

# The WRITE Response: Getting it R.I.G.H.T. with your Emails

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What do I **LIKE** to experience when I receive Emails?

1

2

3

4

5

What do I **DISLIKE** to experience when I receive Emails?

1

2

3

4

5



# My Main **CHALLENGES** when writing a **REPLY** or **RESPONSE** to a difficult Email are:

1.

2.

3.

4.

5.

