



## THREE CHEERS PROGRAM COURSE - CHECKLIST

Refer to "Three Cheers Program – Notes / Handout" as a Guide

<b>Fill in dates and check off boxes as task completed</b>	<b>✓</b>
1. Set deadline to complete this checklist. Date of Deadline: _____	
2. Implementing Manager(s) completed SASH course	
3. Implementing Manager(s) completed Three Cheers Program course	
4. Set deadline for remaining staff to complete SASH course Date of Deadline: _____	
5. Set date to send reminder to complete SASH course to staff. E.g. Send on 10 <sup>th</sup> day if you've given them 14 days to complete. Date(s) set: _____	
6. All staff completed SASH course.	
7. Set date(s) for Staff Meeting(s) and / or Workshop(s) to revise SASH course, practise role-plays etc.. Date(s) set: _____	
<b>Numbers 8-14 are to be done as part of Staff Meeting or Workshop. If time poor, those marked with * are considered most important.</b>	
8. * Completed "Venue Questions"	
9. * Completed "Exercise: Offering Water" with staff	
10. Recapped "In the beginning..." with staff	
11. Role-played "The Doors" with staff	
12. * Role-played "Save from Intox" with staff	
13. Role-played "One Bad Apple" with staff	
14. Role-played "Rake, Second Opinion & Save from Intox" with staff	
15. Completed Staff Meeting or Workshop Review with staff	
16. * Completed in-service Exercise: "Water the Crowd"	
17. Completed in-service Exercise: "Save from Intox"	
18. Completed in-service Exercises: "Other scenarios from SASH"	
19. * Operational Analysis: Right amount of waters being handed out	
20. * Operational Analysis: Staff are noticeably being more engaging, hospitable and friendly with patrons / guests	
21. Post Analysis: Collected and Reviewed Quantitative Data	
22. Post Analysis: Collected and Reviewed Qualitative Data	
<b>CHECKLIST COMPLETED</b>	<b>DATE:</b>

If questions arise during this checklist or you are not getting your desired results then please book a 1-1 meeting/coaching session with us at:

<https://3chrz.com/courses>