
SELF-SCREENING QUESTIONNAIRE

PUBLIC SAFETY DISPATCHER POSITION

The following requirements need to be understood by all candidates for this position. Please carefully consider your answer to each question. The Self-Screening Questionnaire is for your use in determining whether you are making the correct decision in applying for the job of Public Safety Dispatcher.

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| Yes | No | 1. Are you willing and able to work a large percentage of weekends and holidays? |
| Yes | No | 2. Are you willing and able to work any shift assigned? (i.e., day, evening, or midnights)? |
| Yes | No | 3. Are you willing to accept last minute changes in your work schedule that might require you to cancel personal plans? |
| Yes | No | 4. Are you willing and able to work emergency call-in overtime? |
| Yes | No | 5. Are you willing to take directions and corrections from a supervisor in front of your peers? |
| Yes | No | 6. There may be times when you are required to forego breaks due to understaffing or shift activity. Are you willing to give up breaks, when necessary? |
| Yes | No | 7. Are you willing and able to remain at the same workstation (seated or standing) for extended periods of time? |
| Yes | No | 8. Are you willing to be subjected to occasional abusive and profane language over the phone? |
| Yes | No | 9. Are you willing to read and study several hundred pages of manuals, complete assignments and take written tests during your training period? |
| Yes | No | 10. Are you able to understand and accept that when you process a call incorrectly it could contribute to someone's property being lost or damaged, or someone being seriously injured or dying? |
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| Yes | No | 11. Are you willing to accept close supervision and daily critique of your work performance during the on-the-job training period? |
| Yes | No | 12. Are you willing and able to deal calmly and respectfully with angry people when the problem is not your fault? |
| Yes | No | 13. Are you willing and able to handle workloads that may change dramatically during the course of the shift (e.g., periods of high activity, followed by periods of low activity)? |
| Yes | No | 14. If you smoke, are you willing to go without a cigarette for an entire shift if necessary, or smoke during scheduled breaks or lunch periods? |
| Yes | No | 15. Are you willing to work under constant electronic surveillance of all your telephone and radio messages? |
| Yes | No | 16. Are you willing to accept that you typically will not know the final outcome of a call for service? |

IF YOU ANSWERED **NO** TO ANY OF THE ABOVE QUESTIONS, PLEASE RECONSIDER APPLYING FOR THIS POSITION.

DATE:
