



CHAPTER 8

IMPROVEMENT AND FEEDBACK
KNOWING HOW TO ASK FOR IT AND WHAT TO DO WITH IT.

OBJECTIVE

To get effective feedback, identify these key factors:

1. Identify specifics.
2. Raise the volume.
3. Clarify what you want.

Read pages 177-178.

1. WHAT RESULTS CAN YOU REVIEW?

Pages 155-156

WHAT READERS SAY

"In Your Best Just Got Better you will learn about multiple types of feedback (including informal feedback comments) and how to use this information to improve. A great question to ask about feedback: "Did you see it coming or was it a surprise"
- Bruce Harpham
5-Star Amazon book review

2. WHAT FEEDBACK DO YOU NEED NEXT?

Formal/informal.
Objective/subjective.

Pages 173-178

3. ASK A COLLEAGUE

For receiving feedback from a coworker or colleague, make a list of the kind of feedback you're seeking and ask to meet for coffee next week.

Pages 177-178

