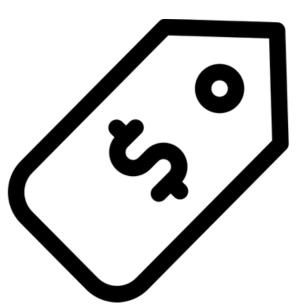




Highlight the benefits: practice specialty and therapist niche.



Positive reinforcement and affirmation: compassion, empathy, warmth

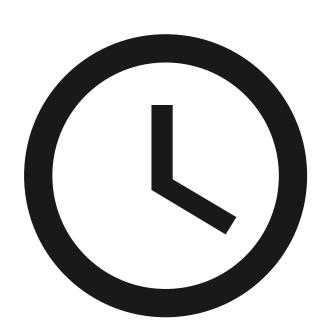


State the fee confidently. Display the fee on the website. Take all forms of payment.



Clients are willing to drive 10-20 miles from their house.

Offer tele-therapy as an option.



Have availability when clients want it; know when clients are usually busy.

Offer a 1-on-1
consult with
therapist if complex.
Do not do this
regularly.



Be insurancefriendly. Offer a superbill or invoice for out-of-network.



Have excellent follow-through. Get back to them in a timely manner.