

FIRE AWAY!

Fire Communications

STUDENT: Hear brief information related to fire calls, then select answer choices
a, b, c, d.



ASK:

- What more information did you need?
- Was enough information provided to dispatch?
 - What level or response would this be?
 - What are safety concerns here?

INSTRUCTOR KEY FOR FIRE AWAY

1. My neighbor's house has smoke coming from the window. I don't know the address but next to 1234 Main Street. All the houses are brick on this street. Smoke is coming in here

- A. Do you see flames?
- B. Anyone hurt?
- C. Anyone in your neighbors house?
- D. What is the neighbors name?

Not having an address will concern the students, some questions draw them that way. We want the call taker to determine if anyone is in the house, or if anyone is hurt. Use this question to discuss not having a good address.

2. We have some chemical truck that dumped a load of poison stuff out here on Hwy 110, the bridge crossing Collins Creek. I'm on my cell phone next to the truck.

- A. Anyone injured?
- B. What kind of poison is it.?
- C. Describe the truck.
- D. Did any poison get into the creek?

The tendency is to find out what kind of poison it is, it it's in the creek. We do have to find that out but we also must determine injuries and extent first to send the proper response. Use this question to discuss Hazmat calls.

3. My furnace is acting up and I wondered if you could help me out.

- A. Could you touch and me if the furnace is overheated?
- B. What type of furnace is it?
- C. Go now and turn off the power to the house
- D. Describe what the furnace is doing.

This is silly and should elicit some snickers, You can use this question to discuss further the types furnaces, the common problems and what is the appropriate way to handle a request for service that sounds like just a question.

4. The fire alarm here at the apartment is going off again. This is the manager. We have a real problems with kids pulling the alarm box by the pool, I'm not going to evacuate this time.

- A. Ask caller to look by the pool and see if anyone are near the alarm box
- B. Tell the caller to evacuate the people inn the complex anyway
- C. Ask the caller to look outside to see if there is any smoke
- D. Hang up and call the Chief on duty and ask what he wishes to do

It would be a good idea to have the manager check outside for smoke, even if he feels it is a false alarm. Use this question to discuss why there is a full response to a possible false alarm.

INSTRUCTOR KEY FOR FIRE AWAY

5. We have a truck fire out here on Interstate 5, just before exit 10. I'm calling from my mobile phone. The driver is out of the truck trying to put out the fire with an extinguisher.

- A. Can you tell if the truck is carrying anything dangerous?
- B. What direction on the freeway, northbound or southbound?
- C. Are flames coming from the front or back of the truck?
- D. What color is the smoke?

We don't know which way on the freeway. All questions are good, use this question to discuss further truck fires and freeway responses.

6. I came over to visit my mom and I smell gas in the house and my mom won't wake up. I can't carry her outside. What should I do?

- A. Look for the source of gas and turn it off
- B. Turn off the power in the house.
- C. Drag her out any way you can
- D. Go out of the house and leave the door open.

Although many answers sound safe, they are not. We want the caller to go out and leave the door open. Use this question to discuss Natural Gas leaks and the danger, and how to respond to this type of call.

7. Someone started a fire out here in the woods, if you come to my house at 4334 Elm Lane, I'll show you where.

- A. How did they start the fire?
- B. Who started the fire?
- C. How big is the fire?
- D. Is the fire near any houses?

We want to determine the response. An upgraded response will result if there is a structure involved. Use this question to discuss brush fires, possible reports of arson or not having a good fire location.

8. There's flames coming from our barn and there's animals in there. I'm worried too because my brother went in and didn't see him come out.

- A. Put the phone down and get your brother out.
- B. Get a neighbor to help you get your brother out
- C. Make sure all the doors and window are open in the barn.
- D. Don't go into the barn.

Citizens may think we need to get the person out. Your call receiver should never endanger the caller with advice that puts them in danger. Use this question to discuss caller safety.

INSTRUCTOR KEY FOR FIRE AWAY

9. There is a column of smoke in the sky coming from the north end of town, I can't tell exactly where.

- A. Ask caller about the color of the smoke
- B. Send units to caller's house
- C. Keep caller online until units arrive
- D. Check for any burning permits in the north end of town.

Now this will be a process of elimination. The best answer of all of these is to ask about the color of smoke. A discussion about the remaining answers will result in a better understanding of smoke seen calls.

10. I set a fire in the dumpster behind the police station and I feel really bad about it. I want to turn myself in but I'm afraid..

- A. Where are you ?
- B. Why did you set the fire?
- C. When did you set the fire?
- D. What is your name?

We need to know if there is a fire NOW! If there isn't the other answers are appropriate. Use this question to discuss what to say to someone calling that states they set fires.

All of these answers are in the Fire Unit of the 911 Manual if you want the students to look them up!

11. One out of eight accidental deaths are caused by fire:

- A. 50% workplace
- B. 25% Highway
- C. 75% in Home
- D. Deaths equal between home and work

12. According to National Safety Council:

- A. Fire is the 3rd largest killer
- B. 700,000 homes destroyed
- C. US has largest
- D. All of the above

13. Fire needs these three things:

- A. Ignition, material, heat
- B. Fuel, friction, oxygen
- C. Chem. Reaction to heat, oxygen
- D. None of the above

FIRE AWAY FROM TEXTBOOK

14. A move up is when:

- A. Engine move up to fire scene
- B. Firefighters move into fire bldg
- C. Ladder trucks move up to high-rise
- D. Fire unit moves to unmanned station

15. Incident Command system:

- A. Common fire language
- B. Utilizes personnel in the scene
- C. Can be used in any fire event
- D. All of above

16. Chem. Trec is:

- A. Chem. Public Service
- B. Hazmat responder
- C. Hazmat equipment
- D. None of the above

17. Cameo is:

- A. Maintained by NFA
- B. Software package
- C. Contains info on 1000 chemicals
- D. All of the above

18. Problem with hazardous material is:

- A. Human error
- B. Container flaws
- C. Equipment failure
- D. All of above

19. Hazardous material are identified when transported by:

- A. Symbols on license plate
- B. Letter combinations on shipping papers
- C. Identifying numbers
- D. Chem. name across back

20. When containers are exposed to heat or flames

- A. May rupture
- B. May implode
- C. Will create frothing
- D. Cause thermal instability

ANSWER SHEET
