



# 22-23 MARCH 2018

## ŽABLJAK-NIKŠIĆ-TIVAT, MONTENEGRO

### VISION OF SUSTAINABLE WATER MANAGEMENT IN THE 21ST CENTURY

#### 1<sup>ST</sup> DANUBE REGION BENCHMARKING WORKSHOP

#### WORLD WATER DAY 22 MARCH

#### AFTER THE EVENT

**For water and sanitation utilities and supporting water sector institutions and organizations**

Countries from the whole Danube region are increasingly recognized as indispensable part of Europe and European Union. This may bring a number of benefits to countries in the region, if appropriate responsibilities and practices are fully adopted by the most relevant water sector stakeholders. You are invited to participate and contribute to this international discussion about possibilities of performance improvement of the water sector utilities, institutions and other organizations in Montenegro and the Danube region.

**OBJECTIVES:**

**Connect with the growing family of the Danube region water sector stakeholders!**

---

**Participate in international exchange of best practices in water utilities**

---

**Participate in celebration of the World Water Day in Montenegro**

---

**Contribute to performance improvement of Montenegrin water sector**

Venue  
**ŽABLJAK - NIKŠIĆ - TIVAT**  
 Montenegro

Tel: +382 (0) 33 451-921

March 22-23, 2018

## Introduction

On March 22-23 2018, benchmarking HUB for utilities from the Danube region will organize its *1<sup>st</sup> Danube Region Benchmarking Workshop* to discuss results of international benchmarking reports. The workshop will take place back-to-back with *the World Water Day event*.

## Event Participants

The 1<sup>st</sup> Danube Region Benchmarking Workshop is predominantly intended for water supply and sanitation utilities from the Danube region participating in the Danube HUB initiated within utility benchmarking program of IAWD. Celebration of the World Water Day in Montenegro is intended for representatives of utility associations, local and national stakeholders from Montenegro, international institutions and other stakeholders which may provide advice and support regarding performance improvement of water sector in the region. Certain activities under the Workshop and the Celebration will be joined.

## Event Dinner

The Event dinner will take place on March 23, along with awards ceremony. The event dinner will take place in the hotel Magnolia in Tivat. If you have any diet restrictions, please inform us on time.

## Study Tour

Study tour during the workshop will include visit to the brand new Wastewater Treatment Plant in Nikšić, the second largest city in Montenegro, located half-way between Žabljak and Montenegro coastal area.



## Registration for the World Water Day Celebration

Danube HUB utilities already registered for the 1<sup>st</sup> Danube Region Benchmarking Workshop.

Others can register for the World Water Day 2018 Celebration at:

<https://eutopia.teachable.com/courses/291280/lectures/4487979>

## Contacts

In case you would have any additional questions, please don't hesitate to contact us:

For local issues: **Marijana Zenović**, Regional Waterworks of Montenegro Coastal Area, Telefon: +382 (0) 33 451-921; [marijana.zenovic@regionalnivadovod.me](mailto:marijana.zenovic@regionalnivadovod.me)

For international issues: **Aleksandar Krstić**, Danube HUB Coordinator, Mob: +38163442535 (registered at Viber and WhatsApp); [thedanubehub@d-leap.org](mailto:thedanubehub@d-leap.org)

– Wednesday, March 21, 2018 –		
17:00 – 19:30	Organized transport from Podgorica and Tivat to Žabljak	
19:30 – 21:00	<b>Welcoming cocktail</b>	
– Thursday, March 22, 2018 –		
	<b>Danube HUB Benchmarking Workshop</b> Hotel Gorske oči	<b>Celebration of the World Water Day 2018</b> Zabljak city hall
08:30 – 09:00	Registration	
09:00 – 10:00	<b>Opening session of the Workshop</b> Philip Weller (IAWD); Peter Dane (EBC); Aleksandar Krstic (Danube HUB)	
10:05 – 11:00	<b>Main overview of the Danube HUB benchmarking results</b> Aleksandar Krstic (Danube HUB)	Media preparations & participants registration
11:00 – 11:20	→	Coffee break
11:20 – 12:00	→	<b>Opening session of the WWD:</b> Local government; Regional Water-works; World Bank; IAWD; EBC; APE; Ministry
12:00 – 12:10	←	Short break
12:10 – 13:00	<b>Water and Sewerage line infrastructure management:</b> Aleksandar Krstic (Danube HUB), Nemanja Branisljević (Civil. Eng. F. Belgrade), Malte Martin (Barthauer Soft. GmbH)	<b>EU accession:</b> Opening of Chapter 27 Helmut Bloech (Former Head of EC Water Sector); Milo Fiasconaro (Aqua Publica Europea)
13:00 – 14:00	Group photo no 1. and lunch	
14:00 – 15:00	<b>Peer-to-peer discussion on water loss reduction:</b> Aleksandar Krstic (Danube HUB), Jurica Kovač (IWA Water Loss SG); Sanja Horvat (Koprivnica utility)	<b>Regional cooperation within the sector:</b> Patricia Lopez (WB); Philip Weller (IAWD); Peter Dane (EBC)
15:00 – 16:00	<b>Peer-to-peer discussion on staff and U2U exchange:</b> Aleksandar Krstic (Danube HUB), Milo Fiasconaro (Aqua Publica Europea), Philip Weller (IAWD)	<b>Utility regulation in the region:</b> Anvi Dervishi (SHUKALB); Xhelal Selmani (Kosovo Regulator)
16:00 – 21:00	Social activities (outdoors) / Follow up discussions / Dinner	
– Friday, March 23, 2018 –		
08:30 – 09:00	For Danube HUB utilities (Hotel Gorske Oči)	
09:00 – 10:00	<b>Benchmarking and financial efficiency:</b> Darius Bor (Satu Mare utility), Sokol Xhafa (Pristina utility), Evis Gjebrea (Tirana utility)	<b>Regulation of water loss reduction:</b> Jurica Kovač (IWA Water Loss SG) <b>(cancelled because of the weather conditions)</b>
10:00 – 11:00	<b>Benchmarking and utility controlling:</b> Sanda Nastić (Novi Sad utility); Petar Doroslovački (Subotica utility); Valeria Godo Tot (Szeged utility)	<b>Managing line infrastructure cadastre:</b> Malte Martin (Barthauer Software GmbH) <b>(cancelled because of the weather conditions)</b>
11:00 – 22:00	<b>Joint program for utilities, regulators, ministries and others</b>	
11:00 – 12:30	Organized bus tour	Travel Žabljak - Nikšić (video: How to use Danubis.org)
12:30 – 13:30		Site visit to Wastewater Treatment Plant in Nikšić <b>(cancelled because of the weather conditions)</b>
13:30 – 15:00		Travel Nikšić – Tivat (video: D-LeaP on-line tools)
15:00 – 16:00	Organized boat tour	Light serving and Group photo no. 2
16:00 – 17:00		<b>Discussions and statements of participants</b>
18:00 – 19:00		Networking
19:00 – 22:00	Hotel Magnolia Tivat	<b>Event Dinner</b> (certificates and awards)

Agenda is subject to improvement