

Class 1: Basic Training

Read:

[The Inalienable Rights of Students, Parents, and Counselors](#)

[College Counseling Lessons from a Dallas Maverick](#)

[Match Their Work Output](#)

[Are you Hurting by Helping?](#)

Think, share, and discuss in Slack.

1. Think about something in your life—a job, a role, a project, etc.—that you have treated like a craft. Describe steps you've taken to honor that craft in ways that someone who dabbles likely does not.
2. Consider 1-2 recent examples where a customer seemed particularly happy with you and your service. Why do you think it resonated so well with each of them? How could you make other families feel the same way? Could you do these things if you have 30 or 40 students on your caseload?
3. Are you working with any families who are particularly difficult? What makes the work with them more challenging than with your other families? Are you managing the challenges in ways that let you move forward productively? Or do you feel stuck?