SkillsCamp via Credly <admin@credly.com> To: bailey@skillscamp.co Wed, May 19, 2021 at 9:01 AM



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Type: Learning

Level: Foundational

Time: Hours

Cost: Paid

<u>Additional Details</u>

Conflict Resolution with SkillsCamp

Issued by **SkillsCamp Soft Skills Training**

Upon competition of our virtual SkillsCamp on conflict resolution, the badge earner will be able to: 1) categorize different types of conflicts and conflict styles, 2) Identify their own conflict style and how to communicate it, 3) Understand exactly how brain psychology is connected to conflict, 4) Use real, practical strategies for preventing and resolving conflict, 5) Apply a tried model for how to communicate effectively during conflicts, and more.

Skills

Communication	Communication And Conflict Resolution		Conflict Management
Conflict Management Skills		Conflict Resolution Models	

Earning Criteria

- Learners were required to complete all interactive and/or video modules in the conflict resolution course. These consisted of topics on theories and practical content such as understanding conflict styles, how to respond to conflict and manage ego, techniques to resolve conflict, and more.
- The learner will have shown understanding of the course material by completing various quizzes and assessments based on the content provided.
- The learner was given a workbook to be completed alongside the course. In this workbook, they completed many practical activities such as: responding from the adult ego state, a conflict styles assessment, using the "P.R.I.S.S method" to prevent conflict, and more.





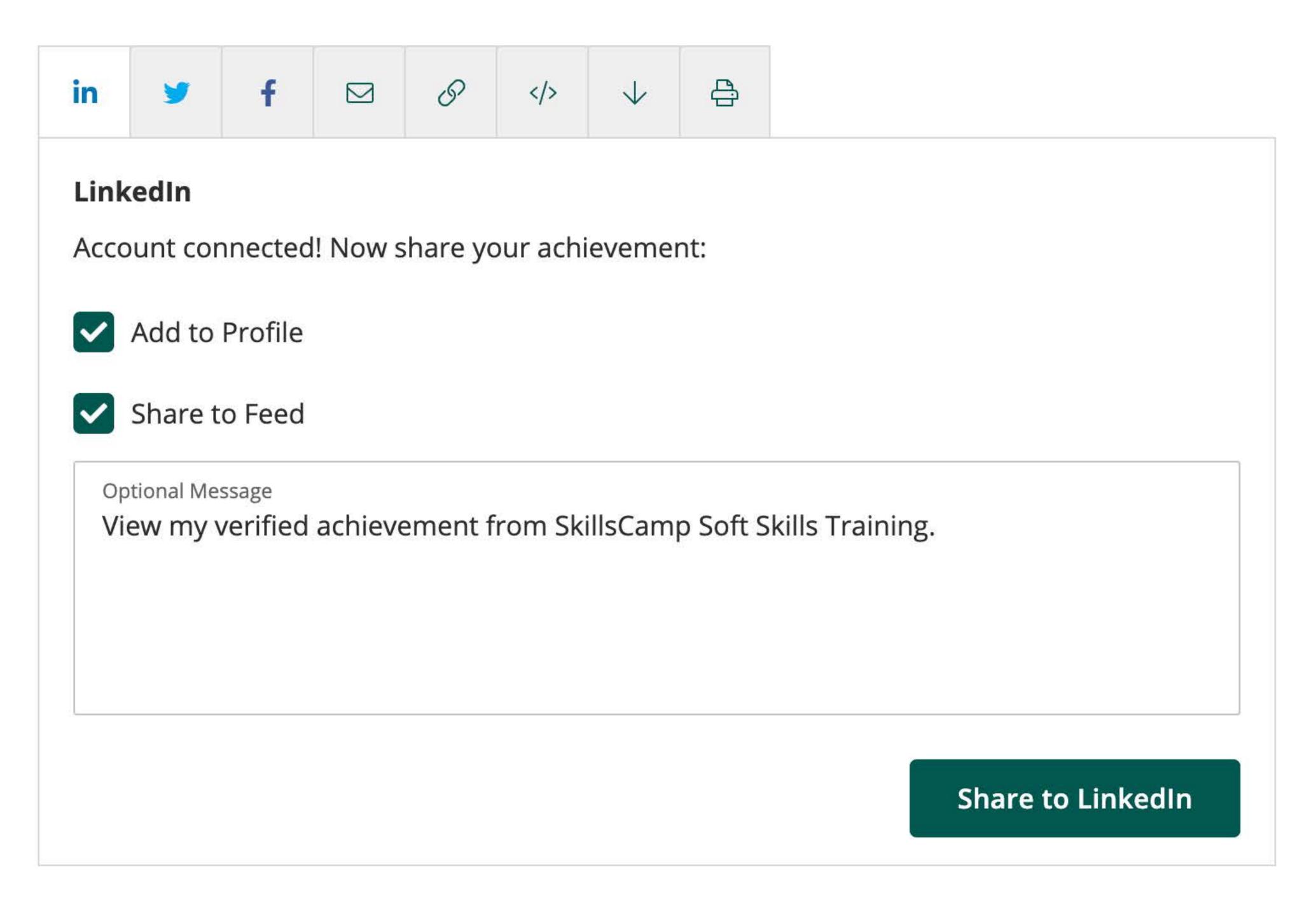


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Bailey Parnell

Founder & CEO, SkillsCamp Soft Skills Training. Founder & Researcher, #SafeSocial. Speaker. Educator. Entrepreneur.



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