



## Let's Get Focused Frequently Asked Questions

### Single Course 2020

**Q1.** Is this just a one-time fee? Yes! You only pay once for unlimited access.

**Q2.** What are the bonuses you are offering? Your success is important to Brian, so he wants you to take advantage to all that he has to offer.

- Unlimited Course Access
- 24/7 On-Going Support via e-mail and text messaging
- Bi-Weekly Live Question and Answers Sessions
- Digital Copy of Brian's book - "Confessions of a Reformed Control Freak – The Top Ten Sins Most Managers Make & How to Avoid Them"
- The Top Ten Sins Most Managers Make & How to Avoid Them Poster
- Let's Get Focused Poster
- The Four Step Leadership Development Model Poster
- Your Personal Action Plan for Success – 30/60-day one-on-one **Free** Coaching Sessions after you have completed the single course.

**Q3.** Do you have live calls? Yes! Live Question and Answer Sessions will be bi-weekly on Zoom. Brian will be online from 10:00 am to 12:00 noon (Central Time) on the second and fourth Sunday of each month to answer your questions.

**Q4.** What if I don't have time to attend the live calls? Not to worry. You can email Brian your questions. He will respond within 24 hours. Send your questions to: [brian@briansmithpld.com](mailto:brian@briansmithpld.com)

**Q5.** How long will it take to complete this course? You are not bound by any time constraints. You can take as long as you need to complete the single course.

**Q6.** Do you offer a certificate upon completion? Yes! We offer a suitable-for-framing **Certificate of Completion** after you have completed the single course.

**Q7.** Do you offer a refund? Unfortunately, No. However, you can still take part in the bi-weekly question and answer live sessions and one-on-one coaching.