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9-1-1 SIMULATION SCRIPTS

Simulation Training

Reality-Based
Learning Drills

CAR FIRE

My neighbor's car is on fire.

What is the address?

What is the phone number you're calling from?

Your name?

B. Batang

Is anyone in the car?

No, he was just working on it.

Is anyone injured?

No.

Is the car near enough to start the houses on fire?

No, it's in the driveway, he doesn't have a garage.

OK, we'll get the fire department dispatched.

CHIMNEY FIRE

We started a fire in the fireplace and smoke and flames are coming out from above the fireplace and the house is full of smoke. The damper is open so I don't know What is burning up there.

What is your address?

Is this a house or an apartment?

Duplex, we're #2, no one lives in #1 right now.

What is the phone number you're calling from?

Your name?

R. Rankins

Are you inside the house now?

Yes, I am, the rest of the family is outside, it's too smokey in here. I'll go outside and wait.

We'll send the fire department out.

DUMPSTER FIRE

Hi, our dumpster has flames coming from it.

What is your apartment name and address?

Which building is the dumpster near?

A Building

What is the phone number you're calling from?

What apartment number are you in?

A 222

Your name?

J. Bettendorf

Is the dumpster near the building?

No. Well, not butted up next to it, but near it.

Near enough for the flames to catch the building on fire?

Sure, it could, it's really ripping.

OK, we'll get the fire department dispatched.

REPORT OF SMOKE

There is some black smoke just north of me, I was just wondering if you know What is going on over there?

What is your address?

What is the phone number you are calling from?

Your name?

M. Menkler

Describe exactly where you see the smoke coming from?

Well, it look to be about 2 miles from here. If you come to my house and look directly north you should see it. If you go outside from where you are and look north, you can't miss it, it's a huge cloud, you must have some reports of this already.

OK, we'll dispatch the fire department out to find out.

BRUSH FIRE OUT

I was jogging in city park and there the beauty bark by the side of the jogging trail by the main entrance is smoking — like a cigarette or something is starting. I stomped it out but didn't have any water so you might want to go make sure it's out, there's a lot of dead grass in that area that could flame up. I don't know why people are so careless.

What is the name and address of the park?

What is the phone number you're calling from?

Your name?

S. Slater

When did you spot this fire?

Just about 15 minutes ago, like I said, I might have gotten it out but you can't be sure of these things, I'm a volunteer firefighter and I think you should send the guys out to check it out.

Which entrance is the main entrance? Off which street?

_____, it's about 10 feet into the park on your left right by the jogging trail.

OK, we'll have them check it out.

BOAT FIRE

I'm at _____ lake and there is a boat totally engulfed in flames in the water by the main docks there.

Can you see if there are people in the boat?

No, he started it up and it just went boom and he jumped onto the dock!

Is anyone injured?

No, I don't think so, he's trying to put it out with the hose.

Can you see the boat from where you are?

Yes, I'm right here on the main dock — you can't miss it if you come out here to the boat ramps.

What is the phone number you're calling from?

R. Chapman, _____

OK, we'll dispatch fire over to you.

MATTRESS FIRE OUTSIDE NOW

My idiot neighbor managed to catch his mattress on fire — probably smoking, now he drug it outside and is soaking it with a hose. Can you come out here and make sure he doesn't set the whole complex on fire!

What is the apartment name and address?

What is your neighbor's building and apartment number?

What is the phone number you're calling from?

What is your name and apartment number?

S. Abrahamson, C101

Ok, we'll get the fire department dispatched.

ODOR

Hi, I'm at a food processing plant and I can smell smoke but I don't know where it's coming from, we have sent everyone out of the building so it's really strong in some parts — but we don't know where from.

What is the name and address of the business?

What is the phone number you are calling from?

Your name?

T. Julian

Where is the building should we go?

If you come to the front door we'll meet you.

OK, we'll get someone out there to meet you out front.

TREE FIRE

I was burning my garbage and a spark caught a tree on fire here.

What is the address where the tree is?

What is the phone number you are calling from?

What is your name?

R. Rankin

Is the fire endangering any houses or buildings?

No, but lots of other trees.

OK, We will get the fire department out there.

HOUSE FIRE

My neighbors are gone and smoke is coming from their porch.

What is your neighbor's address?

Is this a house or an apartment?

House

Could there be anyone in the house?

No, not that I know of. they went to work this morning.

What is your address?

What is the phone number you're calling from?

Your name?

R. Samole

Do you see any flames?

No, just black smoke.

OK, we'll dispatch the fire department.

TIRE FIRE

This is AAA Auto Wrecking, we have a pile of tires that are on fire and we can't get it out, we need the fire boys over here to help us out.

What is your address?

What is the phone number you're calling from?

Your name?

W. Clayton, I'm the manager.

Where in the yard is the fire?

You can't miss it, the smoke you know, just come in the main gate and turn right — there — we'll be out there but you'll be able to see it.

OK, we'll get this dispatched.

STOVE FIRE

I left a pan on the stove and it melted but I turned the stove off, the whole house is full of smoke. Does the fire department have something to help me get the smoke out of the house?

What is your address?

Is this a house or an apartment?

It's a yellow house on the cul-de-sac here.

What is the phone number you're calling from?

Tracy, What is your phone number? _____

Are you in the house now?

No, I'm calling from my neighbors, I don't have a home phone anymore and my cell phone was in my purse and I couldn't get to it through the smoke.

Is the fire out?

Right, the pan is a melted mess on the stove, I just turned the stove off and it's still smoking over there! Can you just get someone over there with a smoke thing?

OK, we'll meet you outside the house.