



# LEARNING ACCESS Guide

Take full advantage of your ISACA training experience.



# Thank you for choosing ISACA!

Click the steps below to navigate the guide:

- Create an ISACA Account
- Redeem Your Discount Code(s)
- Participate In Your ISACA Training
- Prepare for and Take Your Exam
- Become Certified
- Become an ISACA Member
- Maintain Your Certification
- Additional Support and Appendix

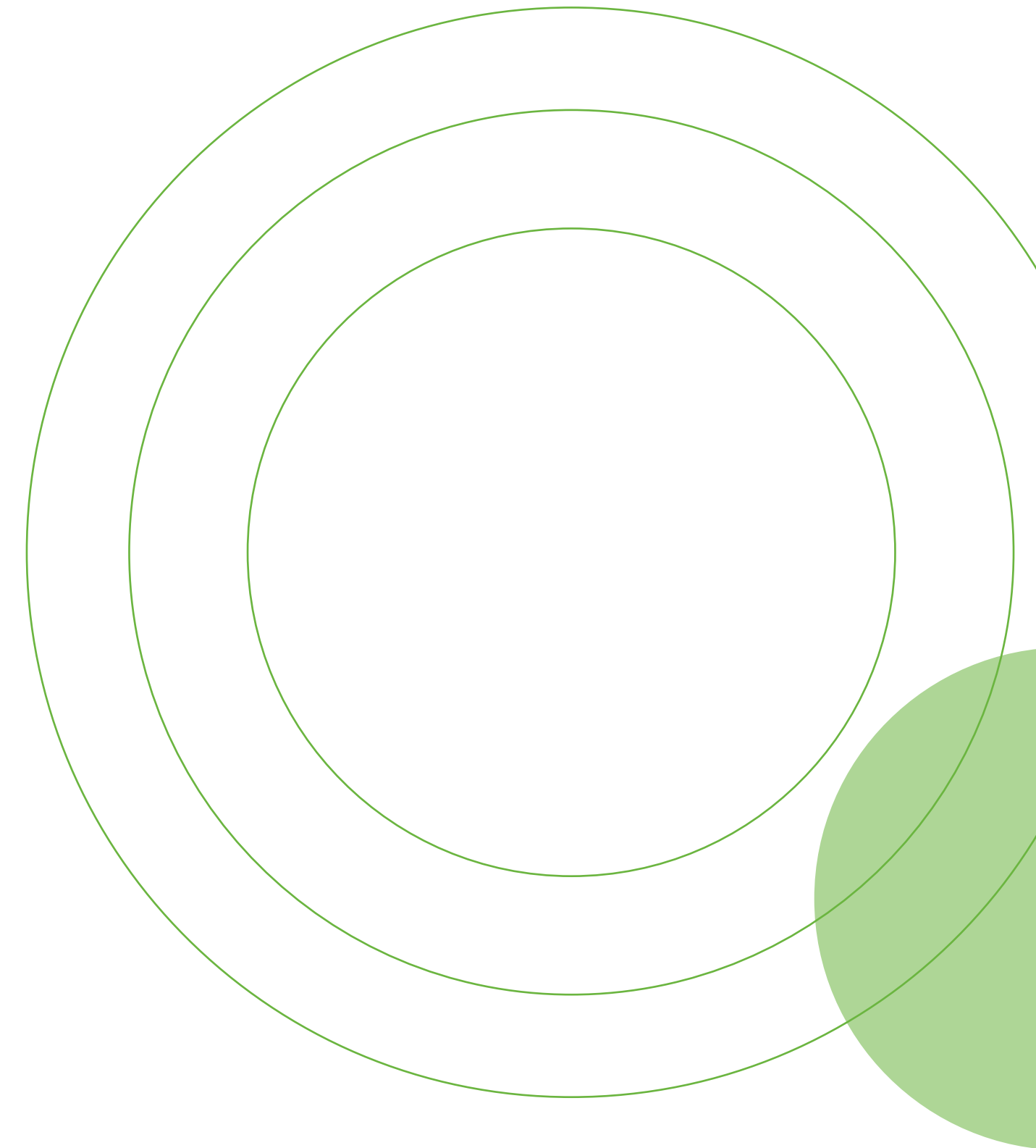
# 1

## Create an ISACA Account

An **ISACA account** will serve as your portal to access courses, membership information, resources, CPE management, and more! You must have an ISACA account to redeem your discount codes.

Visit [www.isaca.org/myisaca](http://www.isaca.org/myisaca)

- a.** Already have an ISACA account?  
Log-in with your existing credentials. If you have log-in issues, follow the support guidance on the log-in page.
- b.** If you are new to ISACA, click the “New visitors only: Create a new account” link. Follow the prompts to complete account creation.

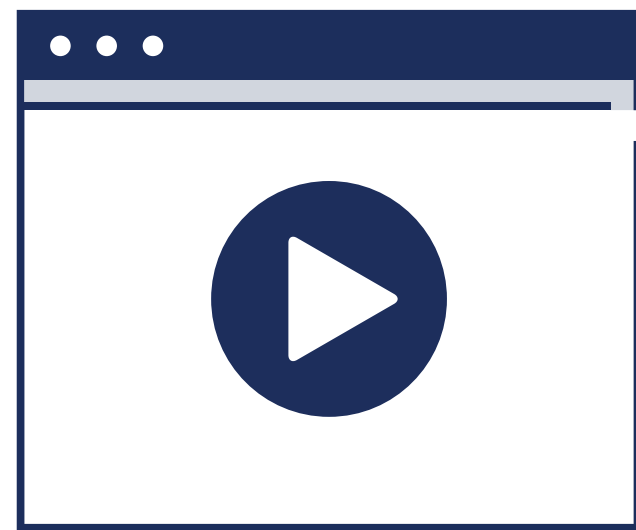


# 2

## Redeem Your Discount Code(s)

Use the **discount codes** from your employer or training provider to access ISACA courses, exam prep and resources.

Watch this video to learn how to redeem the discount code(s) and access your purchases.



Watch **the video!**

**WATCH NOW**



Visit **the ISACA store**

**SHOP NOW**

# 3

## Participate In Your ISACA Training

Now that you have an ISACA account and have completed your purchase(s), you are ready to take your chosen ISACA course! We recommend you have the Question, Answer and Explanations (QAE) database and review manual on-hand during your training. If you have trouble accessing your ISACA training, [please contact support](#).

Which ISACA Certification is Right for You?

Certification	Description	Requirements
ITIL	ITIL is a framework of best practices for IT service management that focuses on aligning IT services with the needs of business.	None
CRISC	CRISC is a certification for IT risk management professionals.	3 years of experience in IT risk management
CISM	CISM is a certification for IT risk management professionals.	5 years of experience in IT risk management
CCP	CCP is a certification for IT risk management professionals.	5 years of experience in IT risk management
CGEIT	CGEIT is a certification for IT risk management professionals.	5 years of experience in IT risk management
CSX-P	CSX-P is a certification for IT risk management professionals.	5 years of experience in IT risk management

[CLICK TO VIEW](#)

**Want to learn about more ISACA trainings?**  
See other ISACA certifications or certificates that can advance your career.

# 4 Prepare and Take Your Exam

Ensure you have all the tools and resources needed to properly prepare for the exam. ISACA's exam guides will provide you with information on how to schedule and reschedule your exam, take the exam, view your results and more.



## Certificates

For ISACA certificate exams, view the Certificate Exam Guide.

ISACA certificates do not have a CPE requirement to maintain, and there is no application process to receive your certificate.

Candidates have 365-day eligibility period to take their exam. From the date of your exam purchase, you have 1-year to take the exam. Exams not taken within this eligibility period will result in forfeiture of fees. We recommend you complete the purchase of the exam as soon as you receive the discount code, scheduling your exam is not required at the time of purchase.



## Certifications

For ISACA certification exams, view the Exam Candidate Guide.

To become an ISACA certified individual there are additional steps to complete and CPEs required to maintain your certification status. Please review the ["Become Certified"](#) section to learn more.



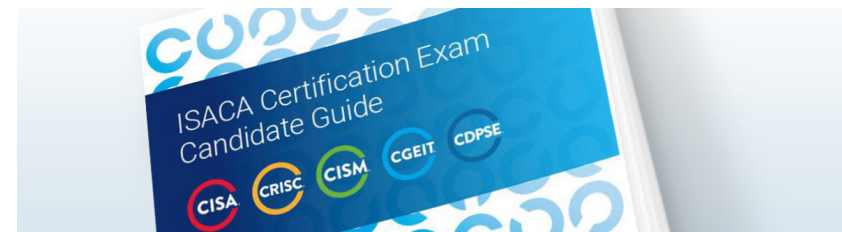
# 5

## Become Certified

Taking and passing an ISACA certification exam is just the first step in joining the ISACA certified elite group of professionals.

To complete your certification, you must also submit an application to demonstrate the experience requirements, adhere to the Code of Professional Ethics and adhere to the Continuing Professional Education Program.

For additional information, see the **Exam Candidate Guide**.



[CLICK TO VIEW](#)

Apply for your certification at the appropriate link below:

 **CISA** Certified Information Systems Auditor.  
An ISACA® Certification  
[Click To Learn More](#)

 **CISM** Certified Information Security Manager.  
An ISACA® Certification  
[Click To Learn More](#)

 **CRISC** Certified in Risk and Information Systems Control.  
An ISACA® Certification  
[Click To Learn More](#)

 **CET** Certified in Emerging Technology  
[Click To Learn More](#)

 **CGEIT** Certified in the Governance of Enterprise IT.  
An ISACA® Certification  
[Click To Learn More](#)

 **CDPSE** Certified Data Privacy Solutions Engineer.  
An ISACA® Certification  
[Click To Learn More](#)

 **ITCA** Information Technology Certified Associate.  
An ISACA® Certification  
[Click To Learn More](#)

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## Become an ISACA Member

**No matter where you are on your career journey** – a seasoned professional, recent graduate or a student – let ISACA be your learning partner.

An ISACA membership provides access into the world's largest global organization for empowering IS/IT audit, control, security, cybersecurity and governance professionals to succeed in any industry. We equip and inspire individuals to be leaders in the fast-changing world of information systems, information technology and business by offering opportunities for:



### **Access**

Unlock your access to a robust professional network, and a wide range of member benefits and programs.



### **Savings**

Beyond your career, ISACA Member Advantage also rewards you with special offers, perks and programs to fuel your success.



### **Knowledge**

Gain expert insight, tools and guidance through our FREE or member-discounted white papers, books, webinars, virtual summits and more.

Visit [isaca.org/membership](https://www.isaca.org/membership) for all the details or to join ISACA today. <https://www.isaca.org/membership/join-now>



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## Maintain Your Certification

**The goal of the continuing professional education (CPE)** policy is to ensure that all certified individuals maintain an adequate level of current knowledge and proficiency in the field. This proves to your peers and external and internal stakeholders that your skills and knowledge are always up to date and relevant.

**You can manage and report your CPEs in your ISACA account:**

[Manage and Apply for CPE](#)

[How to Earn CPEs](#)

[Read our CPE Policy](#)

[Download your CPE Certificate](#)

# Additional Support

**ISACA's knowledgeable team members** are here to support your troubleshooting needs.

If you have trouble accessing your QAE Database, Manual, scheduling your exam or any other needs please contact our Customer Experience Team by submitting a ticket at <https://support.isaca.org>.

We have a robust FAQ database available to our customers at: <https://isaca.force.com/support/s/#faq-categories>

## Appendix

[CDPSE Planning Guide](#)

[Certificate Exam Guide](#)

[CET Planning Guide](#)

[CISA Planning Guide](#)

[CRISC Planning Guide](#)

[ISACA Code of Professional Ethics](#)

[Discount Code Redemption Video](#)

[Exam Candidate Guide](#)

[Exam Scheduling Guide](#)

[In-person PSI Testing](#)

[ITCA Planning Guide](#)

[ISACA Support](#)

[Remote Proctoring Guide](#)

