# What You Will Learn



- How much you need to open a vape shop
- How to pick a vape shop location
- Which products to sell in your store
- All about licensing and permits
- How to work with your city
- Must know legal and insurance issues

Plus, vape shop case studies!

## **How Much Does It Cost?**

- Your vape shop budget depends on:
  - Location
  - Size of space
  - City licensing fees
  - Build-out/tenant improvements (TI)
  - Inventory
  - Staffing
  - Other expenses: signage, POS system, security system, insurance, etc.

#### **How Much Does It Cost?**

- 500 sq ft space \$25,000 plus
  - \$12,000-\$15,0000 on products
  - \$8,000 plus on build-out
  - \$5,000-\$10,000 for signage, marketing, other start-up costs
- 1,500 sq ft space \$50,000 plus
  - \$20,000-\$30,000 on products
  - \$25,000 plus on build-out
  - \$5,000-\$10,000 for signage, marketing, other start-up costs

# **Money Saving Tips**

- Buy used display cases, lighting & furniture
- Shop at auctions
- Do the work and staff it yourself
- Negotiate your lease (one free month/year)
- Collaborate with other shops to leverage your buying power and avoid high

Keep 3 months of funds in reserve!



#### Case Study: Vaporz Vault, Hobart, IN



•Opened Jan. 2015 with two staff, grossed \$20K in 1st month

- •Owner Cyndi Peute had no business or vape experience
- •Initial budget was \$75,000. Actual costs were much higher
- •Hired a manager with industry knowledge
- Conducted competitive research and hired VapeMentors

#### **Product Selection: Hardware** 40% Of Your Overall Inventory Budget

Beginner vape kits plus accesories

-\$60 and under (but getting pricier)
-50% of your hardware inventory budget
-eGo type pens & starter kits
-Batteries, wire, and wicks

#1 Rule: Research competitors and stay current with trends



#### **Product Selection: Hardware**

- Intermediate vape kits (\$60 \$120)
   -30% of your hardware inventory budget
   -Mechanical mods
  - -Clones are controversial and less popular
- Advanced vape kits (\$120 and up)
  - -20% of your hardware inventory budget
  - -Highly customizable box mods and artisan mechanical mods

# **Product Selection: E-Liquids**

60% Of Your Overall Inventory Budget

- Buy U.S. made e-liquids only
- Carry 10-15 different brands
  - -Don't carry every flavor from each brand
  - -Rotate flavors regularly
  - -Select e-liquids for your market, not your personal tastes
- Offer a variety of sizes and nic levels:
  - -15 ml and 30 ml are standard; 10 ml and 120 ml are becoming more popular
  - -Popular nic levels: 0, 1.5, 3, 6 & 12 mg

#### **Product Selection: Accessories**



Leftover budget? Carry accessories!

- Batteries, wires, tips, wicks
- Atomizers, clearomizers
- Vape cases, lanyards, holders, etc.

#### Location



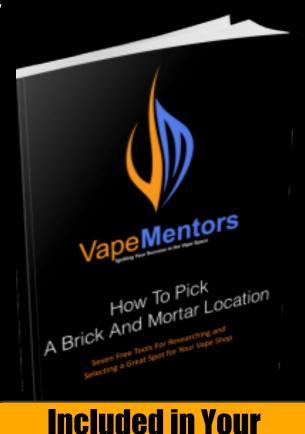
- Anchor stores draw foot traffic
  - Consider parking and signage
  - •Know your competition! How are you different?
  - Target your ideal customers
    - -Demographics who are they?
    - -Psychographics how do they think?

#### Location

The ideal square footage for your vape shop
How to assess visibility and

accessibility

 Online research tools for picking the ideal location to reach your target audience



**Package** 

#### Case Study: E-Cig Emporium, Irvine, CA

- Unique location in a business park attracts:
  - -Lunch crowd
  - -White collar clients
  - People waiting for flights (near airport)



## **Licensing & Permits**

- •Federal:
  - $\circ\,\text{No}$  federal licenses or permits required
  - $\circ\,\text{FDA}$  reg's are coming soon!
- States: Research your state's regs on:
- Selling to minors
- •Vaping in public
- Childproof caps



## **Working With Your City**

Comply with your city's licensing requirements Most cities require a business license  $\bigcirc$  Some cities require a tobacco license Be careful how you define your business Avoid using the word "lounge"

# **Working With Your City**

#### • City permits

- Some renovations require permits
- Cities may require "conditional use" permits
- City zoning
  - Proximity to schools, churches and parks can be an issue
  - "Tobacco" sales may be restricted



## **Working With Your City**



- Be professional, dress appropriately
- Don't vape in city hall or at city meetings
- Prepare a solid argument
- Know your city planners
- Consider public perception
- Landlords, property managers and realtors have many of the same concerns

## **Case Study: Special Use Permit**

Mission Viejo, CA Bars | Tattoo Parlors | Night Clubs | Vape Shops?

#### Vapors.com

- Kiosk in a mall was approved by landlord & city
- City required special use permit 90 days later (\$2K)
- Business owners closed it



#### South County Vapors

First shop in Mission Viejo City retroactively required permit 3 years later

Nearly revoked business license



#### **Case Study: Special Use Permit**

Weston, FL Bars | Tattoo Parlors | Night Clubs | Vape Shops?

- Owners originally wanted a shop in Weston, Florida
- City classified it as a tobacco shop
- Required \$7,500 special use permit with no guarantee of approval
   Moved to Device Eleride
- Moved to Davie, Florida



#### **Case Study: Special Use Permit**

Costa Mesa, CA Bars | Tattoo Parlors | Night Clubs | Vape Shops?

- City wanted vape shops classified as "tobacco resellers," "nuisances" and "lounges"
- Required special use permit
- Lounges require more parking
- Tobacco retailer has a negative stigma for the industry



## **Legal Considerations**

- Sole Proprietor
  - Individual owns business, including personal property and assets
- LLC, C-Corp, S-Corp
  - -Business assets are owned by the entity
  - Personal and business assets are separate
  - -Offers some tax benefits
- Trademarks: When do you need one?

#### **Insurance is Important**

Types of Insurance

- Product liability: health related and product defects
- Personal & advertising: marketing claims
- Premises: slip & fall claims
- Business personal property: inventory and other business property



#### **Insurance Costs**

- Comprehensive package: \$5,700-\$9,700
- General & product: \$4,500-\$8,500
- General liability (no product or business): \$1,900/ year
- General liability (no product): \$1,500/ year

SFATA and VapeMentors work with CalCo



#### **Before We End...**

#### Why do businesses fail?



## Why Businesses Fail

- It doesn't matter what industry you are in...
- It doesn't matter how much education you have...
- It doesn't matter if you have started a successful business in the past...

#### Why Businesses Fail

# The #1 reason businesses fail:

• They are not really in touch with their customers through deep dialogue.

#### The Vape Shop Starter Kit...

- Does not... include VAPE U Session IV with David Collins - Customer Acquisition, Retention and Service
- Does not... include VAPE U Session VI with Ray Yang - Social Media and PR in the Vape Space
- Does not...include the Bonus Section of This Training "Beyond Vape Shop Essentials"

## **The Vape Shop Master Class**

#### 4 more expert lessons from VAPE U



#### **Beyond Vape Shop Essentials**

- Norm's recommended suppliers and distributors
- In-depth pre-launch planning for your vape shop
- Mastering your shop's grand opening
- Hiring great employees

Plus, two more vape shop case studies!





## Upgrade to The Vape Shop Master Class

It wouldn't be right to restrict access to the rest of our course.... For a limited time we are giving Starter Kit members a special offer to upgrade to the Master Class instantly. Use promo code "VAPEUP" to upgrade for just \$97.

VapeMentors.com/upgrade

Just \$97 With Promo Code VAPEUP

#### **Your Investment is Guaranteed**

If the Vape Shop Master Class does not help you start your vape shop plan in the next 30 days, just send us an email and we'll refund your money. Period. No questions asked.



## Upgrade to The Vape Shop Master Class

This is a limited time upgrade; how long we'll offer it is undecided right now.

Go to VapeMentors.com/upgrade, enter the promo code and get access to the Vape Shop Master Class right now.

VapeMentors.com/upgrade

Just \$97 With Promo Code VAPEUP



#### **Thank You!**

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From the VAPE U team and instructors, thank you! Comments? Suggestions? Testimonials? We appreciate them all!

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