

## FAQs

Classes and workshops will be available for the lifetime of this website. Even if the class is withdrawn for new student enrollment, your credentials will still work to access the class once **you** are enrolled.

The classroom is open 24/7 so you can log in at any time to access your classes.

To download files, click on the download button and the download should automatically start. Alternatively, you can right click and save the file to your desktop.

If the video is freezing and pausing, this is most likely caused by fluctuations in your internet connection. A high speed internet connection is recommended. You could also try contacting your internet provider for additional solutions, but for most students, this doesn't seem to be a problem on the Teachable platform.

You are always welcome to contact me by email – <mailto:lyn@lynbelisle.com>