doffthing



Small steps to prepare your family for emergencies

Program Background

- Began in 2006
- City- Regional Partners
- National Awards & Recognition



- International Association of Emergency Managers (Public Awareness)
- FEMA (Awareness to Action)
- CDC (Whole Community EM)
- FEMA (Preparing the Whole Community)

Monthly Subscriptions

- Newsletter- 5,800
- Partners- 800

Do1Thing - Emergency Preparedness

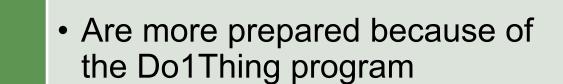
Sign Up For Our Free Program Today

If you do 1 thing each month, by the time a year has passed, you will have taken big steps towards being ready for the unknown. It's as simple as this...

- Give us your email address (don't worry, we'll never sell it)
- Receive monthly reminders (for free!)
- Do 1 thing each month and be prepared!

Sign me up!

Survey Says...



51%

70%

 Think the monthly email reminders are the most useful part of the program.

84%

• Think it is important for everyone to have an emergency plan.

Survey Continued....

• Have promoted Do1Thing in some way.

88%

89%

 Believe the Do1Thing program can make a difference in their community

73%

 Are interested in participating in Emergency Management in their business

Benchmarks

- Everyone in the community has access to information about risk and vulnerability that allows them to make informed decisions.
- Everybody has an opportunity to learn to become a better disaster decision maker.

We know we need to, but we don't...

- Most families don't have an emergency plan
- Most would not know what to do if told to "shelter in place"
- Many say they have done nothing to prepare



Three most important words in preparedness?

Disasters change things.

Reasons People Don't Prepare



Top reasons for not preparing:

- "Too Difficult"
- "Too Expensive"
- "Don't know what to do"

"My first and greatest mistake, was not to have thought about flooding – and what it meant – before this... if you know what to expect, you can be better prepared."

Lisa Salinger from the VisionAware blog: "Emergency preparedness with blindness and visual impairment: A first-person account"

What you really get in an emergency kit

- Self confidence (when you show yourself that you can do it)
- Better understanding of disaster (when you think about how it could affect you)
- A sense of control (when you have what you need in a disaster)



Making better disaster decision makers

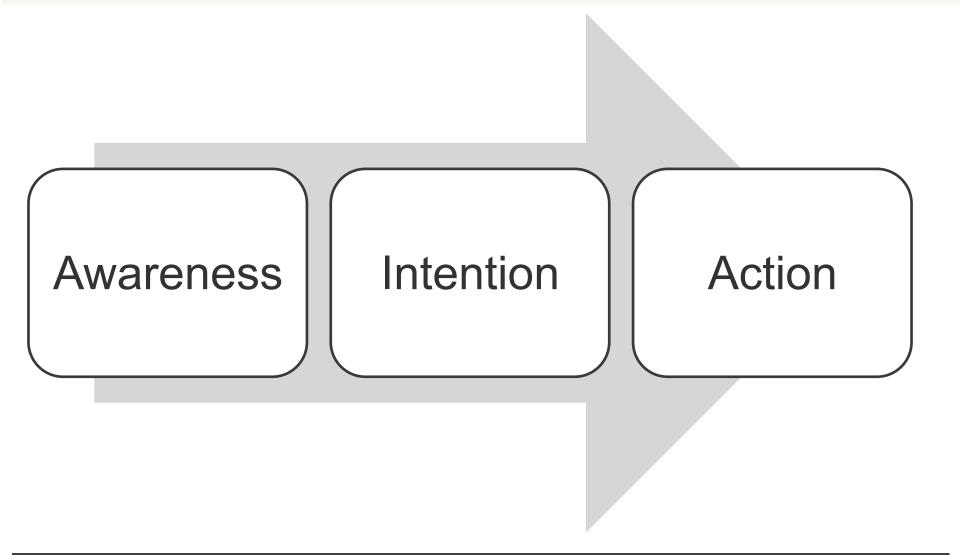
- Acknowledging that people have a choice about preparing:
 - Engages them as active participants in disaster decision making process
 - Promotes a sense of personal responsibility
 - Empowers them
 - Helps personalize risk
 - Legitimizes their unique perspective
 - Shows respect

Public Response

- 52% of families don't have an emergency plan
- 51% would not know what to do if told to "shelter in place"
- 36% say they have done nothing to prepare



Awareness to Action



Awareness to Action

Communicator	Audience	Outcome
Provide information	Receive	Awareness
	Understand	
	Believe	
Reinforce w/ text,	Personalize	Intention
pictures, maps, sources	Confirm with others	
	Weigh credibility	
	Assess own ability	
Clear directions	Outcome expectancy	Action
Expected	Cost/Benefit	
consequences	Trust	

Normalcy Bias

- Overestimating our abilities
- Underestimating the impact of disaster
 - Availability of resources
 - Environmental changes
 - Physical changes

"When I got in the shower earlier today the sky was blue. When I got out, the sky was black."

Alberta resident Sandra Hickey - Canadian Press

Why do Ething? O@G

The reason for risk communication

 Crisis communication is more effective when it is preceded by effective risk communication.



Risk Communication Goals

- Reduce information seeking
- Reduce normalcy bias
- Improve sense making



- Easy
- Inexpensive
- Effective

Disasters change things: you may not have things that you take for granted every day (electricity, water, cell phones, grocery stores, 911, inhome assistance)





You are the only one who can ensure your own safety and the safety of your family in a disaster



If you know that your family is taken care of, you will be better able to help your neighborhood and your community

Every step you take in becoming prepared will help first responders, your loved ones, and others in your community



How it Works





You can become better prepared in small steps.



Visit www.do1thing.com and download the fact sheet for this month (or sign up for a monthly reminder).





Choose one thing from the list to do for your family or community.

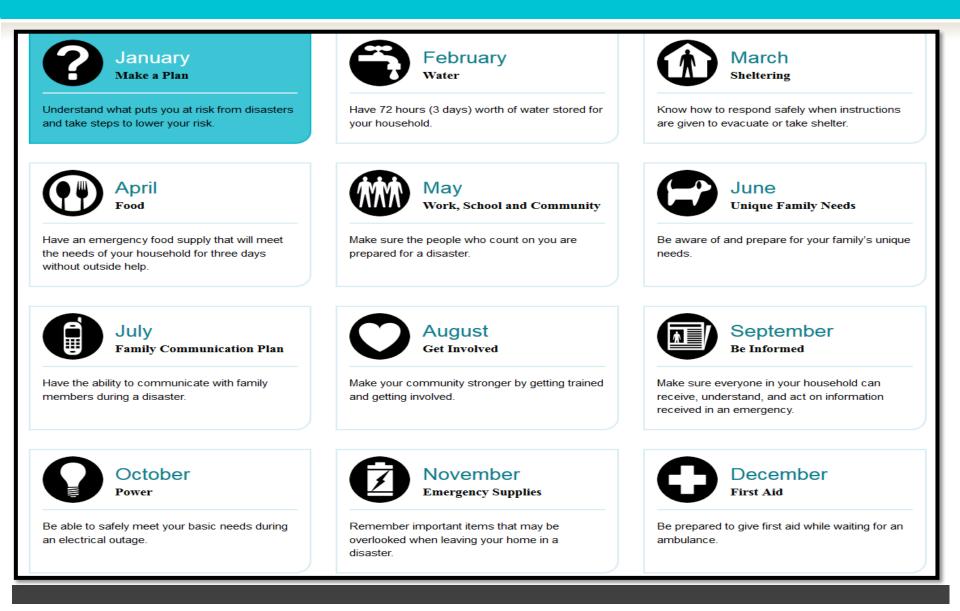




Do that one thing.



Do 1 Thing Calendar



Special Needs

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Do 1 Thing Accessible Materials

- Large Print Fact Sheets
- Language Translation
- Braille
- Audio Factsheets
- Low Literacy Factsheets



Why focus on special needs?

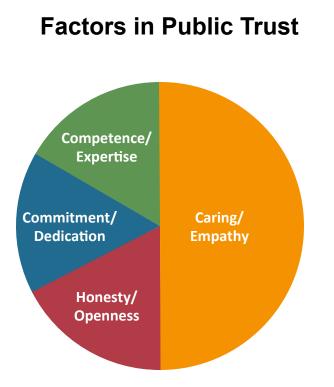
- May not be able to meet daily needs during a disaster
- May have greater needs
- May have less access to resources



Passing it On

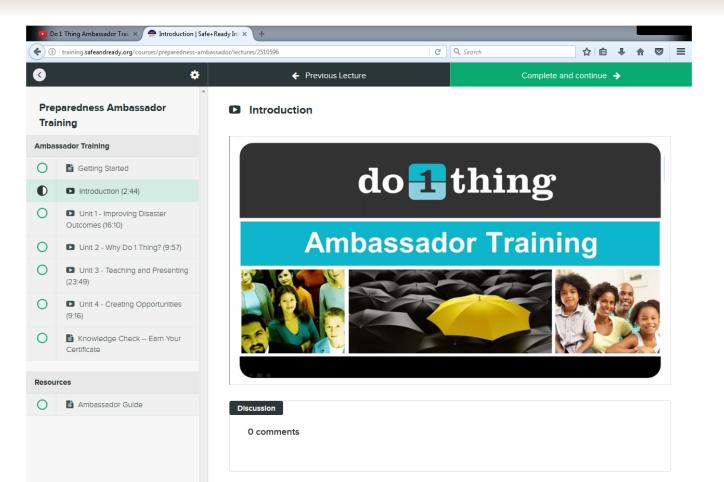


Build Partnerships

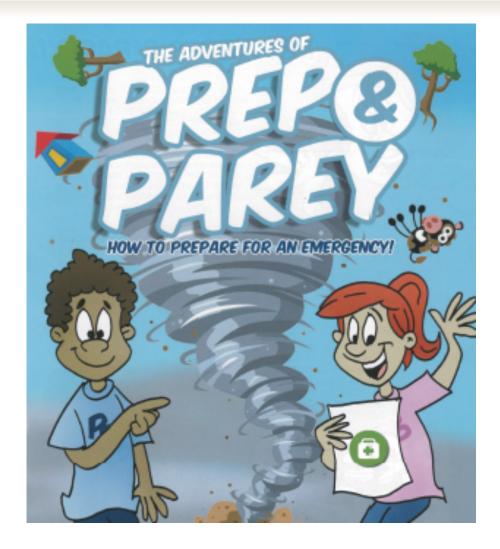


- Public safety
- Human service providers
- Animal service providers
- Neighborhood organizations
- Service clubs
- Libraries and community centers
- Schools and colleges
- Businesses and utilities

Ambassador Training



Do1Thing Kids



Do 1 Thing Partners

- Public Agencies
- Private Agencies
- Non-Profits
- Schools
- Hospitals
- Service Clubs
- Organizations
- Businesses
- Families
- Individuals
- ANYONE who wants to get involved



How can you participate?

- Teach a class in your neighborhood or organization
- Put the monthly topic in your newsletter
- Pass out Do1Thing calendars or Kids activity books
- Use our infographics in your materials
- Pass out factsheets
- Make it a National Preparedness Month project
- Have a Do 1 Thing session at a kids camp

- Link back to our website
- Follow us on social media and repost/retweet us
- Sign up as a partner and share your successes on Facebook
- Air our PSAs





- Contact:
- Raynika Battle, MS
- **Executive Director**
- Do1Thing
- City of Lansing
- Office of Emergency Management
- 517-483-4561
- raynika.battle@lansingmi.gov

