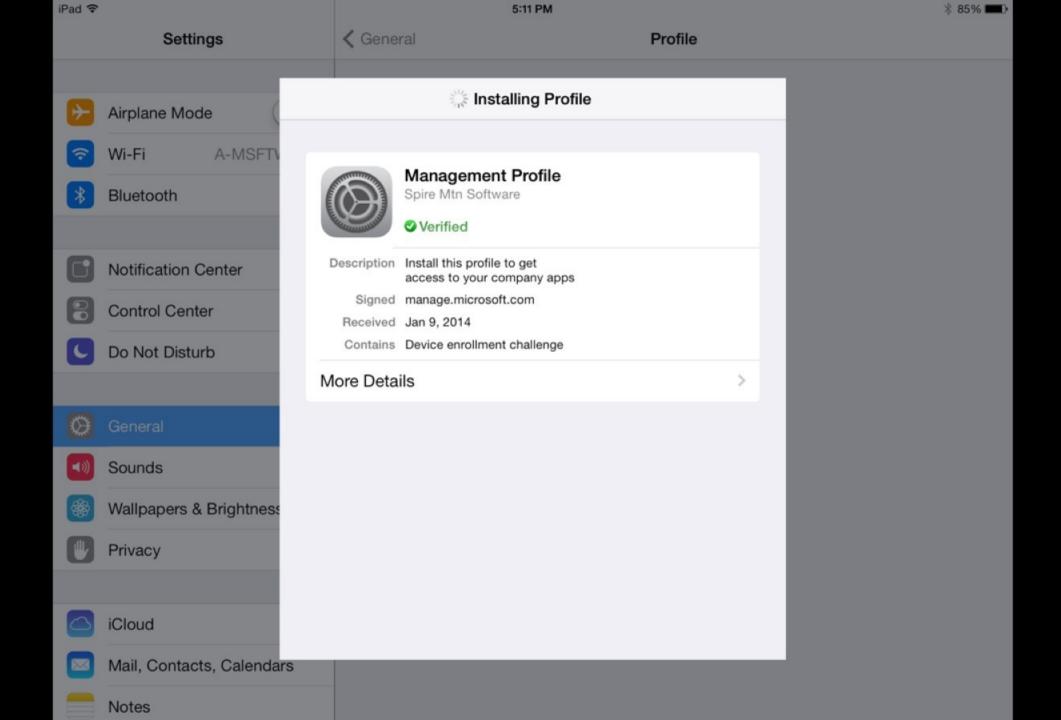


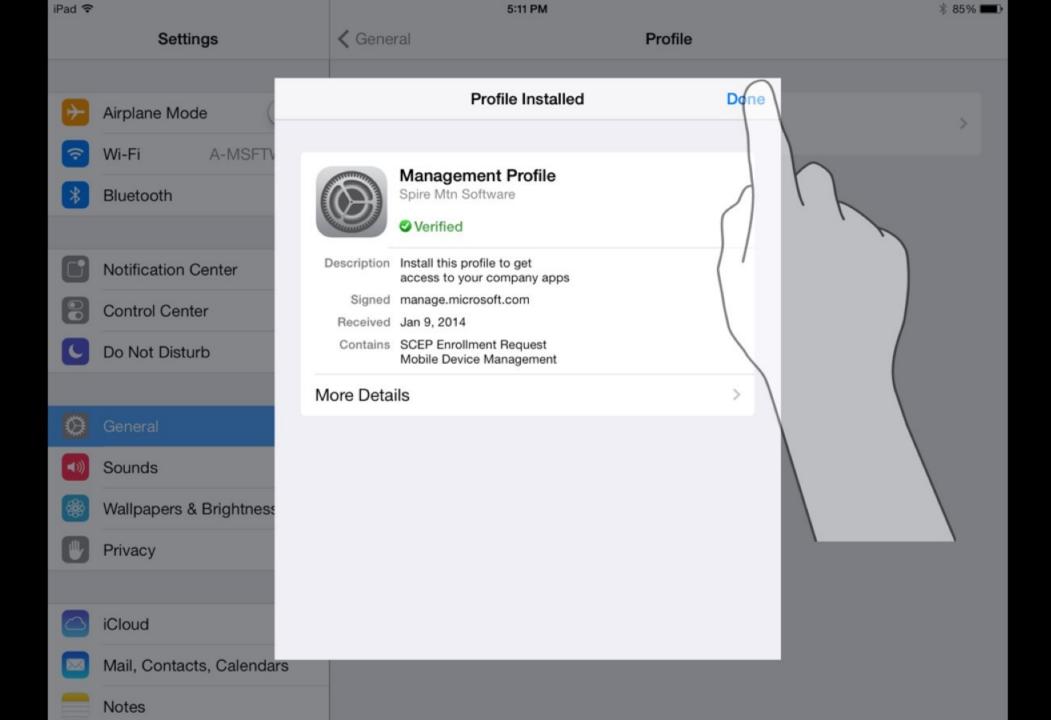


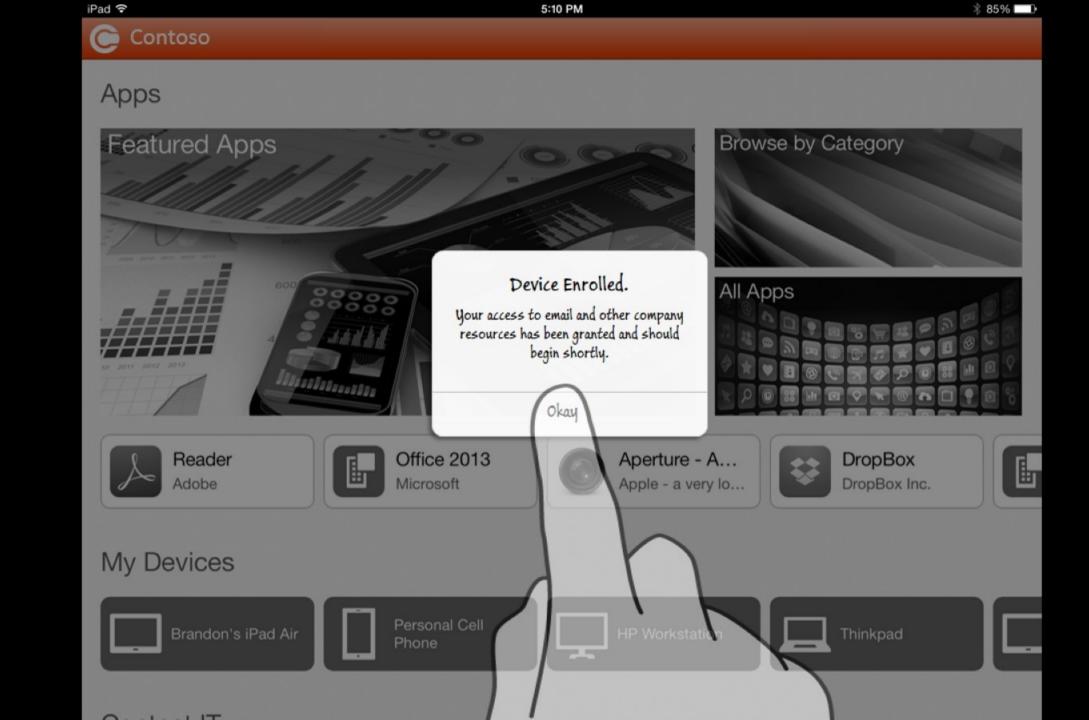






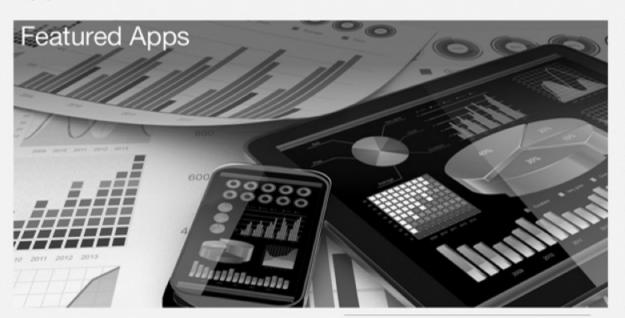








Apps

















My Devices



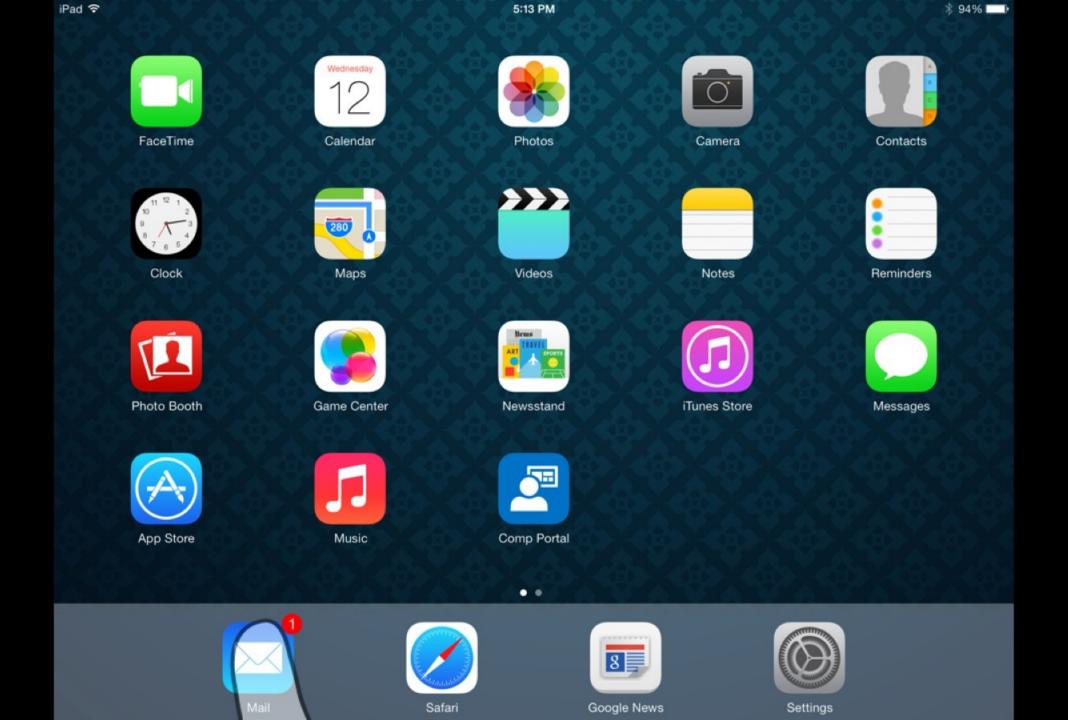


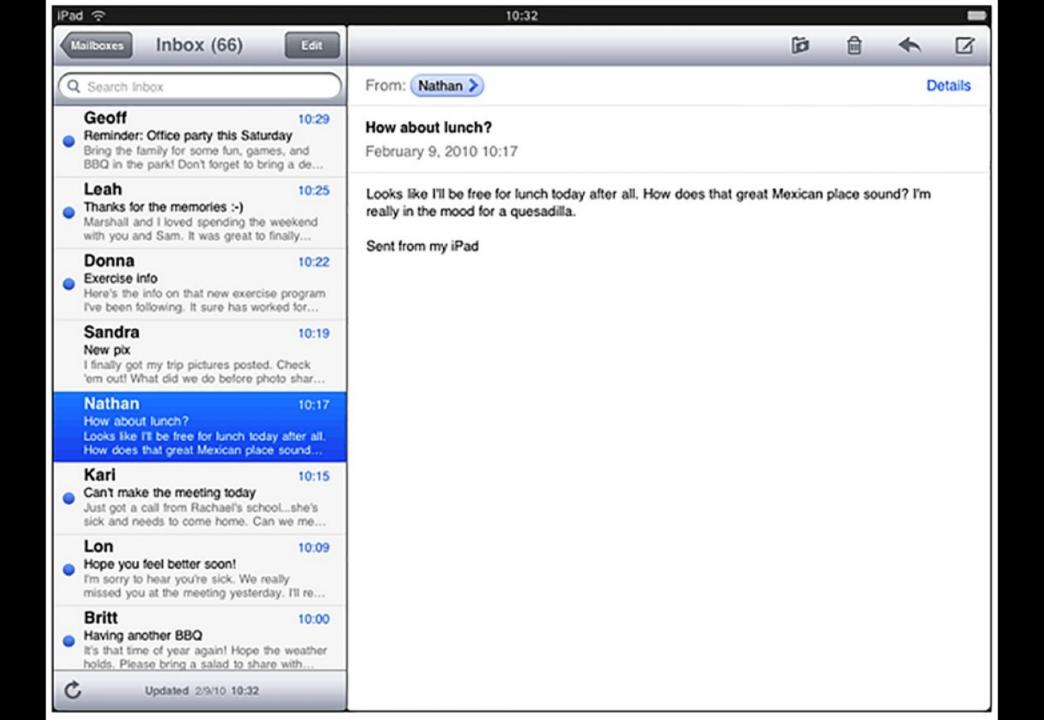












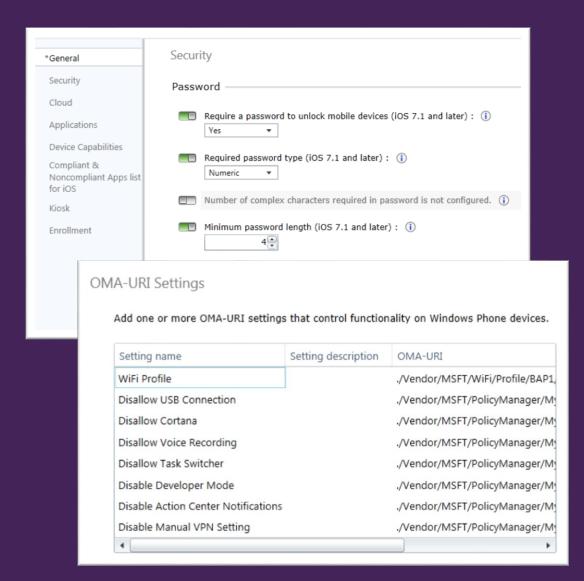
Intune Policies

Feature Comparison with MDM for Office 365

Category	Feature	Exchange ActiveSync	MDM for Office 365	Intune Standalone	Intune + ConfigMgr (Hybrid)
Device configuration	Inventory mobile devices that access corporate applications	•	•	•	•
	Remote factory reset (full device wipe)	•	•	•	•
	Mobile device configuration settings (PIN length, PIN required, lock time, etc.)	•	•	•	•
	Self-service password reset (Office 365 cloud only users)	•	•	•	•
Office 365	Provides reporting on devices that do not meet IT policy		•	•	•
	Group-based policies and reporting (ability to use groups for targeted device configuration)		•	•	•
	Root cert and jailbreak detection		•	•	•
	Remove Office 365 app data from mobile devices while leaving personal data and apps intact (selective wipe)		•	•	•
	Prevent access to corporate email and documents based upon device enrollment and compliance policies		•	•	•
Premium mobile device & app management	Self-service Company Portal for users to enroll their own devices and install corporate apps			•	•
	App deployment (Windows Phone, iOS, Android)			•	•
	Deploy certificates, VPN profiles (including app-specific profiles), email profiles, and Wi-Fi profiles			•	•
	Prevent cut/copy/paste/save as of data from corporate apps to personal apps (mobile application management)			•	•
	Secure content viewing via Managed browser, PDF viewer, Imager viewer, and AV player apps for Intune			•	•
	Remote device lock via self-service Company Portal and via admin console			•	•
PC Management	Client PC management (e.g. Windows 8.1, inventory, antimalware, patch, policies, etc.)			•	•
	PC software management			•	•
	Comprehensive PC management (e.g. Windows Server/Linux/Mac OS X support, virtual desktop and power management, custom reporting, etc.)				•
	OS deployment				•
	Single management console for PCs, Windows Server/Linux/Mac OS X, and mobile devices				•

Configuration Policies

- General Configuration Policy
 - Security, Encryption, System, Cloud
 - Email, Application, Device
 - List of complete settings
- Custom Configuration Policy
 - Android: <u>OMA-URI Settings</u>
 - iOS: <u>Configurator Profile</u>
 - Windows Phone 8.1: <u>OMA-URI Settings</u>
 - Windows 10: <u>OMA-URI Settings</u>
- Policies are deployed to User or Device Groups



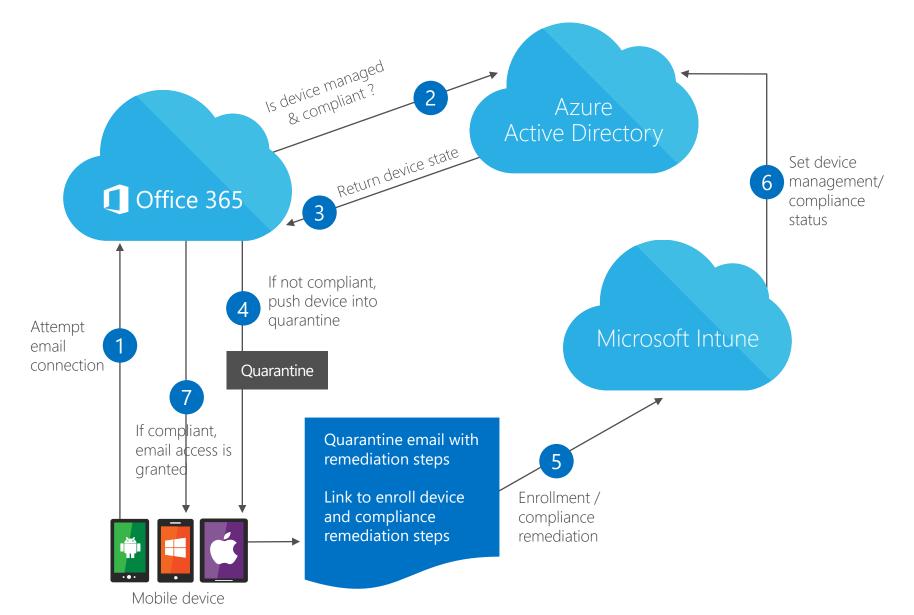
Conditional access for Office 365

Who does what?

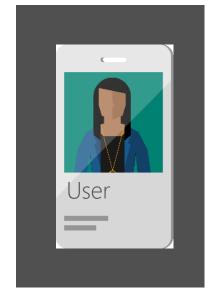
Intune: Evaluate policy compliance for device

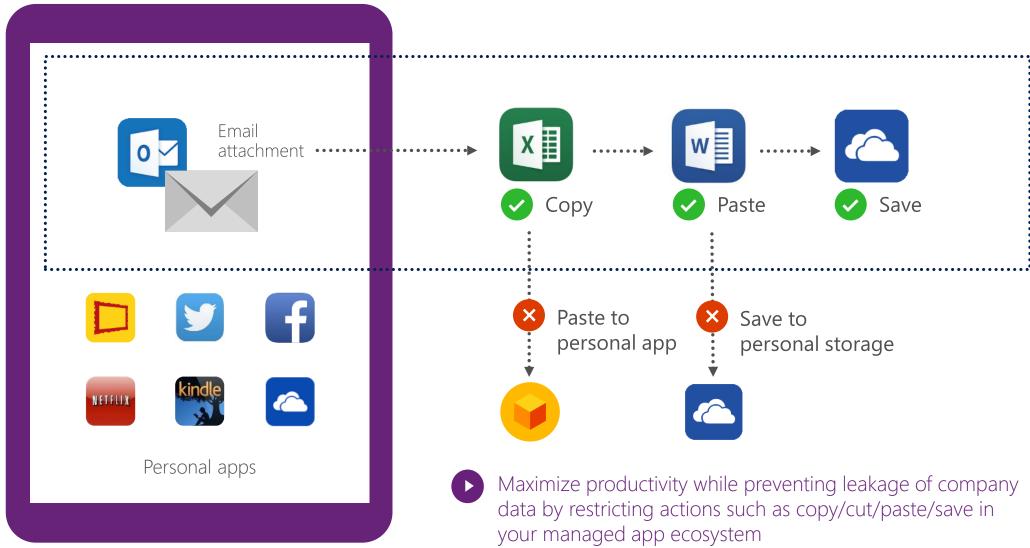
Azure AD: Authenticate user and provide device compliance status

Exchange Online:Enforces access to email based on device state



Mobile application management





Mobile application management policies



Enforce corporate data access requirements



Prevent data leakage on the device



Enforce encryption of app data at rest



App-level selective wipe

PC Management

Feature Comparison with MDM for Office 365

Category	Feature	Exchange ActiveSync	MDM for Office 365	Intune Standalone	Intune + ConfigMgr (Hybrid)
Device	Inventory mobile devices that access corporate applications	•	•	•	•
	Remote factory reset (full device wipe)	•	•	•	•
	Mobile device configuration settings (PIN length, PIN required, lock time, etc.)	•	•	•	•
	Self-service password reset (Office 365 cloud only users)	•	•	•	•
Office 365	Provides reporting on devices that do not meet IT policy		•	•	•
	Group-based policies and reporting (ability to use groups for targeted device configuration)		•	•	•
	Root cert and jailbreak detection		•	•	•
	Remove Office 365 app data from mobile devices while leaving personal data and apps intact (selective wipe)		•	•	•
	Prevent access to corporate email and documents based upon device enrollment and compliance policies		•	•	•
Premium mobile device & app management	Self-service Company Portal for users to enroll their own devices and install corporate apps			•	•
	App deployment (Windows Phone, iOS, Android)			•	•
	Deploy certificates, VPN profiles (including app-specific profiles), email profiles, and Wi-Fi profiles			•	•
	Prevent cut/copy/paste/save as of data from corporate apps to personal apps (mobile application management)			•	•
	Secure content viewing via Managed browser, PDF viewer, Imager viewer, and AV player apps for Intune			•	•
	Remote device lock via self-service Company Portal and via admin console			•	•
PC Management	Client PC management (e.g. Windows 8.1, inventory, antimalware, patch, policies, etc.)			•	•
	PC software management			•	•
	Comprehensive PC management (e.g. Windows Server/Linux/Mac OS X support, virtual desktop and power management, custom reporting, etc.)				•
	OS deployment				•
	Single management console for PCs, Windows Server/Linux/Mac OS X, and mobile devices				•

Resources

- MDM in Office 365 overview https://technet.microsoft.com/en-US/library/ms.o365.cc.DevicePolicy.aspx
- Different ways to manage devices with InTune https://technet.microsoft.com/library/dn957912.aspx
- Capabilities of Office 365 MDM –
 https://technet.microsoft.com/library/ms.o365.cc.devicepolicysupporteddevice.aspx
- Manage mobile devices in Office 365 https://support.office.com/en-us/article/Manage-mobile-devices-in-Office-365-dd892318-bc44-4eb1-af00-9db5430be3cd
- EMS now available without Enterprise Agreement http://blogs.technet.com/b/ad/archive/2015/03/12/azure-ad-and-enterprise-mobility-suitenow-broadly-available-outside-of-an-enterprise-agreement.aspx
- Microsoft Intune features http://www.microsoft.com/en-au/server-cloud/products/microsoft-intune/features.aspx

CIAOPS Resources



- Blog http://blog.ciaops.com
- Free SharePoint Training via email http://bit.ly/gs-spo
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