

Departing Tenant Questionnaire

Tenant name:

Rental address:

Date of occupancy:

Today's date:

Thank you for taking a few minutes to complete this questionnaire. I value your suggestions and criticisms and will use them constructively to improve the property and services provided. Please be as detailed and specific as possible so I can continue to improve my practices. Use the back if necessary.

What are the most important improvements I can make to the physical aspect of your rental that would make it more attractive to the next tenant?

What are the best things about the apartment? The worst things?

What do you like about the building? Dislike?

What are your favourite aspects or attractions in the neighbourhood? Least favourite?

Overall, how would you describe your experiences as a tenant here?

Our common areas: What can I do to make these area more useable and attractive?

What suggestions do you have regarding my business practices or the way I interact with the residents?

Do you have any suggestions on how I can improve my services?

Were maintenance issues dealt with in a timely and efficient manner?

Did you find your manager to be accessible and approachable?

Why are you moving?

Is there anything we could have done to help you remain in your home?

Would you live here again? Why or why not?

Other comments or suggestions?

Would you be willing to serve as a reference for this property by speaking with interested renters over the phone or communication via email? If so, please provide the best way to reach you.