

**Workshop Three: Sustainability Issues for ISO 20121:2012**

Clause Numbers	<b>6.1.2 Issues Identification and Evaluation</b>
Objectives	To understand how the organisation identify its Sustainability Issues of its activities, products and services that it can “control” and those that it can “influence”, and their associated sustainability impacts, considering environmental, social and economic elements. <i>(Please refer to page 11 of the standard)</i>
Task/Output	<ol style="list-style-type: none"> <li>1. Review the current Sustainability Issues for your events in light of Clause 6.1.2</li> <li>2. How can the current Issues be re-aligned to show what the business can “control” and what it can “influence” – including any outsourced processes.</li> <li>3. How do the issues relate to compliance obligations?</li> <li>4. How are significant sustainability issues determined and do the criteria apply?</li> <li>5. How can the issues be recorded to ensure that any changes, planned or new developments, modified activities, product and services are captured?</li> <li>6. How can the issues cover reasonably foreseeable emergency situations?</li> <li>7. How are the significant issues communicated?</li> <li>8. How are the issues linked to risk and opportunities?</li> <li>9. Use a flip chart or similar to answer and review the questions above.</li> </ol>
Questions to consider	How can you capture the life cycle – of your event products and services within the defined scope of your SEMS?
	How can you capture in the issues what you can control and what you can influence for your event?
	Can the business “group/categorize” activities, products and services when they have common characteristics?
	Has the organisation considered for the evaluation of significance any feedback from interested parties, and the identification of new and emerging issues?
Your Notes	