Question Number	Answer	Additional Guidance	Mark
2(a)	 correct symbol and charge on the oxygen atom (1) correct symbol and charge on both hydrogen atoms (1) 	e.g. $\delta^ \delta^+$ O δ^+ H ALLOW one mark for all correct charges without symbols	(2)

Question Number	Answer	Additional Guidance	Mark
	hydrolysis (reaction)		
2(b)			(1)

Question Number	Answer	Additional Guidance	Mark
2(-)	An explanation that makes reference to the following:		
2(c)	• water is a solvent (1)	ALLOW allows { polar / ionic molecules / ions } to dissolve	
	 because water molecules surround { polar molecules / ions } / hydrogen bonds form between water molecules and solute molecules (1) 	ALLOW separation of ions by water molecules	
	• water is liquid so has the ability to flow (1)	ALLOW reference to cohesion between water molecules	
			(3)