

출제기관 독점제공

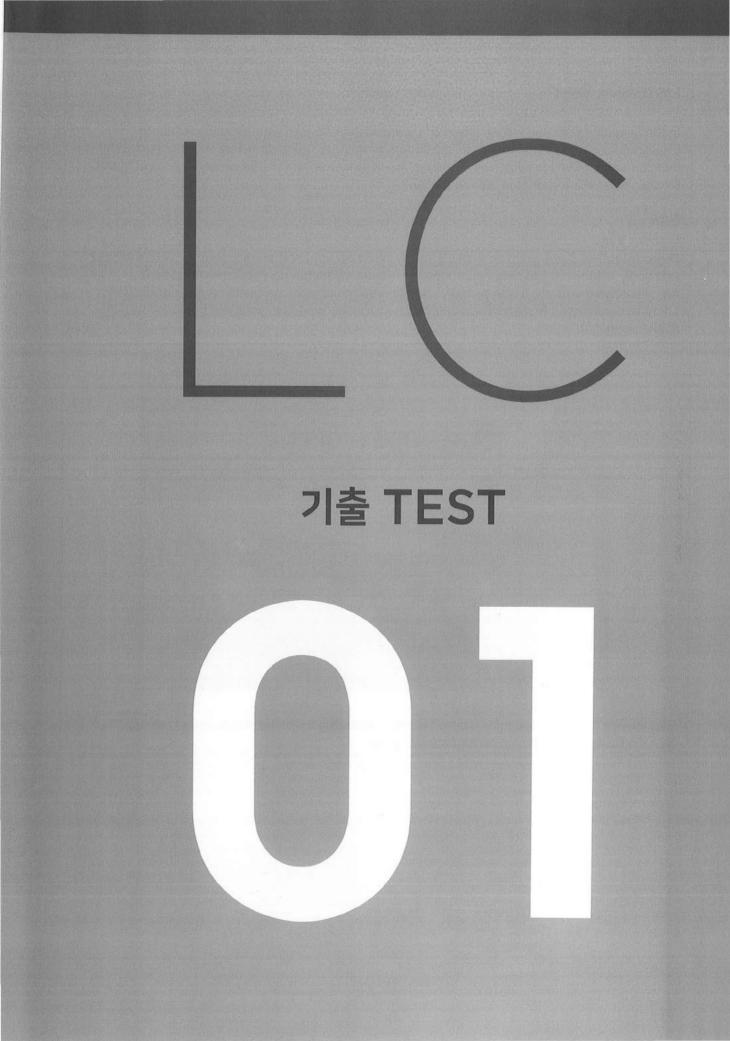


기출 7회 + ETS 예상문제 3회

LISTENING



ETS 무료어플 🖵 공식카페 🎧 무료MP3



## LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

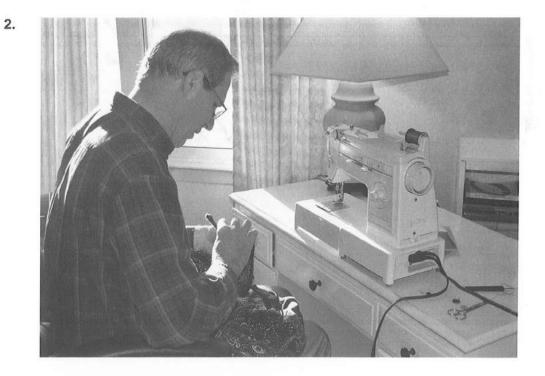
## PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.



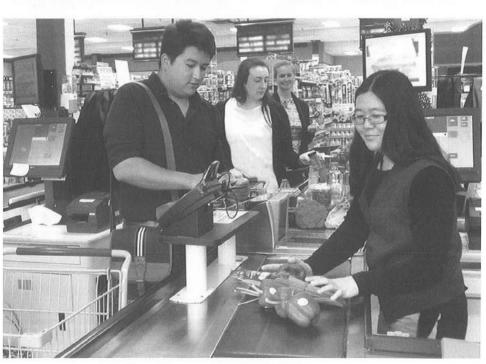








6.



**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- Mark your answer on your answer sheet.
  Mark your answer on your answer sheet.
- 19. Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

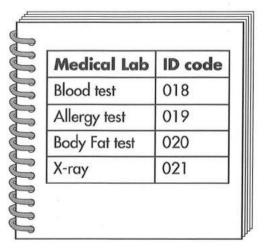
- 32. Why is the woman calling?
  - (A) To make an appointment
  - (B) To rent a car
  - (C) To ask about a fee
  - (D) To apply for a position
- **33.** According to the man, what has recently changed?
  - (A) Office hours
  - (B) Job requirements
  - (C) A computer system
  - (D) A company policy
- 34. What does the man agree to do?
  - (A) Waive a fee
  - (B) Reschedule a meeting
  - (C) Sign a contract
  - (D) Repair a vehicle
- 35. What is the topic of the conversation?
  - (A) Health
  - (B) Traffic
  - (C) Sports
  - (D) Finance
- 36. What caused a problem?
  - (A) A staffing change
  - (B) A rainstorm
  - (C) A typographical error
  - (D) A road closure
- 37. What will the listeners hear next?
  - (A) A commercial
  - (B) A song
  - (C) A weather report
  - (D) A reading from a book

- 38. What does the woman notify the man about?
  - (A) She is unable to meet a deadline.
  - (B) She needs a replacement laptop.
  - (C) She cannot attend a business trip.
  - (D) She is planning to give a speech.
- **39.** According to the woman, what recently happened in her department?
  - (A) A corporate policy was updated.
  - (B) A supply order was mishandled.
  - (C) Client contracts were renewed.
  - (D) New employees were hired.
- 40. What does the man say he will do next?
  - (A) Speak with a colleague
  - (B) Conduct an interview
  - (C) Calculate a budget
  - (D) Draft a travel itinerary
- 41. What does the man want to do?
  - (A) Purchase an area map
  - (B) See an event schedule
  - (C) Cancel a hotel reservation
  - (D) Book a bus tour
- 42. What is the man asked to choose?
  - (A) When to arrive
  - (B) What to visit
  - (C) How to pay
  - (D) What to eat
- 43. What does the woman suggest doing?
  - (A) Wearing a jacket
  - (B) Using a credit card
  - (C) Bringing a camera
  - (D) Looking for a coupon

- 44. What does the man offer to do?
  - (A) Meet in the lobby
  - (B) Contact a receptionist
  - (C) Carry some files
  - (D) Delay a meeting
- **45.** According to the man, what happened last week?
  - (A) An office door would not lock.
  - (B) A sink was installed incorrectly.
  - (C) An elevator stopped working.
  - (D) A document was lost.
- **46.** Why does the woman say, "a piece of hardware had to be custom made"?
  - (A) To justify a price
  - (B) To explain a delay
  - (C) To illustrate a product's age
  - (D) To express regret for a purchase
- 47. What product are the speakers discussing?
  - (A) Electronics
  - (B) Office furniture
  - (C) Calendars
  - (D) Clothing
- 48. What does Donna suggest?
  - (A) Hiring additional staff
  - (B) Revising a budget
  - (C) Posting some photos online
  - (D) Reducing prices
- 49. What does the man propose?
  - (A) Postponing a decision
  - (B) Conducting a survey
  - (C) Developing new products
  - (D) Opening another location

- 50. Who most likely is the man?
  - (A) A manager
  - (B) A consultant
  - (C) A client
  - (D) A trainee
- 51. What does the woman ask the man for?
  - (A) Some feedback
  - (B) Some assistance
  - (C) Some references
  - (D) Some dates
- 52. What will the man receive?
  - (A) Extra time off
  - (B) A promotion
  - (C) Bonus pay
  - (D) An award
- 53. What type of product is being discussed?
  - (A) A musical instrument
  - (B) A kitchen appliance
  - (C) A power tool
  - (D) A tablet computer
- 54. Which product feature is the man most proud of?
  - (A) The battery life
  - (B) The color selection
  - (C) The sound quality
  - (D) The size
- 55. Why does the man say, "my favorite singer is performing that night"?
  - (A) To request a schedule change
  - (B) To explain a late arrival
  - (C) To decline an invitation
  - (D) To recommend a musician

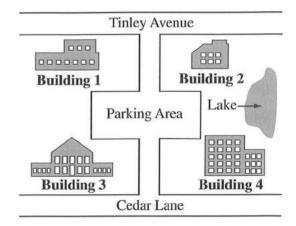
- 56. What type of event is being planned?
  - (A) A trade show
  - (B) An awards ceremony
  - (C) A film festival
  - (D) A wedding
- 57. What does the man ask about?
  - (A) Accommodations
  - (B) Entertainment
  - (C) Meal options
  - (D) Outdoor seating
- 58. What does the hotel offer for free?
  - (A) Meals
  - (B) Internet access
  - (C) Transportation
  - (D) Parking
- 59. What problem does the man mention?
  - (A) His car is out of fuel.
  - (B) His phone battery is empty.
  - (C) He is late for an appointment.
  - (D) He forgot his wallet.
- 60. Where are the speakers?
  - (A) At a train station
  - (B) At an electronics repair shop
  - (C) At a furniture store
  - (D) At a coffee shop
- 61. What does the woman suggest the man do?
  - (A) Check a Web site
  - (B) Call a taxi
  - (C) Return at a later time
  - (D) Go to the library



- 62. What is the man having trouble with?
  - (A) Conducting a test
  - (B) Preparing a bill
  - (C) Contacting a patient
  - (D) Shipping an order
- 63. Look at the graphic. Which code should the man use?
  - (A) 018
  - (B) 019
  - (C) 020
  - (D) 021
- 64. What does the woman say will happen soon?
  - (A) Some patients will be transferred to another doctor.
  - (B) Some employees will join a medical practice.
  - (C) A list will be available electronically.
  - (D) A doctor will begin a medical procedure.

Logo:	Anvi Designs	
Size:	Large	
Material:	100% Cotton	
Care Instructions:	Wash in Warm Water	
Origin:	Made in India	

- 65. What does the woman say they will need to do?
  - (A) Rent storage space
  - (B) Increase production
  - (C) Organize a fashion show
  - (D) Update some equipment
- 66. What does the man suggest?
  - (A) Conferring with a client
  - (B) Contacting another department
  - (C) Photographing some designs
  - (D) Changing suppliers
- **67.** Look at the graphic. Which section of the label will the man need to revise?
  - (A) The logo
  - (B) The material
  - (C) The care instructions
  - (D) The country of origin



- 68. What are the speakers mainly discussing?
  - (A) A job interview
  - (B) A company celebration
  - (C) An office relocation
  - (D) A landscaping project
- **69.** Look at the graphic. Which building is Silverby Industries located in?
  - (A) Building 1
  - (B) Building 2
  - (C) Building 3
  - (D) Building 4
- **70.** What does the woman tell the man about parking?
  - (A) He should park in a visitor's space.
  - (B) He will have to pay at a meter.
  - (C) A parking pass is required.
  - (D) The parking area fills up quickly.

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. What type of business is being advertised?
  - (A) A farmers market
  - (B) A fitness center
  - (C) A medical clinic
  - (D) A sporting goods store
- 72. What will the listeners be able to do starting in April?
  - (A) Use multiple locations
  - (B) Try free samples
  - (C) Meet with a nutritionist
  - (D) Enter a contest
- **73.** Why does the speaker invite the listeners to visit a Web site?
  - (A) To write a review
  - (B) To register for a class
  - (C) To check a policy
  - (D) To look at a map
- 74. Why does the speaker thank the listeners?
  - (A) For submitting design ideas
  - (B) For training new employees
  - (C) For working overtime
  - (D) For earning a certification
- **75.** According to the speaker, what is scheduled for next month?
  - (A) A retirement celebration
  - (B) A trade show
  - (C) A factory tour
  - (D) A store opening
- **76.** What does the speaker imply when she says, "it's a large space"?
  - (A) There is room to display new merchandise.
  - (B) High attendance is anticipated.
  - (C) A venue is too expensive.
  - (D) There is not enough staff for an event.

- 77. According to the speaker, what is special about the restaurant?
  - (A) It has private outdoor seating.
  - (B) It has been recently renovated.
  - (C) It has a vegetable garden.
  - (D) It has weekly cooking classes.
- 78. Who is Natasha?
  - (A) A business owner
  - (B) An interior decorator
  - (C) An event organizer
  - (D) A food writer
- **79.** Why does the speaker say, "I eat it all the time"?
  - (A) He wants to eat something different.
  - (B) He is recommending a dish.
  - (C) He knows the ingredients.
  - (D) He understands a dish is popular.
- 80. Where is the announcement being made?
  - (A) On a bus
  - (B) On a ferry boat
  - (C) On a train
  - (D) On an airplane
- 81. What problem does the speaker mention?
  - (A) There is no more room for large bags.
  - (B) Too many tickets have been sold.
  - (C) Weather conditions have changed.
  - (D) A piece of equipment is being repaired.
- 82. According to the speaker, why should the listeners talk with a staff member?
  - (A) To receive a voucher
  - (B) To reserve a seat
  - (C) To buy some food
  - (D) To get free headphones

- 83. Who is the speaker?
  - (A) A repair person
  - (B) A store clerk
  - (C) A factory worker
  - (D) A truck driver
- 84. What does the company sell?
  - (A) Household furniture
  - (B) Kitchen appliances
  - (C) Packaged foods
  - (D) Construction equipment
- 85. What does the speaker imply when she says, "all I see are houses"?
  - (A) She is concerned about some regulations.
  - (B) She thinks a mistake has been made.
  - (C) A loan application has been completed.
  - (D) A development plan cannot be approved.
- 86. What is the talk mainly about?
  - (A) A mobile phone model
  - (B) An office security system
  - (C) High-speed Internet service
  - (D) Business scheduling software
- 87. Why did the company choose the product?
  - (A) It makes arranging meetings easy.
  - (B) It is reasonably priced.
  - (C) It has good security features.
  - (D) It has received positive reviews.
- **88.** What does the speaker say is offered with the product?
  - (A) An annual upgrade
  - (B) A money-back guarantee
  - (C) A mobile phone application
  - (D) A customer-service help line

- **89.** What does the speaker say has recently been announced?
  - (A) An increase in funding
  - (B) A factory opening
  - (C) A new venue for an event
  - (D) A change in regulations
- **90.** According to the speaker, why do some people dislike a construction project?
  - (A) Because it caused a power outage
  - (B) Because it costs too much
  - (C) Because roads have been closed
  - (D) Because of the loud noise
- 91. What will the speaker do next?
  - (A) Introduce an advertiser
  - (B) Attend a press conference
  - (C) Interview some people
  - (D) End a broadcast
- **92.** What does the speaker thank the listeners for?
  - (A) Reorganizing some files
  - (B) Cleaning a work area
  - (C) Working on a Saturday
  - (D) Attending a training
- 93. In which division do the listeners most likely work?
  - (A) Shipping and Receiving
  - (B) Maintenance
  - (C) Sales and Marketing
  - (D) Accounting
- 94. What does the speaker say he will provide?
  - (A) A building name
  - (B) Group numbers
  - (C) Shift schedules
  - (D) A temporary password



Saturday	Sunday	Monday	Tuesday
Partly	Cloudy	å <sup>≜</sup> ≜ <sup>≜</sup>	▲ <sup>▲</sup> ▲ <sup>▲</sup>
Sunny		Rain	Rain

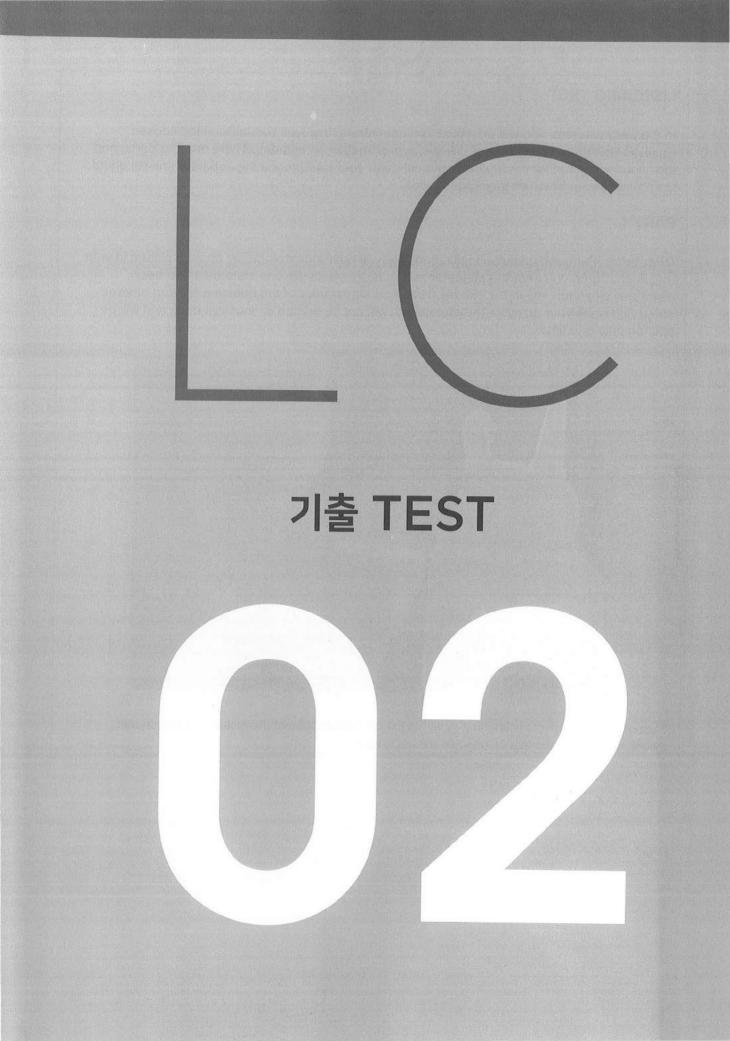
- 95. What event is being described?
  - (A) A sports competition
  - (B) A government ceremony
  - (C) A music festival
  - (D) A cooking contest
- **96.** According to the speaker, what can the listeners find on a Web site?
  - (A) A city map
  - (B) A list of vendors
  - (C) A demonstration video
  - (D) An entry form
- **97.** Look at the graphic. Which day is the event being held?
  - (A) Saturday
  - (B) Sunday
  - (C) Monday
  - (D) Tuesday

Westside Technology Conference April 6		
Protecting Your Data, Carla Wynn		
Learning to Code, Jae-Ho Kim		
Latest Devices, Kaori Aoki		
Is Newer Better?, Alex Lehmann		
Lunch		

- 98. What is the purpose of the call?
  - (A) To confirm a deadline
  - (B) To explain a company policy
  - (C) To make a job offer
  - (D) To discuss a new product
- **99.** Look at the graphic. Who is the speaker calling?
  - (A) Carla Wynn
  - (B) Jae-Ho Kim
  - (C) Kaori Aoki
  - (D) Alex Lehmann
- 100. What does the speaker ask the listener to do?
  - (A) Check a catalog
  - (B) Send fee information
  - (C) Submit a travel itinerary
  - (D) Update a conference schedule

This is the end of the Listening test.





## LISTENING TEST

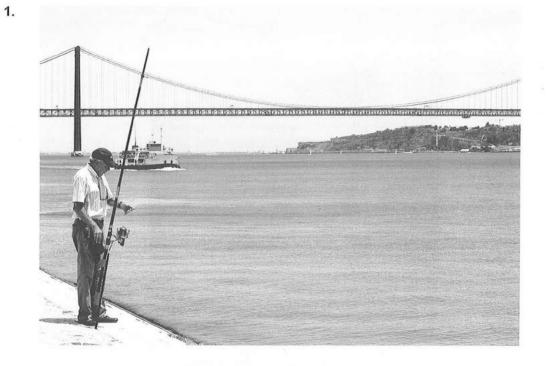
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

## PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.







3.

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**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
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- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32. What is the main topic of the conversation?
  - (A) A new supervisor
  - (B) A budget report
  - (C) An office floor plan
  - (D) A project deadline
- 33. What does the man request?
  - (A) Additional office supplies
  - (B) Extra team members
  - (C) A different office
  - (D) A sample document
- 34. What does the woman suggest the man do?
  - (A) Speak with a colleague
  - (B) Organize some files
  - (C) Revise a manual
  - (D) E-mail a memo
- 35. Who most likely is the woman?
  - (A) A journalist
  - (B) A musician
  - (C) A theater director
  - (D) A costume designer
- 36. What does the woman ask about?
  - (A) A performance date
  - (B) A guest list
  - (C) Some seating assignments
  - (D) Some lighting
- **37.** What does the man say he would prefer to do?
  - (A) Complete a task at a later time
  - (B) Ask for a meal to be delivered
  - (C) Speak with a manager
  - (D) Conduct some background research

- 38. What is the problem?
  - (A) There is a scheduling conflict.
  - (B) There are no projectors available.
  - (C) A contract is incorrect.
  - (D) A deadline has been missed.
- 39. What does the woman inquire about?
  - (A) Comparing competitors' prices
  - (B) Purchasing new software
  - (C) Postponing a training session
  - (D) Arranging a teleconference
- 40. What does the man say he will do?
  - (A) Send some materials
  - (B) Find some supplies
  - (C) Speak with a supervisor
  - (D) Contact a client
- 41. Where most likely are the speakers?
  - (A) At a medical office
  - (B) At a bank
  - (C) At an electronics store
  - (D) At a library
- 42. According to the woman, why should Mr. Patel open an account?
  - (A) To view a presentation
  - (B) To make an appointment
  - (C) To receive a free gift
  - (D) To leave some feedback
- 43. What does Colin give to Mr. Patel?
  - (A) An application
  - (B) A receipt
  - (C) A registration card
  - (D) A set of instructions

- 44. What does the man say will take place in two weeks?
  - (A) An awards ceremony
  - (B) A staff retreat
  - (C) A grand opening celebration
  - (D) A professional conference
- **45.** What does the woman say she is concerned about?
  - (A) An inconvenient location
  - (B) A missed deadline
  - (C) A parking fee
  - (D) A canceled flight
- **46.** Why does the man say, "it's twenty dollars to take a taxi"?
  - (A) To make a suggestion
  - (B) To express surprise
  - (C) To complain about a price
  - (D) To correct a mistake
- 47. Where do the speakers most likely work?
  - (A) At a local hotel
  - (B) At an employment agency
  - (C) At a clothing manufacturer
  - (D) At a laundry service
- 48. What problem does the man mention?
  - (A) A machine is broken.
  - (B) A deadline is not realistic.
  - (C) An item is poorly made.
  - (D) A supplier went out of business.
- 49. How will the speakers solve the problem?
  - (A) By hiring additional staff
  - (B) By purchasing more material
  - (C) By updating some machinery
  - (D) By negotiating with a business

- 50. What has the woman forgotten to bring?
  - (A) A receipt for an item
  - (B) A loyalty card
  - (C) Some coupons
  - (D) Some shopping bags
- 51. What problem does the man mention?
  - (A) A manager is not available.
  - (B) A product is out of stock.
  - (C) A computer system is not working.
  - (D) An advertised price is incorrect.
- **52.** What does the man imply when he says, "I know where it belongs"?
  - (A) He can tell the woman where to find an item.
  - (B) He will return an item to the correct location.
  - (C) A supervisor is not available.
  - (D) An item has been put on the wrong shelf.
- 53. Who most likely is the man?
  - (A) A professional athlete
  - (B) A store manager
  - (C) A city official
  - (D) A television producer
- 54. What are the speakers discussing?
  - (A) A health and fitness show
  - (B) A workplace volunteer event
  - (C) A road-repair initiative
  - (D) A bicycle-sharing program
- **55.** What does the woman say is part of the service her company provides?
  - (A) Wellness screening
  - (B) Local advertising
  - (C) Product samples
  - (D) Event tickets

- 56. What is the woman announcing?
  - (A) A design has been approved.
  - (B) Some employees will be promoted.
  - (C) Some equipment will be installed.
  - (D) A security inspection will take place soon.
- 57. What is being arranged for next week?
  - (A) A board meeting
  - (B) A training session
  - (C) A company luncheon
  - (D) A job interview
- 58. What does the woman say she will do?
  - (A) Confirm a time
  - (B) Test some software
  - (C) Visit a facility
  - (D) Review a proposal
- 59. Who most likely is the woman?
  - (A) A journalist
  - (B) A mechanic
  - (C) An engineer
  - (D) A plant supervisor
- 60. What is the main topic of the conversation?
  - (A) New car designs
  - (B) The opening of a factory
  - (C) An increase in costs
  - (D) Safety ratings
- **61.** According to the man, what will happen in December?
  - (A) Discounted trips will be available.
  - (B) An advertising campaign will start.
  - (C) An article will be published.
  - (D) Production will begin at a facility.

- Wood Flooring OptionsProduct CodeType Of WoodW32MapleW51OakW76PineW94Ash
- 62. How did the woman reach her decision?
  - (A) She did some Internet research.
  - (B) She asked a friend for a recommendation.
  - (C) She examined some samples.
  - (D) She compared prices.
- **63.** Look at the graphic. Which product did the woman choose?
  - (A) W32
  - (B) W51
  - (C) W76
  - (D) W94

64. Why does the man need to call back later?

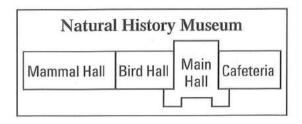
- (A) He is unsure about some inventory.
- (B) He is about to attend a meeting.
- (C) He needs to check his work schedule.
- (D) He wants to consult a coworker.



November 5 and 6 Rain Dates: November 12 and 13

Enjoy local shopping and dining!

- 65. Who most likely are the speakers?
  - (A) Community organizers
  - (B) Weather reporters
  - (C) Jewelry designers
  - (D) Restaurant staff
- **66.** Look at the graphic. When will the man work at the festival?
  - (A) On November 5
  - (B) On November 6
  - (C) On November 12
  - (D) On November 13
- 67. What does the woman say she will do?
  - (A) Hang up some posters
  - (B) Assist a friend
  - (C) Prepare some food
  - (D) Write a review



- 68. Why does the woman talk to the man?
  - (A) To purchase a ticket
  - (B) To sign up for a tour
  - (C) To rent some equipment
  - (D) To inquire about an exhibit
- **69.** Look at the graphic. Where does the man tell the woman to go?
  - (A) To the Mammal Hall
  - (B) To the Bird Hall
  - (C) To the Main Hall
  - (D) To the Cafeteria
- **70.** What does the man say about the woman's ticket?
  - (A) It can be purchased in advance.
  - (B) It includes admission to special events.
  - (C) It is issued only to museum members.
  - (D) It is nonrefundable.

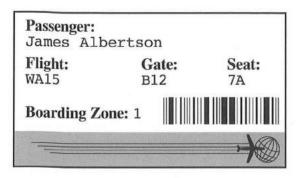
**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. Where is the announcement being made?
  - (A) At an art supply store
  - (B) At a public library
  - (C) At a school
  - (D) At a hardware store
- 72. What can listeners find on the first floor?
  - (A) A product demonstration
  - (B) A discussion-group meeting
  - (C) Refreshments
  - (D) Items on sale
- **73.** What are listeners encouraged to do by August 30 ?
  - (A) Activate a rewards card
  - (B) Enter a contest
  - (C) Register for a class
  - (D) Fill out surveys
- 74. Who most likely is the speaker?
  - (A) An appliance salesperson
  - (B) A repair technician
  - (C) An apartment manager
  - (D) A hotel receptionist
- 75. What is the speaker calling about?
  - (A) An advertised rebate
  - (B) An expired warranty
  - (C) An inaccessible parking space
  - (D) A broken appliance
- **76.** Why is the listener asked to stop by an office?
  - (A) To return a key
  - (B) To collect a package
  - (C) To drop off a letter
  - (D) To make a payment

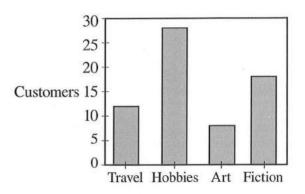
- 77. What product is the speaker discussing?
  - (A) A tablet computer
  - (B) A mobile phone
  - (C) A radio
  - (D) A clock
- 78. What is unique about the product?
  - (A) Its screen
  - (B) Its low price
  - (C) Its range of options
  - (D) Its size
- **79.** What does the speaker suggest some listeners do?
  - (A) Call a customer service number
  - (B) Recycle older products
  - (C) Visit a sales booth
  - (D) Log on to a Web site
- 80. Why has the meeting been called?
  - (A) To explain a manufacturing process
  - (B) To announce a merger
  - (C) To provide details on a contract
  - (D) To inform employees of an error
- 81. Why does the speaker say, "It's been a week"?
  - (A) To express concern about a delay
  - (B) To praise a team's performance
  - (C) To remind employees about a rule
  - (D) To agree with a business strategy
- 82. What does the speaker ask Masaki to do?
  - (A) Call a shipping company
  - (B) Verify some addresses
  - (C) E-mail staff members
  - (D) Give a speech

- **83.** Which department does the speaker work for?
  - (A) Building Security
  - (B) Public Relations
  - (C) Technology
  - (D) Payroll
- 84. What does the speaker ask the listener to do?
  - (A) Train her on some software
  - (B) Send an employee to her office
  - (C) Check some payment information
  - (D) Attend an orientation
- **85.** What does the speaker mean when she says, "This form is only one page, though"?
  - (A) A policy has been changed.
  - (B) A task should not take long.
  - (C) The wrong document was given out.
  - (D) Some instructions are unclear.
- **86.** What product will listeners learn about on the tour?
  - (A) Watches
  - (B) Computers
  - (C) Knives
  - (D) Batteries
- 87. Who is Laura Shen?
  - (A) A company president
  - (B) A news journalist
  - (C) A scientist
  - (D) A client
- **88.** What does the speaker mention about the tour?
  - (A) Large bags are not allowed.
  - (B) Photography is not permitted.
  - (C) The size of a group is limited.
  - (D) Registration is required.

- 89. Who most likely is the speaker?
  - (A) A travel agent
  - (B) A chef
  - (C) A farmer
  - (D) A filmmaker
- 90. What caused a delay?
  - (A) Equipment problems
  - (B) Poor weather conditions
  - (C) Heavy traffic
  - (D) Lost luggage
- **91.** Why does the speaker say, "I'll be answering questions when it's over"?
  - (A) To explain that he will be busy
  - (B) To ask listeners not to interrupt him now
  - (C) To encourage people to stay afterward
  - (D) To correct a scheduling mistake
- 92. Who is the speaker congratulating?
  - (A) Executive board members
  - (B) A new business partner
  - (C) Marketing staff
  - (D) Food scientists
- **93.** According to the speaker, what do customers like about the commercial?
  - (A) The images of families
  - (B) The video quality
  - (C) The professional actors
  - (D) The background music
- 94. What most likely will listeners do next week?
  - (A) Interview candidates
  - (B) Share ideas
  - (C) Check some statistics
  - (D) Develop a recipe

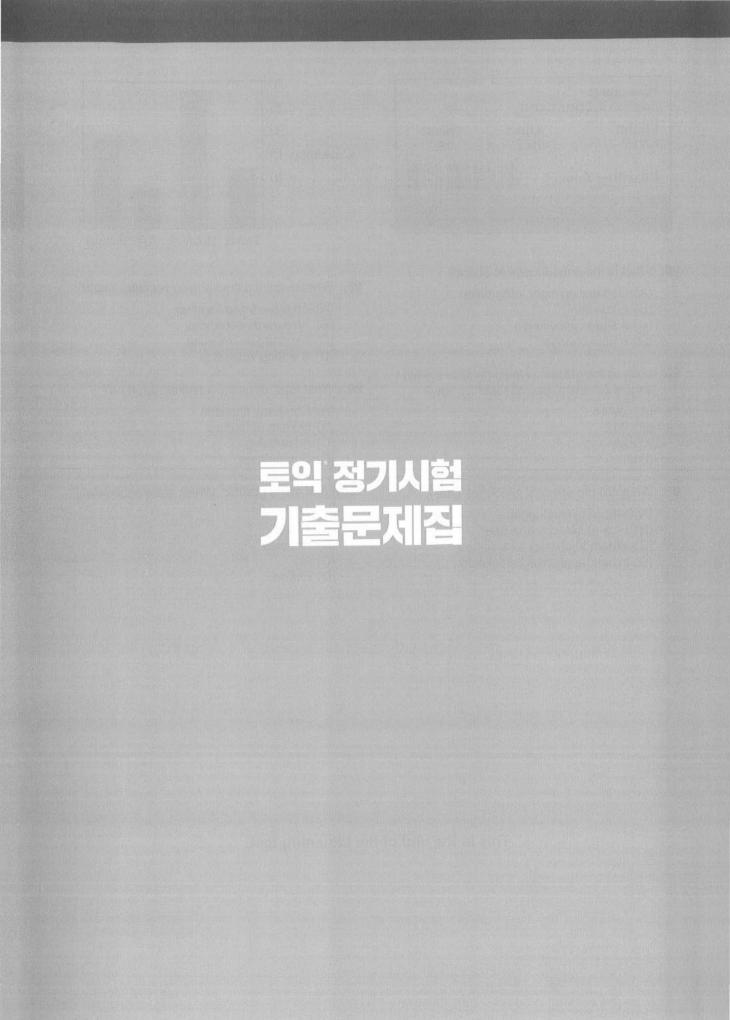


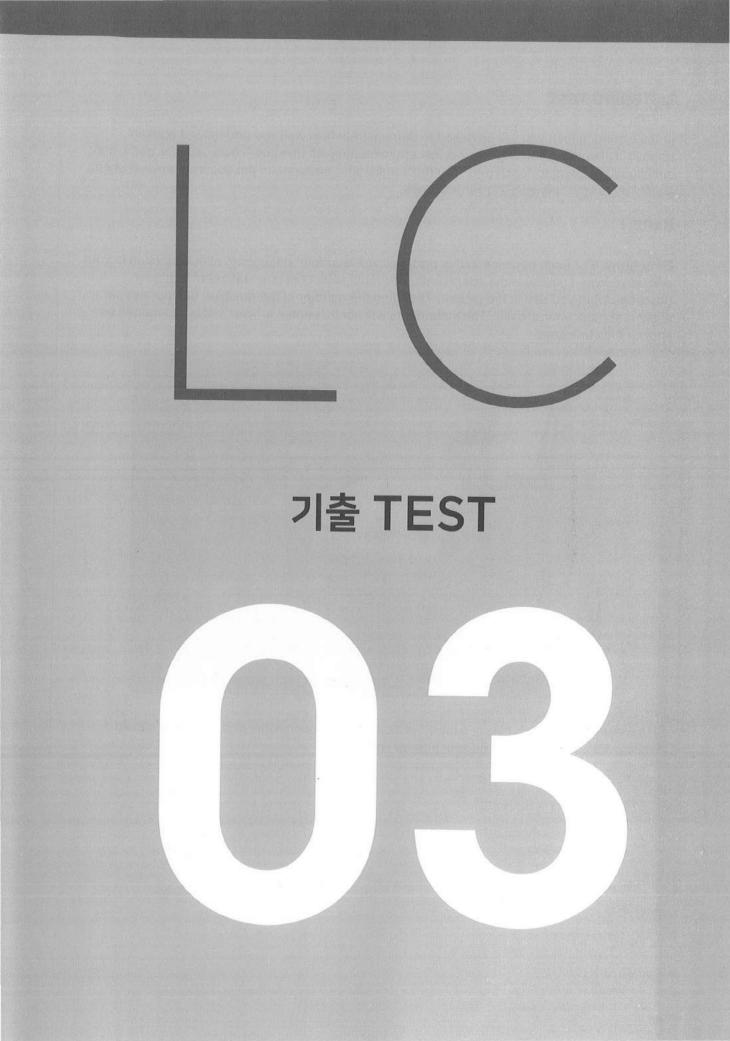
- 95. What is the announcement about?
  - (A) Connecting flight information
  - (B) A lost item
  - (C) A flight cancellation
  - (D) A gate change
- **96.** Look at the graphic. Which number should James Albertson pay attention to now?
  - (A) WA15
  - (B) B12
  - (C) 7A
  - (D) 1
- 97. What will the speaker announce later?
  - (A) Where to find luggage
  - (B) How to select a new seat
  - (C) Whom to contact for a refund
  - (D) When repairs will be finished



- 98. What event did the speaker recently attend?
  - (A) An advertising seminar
  - (B) An awards ceremony
  - (C) A managers' meeting
  - (D) A writing workshop
- 99. What topic does the speaker report on?
  - (A) Company finances
  - (B) Human resources
  - (C) Advertising
  - (D) Competitors
- 100. Look at the graphic. Which store section will be expanded?
  - (A) Travel
  - (B) Hobbies
  - (C) Art
  - (D) Fiction

This is the end of the Listening test.





## LISTENING TEST

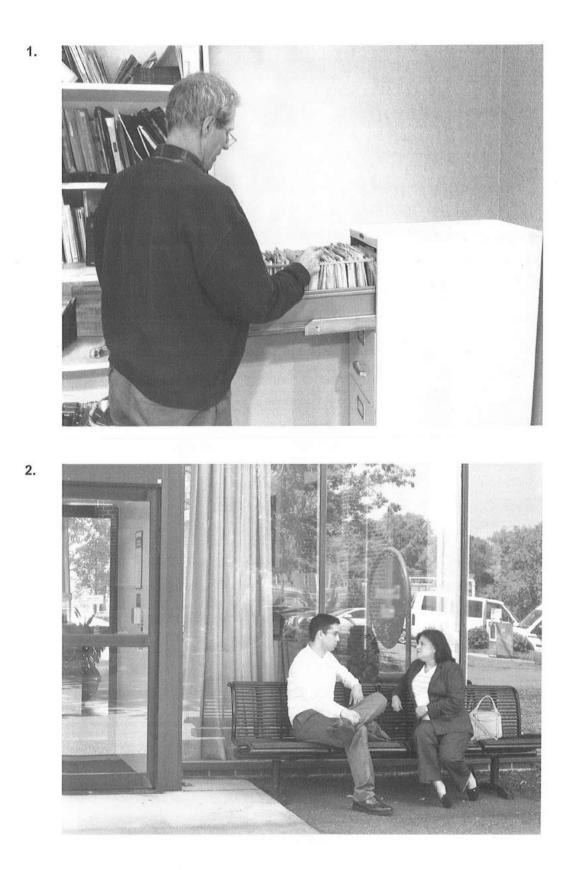
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



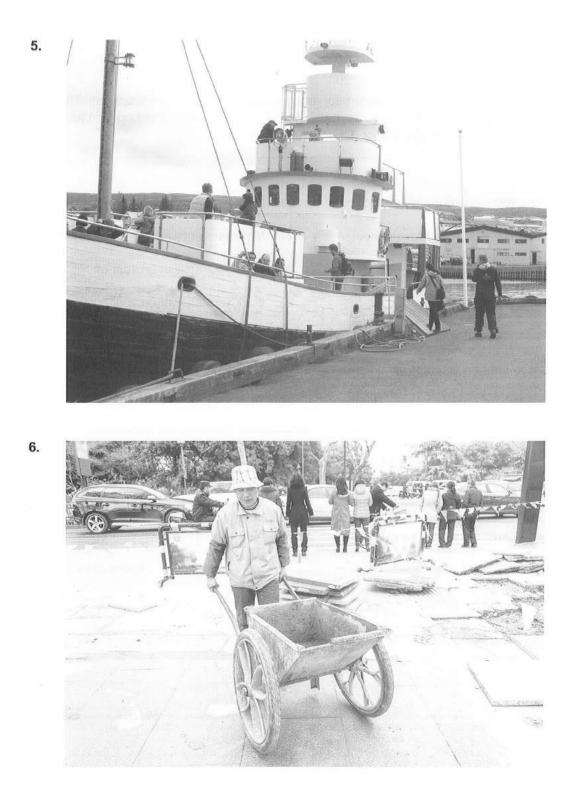
Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.







3.



**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- 18. Mark your answer on your answer sheet.
- 19. Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- **32.** What does the company most likely produce?
  - (A) Print advertisements
  - (B) Television shows
  - (C) Computer parts
  - (D) Musical instruments
- 33. What department will the man work in?
  - (A) Accounting
  - (B) Legal
  - (C) Human resources
  - (D) Security
- 34. What does the man like about his work area?
  - (A) It is conveniently located.
  - (B) It has a good view.
  - (C) It is quiet.
  - (D) It is nicely decorated.
- 35. What is the conversation mainly about?
  - (A) A room reservation
  - (B) A canceled event
  - (C) A restaurant recommendation
  - (D) A misplaced item
- 36. What does the man need to provide?
  - (A) A security deposit
  - (B) A revised schedule
  - (C) A form of identification
  - (D) A business address
- 37. What do the visitors ask for?
  - (A) A refund
  - (B) Better lighting
  - (C) Menu options
  - (D) More chairs

- **38.** Where does the conversation most likely take place?
  - (A) At a shopping mall
  - (B) At a theater
  - (C) In a sports stadium
  - (D) On a train
- **39.** Why does the woman say, "The football championship is this afternoon"?
  - (A) To extend an invitation
  - (B) To offer encouragement
  - (C) To give an explanation
  - (D) To request a schedule change
- **40.** What does the man say he needs to purchase?
  - (A) Tickets
  - (B) Clothes
  - (C) Food
  - (D) Furniture
- 41. What problem does the man mention?
  - (A) Some products are damaged.
  - (B) Some equipment is out of stock.
  - (C) A vehicle has broken down.
  - (D) A delivery error has occurred.
- **42.** What does the woman say is planned for Friday?
  - (A) A product launch
  - (B) An inspection
  - (C) A cooking class
  - (D) An interview
- 43. What does the man say he will do?
  - (A) Transfer a call
  - (B) Issue a refund
  - (C) Provide a warranty
  - (D) Visit a business

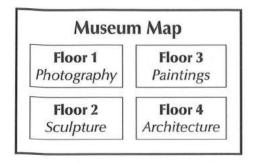
- 44. Where do the speakers most likely work?
  - (A) At a law office
  - (B) At a supermarket
  - (C) At a medical clinic
  - (D) At a recreation center
- 45. What are the speakers mainly discussing?
  - (A) A marketing campaign
  - (B) A new product
  - (C) Some budget cuts
  - (D) Some survey results
- **46.** What does the woman imply when she says, "That would require significant revisions to our scheduling process"?
  - (A) She doubts a change will be implemented.
  - (B) She thinks more staff should be hired.
  - (C) She needs more time to make a decision.
  - (D) She believes some data is incorrect.
- **47.** Why did the woman miss a meeting?
  - (A) She was not feeling well.
  - (B) She was on a business trip.
  - (C) She was speaking with a client.
  - (D) She did not receive the invitation.
- 48. What is the woman confused about?
  - (A) The details of an assignment
  - (B) A reimbursement process
  - (C) The terms of a contract
  - (D) A travel itinerary
- **49.** According to the man, what should the woman do?
  - (A) Reset the password for her computer
  - (B) Talk to the organizer of the meeting
  - (C) Consult the electronic version of a document
  - (D) Research the history of an account

- 50. What is the woman an expert in?
  - (A) Gardening
  - (B) Nutrition
  - (C) Appliance repair
  - (D) Fitness training
- 51. What does the woman recommend?
  - (A) Substituting ingredients
  - (B) Using appropriate tools
  - (C) Changing an exercise routine
  - (D) Scheduling regular maintenance
- **52.** According to the woman, where can listeners find more information?
  - (A) On a television show
  - (B) On a Web site
  - (C) In a magazine
  - (D) In a book
- **53.** What does the woman say about the man's job performance?
  - (A) He is respected by his colleagues.
  - (B) He always meets his deadlines.
  - (C) He has good ideas for new projects.
  - (D) He has increased company profits.
- 54. What does the woman ask the man to do?
  - (A) Attend a trade show
  - (B) Join a leadership council
  - (C) Mentor a colleague
  - (D) Accept a new position
- 55. When will the speakers meet again?
  - (A) Tomorrow
  - (B) Next week
  - (C) Next month
  - (D) Next quarter

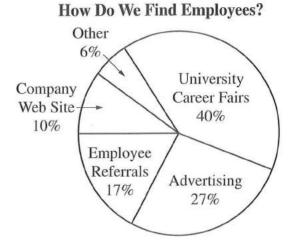
- 56. What does the man ask the women about?
  - (A) The types of projects assigned
  - (B) The backgrounds of the applicants
  - (C) The status of training materials
  - (D) The location of an orientation
- **57.** What does the man say about last year's internship program?
  - (A) Some new products were developed.
  - (B) Some information was unclear.
  - (C) There were not enough supplies.
  - (D) There were a large number of applicants.
- **58.** What does the man say he is pleased about?
  - (A) The summer schedule
  - (B) The careful planning
  - (C) The deadline extension
  - (D) The approval process
- **59.** What type of business does the woman work for?
  - (A) A moving company
  - (B) A real estate agency
  - (C) An insurance firm
  - (D) An equipment rental service
- 60. What is the woman concerned about?
  - (A) Shipping delays
  - (B) New regulations
  - (C) An increase in competition
  - (D) A shortage of staff
- **61.** What does the woman emphasize about her company?
  - (A) The affordable prices
  - (B) The number of branch offices
  - (C) The user-friendly Web site
  - (D) The customer service

Catering Company	Cost
Café Delight	\$1,250
Corner Deli	\$1,400
Golden Eagle	\$950
Star Restaurant	\$850

- 62. What type of event are the speakers discussing?
  - (A) A shareholders' meeting
  - (B) A press conference
  - (C) A job fair
  - (D) A product demonstration
- **63.** What problem did the woman experience with one of the restaurants?
  - (A) An unhelpful staff member
  - (B) A poorly cooked meal
  - (C) A billing error
  - (D) A delivery delay
- **64.** Look at the graphic. How much will the lunch most likely cost?
  - (A) \$1,250
  - (B) \$1,400
  - (C) \$950
  - (D) \$850



- **65.** Look at the graphic. On which floor will the man meet his friends?
  - (A) Floor 1
  - (B) Floor 2
  - (C) Floor 3
  - (D) Floor 4
- 66. What will happen at the museum this summer?
  - (A) A workshop will be offered.
  - (B) A special exhibit will open.
  - (C) Concerts will be held in the garden.
  - (D) Some galleries will be renovated.
- **67.** Why does the woman suggest using the stairs at the back of the museum?
  - (A) They are nearby.
  - (B) They offer a good view.
  - (C) They were recently added.
  - (D) They are not crowded.



- 68. What does the woman want to do?
  - (A) Make travel arrangements
  - (B) Revise a budget
  - (C) Change recruiting tactics
  - (D) Give a lecture
- **69.** Look at the graphic. Which method does the man suggest using?
  - (A) University career fairs
  - (B) Advertising
  - (C) Employee referrals
  - (D) Company Web site
- 70. What does the woman suggest the man do?
  - (A) Design a questionnaire
  - (B) Renew a contract
  - (C) Work with a colleague
  - (D) Interview a job candidate

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. At which event is the announcement being made?
  - (A) A book fair
  - (B) A product launch
  - (C) A technology conference
  - (D) A charity fundraiser
- 72. According to the speaker, what can some listeners do tomorrow?
  - (A) Go on a tour
  - (B) Attend an opening ceremony
  - (C) Participate in a focus group
  - (D) Win a prize
- 73. What are the listeners instructed to do?
  - (A) Use an alternate entrance
  - (B) Register in advance
  - (C) Complete a survey
  - (D) Meet at a designated location
- 74. What product does Castillo manufacture?
  - (A) Jewelry
  - (B) Clothing
  - (C) Art supplies
  - (D) Backpacks
- **75.** Why does the speaker say, "Just look at the color selection in these samples"?
  - (A) To introduce a new manufacturing technique
  - (B) To assign a task
  - (C) To express disappointment
  - (D) To support a decision
- 76. What will Hae-Rim do?
  - (A) Present financial information
  - (B) Share competitor data
  - (C) Analyze survey results
  - (D) Introduce advertising layouts

- 77. Who most likely is the speaker?
  - (A) An investment banker
  - (B) A city official
  - (C) A food scientist
  - (D) A restaurant manager
- 78. According to the speaker, what will happen next week?
  - (A) Some new equipment will be installed.
  - (B) A corporate office will relocate.
  - (C) New menu items will be available.
  - (D) Seasonal employees will begin work.
- **79.** What does the speaker warn listeners about?
  - (A) Preparing orders carefully
  - (B) Wearing proper attire
  - (C) Recording hours accurately
  - (D) Taking inventory daily
- 80. Why is the speaker calling?
  - (A) To register for a training session
  - (B) To request help with a project
  - (C) To book a meeting room
  - (D) To get updated customer information
- 81. What does the speaker imply when she says, "it wasn't my idea"?
  - (A) She knows a change is inconvenient.
  - (B) She thinks a colleague deserves credit.
  - (C) She would like the listener's opinion.
  - (D) She is going to explain a new procedure.
- 82. What does the speaker ask the listener to do?
  - (A) Order business cards
  - (B) Check a mailbox
  - (C) Revise a report
  - (D) Reserve a booth

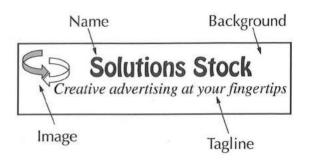
- **83.** What will the company do beginning on June 1 ?
  - (A) Accept reservations online
  - (B) Provide service to a new location
  - (C) Offer a customer loyalty program
  - (D) Lower its express shipping rates
- 84. According to the speaker, what must customers do in order to ship a vehicle?
  - (A) Show proof of ownership
  - (B) Provide an extra set of keys
  - (C) Purchase additional insurance
  - (D) Get a mechanical inspection
- **85.** What does the speaker indicate about the call?
  - (A) It will be redirected to a different department.
  - (B) It will be answered in the order in which it was received.
  - (C) It may be several minutes until a representative answers.
  - (D) It may be recorded for future use.
- 86. Who is the intended audience for the talk?
  - (A) Theater patrons
  - (B) Costume makers
  - (C) Ticket sellers
  - (D) Stage musicians
- 87. What does the speaker mention about the play?
  - (A) It is very long.
  - (B) It is set in the past.
  - (C) There are many characters.
  - (D) There is a waiting list for tickets.
- 88. What will take place in five weeks?
  - (A) A photography session
  - (B) A dinner reception
  - (C) A fashion show
  - (D) A dress rehearsal

- 89. What was the speaker supposed to do this morning?
  - (A) Interview a job applicant
  - (B) Attend a meeting
  - (C) Pick up a client
  - (D) Lead a tour group
- **90.** What transportation problem does the speaker mention?
  - (A) A road has been closed.
  - (B) A bridge is under construction.
  - (C) A train service is unavailable.
  - (D) A flight has been delayed.
- 91. What does the speaker suggest?
  - (A) Inviting other colleagues
  - (B) Posting a notice
  - (C) Holding a phone conference
  - (D) Having lunch together
- 92. What industry does the speaker work in?
  - (A) Renewable energy
  - (B) Computer technology
  - (C) Publishing
  - (D) Real estate
- **93.** What does the speaker imply when he says, "hundreds of businesses have signed up"?
  - (A) He is worried about meeting client demands.
  - (B) He expects an industry to start changing.
  - (C) The listeners should choose his company.
  - (D) The listeners will receive a list of contacts.
- 94. What will the listeners see in the video?
  - (A) A virtual tour
  - (B) An award-acceptance speech
  - (C) Product features
  - (D) Installation instructions

Feedback Survey	
Cleanliness	<b>★ ★ ★ ★</b> 4 stars
Location	<b>★★★★</b> 4 stars
Staff friendliness	<b>★★★★</b> 5 stars
Cost	★★★ 3 stars

- 95. Who is the message most likely for?
  - (A) A fitness instructor
  - (B) A data analyst
  - (C) A gym member
  - (D) A marketing expert
- **96.** What does the speaker say he has e-mailed the listener?
  - (A) A discount voucher
  - (B) Driving directions
  - (C) A fitness magazine
  - (D) Class schedules
- 97. Look at the graphic. Which category does the speaker request more information about?
  - (A) Cleanliness
  - (B) Location
  - (C) Staff friendliness
  - (D) Cost

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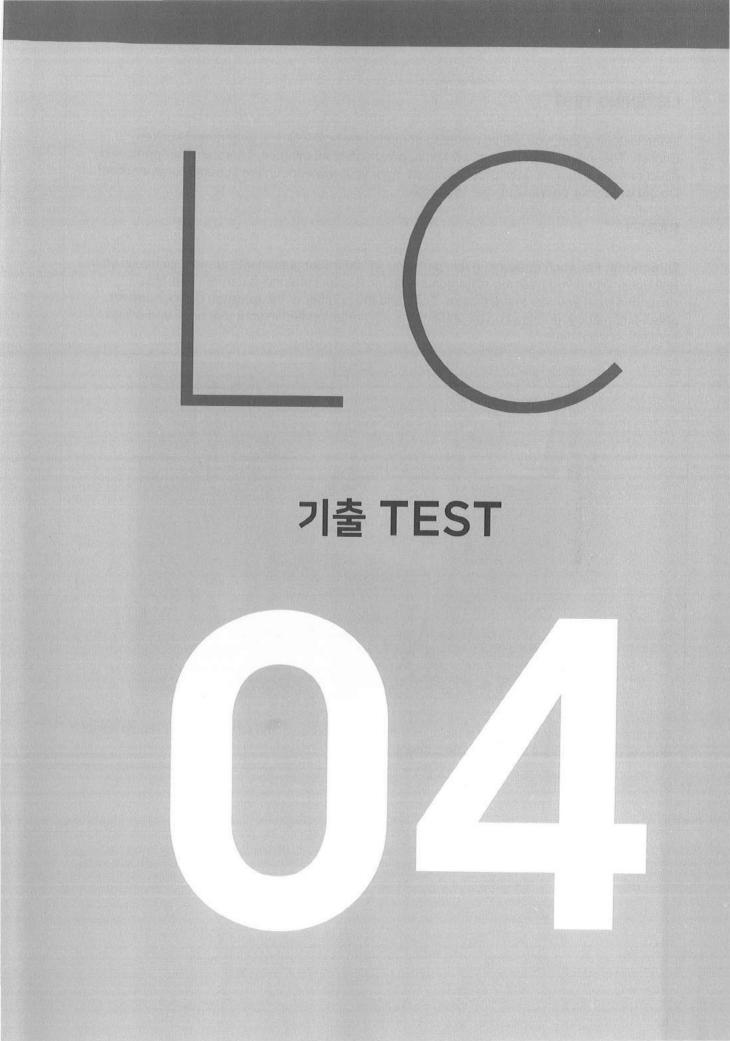
- 98. Where is the talk most likely taking place?
  - (A) At a business class
  - (B) At a software training session
  - (C) At a department meeting
  - (D) At a client presentation
- **99.** Look at the graphic. Which part of the logo does the speaker discuss first?
  - (A) The name
  - (B) The background
  - (C) The image
  - (D) The tagline

100. What will the listeners do next?

- (A) Break into small groups
- (B) Write down some ideas
- (C) Read an article
- (D) Check a Web site

This is the end of the Listening test.





## LISTENING TEST

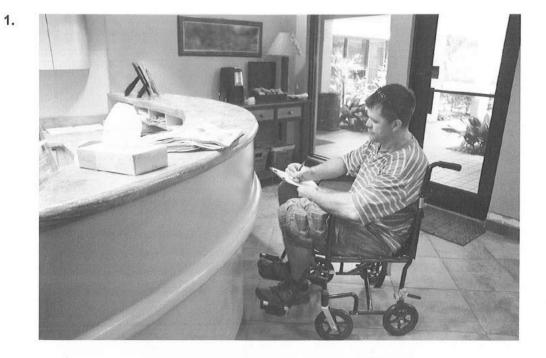
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

#### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.







3.



6.



**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
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- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- **18.** Mark your answer on your answer sheet.
- 19. Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

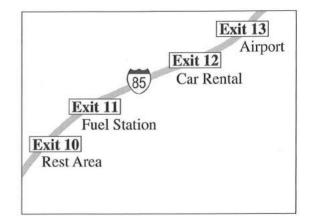
- 32. What are the speakers discussing?
  - (A) An arrival time
  - (B) A seat assignment
  - (C) A ticket price
  - (D) A travel policy
- 33. Where is the conversation taking place?
  - (A) In a parking garage
  - (B) At a car rental agency
  - (C) On a train
  - (D) In a baggage claim area
- 34. What does the man say he will do?
  - (A) Show his identification card
  - (B) Gather his luggage
  - (C) Ask for a refund
  - (D) Speak with a supervisor
- 35. What most likely is the woman's job?
  - (A) Lab technician
  - (B) Receptionist
  - (C) Pharmacist
  - (D) Doctor
- 36. What does the woman want to change?
  - (A) The quantity of items in an order
  - (B) The location of a seminar
  - (C) The time of an appointment
  - (D) A payment schedule
- 37. What will the man do next?
  - (A) Update his calendar
  - (B) Submit his medical records
  - (C) Review an invoice
  - (D) Prepare an agenda

- 38. Where do the speakers work?
  - (A) At a phone company
  - (B) At a retail store
  - (C) At a hotel
  - (D) At a theater
- 39. What does the woman tell the man about?
  - (A) A new restaurant
  - (B) A music performance
  - (C) A group discount
  - (D) A maintenance request
- 40. What will the man do after lunch?
  - (A) Listen to his phone messages
  - (B) Send a confirmation e-mail
  - (C) Return some tickets
  - (D) Go to the woman's office
- 41. What does the man ask the woman to do?
  - (A) Place an order
  - (B) Recommend a product
  - (C) Explain a feature
  - (D) Reduce a price
- **42.** What does the man say he will do with a video camera?
  - (A) Document his travels
  - (B) Use it for a class
  - (C) Record staff meetings
  - (D) Make a commercial
- **43.** What does the woman say about the Sepler 83 ?
  - (A) It has a rechargeable battery.
  - (B) It has positive customer reviews.
  - (C) It is a new model.
  - (D) It is easy to use.

- 44. Where do the speakers most likely work?
  - (A) At a medical clinic
  - (B) At a catering company
  - (C) At a convenience store
  - (D) At a manufacturing plant
- **45.** Why does the woman say, "This isn't the first time this has happened"?
  - (A) She is frustrated with a vendor.
  - (B) She does not agree with an idea.
  - (C) She knows how to solve a problem.
  - (D) She wants the listener to be more cautious.
- 46. What will the woman most likely do next?
  - (A) Check some equipment
  - (B) Speak with a manager
  - (C) Load a vehicle
  - (D) Go to a store
- 47. What is Dorota's field of study?
  - (A) Economics
  - (B) Marketing
  - (C) Chemistry
  - (D) Accounting
- **48.** What does the man want to review with Dorota?
  - (A) Payroll procedures
  - (B) Safety precautions
  - (C) Admission requirements
  - (D) A building directory
- 49. Why has a training been postponed?
  - (A) A computer server is down.
  - (B) A facility has been closed.
  - (C) Some materials are missing.
  - (D) Transportation is unavailable.

- 50. What problem does the woman mention?
  - (A) An invoice is incorrect.
  - (B) A window is broken.
  - (C) A job is incomplete.
  - (D) A water pipe is leaking.
- **51.** According to the man, what caused the problem?
  - (A) Poor maintenance
  - (B) Weather conditions
  - (C) Low-quality products
  - (D) Inexperienced workers
- **52.** What does the man say he will do right away?
  - (A) Send a warranty
  - (B) Contact a supervisor
  - (C) Pick up some supplies
  - (D) Adjust a schedule
- **53.** What type of business is the woman calling?
  - (A) A library
  - (B) A computer store
  - (C) A fitness center
  - (D) A magazine company
- 54. What does the man suggest?
  - (A) Replacing a membership card
  - (B) Calling back later
  - (C) Purchasing an online subscription
  - (D) Updating contact information
- 55. What does the woman ask about?
  - (A) A discount
  - (B) A refund policy
  - (C) Overnight delivery
  - (D) Hours of operation

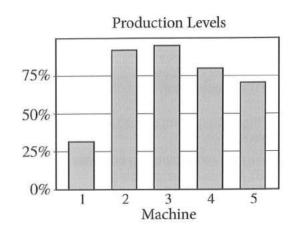
- 56. What are the speakers discussing?
  - (A) A budget
  - (B) A client survey
  - (C) A new employee
  - (D) A presentation
- **57.** What type of company do the speakers work for?
  - (A) A financial-planning business
  - (B) An insurance company
  - (C) A marketing firm
  - (D) A law office
- **58.** What does the woman say should be emphasized?
  - (A) Creating innovative products
  - (B) Expanding the customer base
  - (C) Building an effective team
  - (D) Reducing expenses
- 59. What is the woman preparing for?
  - (A) A training session
  - (B) A job interview
  - (C) A safety inspection
  - (D) A product review
- **60.** What does the man imply when he says, "I finished my project early"?
  - (A) He wants feedback on a task.
  - (B) He has time to offer assistance.
  - (C) He would like to leave for the day.
  - (D) He thinks he deserves a promotion.
- 61. What will the man most likely do next?
  - (A) Postpone a meeting
  - (B) Follow up on a request
  - (C) Check a piece of equipment
  - (D) Review a policy



- 62. What are the speakers concerned about?
  - (A) Finding a parking space
  - (B) Missing a flight
  - (C) Paying an additional charge
  - (D) Avoiding heavy traffic
- **63.** Look at the graphic. Which exit does the woman tell the man to take?
  - (A) Exit 10
  - (B) Exit 11
  - (C) Exit 12
  - (D) Exit 13
- 64. What does the man say he hopes to do?
  - (A) Buy some food
  - (B) Pick up a map
  - (C) Make a phone call
  - (D) Purchase souvenirs



- 65. What does the woman say she is worried about?
  - (A) Exceeding a budget
  - (B) Hosting a conference
  - (C) Losing customers
  - (D) Passing an inspection
- **66.** Look at the graphic. Which category will be discussed in the next staff meeting?
  - (A) Location
  - (B) Hotel facilities
  - (C) Guest services
  - (D) Room appearance
- 67. What does the man suggest doing?
  - (A) Buying new equipment
  - (B) Changing a reservation
  - (C) Providing a discount
  - (D) Hiring a consultant



- 68. What industry do the speakers work in?
  - (A) Car repair
  - (B) Appliance sales
  - (C) Food manufacturing
  - (D) Packaging design
- **69.** Look at the graphic. Which machine is being discussed?
  - (A) Machine 1
  - (B) Machine 2
  - (C) Machine 3
  - (D) Machine 4
- 70. What does the woman say she will do next?
  - (A) Taste some samples
  - (B) Request some maintenance
  - (C) Print another report
  - (D) Check some specifications

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. What does the speaker announce?
  - (A) A company merger
  - (B) A schedule change
  - (C) A revised travel policy
  - (D) A new contract
- **72.** According to the speaker, what has Skycloud Aviation requested?
  - (A) Extra luggage space
  - (B) In-flight entertainment
  - (C) Movable seats
  - (D) Wireless Internet technology
- 73. What are listeners asked to do?
  - (A) Update their calendars
  - (B) Discuss a project plan
  - (C) Submit expense reports
  - (D) Contact some clients
- 74. Why is the speaker calling?
  - (A) To schedule a meeting
  - (B) To ask for an e-mail address
  - (C) To provide an invoice number
  - (D) To review employee training plans
- **75.** What does the speaker mean when she says, "there's a team meeting this afternoon"?
  - (A) She will be late to another meeting.
  - (B) Materials need to be prepared.
  - (C) A staff member is busy.
  - (D) A project has already been completed.
- 76. What will the speaker do tomorrow?
  - (A) Meet with Mariko
  - (B) Attend a party for Angelo
  - (C) Finish a proposal
  - (D) Print a set of documents

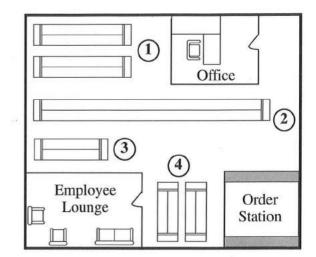
- 77. What type of business is Kendris?
  - (A) A new car dealership
  - (B) An auto parts manufacturer
  - (C) An electronics importer
  - (D) A local marketing firm
- **78.** According to the speaker, what is special about a new product?
  - (A) It is the least expensive on the market.
  - (B) It is endorsed by a celebrity.
  - (C) It can be customized.
  - (D) It is made to last longer than others.
- **79.** According to the speaker, what will take place in August?
  - (A) An industry trade show
  - (B) A company merger
  - (C) A radio interview
  - (D) A sporting event
- 80. What is available at the back of the room?
  - (A) A list of materials
  - (B) Refreshments
  - (C) Protective clothing
  - (D) Name tags
- **81.** What does the speaker imply when he says, "Space is limited"?
  - (A) A class will meet in a bigger room.
  - (B) A building will be renovated.
  - (C) A mistake should be addressed.
  - (D) A decision should be made soon.
- 82. What will the listeners do next?
  - (A) Pay a materials fee
  - (B) Watch a demonstration
  - (C) View sample artwork
  - (D) Meet a famous artist

- 83. What industry does Janet Colthrup work in?
  - (A) Event planning
  - (B) Accounting
  - (C) Tourism
  - (D) Interior design
- 84. What will Janet Colthrup discuss?
  - (A) Tips for starting a business
  - (B) Strategies for international trade
  - (C) Modern home-decorating styles
  - (D) Effective speech-writing techniques
- 85. What does the speaker request that listeners do?
  - (A) Take a handout before they leave
  - (B) Submit their questions in writing
  - (C) Move to the empty seats in the front
  - (D) Split into small discussion groups
- 86. What event took place last weekend?
  - (A) An art exhibit
  - (B) An opening ceremony
  - (C) An outdoor concert
  - (D) An awards dinner
- 87. Why is the city raising money?
  - (A) To build a park
  - (B) To improve roads
  - (C) To open a museum
  - (D) To create a monument
- 88. Why was the event rescheduled?
  - (A) Ticket sales were low.
  - (B) A location was unavailable.
  - (C) A celebrity guest canceled.
  - (D) The weather was bad.

- 89. Why has the tour bus stopped?
  - (A) To let the passengers out for shopping
  - (B) To purchase fuel
  - (C) To allow the guide to point out a view
  - (D) To pay a toll
- **90.** According to the speaker, why is Fremont historically important?
  - (A) It used to be a center of trade.
  - (B) It is the oldest town along the river.
  - (C) An important battle took place there.
  - (D) A famous author was born there.
- 91. What will the tour group do next?
  - (A) Watch a documentary
  - (B) Take a group picture
  - (C) Board a boat
  - (D) Have lunch
- 92. What is the Health Monitor?
  - (A) A television program
  - (B) A wearable device
  - (C) A medical Web site
  - (D) A fitness center
- **93.** What does the speaker mean when she says, "Who wants to do that"?
  - (A) A task is inconvenient.
  - (B) A project requires more volunteers.
  - (C) An event is no longer popular.
  - (D) An application period has begun.
- 94. Why are listeners encouraged to act soon?
  - (A) Some stores are closing.
  - (B) Tickets are almost sold out.
  - (C) A product is temporarily discounted.
  - (D) A deadline has been changed.

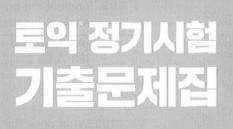
July 3–Afternoon	Speaker	
Session 1	Maria Garcia	
Session 2	Klaus Bauer	
Session 3	Naoko Ito	
Session 4	Jeff Harper	

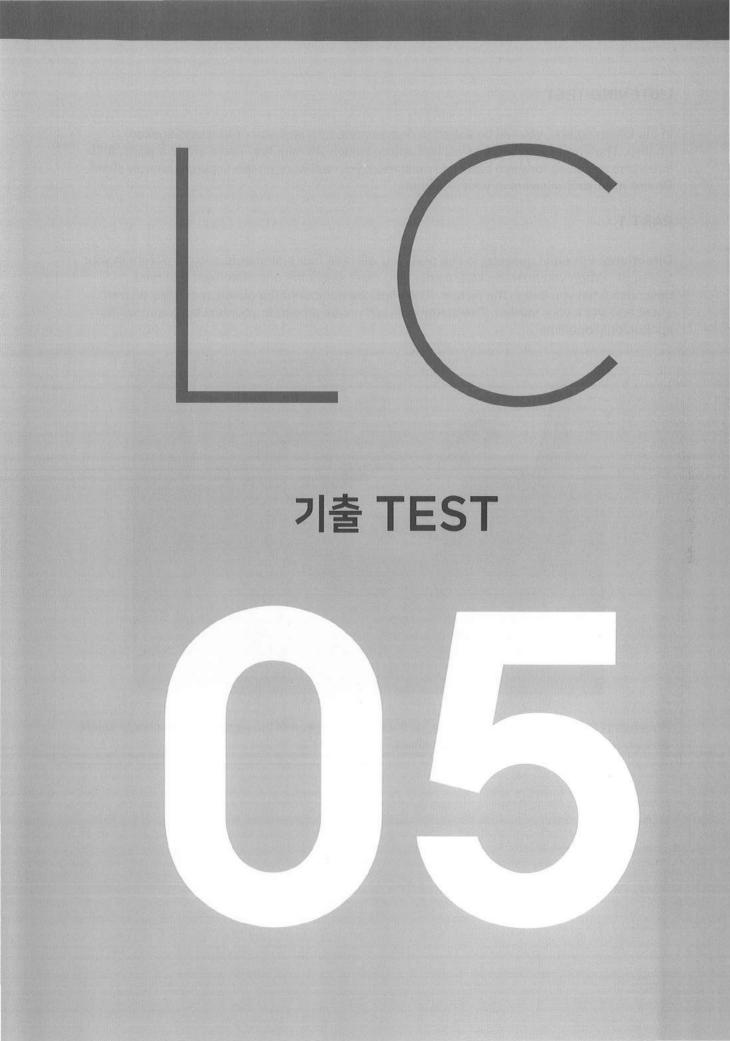
- 95. Who is the conference intended for?
  - (A) Video-game developers
  - (B) Photojournalists
  - (C) Health-care professionals
  - (D) Automobile engineers
- **96.** Look at the graphic. Which session has been changed?
  - (A) Session 1
  - (B) Session 2
  - (C) Session 3
  - (D) Session 4
- 97. How can listeners enter a contest?
  - (A) By submitting a work sample
  - (B) By providing some feedback
  - (C) By subscribing to a newsletter
  - (D) By moderating at a session



- 98. Why is a change being made?
  - (A) To improve efficiency
  - (B) To follow a safety procedure
  - (C) To make some repairs
  - (D) To prepare for new hires
- **99.** Look at the graphic. Where are the new shelves located?
  - (A) Area 1
  - (B) Area 2
  - (C) Area 3
  - (D) Area 4
- **100.** What does the speaker say listeners can find in the office?
  - (A) Some work badges
  - (B) Some equipment manuals
  - (C) A sign-up sheet
  - (D) An employee handbook

This is the end of the Listening test.





# LISTENING TEST

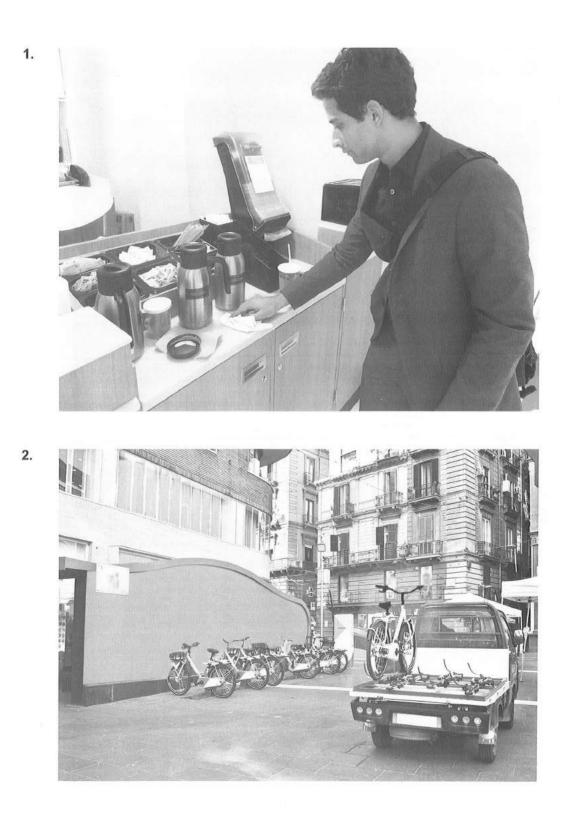
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

## PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

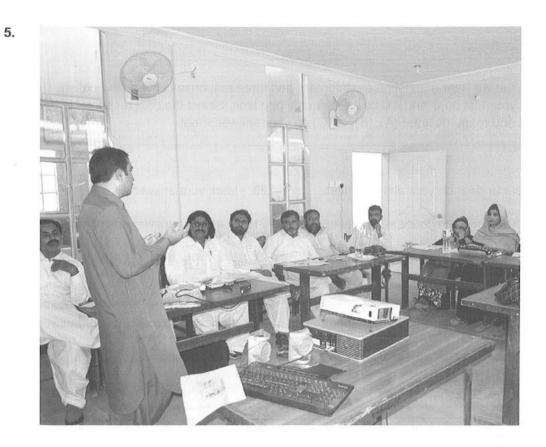


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.









6.



GO ON TO THE NEXT PAGE

100

**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
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- **18.** Mark your answer on your answer sheet.
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- **20.** Mark your answer on your answer sheet.
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- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32. Who most likely is the man?
  - (A) A Web-site designer
  - (B) A truck driver
  - (C) A factory worker
  - (D) A customer service representative
- 33. What is the woman trying to do?
  - (A) Add an item to an order
  - (B) Change a delivery location
  - (C) Return a damaged product
  - (D) Correct a billing error
- 34. What does the man offer to do?
  - (A) Reimburse a purchase
  - (B) Contact a shipping agent
  - (C) Check a price
  - (D) Expedite a shipment
- 35. What will the man do on Monday?
  - (A) Attend a seminar
  - (B) Graduate from school
  - (C) Start a new position
  - (D) Receive an award
- 36. Why does the man say he is busy?
  - (A) He is moving into a different office.
  - (B) He is meeting with some clients.
  - (C) He has an upcoming business trip.
  - (D) He has a project deadline.
- 37. What does the woman offer to do?
  - (A) Review an expense report
  - (B) Arrange a company celebration
  - (C) Introduce the man to a colleague
  - (D) Provide the man with supplies

- 38. What has the man just finished doing?
  - (A) Negotiating a contract
  - (B) Repairing a television
  - (C) Producing an advertisement
  - (D) Interviewing a job candidate
- **39.** What does the woman imply when she says, "Rashid has worked in television for years"?
  - (A) Rashid's opinion would be valuable.
  - (B) Rashid's résumé is out of date.
  - (C) Rashid should receive a promotion.
  - (D) Rashid wants to change careers.
- **40.** What does the man say he is concerned about?
  - (A) Staying under budget
  - (B) Impressing a client
  - (C) Arriving on time to a meeting
  - (D) Satisfying a technical requirement
- 41. According to the woman, what is taking place next week?
  - (A) A career fair
  - (B) A retirement celebration
  - (C) A promotional event
  - (D) An anniversary party
- 42. Why does the woman say, "have you ever met Mr. Kato"?
  - (A) To point out a mistake
  - (B) To introduce a colleague
  - (C) To recommend a staff member
  - (D) To complain about a service
- 43. What does the woman offer to do?
  - (A) Review some slides
  - (B) Pay for a delivery
  - (C) Contact a client
  - (D) Call a restaurant

- 44. Why is the man calling the woman?
  - (A) To congratulate her
  - (B) To apologize to her
  - (C) To set up an interview
  - (D) To organize a client visit
- **45.** What do the speakers say about James Tanaka?
  - (A) He has worked overseas.
  - (B) He is very talented.
  - (C) He is familiar with the company policies.
  - (D) He is easy to work with.
- 46. What does the woman promise to do tomorrow?
  - (A) Revise some documents
  - (B) E-mail some customers
  - (C) Create a training course
  - (D) Give feedback to a colleague
- 47. What are the speakers discussing?
  - (A) Invitations for a library fund-raiser
  - (B) Applications for a construction permit
  - (C) Design plans for a new building
  - (D) Membership requirements for patrons
- 48. What is the man concerned about?
  - (A) How to lower costs
  - (B) When to hold an event
  - (C) Who will be in charge of training
  - (D) Where a room will be located
- **49.** What does the man say he will do this afternoon?
  - (A) Confirm some information
  - (B) Purchase some equipment
  - (C) Reserve a meeting space
  - (D) Write a book review

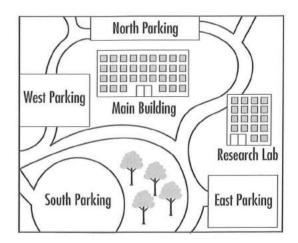
- **50.** Why was the woman disappointed with a hotel?
  - (A) It was far from the city center.
  - (B) It was crowded with guests.
  - (C) The staff were inattentive.
  - (D) The rooms were small.
- 51. What does the man say he will do?
  - (A) Call a taxi
  - (B) Print out a ticket
  - (C) Check an advertisement
  - (D) Contact a colleague
- 52. What does the woman request?
  - (A) An extra key
  - (B) A reimbursement
  - (C) A city map
  - (D) A room upgrade
- 53. Why is the woman traveling to Paris?
  - (A) To visit a friend
  - (B) To attend a meeting
  - (C) To watch a performance
  - (D) To inspect a store
- 54. What does the man explain to the woman?
  - (A) How to avoid a delay
  - (B) How to reset an electronic device
  - (C) How to fill out some paperwork
  - (D) How to retrieve a ticket
- 55. What does the man suggest?
  - (A) Going to the train station together
  - (B) Searching online for an address
  - (C) Inviting another colleague
  - (D) Submitting some travel receipts

- 56. What are the speakers mainly discussing?
  - (A) A computer malfunction
  - (B) A company policy
  - (C) A financial report
  - (D) A recent holiday
- **57.** Why does the man say, "What if I need to contact my bank"?
  - (A) To explain why he is concerned
  - (B) To suggest revising a budget
  - (C) To request some contact information
  - (D) To ask for a deadline extension
- **58.** According to the woman, what complaint has been made about some employees?
  - (A) They need technical training.
  - (B) They work inconsistent hours.
  - (C) They waste work time.
  - (D) They are disorganized.
- 59. What is the woman invited to do?
  - (A) Join coworkers for lunch
  - (B) Travel to a conference
  - (C) Lead a seminar
  - (D) Interview for a job
- **60.** What does the woman say she is concerned about?
  - (A) Not being qualified
  - (B) Not having enough time
  - (C) Losing a reserved seat
  - (D) Missing a call
- 61. What will the woman most likely do next?
  - (A) Request a refund
  - (B) Open an account
  - (C) Speak with a manager
  - (D) Ask for a menu

- 62. What does the woman want to buy?
  - (A) Kitchen appliances
  - (B) Cooking supplies
  - (C) Wall decorations
  - (D) Dining furniture
- 63. Why will the woman receive a discount?
  - (A) She is purchasing a large quantity.
  - (B) She lives close to the store.
  - (C) Some of the products are damaged.
  - (D) The store is having a sale.
- 64. What does the woman say will happen next month?
  - (A) A business will open.
  - (B) An inspection will begin.
  - (C) An invoice will be sent.
  - (D) A road will be closed.

<b>Error Code</b>	Problem	
🗌 E-1	Dirty lens	
🗌 E-2	No flash	
🗆 E-3	Low battery	
🗌 E-4	Memory card full	

- 65. Who most likely is the woman?
  - (A) A workshop instructor
  - (B) A store clerk
  - (C) An electrician
  - (D) A product designer
- **66.** Look at the graphic. Which error code is the camera displaying?
  - (A) E-1
  - (B) E-2
  - (C) E-3
  - (D) E-4
- 67. What will the woman most likely do next?
  - (A) Replace an item
  - (B) Take a photograph
  - (C) Read a manual
  - (D) Show some slides



- **68.** Look at the graphic. Which parking area will be closed?
  - (A) North
  - (B) East
  - (C) South
  - (D) West
- 69. What is the woman concerned about?
  - (A) Building security access
  - (B) Parking fees
  - (C) Road conditions
  - (D) Heavy traffic
- **70.** What does the man say the company will do?
  - (A) Reimburse employees
  - (B) Offer a shuttle service
  - (C) Provide maps
  - (D) Distribute electronic badges

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. Where does the woman work?
  - (A) At a furniture store
  - (B) At a bank
  - (C) At a law office
  - (D) At a construction company
- 72. What problem does the woman mention?
  - (A) A machine is broken.
  - (B) A contract has not been signed.
  - (C) A price list is incorrect.
  - (D) An item is out of stock.
- 73. Why does the woman ask the man to call her back?
  - (A) To verify his credit card number
  - (B) To confirm a color choice
  - (C) To provide his e-mail address
  - (D) To get directions to a building site
- 74. Where is the talk most likely taking place?
  - (A) At a software development company
  - (B) At a medical office
  - (C) At a moving company
  - (D) At a training institute
- 75. What will happen on October tenth?
  - (A) A new manager will join the team.
  - (B) A staff member will be out of the office.
  - (C) A business will move to a new location.
  - (D) A new computer system will be put in place.
- 76. What will the listeners do next?
  - (A) Schedule appointments
  - (B) View a product demonstration
  - (C) Have a discussion
  - (D) Relocate some files

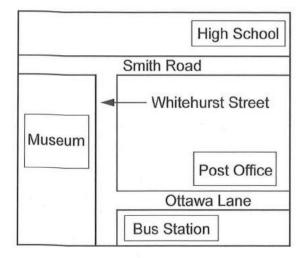
- 77. What event is being discussed?
  - (A) A city tour
  - (B) A hotel renovation
  - (C) A company anniversary
  - (D) A professional conference
- 78. What are listeners reminded to do?
  - (A) Sign up early
  - (B) Bring a camera
  - (C) Check identification
  - (D) Read a manual
- 79. What can listeners do in the afternoon?
  - (A) Attend presentations
  - (B) Watch a video
  - (C) Meet city officials
  - (D) Visit museums
- 80. What is the speaker planning?
  - (A) A fund-raising party
  - (B) A welcome reception
  - (C) An award ceremony
  - (D) An annual picnic
- 81. What does the speaker imply when she says, "35 people have accepted the invitation"?
  - (A) She thinks changing a date would be difficult.
  - (B) She forgot to notify some people about an event.
  - (C) The current venue is too small.
  - (D) A ticket price is too high.
- 82. What does the speaker ask the listener to do?
  - (A) Update a database
  - (B) Prepare some name tags
  - (C) Help select a speaker
  - (D) Make some phone calls

- 83. What is the speaker mainly discussing?
  - (A) A revised work schedule
  - (B) New fitness equipment
  - (C) Opportunities for promotion
  - (D) Free exercise classes
- 84. What are the listeners asked to do?
  - (A) Read about some products
  - (B) Submit hours of availability
  - (C) Contact a supplier
  - (D) Fill out an application
- 85. According to the speaker, what will occur next week?
  - (A) A holiday sale
  - (B) A store opening
  - (C) A training session
  - (D) A trade show
- 86. What does the speaker want to talk about?
  - (A) Working on a different project
  - (B) Modifying an agenda
  - (C) Moving to a new office space
  - (D) Arranging a client visit
- 87. Why does the speaker say, "you are right next to the break room"?
  - (A) To suggest that a location is undesirable
  - (B) To propose taking a break
  - (C) To turn down a colleague's invitation
  - (D) To ask about a convenient place to meet
- **88.** What does the speaker say will take place on Monday?
  - (A) A sales presentation
  - (B) A department orientation
  - (C) A facility tour
  - (D) A computer installation

- 89. Where do the listeners most likely work?
  - (A) At a clothing factory
  - (B) At an electronics shop
  - (C) At an art museum
  - (D) At a shoe store
- 90. Who is Jacqueline Porter?
  - (A) A store clerk
  - (B) A corporate trainer
  - (C) A clothing designer
  - (D) An advertising executive
- 91. What does the speaker remind listeners to do?
  - (A) Turn off mobile phones
  - (B) Sign a receipt
  - (C) Complete a survey
  - (D) Put up a display

Tuesday Schedule		
9:00	Board meeting	Room 223
9:30	Marketing meeting	Auditorium
9:30	Product development videoconference	Room 407
11:00	All-staff meeting	Cafeteria

- 92. What happened last night?
  - (A) Some servers were delivered.
  - (B) The electricity went out.
  - (C) A Web site was launched.
  - (D) Some keys were lost.
- **93.** Look at the graphic. Which room will the speaker go to next?
  - (A) Room 223
  - (B) Auditorium
  - (C) Room 407
  - (D) Cafeteria
- 94. According to the speaker, what will Li Wei do?
  - (A) Lead a repair crew
  - (B) Test out some products
  - (C) Install some software
  - (D) Answer a telephone



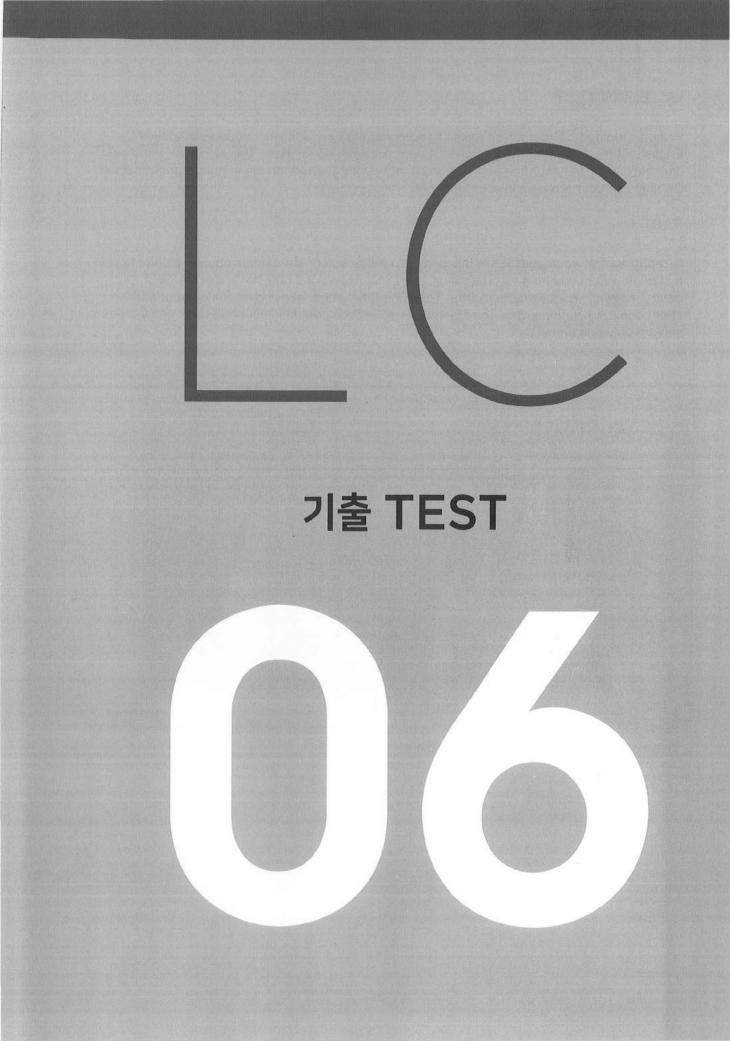
- 95. Who gave a press conference today?
  - (A) A civil engineer
  - (B) A local student
  - (C) The city mayor
  - (D) The company president
- **96.** Look at the graphic. Which building will be affected by the first road closure?
  - (A) The high school
  - (B) The post office
  - (C) The bus station
  - (D) The museum
- **97.** What information does the speaker say can be found on a Web site?
  - (A) The location of a bus stop
  - (B) The schedule for a construction project
  - (C) Information about job openings
  - (D) Steps for filing a complaint



- **98.** According to the speaker, why should listeners visit the customer service desk?
  - (A) To claim a lost item
  - (B) To check extra baggage
  - (C) To request a special meal
  - (D) To volunteer for a later flight
- **99.** Look at the graphic. Which information has changed?
  - (A) Los Angeles
  - (B) B1205
  - (C) 22C
  - (D) 8D
- **100.** According to the speaker, what is the reason for the change?
  - (A) Some workers are late.
  - (B) A door is broken.
  - (C) The weather is bad.
  - (D) A computer is malfunctioning.

This is the end of the Listening test.





# LISTENING TEST

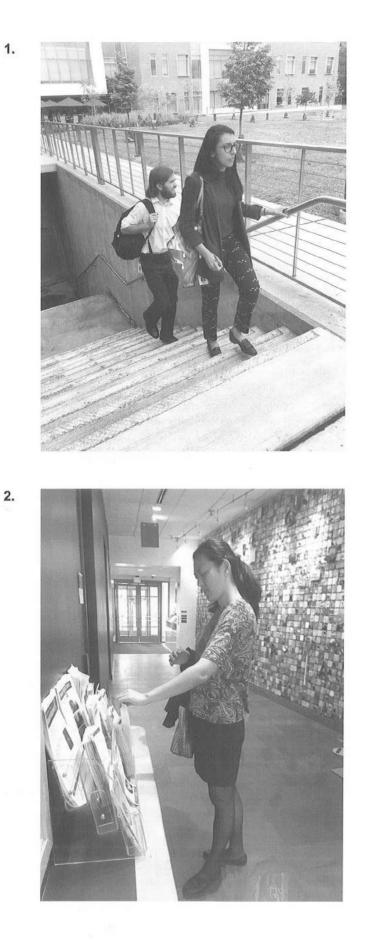
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

#### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

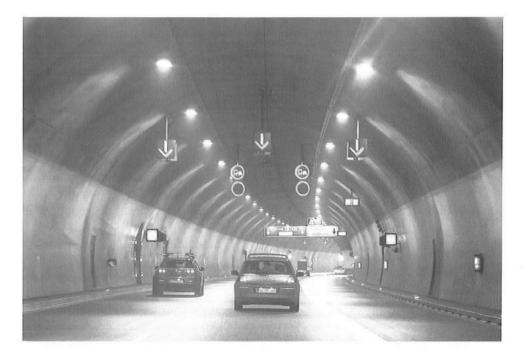






3.

6.



**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- 18. Mark your answer on your answer sheet.
- 19. Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

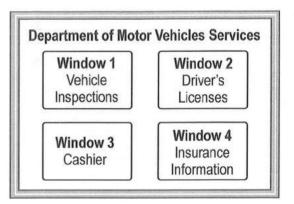
- 32. Where do the speakers most likely work?
  - (A) At a movie theater
  - (B) At a construction firm
  - (C) At an art gallery
  - (D) At a furniture store
- 33. What problem are the speakers discussing?
  - (A) A display area is not clean.
  - (B) An appliance is broken.
  - (C) Some bills are not paid.
  - (D) Some materials are missing.
- 34. What will the man most likely do next?
  - (A) Request a recommendation
  - (B) Reserve a rental car
  - (C) Look for some replacement parts
  - (D) Contact some local companies
- **35.** Why does the woman say she is visiting the city?
  - (A) To see a museum exhibit
  - (B) To attend a conference
  - (C) To receive an award
  - (D) To look at some real estate
- **36.** What does the woman say she is concerned about?
  - (A) Being unable to get a ticket
  - (B) Booking a hotel room
  - (C) Having a wrong address
  - (D) Arriving late for an event
- 37. What does the man recommend doing?
  - (A) Looking at a map
  - (B) Checking an online site
  - (C) Buying a weekly pass
  - (D) Calling a friend

- 38. Where does the woman work?
  - (A) At a hotel
  - (B) At a café
  - (C) At an airport
  - (D) At a car rental agency
- 39. What is the man's complaint?
  - (A) An Internet connection is slow.
  - (B) A garage does not have enough parking.
  - (C) There is a billing error on a receipt.
  - (D) There are too few choices on a menu.
- **40.** What does the woman say will happen next week?
  - (A) A price will increase.
  - (B) A construction project will begin.
  - (C) A shipment will arrive.
  - (D) A celebration will take place.
- 41. Where most likely are the speakers?
  - (A) At a bookstore
  - (B) At an art supply store
  - (C) At a clothing retailer
  - (D) At a supermarket
- **42.** Why is the woman unable to receive a refund?
  - (A) She purchased a discounted item.
  - (B) She has lost a receipt.
  - (C) A store has changed a policy.
  - (D) A product has been damaged.
- 43. What does the man suggest?
  - (A) Exchanging an item
  - (B) Speaking with a manager
  - (C) Returning at a later time
  - (D) Applying for a rewards program

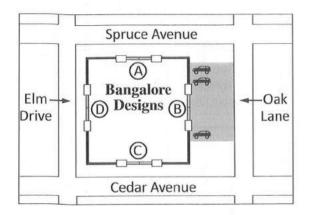
- 44. What plan is the company considering?
  - (A) Expanding its inventory
  - (B) Updating its filing system
  - (C) Hiring a new marketing director
  - (D) Opening another location
- **45.** What does the man imply when he says, "the marketing team has done the research"?
  - (A) He is happy to not be assigned a task.
  - (B) He disagrees with a colleague.
  - (C) He does not want to hire more staff members.
  - (D) He hopes an advertising campaign will begin soon.
- 46. What will take place in January?
  - (A) A job interview
  - (B) A board of directors meeting
  - (C) A storewide sale
  - (D) A focus group test
- 47. What department does the man work in?
  - (A) Product Development
  - (B) Maintenance
  - (C) Human Resources
  - (D) Accounting
- 48. What problem does the woman mention?
  - (A) A password does not work.
  - (B) A calculation was incorrect.
  - (C) Some equipment is broken.
  - (D) Some interns are unavailable.
- 49. What will the man most likely do next?
  - (A) Speak with a supplier
  - (B) Revise a document
  - (C) Prepare an invoice
  - (D) Call an assistant

- 50. Why did Mary miss her appointment?
  - (A) Her meeting ran late.
  - (B) Her bus was delayed.
  - (C) She misread her calendar.
  - (D) She overslept.
- 51. What is mentioned about Dr. García?
  - (A) He recently won an award.
  - (B) He is traveling for his job.
  - (C) He writes for a medical journal.
  - (D) He is an experienced surgeon.
- 52. What will Dr. Watanabe do next?
  - (A) Sign a contract
  - (B) Write a prescription
  - (C) Order some lab supplies
  - (D) Read a patient file
- 53. What does the woman ask the man about?
  - (A) Building a patio
  - (B) Renovating a lobby
  - (C) Installing a light fixture
  - (D) Constructing a parking garage
- **54.** Why does the man recommend delaying a project?
  - (A) His company is very busy.
  - (B) Materials could be damaged.
  - (C) Equipment costs may decrease.
  - (D) A building permit is needed.
- 55. What will the woman most likely do next?
  - (A) Call another company
  - (B) Consult with a manager
  - (C) Read some online reviews
  - (D) Send photographs

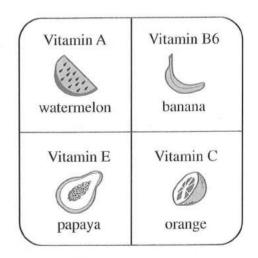
- 56. What are the speakers mainly discussing?
  - (A) Updating a Web site
  - (B) Upgrading some machinery
  - (C) Developing a new product
  - (D) Planning a sales display
- 57. What does B Thompson International do?
  - (A) Provide vendor references
  - (B) Analyze online advertisements
  - (C) Deliver packages
  - (D) Conduct market research
- 58. What will the speakers probably do next?
  - (A) Get a cost estimate
  - (B) Interview some job candidates
  - (C) Organize a team meeting
  - (D) Finalize some designs
- **59.** Who will be visiting the company?
  - (A) An international client
  - (B) A building superintendent
  - (C) A local politician
  - (D) A news reporter
- **60.** Why does the woman say, "I'm attending the all-day software training on Monday"?
  - (A) She needs help with a technical problem.
  - (B) She is concerned about an expense.
  - (C) She is unable to fulfill a request.
  - (D) She is excited about an opportunity.
- **61.** According to the man, what does the company hope to do next year?
  - (A) Promote some employees
  - (B) Open another office
  - (C) Improve public relations
  - (D) Publish an updated handbook



- 62. What is the man surprised about?
  - (A) The size of an office
  - (B) The length of a line
  - (C) A course requirement
  - (D) A registration fee
- 63. What does the man say he will do in July?
  - (A) Take a vacation
  - (B) Start a training course
  - (C) Buy a new car
  - (D) Move to another city
- **64.** Look at the graphic. Which window does the woman send the man to?
  - (A) Window 1
  - (B) Window 2
  - (C) Window 3
  - (D) Window 4



- 65. What does Bangalore Designs make?
  - (A) Household appliances
  - (B) Wooden furniture
  - (C) Construction equipment
  - (D) Paper products
- **66.** Look at the graphic. Where will the man deliver some materials?
  - (A) At door A
  - (B) At door B
  - (C) At door C
  - (D) At door D
- 67. What will the woman do next?
  - (A) Go outside
  - (B) Send a text message
  - (C) Call a supervisor
  - (D) Prepare a payment



- 68. What do the speakers mainly discuss?
  - (A) Break-room renovations
  - (B) Updated cafeteria hours
  - (C) A healthy-eating program
  - (D) Results of an employee survey
- **69.** Look at the graphic. Which fruit will the man most likely add to his diet?
  - (A) Watermelon
  - (B) Banana
  - (C) Orange
  - (D) Papaya
- 70. What does the man suggest doing?
  - (A) Ordering some lunch
  - (B) Providing feedback
  - (C) Attending a seminar
  - (D) Seeing a health-care provider

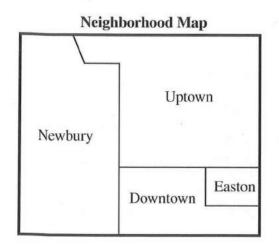
**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. Who most likely is the speaker?
  - (A) A software developer
  - (B) A magazine editor
  - (C) A hotel manager
  - (D) A travel agent
- 72. What is the talk mainly about?
  - (A) A travel itinerary
  - (B) A corporate merger
  - (C) Computer upgrades
  - (D) Work assignments
- **73.** What does the speaker want the listeners to do tomorrow morning?
  - (A) Write some reports
  - (B) Buy airline tickets
  - (C) Fill out some time sheets
  - (D) Visit some local attractions
- 74. What kind of team does the speaker coach?
  - (A) Tennis
  - (B) Basketball
  - (C) Volleyball
  - (D) Badminton
- **75.** What does the speaker say about his players?
  - (A) They practice every day.
  - (B) They will play in a competition.
  - (C) Most of them live far away.
  - (D) Many of them have jobs.
- **76.** Why does the speaker say, "You've got the courts reserved from five to six"?
  - (A) To confirm an appointment
  - (B) To express surprise
  - (C) To request a change
  - (D) To congratulate a colleague

- 77. What does the speaker thank the listeners for?
  - (A) Making donations
  - (B) Packing some boxes
  - (C) Looking for some missing files
  - (D) Providing some suggestions
- 78. What is the speaker looking forward to?
  - (A) A sports activity
  - (B) A special performance
  - (C) A dinner
  - (D) A holiday
- 79. What will happen this afternoon?
  - (A) A client will visit.
  - (B) An office will close early.
  - (C) A construction project will end.
  - (D) A contract will be signed.
- 80. What does GS Incorporated manufacture?
  - (A) Commercial vehicles
  - (B) Cleaning supplies
  - (C) Fashion accessories
  - (D) Electronic devices
- 81. What has GS Incorporated recently started to do?
  - (A) Use environmentally friendly packaging
  - (B) Sell some products internationally
  - (C) Collaborate with another company
  - (D) Donate to charitable organizations
- 82. What will the listeners hear after the commercial break?
  - (A) A song
  - (B) A weather forecast
  - (C) An interview
  - (D) A traffic update

- 83. What is the main topic of the broadcast?
  - (A) Eating habits
  - (B) Stress management
  - (C) Exercise routines
  - (D) Sleep issues
- **84.** Why does the speaker say, "That's not a lot of time"?
  - (A) To express concern about a deadline
  - (B) To complain that a broadcast is too short
  - (C) To emphasize the benefit of a program
  - (D) To compliment some coworkers
- 85. According to the speaker, what should the listeners do first?
  - (A) Ask a friend for help
  - (B) Make a list of goals
  - (C) Create a timeline
  - (D) Purchase a handbook
- **86.** What will happen at the Newport Museum on Saturday?
  - (A) A parking area will be unavailable.
  - (B) An award will be presented.
  - (C) A gift shop will give discounts.
  - (D) An interactive exhibit will open.
- 87. What does the speaker say about some Newport University students?
  - (A) They raised money for some equipment.
  - (B) They published a research paper.
  - (C) They will give demonstrations at the museum.
  - (D) They should submit job applications to the museum.
- **88.** According to the speaker, what should the listeners do in advance?
  - (A) Read about robots
  - (B) Download a mobile app
  - (C) Register for a class
  - (D) Buy tickets

- **89.** Why does the speaker say, "most of our sales team is new"?
  - (A) To make a complaint
  - (B) To decline a request
  - (C) To extend an invitation
  - (D) To give an explanation
- 90. What does the speaker show the listeners?
  - (A) A company vacation policy
  - (B) A sample time sheet
  - (C) A list of organizations
  - (D) A flow chart
- **91.** What are the listeners expected to do by Friday?
  - (A) Look at Internet sites
  - (B) Obtain an identification badge
  - (C) Provide an estimate
  - (D) Respond to some questions
- 92. Why is the speaker calling?
  - (A) To set up an interview
  - (B) To finalize travel arrangements
  - (C) To offer employment
  - (D) To discuss an upcoming workshop
- **93.** What does the speaker say the listener will be required to do?
  - (A) Apply for a passport
  - (B) Revise a document
  - (C) Provide letters of recommendation
  - (D) Move to another city
- 94. What does the speaker say will happen next week?
  - (A) His company will be closed.
  - (B) A holiday party will be held.
  - (C) Registration will begin.
  - (D) Some prices will be lowered.



- **95.** What type of business does the speaker own?
  - (A) A taxi service
  - (B) A local grocery store
  - (C) A chain of restaurants
  - (D) A flower shop
- **96.** Look at the graphic. In which neighborhood does the speaker want to offer a new service?
  - (A) Newbury
  - (B) Uptown
  - (C) Downtown
  - (D) Easton
- **97.** What does the speaker want to discuss next?
  - (A) Advertising strategies
  - (B) Hiring procedures
  - (C) An updated vacation policy
  - (D) A renovation project

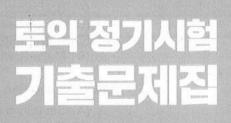
1000		
Time	Candidate	
10:00 A.M.	Bob Heilig	
11:00 А.М.	Jihoon Lee	
12:00 Noon	Susan Petersen	
1:00 P.M.	Maya Gomez	

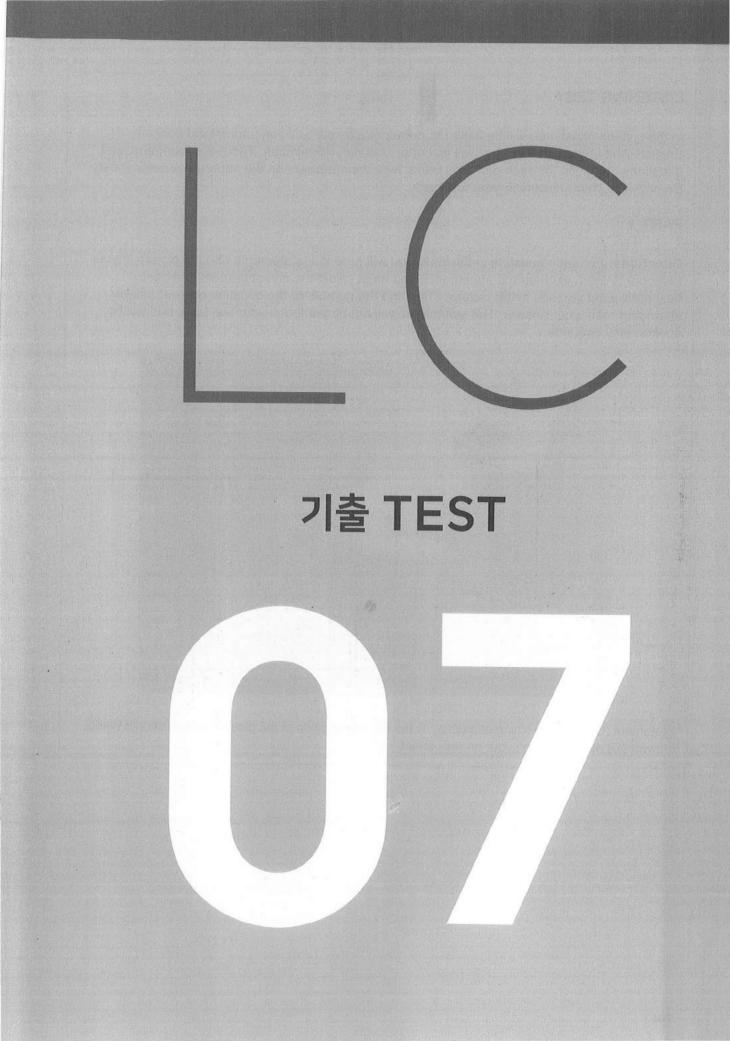
- **98.** Why is the speaker unable to participate in one of the interviews?
  - (A) She is leaving for a business trip.
  - (B) She has a medical appointment.
  - (C) She is stuck in traffic.
  - (D) She has to finish an urgent assignment.
- **99.** Look at the graphic. Who is the listener asked to interview?
  - (A) Bob Heilig
  - (B) Jihoon Lee
  - (C) Susan Petersen
  - (D) Maya Gomez

100. What does the speaker say she will do?

- (A) Set up a training schedule
- (B) Organize a teleconference
- (C) Revise a job description
- (D) E-mail some materials

This is the end of the Listening test.





### LISTENING TEST

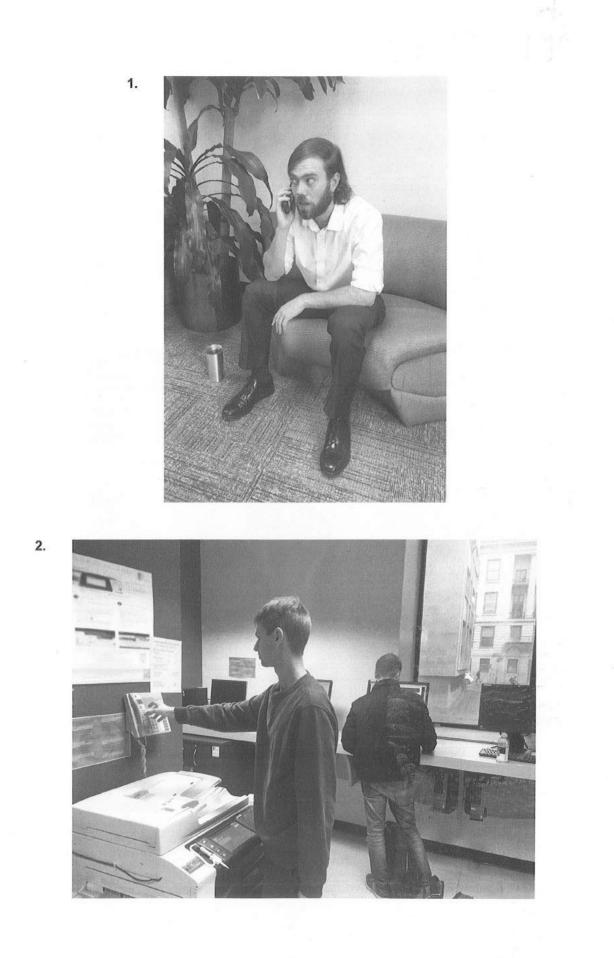
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

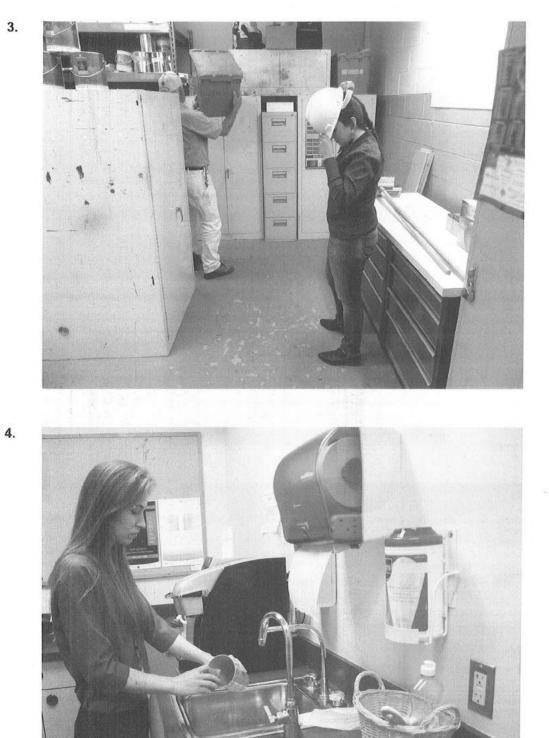
#### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.









**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- **18.** Mark your answer on your answer sheet.
- 19. Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- **32.** Where does the conversation most likely take place?
  - (A) At a library
  - (B) At a theater
  - (C) At a museum
  - (D) At a restaurant
- 33. What problem does the man mention?
  - (A) A brochure contains an error.
  - (B) A shipment is late.
  - (C) A guest list has been misplaced.
  - (D) A computer is not working.
- 34. What will the woman most likely do next?
  - (A) Contact a coordinator
  - (B) Submit a work order
  - (C) Upload some images
  - (D) Purchase some supplies
- 35. Who most likely are the speakers?
  - (A) Cleaners
  - (B) Servers
  - (C) Nutritionists
  - (D) Food critics
- 36. Why will the man talk to some cooks?
  - (A) To compliment their work
  - (B) To ask for some advice
  - (C) To change an assignment
  - (D) To update an order
- 37. What does the man mean when he says, "I have tickets to a baseball game on Thursday"?
  - (A) He cannot help the woman.
  - (B) He has similar interests as the woman.
  - (C) He wants to invite the woman to an event.
  - (D) He is concerned that tickets will sell out.

- 38. Why is the man calling?
  - (A) To inquire about a job
  - (B) To request a prescription
  - (C) To ask about business hours
  - (D) To reschedule an appointment
- **39.** What does the woman say about Dr. Ramirez?
  - (A) She is presenting at a conference next week.
  - (B) She works at two different locations.
  - (C) She teaches at a medical school.
  - (D) She usually does not work on Wednesdays.
- 40. What does the woman give to the man?
  - (A) Directions to a medical center
  - (B) A Web site address
  - (C) A phone number
  - (D) A cost estimate
- 41. Where are the speakers?
  - (A) At a supermarket
  - (B) At a furniture store
  - (C) At a clothing retailer
  - (D) At an automobile repair shop
- 42. Why does Tom ask the woman for help?
  - (A) A receipt is missing.
  - (B) A computer is broken.
  - (C) A warranty is expired.
  - (D) An item is out of stock.
- **43.** What does the woman offer to do for the customer?
  - (A) Give him in-store credit
  - (B) Check a storage room
  - (C) Call another store
  - (D) Provide express delivery service

- 44. What will take place this year?
  - (A) A corporate merger
  - (B) A software update
  - (C) A research study
  - (D) An office relocation
- **45.** What problem does the man mention?
  - (A) Some paperwork has been lost.
  - (B) Some equipment is broken.
  - (C) Some funding was not approved.
  - (D) Some designs were rejected.
- 46. What will the woman do next?
  - (A) Revise a budget
  - (B) Schedule a meeting
  - (C) Find some contact information
  - (D) Hire a consultant
- 47. Where does the woman want to work?
  - (A) At a factory
  - (B) At a restaurant
  - (C) At a fitness center
  - (D) At a clothing store
- 48. Why did the woman leave her previous job?
  - (A) She began university studies.
  - (B) Her commute was too long.
  - (C) The company closed.
  - (D) The pay was low.
- **49.** What does the man explain to the woman?
  - (A) There are evening shifts.
  - (B) A uniform will be provided.
  - (C) Training will be necessary.
  - (D) The company is very small.

- 50. Where are the speakers?
  - (A) At a pharmacy
  - (B) At a clothing store
  - (C) At a dental clinic
  - (D) At a fitness center
- 51. What does the woman explain to the man?
  - (A) He has missed an appointment.
  - (B) A price has changed.
  - (C) A business is closing soon.
  - (D) An item is not available.
- 52. What does the man say he will do?
  - (A) Complete a customer survey
  - (B) Return another day
  - (C) Look up some data
  - (D) Pay with a credit card
- 53. What does the woman ask the man to do?
  - (A) Review an order
  - (B) Set up a computer
  - (C) Organize a conference
  - (D) Contact a client
- 54. What will the man bring to the woman?
  - (A) A catalog
  - (B) A calendar
  - (C) A list of suppliers
  - (D) A building directory
- 55. What does the woman plan to do next week?
  - (A) Send out a newsletter
  - (B) Sign a contract
  - (C) Go on a trip
  - (D) Submit some slides

- 56. What are the speakers mainly discussing?
  - (A) A focus group
  - (B) Computer-use policies
  - (C) An upcoming merger
  - (D) Employee rewards
- 57. What does the man imply when he says, "You spend more time with your team than I do"?
  - (A) The woman's team requires more staff.
  - (B) The woman should schedule fewer meetings.
  - (C) The woman is the best person to decide.
  - (D) The woman should have noticed a mistake.
- 58. What does the man advise the woman to do next?
  - (A) Speak with a colleague
  - (B) Research a competitor
  - (C) Download an application
  - (D) Attend a seminar
- 59. What field do the speakers most likely work in?
  - (A) Engineering
  - (B) Accounting
  - (C) Education
  - (D) Advertising

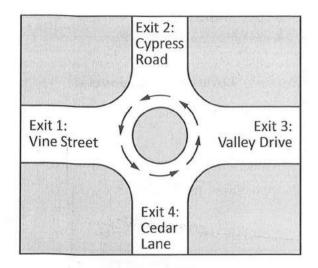
60. What problem is mentioned?

- (A) A power cord is missing.
- (B) A microphone is not functioning properly.
- (C) A screen is not displaying an image.
- (D) A battery is not charging.
- 61. What does the woman suggest doing?
  - (A) Using a different computer
  - (B) Moving to another room
  - (C) Postponing a demonstration
  - (D) Contacting technical support

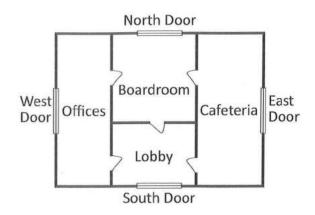
Locations and HoursHannesville Avenue7 A.M.–7 P.M.Greensboro Road7 A.M.–5 P.M.Anderson Street7 A.M.–7 P.M.Norrington Boulevard7 A.M.–6 P.M.

- 🗆 X

- 62. Where does the man work?
  - (A) At a furniture store
  - (B) At a painting company
    - (C) At a bakery
  - (D) At a gym
- 63. What does the woman say is important?
  - (A) A healthy option
  - (B) A low price
  - (C) A fast delivery
  - (D) A specific decoration
- 64. Look at the graphic. Which location did the woman call?
  - (A) Hannesville Avenue
  - (B) Greensboro Road
  - (C) Anderson Street
  - (D) Norrington Boulevard



- **65.** What event are the speakers going to attend?
  - (A) A concert
  - (B) A marathon
  - (C) An art show
  - (D) A restaurant festival
- 66. Who most likely are the speakers?
  - (A) Chefs
  - (B) Musicians
  - (C) Investors
  - (D) Journalists
- **67.** Look at the graphic. Which road will the speakers take next?
  - (A) Vine Street
  - (B) Cypress Road
  - (C) Valley Drive
  - (D) Cedar Lane



- 68. What most likely is the woman's job title?
  - (A) Custodian
  - (B) Locksmith
  - (C) Landscaper
  - (D) Parking attendant
- **69.** Look at the graphic. Which door are the speakers discussing?
  - (A) The North Door
  - (B) The East Door
  - (C) The South Door
  - (D) The West Door
- **70.** What does the man remind the woman to do?
  - (A) Display her badge
  - (B) Store her belongings
  - (C) Submit her time sheet
  - (D) Validate her parking pass

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. What is the news report mainly about?
  - (A) A museum exhibit
  - (B) A holiday parade
  - (C) A building renovation
  - (D) A sports competition
- 72. Who is Byron Lang?
  - (A) A travel agent
  - (B) An architect
  - (C) A city official
  - (D) An athlete
- **73.** What does the speaker say will be provided next year?
  - (A) Extra parking
  - (B) Weekend tours
  - (C) Souvenirs
  - (D) Job opportunities
- 74. What will be installed this weekend?
  - (A) Drinking fountains
  - (B) Videoconferencing equipment
  - (C) An air-conditioning system
  - (D) An alarm system
- **75.** According to the speaker, why is the change being made?
  - (A) To reduce costs
  - (B) To increase comfort
  - (C) To boost productivity
  - (D) To comply with guidelines
- **76.** What should the listeners do before they leave work on Friday?
  - (A) Talk to their managers
  - (B) Move their cars
  - (C) Cover their desks
  - (D) Complete a questionnaire

- 77. Why has the speaker arranged the meeting?
  - (A) To go over sales data
  - (B) To distribute client information
  - (C) To give a demonstration
  - (D) To assign special projects
- **78.** What should the listeners assure clients about?
  - (A) Orders will be processed on time.
  - (B) Contracts will be mailed.
  - (C) Discounts will be applied.
  - (D) Factory tours will be available.
- **79.** What does the speaker imply when she says, "I had to read through the manual twice"?
  - (A) A company policy is surprising.
  - (B) A publication may contain some errors.
  - (C) A manual was updated.
  - (D) A software program may be difficult to learn.
- 80. What type of business created the tutorial?
  - (A) A post office
  - (B) A community college
  - (C) An electronics company
  - (D) A paper goods manufacturer
- 81. According to the speaker, what should the listeners print out?
  - (A) A shipping label
  - (B) A manual
  - (C) An invoice
  - (D) Installation directions
- 82. What does the speaker offer to the listeners?
  - (A) A warranty
  - (B) A discount
  - (C) Free accessories
  - (D) Express delivery

- 83. What has the company decided to do?
  - (A) Launch a Web site
  - (B) Create a new type of beverage
  - (C) Sell products in vending machines
  - (D) Advertise in sports magazines
- **84.** What did a survey indicate about customers?
  - (A) They prefer natural ingredients.
  - (B) They make online purchases.
  - (C) They like celebrity promotions.
  - (D) They want lower prices.
- 85. What are the listeners asked to do?
  - (A) Try a sample
  - (B) Review a proposal
  - (C) Submit suggestions
  - (D) Contact some customers
- 86. What type of business does the speaker work in?
  - (A) Automobile sales
  - (B) Interior design
  - (C) Food distribution
  - (D) Paper manufacturing
- 87. According to the survey results, what do customers like about the speaker's company?
  - (A) The quality of its products
  - (B) The location of its branches
  - (C) Its dedication to customer satisfaction
  - (D) Its innovative advertisements
- 88. What does the speaker imply when he says, "You're familiar with Fox International Deliveries, aren't you"?
  - (A) He wants to change service providers.
  - (B) He wants the listener to give a presentation.
  - (C) He wants to promote the listener to a new role.
  - (D) He wants to merge with another company.

- 89. What is the speaker shopping for?
  - (A) Groceries
  - (B) Kitchen appliances
  - (C) Sporting goods
  - (D) Computer accessories
- **90.** What does the speaker mean when he says, "it's pretty far from here"?
  - (A) He is unable to complete a task today.
  - (B) He will need to borrow a car.
  - (C) He may be late for an appointment.
  - (D) He needs driving directions.
- **91.** What does the speaker ask the listener to do?
  - (A) Print a document
  - (B) Address some letters
  - (C) Arrange an interview
  - (D) Process a refund
- 92. What industry does the speaker work in?
  - (A) Electronics
  - (B) Finance
  - (C) Marketing
  - (D) Tourism
- **93.** How does the speaker say she stays informed about current trends?
  - (A) She follows social networking sites.
  - (B) She analyzes consumer reviews.
  - (C) She reads industry journals.
  - (D) She interviews movie stars.
- 94. What does the speaker suggest changing?
  - (A) Where to open a new office
  - (B) When to sell certain products
  - (C) How to arrange a display
  - (D) What brands to carry

Grand Ope	ening: August 12
Special Eve	ents All Summer!
Special Eve Wednesdays	ents All Summer! Comedy Special
-	
Wednesdays	Comedy Special

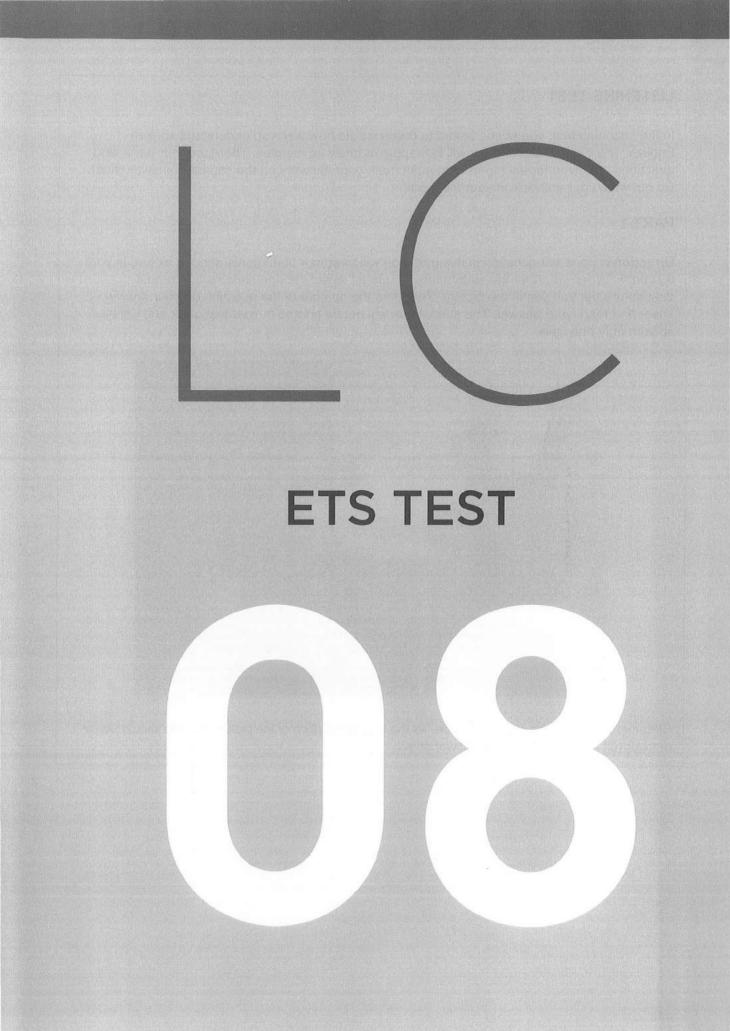
- 95. Who most likely is the speaker?
  - (A) A park owner
  - (B) A journalist
  - (C) An electrician
  - (D) A graphic designer
- **96.** Look at the graphic. Which special event was canceled?
  - (A) The Comedy Special
  - (B) The Magic Show
  - (C) The Music Performance
  - (D) The Parade
- 97. What will the speaker do this afternoon?
  - (A) Introduce a guest
  - (B) Show a video
  - (C) Describe a contest
  - (D) Make a phone call

	Mon.	Tues.	Wed.	Thurs.
8:00	Planning meeting			
9:00		Work on budget report	Leadership training	Finish budget report
10:00	Presentation		Directors' strategy meeting	
1:00		Team meeting		-

- 98. What is the speaker concerned about?
  - (A) A short timeline
  - (B) An advertising campaign
  - (C) Technical issues
  - (D) Inexperienced staff
- **99.** Look at the graphic. When does the speaker suggest meeting?
  - (A) On Monday
  - (B) On Tuesday
  - (C) On Wednesday
  - (D) On Thursday
- 100. What does the speaker ask the listener to do?
  - (A) Finalize a construction schedule
  - (B) Review a budget
  - (C) Create a meeting agenda
  - (D) Call a potential client

This is the end of the Listening test.





### LISTENING TEST

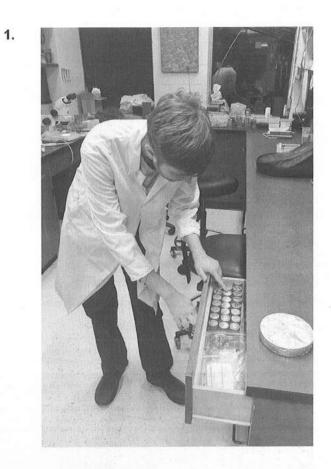
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

#### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



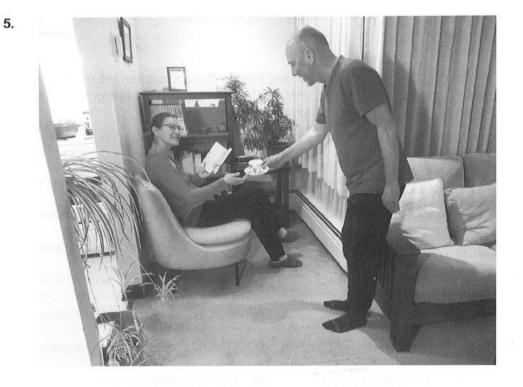
Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.













**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- Mark your answer on your answer sheet.
  Mark your answer on your answer sheet.
  Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
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- 24. Mark your answer on your answer sheet.
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- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32. What did the woman purchase?
  - (A) A piano
  - (B) A refrigerator
  - (C) Some windows
  - (D) Some gardening tools
- 33. Why does the man apologize?
  - (A) He lost the woman's phone number.
  - (B) A coupon has expired.
  - (C) An item is out of stock.
  - (D) A delivery is delayed.
- **34.** What does the woman say she will do tomorrow morning?
  - (A) Mail a contract
  - (B) Tour a model home
  - (C) Leave for vacation
  - (D) Look at samples
- 35. What are the speakers preparing for?
  - (A) A training session
  - (B) A board meeting
  - (C) A press conference
  - (D) A product demonstration
- 36. What problem does the woman mention?
  - (A) Some presenters will be late.
  - (B) Some equipment is not working.
  - (C) An event schedule is incorrect.
  - (D) A meeting room is too small.
- 37. What does the man say he will do?
  - (A) E-mail a coworker
  - (B) Hang up some posters
  - (C) Make an announcement
  - (D) Copy some documents

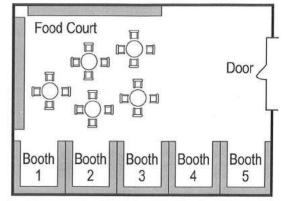
- 38. Where do the women work?
  - (A) At an advertising firm
  - (B) At a music studio
  - (C) At a manufacturing plant
  - (D) At a department store
- 39. What does the man say about a product?
  - (A) It comes in many colors.
  - (B) It has a warranty.
  - (C) It is made of quality materials.
  - (D) It is only available online.
- 40. What does Helen recommend doing?
  - (A) Increasing a budget
  - (B) Developing a timeline
  - (C) Checking some customer reviews
  - (D) Contacting some local suppliers
- 41. What kind of class is the woman interested in?
  - (A) Dance
  - (B) Strength training
  - (C) Swimming
  - (D) Yoga
- 42. What does the man suggest the woman do?
  - (A) Invite a friend to join her
  - (B) Try a free class
  - (C) Return at a later time
  - (D) Sign up for a membership
- **43.** What special offer does the woman qualify for?
  - (A) A guest pass
  - (B) A student discount
  - (C) A private lesson
  - (D) A free water bottle

- 44. Where does the man work?
  - (A) At a hotel
  - (B) At a department store
  - (C) At a dentist's office
  - (D) At a bank
- 45. What does the woman say about a form?
  - (A) She would like her own copy.
  - (B) She would prefer to access it online.
  - (C) She needs it to be translated.
  - (D) She has already completed one.
- 46. What will the woman do this afternoon?
  - (A) Register for a workshop
  - (B) Meet a client for lunch
  - (C) Train some employees
  - (D) Tour a facility
- 47. Who most likely is the woman?
  - (A) An architect
  - (B) An interior decorator
  - (C) A property manager
  - (D) A city official
- 48. What are the men concerned about?
  - (A) The number of meeting rooms
  - (B) The amount of storage space
  - (C) The date of a deadline
  - (D) The size of a budget
- 49. What benefit does the woman mention?
  - (A) Delivery service is available.
  - (B) Transportation is inexpensive.
  - (C) A building is in the city center.
  - (D) A parking area is nearby.

- **50.** What type of business do the speakers work for?
  - (A) A fashion magazine
  - (B) A clothing manufacturer
  - (C) An employment agency
  - (D) An advertising agency
- 51. What does the man suggest doing?
  - (A) Modifying a blueprint
  - (B) Opening a retail location
  - (C) Purchasing new equipment
  - (D) Hiring additional staff
- 52. What does the woman say she will do?
  - (A) Read some e-mails
  - (B) Contact a supervisor
  - (C) Work overtime
  - (D) Increase prices
- 53. Why is the man calling?
  - (A) To complain about a delay
  - (B) To interview for a job
  - (C) To ask about a company program
  - (D) To confirm a management decision
- 54. What does the man imply when he says, "I'm supposed to start my shift at noon"?
  - (A) He cannot attend an event.
  - (B) He wants to end a conversation.
  - (C) He needs some supplies immediately.
  - (D) He was given the wrong assignment.
- 55. What does the man say about a company's Web site?
  - (A) It is under construction.
  - (B) It has a useful map.
  - (C) A password is required to view it.
  - (D) Some information on it is unclear.

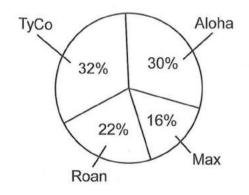
- 56. Who most likely is the woman?
  - (A) A writer
  - (B) A musician
  - (C) A television show host
  - (D) A photographer
- **57.** What does the man encourage the woman to do?
  - (A) Update some contact information
  - (B) Review a project proposal
  - (C) Submit an invoice
  - (D) Interview for a position
- **58.** What topic does the woman say she is interested in?
  - (A) Landscape design
  - (B) Modern architecture
  - (C) Folk music
  - (D) Street artwork
- 59. What event is being discussed?
  - (A) A company picnic
  - (B) A professional conference
  - (C) A grand opening
  - (D) An investors meeting
- **60.** What does the man imply when he says, "let me call his assistant"?
  - (A) He will volunteer to prepare a speech.
  - (B) He will find a new location.
  - (C) He will ask for a schedule change.
  - (D) He will make a complaint.
- 61. What does the woman say she will do?
  - (A) Print out a map
  - (B) Confirm a catering order
  - (C) Clean some sports equipment
  - (D) Mail some invitations

#### **EXHIBITOR MAP**



- 62. What business does the man most likely work in?
  - (A) Electronics
  - (B) Clothing
  - (C) Gardening
  - (D) Cookware
- **63.** Look at the graphic. Which booth will the man be assigned to?
  - (A) Booth 1
  - (B) Booth 2
  - (C) Booth 4
  - (D) Booth 5
- **64.** What does the woman say she will send to the man?
  - (A) Admission tickets
  - (B) An identification badge
  - (C) A registration receipt
  - (D) A parking permit

### **Market Share**



- 65. What product are the speakers discussing?
  - (A) Kitchen appliances
  - (B) Children's shoes
  - (C) Photo editing software
  - (D) Gardening tools
- **66.** Look at the graphic. Which brand does the woman mention?
  - (A) Aloha
  - (B) Max
  - (C) Roan
  - (D) TyCo
- 67. What will the woman go get from her office?
  - (A) Some samples
  - (B) Some data reports
  - (C) A key
  - (D) A résumé

Name	Time	Type of interview
Tim Bartlett	10:00	On-site
Brandy Miller	11:00	Videoconference
Louisa Sanchez	1:00	Videoconference
Ken Mori	2:00	On-site

- **68.** What position is the company interviewing for?
  - (A) Accountant
  - (B) Graphic designer
  - (C) Computer programmer
  - (D) Screenwriter
- 69. What does the woman ask about?
  - (A) What the job requirements are
  - (B) How many people applied
  - (C) Whether references are necessary
  - (D) Whether some equipment is ready
- **70.** Look at the graphic. Which candidate is overseas?
  - (A) Tim Bartlett
  - (B) Brandy Miller
  - (C) Louisa Sanchez
  - (D) Ken Mori

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. What type of product is the speaker mainly discussing?
  - (A) Refrigerators
  - (B) Laptops
  - (C) Swimsuits
  - (D) Teas
- 72. Why is the speaker pleased?
  - (A) Packaging has been improved.
  - (B) A deadline has been extended.
  - (C) Sales have increased.
  - (D) A budget was approved.
- 73. What would the speaker like to do?
  - (A) Give the sales team a bonus
  - (B) Purchase new equipment
  - (C) Survey some consumers
  - (D) Enter into a long-term contract
- 74. What does the speaker say are available by the door?
  - (A) Flowers
  - (B) Coupons
  - (C) Umbrellas
  - (D) Guidebooks
- **75.** Why will the listeners visit a sculpture garden first?
  - (A) It is nearby.
  - (B) It closes soon.
  - (C) It is hosting an activity.
  - (D) It is a popular attraction.
- **76.** Why does the speaker say, "I'll be eating at the Spruce Road Café"?
  - (A) To make a recommendation
  - (B) To volunteer for a task
  - (C) To ask for directions
  - (D) To explain a delay

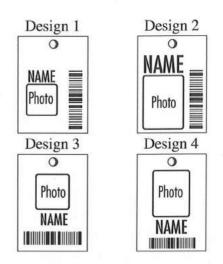
- 77. What is the advertisement about?
  - (A) An art exhibition
  - (B) A Web site builder
  - (C) A smartphone
  - (D) A print shop
- **78.** According to the speaker, why will the listeners be surprised?
  - (A) Shipping is free.
  - (B) Staff members are certified.
  - (C) A location is convenient.
  - (D) A product is easy to use.
- **79.** What does the speaker encourage the listeners to do?
  - (A) Attend an event
  - (B) Sign up for a trial
  - (C) Make a phone call
  - (D) Read customer reviews
- 80. Where will the speaker go next Tuesday?
  - (A) To a store
  - (B) To a factory
  - (C) To a hotel
  - (D) To an airport
- 81. Why will the speaker bring his laptop?
  - (A) To try out some new software
  - (B) To fix a technical problem
  - (C) To conduct a video conference
  - (D) To check competitors' prices
- **82.** What does the speaker mean when he says, "I don't think the traffic will be that bad"?
  - (A) He plans to drive.
  - (B) He expects to arrive early.
  - (C) He does not need a map.
  - (D) He wants to postpone a departure time.

- 83. What is Soonja Lee's profession?
  - (A) Doctor
  - (B) Chef
  - (C) Farmer
  - (D) Teacher
- **84.** According to the speaker, what does Soonja Lee emphasize?
  - (A) Eating healthy foods
  - (B) Practicing cooking skills
  - (C) Shopping locally
  - (D) Taking courses
- **85.** Why should the listeners stay after the speech?
  - (A) To ask questions
  - (B) To enter a contest
  - (C) To see a demonstration
  - (D) To buy a book
- 86. What is the main topic of the talk?
  - (A) A vacation policy
  - (B) A new project
  - (C) A revised budget
  - (D) Some customer complaints
- **87.** Why does the speaker say, "we'll be hiring a new programmer to provide support"?
  - (A) To reassure the listeners regarding a timeline
  - (B) To encourage the listeners to apply for a position
  - (C) To respond to customer feedback
  - (D) To suggest that more office space is needed
- 88. What does the speaker ask the listeners to do?
  - (A) Change their passwords
  - (B) Call Human Resources
  - (C) Talk with Technical Support
  - (D) Update a calendar

- 89. Where does the speaker most likely work?
  - (A) At a construction site
  - (B) At a manufacturing plant
  - (C) At a landscaping company
  - (D) At a public transportation office
- 90. What are the listeners instructed to wear?
  - (A) Helmets
  - (B) Uniforms
  - (C) Safety glasses
  - (D) Ear protection
- **91.** According to the speaker, what will the listeners do at ten o'clock?
  - (A) Have a meal
  - (B) Conduct an inspection
  - (C) Attend a workshop
  - (D) Meet a supervisor
- **92.** What type of business is the broadcast about?
  - (A) An energy company
  - (B) A real estate firm
  - (C) A travel agency
  - (D) A film studio
- 93. What will the business offer every Saturday?
  - (A) Trip discounts
  - (B) Free consultations
  - (C) Training sessions
  - (D) Facility tours
- **94.** According to the speaker, what can the listeners do at a library?
  - (A) Register for an event
  - (B) Pick up a map
  - (C) Hear a talk
  - (D) Board a shuttle bus

Flights to Los Angeles			
Departs	Day	Price	
9:00 A.M.	Thursday, June 16	\$280	
6:00 р.м.	Friday, June 17	\$375	
8:00 A.M.	Saturday, June 18	\$310	
3:00 р.м.	Sunday, June 19	\$345	
C. Lange and the			

- 95. Why does the speaker have to delay a trip?
  - (A) She has to renew her passport.
  - (B) She wants to avoid bad weather.
  - (C) She has to attend a work event.
  - (D) She wants to get a cheaper ticket.
- **96.** Look at the graphic. How much will the speaker pay for a flight?
  - (A) \$280
  - (B) \$375
  - (C) \$310
  - (D) \$345
- **97.** What does the speaker ask the listener to do?
  - (A) Check a schedule
  - (B) Recommend a hotel
  - (C) Send some documents
  - (D) Rent a car



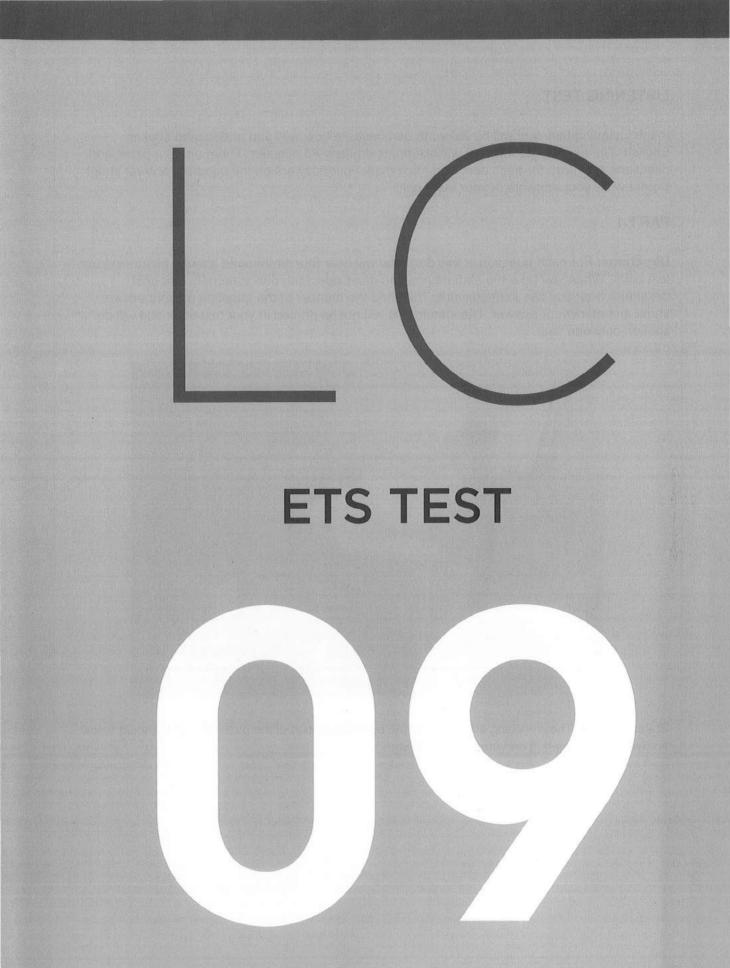
- **98.** What has the speaker's company recently done?
  - (A) It increased building security.
  - (B) It started an internship program.
  - (C) It merged with another company.
  - (D) It introduced a new logo.
- **99.** Look at the graphic. Which badge design did the speaker choose?
  - (A) Design 1
  - (B) Design 2
  - (C) Design 3
  - (D) Design 4

### 100. What should the listeners do by Friday?

- (A) Have their photos taken
- (B) Post their résumés
- (C) Call a maintenance worker
- (D) Submit a payment

This is the end of the Listening test.





### LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

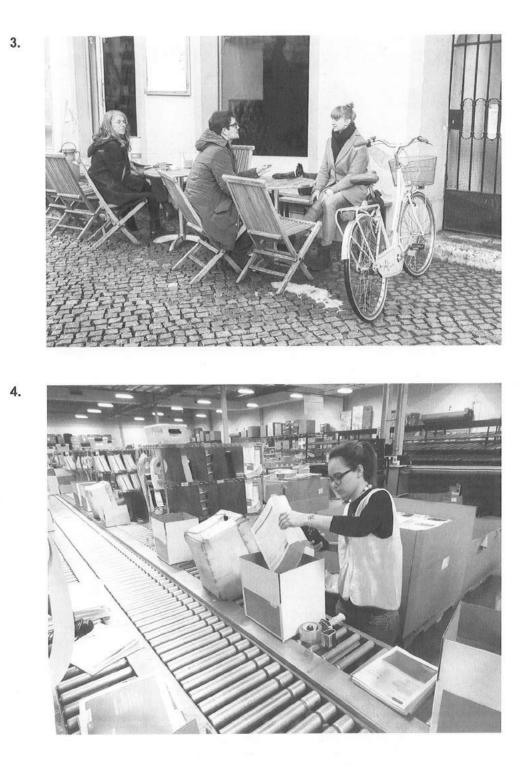


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

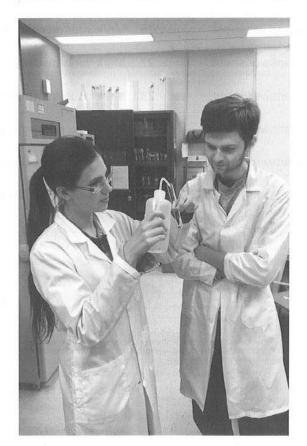


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**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- Mark your answer on your answer sheet.
  Mark your answer on your answer sheet.
  Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32. Where does the man work?
  - (A) At a grocery store
  - (B) At an office supply store
  - (C) At a gift shop
  - (D) At an advertising firm
- 33. Why does the woman call the business?
  - (A) To ask about a product
  - (B) To confirm a delivery
  - (C) To praise an employee
  - (D) To inquire about job openings
- 34. What does the man say he will do?
  - (A) Provide a coupon
  - (B) Update a Web site
  - (C) Meet with a client
  - (D) Speak to a manager
- 35. What does the woman ask about?
  - (A) The time of an event
  - (B) The name of a client
  - (C) The location of a meeting
  - (D) The cost of an order
- 36. What problem does the woman mention?
  - (A) Some equipment is not working.
  - (B) Some documents are missing.
  - (C) An agenda is incorrect.
  - (D) An employee is absent.
- 37. What does Steve ask for permission to do?
  - (A) Revise a contract
  - (B) Make some announcements
  - (C) Complete a purchase
  - (D) Leave work early

- 38. What did the woman recently do?
  - (A) She moved to a new area.
  - (B) She published a book.
  - (C) She participated in a news conference.
  - (D) She purchased a mobile phone.
- 39. What does the man say about Dr. Chan?
  - (A) She is available on weekends.
  - (B) She speaks several languages.
  - (C) She conducts research.
  - (D) She works for a university.
- 40. What does the man say he will do?
  - (A) Arrange a client luncheon
  - (B) Move some furniture
  - (C) Give the woman a business card
  - (D) Show the woman an informational video
- 41. What did the man do last week?
  - (A) He conducted a safety inspection.
  - (B) He competed in an athletic tournament.
  - (C) He took a family vacation.
  - (D) He led a city government meeting.
- 42. What are the speakers mainly talking about?
  - (A) Methods of training employees
  - (B) Methods of paying for parking
  - (C) How to use protective equipment
  - (D) How to choose an insurance policy
- 43. What will the man probably do next?
  - (A) Charge a credit card
  - (B) Approve a budget
  - (C) Pick up a new uniform
  - (D) Demonstrate a mobile application

- 44. Who is Ken Jacobs?
  - (A) An architect
  - (B) A chef
  - (C) A furniture designer
  - (D) A theater owner
- 45. What priority does the woman mention?
  - (A) Using local products
  - (B) Reducing expenses
  - (C) Finding qualified employees
  - (D) Providing more seating
- 46. What will the speakers do next?
  - (A) Walk around a building
  - (B) Estimate some prices
  - (C) Look at some plans
  - (D) Discuss permit requirements
- 47. What product are the speakers discussing?
  - (A) An electric tool
  - (B) A light fixture
  - (C) A safety helmet
  - (D) A laptop computer
- **48.** Why does the man say, "I have the warranty right here"?
  - (A) To indicate that he is confused
  - (B) To prove that he is correct
  - (C) To finalize a purchase
  - (D) To decline an offer
- **49.** What does the man suggest the woman do?
  - (A) Have an item repaired
  - (B) Read a manual
  - (C) Take some photographs
  - (D) Complete a survey

- 50. Where do the speakers work?
  - (A) At a call center
  - (B) At a travel agency
  - (C) At a repair shop
  - (D) At a shipping facility
- **51.** Why does the woman say, "Ten new customers is a lot"?
  - (A) To support a decision
  - (B) To praise a colleague
  - (C) To request a promotion
  - (D) To express concern
- 52. What does the man offer to do?
  - (A) Speak with a supervisor
  - (B) Provide some feedback
  - (C) Check some inventory
  - (D) Order some tools
- 53. What are the speakers discussing?
  - (A) A job transfer
  - (B) A trade show
  - (C) A market survey
  - (D) A new product
- **54.** What did the man's team do to stay competitive?
  - (A) They worked more efficiently.
  - (B) They used inexpensive materials.
  - (C) They recruited top candidates.
  - (D) They offered discounts.
- 55. What will the woman do next?
  - (A) E-mail some managers
  - (B) Order some equipment
  - (C) Schedule a team meeting
  - (D) Confirm a reservation

- 56. What is the woman's job?
  - (A) Travel agent
  - (B) Pilot
  - (C) Journalist
  - (D) Lawyer
- 57. What did the woman do last week?
  - (A) She toured a facility.
  - (B) She received a business loan.
  - (C) She attended a trade show.
  - (D) She conducted job interviews.
- 58. What problem does the woman mention?
  - (A) A flight was canceled.
  - (B) An office was closed.
  - (C) Some signatures are missing.
  - (D) More photographs are needed.
- 59. What does the company want to do?
  - (A) Hold a focus group
  - (B) Expand into new markets
  - (C) Hire an architect
  - (D) Develop a new Web site
- **60.** Why did the woman invite the man to the meeting?
  - (A) To present the results of data analysis
  - (B) To develop a slide show for clients
  - (C) To announce a new store location
  - (D) To prepare for a shareholders' meeting
- **61.** What will the meeting attendees most likely do next?
  - (A) Report on individual progress
  - (B) Look at some design plans
  - (C) Discuss some marketing ideas
  - (D) Create a project timeline



- **62.** Look at the graphic. What information has just changed?
  - (A) June 17
  - (B) 56
  - (C) 8C
  - (D) 9:30 A.M.
- 63. What has caused the change?
  - (A) A flight is overbooked.
  - (B) A computer is not working.
  - (C) Weather conditions are poor.
  - (D) A flight crew has arrived late.
- 64. What does the woman give to the man?
  - (A) A meal voucher
  - (B) A Web site address
  - (C) A password
  - (D) A receipt

Rose Bloom Ho	tel, January 18
Maintenance Tasks	Location
Paint walls	Orchid Room
Repair the television	Room 156
Replace lightbulbs	Lilac Conference Room
Install new carpet	Room 444

- 65. Why does the woman apologize?
  - (A) She damaged an item.
  - (B) She arrived late to work.
  - (C) She missed a meeting.
  - (D) She forgot to file a report.
- **66.** Look at the graphic. Which maintenance task is a priority?
  - (A) Painting walls
  - (B) Repairing the television
  - (C) Replacing lightbulbs
  - (D) Installing new carpet
- 67. What is the man looking for?
  - (A) A guest list
  - (B) A conference schedule
  - (C) Registration forms
  - (D) Maps of the area

<u>Expenses</u>	
Equipment	\$300
Marketing	\$520
Utilities	\$160
Travel	\$75

- **68.** What does the woman say she is pleased about?
  - (A) Employee performance
  - (B) Increased sales
  - (C) A positive review
  - (D) A store location
- **69.** Look at the graphic. Which category amount needs to be updated?
  - (A) Equipment
  - (B) Marketing
  - (C) Utilities
  - (D) Travel
- 70. What does the man offer to do?
  - (A) Correct an online catalog
  - (B) Adjust a budget
  - (C) Consult another business owner
  - (D) Postpone a business trip

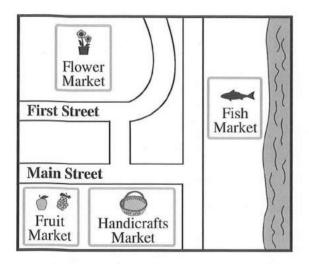
**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. What is the topic of the announcement?
  - (A) Healthy eating options
  - (B) Exercise sessions
  - (C) Professional-development courses
  - (D) Volunteer opportunities
- 72. What benefit does the speaker mention?
  - (A) Decreased expenses
  - (B) Personal satisfaction
  - (C) Increased productivity
  - (D) Improved qualifications
- 73. What should interested listeners do?
  - (A) Fill out a form
  - (B) Make a reservation
  - (C) Send a text message
  - (D) Get a supervisor's approval
- **74.** What does the speaker say is unique about a restaurant?
  - (A) There is live music every night.
  - (B) Vegetables are grown locally.
  - (C) Food is prepared at the table.
  - (D) Customers can pay by mobile phone.
- **75.** According to the speaker, what can the listeners do online?
  - (A) Check an event calendar
  - (B) Book a catering service
  - (C) Get directions to a location
  - (D) Download a coupon
- 76. What will begin next month?
  - (A) A customer loyalty program
  - (B) A cooking class
  - (C) A dining room renovation
  - (D) A hiring event

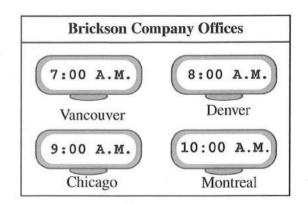
- 77. Where most likely are the listeners?
  - (A) At a board meeting
  - (B) At an airport
  - (C) At a television studio
  - (D) At a convention
- **78.** What does the speaker mean when she says, "this will be your last stop"?
  - (A) The listeners will want to buy a product.
  - (B) An event is ending soon.
  - (C) An itinerary has changed.
  - (D) A company will no longer sell an item.
- **79.** According to the speaker, what is unique about a product?
  - (A) The size
  - (B) The price
  - (C) The weight
  - (D) The color
- 80. What is the news report mainly about?
  - (A) A tourism initiative
  - (B) Plans for a city property
  - (C) The results of an election
  - (D) The price of housing
- **81.** According to the speaker, why has the local population increased?
  - (A) A university has been built.
  - (B) Public transportation has improved.
  - (C) More jobs are available.
  - (D) Some historical sites have opened.
- **82.** What does the speaker mean when he says, "they had the highest attendance there ever"?
  - (A) He has been a reporter for many years.
  - (B) Future meetings will need to be held somewhere else.
  - (C) Residents are very interested in a topic.
  - (D) The city hall has finally been renovated.

- 83. Why is the speaker calling?
  - (A) To make a payment
  - (B) To request a refund
  - (C) To ask about a return policy
  - (D) To report a missing item
- 84. What does the speaker say she is preparing for?
  - (A) A client meeting
  - (B) A trade show
  - (C) A job interview
  - (D) A staff meeting
- 85. According to the speaker, what information was incorrect?
  - (A) An invoice amount
  - (B) A telephone number
  - (C) A mailing address
  - (D) A credit card number
- 86. Where does the speaker work?
  - (A) At a university
  - (B) At a library
  - (C) At a publishing company
  - (D) At an art gallery
- 87. What does the speaker say he would like to see?
  - (A) An artist's biography
  - (B) A calendar of events
  - (C) Some blueprints
  - (D) Some writing samples
- **88.** According to the speaker, what is the problem with a construction project?
  - (A) It blocks his view.
  - (B) It is very noisy.
  - (C) It has increased traffic.
  - (D) It is over budget.

- **89.** Why will a group from Korea visit the hotel next week?
  - (A) To perform a safety inspection
  - (B) To attend an industry conference
  - (C) To research a magazine article
  - (D) To discuss a possible investment
- **90.** What does the speaker instruct Ms. Carlyle to do?
  - (A) Find new suppliers
  - (B) Arrange a dinner
  - (C) Train some servers
  - (D) Purchase new uniforms
- **91.** Why does the speaker say, "I know Soo-Bin can speak Korean"?
  - (A) To make a suggestion
  - (B) To refuse an offer
  - (C) To make an excuse
  - (D) To correct a mistake
- 92. What is being advertised?
  - (A) A delivery service
  - (B) A travel agency
  - (C) An employment center
  - (D) A driving school
- 93. What will take place on May 15?
  - (A) A tour
  - (B) A luncheon
  - (C) An interview
  - (D) A seminar
- 94. What can the listeners do on a Web site?
  - (A) Register for an event
  - (B) Read some comments
  - (C) Download a map
  - (D) View a price list



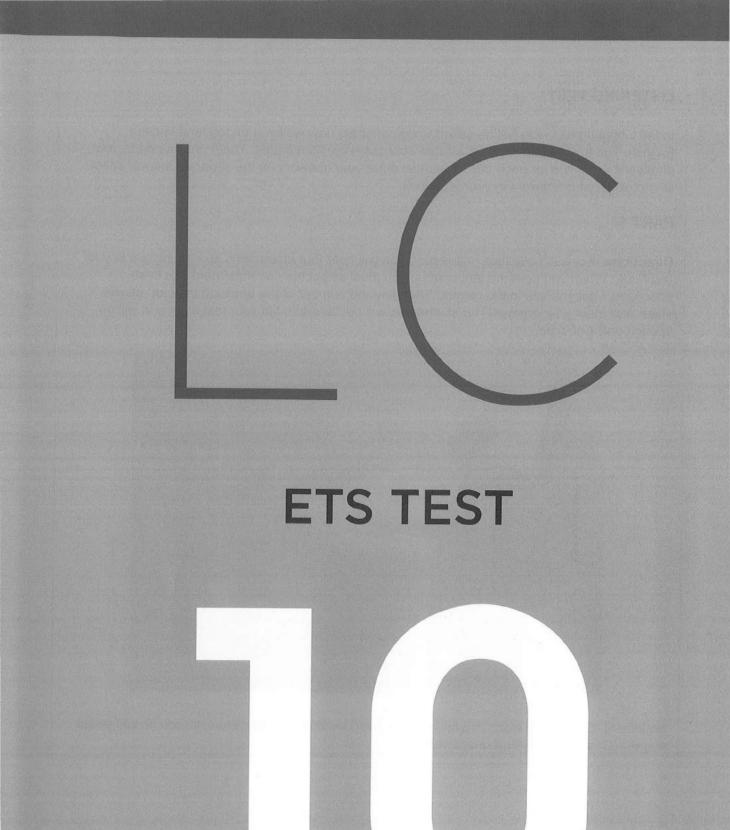
- **95.** Look at the graphic. Which market is closed today?
  - (A) The flower market
  - (B) The fish market
  - (C) The handicrafts market
  - (D) The fruit market
- 96. What will the listeners do this afternoon?
  - (A) Meet a city official
  - (B) Visit a museum
  - (C) Attend a concert
  - (D) Take a boat ride
- **97.** What does the speaker recommend that the listeners do next?
  - (A) Put on their name tags
  - (B) Take out their cameras
  - (C) Apply sunscreen
  - (D) Buy a bottle of water



- **98.** What event is the speaker planning to attend?
  - (A) A retirement celebration
  - (B) A job interview
  - (C) A trade show
  - (D) A branch opening
- **99.** Look at the graphic. Where is the listener's office located?
  - (A) In Vancouver
  - (B) In Denver
  - (C) In Chicago
  - (D) In Montreal
- 100. What does the speaker ask the listener to do?
  - (A) Return a phone call
  - (B) Provide flight information
  - (C) Authorize an expense
  - (D) Verify an address

This is the end of the Listening test.

토익 정기시험 기출문제집



## LISTENING TEST

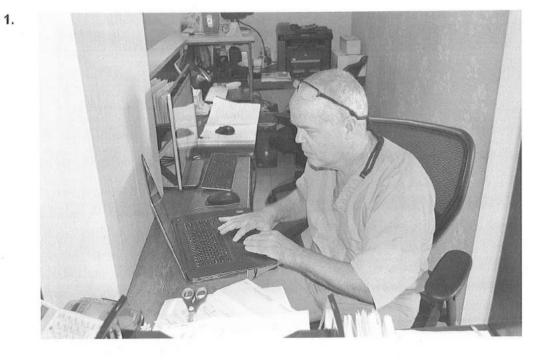
In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

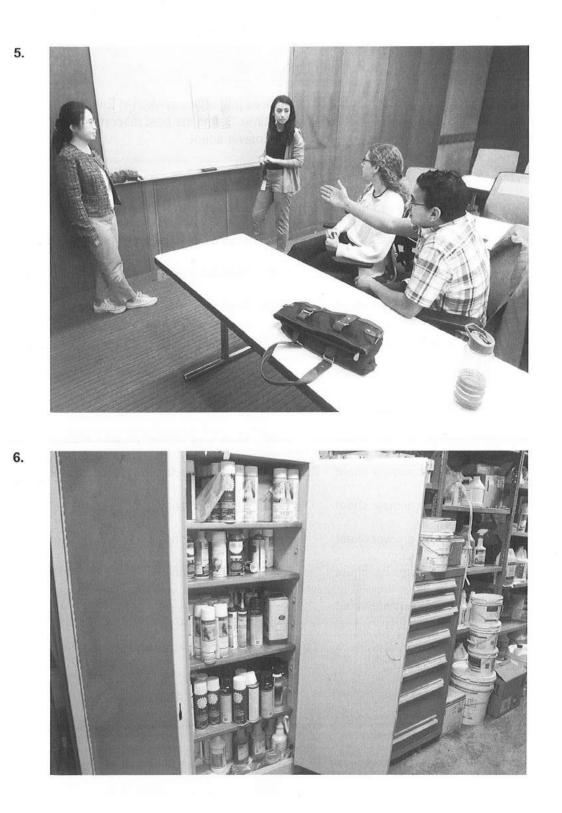


Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.









I LET IV

**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- 7. Mark your answer on your answer sheet.
- 8. Mark your answer on your answer sheet.
- 9. Mark your answer on your answer sheet.
- 10. Mark your answer on your answer sheet.
- 11. Mark your answer on your answer sheet.
- 12. Mark your answer on your answer sheet.
- 13. Mark your answer on your answer sheet.
- 14. Mark your answer on your answer sheet.
- 15. Mark your answer on your answer sheet.
- 16. Mark your answer on your answer sheet.
- 17. Mark your answer on your answer sheet.
- **18.** Mark your answer on your answer sheet.
- **19.** Mark your answer on your answer sheet.

- 20. Mark your answer on your answer sheet.
- 21. Mark your answer on your answer sheet.
- 22. Mark your answer on your answer sheet.
- 23. Mark your answer on your answer sheet.
- 24. Mark your answer on your answer sheet.
- 25. Mark your answer on your answer sheet.
- 26. Mark your answer on your answer sheet.
- 27. Mark your answer on your answer sheet.
- 28. Mark your answer on your answer sheet.
- 29. Mark your answer on your answer sheet.
- 30. Mark your answer on your answer sheet.
- 31. Mark your answer on your answer sheet.

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32. Where does the woman work?
  - (A) At a computer store
  - (B) At an accounting firm
  - (C) At a medical clinic
  - (D) At a post office
- 33. Why is the man calling?
  - (A) To change an appointment
  - (B) To discuss a billing error
  - (C) To buy some supplies
  - (D) To ask for directions
- **34.** According to the woman, what happened last month?
  - (A) Some software was installed.
  - (B) A business relocated.
  - (C) A schedule changed.
  - (D) Some shipments were delayed.
- 35. What is happening next weekend?
  - (A) A retirement dinner
  - (B) A grand opening
  - (C) A birthday party
  - (D) A wedding
- 36. What is the woman's specialty?
  - (A) Baking cakes
  - (B) Cooking vegetarian meals
  - (C) Designing kitchens
  - (D) Arranging flowers
- 37. What will the woman most likely do next?
  - (A) Clean a workstation
  - (B) Choose an assistant
  - (C) Look at an order form
  - (D) Find some equipment

- 38. Who is the woman?
  - (A) A financial adviser
  - (B) An art gallery owner
  - (C) A delivery driver
  - (D) An apartment manager
- 39. What problem does the man mention?
  - (A) A room is poorly lit.
  - (B) A machine is too noisy.
  - (C) A space is too small.
  - (D) A location is inconvenient.
- **40.** What does the woman offer to do for the man?
  - (A) Renovate a room
  - (B) Lower a price
  - (C) Hire a technician
  - (D) Rent an appliance
- 41. Where do the speakers work?
  - (A) At a botanical garden
  - (B) At a landscaping company
  - (C) At a jewelry shop
  - (D) At a travel agency
- 42. What did the woman recently do?
  - (A) She made a large sale.
  - (B) She finalized a budget.
  - (C) She organized activities for a celebration.
  - (D) She received a certificate.
- 43. What will the woman do next?
  - (A) Give a tour
  - (B) Read a manual
  - (C) Call a vendor
  - (D) Rearrange a display

- 44. Where is the man going?
  - (A) To a trade show
  - (B) To a community festival
  - (C) To a board meeting
  - (D) To an orientation session
- **45.** What does the man mean when he says, "It's just one small bag"?
  - (A) He does not have space to bring an item.
  - (B) He does not need help.
  - (C) He thinks a product is too expensive.
  - (D) He needs to buy new luggage.
- 46. Why is the man leaving early?
  - (A) He has to catch a flight.
  - (B) He needs time to eat lunch.
  - (C) He is worried about traffic.
  - (D) He has to practice a presentation.
- 47. Where most likely are the speakers?
  - (A) At a train station
  - (B) At a movie theater
  - (C) At a restaurant
  - (D) At a furniture store
- 48. What will begin at two o'clock?
  - (A) A building inspection
  - (B) A press conference
  - (C) An awards ceremony
  - (D) A job fair
- 49. Why do the men decide to call a business?
  - (A) To order tickets
  - (B) To get driving directions
  - (C) To complain about a service
  - (D) To make a reservation

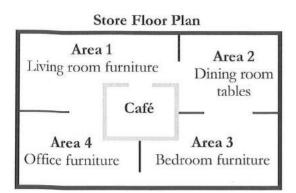
- 50. Where do the speakers most likely work?
  - (A) At a car manufacturer
  - (B) At a law firm
  - (C) At an Internet-service provider
  - (D) At a fashion magazine
- 51. What are the speakers mainly discussing?
  - (A) A staff assignment
  - (B) A salary increase
  - (C) A safety procedure
  - (D) An equipment upgrade
- 52. What does the man offer to do?
  - (A) Review a portfolio
  - (B) Consult a colleague
  - (C) Submit an application
  - (D) Schedule a business trip
- 53. Where do the speakers work?
  - (A) At an employment agency
  - (B) At a bank
  - (C) At a pharmacy
  - (D) At a supermarket
- **54.** Why does the woman say, "I'll probably have to work late tonight"?
  - (A) To offer a solution to a problem
  - (B) To decline an invitation
  - (C) To ask for some help
  - (D) To correct a misunderstanding
- **55.** What does the woman say she has to do by tomorrow?
  - (A) Review a résumé
  - (B) Set up a display
  - (C) Prepare a demonstration
  - (D) Finish a summary

- 56. Why is the woman late?
  - (A) She could not find a tool.
  - (B) She did not submit a report on time.
  - (C) She had to park far away.
  - (D) She was waiting for an assistant.
- 57. What problem does the man mention?
  - (A) Some signs are missing.
  - (B) Some floor tiles are loose.
  - (C) A handrail is broken.
  - (D) Some lights will not turn on.
- **58.** What does the man say he will do after lunch?
  - (A) Change a light bulb
  - (B) Lock a room
  - (C) Conduct an interview
  - (D) Get a supervisor's approval
- 59. What business does the woman work for?
  - (A) A software company
  - (B) A stationery store
  - (C) A real estate agency
  - (D) An accounting firm
- 60. What does the woman want to do?
  - (A) Purchase a printer
  - (B) Dispose of old documents
  - (C) Renew a lease
  - (D) Ship some boxes
- 61. What will Raj most likely do next week?
  - (A) Meet the woman at her office
  - (B) Send the woman a catalog
  - (C) Attend a small-business seminar
  - (D) Pick up flyers from a printshop

# Personal Trainer Schedule

Monday/Tuesday	Maria
Wednesday/Thursday	Ali
Friday	Lior
Saturday/Sunday	Ema

- 62. What is the man's job?
  - (A) Flight attendant
  - (B) Taxi driver
  - (C) Hotel manager
  - (D) Salesperson
- **63.** Look at the graphic. Who will the man's trainer most likely be?
  - (A) Maria
  - (B) Ali
  - (C) Lior
  - (D) Ema
- **64.** Why does the woman make an appointment for the man?
  - (A) He has to take a fitness assessment.
  - (B) He has to complete some paperwork.(C) He wants to practice using some
  - equipment.
  - (D) He wants to tour a fitness center.



- 65. Why is the man at the store?
  - (A) To interview for a job
  - (B) To make a delivery
  - (C) To complain about a service
  - (D) To buy some merchandise
- **66.** Look at the graphic. Where does the woman direct the man to go to?
  - (A) Area 1
  - (B) Area 2
  - (C) Area 3
  - (D) Area 4
- 67. What does the man show the woman?
  - (A) An invoice
  - (B) A discount coupon
  - (C) A corporate policy
  - (D) A product brochure



- **68.** What does the man say he likes about his current job?
  - (A) His boss is supportive.
  - (B) His company offers bonuses.
  - (C) The office is close to his home.
  - (D) The work is interesting.
- **69.** Look at the graphic. Which job will the man most likely apply for?
  - (A) Senior Accountant
  - (B) Tax Accountant
  - (C) Property Accountant
  - (D) Management Accountant
- 70. What does the woman say she will do soon?
  - (A) Start her own company
  - (B) Transfer to another department
  - (C) Plan a vacation
  - (D) Go to graduate school

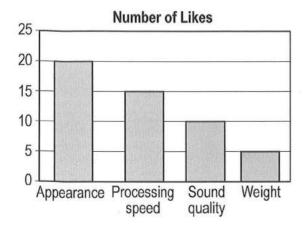
**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. Where does the speaker most likely work?
  - (A) At a bank
  - (B) At an electronics store
  - (C) At a printshop
  - (D) At a museum
- 72. What does the speaker say he has e-mailed?
  - (A) An invoice
  - (B) A brochure
  - (C) A trade-show calendar
  - (D) A reference letter
- **73.** What does the speaker ask the listener to do on a Web site?
  - (A) Sign a document
  - (B) Fill out a survey
  - (C) Submit an application
  - (D) Register for a class
- **74.** Who is the intended audience for the announcement?
  - (A) Cooks
  - (B) Customers
  - (C) Waiters
  - (D) Hosts
- **75.** Which menu item does the speaker mention?
  - (A) A soup
  - (B) A salad
  - (C) A main course
  - (D) A dessert
- 76. What does the speaker ask Mark to do?
  - (A) Sort through some food items
  - (B) Apologize to a customer
  - (C) Stay for a later shift
  - (D) Clean some dishes

- 77. What is the focus of the workshop?
  - (A) Interviewing techniques
  - (B) Leadership skills
  - (C) Collecting consumer feedback
  - (D) Time-management tips
- 78. What should the listeners do at home?
  - (A) Create a schedule
  - (B) Work on a résumé
  - (C) Read some articles
  - (D) Watch a video
- **79.** Why does the speaker say, "Kenta has worked here for over twenty years"?
  - (A) To announce Kenta's retirement
  - (B) To explain Kenta's promotion
  - (C) To recommend Kenta's services
  - (D) To agree with Kenta's opinion
- **80.** What type of event is taking place this evening?
  - (A) A holiday parade
  - (B) An arts fair
  - (C) A music concert
  - (D) A sports competition
- **81.** What does the speaker advise the listeners to do?
  - (A) Save their tickets
  - (B) Take public transportation
  - (C) Bring a camera
  - (D) Arrive early
- 82. What will the listeners hear next?
  - (A) A celebrity speech
  - (B) A weather report
  - (C) A new song
  - (D) A business update

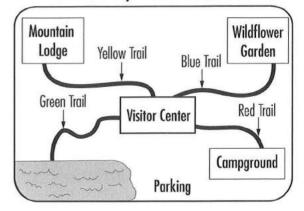
- 83. What does the listener want help with?
  - (A) Completing a building design
  - (B) Planning a grand opening
  - (C) Selling a home
  - (D) Purchasing furniture
- 84. What does the speaker say she will do first?
  - (A) Get city approval
  - (B) Contact a bank
  - (C) Submit a payment
  - (D) Visit a property
- **85.** Why is the speaker unable to meet until next week?
  - (A) She will be out of town.
  - (B) She is busy with another client.
  - (C) Her car is being repaired.
  - (D) Her house is being renovated.
- 86. Who most likely is the speaker?
  - (A) A health inspector
  - (B) A store supervisor
  - (C) A maintenance worker
  - (D) An interior decorator
- 87. What does the speaker ask the listeners to do?
  - (A) Send accurate time sheets
  - (B) Save important documents
  - (C) Recommend a job candidate
  - (D) Keep an area neat
- **88.** What does the speaker imply when he says, "the store's opening in a few minutes"?
  - (A) Customers should be patient.
  - (B) Employees should work quickly.
  - (C) A schedule was changed.
  - (D) A meeting is ending.

- 89. Who is Martina Santos?
  - (A) A reporter
  - (B) An architect
  - (C) An artist
  - (D) A gardener
- **90.** According to the speaker, what is Martina Santos' source of inspiration?
  - (A) Travel
  - (B) Nature
  - (C) History
  - (D) Music
- **91.** What does the speaker say the listeners can receive at the front desk?
  - (A) Some tickets
  - (B) Some headphones
  - (C) A receipt
  - (D) A postcard
- 92. What event is taking place?
  - (A) A product launch
  - (B) A going-away party
  - (C) An awards ceremony
  - (D) An anniversary celebration
- **93.** Why does the speaker say, "sales of our new cosmetics line increased by ten percent"?
  - (A) To request additional staff
  - (B) To express disappointment
  - (C) To recognize an accomplishment
  - (D) To describe a new advertising strategy
- **94.** According to the speaker, what is Alina going to do?
  - (A) Transfer to another location
  - (B) Buy a house
  - (C) Start a new business
  - (D) Write a book



- **95.** According to the speaker, where did the feedback come from?
  - (A) A trade magazine review
  - (B) A board member
  - (C) A group of employees
  - (D) A marketing research firm
- **96.** Look at the graphic. Which feature will the listeners work on?
  - (A) Appearance
  - (B) Processing speed
  - (C) Sound quality
  - (D) Weight
- **97.** What does the speaker ask the listeners to do by the end of the week?
  - (A) Talk to their managers
  - (B) Suggest some ideas
  - (C) Revise some documentation
  - (D) Approve some specifications

### **Bankbury Nature Preserve**



- **98.** Look at the graphic. Which trail does the speaker recommend?
  - (A) Yellow
  - (B) Blue
  - (C) Red
  - (D) Green
- **99.** According to the speaker, what will happen at 3:00 P.M.?
  - (A) The bus will leave the parking area.
  - (B) Some team events will begin.
  - (C) A photograph will be taken.
  - (D) A park ranger will give a lecture.
- 100. What does the speaker say he will do next?
  - (A) Lead a hike
  - (B) Meet with the company director
  - (C) Distribute some beverages
  - (D) Go to the visitor center

This is the end of the Listening test.