

실전 TEST

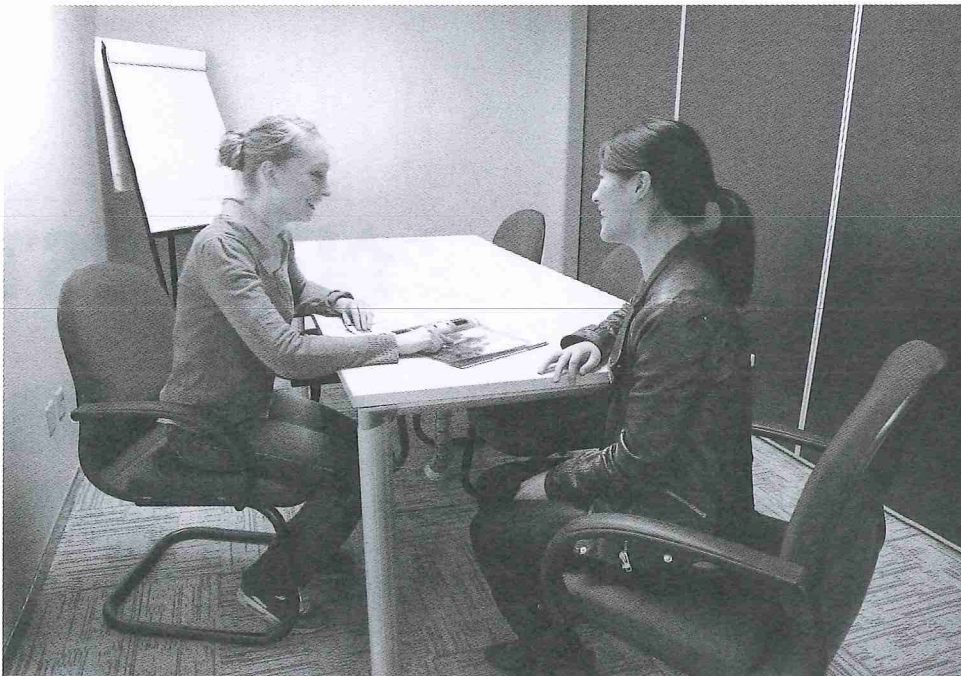
06

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

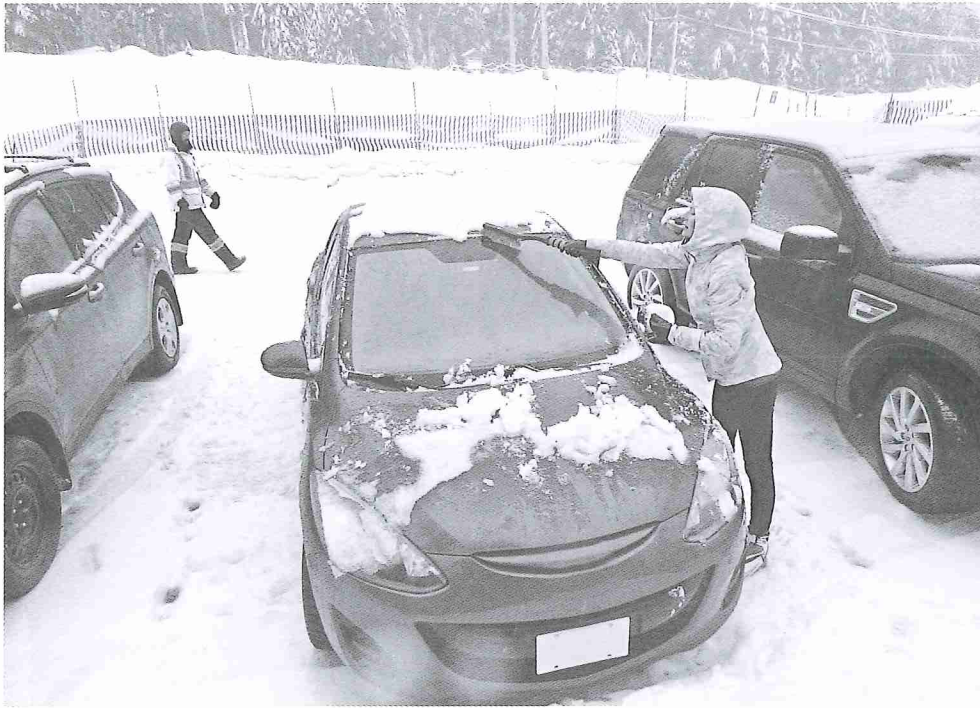
1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- | | |
|--|--|
| 7. Mark your answer on your answer sheet. | 20. Mark your answer on your answer sheet. |
| 8. Mark your answer on your answer sheet. | 21. Mark your answer on your answer sheet. |
| 9. Mark your answer on your answer sheet. | 22. Mark your answer on your answer sheet. |
| 10. Mark your answer on your answer sheet. | 23. Mark your answer on your answer sheet. |
| 11. Mark your answer on your answer sheet. | 24. Mark your answer on your answer sheet. |
| 12. Mark your answer on your answer sheet. | 25. Mark your answer on your answer sheet. |
| 13. Mark your answer on your answer sheet. | 26. Mark your answer on your answer sheet. |
| 14. Mark your answer on your answer sheet. | 27. Mark your answer on your answer sheet. |
| 15. Mark your answer on your answer sheet. | 28. Mark your answer on your answer sheet. |
| 16. Mark your answer on your answer sheet. | 29. Mark your answer on your answer sheet. |
| 17. Mark your answer on your answer sheet. | 30. Mark your answer on your answer sheet. |
| 18. Mark your answer on your answer sheet. | 31. Mark your answer on your answer sheet. |
| 19. Mark your answer on your answer sheet. | |

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What does the man want to do at the bank?

- (A) Close an account
- (B) Make a deposit
- (C) Apply for a loan
- (D) Interview for a job

33. What new policy are the speakers discussing?

- (A) Extending business hours
- (B) Charging a maintenance fee
- (C) Increasing online security
- (D) Offering membership benefits

34. What will the woman do next?

- (A) Go to lunch
- (B) Speak to her manager
- (C) Provide a document
- (D) Schedule an appointment

35. What event is taking place?

- (A) A retirement dinner
- (B) A client meeting
- (C) An industry conference
- (D) An award ceremony

36. What problem does the man have?

- (A) His car broke down.
- (B) He is at the wrong location.
- (C) He forgot some tickets.
- (D) He has a schedule conflict.

37. Why will the man go to his office?

- (A) To sign for a delivery
- (B) To meet a colleague
- (C) To print out a document
- (D) To pick up a gift

38. What type of business is Kelfern Limited?

- (A) A furniture company
- (B) An automobile manufacturer
- (C) A restaurant supply store
- (D) An architectural design firm

39. According to the man, what was the cause of a problem?

- (A) A delivery was late.
- (B) A part was missing.
- (C) A product was damaged.
- (D) A code was entered incorrectly.

40. What will the woman offer Kelfern Limited?

- (A) Free installation
- (B) Next-day delivery
- (C) A discount
- (D) A full refund

41. What industry do the speakers work in?

- (A) Transportation
- (B) Tourism
- (C) Food service
- (D) Journalism

42. According to the woman, what event will be held on Saturday?

- (A) A farmers market
- (B) A theater performance
- (C) A sports competition
- (D) A community festival

43. What is the man concerned about?

- (A) Getting enough tickets
- (B) Having the appropriate permit
- (C) Publicizing an event
- (D) Preparing for rain

44. Who most likely is the woman?

- (A) An antiques appraiser
- (B) An interior decorator
- (C) A graphic artist
- (D) A repair technician

45. What does the man say he plans to do with an item?

- (A) Give it to a family member
- (B) Donate it to a museum
- (C) Display it in his home
- (D) Sell it at an auction

46. What will the woman give the man?

- (A) A brochure
 - (B) A list of contacts
 - (C) A bill
 - (D) An event schedule
-

47. What problem are the speakers discussing?

- (A) An office space is too small.
- (B) Some medical forms are incomplete.
- (C) Some patients are missing appointments.
- (D) The wrong supplies were delivered.

48. What does the man suggest doing?

- (A) Purchasing some software
- (B) Hiring an additional staff member
- (C) Contacting an equipment vendor
- (D) Locating a confirmation number

49. What does the woman say she will do next?

- (A) Get recommendations
 - (B) Confirm a budget
 - (C) Call in a prescription order
 - (D) Update patient contact details
-

50. What industry do the men work in?

- (A) Fishing
- (B) Tourism
- (C) Trucking
- (D) Manufacturing

51. What problem are the speakers discussing?

- (A) The weather is unpredictable.
- (B) A machine is broken.
- (C) An employee is absent.
- (D) Operating costs have risen.

52. What will the woman most likely do next?

- (A) Lead a group outing
 - (B) Open a weather application
 - (C) Check a schedule
 - (D) Negotiate a discount
-

53. Why is the man going to a conference?

- (A) To promote his products
- (B) To earn a certification
- (C) To facilitate a workshop
- (D) To learn about new technology

54. Why does the woman say, "there are no presentations in the evenings"?

- (A) To decline an invitation
- (B) To express surprise
- (C) To make a suggestion
- (D) To complain about an event

55. What does the woman remind the man to do?

- (A) Keep some receipts
 - (B) Confirm a reservation
 - (C) Make a phone call
 - (D) Check a map
-

56. Where do the women work?

- (A) At a research laboratory
- (B) At a wildlife park
- (C) At a newspaper
- (D) At an event venue

57. What will the women most likely purchase from the man?

- (A) Outdoor cameras
- (B) Construction supplies
- (C) Printing materials
- (D) Safety equipment

58. What advantage do the women mention?

- (A) Training opportunities
- (B) Cost savings
- (C) Increased publicity
- (D) Efficient staff scheduling

59. Where do the speakers most likely work?

- (A) At an electronics store
- (B) At a bank
- (C) At a medical clinic
- (D) At a radio station

60. What will the woman do on Tuesday?

- (A) Take inventory
- (B) Speak at a convention
- (C) Conduct an interview
- (D) Respond to e-mails

61. What does the woman mean when she says, "but the program isn't completely accurate"?

- (A) Some software needs to be upgraded.
- (B) Some transcripts should be checked.
- (C) There was a mistake in the budget.
- (D) A schedule will need to be confirmed.

Model	Power Source
10G	Gas-powered
15EW	Electric (wired)
20AB	Battery (traditional)
50SP	Solar (rechargeable)

62. What is the woman preparing?

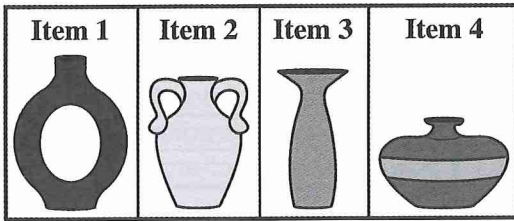
- (A) An owner's manual
- (B) A media release
- (C) A financial report
- (D) A questionnaire

63. Look at the graphic. According to the woman, which is the most successful model?

- (A) 10G
- (B) 15EW
- (C) 20AB
- (D) 50SP

64. What does the man think consumers like about a product?

- (A) It has an extended warranty.
- (B) It is widely available.
- (C) It is easy to install.
- (D) It is reasonably priced.



65. What has the man been hired to decorate?
- (A) A museum entrance
(B) A client's office
(C) A hotel lobby
(D) A rooftop garden
66. Look at the graphic. Which item does the man choose?
- (A) Item 1
(B) Item 2
(C) Item 3
(D) Item 4
67. What will the woman talk to a colleague about?
- (A) A delivery date
(B) An employee discount
(C) A payment method
(D) A product substitution

Somerville Tours 		
	Time	Length
Downtown West	9 A.M.	1 hour
Downtown East	10 A.M.	1 hour
Riverside	11 A.M.	1 ½ hours
Combination tour	12 P.M.	2 hours

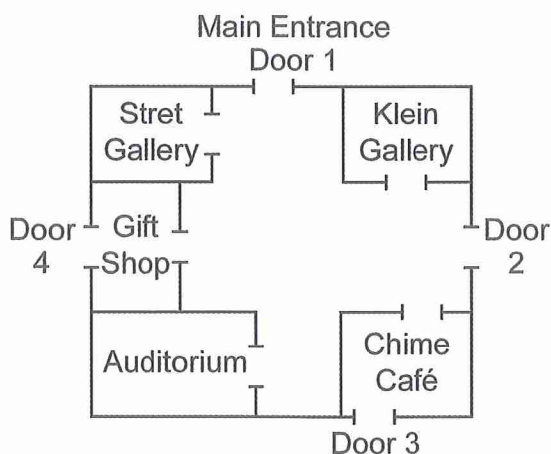
68. Why is the man interested in taking a tour?
- (A) To do research for a book
(B) To choose an area to live in
(C) To evaluate a company's service
(D) To take photographs for a Web site
69. Look at the graphic. What time does the most popular tour begin?
- (A) At 9 A.M.
(B) At 10 A.M.
(C) At 11 A.M.
(D) At 12 P.M.
70. What will the man most likely do?
- (A) Book tickets in advance
(B) Rent an audio device
(C) Visit the library
(D) Wait for cooler weather

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What product is being advertised?
(A) A refrigerator
(B) An automobile
(C) A blender
(D) A fan
72. Why is the company proud of the product?
(A) It is available worldwide.
(B) It is quiet.
(C) It is affordable.
(D) It won an award.
73. How can the listeners receive a discount?
(A) By creating an online profile
(B) By purchasing multiple products
(C) By using a special code
(D) By writing a product review
-
74. Where does the talk most likely take place?
(A) At a restaurant
(B) At a print shop
(C) At a computer store
(D) At a manufacturing plant
75. According to the speaker, why is a change being made?
(A) To save storage space
(B) To address customer feedback
(C) To be environmentally responsible
(D) To improve employee satisfaction
76. What does the speaker ask the listeners to do?
(A) Review a safety manual
(B) Record time accurately
(C) Wear appropriate clothing
(D) Assist customers with a process
-
77. What does the speaker's company sell?
(A) Children's clothing
(B) Office furniture
(C) Bottled drinks
(D) Sports equipment
78. What did Claudia suggest doing?
(A) Holding a contest for customers
(B) Placing advertisements on social media
(C) Hiring a celebrity spokesperson
(D) Sponsoring a music festival
79. What will the listeners receive on June 3 ?
(A) A salary bonus
(B) A day off
(C) A new ID card
(D) A product sample
-
80. Why do the listeners have to follow a protocol?
(A) To secure the building
(B) To ensure accurate data
(C) To protect delicate items
(D) To obtain certification
81. Where should the listeners place their belongings?
(A) On a shelf
(B) In lockers
(C) On study tables
(D) In a filing cabinet
82. What information does the speaker provide about the cafeteria?
(A) Its menu
(B) Its seating capacity
(C) Its hours of operation
(D) Its location
-

83. What type of business does the speaker work for?
- (A) An accounting firm
 - (B) A law firm
 - (C) A graphic design service
 - (D) An editing service
84. According to the speaker, what will the listener receive by e-mail?
- (A) An updated price list
 - (B) A system notification
 - (C) A calendar invitation
 - (D) A revised agenda
85. What does the speaker imply when she says, "We guarantee a turnaround time of ten days"?
- (A) A request may not be met.
 - (B) A refund will be issued soon.
 - (C) Additional staff is needed.
 - (D) High rates are justified.
-
86. What is the podcast about?
- (A) Real estate
 - (B) Forestry
 - (C) Sports management
 - (D) Solar energy
87. What job benefit does Jessica Williams mention?
- (A) Meeting new people
 - (B) Having flexible hours
 - (C) Being outdoors
 - (D) Working remotely
88. What will the speaker ask Jessica Williams about?
- (A) Her teaching experience
 - (B) Her publications
 - (C) Her travels
 - (D) Her education
-
89. Where is the announcement taking place?
- (A) On a boat
 - (B) On a bus
 - (C) On a train
 - (D) On an airplane
90. What information does the speaker say he will provide?
- (A) Historical facts
 - (B) Sightseeing suggestions
 - (C) Details about special events
 - (D) Safety instructions
91. Why does the speaker say, "the path is too wet from last night's rain"?
- (A) To request directions
 - (B) To make a recommendation
 - (C) To announce a change of plans
 - (D) To decline an invitation
-
92. What industry does the speaker most likely work in?
- (A) Aviation
 - (B) Construction
 - (C) Automotive
 - (D) Shipping
93. Why does the speaker say, "But we'll always need workers here"?
- (A) To complain about a staff shortage
 - (B) To address a concern
 - (C) To suggest a schedule change
 - (D) To disagree with a proposal
94. What will the speaker do next?
- (A) Distribute a document
 - (B) Begin a slideshow
 - (C) Demonstrate a product
 - (D) Hand out awards
-



Daily Schedule	
Appointment Time	Doctor
9:30 A.M.	Dr. Sugiyama
11:00 A.M.	Dr. Stewart
12:00 P.M.	Dr. Kim
12:30 P.M.	Dr. Alabi

95. Who most likely is the speaker?

- (A) A tour guide
- (B) An artist
- (C) A security guard
- (D) An exhibit curator

96. What does the speaker recommend?

- (A) Eating outside on a terrace
- (B) Becoming museum members
- (C) Purchasing souvenirs
- (D) Viewing a film

97. Look at the graphic. Where will the listeners meet in one hour?

- (A) At Door 1
- (B) At Door 2
- (C) At Door 3
- (D) At Door 4

98. Look at the graphic. Which dentist will the listener see?

- (A) Dr. Sugiyama
- (B) Dr. Stewart
- (C) Dr. Kim
- (D) Dr. Alabi

99. Why is the speaker calling?

- (A) To explain a procedure
- (B) To reschedule an appointment
- (C) To ask about a payment
- (D) To confirm insurance information

100. What does the speaker recommend that the listener do?

- (A) Review the dentist's instructions
- (B) Park on the street
- (C) Fill out some paperwork
- (D) Use a different credit card

This is the end of the Listening test.

실전 TEST

06

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Mobile phone upgrades will be discounted with the ----- of a one-year service plan.
(A) purchase
(B) purchaser
(C) purchased
(D) purchasers
102. Meeting coordinators are ----- to make sure the projection equipment is turned off after each use.
(A) proposed
(B) supported
(C) reminded
(D) suggested
103. For questions ----- to the use of personal time off, please contact Ms. Matz in the human resources department.
(A) relate
(B) related
(C) relation
(D) relates
104. Ammeto software ----- team members to view project-related schedules, resources, and costs.
(A) allowance
(B) allows
(C) allowing
(D) allowable
105. Customer service representatives are ----- to answer your inquiries 24 hours a day.
(A) urgent
(B) invested
(C) available
(D) secure
106. The audience laughed so ----- during the play that some of the actors' lines were drowned out.
(A) loudest
(B) louder
(C) loudness
(D) loudly
107. Customers may request parking validation ----- before or after they dine with us.
(A) either
(B) since
(C) if
(D) as
108. Prestige Apartment Homes offers ----- apartments for an additional cost.
(A) furnishing
(B) furnished
(C) furnishes
(D) furnish

109. Mr. Park must wait for ----- from human resources before posting the job announcement.
(A) admission
(B) approval
(C) favor
(D) opinion
110. Please direct inquiries to the appropriate person listed in our ----- staff directory.
(A) update
(B) updated
(C) updates
(D) updating
111. The Blakewood store had been waiting for the shipment of gift boxes ----- finally arrived on Friday morning.
(A) that
(B) though
(C) over
(D) still
112. Wheller's software tools make market research quick and easy ----- any entrepreneur.
(A) onto
(B) except
(C) upon
(D) for
113. Da-Xia Ting is seeking a patent for the heat-exchange valve she -----.
(A) inventor
(B) inventing
(C) invented
(D) invention
114. The library has newspapers dating from the 1700s and is ----- a prime destination for historians.
(A) toward
(B) where
(C) thus
(D) yet
115. A small water leak often leads to major problems if not fixed -----.
(A) immediately
(B) especially
(C) previously
(D) relatively
116. ----- construction, more than 400 meters of public water pipes will be replaced.
(A) Until
(B) Within
(C) During
(D) Among
117. The electrical work in the lobby today is not expected to interfere with normal business -----.
(A) operator
(B) operates
(C) operations
(D) operational
118. Because the accounting team worked so -----, the report was completed ahead of schedule.
(A) securely
(B) efficiently
(C) respectively
(D) usually
119. The proposal submitted by Ferrisa Associates did not ----- an itemized budget.
(A) contain
(B) fold
(C) count
(D) refuse
120. The employee handbook ----- states that uniforms must be worn by all customer service providers.
(A) clear
(B) clears
(C) clearer
(D) clearly

121. Andara Ebele taught ----- to paint by copying the styles of famous portrait and landscape artists.
 (A) hers
 (B) her own
 (C) she
 (D) herself
122. Mr. Zasio will need to reschedule his appointment today as his train was unexpectedly -----.
 (A) delay
 (B) delays
 (C) delayed
 (D) delaying
123. The bottling machine should be turned off ----- it is being cleaned.
 (A) while
 (B) so
 (C) whereas
 (D) also
124. Ms. Ogawa is adamantly ----- to the redevelopment project in its current form.
 (A) objectionable
 (B) negative
 (C) close
 (D) opposed
125. ----- the statistical report is drafted, Ms. Arista will edit it.
 (A) How
 (B) Then
 (C) When
 (D) Where
126. Having strong partnerships throughout Southeast Asia has been ----- to Srisati Company's success.
 (A) critical
 (B) criticize
 (C) critic
 (D) critically
127. Sarah Davidson ----- Chikara Architects' creative vision more enthusiastically than any other associate did.
 (A) caught up
 (B) gave away
 (C) prepared
 (D) embraced
128. ----- with more than a year of employment can apply for tuition assistance if they wish to pursue an academic degree.
 (A) Those
 (B) These
 (C) Whoever
 (D) Who
129. Factilis Capital is mainly concerned about the enormous ----- of the Ito Wind Farm project.
 (A) difference
 (B) confusion
 (C) scale
 (D) spiral
130. All Loreen wristwatches come with ----- black, white, and blue bands.
 (A) variable
 (B) probable
 (C) companionable
 (D) interchangeable

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

A New Season at the Farmers Market

Lee Valley Farmers Market is ----- exciting changes. Jerry Carver, who has been the market's -----
131. for the last three years, stepped down last week. He was replaced by Paul Frankson, who
132. oversaw operations at Garden Haven Farm.

The main market area is expanding from ten to fifteen booths to include more than just produce.
----- . There are also plans for a coffee stand and a craft section. "We really appreciate our loyal
133. customers who have been purchasing produce from us for many years," said Frankson. "We
hope that by offering a ----- range of products, we can encourage more people to shop locally."
134.

Lee Valley Farmers Market is open year-round, seven days a week, from 8:00 A.M. to 6:00 P.M.

131. (A) resulting
(B) attaching
(C) competing
(D) undergoing

134. (A) widen
(B) wider
(C) widest
(D) widely

132. (A) shipper
(B) grower
(C) driver
(D) manager

133. (A) However, there is a pharmacy next door.
(B) It will be closed over the winter months.
(C) Meat, cheese, and honey are among the
new products.
(D) Currently, parking is available in the
garage across the street.

Questions 135-138 refer to the following advertisement.

MARCHETTI TIRES

Don't let tires that are cracked, bulging, or worn slow you down. Cruise into the new year on fresh Marchetti premium tires! Now at all Greenback Discount Warehouse Club locations, members can save \$75 on a ----- of four this month.
135.

----- . Sign up for an annual membership before December 31 and take an extra \$20 off tire
136. installation. Some exclusions ----- , and sizes may not be available for all vehicle makes and
137. models. For ----- details, go to your nearest Greenback Discount Warehouse Club or visit the
138. Web site at www.gdwc.com/tires.

- 135.** (A) file
(B) packet
(C) set
(D) round

- 137.** (A) apply
(B) to apply
(C) applying
(D) had applied

- 136.** (A) Are you tired of sitting in traffic?
(B) Would you like to become a member?
(C) Do you need a trusted mechanic?
(D) Are you interested in a new car?

- 138.** (A) modern
(B) optional
(C) inflated
(D) further

Questions 139-142 refer to the following e-mail.

To: Ezgi Inan
From: Tina Yun
Date: 15 April
Subject: Event Confirmation

Dear Ms. Inan,

It was a pleasure ^{139.} with you today. Thank you for booking your 21 May team-building event at Bonner Trampoline Park. As I mentioned, Bonner offers a variety of lunch packages. I have put you down for the basic option. This ^{140.} one slice of pizza, one can of lemonade, and one small bag of crisps for £8 per person. You may upgrade your package to add a fruit or vegetable tray for £35. Bonner can also provide a sheet cake for an additional £30. ^{141.}, you may bring your own cake or another dessert. ^{142.} Food orders can be changed up to 48 hours prior to your event.

Sincerely,

Tina Yun
Events Manager, Bonner Trampoline Park

139. (A) speaking
(B) presenting
(C) performing
(D) celebrating
140. (A) includes
(B) including
(C) has included
(D) would have included
141. (A) Similarly
(B) In short
(C) Alternatively
(D) For example
142. (A) Our vegetable tray is a popular item.
(B) Check-in for your party begins at noon.
(C) Each guest will need to sign a waiver prior to the event.
(D) Please reply to this message if you would like to upgrade your menu.

Questions 143-146 refer to the following notice.

Thank you for initiating the setup of your Paxton Mobile Banking account. -----
143.

Once your account is fully activated, you will receive notifications of any account activity,
----- deposits, withdrawals, and fund transfers. You can ----- your notification settings on the
144. 145.
"My Account" page on our mobile app or Web site. For security purposes, you will be prompted
to request a one-time ----- code before changing your settings. If you have any questions,
146.
please visit www.paxtonmobilebanking.com/FAQ.

143. (A) To open a new line of credit, call your local branch office.
(B) To complete the process, follow the instructions we sent to your e-mail.
(C) Please respond to this survey so we can learn how to serve you better.
(D) You can order a replacement bank card directly from the app.

145. (A) adjust
(B) interrupt
(C) spend
(D) allow

146. (A) verify
(B) verifies
(C) verifiability
(D) verification

144. (A) without
(B) as soon as
(C) instead of
(D) such as

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following article.

Mayor Lizette Set to Deliver State of the City Address

FALCON HEIGHTS (21 April)—Mayor Loretta Lizette will deliver her fifth State of the City address at Falcon Heights City Hall, Room 101, on Wednesday, 30 April, beginning at 7:00 P.M. The event is open to the public, but seating is first come, first served.

Mayor Lizette, who was reelected to her second four-year term last month, will discuss her vision for the future of the city. One issue on her agenda is the controversial application by Panhandle Eatery, a fast-food restaurant, to open a location on historic Hedgerow Boulevard. The speech will be followed by a question-and-answer period. Doors open at 6:30 P.M.

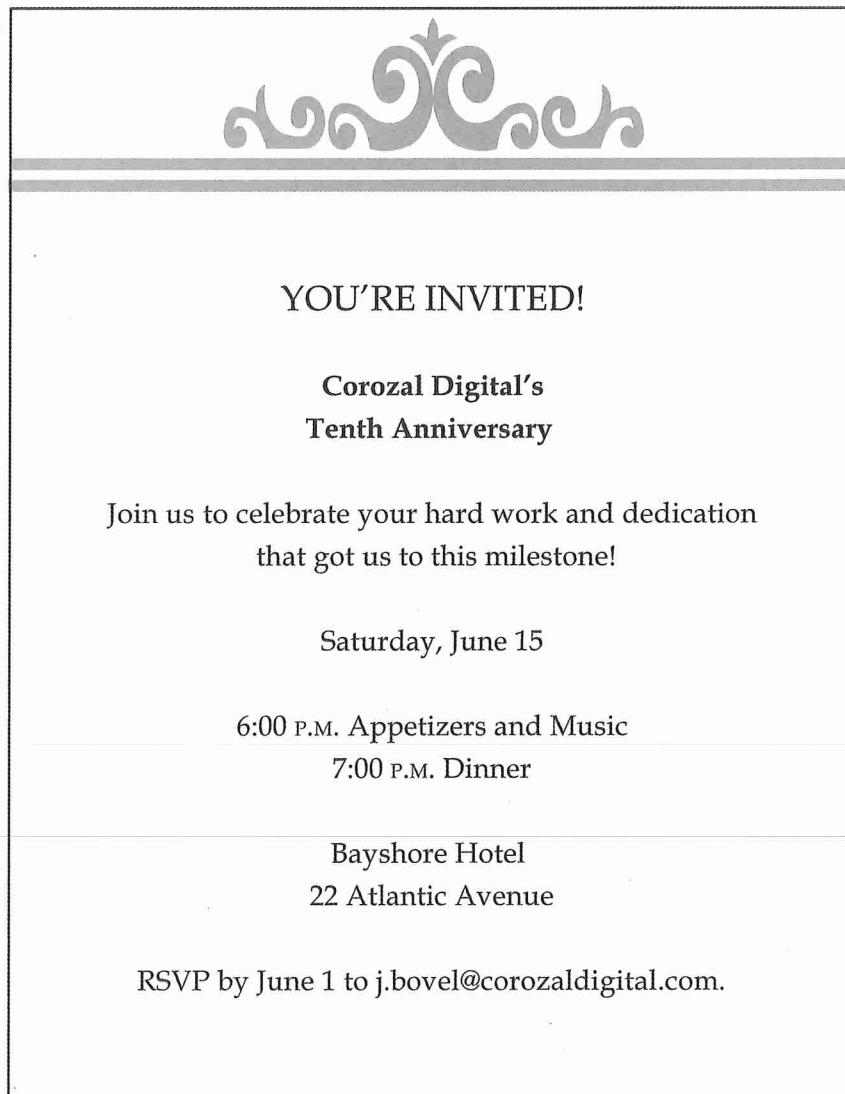
147. What is NOT mentioned about the event?

- (A) Its starting time
- (B) Its main purpose
- (C) Its location
- (D) Its duration

148. What is indicated about Mayor Lizette?

- (A) She owns a fast-food restaurant.
- (B) She recently won an election.
- (C) She has a home on Hedgerow Boulevard.
- (D) She will present an award to a city employee.

Questions 149-150 refer to the following invitation.



149. For whom is the invitation intended?

- (A) Corozal Digital's clients
- (B) Corozal Digital's employees
- (C) Bayshore Hotel staff
- (D) Bayshore Hotel patrons

150. What is mentioned about the event?

- (A) It will mark a retirement.
- (B) No response is required.
- (C) Food will be served.
- (D) Guests of invitees are welcome.

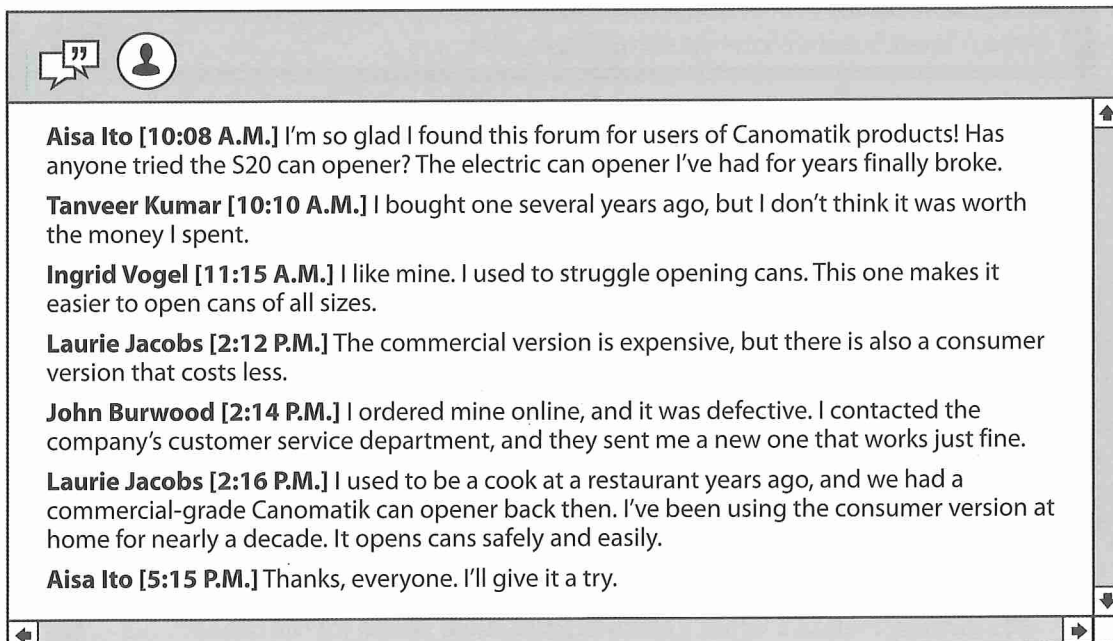
Questions 151-152 refer to the following Web page.

https://www.firststreetcinema.com/classic_film			
Season Program	News	Tickets	Contact
<h3>Classic Film Festival</h3> <p>The new First Street Cinema is celebrating its opening in June by welcoming filmgoers with these free screenings for fans of classic films. The films will start at 7:00 P.M. Seating is limited, and guests are asked to reserve tickets on our Web site, as tickets will not be offered on-site.</p> <p><i>The Hillside Farm</i> Saturday, June 2 The story features a mysterious farm on a hill and three generations of the family living there.</p> <p><i>Just Two Wheels</i> Saturday, June 9 A young cyclist spends years preparing for an elite race. This is a heartwarming story of overcoming adversity.</p> <p><i>The Missing Papers</i> Saturday, June 16 The puzzling theft of a writer's manuscript causes a search for the culprit.</p> <p><i>A Rambling Homecoming</i> Saturday, June 23 The Khan's family reunion celebration is marked by a series of comical incidents and misunderstandings. If you need a good laugh, this is the film for you.</p>			

151. What is true about the classic film screenings?
- (A) They are offered to the public for a small fee.
- (B) They are scheduled throughout one month.
- (C) They are shown during the morning.
- (D) They are being held outdoors.

152. What film is most likely to be humorous?
- (A) *The Hillside Farm*
- (B) *Just Two Wheels*
- (C) *The Missing Papers*
- (D) *A Rambling Homecoming*

Questions 153-156 refer to the following online chat discussion.



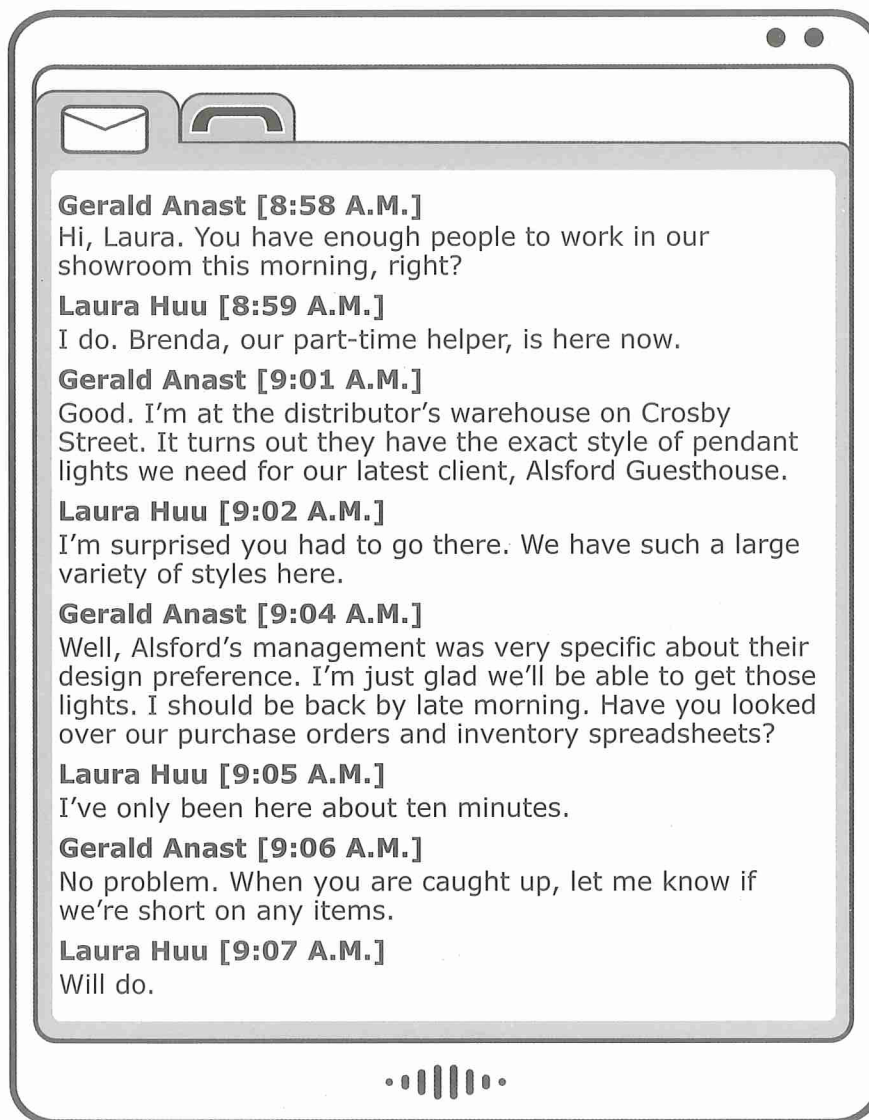
The image shows a screenshot of an online chat window. At the top, there is a header bar with a speech bubble icon and a user profile icon. The chat area contains a series of messages from different users, each with a name, a timestamp, and the text of the message. The messages are as follows:

- Aisa Ito [10:08 A.M.]** I'm so glad I found this forum for users of Canomatik products! Has anyone tried the S20 can opener? The electric can opener I've had for years finally broke.
- Tanveer Kumar [10:10 A.M.]** I bought one several years ago, but I don't think it was worth the money I spent.
- Ingrid Vogel [11:15 A.M.]** I like mine. I used to struggle opening cans. This one makes it easier to open cans of all sizes.
- Laurie Jacobs [2:12 P.M.]** The commercial version is expensive, but there is also a consumer version that costs less.
- John Burwood [2:14 P.M.]** I ordered mine online, and it was defective. I contacted the company's customer service department, and they sent me a new one that works just fine.
- Laurie Jacobs [2:16 P.M.]** I used to be a cook at a restaurant years ago, and we had a commercial-grade Canomatik can opener back then. I've been using the consumer version at home for nearly a decade. It opens cans safely and easily.
- Aisa Ito [5:15 P.M.]** Thanks, everyone. I'll give it a try.

The chat window has a scrollbar on the right side and a status bar at the bottom with left and right arrow icons.

153. Who responded to Ms. Ito's question?
- (A) Customer service agents
 - (B) Advertising sales representatives
 - (C) Participants in an online cooking course
 - (D) Owners of a particular type of appliance
154. What is Mr. Kumar's opinion of the Canomatik product?
- (A) He likes its size.
 - (B) He is dissatisfied with its quality.
 - (C) He finds it convenient to use.
 - (D) He is concerned that it might break.
155. Who once worked in the food-service industry?
- (A) Ms. Vogel
 - (B) Ms. Jacobs
 - (C) Mr. Burwood
 - (D) Mr. Kumar
156. At 5:15 P.M., what does Ms. Ito most likely mean when she writes, "I'll give it a try"?
- (A) She will make a purchase.
 - (B) She will eat at a restaurant.
 - (C) She will contact a manufacturer.
 - (D) She will attempt to open a container.

Questions 157-158 refer to the following text-message chain.



157. Where most likely do the writers work?

- (A) At a guesthouse
- (B) At an accounting firm
- (C) At a lighting store
- (D) At a manufacturing company

158. At 9:05 A.M., what does Ms. Huu most likely mean when she writes, "I've only been here about ten minutes"?

- (A) She has not yet reviewed some documents.
- (B) She had to make a delivery to a client.
- (C) She will not be able to substitute for an absent employee.
- (D) She has not had time to unpack some boxes.

GO ON TO THE NEXT PAGE →

Questions 159-161 refer to the following e-mail.

To:	Nick Foster
From:	Natural Spring Garden Products Customer Support
Subject:	Follow-up
Date:	October 28

Dear Mr. Foster,

Thank you for your recent purchase of a Serene Bird Bath from Natural Spring Garden Products. Its steady, cascading flow of water down several levels will attract native birds to your garden and is sure to provide a cool, calming environment.

I see that your order was placed on October 21 and arrived on October 24. I hope that you have been pleased with the product thus far. Please remember that your purchase is covered by a three-year warranty. If you experience any issues with its operation, feel free to reach out to our customer service team at 1-800-555-0168.

Would you mind taking two minutes to complete a brief survey? Your responses will enable us to learn more about our customers so that we can more effectively market our products and services. To access the survey, please visit our Web site at www.naturalspringgardenproducts.com/review.

Sincerely,

Ken Iwata
Customer Support, Natural Spring Garden Products

159. What product did Mr. Foster most likely purchase?

- (A) A water purifier
- (B) A bird feeder
- (C) A book about gardens
- (D) An outdoor fountain

161. The word “covered” in paragraph 2, line 3, is closest in meaning to

- (A) described
- (B) protected
- (C) continued
- (D) allowed

160. What is Mr. Foster asked to do?

- (A) Write an online review
- (B) Provide feedback
- (C) Confirm a delivery date
- (D) Update his address

Questions 162-164 refer to the following article.

Home Style Clothing Line Debuts

MANILA (September 18)—Inspired by the handmade crafts of the Philippines, local designer Maritess Bautista has introduced Home Style, a clothing brand that features fabrics woven by area artisans using traditional practices.

Bautista first learned basic weaving techniques from her mother and aunts in her youth and built on that knowledge as she studied at the Manila School of Fashion Design. — [1] —. She then spent the next ten years working as a junior designer for Trendy Today. — [2] —. Finally, she returned to her hometown of San Jacinto to found Home Style.

Home Style's debut collection includes clothing and hair accessories that utilize the weaving techniques and designs that the area is known for. — [3] —. Ms. Bautista purchases all the textiles she uses from local craftspeople.

Currently, Home Style merchandise is available only in select San Jacinto-area stores. — [4] —.

"I want to keep production local," said Ms. Bautista. "That's good for the artisans, and it's authentic. But I don't want the *products* to remain local. I want to bring our designs to the whole country—maybe even the world."

162. Who introduced Ms. Bautista to weaving?

- (A) Her family
- (B) Her teachers
- (C) Senior designers
- (D) Local craftspeople

163. What is indicated about Ms. Bautista?

- (A) She was born in Manila.
- (B) She buys materials from nearby sources.
- (C) She has started many businesses.
- (D) She regularly travels around the world.

164. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"However, Ms. Bautista has broader goals."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 165-167 refer to the following Web page.

<https://www.brandmarkproductsinc.com>

[About](#) | [Products](#) | [Start Here](#) | [Contact Us](#)

Make your mark with your logo on our products!

There is no better way to advertise your organization than with our attractive fashion apparel featuring your logo or company slogan. Provide us with your logo file, and Brandmark Products, Inc., will adorn selected items and deliver your order within four business days. We will produce your order with color printing or embroidery of the highest quality.

Our 25 years in operation have revealed one important fact about developing name recognition. Forget water bottles and key chains—items that are frequently put aside or misplaced. Your message will be more effective and longer lasting with our quality shirts, sweatshirts, jackets, and hats.

To place an order, use the “Start Here” tab or call 1-800-555-0155 to speak with a customer service representative.

165. What is indicated about Brandmark Products, Inc.?
- (A) It has discontinued making some products.
 - (B) It offers discounts on large orders.
 - (C) It specializes in making athletic uniforms.
 - (D) It helps companies promote themselves.

166. The phrase “put aside” in paragraph 2, line 3, is closest in meaning to
- (A) saved up
 - (B) classified
 - (C) ignored
 - (D) closed up

167. According to the Web page, why should someone contact customer service?
- (A) To get assistance with an order
 - (B) To request a sample product
 - (C) To set up an appointment
 - (D) To finalize the design of a logo

Questions 168-171 refer to the following Web page.

<https://www.clarrellestate.com.au/about>

About	Events	Photos	The Foundation
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Welcome to the Clarrell Estate—Ballarton’s premier centre for the arts! The exquisite grounds of the estate are situated on 60 hectares of hilly terrain featuring lush English gardens and an impressive manor house that was designed by noted architect Owen Barton. Ten years ago, the Clarrell Foundation decided to transform the estate into an arts centre. Initially, the foundation opened the manor house to the public, highlighting the Clarrell family art collection. In the last three years, a large, multiuse complex was built near the property entrance, complete with art studios and a theatre.

The Clarrell Estate’s museum and gardens are open to the public free of charge. In addition, the theatre hosts public lectures as well as musical performances, and the studios showcase individual artists’ curated works. For a complete schedule, a list of current artists, and information on admission fees for the theatre and studios, please visit the Events page.

Join the Clarrell Foundation to enjoy members-only special events and discounts on performances. Members also have the opportunity to reserve the gardens for private events. To become a member, contact Alicia Ji at aji@clarrellestate.com.au.

168. What does the Web page focus on?

- (A) An overview of an attraction
- (B) A town’s cultural festival
- (C) A local gardening club
- (D) An opportunity to buy art

169. What is indicated about the manor house?

- (A) It is available for private parties.
- (B) It is part of an old estate.
- (C) It hosts concerts by local musicians.
- (D) It has recently been renovated.

170. According to the Web page, what has happened over the last three years?

- (A) A new building has been constructed.
- (B) A school of arts has been founded.
- (C) A public park has been cleaned up.
- (D) A film about Mr. Barton has been made.

171. According to the Web page, why should a person e-mail Ms. Ji?

- (A) To purchase tickets to a performance
- (B) To get help in using a Web page
- (C) To request an updated event schedule
- (D) To inquire about a foundation membership

Questions 172-175 refer to the following job advertisement.

Finance Director

The Palliz Foundation seeks a finance director to be a member of our senior leadership team. This is a supervisory position reporting directly to the foundation president. — [1] —. The finance director manages the seven-member finance department, including the payroll manager and accounting director. The finance director is responsible for the oversight and maintenance of accounting and purchasing systems. — [2] —. The person in this position monitors internal control procedures and ensures compliance with legal obligations. — [3] —. Additional responsibilities include disbursement, investment, and management of all company funds, development of financial policies and practices, budget preparation, and creation of reports for the board of directors.

Preference will be given to current employees. — [4] —. Interested parties should submit a résumé listing their qualifications to the human resources department at humanresources@pallizfoundation.org no later than 4:30 P.M. on Friday, April 23.

172. Who supervises the finance director?

- (A) The foundation president
- (B) The payroll manager
- (C) The accounting director
- (D) The board of directors

173. What information about the position is included in the job advertisement?

- (A) Salary
- (B) Schedule
- (C) Qualifications
- (D) Duties

174. How can candidates apply for the position?

- (A) By visiting a booth at a job fair
- (B) By e-mailing a résumé to the personnel office
- (C) By uploading a résumé to a Web page
- (D) By completing an online application form

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"However, highly qualified external candidates are encouraged to apply."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following e-mails.

To:	Bridget Morandi
From:	Marybeth Wright
Date:	March 23
Subject:	Refund request

Hi Bridget,

I was wondering if you have heard from Sujata Reddy. She was enrolled in the painting class I teach on Tuesday and Thursday. She was only able to attend for the first week because another commitment came up. She said she asked someone in the Tucson Adult School office if she could drop the class, and she has requested a refund of the course tuition.

She said she hasn't received her refund yet. Did she contact you?

Best,

Marybeth Wright

To:	Marybeth Wright
From:	Bridget Morandi
Date:	March 24
Subject:	Re: Refund request

Hi Marybeth,

The name is familiar, but Ms. Reddy hasn't been in touch with me personally. Actually, I'm not the person she should contact. I just handle the scheduling as well as ordering supplies for the art classes.

I don't know who Ms. Reddy spoke to. According to our refund policy on the Tucson Adult School Web site, refunds are only granted if they are requested before the class begins or if there is a documented health reason for dropping the class. In the case of a health reason, the amount of the refund will be based on the number of classes completed.

Maybe Ms. Reddy can attend your second semester class instead of this semester's. That would be my suggestion.

Bridget Morandi

176. Who most likely is Ms. Wright?

- (A) A scheduling coordinator
- (B) A vice principal
- (C) An art gallery owner
- (D) An adult education teacher

177. Why did Ms. Wright send an e-mail to Ms. Morandi?

- (A) To decline an invitation
- (B) To propose a solution
- (C) To ask for information
- (D) To reschedule a meeting

178. In the first e-mail, the word “drop” in paragraph 1, line 4, is closest in meaning to

- (A) slip
- (B) quit
- (C) lower
- (D) slow

179. Why most likely has Ms. Reddy not yet received a tuition refund?

- (A) The registration office has been closed.
- (B) The refund check is still in the mail.
- (C) She failed to submit her request in writing.
- (D) She already attended part of the class.

180. What does Ms. Morandi suggest that Ms. Reddy may be able to do?

- (A) Use her previously paid tuition to take a future class
- (B) Find the same class at another adult school
- (C) Attend half the class and still receive credit
- (D) Contact the teacher to arrange for private tutoring

Questions 181-185 refer to the following article and letter to the editor.

New Bakery Coming to Town

OREVALE CITY (October 14)—A Cresson's Bakery is opening soon at the corner of Canton Avenue and Ridley Street. The location will be the national chain's first within the city limits. Like all Cresson's Bakery stores, it will operate seven days a week.

The only similar business in the vicinity is the Donut Station on the Kupperman University campus. Cresson's Bakery will offer breakfast sandwiches and fruit juices in addition to its signature coffee and baked goods. The company is following its revised business model to open compact facilities rather than sit-down eateries. This means the Orevale City location will offer takeout and drive-through service only.

The bakery will occupy Canton Avenue's smallest vacant lot. Approval for the project followed a public hearing where area residents voiced mixed opinions.

Gina Holton, who lives on Paxton Road, said she liked the idea of having a new bakery in her neighborhood but worries about traffic congestion on Ridley Street. As evidence, she presented pictures of heavy vehicle traffic there. Wofford Drive resident Steven Lu said he would enjoy having a convenient place to grab a quick snack.

Cresson's Bakery is slated to welcome its first customers in early March.

Dear Editor,

As a lifelong resident of Orevale City, I appreciate your coverage of Cresson's Bakery. Unfortunately, the October 14 article contained some inaccurate information. The photos that I shared during the public hearing captured images of traffic congestion in front of my house. Also, as a member of the city's Historic Preservation Committee, I was primarily concerned about the bakery's architecture. The initial building design for Cresson's Bakery was contemporary. I am pleased to report that the chain has agreed to modify the exterior so that it blends in better with the older structures surrounding it.

Sincerely,
Gina Holton

181. What is indicated about Orevale City?
- (A) It has little open land for development.
 - (B) It has two warehouse districts.
 - (C) It is home to a university.
 - (D) It has a growing population.
182. What is different about new Cresson's Bakery locations?
- (A) They replicate historic architectural features.
 - (B) They offer a wider variety of baked goods.
 - (C) They do not offer seating for customers.
 - (D) They are located outside of city centers.
183. What is indicated about Mr. Lu?
- (A) He is Ms. Holton's next-door neighbor.
 - (B) He plans to patronize Cresson's Bakery.
 - (C) He recently moved to Orevale City.
 - (D) He is a member of a historic preservation group.
184. Where did Ms. Holton take photos of vehicle traffic?
- (A) On Canton Avenue
 - (B) On Wofford Drive
 - (C) On Ridley Street
 - (D) On Paxton Road
185. What does the letter suggest about Ms. Holton?
- (A) She is happy that a building design was changed.
 - (B) She is planning to start her own bakery business.
 - (C) She did not attend a public hearing.
 - (D) She wants to submit an article to the newspaper.

Questions 186-190 refer to the following letter, article, and notice.

Brandy Mortimer
Raxconnect, Inc.
620 Weir Road
Glasgow G91 9HX

11 March

Alyssa Susilo
29 Lefroy Street
Glasgow G3 7BQ

Dear Ms. Susilo,

As you may know, Raxconnect has been expanding its services in the Glasgow area over the past year. Our new fibre-optic cable lines offer faster and more reliable service and eliminate the need for aboveground wiring. In order for the system to work, we need to install Internet connection devices throughout the city. Phase 1 of our construction work involved City Centre. Phase 2 involved West End. Although Phase 2 took longer than expected, we were able to expedite Phase 3 and get back on schedule. Phase 4 is now ready to begin in your area.

Raxconnect would like to place a small Internet connection hub on your property at 29 Lefroy Street. Because of its central location on the street, your front yard would make an optimal connection point. Please call us at 0141 496 0001 by 10 April to let us know whether we may proceed. Thank you.

Sincerely,

Brandy Mortimer

Brandy Mortimer, Utilities Adviser

Raxconnect Expands Service

GLASGOW (14 March)—After unexpected delays in West End, Raxconnect has finally completed the latest phase of its project to install fibre-optic cable throughout the city. Residents and businesses in Southside are now enjoying faster Internet service.

For the next phase of the project, in Finnieston, Raxconnect has identified key locations for connection hubs and is currently reaching out to residents and homeowners so that work can begin as soon as possible.

The moves follow an announcement made earlier this year that Raxconnect had invested £350 million to expand its network. Local officials hope that the project brings new business and spending to their neighbourhoods.

Notice of Temporary Road Closure

Please be aware that construction at 29 Lefroy Street will result in the closure of the entire street. The closure will last from Monday, 31 May, until Tuesday, 8 June. During that period, automobile access will be limited to residents who live on Lefroy Street.

- 186.** What is the main purpose of the letter?
- (A) To apologize for poor Internet service
 - (B) To seek permission from a property owner
 - (C) To provide an explanation for a delay
 - (D) To persuade a customer to switch Internet providers
- 187.** What is suggested about Finnieston in the article?
- (A) It recently experienced power outages.
 - (B) It houses Raxconnect's headquarters.
 - (C) It will require only one connection hub.
 - (D) It will soon have upgraded Internet service.
- 188.** Which phase of Raxconnect's project took place in Southside?
- (A) Phase 1
 - (B) Phase 2
 - (C) Phase 3
 - (D) Phase 4
- 189.** What can be concluded about Ms. Susilo?
- (A) She agreed to Ms. Mortimer's request.
 - (B) She is employed by Raxconnect.
 - (C) She plans to move to a different Glasgow neighborhood.
 - (D) She produces video content for the Internet.
- 190.** What does the notice suggest about people who live on Lefroy Street?
- (A) They will have access to a shuttle service to their homes.
 - (B) They will receive free Internet service for one week.
 - (C) They will be asked to fill out a form when Raxconnect's work is done.
 - (D) They will be able to use the street during construction.

Questions 191-195 refer to the following press release, e-mail, and review.

FOR IMMEDIATE RELEASE

Contact: Kevin Oessenich, kevin.o@albertandannies.com.au

GOOLWA (2 November)—Yesterday, Albert and Annie's, a leading maker of gourmet frozen desserts, unveiled several new treats: Triple Time Chocolate ice cream, a waltz of light and dark chocolate with a chocolate crumb swirl; Toffee Spree, a vanilla and toffee ice cream with sweet biscuit infusions; and a raspberry sorbet, featuring bits of real fruit. The new products are expected to be in Australian stores by mid-November.

The company was founded 25 years ago by Albert and Annie Grundon, president and CEO, respectively. Earlier this year, they announced the opening of a South African division. South African retailers will get access to a number of Albert and Annie's products in mid-December.

To:	Kevin Oessenich <kevin.o@albertandannies.com.au>
From:	Skye Botha <sbotha@westerncapeeats.co.za>
Date:	3 November
Subject:	Interview request

Dear Mr. Oessenich,

I am a reporter for Western Cape Eats, a news site for food lovers in the Cape Town area. I would very much like to interview one or both of your company's founders about your products and to find out which products will be available here in South Africa. My readers are eager to know what to expect. Readers would also like to know if Albert and Annie's will be promoting itself at this year's Wooden Sailboat Festival. Most local businesses rent booths there as it is a major event.

The interview can be conducted by phone or video chat. I look forward to your reply.

Sincerely,

Skye Botha

https://www.westerncapeeats.co.za/reviews			
About	News	Events	Reviews
<p>Jim Sato, 31 December</p> <p>Your article informing me about Albert and Annie's, an ice-cream company that just came to South Africa, gave me one more reason to attend the annual Wooden Sailboat Festival. I got to sample some sensational ice creams at Albert and Annie's booth. The booth offered three amazing flavours: Coffee Truffle, Fudge Mint, and Chocolate Pretzel Delight. In your article, Mr. Oessenich stated that these would be the first flavours to be rolled out to grocery outlets in South Africa and that more will become available over time. I can't wait!</p>			

191. What is announced in the press release?
- (A) The merger of two companies
 - (B) The retirement of a company's leaders
 - (C) The expansion of a product line
 - (D) The relocation of a production plant
192. What does the press release suggest about Albert and Annie's South African division?
- (A) It will open in mid-November.
 - (B) It will not be hiring until mid-December.
 - (C) It will soon launch its own Web site.
 - (D) It will not sell ice cream directly to consumers.
193. According to the e-mail, what are Ms. Botha's readers interested in?
- (A) Tasting new foods
 - (B) Renting a festival booth
 - (C) Opening a business
 - (D) Writing reviews of food products
194. What is indicated about Ms. Botha?
- (A) She plans to attend the Wooden Sailboat Festival.
 - (B) She grew up in the Cape Town area.
 - (C) She wants to talk to Mr. and Ms. Grundon.
 - (D) She applied for a job in Albert and Annie's South African division.
195. What can be concluded about Albert and Annie's booth at the festival?
- (A) It was staffed by Mr. Oessenich.
 - (B) It did not have coffee ice cream when Mr. Sato arrived.
 - (C) It was one of three booths featuring frozen desserts.
 - (D) It did not offer samples of the company's newest flavors.

Questions 196-200 refer to the following blog post and online forms.

Ben's Nonprofit Burst—*Resources for those who work in the nonprofit sector*

Getting Grants

Posted on August 18 by Ben Fineman

Grant writing is the art of completing applications for financial aid offered by government agencies, schools, corporations, or other entities. There is huge competition for grants and no room for mediocrity in grant writing. To improve your grant-writing skills, consider taking an online course taught by Kristina Gilliam of Meadow Park University. Her Writing Great Grants course is divided into four 90-minute interactive sessions. It is designed for people with some basic knowledge of grant writing. These Monday evening classes run from November 15 to December 6. For details and registration, visit www.kristinagilliam.ca/course. Use the promo code NPBURST at checkout to get 15 percent off the \$350 tuition. This code expires on September 30. On October 1, only full-price registration will be available until the final registration day, November 1.

www.kristinagilliam.ca/feedback

Thank you for participating in my Writing Great Grants course. Please take a moment to tell me about your experience by filling out the form below.

Name: Natalie Ballard

Location: Winnipeg

Comment: Relatively short compared to other writing courses I've taken, Writing Great Grants provided a decent overview. I was impressed to learn that the instructor helped companies get millions of dollars in grants during her career, and I'm glad to now have her as a resource if I ever get hired as a grant writer. Fortunately, I used Ben's Nonprofit Burst's promo code when I registered. Otherwise, I'd have considered the tuition too high. The Web site gave me the impression that Ms. Gilliam would include more specifics about the actual writing process than she did.

www.kristinagilliam.ca/feedback

Thank you for participating in my Writing Great Grants course. Please take a moment to tell me about your experience by filling out the form below.

Name: Paul Voigt

Location: Toronto

Comment: This was a great course overall. The instructor shared a wealth of valuable insights, including her experiences as the founder of Orden International. I never realized that grant-writing firms even existed! I might start one of my own if I ever leave my current grant-writing job. The course focused mainly on researching grant opportunities and analyzing samples of successful grant applications. When several of us asked for specific writing tips during the final session, Ms. Gilliam simply referred us to other resources. The course description on her Web site was a bit misleading in that regard.

196. What is the purpose of the blog post?
- (A) To provide grant-writing tips
 - (B) To recommend a learning experience
 - (C) To spotlight an employee
 - (D) To preview changes to a Web site
197. According to Mr. Fineman, when does the registration period end?
- (A) On September 30
 - (B) On October 1
 - (C) On November 1
 - (D) On December 6
198. What is indicated about Ms. Ballard?
- (A) She registered for the grant-writing course before October 1.
 - (B) She currently works as a grant writer.
 - (C) She took a course from Ms. Gilliam on a previous occasion.
 - (D) She edits Mr. Fineman's blog posts.
199. What is true about Ms. Ballard and Mr. Voigt?
- (A) They attended a class together in Winnipeg.
 - (B) They have been interviewed by Mr. Fineman.
 - (C) They want to learn how to research grant opportunities.
 - (D) They noticed the same weakness in the Writing Great Grants course.
200. What does Mr. Voigt indicate about Ms. Gilliam?
- (A) She lives in Toronto.
 - (B) She started a grant-writing firm.
 - (C) She wrote a grant for Mr. Fineman.
 - (D) She authored a grant-writing manual.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

실전 TEST

07

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



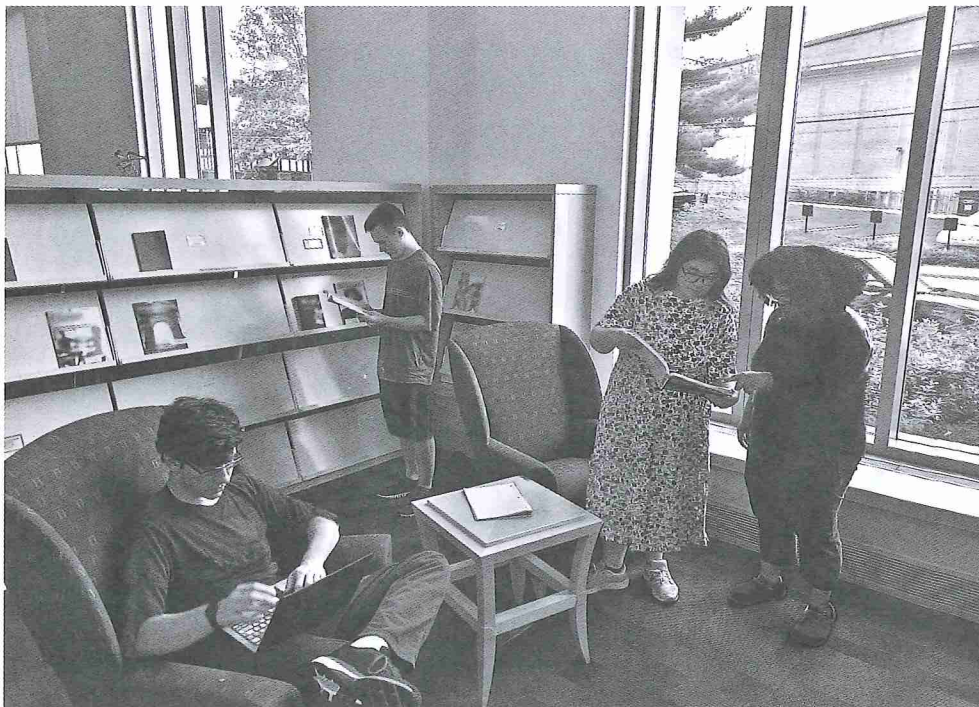
2.



3.



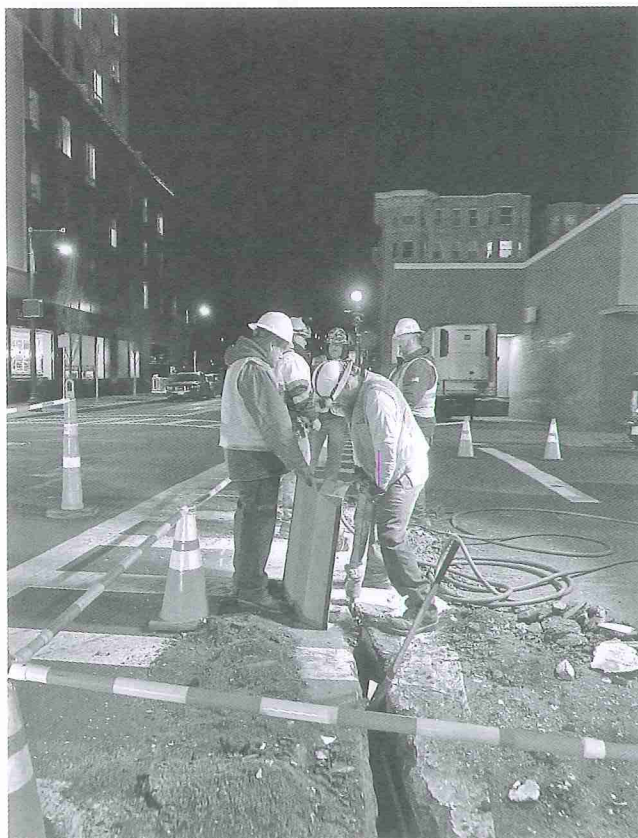
4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- | | |
|--|--|
| 7. Mark your answer on your answer sheet. | 20. Mark your answer on your answer sheet. |
| 8. Mark your answer on your answer sheet. | 21. Mark your answer on your answer sheet. |
| 9. Mark your answer on your answer sheet. | 22. Mark your answer on your answer sheet. |
| 10. Mark your answer on your answer sheet. | 23. Mark your answer on your answer sheet. |
| 11. Mark your answer on your answer sheet. | 24. Mark your answer on your answer sheet. |
| 12. Mark your answer on your answer sheet. | 25. Mark your answer on your answer sheet. |
| 13. Mark your answer on your answer sheet. | 26. Mark your answer on your answer sheet. |
| 14. Mark your answer on your answer sheet. | 27. Mark your answer on your answer sheet. |
| 15. Mark your answer on your answer sheet. | 28. Mark your answer on your answer sheet. |
| 16. Mark your answer on your answer sheet. | 29. Mark your answer on your answer sheet. |
| 17. Mark your answer on your answer sheet. | 30. Mark your answer on your answer sheet. |
| 18. Mark your answer on your answer sheet. | 31. Mark your answer on your answer sheet. |
| 19. Mark your answer on your answer sheet. | |

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What are the speakers discussing?
(A) Moving to a new office
(B) Painting some walls
(C) Purchasing some furniture
(D) Raising employee salaries
33. What did the woman ask a team about?
(A) Group assignments
(B) Vacation schedules
(C) Software preferences
(D) Work-from-home dates
34. What does the man offer to do?
(A) Contact some businesses
(B) Get a manager's approval
(C) Calculate some costs
(D) Send a notification e-mail
-
35. Where do the speakers most likely work?
(A) At an appliance store
(B) At a restaurant
(C) At a food-manufacturing plant
(D) At a cooking school
36. What problem does the man mention?
(A) Some uniforms have not been delivered.
(B) Some paperwork was misfiled.
(C) A business will be understaffed.
(D) A permit has not been approved.
37. What does the woman say she will do?
(A) Schedule an upcoming training session
(B) Inform customers of a potential delay
(C) Work an extra shift
(D) Contact a vendor
-
38. What was the woman hired to do for a video game?
(A) Provide feedback
(B) Create some animations
(C) Compose a musical score
(D) Write a script
39. According to the man, who has a video game been designed for?
(A) Medical personnel
(B) Human resource specialists
(C) Delivery drivers
(D) Assembly-line workers
40. What does the man invite the woman to do?
(A) Store her items in a locker
(B) Tour a building
(C) Choose a place to work
(D) Get some food
-
41. Why did the man come to the woman's office?
(A) To discuss a report
(B) To deliver some tools
(C) To review job applications
(D) To make a repair
42. What does the man ask the woman to do?
(A) Provide a signature
(B) Confirm a budget
(C) Print a document
(D) Clear a work space
43. What does the man notice?
(A) An item is not a standard size.
(B) Some information is missing.
(C) A cord is unplugged.
(D) A manual is not accurate.
-

44. Why is the woman calling?
(A) To report a power outage
(B) To inquire about a bill
(C) To get advice about energy savings
(D) To transfer a service to a new location
45. What did the woman do a month ago?
(A) She had solar panels installed.
(B) She changed banks.
(C) She took a vacation.
(D) She opened a business.
46. What does the man say the woman needs to do?
(A) Schedule an inspection
(B) Talk to a building manager
(C) Complete an online form
(D) Pay an extra fee
-
47. Who most likely is the woman?
(A) A research scientist
(B) An advertising executive
(C) A software engineer
(D) A dentist
48. What does the woman say she has decided to do?
(A) Accept a job offer
(B) Purchase some equipment
(C) Move to a new office
(D) Take a training course
49. What do the men say are available?
(A) Some preliminary sketches
(B) Some consultation services
(C) Payment plans
(D) User manuals
-
50. Who most likely is the man?
(A) A sales representative
(B) A restaurant chef
(C) A repair technician
(D) A health inspector
51. What does the man offer to do?
(A) Reduce a price
(B) Expedite an order
(C) Post an online notice
(D) Photograph some items
52. Why does the woman say she is concerned?
(A) Profits have decreased.
(B) A competitor has recently opened.
(C) Some supplies may run out.
(D) Her business Web site is down.
-
53. Where does the woman most likely work?
(A) At an elementary school
(B) At a pet store
(C) At a medical clinic
(D) At a department store
54. What do the men suggest doing?
(A) Upgrading a sound system
(B) Installing a fish tank
(C) Changing a color scheme
(D) Replacing some flooring
55. How will some measurements be used?
(A) To draft a cost estimate
(B) To purchase some bookshelves
(C) To decide what materials to use
(D) To apply for a building permit
-

56. Where most likely are the speakers?
- (A) At a car show
 - (B) At a job fair
 - (C) At a training workshop
 - (D) At a product launch
57. What does the man imply when he says, "I'm very interested in learning"?
- (A) He met a deadline earlier than expected.
 - (B) He requires more product information.
 - (C) He has many hobbies.
 - (D) He lacks experience.
58. What does the woman give the man?
- (A) A brochure
 - (B) A business card
 - (C) A company T-shirt
 - (D) An event schedule
-
59. What is the man organizing?
- (A) A client meeting
 - (B) A trade show
 - (C) An awards banquet
 - (D) A company outing
60. What factor influenced the man's selection?
- (A) Affordability
 - (B) Proximity
 - (C) Positive reviews
 - (D) Catering options
61. What does the woman imply when she says, "We book at least six months in advance"?
- (A) A colleague is mistaken about a date.
 - (B) A request might not be accommodated.
 - (C) A decision needs to be made soon.
 - (D) A cancellation will not be possible.
-

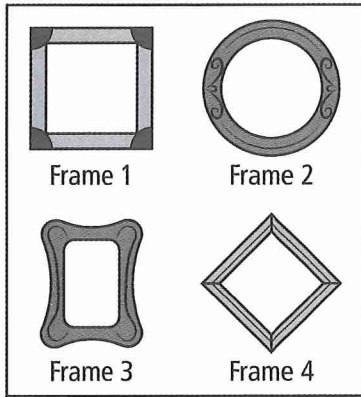
Professional Cleaning!



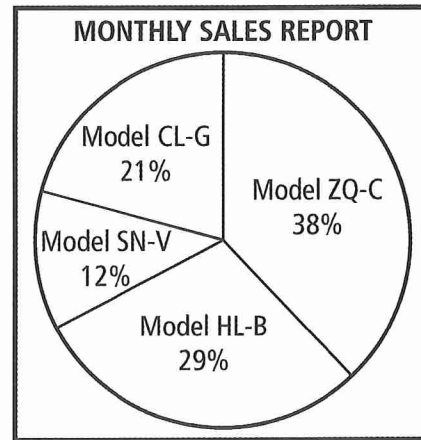
Cost by size of business

100 square meters	\$70
200 square meters	\$140
300 square meters	\$200
400 square meters	\$300

62. What was the woman uncertain about?
- (A) Transportation costs
 - (B) Weekend availability
 - (C) A company's reputation
 - (D) Membership fees
63. Look at the graphic. How much will the woman be charged?
- (A) \$70
 - (B) \$140
 - (C) \$200
 - (D) \$300
64. What does the man recommend Star Services to do?
- (A) Manage payroll
 - (B) Install mirrors
 - (C) Shampoo the carpets
 - (D) Clean the windows
-



65. What is the man having framed?
- (A) An invitation
 - (B) A photograph
 - (C) A diploma
 - (D) A painting
66. Look at the graphic. Which frame will the man most likely select?
- (A) Frame 1
 - (B) Frame 2
 - (C) Frame 3
 - (D) Frame 4
67. What is included in the price?
- (A) Delivery
 - (B) Labor
 - (C) Gift wrapping
 - (D) UV glass



68. Why did the woman miss an update?
- (A) She was on vacation.
 - (B) She was meeting with clients.
 - (C) She was training new employees.
 - (D) She was at a medical appointment.
69. Look at the graphic. Which model are the speakers discussing?
- (A) Model ZQ-C
 - (B) Model HL-B
 - (C) Model SN-V
 - (D) Model CL-G
70. According to the woman, what do customers like about an air-conditioner model?
- (A) It is quiet.
 - (B) It is easy to install.
 - (C) It is energy efficient.
 - (D) It is inexpensive.

PART 4

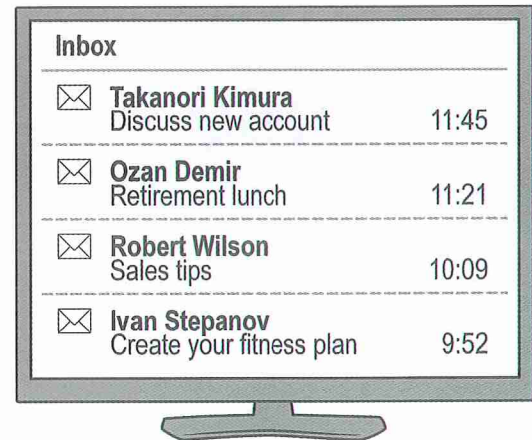
Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What type of company does the speaker work for?
(A) A technology consulting firm
(B) A landscaping company
(C) A construction company
(D) A law firm
72. What good news does the speaker share about the company?
(A) It won a city contract.
(B) It will expand its headquarters.
(C) It has won an industry award.
(D) Its profits have increased.
73. What does the speaker say he will do later this week?
(A) Purchase new equipment
(B) Update some software
(C) Contact an advertising agency
(D) Post some job openings
-
74. Where does the talk most likely take place?
(A) At a press conference
(B) At a trade show
(C) At an award ceremony
(D) At a sports competition
75. What aspect of a product does the speaker mention?
(A) Its improved graphics
(B) Its fast download speeds
(C) Its high-quality audio
(D) Its smartphone compatibility
76. What does the speaker say the listeners can do after the talk?
(A) Start a free trial
(B) Speak to a representative
(C) Enjoy some refreshments
(D) Enter a contest
-
77. Where is the meeting most likely taking place?
(A) At a farm
(B) At a cafeteria
(C) At a warehouse
(D) At a grocery store
78. What does the speaker say is required?
(A) Requesting vacation time in advance
(B) Updating employee contact information
(C) Wearing the appropriate clothing
(D) Completing some employee training
79. What did the speaker find out about this week?
(A) Business has been slower than usual.
(B) Inventory has been running low.
(C) Employees have been missing meetings.
(D) Workers have been taking extended breaks.
-
80. What type of business is coming to an area?
(A) A research facility
(B) A delivery service
(C) A computer repair company
(D) An electronics manufacturer
81. Why was a specific location chosen?
(A) It is near public transportation.
(B) It is affordable.
(C) It is near an educational institution.
(D) It will attract a lot of customers.
82. How can the listeners find out more information?
(A) By attending an event
(B) By visiting a Web site
(C) By contacting a city official
(D) By subscribing to a newsletter
-

83. What is the broadcast mainly about?
(A) The announcement of a sporting competition
(B) The completion of a construction project
(C) The closing of a local business
(D) The election of a city official
84. According to the speaker, which industry will benefit from an event?
(A) Technology
(B) Manufacturing
(C) Fishing
(D) Tourism
85. Why does the speaker say, "that's less than taking the ferry"?
(A) To show surprise
(B) To stress a disadvantage
(C) To acknowledge a mistake
(D) To offer a counterargument
-
86. What kind of business does the speaker work for?
(A) A publicity agency
(B) A plastic bag manufacturer
(C) An accounting firm
(D) A grocery store
87. What does the speaker mainly discuss?
(A) Upgrading the bookkeeping system
(B) Preparing for a new regulation
(C) Revising a company logo
(D) Increasing online advertising
88. What does the speaker expect one of the listeners to do?
(A) Contact another department
(B) Draft a timeline
(C) Find a new supplier
(D) Design a showroom layout
-
89. Who most likely is the speaker?
(A) A journalist
(B) An accountant
(C) A restaurant owner
(D) A customer service representative
90. What does the speaker say she needs the listener to do?
(A) Contact some clients
(B) Check an inventory list
(C) Create a marketing campaign
(D) Scan some information
91. Why does the speaker say, "we're offering a workshop on that topic next month"?
(A) To reject an invitation
(B) To explain a delay
(C) To make a recommendation
(D) To ask for help
-
92. What is the speaker discussing?
(A) Updating a database
(B) Hiring more staff
(C) Revising safety guidelines
(D) Purchasing supplies
93. Where does the speaker most likely work?
(A) At a warehouse
(B) At a fitness center
(C) At a home-improvement store
(D) At a cleaning service
94. What does the speaker imply when he says, "Tunji, I think you have a free hour tomorrow morning"?
(A) Tunji should complete the task.
(B) Tunji can attend the client meeting.
(C) Tunji's schedule needs to be corrected.
(D) Tunji can leave work early.
-

Item Name	Color	Price per Box
Toy cars	Red	\$15
Toy cars	Mixed colors	\$17
Plastic jewelry	Mixed colors	\$18
Key chains	Blue	\$14

95. Where does the speaker work?
- (A) At a community center
(B) At a car repair shop
(C) At a supermarket
(D) At a department store
96. Look at the graphic. How much will the speaker pay for today's order?
- (A) \$15
(B) \$17
(C) \$18
(D) \$14
97. What does the speaker want to install?
- (A) A beverage vending machine
(B) An air-conditioning unit
(C) Some security cameras
(D) Some carpeting



98. Look at the graphic. Who is the speaker?
- (A) Takanori Kimura
(B) Ozan Demir
(C) Robert Wilson
(D) Ivan Stepanov
99. How is the company trying to increase participation in a program?
- (A) By offering free snacks
(B) By providing paid time off
(C) By awarding a salary increase
(D) By giving away a free trip
100. What will the speaker do next?
- (A) Introduce some committee members
(B) Review some sales figures
(C) Pass out tickets to an upcoming event
(D) Give examples of employee goals

This is the end of the Listening test.

실전 TEST

07

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The Sandville Community Center received ----- of art supplies.

(A) donating
(B) donated
(C) donations
(D) donate

105. Mr. Kwon ----- guided the proposal through the difficult approval process.

(A) skillful
(B) skilled
(C) skill
(D) skillfully

102. The sales associates often ----- potential client accounts at the weekly meeting.

(A) discusses
(B) discuss
(C) discussion
(D) discussing

106. The Standbridge Company ----- its staff to work remotely one or two days each week.

(A) understands
(B) participates
(C) encourages
(D) remembers

103. Ravelia Hotels is building a hotel ----- Wingate Mall.

(A) up to
(B) since
(C) next to
(D) throughout

107. Please arrive ten minutes before your appointment to allow enough ----- to fill out some paperwork.

(A) time
(B) staff
(C) seats
(D) funds

104. Starting this Thursday, all Tenacore employees will be required to wear ----- official uniforms.

(A) their
(B) themselves
(C) they
(D) them

108. ----- you have any questions about the updated contract, please contact Human Resources.

(A) If
(B) Though
(C) Either
(D) Beyond

109. The printed ----- for the upcoming musical are kept in the theater director's office.
 (A) advertisements
 (B) advertises
 (C) advertised
 (D) advertise
110. Laboratory chemicals should be stored no ----- than eye level and never on top of a tall cabinet.
 (A) upper
 (B) further
 (C) longer
 (D) higher
111. According to Reilly's vehicle fleet manager, ----- company delivery vans will be serviced in August.
 (A) much
 (B) total
 (C) all
 (D) highly
112. Because airlines ----- revise baggage-check policies, passengers should check for updates before a flight.
 (A) occasion
 (B) occasional
 (C) occasions
 (D) occasionally
113. Contracts for the Queen's Landing project should be placed in an ----- stack on the supervisor's desk.
 (A) organize
 (B) organizer
 (C) organized
 (D) organizing
114. Some board members ----- that Mr. Saito's sales forecasts are too optimistic.
 (A) need
 (B) pause
 (C) refuse
 (D) suspect
115. Ms. Koffler is confident ----- the new manager will improve the department's productivity.
 (A) in
 (B) well
 (C) that
 (D) both
116. The wooden barn on the Eastwood property is so ----- deteriorated that it is unlikely to be salvaged.
 (A) formerly
 (B) badly
 (C) briefly
 (D) exactly
117. Roseville Resort is offering discounted accommodations ----- its first month of operation.
 (A) during
 (B) among
 (C) in front of
 (D) away from
118. Although the look of the new mobile phone model is ----- the previous one, the call quality is much improved.
 (A) similar to
 (B) involved in
 (C) happy with
 (D) occupied by
119. Dr. Simone Beaumont ----- to head of Research and Development at Brodeur Technology last week.
 (A) promoted
 (B) was promoted
 (C) promotes
 (D) is promoting
120. Enertek Industries is developing an ----- safe method for refining lithium.
 (A) environmentalist
 (B) environments
 (C) environmental
 (D) environmentally

121. Before starting the motor, make sure the brake is -----.
- (A) engage
 - (B) engages
 - (C) engagement
 - (D) engaged
122. Henderson Technical College offers introductory computer ----- for free to community members.
- (A) purchases
 - (B) lessons
 - (C) graphics
 - (D) users
123. No fees will be charged for the time the agency ----- to search for records.
- (A) looks
 - (B) examines
 - (C) takes
 - (D) inspects
124. The Durand Concert Hall, ----- was built 80 years ago, has undergone a complete renovation.
- (A) where
 - (B) each
 - (C) there
 - (D) which
125. There may be flaws in the computer code that we are not ----- aware of.
- (A) yet
 - (B) soon
 - (C) far
 - (D) lately
126. ----- who wishes to make a monetary gift to the Voltra Museum should fill out the form at the back of the brochure.
- (A) Anyone
 - (B) Whichever
 - (C) Each other
 - (D) Those
127. Companies that seek a stable workforce should focus on employee ----- as well as recruitment.
- (A) agents
 - (B) coverage
 - (C) retention
 - (D) authentication
128. ----- a new user-friendly interface on its Web site, the Kramer-Lee Company reported improved customer satisfaction.
- (A) Furthermore
 - (B) Owing to
 - (C) Subsequently
 - (D) At one time
129. Chef Wingert is reluctant to open a second location of Antoine's Pizza ----- interest from many of his customers.
- (A) overall
 - (B) in addition to
 - (C) despite
 - (D) on the whole
130. ----- thinking by Ms. Blakely's marketing team helped increase sales of the Mindi motorcycle.
- (A) Relative
 - (B) Potential
 - (C) Distant
 - (D) Creative

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following Web page.

Slipcovers

Glen and Meadows Home Goods now sells a variety of practical covers ----- your chairs and sofas. Our slipcovers are available in a wide selection of sizes and colors. We have many options for your most heavily used ----- . There are many beautiful stain-resistant fabrics to choose from. ----- . If the use of synthetic materials is a concern, you can select from our Naturals Collection. Whatever your interior design plans, you can ----- change the look of any room with Glen and Meadows slipcovers.

131. (A) protect
(B) to protect
(C) are protecting
(D) protected

134. (A) quicken
(B) quickly
(C) quicker
(D) quick

132. (A) furniture
(B) systems
(C) appliances
(D) routes

133. (A) They do not hold up well with frequent use.
(B) They are no longer available on our online store.
(C) And we are adding more options every week.
(D) We find them fun and easy to wear.

Questions 135-138 refer to the following e-mail.

To: All Staff <staff@kelseytech.co.uk>
From: Kosei Masutani <kmasutani@kelseytech.co.uk>
Subject: Information
Date: 26 January

Some of you may have felt a bit ----- while sitting at your desk this morning. That's because
135.
one of the heating units in our building is broken. Unfortunately, the repair crew cannot come to
fix the problem until Thursday. The open office space on the lower level is the most affected
area, with only some heat. Our interns are ----- there, so they will be assigned temporary office
136.
spaces on other floors. -----, upon arrival tomorrow morning, interns will need to check in with
137.
Ms. Connor to receive their alternative work-space assignments. ----- . In the meantime, be
138.
assured we will ensure everyone's safety and resolve this quickly.

Kosei Masutani, Facilities Manager

135. (A) uncomfortable
(B) lonely
(C) prompt
(D) overwhelmed

136. (A) a location
(B) to locate
(C) locating
(D) located

137. (A) However
(B) Likewise
(C) Consequently
(D) Otherwise

138. (A) The interns will not arrive here until
June.
(B) I apologize for the inconvenience.
(C) We will soon be renovating the open
office space.
(D) Heater maintenance is sometimes
costly.

Questions 139-142 refer to the following brochure.

Southerby Designs

Southerby Designs is the leading firm in designing retail spaces and product displays in the greater Chennington area. For nearly three decades, Southerby Designs has collaborated with countless stores, _____ beautiful designs for their retail spaces. We have _____ worked with several museums and event production companies to create captivating, streamlined, and inviting visitor experiences. _____ designing retail displays to completing projects for leading cultural institutions, Southerby Designs can partner with your organization to develop the perfect design solution to fit your needs. _____. We are confident that we can develop a solution to help you!

139. (A) produced
(B) have produced
(C) was producing
(D) producing
140. (A) even
(B) instead
(C) therefore
(D) nevertheless
141. (A) By
(B) Over
(C) After
(D) From
142. (A) We worked with a large portfolio of designers and artists at that time.
(B) Contact us today and let us know what design challenges you are facing.
(C) In fact, we raised our rates for the first time last year.
(D) In contrast, our business has grown substantially over the past ten years.

GO ON TO THE NEXT PAGE 

Questions 143-146 refer to the following Web page.

Central Train Service makes it ----- than ever to give the gift of travel. Our gift cards are the
143.
perfect way to give someone special an unforgettable journey. Traveling by train can provide
passengers with a worry-free experience. ----- . Enjoy visiting amazing cities and beautiful
144.
national parks.

Central Train Service gift cards never ----- . They can be redeemed online or at any major train
145.
station. Cards can be purchased in amounts up to \$500. There are no additional ----- . The full
146.
value of the gift card can be applied to any ticket purchase.

143. (A) easily
(B) easier
(C) easy
(D) ease

145. (A) expire
(B) expiring
(C) expired
(D) expiration

144. (A) The tourists often visit Paris and London.
(B) There are several ways to change your
seat selection.
(C) Travelers are free to relax and enjoy the
adventure.
(D) Passengers must travel with personal
identification.

146. (A) comments
(B) instructions
(C) dates
(D) fees

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following Web page.

https://www.aci.com/childrens-oral-care/availableoptions			
Available Options	Toothbrushes	Mouthwash	Other Products
Artemis Consolidated Industries (ACI) is the country's leading manufacturer of a range of oral hygiene products for children and adults. Among our best sellers is Oraglit, the nation's most popular children's toothpaste. It has won various industry awards, including the Product Excellence Prize. In addition to being available on this Web site, Oraglit can also be purchased at supermarkets, pharmacies, and health food stores nationwide.			
Some Basic Facts About Oraglit			
	Flavor	Designed for Ages	Size
	Peach	18 months to 3 years	5 and 6 ounce
	Strawberry	3 to 4 years	4, 5, and 6 ounce
	Vanilla	4 to 7 years	4 and 5 ounce
	Mint	7 years and up	4 and 6 ounce

147. What is NOT stated about Oraglit?

- (A) It is widely available.
- (B) It comes in three sizes.
- (C) It has seen an increase in sales recently.
- (D) It is highly regarded within the industry.

148. What flavor of Oraglit is best for an eight-year-old child?

- (A) Peach
- (B) Strawberry
- (C) Vanilla
- (D) Mint

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Questions 149-150 refer to the following e-mail.

E-mail	
To:	Parsons Road Distribution List
From:	Alfredo Moreno
Date:	October 12
Subject:	Parsons Road

Dear Parsons Road Businesses:

Beginning in March, Parsons Road will be widened between Memorial Boulevard and Hallam Road. The project will add a center turn lane, bicycle paths, pedestrian paths, and streetlights. In addition, a side gutter will be added to improve water flow.

The Parsons Road project ties into work completed between Hallam Road and Ingraham Avenue earlier this year. This work will improve access to your businesses and increase pedestrian safety on Parsons Road, which can be quite busy. The roadwork is expected to take three months to complete. Please visit www.yorkcity.gov/parsonsrroadproject for more information.

Sincerely,

Alfredo Moreno
Community Relations Manager
Bethany Construction and Engineering

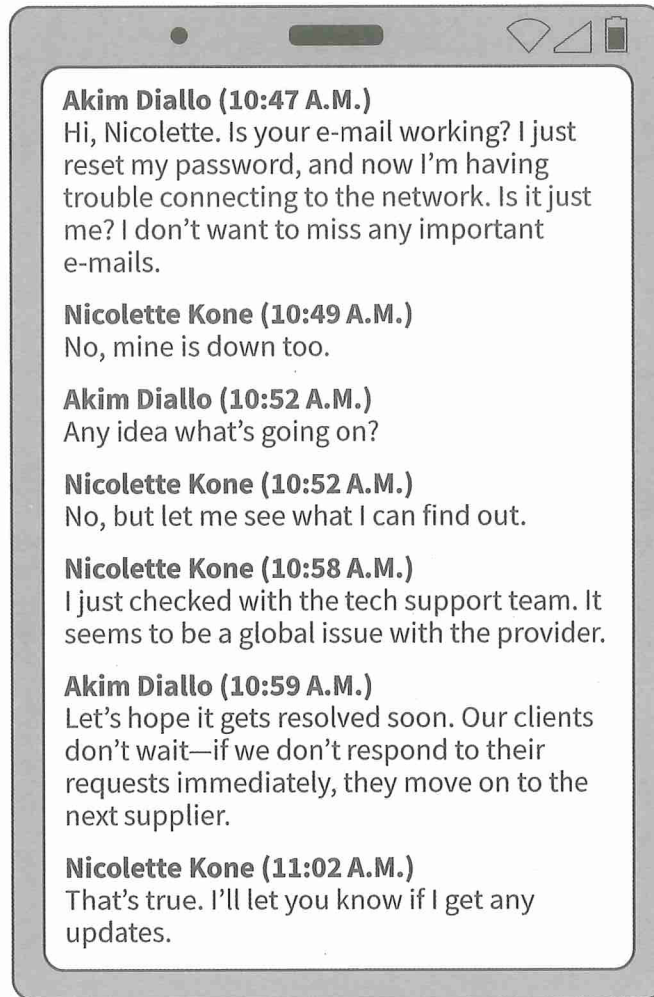
149. What is the purpose of the e-mail?

- (A) To inform local companies about upcoming construction
- (B) To request feedback on a road-improvement plan
- (C) To advise businesses about a new traffic light
- (D) To ask for help in distributing information

150. What is indicated about the Parsons Road project?

- (A) It was delayed three times.
- (B) It requires additional funding.
- (C) It is expected to begin on October 12.
- (D) It will make walking near the road safer.

Questions 151-152 refer to the following text-message chain.



151. What is Mr. Diallo unable to do?

- (A) Access his e-mail account
- (B) Locate his Internet provider
- (C) Update his résumé information
- (D) Contact the tech support team

152. At 11:02 A.M., what does Ms. Kone most likely mean when she writes, "That's true"?

- (A) She feels that the supplier makes unreasonable requests.
- (B) She understands that customers can be impatient.
- (C) She thinks her company needs a new service provider.
- (D) She expects to receive a status update soon.

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Questions 153-154 refer to the following sign.

Attention!

Some park visitors have been intentionally stacking piles of rocks as an art form or for amusement. Please refrain from doing this on park grounds, as these unofficial rock stacks can disrupt sensitive habitats and affect the area's natural beauty.

New rock piles can also endanger hikers who traditionally rely on stacked rock markers as navigational tools. Park officials are the only ones who should be stacking rocks, and they do so strategically on trails where the path may be unclear. If you see rocks that have been stacked, please leave them alone, and do not create confusion by making your own stack.

153. What is the purpose of the sign?

- (A) To describe a historic monument
- (B) To warn hikers about dangerous trails
- (C) To change a behavior of visitors
- (D) To ask for help with a building project

154. According to the sign, what do park officials do?

- (A) They coordinate group activities.
- (B) They create directional markers.
- (C) They issue resource permits.
- (D) They grant access to a scenic overlook.

Questions 155-157 refer to the following article.

Orinti Explains Web Site Updates

SAN DIEGO (May 2)—Orinti, Inc., one of North America's largest purveyors of tea, recently added a page to its Web site, listing the sources of all the tea leaves that end up in its final products. The page was created in response to recent public scrutiny over whether the company is justified in claiming that its tea is pesticide-free.

"The rumors being circulated do not reflect reality," Orinti CEO Giovanni Shaw said in a public statement issued on Tuesday. "We procure tea leaves only from producers who meet our strict quality standards. We never settle for anything less."

According to Mr. Shaw, the company also utilizes software that tracks the producer, the processing date, and other pertinent data for each batch of tea leaves.

"This level of detail is not displayed on our packaging for the simple reason that we do not have the space for it," said Mr. Shaw. "As we are committed to transparency, this information can be viewed on our Web site."

The popular blog foodnews.org was the first to call into question Orinti's assertion that its tea leaves are grown without the use of pesticides. The issue has since attracted national attention.

155. What does the company's new Web page display?

- (A) The origin of its ingredients
- (B) The steps in a production process
- (C) The results of some product testing
- (D) The process for evaluating new vendors

156. Why did Mr. Shaw issue a public statement?

- (A) To announce a policy change
- (B) To apologize for an oversight
- (C) To correct some misinformation
- (D) To reveal a new regional partner

157. What does the article suggest about Orinti, Inc.?

- (A) It is considering some packaging alternatives.
- (B) It is changing its leadership team.
- (C) It wants to keep its recipes confidential.
- (D) It gets information from an electronic tracking system.

Questions 158-160 refer to the following notice.

Learn about Woodworking

Multoniah Hardware, Inc., is offering an online video course about basic woodworking. — [1] —. The course is fun and can be completed at your own pace, and, best of all, it's free! It is divided into four prerecorded sections. — [2] —. Section 1 is an introduction to woodworking equipment, tools, and safety. — [3] —. Section 2 describes various types of wood and their appropriate uses. Section 3 introduces the fundamentals of cabinet and furniture repair. — [4] —. The final section describes the preparation of wood surfaces and a variety of popular and beautiful finishing techniques.

The course includes a downloadable instruction guide and an online chat feature that can connect participants with an experienced woodworking artisan. Sign up today at multoniahardware.com/tips/basicwoodworking.

158. What section most likely covers how to choose wood for a project?

- (A) Section 1
- (B) Section 2
- (C) Section 3
- (D) Section 4

159. According to the notice, how can participants find help while taking the course?

- (A) By buying a textbook from Multonia Hardware
- (B) By reaching out to other course participants
- (C) By visiting a Multonia Hardware location
- (D) By contacting an expert through the Web site

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Participants may take and retake as many of the sections as they wish."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 161-164 refer to the following e-mail.

E-mail	
To:	Kristen Coetzee <kcoetzee@rhyta.co.za>
From:	Anita Ngubane <angubane@clubfreshenup.co.za>
Subject:	Welcome to Club Freshen-Up
Date:	12 January

Dear Ms. Coetzee,

Thank you for joining Club Freshen-Up. We are delighted to be a part of your continuing journey to well-being for the next twelve months.

Your membership in Club Freshen-Up entitles you to a monthly delivery of six essential health-care and beauty products. Each shipment will contain a variety of individually packaged items in attractive and reusable containers. Accompanying every shipment will be an itemised receipt listing product numbers. Please refer to these numbers when contacting us with questions about a product.

Everything from vitamins to lotions to cosmetics will be chosen just for you based on the eight answers you provided in the personal-preferences questionnaire. Every item you receive is guaranteed for one full year from the date of shipment. If you wish to return an item, simply send us the unused portion along with a short note describing the reason for your dissatisfaction. Upon receipt, we will send you an alternative of equal value.

Sincerely,

Anita Ngubane
Member Services Specialist, Club Freshen-Up

161. What will a Club Freshen-Up subscriber receive every month?

- (A) Vegetarian cooking ingredients
- (B) Fitness training equipment
- (C) Household cleaning supplies
- (D) Personal care merchandise

162. What does Club Freshen-Up offer its customers?

- (A) Monthly consultations
- (B) Free shipping
- (C) A product guarantee
- (D) A print catalog

163. According to the e-mail, what should accompany every product return?

- (A) The original shipping material
- (B) A written explanation
- (C) A copy of the receipt
- (D) The preferences questionnaire

164. What will Club Freshen-Up do when it receives a product return?

- (A) Provide the customer with a discount on a future membership fee
- (B) Refund the purchase price
- (C) Replace the item with another product
- (D) Increase the number of products included in a future shipment

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Questions 165-167 refer to the following letter.

9 September

Soraya Delgado
Carrer de Bergara, 2, 08139
Sant Cugat del Valles
Barcelona, Spain

Dear Ms. Delgado,

I am writing to notify you that the board of directors has selected you to receive the Ondae Award for Leadership for the Mediterranean region. Your contributions to Allegrino Travel Agency helped place our company on the radar this year. Due to your relentless work, your direction of the "Find a New Way" marketing initiative, and your strategic development and placement of advertising, our travel agency is now one of the most recognized brands in Europe.

The award ceremony will be held at the next shareholders' meeting of Allegrino Travel Agency in Copenhagen on 19 November. I would like to ask you to consider being a featured speaker at the meeting in addition to accepting your award. I believe your insights into boosting market share and finding new ways to reframe our services would be incredibly valuable for shareholders and other employees to hear. Of course, all the expenses associated with your travel to Copenhagen would be covered by the company. Please let me know whether you will be available to accept your award and speak about your recent initiatives.

Sincerely,

Noor Darwish

Noor Darwish, CEO
Allegrino Travel Agency

165. What is indicated about Ms. Delgado's work?
- (A) It has increased public awareness of her company.
 - (B) It involves evaluating contributions made by employees.
 - (C) It includes collecting feedback from consumer surveys.
 - (D) It was instrumental in launching a new award.
166. What is Ms. Delgado asked to do?
- (A) Share her travel arrangements
 - (B) Present an award to a colleague
 - (C) Consider becoming a shareholder
 - (D) Give a speech at a company meeting

167. The word "covered" in paragraph 2, line 7, is closest in meaning to
- (A) paid
 - (B) hidden
 - (C) insured
 - (D) guarded

Questions 168-171 refer to the following text-message chain.

Vincent Benedict (9:45 A.M.) Hello. I was given your contact information by my neighbor, Ms. Ryan. You did some work in her home yesterday. I was wondering if you would be able to move a power outlet in my house.

Matt Clayton (9:55 A.M.) We can help with that. Where is the outlet? By the way, I'm adding my business partner, Denise Bosworth, to this message.

Vincent Benedict (9:57 A.M.) It's in my living room, near the floor. I want to move it up. I am going to have a television screen mounted on my wall, and it will look ugly if there are cords hanging down to the outlet.

Matt Clayton (10:00 A.M.) OK. We can do this type of work for you.

Vincent Benedict (10:02 A.M.) How much would something like that cost?

Matt Clayton (10:03 A.M.) That will probably be between one and two hours of labor. We charge \$50 per hour.

Denise Bosworth (10:05 A.M.) However, we might find pipes, insulation, or other wiring in the wall once we open it.

Vincent Benedict (10:08 A.M.) I understand. Thank you for the information. Are you available to come out and see what needs to be done?

Matt Clayton (10:12 A.M.) I will have someone from our office get in touch with you by phone to schedule a visit.

168. Why did Mr. Benedict contact Mr. Clayton?

- (A) To apply for a job
- (B) To request a service
- (C) To complain about a repair
- (D) To welcome a new neighbor

169. What most likely is Mr. Clayton's job?

- (A) Electrician
- (B) Inspector
- (C) Plumber
- (D) Salesperson

170. At 10:08 A.M., what does Mr. Benedict most likely mean when he writes, "I understand"?

- (A) He will reschedule a visit.
- (B) He will follow up with Ms. Bosworth.
- (C) He knows that the final cost may vary from the estimate.
- (D) He knows what materials need to be purchased.

171. What should Mr. Benedict expect next?

- (A) Delivery of a television
- (B) Removal of some wires
- (C) A call from Mr. Clayton's office
- (D) An invoice for completed work

Questions 172-175 refer to the following e-mail.

From:	Sita J. Kumar
To:	Homestead Natural Pharmaceuticals Staff
Subject:	News
Date:	October 10

— [1] —. Thank you all for the wonderful fifteen years I have spent with Homestead Natural Pharmaceuticals. I am especially grateful for all the coworkers and mentors I have worked with over the years. Moreover, for those who worked on the projects that I directed, your commitment to developing safe, effective medicines has always been appreciated. — [2] —.

I will be returning to India to be near my extended family. — [3] —. However, I am not leaving the field. I will be taking a job with Aithal Research, where I will continue the work of making natural pharmaceuticals. — [4] —.

I wish you all the best. Keep up the great work!

Sincerely,

Sita Kumar

172. What is one purpose of the e-mail?

- (A) To request a job transfer
- (B) To describe some pharmaceutical products
- (C) To ask for help with a new project
- (D) To announce a decision to colleagues

173. What most likely is Ms. Kumar's position at Homestead Natural Pharmaceuticals?

- (A) Accountant
- (B) Project manager
- (C) Chief executive officer
- (D) Administrative assistant

174. What is indicated about Ms. Kumar?

- (A) She is retiring from work.
- (B) She has started her own company.
- (C) She is relocating to be closer to her relatives.
- (D) She completed an internship at Aithal Research.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"I am proud that, together, we have made positive advances in our industry."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following review and e-mail.

In the Kitchen
Reviewed by Peter Gottlieb

Qi Chien understands how restaurants work. Her new book, *In the Kitchen: How to Thrive in the Restaurant Business*, expertly advises restaurant managers on handling challenges in the industry, from creating reasonable schedules for chefs to appeasing picky diners. Throughout the book, Chien offers concise, practical suggestions with easy-to-understand concepts. Overall, the book offers a colorful snapshot of the various tasks involved in the day-to-day operations of a restaurant.

Chien's book is unique among other industry guides in that she interviewed restaurant owners, managers, and customers as part of her research. She even spoke to journalists who write restaurant reviews to get a good sense of what they most prize in a dining experience. My only criticism is that the book should have also included the perspective of chefs, especially since their role is crucial to a restaurant's success. This caveat aside, *In the Kitchen* is an insightful and instructive read.

To:	editor@lakecountyherald.com
From:	qichien@rapidonline.com
Date:	August 5
Subject:	<i>In the Kitchen</i>

To the Editor:

I was delighted to read Peter Gottlieb's review of my latest book, *In the Kitchen*, in your newspaper. I have appreciated his thoughtful comments about my works over the years, even if they are sometimes negative. In this case, I was especially glad that he liked the chapter about restaurant reviewers, since initially I had been reluctant to interview journalists for the book. It is true that I could have included a greater variety of insights, but unfortunately the people whose views he most wanted to hear were just too busy to speak with me before the publishing deadline. Perhaps this is something I can address in an updated edition of the book.

Qi Chien

176. What is the focus of Ms. Chien's book?

- (A) How to properly train chefs
- (B) How to develop recipes
- (C) How to manage a restaurant
- (D) How to write an engaging story

177. What does Mr. Gottlieb indicate about Ms. Chien's writing?

- (A) It is informative.
- (B) It is outdated.
- (C) It is imaginative.
- (D) It is well organized.

178. In the review, the word "sense" in paragraph 2, line 3, is closest in meaning to

- (A) intelligence
- (B) idea
- (C) chance
- (D) direction


179. What is suggested about Mr. Gottlieb in the e-mail?

- (A) He has worked at the same company as Ms. Chien.
- (B) He met Ms. Chien at a restaurant industry conference.
- (C) He was interviewed by Ms. Chien for one of her books.
- (D) He has reviewed other books written by Ms. Chien.

180. What group of people was Ms. Chien unable to speak to before her deadline?

- (A) Chefs
- (B) Diners
- (C) Journalists
- (D) Restaurant owners

Questions 181-185 refer to the following e-mail and text message.

To:	Harriet Trimble <htrimble@decobusinessdesign.com>
From:	Karl Vinton <karl.vinton@vintapparel.com>
Date:	May 26
Subject:	Layout for Vint Apparel store
Attachment:	 Store layout

Hello, Harriet,

I am delighted you are available for this latest project; we were very pleased with your previous work. Here are some general instructions to start.

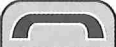

On the back wall, hang the Vint Apparel neon sign high enough to be seen over other furniture in the store. The sign has already shipped and should be delivered next Monday.

The rectangular light fixtures will also arrive on Monday. There should be four—two for each of the side walls. The racks and shelving to display clothing are already there. Please place the three circular racks in the center of the store and put the two shelving units along the left side as you enter the store. Finally, place the cashier station to the right as you enter the store.

I have attached a drawing of the layout that includes more detail.

Regards,


Karl Vinton, Owner



Harriet Trimble [8:05 A.M.]
I stopped by the Vint Apparel job site. We will have to put everything in place by June 15 because the grand opening is fast approaching. Mr. Vinton stressed that they need to start stocking merchandise the week of June 20 to be ready for the official event on July 1.

Jackson Ortega [8:06 A.M.]
We can do that.

Harriet Trimble [8:07 A.M.]
Also, there has been a change to the layout drawing. Now we are to install a mannequin display where the two shelving units were and then move the shelving units to the side walls. I will bring an updated copy for you when I come over this afternoon.



181. What does Mr. Vinton suggest in the e-mail?
- (A) He has worked with Ms. Trimble before.
 - (B) A neon sign has already been delivered to Vint Apparel's new location.
 - (C) He plans to inspect the store on Monday.
 - (D) Vint Apparel's new location is in a shopping center.
182. According to the e-mail, how many rectangular light fixtures will be delivered?
- (A) One
 - (B) Two
 - (C) Three
 - (D) Four
183. Where will the mannequin display be installed?
- (A) Against the back wall
 - (B) In the center of the store
 - (C) To the left of the entrance
 - (D) To the right of the cashier station
184. What does Ms. Trimble suggest is the date of the new Vint Apparel location's grand opening?
- (A) May 26
 - (B) June 15
 - (C) June 20
 - (D) July 1
185. What will Ms. Trimble do with the updated layout drawing?
- (A) She will hang it in her office.
 - (B) She will review it with Mr. Vinton.
 - (C) She will take it to Mr. Ortega.
 - (D) She will mail it to Vint Apparel.

Questions 186-190 refer to the following Web page and e-mails.

Foursquare Housing offers corporate housing with apartment units in the greater Miltonville area. The apartments are fully furnished and include wireless Internet service. Floor plans and photos of apartment interiors can be viewed online.

Center Tower

Located in downtown Miltonville, the ten-story building has shops on the ground level. Center Tower is on the southwest corner of Beeman Square, features a rooftop garden, and is close to public transportation.

Angora Plaza

Located near downtown Miltonville, the building has a self-service laundromat and a large parking garage. It is also close to two subway stations.

Regent Apartments

Located approximately six miles outside of Miltonville, the building features an on-site business center and is within walking distance of public transportation.

Cityview Gardens

Cityview Gardens is a complex of four two-story buildings located in Dayton, about a twenty-minute drive from downtown Miltonville. The property boasts a fitness center and a swimming pool and is adjacent to a community park. A bus line operates a route through the neighborhood.

From:	gsteuber@wardertechnology.com
To:	info@foursquarehousing.com
Date:	July 12
Subject:	Inquiry

Foursquare Housing,

I work in the human resources office of Warder Technology's Miltonville division. We are seeking an apartment that can be used by employees from outside the area who will work at our headquarters temporarily.

We need an apartment for employees who will be in Miltonville for two months or more. The apartment should have amenities like a gym and a pool.

Sincerely,

Gina Steuber

From:	info@foursquarehousing.com
To:	gsteuber@wardertechnology.com
Date:	July 12
Subject:	Information you requested
Attachment:	📎 Pricing_ Leases.pdf

Dear Ms. Steuber,

Thank you for your interest in Foursquare Housing. We have a two-bedroom apartment that will be available on August 15 that should meet your requirements. I have attached a price list for this unit and our other apartments as well. If you agree that this meets your needs, I can send a contract.

I should point out that your corporate headquarters in Beeman Square is next to apartments owned by Foursquare. One apartment here will also become available in August. This would be very convenient if you have short-term visitors.

Sincerely,

Sam Flannery
Leasing Agent

- 186.** What is true about all of the apartments listed on the Web site?
- (A) They are in downtown Miltonville.
 - (B) They are near public transportation.
 - (C) They have swimming pools.
 - (D) They are in high-rise buildings.
- 187.** What apartment would best fit the requirements mentioned by Ms. Steuber?
- (A) Center Tower
 - (B) Angora Plaza
 - (C) Regent Apartments
 - (D) Cityview Gardens
- 188.** According to Mr. Flannery, what will happen in August?
- (A) Two apartments will become available.
 - (B) Foursquare Housing will purchase a new building.
 - (C) Warder Technology will reach the end of its lease.
 - (D) An apartment building will be renovated.
- 189.** What does Mr. Flannery offer to send Ms. Steuber?
- (A) A map of Miltonville
 - (B) A rental contract
 - (C) Photos of apartments
 - (D) Resident reviews of properties
- 190.** What does Mr. Flannery suggest about Warder Technology's corporate headquarters?
- (A) It is a twenty-minute drive from Miltonville.
 - (B) It is next to the Center Tower building.
 - (C) It is on the same road as the Regent Apartments.
 - (D) It has a large parking garage.

Questions 191-195 refer to the following e-mails and Web page.

To:	Everlast Hospital Nursing Staff
From:	Gretchen Robertson
Date:	February 3
Subject:	Deonardo pilot testing

Thank you for agreeing to work with the team at Cybernetic Robotics as they tested their new robot, Deonardo, in our hospital. As you know, Deonardo was developed to allow you, our nursing staff, more time to focus on patients. This is exciting work.

It has been a month, and Cybernetic Robotics would like to hear about your experiences with Deonardo. Please use the following link to complete an online survey. The team especially wants to know about your experiences with Deonardo during the state reviewers' inspection on January 28. At the end of the survey, you may leave any additional comments you have about the robot.

www.cyberneticrobotics.com/survey/everlast/

Best regards,

Gretchen Robertson
Director, Everlast Hospital

https://www.cyberneticrobotics.com/survey/everlast/01282

Deonardo is easy to work with. I like that I don't have to tell Deonardo directly what to do. When I update patient information in our system, Deonardo's tasks are updated as well. I have been better able to concentrate on my patients because I know Deonardo takes care of little things that used to take up so much of my time. Deonardo was particularly helpful during a recent state review because it delivered patients' medications for all the nurses so that we didn't have to, and we were able to focus on patient care. I believe Deonardo helped us receive positive comments from the inspectors.

I do wish Deonardo could respond to voice commands. And occasionally, its wheels squeak as it moves around. But patients like watching it work, and everyone wants to take pictures with it. I wonder if you could get Deonardo to stand still for pictures?

Lan Duy, BSN

To:	Everlast Hospital Nursing Staff
From:	Gretchen Robertson
Date:	February 13
Subject:	Deonardo in-house pilot

Thank you all for your help with Deonardo, our nursing robot. I'm glad that our staff has been able to take part in such groundbreaking work.

Those of you who work directly with Deonardo can expect it to behave a bit differently in the coming week. It will be programmed to perform some new tasks. Previously, it waited at the nurse's station between tasks. Now, it will spend some of this time interacting with patients who may want to pose for pictures with it. When Deonardo is in this socializing mode, the eyes on its LED face will be heart-shaped instead of the round eyes that indicate that it is in work mode.

Finally, the hospital will be purchasing two additional robots in the next few months to work in other areas of the hospital. I appreciate your willingness to work with this new technology. We look forward to learning how robots can further improve employee and patient experiences.

Sincerely,

Gretchen Robertson
Director, Everlast Hospital

191. What is the purpose of the first e-mail?
- (A) To describe an upcoming inspection
 - (B) To invite nurses to give feedback
 - (C) To announce an employment opportunity
 - (D) To request suggestions for naming a robot
192. What task did Deonardo perform on January 28?
- (A) It analyzed patients' health data.
 - (B) It made copies of patients' records.
 - (C) It brought medications to patients.
 - (D) It played music to entertain patients.
193. In the second e-mail, what does Ms. Robertson indicate about Deonardo?
- (A) It has a display that looks like a face.
 - (B) It works closely with doctors.
 - (C) It will begin serving patients their meals.
 - (D) It has a special charging base.
194. What suggestion from Ms. Duy did the robotics company most likely apply?
- (A) The robot will now play games with patients.
 - (B) The robot will get quieter wheels.
 - (C) The robot will respond to voice commands.
 - (D) The robot will now be available for photographs with patients.
195. What does the hospital plan to do in the near future?
- (A) Replace the robot
 - (B) Buy more robots
 - (C) Advertise its robot
 - (D) Repair the robot

Questions 196-200 refer to the following e-mail, advertisement, and online form.

E-mail	
To:	management_team@pfi.co.uk
From:	schakravarty@pfi.co.uk
Subject:	R&D Director Search
Date:	24 July
Attachment:	Files.txt

Dear Management Team Members,

On behalf of the hiring committee, I am pleased to report that the search for a new research and development director is nearing completion.

Given the key selection criteria the suitable candidate must meet—a demonstrated ability to improve product offerings, a keen awareness of consumers' tastes, and in-depth knowledge of nutritional science—we have narrowed the applicant pool to Alex Mooring and Inez Fuentes. While either makes for an excellent choice, I believe that Ms. Fuentes is better suited to the role. Though somewhat less experienced than Mr. Mooring, she has innovative ideas that are in line with our company's needs.

Attached are the résumés and references of the two candidates. The dates, times, and location of their final interviews will be forthcoming in another e-mail when that information is finalized. We look forward to your participation in these meetings as well as your final hiring decision.

Sincerely,

Supriya Chakravarty, Chair, Hiring Committee
Primidian Food Industries

Upcoming Events at Primidian Food Industries

On 7 October at 10 A.M., Ms. Inez Fuentes, director of research and development at Primidian Food Industries (PFI), will facilitate a workshop titled Food Innovation for the Future. Among other things, she will explain why PFI recently reformulated its pasta products and demonstrate how they can be prepared in novel, tasty ways.

Ms. Fuentes is a certified nutritionist with a degree in food science from Mexico City's Academy of Science and Technology. Upon graduation, she accepted a two-year internship at Italy's prestigious Rome Institute of Culinary Arts. Before joining PFI's executive team, she served for five years as lead product development manager at Zesty Meals, based in Montreal, Canada.

Register for this free event at www.pfi.co.uk/events/register, specifying whether you will attend online or in person at our corporate headquarters in Birmingham.

<https://www.pfi.co.uk/contact-us>

Who We Are

Our Brands

News and Events

Contact Us

Please complete the form below so someone from our team can contact you.

Name: Chaim Auerbach

E-mail: chaim_auerbach@equisend.net.uk

Your Message:

I thoroughly enjoyed the Food Innovation for the Future workshop led by Ms. Fuentes on 28 October. I almost missed it, though. Apparently, when details about the workshop were updated, including that it would be an online-only event, my registration—and, I learned, that of some other participants—was not transferred over. Luckily, a staffer charged with online registration was able to quickly reregister me. PFI may want to analyse its electronic registration system and make improvements where necessary so that this problem does not reoccur.

196. Why did Ms. Chakravarty write the e-mail?

- (A) To describe her work experience
- (B) To propose a new line of products
- (C) To provide information about some job applicants
- (D) To offer feedback on a pending research project

197. According to the e-mail, what will Ms. Chakravarty send to committee members in the near future?

- (A) An interview schedule
- (B) A list of desired leadership skills
- (C) An analysis of a consumer survey
- (D) A collection of tips for revising résumés

198. What can be concluded about the management team?

- (A) It agreed with Ms. Chakravarty's recommendation.
- (B) It recently added more members.
- (C) It updated the key selection criteria for a job in July.
- (D) It contacted Mr. Mooring for references.

199. Based on the advertisement, where most likely does Ms. Fuentes currently live?

- (A) In Rome
- (B) In Montreal
- (C) In Mexico City
- (D) In Birmingham

200. What is suggested about the workshop?

- (A) It was mainly an in-person event.
- (B) It was held later than originally scheduled.
- (C) It cost more than was budgeted.
- (D) It had more participants than expected.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

실전 TEST

08

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- | | |
|--|--|
| 7. Mark your answer on your answer sheet. | 20. Mark your answer on your answer sheet. |
| 8. Mark your answer on your answer sheet. | 21. Mark your answer on your answer sheet. |
| 9. Mark your answer on your answer sheet. | 22. Mark your answer on your answer sheet. |
| 10. Mark your answer on your answer sheet. | 23. Mark your answer on your answer sheet. |
| 11. Mark your answer on your answer sheet. | 24. Mark your answer on your answer sheet. |
| 12. Mark your answer on your answer sheet. | 25. Mark your answer on your answer sheet. |
| 13. Mark your answer on your answer sheet. | 26. Mark your answer on your answer sheet. |
| 14. Mark your answer on your answer sheet. | 27. Mark your answer on your answer sheet. |
| 15. Mark your answer on your answer sheet. | 28. Mark your answer on your answer sheet. |
| 16. Mark your answer on your answer sheet. | 29. Mark your answer on your answer sheet. |
| 17. Mark your answer on your answer sheet. | 30. Mark your answer on your answer sheet. |
| 18. Mark your answer on your answer sheet. | 31. Mark your answer on your answer sheet. |
| 19. Mark your answer on your answer sheet. | |

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Who most likely is the woman?

- (A) An architect
- (B) A building manager
- (C) An interior decorator
- (D) A real estate agent

33. Which feature is most important to the man?

- (A) Location
- (B) Size
- (C) Appearance
- (D) Room layout

34. What will the woman most likely do next?

- (A) Process a payment
- (B) Measure a room
- (C) Schedule an appointment
- (D) Order some furniture

35. Where is the conversation most likely taking place?

- (A) At a fitness center
- (B) At a warehouse
- (C) At a hotel
- (D) At an eye clinic

36. What does the man offer to do?

- (A) Unpack a shipment
- (B) Cancel some appointments
- (C) Take inventory
- (D) Process a payment

37. What will take place at 6 P.M. tomorrow?

- (A) A safety inspection
- (B) A training session
- (C) A package delivery
- (D) A job interview

38. What does the man ask the woman about?

- (A) Safety regulations
- (B) Security procedures
- (C) Working weekend shifts
- (D) Changing jobs

39. What does the woman say she will do next month?

- (A) Take a vacation
- (B) Celebrate a work anniversary
- (C) Retire from a job
- (D) Transfer to another facility

40. What will the man most likely do next?

- (A) Check a work schedule
- (B) Review an operator's manual
- (C) Speak with a supervisor
- (D) Register for a course

41. Why is the man calling?

- (A) To dispute a charge
- (B) To inquire about a loan
- (C) To register a business
- (D) To place an advertisement

42. What does the woman say the man must provide?

- (A) An inspection certificate
- (B) A form of identification
- (C) Financial records
- (D) Product descriptions

43. What does the woman tell the man he can do online?

- (A) Fill out an application
- (B) Create an account
- (C) View pricing options
- (D) Print a mailing label

44. Which industry does the woman most likely work in?
(A) Journalism
(B) Marketing
(C) Entertainment
(D) Technology
45. What does the man say is beneficial about a farming technique?
(A) It is easy to learn.
(B) It improves air quality.
(C) It reduces food waste.
(D) It requires less water.
46. What does the woman ask permission to do?
(A) Review some financial documents
(B) Taste some food samples
(C) Take some photographs
(D) Return on another day
-
47. What are the speakers discussing?
(A) A satellite television subscription
(B) A solar panel installation
(C) A security system upgrade
(D) An electric-car charging station
48. What will the woman ask her neighbors about?
(A) Caring for some indoor plants
(B) Borrowing some garden tools
(C) Using a parking space
(D) Cutting some tree branches
49. What will the man most likely do next?
(A) Move a vehicle
(B) Recharge a battery
(C) Check the size of a space
(D) Write down a price estimate
-
50. Where do the speakers most likely work?
(A) At a supermarket
(B) At a restaurant
(C) At a hardware store
(D) At a manufacturing plant
51. What problem does the man mention?
(A) The door of an appliance was left open.
(B) The sign outside the business is broken.
(C) A power cord cannot be located.
(D) A training session was not provided.
52. What does the man ask the women to do?
(A) Clean a work area
(B) Reschedule some shifts
(C) Assist a repair person
(D) Make a telephone call
-
53. What field do the speakers work in?
(A) Market research
(B) Art restoration
(C) Entertainment
(D) Publishing
54. Why does the man say, "Fabrice is exceptionally good with graphics"?
(A) To express surprise
(B) To recommend a promotion
(C) To confirm that training is unnecessary
(D) To decline a request
55. What does the man plan to do after lunch?
(A) Submit a report
(B) Pack for a trip
(C) Share some ideas
(D) Read through an agenda
-

56. What is the woman concerned about?
- (A) Having enough workers for a project
 - (B) Staying within budget
 - (C) Passing an inspection
 - (D) Completing work on time

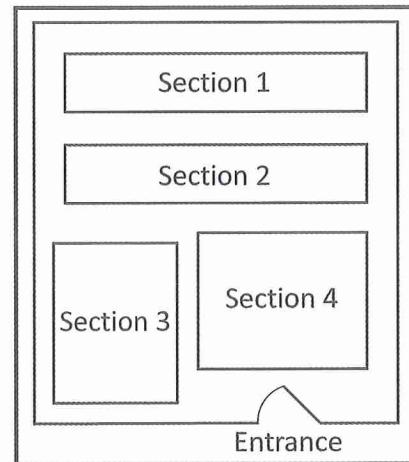
57. What does Gregor say about Route 37 North?
- (A) Its toll prices have increased.
 - (B) It was closed for repairs.
 - (C) Traffic was really heavy.
 - (D) Oversized vehicles are not permitted.

58. What does the woman say she will do?
- (A) Sign an invoice
 - (B) Open a garage door
 - (C) Guide a truck
 - (D) Contact a homeowner

-
59. Where is the conversation most likely taking place?
- (A) At a medical clinic
 - (B) At a fitness center
 - (C) At a sporting goods store
 - (D) At a pottery studio

60. Why does the woman say, "I signed up only yesterday"?
- (A) To explain why she was not notified
 - (B) To confirm that she made a payment
 - (C) To request some needed materials
 - (D) To justify some class absences

61. What does the man most likely show to the woman?
- (A) A price list
 - (B) A floor plan
 - (C) An invoice
 - (D) A schedule
-



62. Where does the conversation take place?
- (A) In a supermarket
 - (B) In an appliance store
 - (C) In an automotive store
 - (D) In a department store

63. Look at the graphic. Where will the man find a product?
- (A) In Section 1
 - (B) In Section 2
 - (C) In Section 3
 - (D) In Section 4

64. What does the woman hand to the man?
- (A) A catalog
 - (B) A flyer
 - (C) A floor map
 - (D) A receipt
-

Morning Tasks	
1. Organize books	Sarai
2. Wash windows	Astrid
3. Paint chairs	Camille
4. Clear shelves	Eun-Mi
5. Mop floor	Abdel

65. Where are the speakers?
- (A) At a bookstore
(B) At a community center
(C) At an art studio
(D) At a warehouse
66. Look at the graphic. Who most likely is the woman?
- (A) Sarai
(B) Astrid
(C) Camille
(D) Eun-Mi
67. According to the man, what happened yesterday?
- (A) Furniture was donated.
(B) Cleaning supplies were delivered.
(C) Signs were ordered.
(D) Books were purchased.

Today's Cakes	
	
Strawberry Shortcake \$20.00	Chocolate Sponge Cake \$22.00
	
Red Velvet Cupcakes \$17.00	Coffee Butter Cake \$25.00

68. What event does the woman mention?
- (A) A client luncheon
(B) A store opening
(C) A holiday party
(D) A retirement celebration
69. Look at the graphic. How much will the woman pay for the cake?
- (A) \$20.00
(B) \$22.00
(C) \$17.00
(D) \$25.00
70. What does the man offer to do?
- (A) Reduce a price
(B) Supply plastic utensils
(C) Provide free delivery
(D) Customize an item

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Who is Olga Popova?
(A) A video game designer
(B) A chess player
(C) A swimmer
(D) An actor
72. What does the speaker say is especially impressive about Olga Popova?
(A) Her young age
(B) Her communication skills
(C) Her educational background
(D) Her volunteer activities
73. What will be discussed next?
(A) Training strategies
(B) A sponsorship agreement
(C) Equipment recommendations
(D) A recent trip
-
74. What does the speaker appreciate about the company?
(A) It offers paid vacations.
(B) It offers promotion opportunities.
(C) It offers career development workshops.
(D) It offers flexible work hours.
75. What qualification does the speaker mention?
(A) Five years of experience
(B) Attention to detail
(C) Interpersonal skills
(D) Professional certification
76. What does the speaker encourage the listeners to do?
(A) Leave their business cards
(B) Pick up a brochure
(C) Sign up for an interview
(D) Submit questions
77. Where is the announcement taking place?
(A) At a theater
(B) At an amusement park
(C) At a convention center
(D) At an art gallery
78. Why does the speaker apologize?
(A) There will be a long wait time.
(B) Some supplies have run out.
(C) An entrance is under construction.
(D) A replacement has been made.
79. What does the speaker remind the listeners to do?
(A) Pick up their parking vouchers
(B) Silence their electronic devices
(C) Purchase souvenir merchandise
(D) Download a program
-
80. According to the speaker, why is Trent Avenue closed?
(A) It is blocked by fallen branches.
(B) A traffic light has stopped working.
(C) A parade is scheduled.
(D) A water pipe has burst.
81. What does the speaker imply when she says, "that's the main route into the city center"?
(A) She will take a different route.
(B) She will work from home.
(C) Funding will be made available soon.
(D) A task should be given priority.
82. According to the speaker, what is scheduled for three o'clock?
(A) A sales presentation
(B) An analysis of survey results
(C) A job interview
(D) A meeting with a supervisor
-

83. Where are the instructions being given?

- (A) In a laboratory
- (B) At a swimming pool
- (C) At a national park
- (D) At a sporting goods store

84. According to the speaker, why is a task important?

- (A) It prevents wasting chemicals.
- (B) It promotes visitor satisfaction.
- (C) It keeps equipment in good condition.
- (D) It ensures accurate inventory records.

85. What will the listeners do next?

- (A) Watch a training video
 - (B) See where some supplies are stored
 - (C) Learn how to operate a machine
 - (D) Review a list of safety regulations
-

86. Who is the speaker?

- (A) A filmmaker
 - (B) An actor
 - (C) A costume designer
 - (D) A sound engineer
-

87. What is the movie about?

- (A) A historical expedition
- (B) An important invention
- (C) An athletic competition
- (D) A medical discovery

88. What does the speaker mean when he says, "we have no way of knowing everything that happened"?

- (A) A criticism is unfair.
 - (B) A story is not entirely factual.
 - (C) A movie reviewer is mistaken.
 - (D) More research is necessary.
-

89. What event is being held?

- (A) A community fund-raiser
- (B) A retirement party
- (C) An anniversary celebration
- (D) A project launch ceremony

90. Who is Asako Tamura?

- (A) A news reporter
- (B) A professional athlete
- (C) An architect
- (D) A professor

91. What does the speaker invite Asako Tamura to do?

- (A) Sign her name
 - (B) Give a speech
 - (C) Take some photographs
 - (D) Answer some questions
-

92. What does the speaker point out about Kiftaynee State Park?

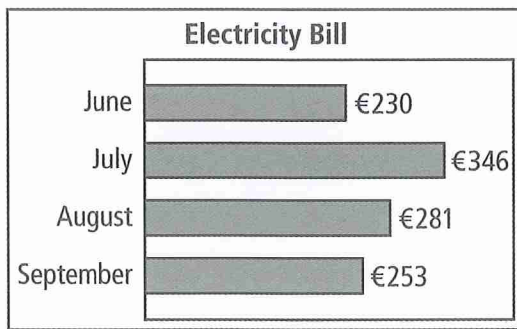
- (A) It is the largest in the region.
 - (B) It has some unusual wildlife.
 - (C) It is maintained entirely by volunteers.
 - (D) It has unique archaeological sites.
-

93. Why does the speaker say, "our park closes at four"?

- (A) To encourage a faster hiking pace
- (B) To announce a change in park hours
- (C) To indicate why a trail is not an option
- (D) To emphasize that camping is not permitted

94. What does the speaker encourage the listeners to buy?

- (A) A park map
 - (B) Some hiking poles
 - (C) An annual pass
 - (D) A bird-watching guide
-



95. What is the speaker mainly discussing?
- (A) When to collect data
 - (B) Reasons for a miscalculation
 - (C) Ways to reduce expenses
 - (D) How to be more environmentally friendly
96. Look at the graphic. Which month does the speaker refer to?
- (A) June
 - (B) July
 - (C) August
 - (D) September
97. What will the speaker do this afternoon?
- (A) Take inventory
 - (B) Conduct some research
 - (C) Update a spreadsheet
 - (D) Pay a bill

Food	Cook Time
Brussels sprouts	4 minutes
Broccoli	5 minutes
Asparagus	6 minutes
Carrots	7 minutes

98. What type of product is the speaker demonstrating?
- (A) A toaster oven
 - (B) An electric grill
 - (C) An air fryer
 - (D) A food steamer
99. Look at the graphic. How long will the ingredient be cooked?
- (A) 4 minutes
 - (B) 5 minutes
 - (C) 6 minutes
 - (D) 7 minutes
100. What does the speaker offer the listeners?
- (A) A discount coupon
 - (B) A free sample
 - (C) An extended warranty
 - (D) A recipe book

This is the end of the Listening test.

실전 TEST

08

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. The building contract was ----- awarded to Zhong Builders of Manchester.
(A) slowly
(B) exactly
(C) greatly
(D) recently
102. A small salad is included with the lunch special ----- Wednesday.
(A) as
(B) every
(C) eventually
(D) those
103. Mapsoar Airways redesigned its seats to make it much ----- to recline them.
(A) easy
(B) easily
(C) easier
(D) ease
104. Employees may visit the company cafeteria on weekday evenings ----- 8:00 P.M.
(A) since
(B) until
(C) along
(D) over
105. Mr. Yang sent one copy of his résumé but was asked to bring ----- to his interview.
(A) another
(B) anyone
(C) itself
(D) all
106. Once payment ----- are submitted, it takes several days for any corporate expenditures to be approved.
(A) offices
(B) debates
(C) delays
(D) requests
107. The Outsourced Kitchen Company's cross-back apron is ----- by chefs around the world.
(A) favor
(B) favorite
(C) favored
(D) favoring
108. Mr. Toskala was able to ----- an agreement with the supplier for lower-cost replacement parts.
(A) arrive
(B) reach
(C) call
(D) touch

109. Lucior Shoes saw a ----- in expenses after adjusting its production processes.
 (A) drop
 (B) drops
 (C) dropped
 (D) to drop
110. Ms. Easley was asked to limit ----- to two 10-minute breaks per day.
 (A) their
 (B) she
 (C) herself
 (D) they
111. Since the Orchid Ridge Hotel is in a remote area, the Web site includes a map and detailed -----.
 (A) renovations
 (B) directions
 (C) settings
 (D) appearances
112. Ms. Dolin ----- requested that order number 42 be hand delivered to avoid breakage.
 (A) specific
 (B) specify
 (C) specifically
 (D) specification
113. Gahee's Market is located ----- the northeast corner of Welsh Avenue and Zilla Drive.
 (A) among
 (B) at
 (C) into
 (D) to
114. ----- of Hamilton County are looking forward to the restored waterfront promenade.
 (A) Residing
 (B) Residents
 (C) Resides
 (D) Residential
115. The Wakeshuka Manufacturing Council is made up of regional factory leaders ----- help set industry standards.
 (A) whichever
 (B) whose
 (C) who
 (D) what
116. Inquiries regarding long-term advertising contracts should be ----- to Juan Mendes in the sales department.
 (A) arranged
 (B) prepared
 (C) addressed
 (D) obtained
117. Interns at Biocorps ----- participated in the collection and analysis of water samples from the city reservoir.
 (A) tremendously
 (B) exponentially
 (C) severely
 (D) eagerly
118. Mr. Melo argued that Vantimore's inventory tracking system is too -----.
 (A) complexes
 (B) complex
 (C) complexity
 (D) complexness
119. Years of experience in the industry is the most ----- factor in predicting one's success in a supervisory role.
 (A) temporary
 (B) valuable
 (C) purposeful
 (D) respective
120. Iron Nail Hardware sells a wide ----- of kitchen and bathroom fixtures.
 (A) vary
 (B) various
 (C) variously
 (D) variety

121. The popular Zeni Flex athletic shoes are sold ----- at Sports Now Shops.
(A) exclusively
(B) eligibly
(C) extremely
(D) explicitly
122. The newest Pala's Pasta House operates as a delivery-only restaurant, ----- its older locations continue to offer dine-in service.
(A) owing to
(B) apart from
(C) whereas
(D) during
123. ----- three weeks of completing the training sessions, the factory workers' efficiency improved by 24 percent.
(A) Within
(B) Experiencing
(C) Further
(D) Considering
124. A portfolio of promising uniform designs was submitted to the client for -----.
(A) evaluation
(B) description
(C) inscription
(D) expectation
125. The sales representatives ----- samples of the company's latest medications to doctors' offices throughout the region.
(A) to distribute
(B) is distributing
(C) will be distributing
(D) have been distributed
126. Performing regular maintenance on your delivery vehicles will help prevent service disruptions and ----- emergency repairs.
(A) annoyed
(B) damaged
(C) costly
(D) steady
127. Despite past business failures, Mr. Bharati ----- and now runs a successful shipping operation.
(A) persevered
(B) acknowledged
(C) determined
(D) criticized
128. Mr. Chen spoke -----, and his material was very well organized.
(A) distinct
(B) distinctly
(C) distinctive
(D) distinction
129. Ms. Marcus is scheduled to arrive at City Station at 7:13 P.M. ----- her train is on time.
(A) unless
(B) in order to
(C) provided that
(D) as much as
130. In the report, the researchers described the methodology they used in ----- their conclusions.
(A) formulating
(B) formulate
(C) formulated
(D) being formulated

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following information.

Signs Press Plus is the region's oldest and most trusted sign ----- **131.** Our company creates signs in many sizes and forms—banners, storefront signs, and even vehicle wraps. ----- **132.** We use our ----- **133.** experience to design signs that allow our customers' enterprises to stand out from the competition. We can help you get your business noticed! Call 575-555-0161 to ----- **134.** a consultation.

- 131.** (A) is made
(B) making
(C) to make
(D) maker

- 133.** (A) permanent
(B) rewarding
(C) extensive
(D) memorable

- 132.** (A) Your order has been given prompt attention.
(B) We have been doing this for over 30 years.
(C) Some companies have delivery trucks.
(D) These clients include signs in their marketing plans.

- 134.** (A) cancel
(B) set up
(C) provide
(D) turn down

Questions 135-138 refer to the following article.

Fill-Your-Cup Day Returns

COLUMBUS (June 16)—Nationwide convenience store chain Abel's Market is announcing the return of a well-known promotion not seen in three years. On June 22, customers

----- their own cups to participating Abel's Markets to receive half-price fountain drinks. The
135.

retailer urges creativity when defining a cup and posted a picture of a flower vase filled with soda as an example on ----- social media account. ----- . Abel's Market encourages customers
136. **137.** to post pictures of their creative cups to their own social media accounts and to mention the company in their posts.

Abel's Market has not stated whether Fill-Your-Cup Day will become an annual event as it

----- was.
138.

- 135.** (A) brought
(B) can bring
(C) would bring
(D) were bringing

- 138.** (A) smoothly
(B) kindly
(C) previously
(D) constantly

- 136.** (A) its
(B) our
(C) your
(D) them

- 137.** (A) The company has increased its online advertising budget.
(B) Note that Abel's Market no longer provides vases.
(C) Fill-Your-Cup Day was once a highly popular event.
(D) Any container that fits under the store's soda machine may be used.

Questions 139-142 refer to the following Web page.

Castak Recruiting: What We Do

Since we started our operations more than ten years ago, we have helped countless job seekers find employment ^{139.} our online listings of job openings. However, that is not all we ^{140.} . We also help employers find the most qualified candidates to fill their vacant positions in the shortest amount of time possible. Most human resources directors who use Castak Recruiting ^{141.} hire new staff within two weeks of posting their job openings on our Web site. Castak Recruiting's service for companies is subscription based and provides numerous affordable and customizable plans. ^{142.} .

139. (A) between
(B) versus
(C) over
(D) through

140. (A) offer
(B) assess
(C) suggest
(D) investigate

141. (A) successful
(B) successfully
(C) succeed
(D) success

142. (A) Fees vary based on each company's usage requirements.
(B) Our database contains many similar positions.
(C) We recommend that you personalize your messages.
(D) We are excited to welcome you to the area.

Questions 143-146 refer to the following information.

Medical and Research Space for Lease

Etoile Centre, in the city of Brussels, is an outstanding place to work. Its ideal location

----- on-site staff unbeatable access to public parks and local amenities. Etoile Centre's campus
143.

is also in close proximity to top medical and academic institutions. Consequently, tenants report how easy it is to nurture collaborations with leading ----- who live and work in the area.
144.

----- , Etoile Centre's campus itself offers access to large conference rooms, several cafés, and
145. two cafeterias. While Etoile Centre's North Tower is currently fully occupied, much of the soon-to-be-opened South Tower is still available. ----- .
146.

- 143.** (A) affords
(B) afforded
(C) had to afford
(D) would be affording

- 144.** (A) retailers
(B) scientists
(C) designers
(D) chefs

- 145.** (A) In contrast
(B) As a result
(C) On one hand
(D) In addition

- 146.** (A) However, hiring is down compared with last year.
(B) Some companies are investing instead in the local economy.
(C) Time is running out for these firms to join the program.
(D) Construction is expected to finish in early October.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

CALLA DANCE STUDIO IS NOW OPEN!

Come to our beautiful, spacious studio in Hopkins Bay for our grand opening on Saturday, March 5, and Sunday, March 6, from noon to 5:00 P.M.

During the celebration, you can

- mingle and chat with our highly trained instructors;
- enjoy fun, free, easygoing dance classes; and
- receive a 10 percent discount on one of our dance lesson packages.

We believe that everyone can benefit from dancing, so whether you are a beginner or an expert, we have a class for you!

Visit us online at www.calladancestudio.com for class descriptions, instructor profiles, directions to the studio, and more.

147. What is NOT listed as something visitors can do during the celebration?

- (A) They can meet dance instructors.
- (B) They can take a dance class.
- (C) They can get a discount.
- (D) They can purchase gift cards.

148. What is true about Calla Dance Studio?

- (A) It has locations in multiple cities.
- (B) It provides certification for dance instructors.
- (C) It offers classes for a range of experience levels.
- (D) Its grand opening will be held on a single day.

Questions 149-151 refer to the following information.

Travel with Confidence—the Simple Trip Way!

Does your travel plan include taking one or more flights? Save time and avoid inconvenience with Simple Trip. Recommended by leading companies in the travel industry, the award-winning Simple Trip application allows Web check-in at the airport and keeps you up-to-date regarding local weather conditions and any changes to departure and arrival times. — [1] —.

Download Simple Trip from any app store onto your mobile phone. — [2] —. Simple Trip is completely secure, with multiple layers of encryption to keep your personal information hidden from hackers. Once your documentation has been successfully loaded into the app, Simple Trip provides you with digital passes that can be scanned at security checkpoints, check-in kiosks, and boarding gates. — [3] —.

Bypass the ticket counter and check in to your flight through the app. Stay up-to-date with the latest entry requirements at your destination. — [4] —. Make your journey a breeze with Simple Trip!

149. What is suggested about the Simple Trip application?

- (A) An update for the app will be released soon.
- (B) It is focused on air travel.
- (C) It provides information only for major airports.
- (D) Travel experts developed it.

150. What is a benefit of using Simple Trip?


- (A) Secure user information
- (B) Airline seating upgrades
- (C) Discounts on airline fares
- (D) Complimentary checked bags

151. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“It will guide you through the steps to set up and personalize your account.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 152-153 refer to the following text-message chain.

	
<p>Manuel Cabrera [9:18 A.M.] Hello, Sara. Our client Mr. Forsyth is changing his mind about the color scheme for his kitchen. Can you send me the photos from the Maroney project we completed last autumn?</p>	↑
<p>Sara Baird [9:20 A.M.] Sure. Do you want me to send just the kitchen pictures?</p>	
<p>Manuel Cabrera [9:21 A.M.] Send those of the kitchen and living room, please.</p>	
<p>Sara Baird [9:22 A.M.] They are on their way. I have also included pictures of the Thackers' kitchen from a couple of years ago. We created a similar style for them.</p>	
<p>Manuel Cabrera [9:23 A.M.] Good thinking. Thank you!</p>	↓
←	→

152. In what type of business do the writers most likely work?
- (A) Interior decorating
 - (B) Fine dining
 - (C) Photography
 - (D) Appliance sales
153. At 9:23 A.M., what does Mr. Cabrera most likely mean when he writes, "Good thinking"?
- (A) He expects that the additional pictures Ms. Baird sent will be helpful.
 - (B) He is certain that the client will like the new color scheme.
 - (C) He is impressed with the work Ms. Baird did on the Maroney project.
 - (D) He remembers how much the Thackers liked their kitchen.

Questions 154-155 refer to the following notice.

Please Note

The views expressed by the speakers shown in this documentary film are their own and do not necessarily reflect the opinions of the filmmakers. The filmmakers' goal was to present the topic from diverse points of view. The inclusion of the speakers does not constitute an endorsement of their perspectives, nor does it imply the filmmakers' support for any organization that those speakers may represent.

154. What is the purpose of the notice?

- (A) To generate enthusiasm for an upcoming film
- (B) To express support for a charitable organization
- (C) To apologize for some factual errors
- (D) To discourage assumptions about the filmmakers

155. What does the notice suggest about the speakers in the film?

- (A) They are members of the same organization.
- (B) They will participate in follow-up interviews.
- (C) They were all paid the same fee by the filmmakers.
- (D) They expressed different opinions about a topic.

Questions 156-158 refer to the following article.

Centre Touts New Adventure

TORONTO (28 May)—The trustees of Toronto's Earth and Space Centre announced the opening of an exciting new educational film. The two-hour immersive experience called *Out of This World* explains through live footage, interviews, and first-rate animation what the next outer-space missions might involve with respect to both vehicles and people.

Out of This World will be presented on the Envelop system, which has been installed in the theatre and is now undergoing testing and fine-tuning. The system promises to delight the senses, not only through vivid visuals but also through superb, lifelike sound projected to the listeners from all sides.

Single-ticket prices for adults and special rates for youngsters, families, and school groups will be announced soon. The anticipated public debut for the programme is 1 July.

156. What is indicated about *Out of This World*?
- (A) It requires a tour guide.
 - (B) It includes animated video.
 - (C) It will run for only one month.
 - (D) It is open only to school groups.
157. The word "projected" in paragraph 2, line 6, is closest in meaning to
- (A) planned
 - (B) proposed
 - (C) calculated
 - (D) transmitted
158. What is mentioned about the Envelop system?
- (A) It was expensive to build.
 - (B) It is used to record videos.
 - (C) It will be operational by July 1.
 - (D) It is currently being shipped to Toronto.

Questions 159-160 refer to the following e-mail.

To:	Hailey Hua <hailey.hua@xmail.com>
From:	Middlesex Hair <customersupport@middlesexhair.com>
Date:	March 23
Subject:	Come back to us

Dear Ms. Hua,

We have not seen you in a long time, and we miss you! If you book an appointment within the next two weeks, you will receive a 20 percent discount on all services. In addition, if you book a haircut for a family member on the same day as your visit, their haircut will be free. That's right—a free haircut for your family member! We want to be more than just your salon—we want to be the one-stop hair-care location for your entire family.

Please visit www.middlesexhair.com to read about our stylists and services. You can also book your appointment and your family member's free haircut on our Web site or call us directly at 555-0127 if you have any questions.

Sincerely,

Your Friends at Middlesex Hair

159. How can Ms. Hua receive a 20 percent discount at Middlesex Hair?

- (A) By presenting a coupon
- (B) By referring new customers
- (C) By booking more than one service
- (D) By making an appointment within two weeks

160. What does the e-mail indicate that a member of Ms. Hua's family can receive?

- (A) A photo posted on the salon's Web site
- (B) The same offer as Ms. Hua's
- (C) A haircut at no charge
- (D) A tour of a new location

Questions 161-163 refer to the following article.

Rapido Airline Coming Soon to Encino Pass

ENCINO PASS (March 11)—Encino Pass Airport officials have announced that Rapido Airline will begin offering flights in and out of Encino Pass this summer. Rapido joins Gamma Air and Southern Skylines in serving the regional airport.

As the city of Encino Pass has grown in recent years, Encino Pass Airport has seen increased air traffic, despite being the smallest airport in the state. With flights to Encino Pass regularly booked to capacity, travelers often had to use other regional airports. The Encino Pass Airport and the city council have both been working to attract more airlines to the area to better accommodate the increase in the number of travelers.

“Rapido Airline was our top choice as an expansion airline,” said Encino Pass Mayor Chris Donovan. “It is known for offering low fares, maintaining on-time schedules, and surpassing safety inspections. We’re pleased that it has decided to join us here in Encino Pass. This addition will expand options and make air travel more convenient for residents and visitors alike.”

The city and airport are also in talks to provide shuttle bus service between the airport and surrounding parking facilities, refurbish the rental car booths, and add another terminal to the airport. The negotiations are part of the city’s long-term plan to increase tourism in the area.

Rapido Airline’s flights between Encino Pass and Summerset begin on July 9, with more routes to be added later in the month.

161. Why are more airlines being sought to service the Encino Pass Airport?

- (A) To offer lower-priced flights in the region
- (B) To respond to complaints from neighboring airports
- (C) To carry cargo on behalf of shipping companies
- (D) To improve air travel to and from Encino Pass

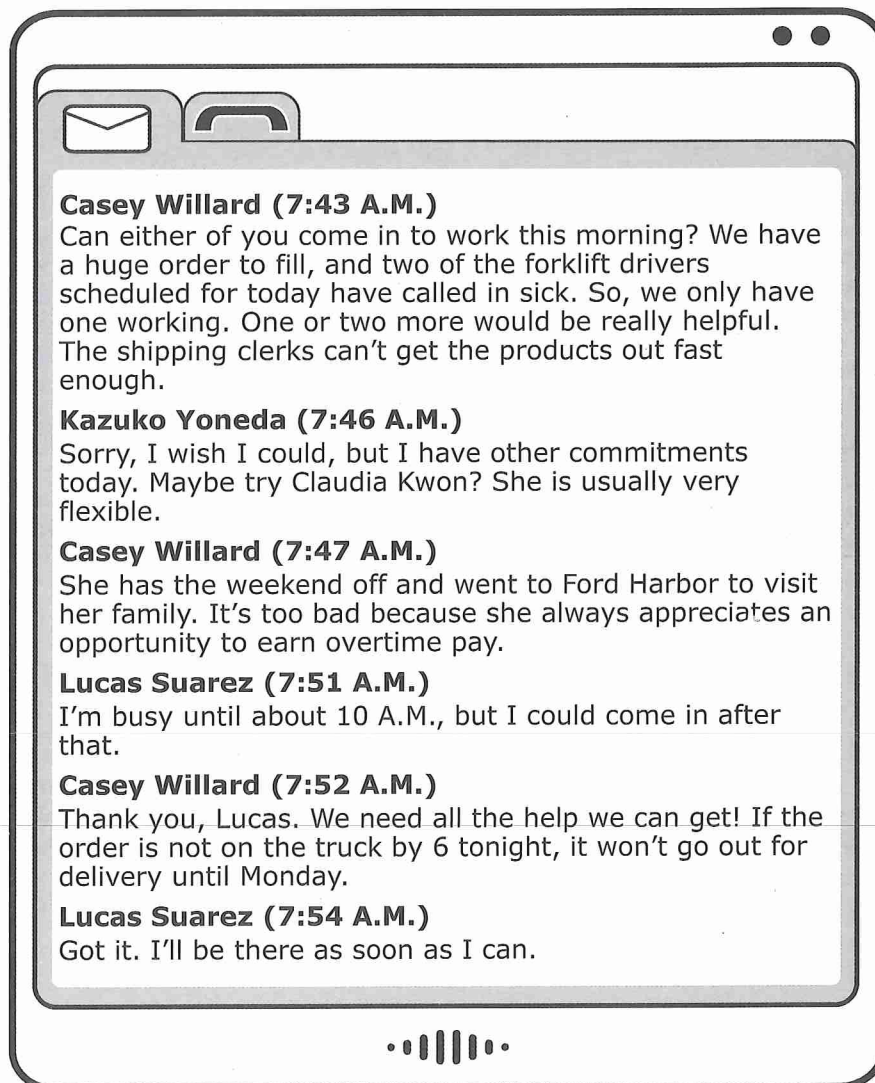
162. What is suggested about Rapido Airline?

- (A) It has lost business to other airlines.
- (B) It offers more flights than other airlines.
- (C) It has a reputation for prioritizing safety.
- (D) It is used primarily by business travelers.

163. What is NOT mentioned as part of the city’s plan to increase tourism in the area?

- (A) Providing discounted parking
- (B) Offering shuttle bus service
- (C) Building a new terminal
- (D) Improving car rental booths

Questions 164-167 refer to the following text-message chain.



- 164.** Why did Ms. Willard text her colleagues?
- (A) Some workers are unexpectedly absent.
 - (B) Shipping clerks are working ahead of schedule.
 - (C) Two of the company's forklifts are having mechanical difficulties.
 - (D) Too few forklift drivers were scheduled to work.
- 165.** What does Ms. Yoneda suggest that Ms. Willard do?
- (A) Work longer hours
 - (B) Offer additional pay
 - (C) Contact another employee
 - (D) Bring in temporary workers

- 166.** What must happen by 6:00 P.M.?
- (A) A truck must be loaded.
 - (B) An employee must go home.
 - (C) A payment must be received.
 - (D) A customer must confirm an order.
- 167.** At 7:54 A.M., what does Mr. Suarez most likely mean when he writes, "Got it"?
- (A) He will cancel an order.
 - (B) He understands a situation.
 - (C) He knows how to reach Ms. Kwon.
 - (D) He has received the key to a truck.

Questions 168-171 refer to the following article.

Yum and Walk Food Tours Adding a New Destination

COLLEGE STATION (May 15)—On June 2, Yum and Walk Food Tours will add College Station to its statewide list of culinary destinations.

“College Station has been overlooked as a culinary destination for too long,” said tour-company owner Ed Lopez. A former chef, Lopez also once worked as a journalist and wrote about cuisine for the *Texas Beacon*.

Yum and Walk Food Tours offers outings in nine other cities in Texas and brings visitors to restaurants, bakeries, and specialty stores to sample both sweet and savory treats. Visitors walk through the city with an experienced guide, who also shares information about each neighborhood’s history. Mr. Lopez himself will serve as the tour guide in College Station, his home before working in San Antonio and then returning to the area.

“From the beginning, my goal has been to help people discover great food,” said Mr. Lopez.

The local itinerary includes five stops in a three-hour time span—Giuseppina’s Trattoria, Yucatan Plate, Kerala Kebabs, Spice Rub Stop, and Delicious Doughnuts. Customers can schedule private tours if they have any specific dietary preferences or requirements.

Local officials are excited about the tour company’s move into the area.

“We’re thrilled to have Yum and Walk Food Tours add us to their list of destinations,” said College Station Mayor Maria Garcia. “Their presence is sure to have a positive impact on our area’s dining establishments.”

Tickets are \$50 each. The ten-week touring season begins on July 2 and lasts until September 3. Tours take place on Sundays from 1 P.M. to 4 P.M.

168. Why most likely did Mr. Lopez start Yum and Walk Food Tours?
- (A) To take advantage of his experience leading tours
 - (B) To share his love of food with people
 - (C) To provide advertising opportunities for local restaurants
 - (D) To allow himself to work closer to home
169. What is NOT indicated about the Yum and Walk Food Tour in College Station?
- (A) It will last for three hours.
 - (B) It will be led by Mr. Lopez.
 - (C) It will be advertised in the *Texas Beacon*.
 - (D) It will bring visitors to five restaurants.

170. What is indicated about private tours?
- (A) They cost extra to attend.
 - (B) They are not available in all cities.
 - (C) They must be scheduled at least ten weeks in advance.
 - (D) They can be arranged for people who avoid certain foods.
171. What is true about Ms. Garcia?
- (A) She thinks the tours will be good for local businesses.
 - (B) She owns the Spice Rub Stop.
 - (C) She has participated in the food tour.
 - (D) She is from San Antonio.

Questions 172-175 refer to the following e-mail.

To:	All employees
From:	Janice Capaldi
Date:	October 23
Subject:	Guests

Good afternoon, everyone,

We will soon host a group of employees from Seongnam Electronics. — [1] —. They will arrive on November 10 and be with us for a week to observe our research and production methods. We encourage everyone to interact with the visitors while they are here. — [2] —.

The executives in the group are leaders in the field of electronics development and manufacturing. Dr. Sung-Hye Kim leads Research and Development. Her individual contributions have focused on how magnetic fields influence the efficiency of components within electrical devices. She has also been called on by other physicists and professors to write and edit texts that explain electromagnetic phenomena. Dr. Kim's work is influential throughout the international electronics industry. Also, Jin-Woong Lee, chief production officer at Seongnam Electronics, heads the team that designed the manufacturing processes at the plant near Seoul. — [3] —. The award-winning techniques developed by Mr. Lee's team assure both cost-effectiveness and quality.

On the afternoon of November 10, we will hold a reception in the conference room on the third floor to welcome our guests. Specifics will be sent to the entire staff in an e-mail from Stewart Lark, who is serving as the event's coordinator. — [4] —. Please plan on attending. Contact Mr. Lark and me with any questions you may have.

Thank you,

Janice Capaldi, Director of Operations, Dolesley Electronics, Inc.

172. What is suggested about Dr. Kim?
- (A) She is a physicist.
 - (B) She usually works alone.
 - (C) She lectures at a university.
 - (D) She launched Seongnam Electronics.

173. What is Mr. Lee responsible for?
- (A) Negotiating sales deals
 - (B) Choosing marketing strategies
 - (C) Establishing a product assembly process
 - (D) Managing a human resources department

174. What new information about the reception will Mr. Lark most likely include in his e-mail?
- (A) A purpose
 - (B) The date
 - (C) A location
 - (D) The time

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Please share your work processes with them and answer any of their questions."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following e-mail and policy.

E-mail	
From:	efeehan@rossfieldhotels.ie
To:	customerservice@parleganispublishing.com
Date:	15 December
Sent:	Course books

Dear Customer Service Representative:

In October my company ordered 60 paperback copies of the *Food Safety Course Book* for our employees so they could study for their mandatory food safety certification. I just learned from one of our managers that you offer this course book in languages other than English. May I send back twenty of the English language versions and get ten Polish and ten Portuguese books instead? Some of our new employees said they would really appreciate being able to read the crucial information in their first language.

The books I wish to return are still in their original packaging. I can have them boxed and shipped quickly, but I will wait for your acknowledgement and instructions regarding paperwork.

Sincerely,

Ella Feehan
Food Services Director
Rossfield Hotels Ltd.

Parleganis Publishing

Returns and Exchanges Policy

We accept products under the following conditions.

- Unmarked, unused materials may be returned or exchanged within 90 days of purchase.
- Items returned or exchanged more than 30 days after purchase are subject to a restocking fee equal to 20% of the cover price.
- Paperback books come in plastic-wrapped bundles of ten. Unopened bundles may be returned for full credit. Individual paperback books will receive partial credit.
- Software products and subscription fees are not refundable.
- No credit will be issued for damaged or out-of-print books.

176. Why did Ms. Feehan write to Parleganis Publishing?
- (A) She offered feedback on a publication.
 - (B) She would like to exchange some training materials.
 - (C) She received an incorrect shipment.
 - (D) She needs to return some damaged books.
177. What is indicated about Rossfield Hotels Ltd.?
- (A) Some of its workers must earn certificates.
 - (B) It recently hired a food services manager.
 - (C) It advertises in several European countries.
 - (D) Some of its guests come from Poland and Portugal.
178. In the e-mail, the word "original" in paragraph 2, line 1, is closest in meaning to
- (A) odd
 - (B) initial
 - (C) ancient
 - (D) creative
179. What will Rossfield Hotels Ltd. most likely pay in December?
- (A) A restocking fee
 - (B) A subscription fee
 - (C) A past-due invoice
 - (D) A refund for unused services
180. What is stated about the *Food Safety Course Book*?
- (A) It is available in electronic format.
 - (B) It was published in October.
 - (C) It will soon be out of print.
 - (D) It is sold in packs of ten.

Questions 181-185 refer to the following online review and menu.

Review: Pizza in Bobbingworth

Submitted by: Gerard Landis



There is a new pizza restaurant in town called Maple Pizza House. Not to my surprise, it offers a number of signature pizzas with maple flavoring, including dessert pizzas. While I personally did not like the maple-flavored pizza at all, the rest of my party enjoyed a large maple-ham pizza as a main course. The others in my group also devoured the maple-walnut dessert pizza, which, to me, tasted like an overly sweet, sticky pie.

Fortunately for me, the menu includes some pizzas that do not have maple flavoring. I ordered a traditional cheese pizza. It was served piping hot and was delicious. Because there were tasty menu options that pleased everyone, I rate the Maple Pizza House 4 stars out of 5, and I would recommend visiting.

Maple Pizza House

83 Fox Lane, Bobbingworth, CM2 9B

077 5014 0314

We now accept credit cards.

Signature Maple Pizzas (with red sauce)

	Personal	Large
Chicken maple	£4.5	£15
Maple ham	£5	£17
Pineapple	£4	£14

Traditional Pizzas (select red or white sauce)

Cheese	£4	£13
Vegetable	£4	£13
Meatball	£4	£13

Dessert Pizzas (with brown butter sauce)

Cinnamon maple		£11
Maple walnut		£11

ALL BEVERAGES: £2

181. What does Mr. Landis think about the restaurant's menu?
- (A) There are too few vegetarian options.
 - (B) He preferred the restaurant's previous menu.
 - (C) The dessert pizzas are too expensive.
 - (D) He does not care for the taste of the signature pizzas.
182. In the review, the word "sweet" in paragraph 1, line 5, is closest in meaning to
- (A) moderate
 - (B) pleasing
 - (C) sugary
 - (D) dear
183. How much was the pizza that Mr. Landis' group ordered for their main course?
- (A) £5
 - (B) £11
 - (C) £13
 - (D) £17
184. Which pizza is available with a white sauce?
- (A) Maple ham
 - (B) Pineapple
 - (C) Meatball
 - (D) Cinnamon maple
185. What is suggested about the restaurant?
- (A) It prepares dessert pizza in only one size.
 - (B) It accepts payments in cash only.
 - (C) It makes home deliveries.
 - (D) It has moved to a larger location.

Questions 186-190 refer to the following Web page, contact form, and e-mail.

https://www.northamcarparts.co.uk/home			
Home	Catalogue	Contact Form	About Us
We Have the Parts You Need			
<p>Northam Car Parts is a leading seller of rare and hard-to-find car parts. We have a huge selection of car transmissions, body and frame parts, and steering-repair kits, just to name a few. Check out our online catalogue page for a detailed list of parts currently available in our warehouse. We specialise in vintage European cars, but we have plenty of parts for American-made and Japanese-made vehicles. If you do not see what you need in our catalogue, please fill out a contact form—we can help you find the part you need! Please note that our response time is now two to four business days because of a rise in the number of requests we receive.</p>			
<p>Parts can be delivered to any address within the United Kingdom, France, Belgium, or Spain.</p>			

Northam Car Parts Contact Form	
Contact Information	
Name:	Gerald Aldegunde
E-mail:	carmanga55@saffronmail.de
Phone:	+52 (164) 5559183
Address:	Kanalstrasse 60 01067 Dresden, Germany
Date:	6 August
Vehicle Information	
Manufacturer:	Exceller
Model:	Dragonfire
Year:	1988
Transmission:	Manual
Drive:	2WD
Message:	
<p>I've been looking for a part for a transmission in a 1988 Exceller Dragonfire I purchased last year. I have been unable to find this part, so a friend who found a new steering wheel through your company recommended that I contact you. I was wondering how much you would charge for locating a vintage British car part like this. Also, I noticed that Germany is not listed on your Web site as a shipping destination. Do you ever ship to areas other than the countries that are currently listed there? Thanks for your help! Working on this car has been a great experience, but I'm eager to get this thing on the road!</p>	

To:	Gerald Aldegunde <carmanga55@saffronmail.de>
From:	Bethany Turnhout <bturnhout@northamcarparts.co.uk>
Date:	28 August
Subject:	Shipping notification

Dear Mr. Aldegunde:

Your item will arrive on 30 August, no later than 8:00 P.M., at the following address: Kanalstrasse 60, 01067 Dresden, Germany. It will be arriving via the IHE insured delivery service, so you or a designated representative must be present to accept and sign for the package. IHE will contact you in advance of the driver's arrival. Please make sure that the path from the street to your door is clear of obstructions so the driver can have free access.

Thank you for choosing Northam Car Parts to help find your part!

Bethany Turnhout
Sales Representative, Northam Car Parts

186. According to the Web page, what has changed recently at Northam Car Parts?
- (A) The hours of operation
 - (B) The number of customer inquiries
 - (C) The amount of warehouse space
 - (D) The availability of Japanese car parts
187. What is indicated about Mr. Aldegunde on the contact form?
- (A) He is eager to finish rebuilding his car.
 - (B) He needs a new steering wheel.
 - (C) He has owned his car for many years.
 - (D) He has a friend who works for Northam Car Parts.
188. What is most likely true about the part that Mr. Aldegunde needs?
- (A) It was manufactured in Germany.
 - (B) It will take four business days to ship.
 - (C) It is too large to transport internationally.
 - (D) It is not included in Northam Car Parts' catalog.
189. According to the e-mail, what service does IHE provide?
- (A) It sells car insurance.
 - (B) It repairs vintage cars.
 - (C) It transports packages.
 - (D) It cleans streets.
190. What can be concluded about Northam Car Parts?
- (A) It was recently purchased by Ms. Turnhout.
 - (B) It maintains warehouses in several countries.
 - (C) It ships to countries that are not listed on its Web page.
 - (D) It does not respond to customer inquiries after 8:00 P.M.

Questions 191-195 refer to the following press release, Web page, and text message.

RHC Continues to Impress

FOR IMMEDIATE RELEASE

Contact: Dora Su, +65 0555 1294

SINGAPORE (3 August)—In operation for five years, Rayder Holdings Corporation (RHC) is announcing the completion of its sixth renovation project, Bay Commons. The company, founded by real estate agents Rayna Wong and Derrick Lim, specializes in converting industrial buildings into apartment complexes.

“Turning commercial buildings into residential spaces has its challenges,” Ms. Wong said. “However, we are committed to repurposing buildings instead of constructing new ones.”

This commitment was recently cited in a speech by Yamina Badawi, Singapore’s

minister of Housing and Urban Development, who applauded RHC’s contribution to the nation’s housing supply.

RHC completed its first conversion project four years ago—the Kallang Overlook apartment complex. Since then, RHC has completed five more projects: Asten Estates, Tampines Tower, Lakeside Manor, Yishun Terrace, and now Bay Commons.

“Bay Commons represents a departure from our previous projects,” Ms. Wong noted. “This housing complex is designed primarily for students at the nearby Changi Technological Institute.”

Units at Bay Commons are now available for rent or purchase, she added.

<https://www.rayderholdingscorporation.com.sg/current-listings>

About Us

Current Listings

News

Careers

Rayder Holdings Corporation turns vacant commercial properties into pleasant residential buildings. Below are our current offerings in alphabetical order.

Asten Estates: 14-unit building with pool, fitness centre, and car park

Bay Commons: 60 studio apartments with shared kitchen areas and other common rooms

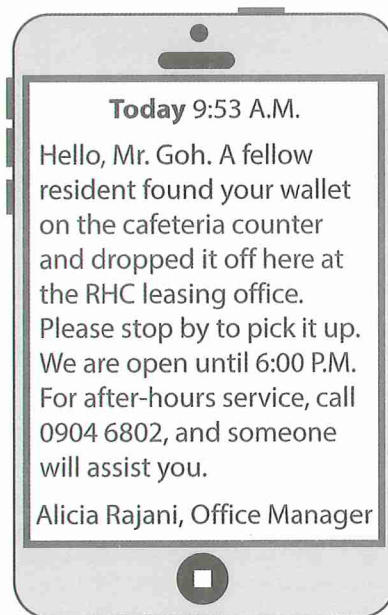
Kallang Overlook: 40-unit apartment complex situated on the Kallang River

Lakeside Manor: 28-unit building with indoor pool, outdoor tennis and basketball courts, playground, and on-site cafeteria

Tampines Tower: 36-unit apartment complex with pool and fitness room

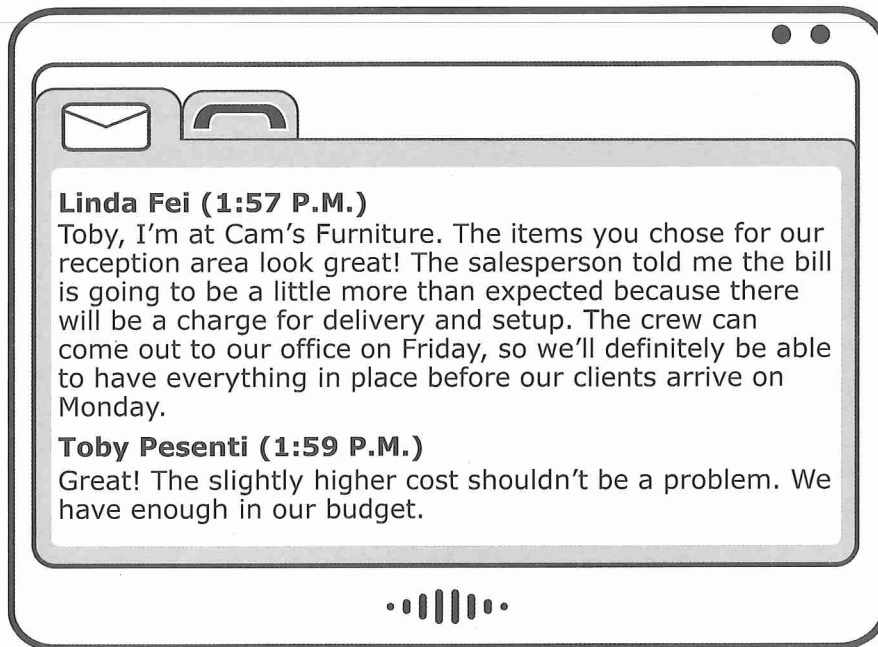
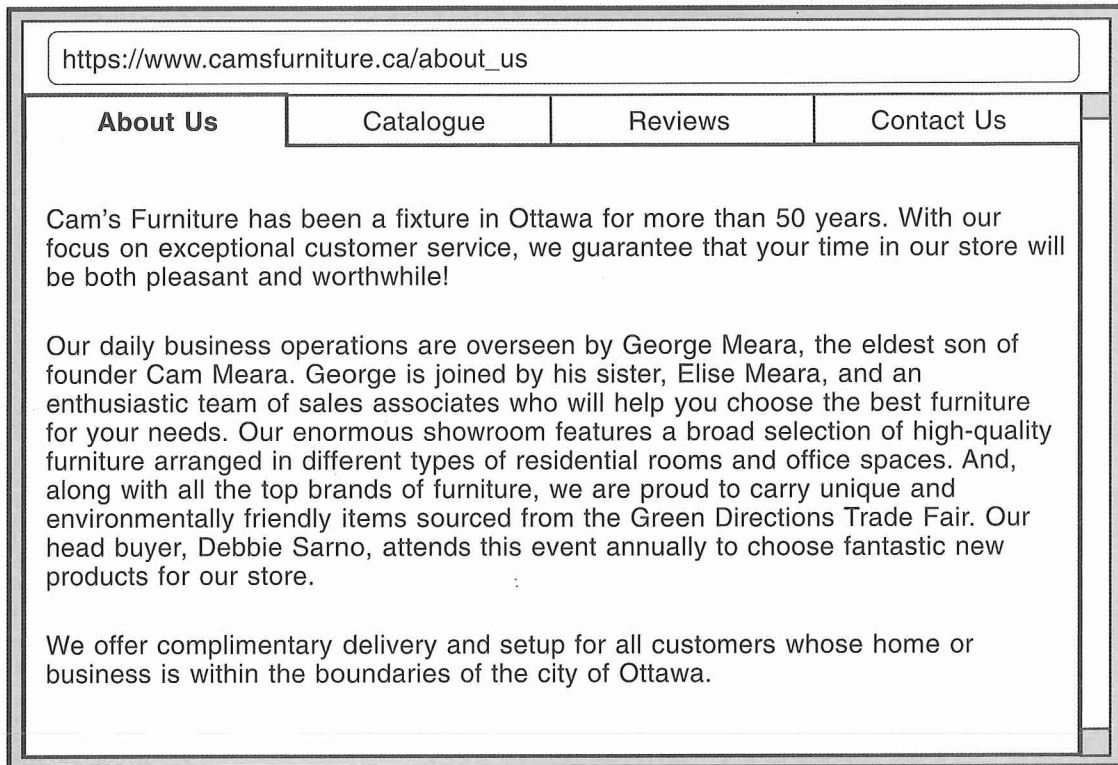
Yishun Terrace: 55-unit apartment complex with outdoor sports facilities (tennis, basketball, football), indoor swimming pool, catch-and-release fishing pond, and picnic area

For details and other queries, contact info@rayderholdingscorporation.com.sg.



191. According to the press release, what is true about RHC?
- (A) It has an international presence.
 - (B) It specializes in designing work spaces.
 - (C) It was founded by two construction engineers.
 - (D) It has been in business for five years.
192. What does the press release suggest about Ms. Badawi?
- (A) She appreciates RHC's approach to expanding housing.
 - (B) She owns a unit at one of RHC's properties.
 - (C) She advises students at Changi Technological Institute.
 - (D) She has hired Mr. Lim to be one of her advisers.
193. How many units does the first housing complex built by RHC have?
- (A) 14
 - (B) 28
 - (C) 40
 - (D) 60
194. Why did Ms. Rajani send a text message to Mr. Goh?
- (A) To introduce him to a new neighbor
 - (B) To notify him that his wallet was found
 - (C) To respond to his request for information
 - (D) To provide the leasing office's hours of operation
195. Where does Mr. Goh most likely live?
- (A) At Asten Estates
 - (B) At Lakeside Manor
 - (C) At Tampines Tower
 - (D) At Yishun Terrace

Questions 196-200 refer to the following Web page, text-message chain, and online review.



Online Reviews

Customer review posted by Linda Fei on 23 July at 5:32 P.M.

The staff at Cam's Furniture is extraordinarily helpful and professional. I was pleased that we could get eco-friendly pieces for our company's reception area. The furniture is beautiful—we've been receiving many compliments. Cam's delivery team spent extra time at our new office space to make sure that the furniture was arranged in exactly the right way. We look forward to shopping at Cam's again!

196. What does the Web page indicate about Cam's Furniture?
- (A) It is currently hiring new staff.
 - (B) It has two store locations.
 - (C) It is a family business.
 - (D) It specializes in used furniture.
197. In her text message, what does Ms. Fei mention will happen on Monday?
- (A) Some furniture will be delivered.
 - (B) Some clients will visit.
 - (C) A bill will be paid in full.
 - (D) A reception area will be closed for remodeling.
198. What is suggested about Ms. Fei's company?
- (A) It raised its prices.
 - (B) It is located outside Ottawa.
 - (C) It is an interior design firm.
 - (D) It recently merged with another organization.
199. What can be concluded about the new furniture purchased by Ms. Fei's company?
- (A) It was sourced by Ms. Sarno.
 - (B) It comes with a money-back guarantee.
 - (C) It can be used indoors or outdoors.
 - (D) It was purchased from Ms. Fei.
200. In the online review, what does Ms. Fei indicate about the members of the delivery team?
- (A) They used custom-made equipment.
 - (B) They arranged the new furniture incorrectly.
 - (C) They offered to haul away the old furniture.
 - (D) They stayed for longer than expected.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

실전 TEST

09

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- | | |
|--|--|
| 7. Mark your answer on your answer sheet. | 20. Mark your answer on your answer sheet. |
| 8. Mark your answer on your answer sheet. | 21. Mark your answer on your answer sheet. |
| 9. Mark your answer on your answer sheet. | 22. Mark your answer on your answer sheet. |
| 10. Mark your answer on your answer sheet. | 23. Mark your answer on your answer sheet. |
| 11. Mark your answer on your answer sheet. | 24. Mark your answer on your answer sheet. |
| 12. Mark your answer on your answer sheet. | 25. Mark your answer on your answer sheet. |
| 13. Mark your answer on your answer sheet. | 26. Mark your answer on your answer sheet. |
| 14. Mark your answer on your answer sheet. | 27. Mark your answer on your answer sheet. |
| 15. Mark your answer on your answer sheet. | 28. Mark your answer on your answer sheet. |
| 16. Mark your answer on your answer sheet. | 29. Mark your answer on your answer sheet. |
| 17. Mark your answer on your answer sheet. | 30. Mark your answer on your answer sheet. |
| 18. Mark your answer on your answer sheet. | 31. Mark your answer on your answer sheet. |
| 19. Mark your answer on your answer sheet. | |

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where do the speakers most likely work?

- (A) At a bank
- (B) At a hotel
- (C) At an electronics store
- (D) At a medical clinic

33. What most likely is the man's job?

- (A) Receptionist
- (B) Security guard
- (C) Cleaning staff member
- (D) Computer technician

34. What will the woman give the man?

- (A) A schedule
- (B) A key
- (C) A manual
- (D) A cup of coffee

35. Who most likely is the woman?

- (A) A receptionist
- (B) A florist
- (C) A repair technician
- (D) A woodworker

36. Why is the man calling?

- (A) To clarify a process
- (B) To ask about a delivery
- (C) To request a service
- (D) To complain about an invoice

37. What does the woman ask the man for?

- (A) A photograph
- (B) An address
- (C) A telephone number
- (D) A passcode

38. What does the man ask the woman about?

- (A) A shirt size
- (B) A shirt price
- (C) A warehouse location
- (D) Store hours

39. What does the woman offer to do?

- (A) Unlock a fitting room
- (B) Look for a different color shirt
- (C) Send a shirt to the man's home
- (D) Put a shirt back on a shelf

40. What will the man most likely do?

- (A) Contact a manufacturer
- (B) Come back tomorrow
- (C) Look through a catalog
- (D) Visit a different store

41. Who is Sofia?

- (A) A teacher
- (B) An artist
- (C) A real estate agent
- (D) A gallery owner

42. What are the men curious about?

- (A) The creator of some artwork
- (B) The lighting in a room
- (C) The number of people at an event
- (D) How long a business has been open

43. What will the speakers most likely do next?

- (A) Purchase a painting
- (B) Eat a meal together
- (C) Review some floor plans
- (D) Look at some artwork

44. What kind of product are the speakers discussing?
(A) A laptop
(B) A mobile phone
(C) A fitness tracker
(D) A navigation device
45. What does the woman say she is currently working on?
(A) A marketing campaign
(B) A transportation contract
(C) A fee negotiation
(D) A design feature
46. What is the man concerned about?
(A) Staff shortages
(B) Supply chain disruptions
(C) Budget constraints
(D) Increased competition
-
47. What does the woman hope to do this year?
(A) Earn a promotion
(B) Win an award
(C) Give a presentation
(D) Move to a different city
48. What does the woman mean when she says, "some of the numbers in my presentation came from you"?
(A) She is grateful for the man's help.
(B) She thinks someone else got credit by mistake.
(C) The man should check the accuracy of some numbers.
(D) The man should also give a presentation.
49. What does the man remind the woman about?
(A) A team meeting has been canceled.
(B) A product will be released soon.
(C) A report will not be distributed.
(D) A task needs to be done.
-
50. What does the man say will happen tomorrow?
(A) New equipment will be installed.
(B) An inspection will take place.
(C) A delivery will be late.
(D) The water will be shut off.
51. Where do the speakers most likely work?
(A) At a factory
(B) At a grocery store
(C) At a restaurant
(D) At a shipping company
52. What does the man say he will do?
(A) Conduct an interview
(B) Reschedule a training session
(C) Contact staff members
(D) Clean some filters
-
53. What did the man just do?
(A) He purchased a computer.
(B) He installed some software.
(C) He returned from a doctor's appointment.
(D) He created a training video.
54. According to the man, why has a product become popular?
(A) It is less expensive than similar products.
(B) It is energy efficient.
(C) It provides easy access to information.
(D) It has 24-hour customer support.
55. Why does Francesca interrupt the conversation?
(A) She needs assistance.
(B) She is taking lunch orders.
(C) Some forms require a signature.
(D) A client has arrived.
-

56. Who most likely are the speakers?

- (A) News reporters
- (B) Construction workers
- (C) Travel agents
- (D) City officials

57. Why does the woman say, "summer is the region's busiest season"?

- (A) To express surprise
- (B) To explain a price increase
- (C) To agree with an opinion
- (D) To request assistance with a project

58. What does the woman offer to do?

- (A) Make a list
- (B) Confirm a meeting time
- (C) Inspect some equipment
- (D) Adjust a budget

59. What is the man making a payment for?

- (A) An automobile
- (B) A house
- (C) A credit card
- (D) A medical bill

60. What problem does the woman describe?

- (A) An online system is not working.
- (B) There are not enough customer service agents.
- (C) A manager is not available.
- (D) A password needs to be updated.

61. What does the woman promise the man?

- (A) He will be able to pay later in the day.
- (B) He will receive a refund.
- (C) He will not have to wait a long time.
- (D) He will not be charged a late fee.

Marcel Breton's Schedule

Monday March 14	Ms. Smith (10–11 A.M.) Training (1–3 P.M.)
Tuesday March 15	Restaurant client (9–10 A.M.)
Wednesday March 16	Staff meeting (9–11 A.M.)
Thursday March 17	Vacation

62. Where does the man work?

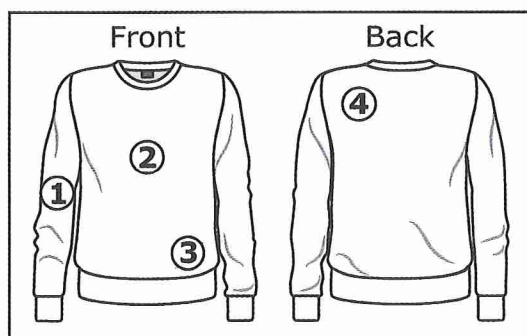
- (A) At an advertising agency
- (B) At an accounting firm
- (C) At a publishing company
- (D) At a real estate agency

63. Look at the graphic. Which day will the woman meet with Marcel Breton?

- (A) On Monday
- (B) On Tuesday
- (C) On Wednesday
- (D) On Thursday

64. What does the woman ask for?

- (A) An e-mail address
- (B) A receipt
- (C) A cost estimate
- (D) A résumé



65. What type of business does the woman work for?
- (A) A fashion design company
 - (B) A custom clothing store
 - (C) A sporting equipment shop
 - (D) A secondhand clothing store
66. Look at the graphic. Where does the man want a logo to appear?
- (A) Location 1
 - (B) Location 2
 - (C) Location 3
 - (D) Location 4
67. What is the man willing to pay extra for?
- (A) High-quality material
 - (B) An unusual color
 - (C) A variety of sizes
 - (D) A rush order

Song	Songwriter
"Roses on a Hill"	Marta Ruiz
"Time Again Blues"	Oliver Hughes
"Lake Charon"	Brandon Toprak
"Ice at Dawn"	Zaina Feras

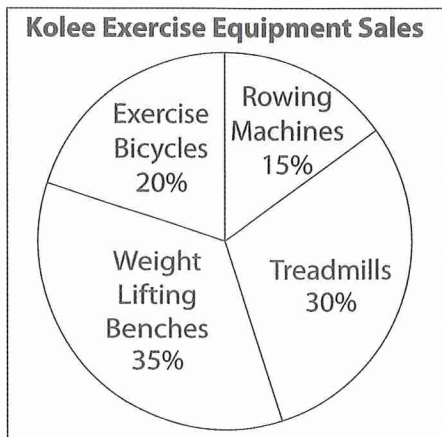
68. Who most likely are the speakers?
- (A) Stage managers
 - (B) Musicians
 - (C) Radio show hosts
 - (D) Recording executives
69. What is the woman concerned about?
- (A) A sound equipment failure
 - (B) Some song lyrics
 - (C) A band member's inexperience
 - (D) A rehearsal space conflict
70. Look at the graphic. Which song does the man suggest replacing?
- (A) "Roses on a Hill"
 - (B) "Time Again Blues"
 - (C) "Lake Charon"
 - (D) "Ice at Dawn"

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Who most likely is the listener?
(A) A school secretary
(B) A farmer
(C) A delivery driver
(D) A restaurant manager
72. What problem does the speaker mention?
(A) An employee is on vacation.
(B) An item is not available.
(C) The cost of an item has changed.
(D) An order was processed incorrectly.
73. What does the speaker ask the listener to do?
(A) Confirm a flower choice
(B) Approve a new delivery time
(C) Submit a receipt
(D) Call a different store
-
74. What service does Prospective provide?
(A) Employee recruiting
(B) Technology support
(C) Digital marketing
(D) Customized printing
75. What recent improvement did Prospective make?
(A) It matches competitor prices.
(B) It sends updates regularly.
(C) It offers personalized consultations.
(D) It provides international service.
76. How can the listeners try Prospective for free?
(A) By entering a contest
(B) By calling a radio station
(C) By visiting a business
(D) By completing a survey
-
77. Who most likely is the speaker?
(A) A property inspector
(B) A real estate agent
(C) An electrician
(D) An architect
78. What is the problem with a property?
(A) A roof is leaking.
(B) A wall needs to be reinforced.
(C) Some wiring needs to be updated.
(D) Some windows need to be replaced.
79. What does the speaker imply when she says, "the process normally takes a long time"?
(A) This case may be an exception.
(B) Hiring more workers is advisable.
(C) A store opening may be delayed.
(D) The listener should submit a form soon.
-
80. What type of work are the listeners training for?
(A) Construction
(B) Real estate
(C) Manufacturing
(D) Truck driving
81. What recent change does the speaker mention?
(A) Inspections are taking place more frequently.
(B) Information must be entered electronically.
(C) A training course has been shortened.
(D) Membership fees have decreased.
82. According to the speaker, why is it a good time to enter a profession?
(A) Pay is high.
(B) Schedules are flexible.
(C) Certification requirements are not strict.
(D) Technological innovations are expected.
-

83. What event is the speaker reporting on?
(A) A holiday parade
(B) A speech by the city mayor
(C) An opening ceremony
(D) A building demolition
84. What news did officials share earlier in the year?
(A) Traffic was lighter than projected.
(B) Work was being done faster than expected.
(C) Additional workers would be hired.
(D) A project budget was being revised.
85. Who did the speaker interview?
(A) Some construction engineers
(B) A local store owner
(C) A government official
(D) Some delivery drivers
-
86. What industry does the speaker most likely work in?
(A) Finance
(B) Advertising
(C) Architecture
(D) Technology
87. What did the speaker learn yesterday?
(A) He will be promoted to a management position.
(B) The funding for a project has increased.
(C) A client asked for work to be completed early.
(D) A client complained about a company's service.
88. What does the speaker imply when he says, "you usually do excellent work"?
(A) He wants the listener to work on his team.
(B) He is surprised that the listener made an error.
(C) The listener is likely to receive a raise.
(D) The listener should replace him as project manager.
-
89. What news does the speaker report?
(A) The company is planning to expand.
(B) The company exceeded its sales target.
(C) New computers will be distributed.
(D) A business trip has been organized.
90. What department do the listeners work in?
(A) Quality Control
(B) Human Resources
(C) Data Analytics
(D) Customer Service
91. What does the speaker say he will do?
(A) Order some supplies
(B) E-mail an agenda
(C) Fix some software
(D) Upload some files
-
92. What is being reported on?
(A) The purchase of a baseball team
(B) The signing of a baseball player
(C) The construction of a baseball stadium
(D) The retirement of a baseball coach
93. What does the speaker say Mr. Abalora is passionate about?
(A) Job creation
(B) Community building
(C) Local news reporting
(D) Innovative thinking
94. Why does the speaker say, "we've been told that before"?
(A) To express doubt
(B) To support a decision
(C) To correct a colleague
(D) To reinforce an instruction
-



Education Office Staff Directory	
Online Activities	Sabine Klein
Camp Director	Ji-Soo Jeong
School Liaison	Carmen Ruiz
Adult Education	Brian Hughes

95. Who are the listeners?
- (A) Investors
(B) Sales staff
(C) Fitness trainers
(D) Manufacturing executives
96. What does the speaker hope will happen?
- (A) The assembly process will be completed more efficiently.
(B) Customers will be told about Kolee's high-quality products.
(C) Customers will use exercise bicycles rather than treadmills.
(D) Kolee's manufacturing will be done at a different plant.
97. Look at the graphic. What type of exercise equipment does the speaker say is new for the company?
- (A) Rowing machines
(B) Exercise bicycles
(C) Treadmills
(D) Weight lifting benches
98. What is the speaker pleased to announce?
- (A) A special exhibit
(B) A new education director
(C) Learning activities for teens
(D) Discounted museum tickets
99. What does the speaker say about science camps?
- (A) A registration deadline has changed.
(B) No more spaces are available.
(C) A payment plan has been added.
(D) Some classes will be held in a different location.
100. Look at the graphic. Who can the listeners speak to by pressing seven?
- (A) Sabine Klein
(B) Ji-Soo Jeong
(C) Carmen Ruiz
(D) Brian Hughes

This is the end of the Listening test.

실전 TEST

09

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Edison Delivery's trucks leave the warehouse promptly ----- 6:00 A.M. each morning.
(A) at
(B) on
(C) for
(D) with
102. A ----- copy of the rental agreement for the apartment has been delivered to the main office.
(A) signature
(B) sign
(C) signs
(D) signed
103. ----- can be made online or by calling customer service between 6:30 A.M. and 5:30 P.M.
(A) Reserve
(B) Reserved
(C) Reservations
(D) Reservable
104. Ms. Shimabukuro rose through the ranks ----- and became the manager in less than two years.
(A) quick
(B) quicken
(C) quickly
(D) quickening
105. The Highland Museum of Robotics will be ----- for renovations until further notice.
(A) bought
(B) closed
(C) stopped
(D) held
106. The Hollytown Arena designates an area where fans can meet their ----- athletes after each game.
(A) favorite
(B) favoritism
(C) favorites
(D) favoring
107. Billboards that advertise legal services are most effective when placed ----- business districts.
(A) from
(B) down
(C) of
(D) in
108. Ms. Ueda was quite ----- with the wholesale prices offered by Rea's International Restaurant Suppliers.
(A) advised
(B) true
(C) pleased
(D) strong

109. *Geology Monthly* is a professional journal with articles written ----- for experts in the field.
(A) specify
(B) had specified
(C) specifics
(D) specifically
110. ----- the year-end sale at Arthur's Camping Supplies, all winter items are discounted by 25 percent.
(A) During
(B) Although
(C) As long as
(D) In addition
111. In the ----- future, a hardware store will open on the corner of Oak Boulevard and Primrose Avenue.
(A) nears
(B) nearly
(C) nearness
(D) near
112. Mr. Careni requested that ----- from the technical support team come immediately to the Harrisburg office.
(A) who
(B) someone
(C) which
(D) themselves
113. The time-entry system was ----- unavailable this afternoon, but it is functioning normally now.
(A) directly
(B) urgently
(C) precisely
(D) briefly
114. The upcoming career fair ----- by more than 100 employers and job-recruiting agencies.
(A) attend
(B) were attended
(C) was attending
(D) will be attended
115. ----- theater at Landon Cinema is decorated with a different theme.
(A) Even
(B) Much
(C) Each
(D) All
116. Changes to course content have been halted ----- the Salinas Academy transitions to a new online platform.
(A) while
(B) though
(C) regarding
(D) whether
117. Bricktown Mayor Julian Trent will ----- help plant flowers in Evans Park this weekend.
(A) personal
(B) personalize
(C) personally
(D) personality
118. Please replace pages 28 to 35 in the employee handbook with the ----- pages.
(A) careful
(B) updated
(C) consistent
(D) sizable
119. ----- we increased our Internet speed, we can download large documents much faster.
(A) Since
(B) Provided
(C) Yet
(D) Instead
120. The lead graphic artist decides which photographs submitted by freelancers ----- to the creative director.
(A) are sending
(B) sender
(C) should be sent
(D) send

121. ----- you visit the Star Hotel, the cheerful staff makes you feel welcome.
(A) Whenever
(B) Whichever
(C) Nevertheless
(D) Altogether
122. Ms. Matlou considered a legal career before ----- deciding to go to business school.
(A) strictly
(B) politely
(C) ultimately
(D) slightly
123. Patrons of the festival enjoying picnic lunches on the concert hall's lawn is a ----- dating back almost a century.
(A) traditional
(B) tradition
(C) traditionalist
(D) traditions
124. Many people ----- their online shopping carts when they discover what the shipping charge will be.
(A) eject
(B) abandon
(C) resign
(D) discourage
125. The state's tourism Web site provides information on many of the area's popular -----.
(A) situations
(B) appeals
(C) demands
(D) attractions
126. ----- interested in learning more about Shana Fabian's sculptures should attend her talk at Deana Gallery on May 2.
(A) Enough
(B) Whoever
(C) Each other
(D) Those
127. The merger between the Oznaze and Tellurisq companies was ----- settled following months of tough negotiations.
(A) exactly
(B) instantly
(C) finally
(D) easily
128. Auto parts are shipped ----- two to three days unless the customer requests expedited delivery.
(A) within
(B) here
(C) afterward
(D) perhaps
129. The interior designer selected some very ----- colors for the lobby walls.
(A) massive
(B) intense
(C) direct
(D) sudden
130. Experts recommend that the cooling system be checked by a service technician at regular -----.
(A) expanses
(B) intervals
(C) classifications
(D) detachments

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following e-mail.

To: Roger Wall <rogerwall@openemail.com>
From: Guillermo Torres <gtorres@supplyflow.com>
Date: May 2
Subject: RE: Missing delivery

Dear Mr. Wall,

This is in response to your ----- e-mail notifying us that you did not receive your April shipment of office supplies. We verified that your annual subscription is up-to-date and that everything is in order on your side. This error is, therefore, an oversight on ----- part. We have transitioned to new shipping software, and some customer information was not transferred correctly. Rest assured that this has been fixed and that the error will not ----- again.

We sent your box of office supplies today using an overnight shipping service. ----- . Inside the box, you will also find a complimentary token of appreciation for your patience.

If you have further questions or concerns, do not hesitate to contact me directly.

Sincerely,

Guillermo Torres, Customer Assistant, Supply Flow, Inc.

131. (A) constant
(B) nearby
(C) early
(D) recent

132. (A) either
(B) its
(C) our
(D) their

133. (A) combine
(B) revise
(C) affect
(D) occur

134. (A) You should receive it tomorrow.
(B) This order will take longer than usual to process.
(C) The box is very heavy.
(D) Please review the invoice attached to this e-mail.

Questions 135-138 refer to the following memo.

To: Marketing Department, Tavola Foods Distributors
From: Victor Cotillo
Date: March 4
Subject: Information

Please look at the proposed survey that was just added to our team folder. The first section asks

135. to rate their favorite vegetables. We felt shoppers might prefer a particular vegetable only if
it is fresh and in season. -----, we also ask what frozen vegetables they buy most frequently
136. and why. In addition, we ----- a series of questions about food preparation and convenience.
137. We feel this survey will give us a better picture of what our customers want. Please look over
everything and quickly respond with any thoughts. -----
138.

135. (A) farmers
(B) executives
(C) consumers
(D) merchants

136. (A) In effect
(B) Therefore
(C) On occasion
(D) Nevertheless

137. (A) were inserting
(B) have inserted
(C) had been inserting
(D) could have inserted

138. (A) We want to start distributing the
survey next week.
(B) We value the feedback provided
by you, our customers.
(C) Despite higher costs, demand for
our products has risen.
(D) As we all know, fresh vegetables
are good for you.

Questions 139-142 refer to the following e-mail.

To: vendors@grovecenterfleamarket.org

From: alanc@spicebest.com

Date: October 22

Subject: Parking issue

Dear Vendors,

Starting next month, the owners of the Grove Center Flea Market will charge a flat daily rate of \$10 to use the onsite parking deck. This means customers who drive to our weekly flea market will no longer enjoy free parking. I'm concerned that this might ^{139.} some shoppers from coming, which will hurt our businesses.

As president of the Grove Center Flea Market, I have asked the owners to consider waiving or reducing the fee. ^{140.} The nearest other large-scale parking facility is at city hall, three long blocks from our site. Street parking is available but can be ^{141.} to find.

Please reply to all if you have any thoughts on alternative ^{142.}.

Best,

Alan Coleman

139. (A) remove
(B) carry
(C) discourage
(D) manage

140. (A) Their offices are not open on Sundays.
(B) I also asked them to expand the garage.
(C) Nevertheless, we have more vendors than last year.
(D) Unfortunately, we could not reach a compromise.

141. (A) difficult
(B) pleasant
(C) expensive
(D) specific

142. (A) solution
(B) solutions
(C) solve
(D) solving

Questions 143-146 refer to the following newspaper article.

QUEENSVILLE (November 3)—Recycling just became easier for many local residents thanks to the opening of the township's second recycling center. "West Queensville residents now have a more ----- location to drop off their materials," Mayor Dustin Larson said at yesterday's
143.
ribbon-cutting ceremony. "No longer must they travel to the east part of the town."

----- . However, Ida Aguirre of the Queensville Clean Coalition criticized the town council's
144.
decision to eliminate curbside pickup of recyclables. "Curbside pickup should be resumed

----- elected officials want to make recycling easier," she said in a telephone interview. Open
145.
6 A.M. to 8 P.M. on weekdays, the new 18 Darren Street facility takes only mixed paper and some plastics. Aluminum is not currently ----- .
146.

143. (A) widespread
(B) convenient
(C) ordinary
(D) stable

145. (A) by
(B) so
(C) if
(D) through

144. (A) The percentage of household waste sent to landfills has decreased recently.
(B) Those who attended the ceremony applauded the new facility.
(C) Employees at both drop-off sites can help unload materials.
(D) The drop-off site in West Queensville opens next year.

146. (A) accepted
(B) accepting
(C) accepts
(D) accept

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following e-mail.

To:	Jeanne Vasseur
From:	Milo Bailey
Date:	4 February
Subject:	Information

Dear Jeanne,

I think we made the right decision in hiring Carol. She has some excellent ideas about design and content for our Web site. The new site she created will help us attract new clients and help our current clients get the information they need.

In addition to the minor changes you suggested earlier, we could have a blog on the Web site to post accounting tips and share some anecdotes. We need to sit down with Carol to share our thoughts. Her schedule is open tomorrow morning—will you be free?

Sincerely,

Milo

147. Why did Mr. Bailey send the e-mail to Ms. Vasseur?

- (A) To inquire about a product
- (B) To explain a new process to her
- (C) To discuss changes to a Web site
- (D) To ask her to contact a new client

148. What does Mr. Bailey want to do?

- (A) Review a schedule
- (B) Hire additional staff
- (C) Open a new account
- (D) Meet with a new employee

Questions 149-150 refer to the following receipt.

Green's Athletic Shoes

18502 Oriole Avenue
Chicago, IL 60800
(312) 555-0132

August 5, 11:27 A.M.

Receipt number: 5926

Lunarwave running shoes	
Style: Fleetfoot, men's size 10	\$119.00

Suresocks cotton running socks	
men's size large	\$4.99

Coolbreeze T-shirt	
men's size medium	
Regularly \$14.00, now 15% off	\$11.90

Subtotal	\$135.89
----------	----------

Sales tax (6.25%)	\$8.49
-------------------	--------

Total	\$144.38
--------------	-----------------

Thank you for shopping at Green's Athletic Shoes!
Please fill out a customer survey at www.greensathletic.com.

All returns must be made within 30 days.
A receipt is required to make a return.

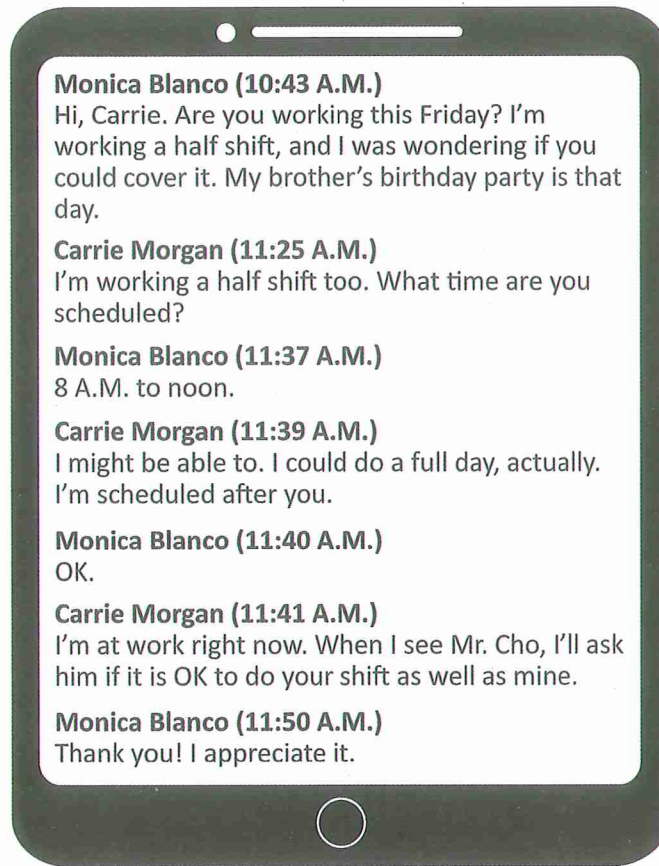
149. What is indicated about the T-shirt?

- (A) It was made by Lunarwave.
- (B) It is a size large.
- (C) It is made of cotton.
- (D) It was sold at a discounted price.

150. What must a customer do to return an item?

- (A) Complete an online form
- (B) Bring the item back within six months
- (C) Show an original store receipt
- (D) Mail the item to the manufacturer

Questions 151-152 refer to the following text-message chain.



151. At 11:39 A.M., what does Ms. Morgan mean when she writes, "I might be able to"?
- (A) She could help organize a weekend event.
 - (B) She could work Ms. Blanco's hours on Friday.
 - (C) She could pick up some food for a party.
 - (D) She could meet with Ms. Blanco during her break.
152. Who most likely is Mr. Cho?
- (A) A temporary worker
 - (B) A party planner
 - (C) A supervisor
 - (D) A friend of Ms. Blanco's

Questions 153-154 refer to the following memo.

MEMO

To: All Avisomark Employees
From: Eugenia Bajorek, Assistant Communications Director
Date: January 30
Re: Our company newsletter

As part of a company-wide effort to reduce waste, we will be discontinuing the print version of our weekly company newsletter, effective March 1. From that date forward, the newsletter will be published in its online format only. In addition, beginning in March, the submission deadline for the Employee News section of the newsletter will be changed from the third Friday of each month to the second Friday of each month. This change will give Markus Quimby the time he needs to process and edit submissions. The submission process remains the same: simply e-mail Markus directly at mquimby@avisomark.com.

153. Why was the memo written?

- (A) To announce a recent decision
- (B) To introduce a new staff member
- (C) To describe a volunteer opportunity
- (D) To invite feedback on a new practice

154. According to the memo, why would employees e-mail Mr. Quimby?

- (A) To update their personal information
- (B) To request a copy of a newsletter
- (C) To express their opinion on the newsletter format
- (D) To send in their latest news

Questions 155-157 refer to the following article.

Driverless Buses in Swansea?

SWANSEA (12 May)—A consortium of city government officials and local business leaders is considering the purchase of driverless buses for some city routes. Commissioned with exploring options to improve transportation in Swansea and surrounding areas, the group recently sent three members to Malaga, Spain, where driverless buses run an eight-kilometre loop several times a day.

Consortium member Gareth Elias was impressed by what he learned. Despite concerns about safety and traffic regulations, Mr. Elias could see driverless buses becoming a reality before long, but only in specific cases. "I believe they would be particularly useful during festivals and special events," he said. "I can't imagine them being on the roads every day."

Anisha Deepak, an engineer specialising in transportation innovation, served as a technical consultant on the trip. She was struck by the complexity of the buses' artificial intelligence system, which allows them to learn as they collect data on every trip.

"Artificial intelligence makes these buses very safe in real-world situations," she said. "Nevertheless, it's best to have a human operator on board at all times in case of emergencies."

A public community forum is scheduled for 2 June to discuss the benefits and drawbacks of driverless buses. Visit the Swansea Town Council's Web site at www.swanseatowncouncil.gov.uk to learn more.

155. What is the purpose of the article?

- (A) To explain how a new technology works
- (B) To report on a group's recent activities
- (C) To recruit participants for a travel forum
- (D) To announce changes to a bus schedule

156. What opinion does Mr. Elias express about driverless buses?

- (A) They are not safe under any circumstances.
- (B) Traffic regulations must be revised to accommodate them.
- (C) They are practical for limited purposes.
- (D) They are appropriate for Malaga but not for Swansea.

157. What is indicated about Ms. Deepak?

- (A) She was recently elected to the Swansea Town Council.
- (B) She collected data for a computer system.
- (C) She took notes during an emergency meeting.
- (D) She traveled to Malaga as a consultant.

Questions 158-161 refer to the following job posting.

Morves Laboratories of Seoul is seeking an associate research scientist who will work collaboratively with a team of other scientists within the Research and Development Division.

Morves Laboratories has more than 85,000 employees in offices and laboratories in Asia, Europe, and North America who are involved in developing, manufacturing, and selling cutting-edge medicines. The Research and Development Division is responsible for achieving the company's primary goal of creating new and effective medications for worldwide use.

Primary Job Functions:

- Design and conduct laboratory experiments
- Perform rigorous data analysis
- Collaborate to write detailed reports
- Present research findings internally and externally to clients at specific meetings

Position Requirements:

- A master's degree in biology
- At least five years of laboratory experience
- Excellent oral and written communication skills

To apply, submit a résumé and cover letter to www.morveslaboratories.co.kr/careers by November 10.

158. What does the job posting indicate about Morves Laboratories?

- (A) It offers excellent employee benefits.
- (B) Its workforce is primarily based in Europe.
- (C) Its main purpose is to develop new medicines.
- (D) It partners with another company for product distribution.

159. What is one responsibility of the position?

- (A) Analyzing information from experiments
- (B) Designing safe packaging materials
- (C) Operating manufacturing equipment
- (D) Responding to patient inquiries

160. According to the job posting, what should an applicant possess?

- (A) Knowledge of medical regulations
- (B) Expertise in editing medical journals
- (C) A background in teaching biology
- (D) Experience working in a laboratory

161. How should someone apply for the position?

- (A) By visiting the company's offices
- (B) By submitting a résumé online
- (C) By calling a recruiting professional
- (D) By e-mailing a current employee

Questions 162-164 refer to the following e-mail.

E-Mail Message

To: team@rosettipasta.com.au
From: valentina_rosetti@rosettipasta.com.au
Date: 20 August
Subject: Update

Dear Team,

The past several years have been fast-paced. — [1] —. Five years ago, when I began selling my homemade pasta, I never expected to need a space larger than the kitchen in my own house. How things have changed! This week, the business won a contract to supply a regional food distributor here in Eastern Australia.

This achievement certainly would not have been possible without you. — [2] —. You have all worked hard to keep pace with such tremendous growth, and it was not always easy. To show my appreciation, I have decided that each of you will receive a bonus. — [3] —.

With our solid team and our streamlined production process, I am optimistic that we will see our product placed on even more supermarket shelves soon. — [4] —. The future looks bright.

Sincerely,

Valentina Rosetti
Chief Executive Officer, Rosetti Pasta Company Ltd.

162. Why did Ms. Rosetti send the e-mail?

- (A) To thank employees
- (B) To present a business plan
- (C) To announce a postponement
- (D) To request assistance with a project

163. What does Ms. Rosetti express confidence about?

- (A) The development of a new product line
- (B) The potential for more company growth
- (C) The success of an advertising campaign
- (D) The possibility of replacing old machinery

164. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"It will appear in your accounts on Friday."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 165-167 refer to the following e-mail.

To:	Sid Shepard
From:	Corporate Security
Date:	July 2
Subject:	Your ID badge

Dear Mr. Shepard:

We received your request this morning for assistance in acquiring a new physical identification badge. As your current badge was misplaced, it has been deactivated. To receive a replacement, visit the corporate security office in Paulsen Hall between 7 a.m. and 5:30 p.m. You will be required to show a form of government-issued identification.

In the meantime, you can take advantage of a new corporate initiative. The company app installed on all employees' mobile devices now includes a digital identification card that can be used to gain entry to the corporate parking garage and campus buildings. To access the digital ID card in the app, look for the "ID Card" tab. You can then scan your digital ID to enter all secure areas.

If you have questions or need additional help, please call corporate security at 863-555-0171.

Thank you,

Hopper Technology Corporate Security

165. What is the purpose of the e-mail?

- (A) To respond to a request for help
- (B) To promote the sale of a new product
- (C) To alert authorities to a security problem
- (D) To announce a new company policy

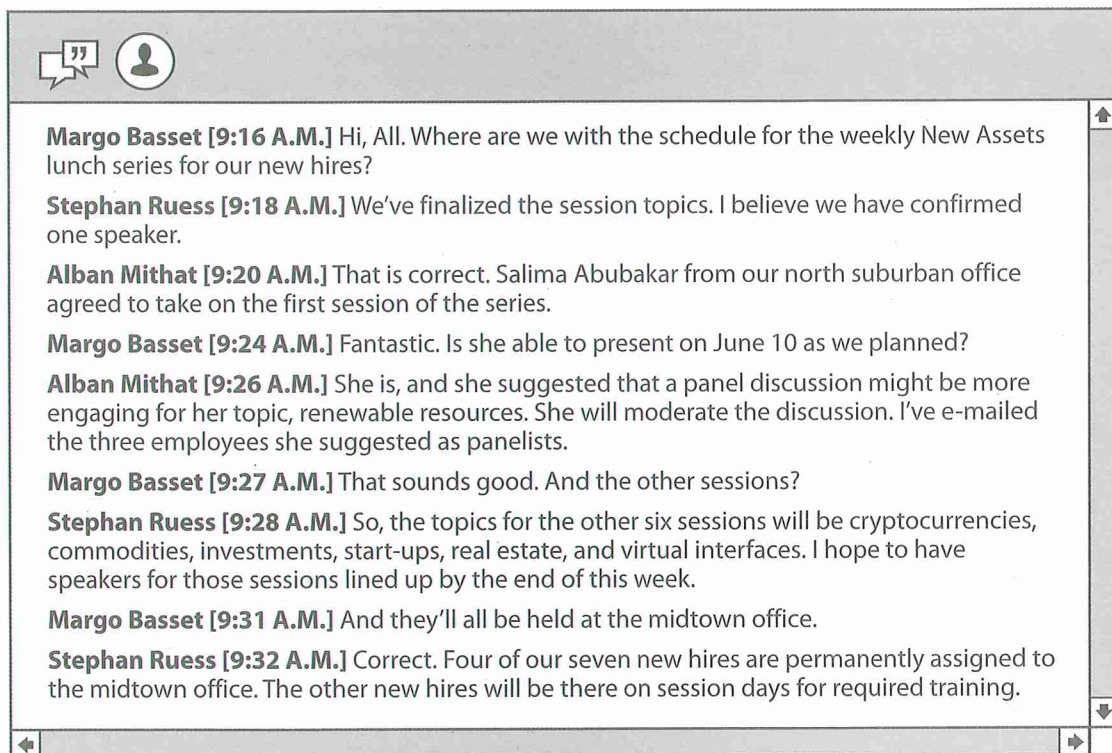
166. What is suggested about Mr. Shepard?

- (A) He first contacted corporate security two days ago.
- (B) He does not use the corporate parking garage.
- (C) He does not know where Paulsen Hall is located.
- (D) He has the company app installed on his mobile device.

167. The word "gain" in paragraph 2, line 3, is closest in meaning to

- (A) win
- (B) obtain
- (C) collect
- (D) increase

Questions 168-171 refer to the following online chat discussion.



The image shows a screenshot of an online chat window. At the top, there is a header bar with a speech bubble icon and a user profile icon. The chat area contains a series of messages from three participants: Margo Basset, Stephan Ruess, and Alban Mithat. The messages discuss the schedule for a weekly lunch series for new hires. The chat window has a scroll bar on the right and navigation arrows at the bottom.

Margo Basset [9:16 A.M.] Hi, All. Where are we with the schedule for the weekly New Assets lunch series for our new hires?

Stephan Ruess [9:18 A.M.] We've finalized the session topics. I believe we have confirmed one speaker.

Alban Mithat [9:20 A.M.] That is correct. Salima Abubakar from our north suburban office agreed to take on the first session of the series.

Margo Basset [9:24 A.M.] Fantastic. Is she able to present on June 10 as we planned?

Alban Mithat [9:26 A.M.] She is, and she suggested that a panel discussion might be more engaging for her topic, renewable resources. She will moderate the discussion. I've e-mailed the three employees she suggested as panelists.

Margo Basset [9:27 A.M.] That sounds good. And the other sessions?

Stephan Ruess [9:28 A.M.] So, the topics for the other six sessions will be cryptocurrencies, commodities, investments, start-ups, real estate, and virtual interfaces. I hope to have speakers for those sessions lined up by the end of this week.

Margo Basset [9:31 A.M.] And they'll all be held at the midtown office.

Stephan Ruess [9:32 A.M.] Correct. Four of our seven new hires are permanently assigned to the midtown office. The other new hires will be there on session days for required training.

168. What is suggested about the New Assets lunch session on June 10 ?

- (A) It will be led by Ms. Abubakar.
- (B) It will be introduced by Mr. Mithat.
- (C) It will feature Ms. Basset.
- (D) It will include information about cryptocurrencies.

169. At 9:27 A.M., what does Ms. Basset mean when she writes, "That sounds good"?

- (A) She is eager to attend the New Assets lunch series.
- (B) She approves of Ms. Abubakar's idea.
- (C) She is pleased with all the session topics.
- (D) She looks forward to meeting the recently hired employees.

170. How many sessions still need speakers?

- (A) One
- (B) Three
- (C) Four
- (D) Six

171. What is true about the New Assets lunch series?

- (A) It is the main component of employee training.
- (B) It will be held in the same location every week.
- (C) It will consist exclusively of panel discussions.
- (D) It will include presenters from outside the company.

Questions 172-175 refer to the following article.

Research Findings Presented

GALWAY (1 July)—Eva Urban and her research team at the Ireland Agronomy Association presented their findings to the Galway Department of Transportation on Thursday. During their three-year study, the team was tasked with researching ways to improve the success of tree and shrub plantings along roadways. — [1] —.

“The ground next to newly paved roads is often compacted by heavy machinery associated with construction,” Ms. Urban said. “As a result, the soil can’t absorb water or nutrients well, which makes it difficult for new growth to establish itself. — [2] —. My team set up different experimental plots alongside highways and tried various combinations of planting, tilling, and amending soils to determine what worked.”

The final results of the government-sponsored research project were compiled into a 50-page handbook. Although the

handbook was written specifically for the Galway Department of Transportation, its recommendations can be applied by municipal agencies throughout the country. — [3] —.

“Each chapter explores one of the ten best practices identified by the team,” said Ms. Urban. “These basic techniques are relevant regardless of where they are implemented. The only site-specific variable is plant selection, as that will depend upon the particular geographic region.”

Another point conveyed by the study is that successful plant establishment requires an integrated approach. — [4] —. Improving roadside planting requires a thorough assessment of a site’s existing conditions as well as a wide variety of management practices to address the specific issues involved.

172. What is the subject of the research discussed in the article?
- (A) Keeping vegetation alive along roadways
 - (B) Preventing damage to highway surfaces
 - (C) Advocating for the use of native plants
 - (D) Improving roadside visibility for drivers
173. Why does Ms. Urban mention heavy machinery?
- (A) To explain why plants may grow poorly in some soil
 - (B) To argue that roads can be built more efficiently
 - (C) To suggest that road maintenance crews should be careful with young plants
 - (D) To describe equipment used by her research team

174. In the article, what is indicated about a handbook?
- (A) It is only ten pages long.
 - (B) It will be distributed to the public.
 - (C) It was the subject of a local dispute.
 - (D) It is appropriate for use in other parts of the country.
175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "In other words, one action is not enough."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 176-180 refer to the following invoice and article.

Dawn Sky Catering 525 Horseshoe Lane Gardendale, PA 19061			
Invoice date: December 6		Invoice number: 5688	
Customer name	Maureen Shibata		
Company	Gardendale Neighborhood Association (GNA)		
Address	4069 Strother Street, Gardendale, PA 19061		
Phone number	484-555-0152	E-mail	mshibata@gardendalena.org
Event date	December 15	Balance due date	December 13

Description	Quantity	Price
Platter of assorted raw vegetables with dips	5	\$125.00
Grilled chicken skewers (tray)	5	\$150.00
Quiche tarts (tray)	5	\$175.00
Small chocolate cakes (custom decorated)	50	\$250.00
SUBTOTAL		\$700.00
Deposit (received November 25)		-\$200.00
BALANCE DUE		\$500.00
Comments or special instructions:		
See November 30 e-mail from Ms. Shibata about cake design. This will be for the GNA's annual reception.		

GARDENDALE (December 20)—The Gardendale Neighborhood Association (GNA) honored Mayor Karla Fugate at its annual reception last Saturday. Mayor Fugate had been asked to give a short speech about the city's plans to build a new recreational center, after which she was presented with a special plaque to thank her for her role in the Westside Park project. According to GNA president Manuel Yuen, "Mayor Fugate was instrumental in making last year's fund-raising festival for the park a huge success." The festival raised thousands of

dollars more than the GNA expected.

"It was a delightful surprise," said Mayor Fugate. "We set ourselves a difficult mission with the park project, but everybody in the GNA and the community at large came through admirably," the mayor continued.

The GNA reception was held in the Gardendale Botanical Garden, which offered a beautiful setting. The food was provided by Dawn Sky Catering, which included an individual chocolate cake for each guest decorated with the GNA logo.

176. What does the invoice suggest about Ms. Shibata?
- (A) She will be the guest of honor at an event.
 - (B) She charged the GNA for its catering order.
 - (C) She is the organizer of the GNA's reception.
 - (D) She will be decorating some cakes herself.
177. When was the GNA required to pay \$500 to Dawn Sky Catering?
- (A) On November 30
 - (B) On December 6
 - (C) On December 13
 - (D) On December 15
178. According to the article, what happened at the reception?
- (A) Mayor Fugate was given an award.
 - (B) Mayor Fugate was asked to reduce her speech.
 - (C) Mayor Fugate took questions from the audience.
 - (D) Mayor Fugate was invited to join the GNA.
179. In the article, the word "instrumental" in paragraph 1, line 12, is closest in meaning to
- (A) mechanical
 - (B) informal
 - (C) musical
 - (D) essential
180. How many people most likely attended the GNA reception?
- (A) 5
 - (B) 50
 - (C) 100
 - (D) 200

Questions 181-185 refer to the following letter and e-mail.

Chisaka Gaming Systems

410-1109, Nijo Dencho, Nakagyo-ku Kyoto-shi
Kyoto, Japan

Toby Heisenberger
1226 Lark Street
Albany, New York 12210
USA

May 7

**Product Recall:
CGS-P27 High-Speed Gaming Computer**

Dear Mr. Heisenberger,

This is to inform you that the CGS-P27 High-Speed Gaming Computer has been recalled. We have received reports of units overheating and becoming unusable. To address this issue, an additional fan needs to be installed in your computer. Please return the gaming system to the store in which it was purchased, using your personal customer identification number, PCI-70734. Your system will then be sent back to the manufacturer and repaired at no expense to you.

We apologize for any inconvenience.

Sincerely,
Kobu Matsui
Kobu Matsui, Vice President
Chisaka Gaming Systems

To:	Virginia Granger <v.granger@chisakagamingsystems.jp>
From:	Jennifer Kinkaid <jkinkaid@albanegm.com>
Date:	June 12
Subject:	Product recall

Dear Ms. Granger,

Our retail stores have been accepting your CGS-P27 High-Speed Gaming Computers for repairs as arranged. As you may know, owners of your gaming system are reluctant to give up their devices for repair once they find that they will be without the system for two to three weeks. Today alone, three customers (PCI-70734, PCI-17503, and PCI-90022) declined to have their systems repaired.

The good news is that users of your gaming system are very loyal. However, to increase compliance with the recall and as a public relations gesture, you could provide us with several devices as part of a loaner program. Let me know how I can assist with this arrangement.

Thank you!

Jennifer Kinkaid
Alban Computers, Games, and More

181. Why did Mr. Matsui send the letter?

- (A) To advertise a new product
- (B) To alert a customer to a problem
- (C) To confirm that a refund had been issued
- (D) To offer a customer an upgrade

182. What type of company does Ms. Granger work for?

- (A) A computer manufacturer
- (B) A retail store
- (C) A repair company
- (D) A game rental service

183. In the e-mail, the word "program" in paragraph 2, line 3, is closest in meaning to

- (A) schedule
- (B) plan
- (C) broadcast
- (D) software

184. What can be concluded about Mr. Heisenberger?

- (A) He was not satisfied with his purchase.
- (B) He called Ms. Granger to discuss options.
- (C) He did not bring his system in for repair.
- (D) He requested a two-week turnaround.

185. What does Ms. Kinkaid request in her e-mail?

- (A) Free products
- (B) System upgrades
- (C) Computer monitors
- (D) Temporary replacements

Questions 186-190 refer to the following e-mail and Web pages.

To:	Marcella Wairimu <m.wairimu@theushindigroup.co.ke>
From:	Henry Bunyasi <h.bunyasi@theushindigroup.co.ke>
Date:	3 February
Subject:	Survey

Dear Ms. Wairimu,

The management team has asked us to find out how satisfied our clients are with our digital marketing services. To that end, we will conduct a survey during the month of April.

Given your expertise in survey design and analysis, I would like you to develop a customer satisfaction survey that includes an evaluation of the digital marketing services we advertise on our Web site. It will be sent to each of our longtime clients here in Kenya. Please have a draft ready by 17 February and distribute it to the members of the management team for their review. You and I will present the draft at the management team's meeting on 23 February at 2:00 P.M.

Regards,

Henry Bunyasi

https://www.theushindigroup.co.ke/services_survey			
About Us	Services	Plans and Pricing	Company News

Satisfaction Survey
1 May

At The Ushindi Group, we strive to provide you with top-quality marketing services. That is why we are asking our longtime clients to complete this short survey about our digital marketing services. With the information you provide, we can identify areas for improvement. Please submit your responses on or before 19 May. Thank you for helping us to serve you better.

Please type one of the following values into the appropriate box for each service.
1 = very dissatisfied, 2 = dissatisfied, 3 = no opinion, 4 = satisfied, 5 = very satisfied

Digital Marketing Services

A. Advertising on social media	<input type="text"/>
B. Content creation, including written content, photos, and videos	<input type="text"/>
C. E-mail marketing to existing and potential customers	<input type="text"/>
D. Web and mobile app development and design	<input type="text"/>

Client name (optional):

https://www.theushindigroup.co.ke/companynews			
About Us	Services	Plans and Pricing	Company News
<p>Improvements to Our Services</p> <p>In response to customer feedback, The Ushindi Group will introduce a new e-mail marketing strategy on 15 July.</p> <p>Our new focus will be on triggered e-mails. Triggered e-mails are sent out automatically based on customer behaviour and have a much higher response rate than traditional marketing e-mails. Triggered e-mails help companies turn casual buyers into loyal customers.</p> <p>We anticipate that this change will result in a noticeable increase in repeat customers for our clients. The price of our services will remain the same. For more information, you may contact your marketing account manager directly, call The Ushindi Group at 0800 205 555, or send an e-mail to info@theushindigroup.co.ke.</p>			

- 186.** What is stated about Ms. Wairimu in the e-mail?
- (A) She resolved a complaint from one of her clients.
 - (B) She responded to an employee questionnaire.
 - (C) She is a member of the management team.
 - (D) She is highly skilled in survey development.
- 187.** What will most likely happen on February 23 ?
- (A) The Ushindi Group's Web site will be updated.
 - (B) Mr. Bunyasi will review the advertising budget.
 - (C) Ms. Wairimu will attend a meeting in the afternoon.
 - (D) The management team will vote on a policy revision.
- 188.** What can be concluded about the satisfaction survey?
- (A) It was sent by mail.
 - (B) It was not distributed to clients according to the original timetable.
 - (C) It was revised after the management team's meeting.
 - (D) It was sent to clients around the world.
- 189.** What news is reported on the second Web page?
- (A) Service rates will soon increase.
 - (B) A marketing manager has been replaced.
 - (C) Surveys will be conducted on a monthly basis.
 - (D) An automated customer contact system will launch.
- 190.** What digital marketing service will The Ushindi Group change based on responses to its survey?
- (A) Service A
 - (B) Service B
 - (C) Service C
 - (D) Service D

Questions 191-195 refer to the following article and Web pages.

Director Rubio Celebrated

MERRINGTON (July 20)—Although Pedro Rubio retired from directing ten years ago, his award-winning films still influence today's cinema.

Rubio's childhood home was near a movie house, where he fell in love with the art form. He saw several movies a week, sometimes watching the same movie multiple times.

His extensive familiarity with a range of genres is apparent in his work. Titles range from the romantic *Send Me Some Roses* to

the horror classic *That House*.

Rubio retired from filmmaking at age 65 after almost 40 years of directing, but he has kept busy. Most recently, he has been working as a guest lecturer at the nearby Weberton Film School.

Readers will be pleased to hear that our own Merrington Cinema will be showing Rubio's films throughout August. Whether you are a longtime fan or have never seen a Rubio film, you will surely enjoy this offering at Merrington Cinema.

<https://www.merringtoncinema.com>

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Choose Your Own Double Feature

In August, we will celebrate the acclaimed director Pedro Rubio's birthday by showing many of his movies. And you can purchase tickets to two movies for the price of one! Rubio made the films listed below at the beginning of his directing career. See the Schedule page for the complete list of films and their weekly viewing times.

Put a Roof on It, Comedy, 102 minutes

Construction workers do their best to build a wealthy man's dream home while his brother tries to take over the project.

Through a Diamond Rain, Science Fiction, 124 minutes

Two teams of researchers travel to Neptune and try to send their findings back to Earth.

Weekends and Memories, Drama, 115 minutes

A group of old friends gather at a country house and discover that much has changed since they were last together. This film won the Gold Dreamer Award.

The Strange Drive, Western, 107 minutes

Cowboys on a cattle drive encounter a series of interesting and unusual strangers.

https://www.merringtoncinema.com/reviews			
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<p>I recently read a great article about director Pedro Rubio. It contained a lot of information about his work and life, including some surprising information about what he has been doing since he retired from filmmaking. The article also mentioned that Merrington Cinema would be showing his films. So I went to the cinema's Web site and saw the two-for-one deal. I thought this would be an excellent way to spend a Saturday, so I went! I saw two wonderful movies. One of the films I saw was new to me: it was about scientists on a mission in space. I loved it!</p> <p>For a movie fan like me, Merrington Cinema's promotion was perfect. I understand there will be a similar promotion for Meredith Bui's films in October. I'll be sure to take advantage of great offers like this again.</p> <p>—Talia Pak</p>			

191. According to the article, how did Mr. Rubio become interested in the cinema?
- (A) His family worked in the movie business.
 (B) He participated in a film club at school.
 (C) He visited a movie theater frequently in his youth.
 (D) He used to be a ticket seller in a movie theater.
192. According to the first Web page, why is Merrington Cinema offering a promotion?
- (A) It recently opened and wants to attract customers.
 (B) It is celebrating a director's birthday.
 (C) It has partnered with a movie studio to show certain movies.
 (D) It wants to advertise its new upgraded premises.
193. According to the first Web page, what do the four listed movies have in common?
- (A) They are all less than 120 minutes long.
 (B) They all focus on friendships.
 (C) They are all early films of Mr. Rubio's.
 (D) They have all received awards.
194. What did Ms. Pak find surprising about Mr. Rubio?
- (A) He is teaching at a local film school.
 (B) He directed movies for nearly 40 years.
 (C) He worked in many genres.
 (D) He has opened his own movie theater.
195. What movie did Ms. Pak see recently for the first time?
- (A) *Put a Roof on It*
 (B) *Through a Diamond Rain*
 (C) *Weekends and Memories*
 (D) *The Strange Drive*

Questions 196-200 refer to the following policy and e-mails.

Submission Policy

Undeniable is an ad-supported literary journal of short fiction and nonfiction by emerging writers. We waive our \$5 fee for first-time submitters.

- Stories must be between 250 and 1,000 words (no poetry, please).
- Do not include illustrations. All illustrations are produced in-house.
- Attach your story in an e-mail to: submissions@undeniable.com. Please include a brief synopsis of your piece, and tell us how you discovered *Undeniable*.
- We pay a \$50 honorarium upon acceptance for publication.
- If we accept your story, we will send you a contract and a form to set up an electronic money transfer.

E-mail	
To:	<input type="text" value="submissions@undeniable.com"/>
From:	<input type="text" value="len.sutherland@onyxmail.com"/>
Date:	<input type="text" value="March 15"/>
Subject:	<input type="text" value="Cover letter and submission"/>
Attachment:	<input type="text" value="📎 Ji's Journey"/>
<p>Greetings!</p> <p>My submission, "Ji's Journey," centers on a young dress designer, Toby Ji, who overcomes obstacles to realize her dreams in the fashion industry.</p> <p>I was introduced to <i>Undeniable</i> last year by my writing instructor at the Artman Institute in Portland, Oregon, and have since become a subscriber. I particularly enjoy your Nonfiction Corner; one of my favorites was "Waygone Beach," which inspired me to write "Ji's Journey." I believe it would be an ideal fit for this section. Like "Waygone Beach," "Ji's Journey" is a true story of hope and perseverance.</p> <p>Thank you for your consideration and for creating a forum for new writers like me.</p> <p>Sincerely,</p> <p>Len Sutherland</p>	

To:	len.sutherland@onyxmail.com
From:	jerrybuckman@undeniable.com
Date:	July 2
Subject:	Your submission

Dear Mr. Sutherland,

Your story, "Ji's Journey," generated a great deal of positive feedback about the June issue. Congratulations! And your instincts were correct regarding your story's placement. All this has us hoping you will submit more stories to *Undeniable*. As an added incentive, we will be increasing our honorarium to \$100 beginning next month.

As a subscriber, you are likely familiar with Stacy Jordan's question-and-answer column featuring a different writer each month. Would you be willing to answer a few questions about your literary training, writing method, and how you find story ideas? If so, I will forward your e-mail address to Ms. Jordan, who will reach out to you in the near future.

Sincerely,

Jerry Buckman
Associate Editor

196. What does the policy indicate about *Undeniable* ?
- (A) It does not accept poems.
(B) It has no advertisements.
(C) It requires writers to submit drawings.
(D) It publishes the work of famous authors.
197. According to the first e-mail, where did Mr. Sutherland discover *Undeniable* ?
- (A) In a public library
(B) In a school bookstore
(C) In a writing class
(D) In a clothing shop
198. What can be concluded about "Waygone Beach"?
- (A) It takes place in Portland, Oregon.
(B) It was not accepted for publication.
(C) It is Mr. Sutherland's first story.
(D) It does not exceed 1,000 words.
199. How much did Mr. Sutherland receive for his story in the June issue of *Undeniable* ?
- (A) \$5
(B) \$50
(C) \$100
(D) \$250
200. What does the second e-mail suggest about Ms. Jordan?
- (A) She plans to renew her subscription.
(B) She writes a column for *Undeniable*.
(C) She teaches writing classes.
(D) She has an unusual writing method.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

기출 TEST

10

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

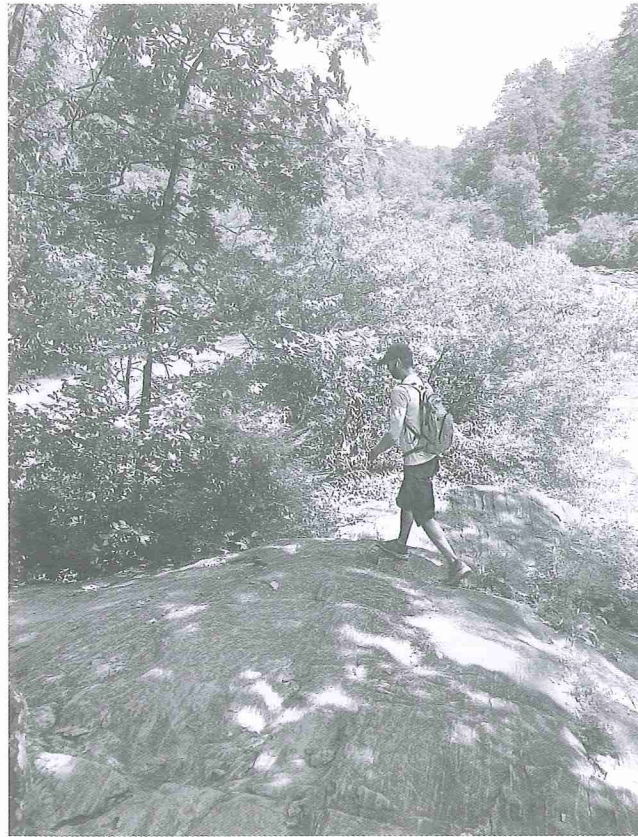
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE

3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

- | | |
|--|--|
| 7. Mark your answer on your answer sheet. | 20. Mark your answer on your answer sheet. |
| 8. Mark your answer on your answer sheet. | 21. Mark your answer on your answer sheet. |
| 9. Mark your answer on your answer sheet. | 22. Mark your answer on your answer sheet. |
| 10. Mark your answer on your answer sheet. | 23. Mark your answer on your answer sheet. |
| 11. Mark your answer on your answer sheet. | 24. Mark your answer on your answer sheet. |
| 12. Mark your answer on your answer sheet. | 25. Mark your answer on your answer sheet. |
| 13. Mark your answer on your answer sheet. | 26. Mark your answer on your answer sheet. |
| 14. Mark your answer on your answer sheet. | 27. Mark your answer on your answer sheet. |
| 15. Mark your answer on your answer sheet. | 28. Mark your answer on your answer sheet. |
| 16. Mark your answer on your answer sheet. | 29. Mark your answer on your answer sheet. |
| 17. Mark your answer on your answer sheet. | 30. Mark your answer on your answer sheet. |
| 18. Mark your answer on your answer sheet. | 31. Mark your answer on your answer sheet. |
| 19. Mark your answer on your answer sheet. | |

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Who most likely are the speakers?
(A) Chefs
(B) Florists
(C) Bank tellers
(D) Fashion designers
33. What does the man say he will do?
(A) Send a payment
(B) Arrange a meeting
(C) Find another supplier
(D) Review a checklist
34. Why does the woman say she will need to leave early?
(A) She is going on vacation.
(B) She is having her car repaired.
(C) She has a family event.
(D) She has a medical appointment.
-
35. Who most likely is the woman?
(A) A receptionist
(B) A security guard
(C) A laboratory assistant
(D) A cashier
36. What problem does the man report?
(A) He has lost his identification card.
(B) Some mail was not delivered.
(C) He is going to arrive late.
(D) Some equipment is broken.
37. What does the woman remind the man about?
(A) A payment option
(B) A change in location
(C) Some required paperwork
(D) An online directory
-
38. What are the speakers mainly discussing?
(A) Hiring an actor
(B) Recreating a scene
(C) Replacing some cameras
(D) Purchasing some costumes
39. How does the man intend to resolve a problem?
(A) By changing a start date
(B) By doing some research
(C) By revising a film script
(D) By negotiating a salary
40. What does the woman ask the man to look at?
(A) A catering contract
(B) Some flight arrangements
(C) An employment law
(D) Some lodging possibilities
-
41. Who is the man?
(A) A farmer
(B) A banker
(C) A restaurant owner
(D) A city official
42. Why does the man call the woman?
(A) To ask her to volunteer
(B) To hire her as a consultant
(C) To inform her about an award
(D) To collect some data
43. What strategy does the woman's company use?
(A) It keeps inventory low.
(B) It plants native species.
(C) It reduces paper waste.
(D) It maintains strong customer relations.
-

44. What is causing a change in the speakers' plans?
(A) A scheduling conflict
(B) A last-minute business trip
(C) Budget reductions
(D) Upcoming weather conditions
45. Which group is an event intended for?
(A) City officials
(B) Valued customers
(C) Potential investors
(D) Company employees
46. What will the woman do next?
(A) Make a room reservation
(B) Compose an e-mail
(C) Book a music group
(D) Request a refund
-
47. What field does the woman most likely work in?
(A) Health care
(B) Finance
(C) Hospitality
(D) Transportation
48. What most likely is the man's job?
(A) Data analyst
(B) Athlete
(C) Journalist
(D) Delivery driver
49. What does the woman say is necessary?
(A) A revised report
(B) A bill payment
(C) A return visit
(D) A confidentiality agreement
-
50. What is being celebrated next Tuesday?
(A) A birthday
(B) A retirement
(C) A work promotion
(D) A grand opening
51. Why does the man say, "our budget is limited"?
(A) To request more funding
(B) To question a decision
(C) To complain about a price
(D) To decline an offer
52. What does the man ask the woman about?
(A) Some decorations
(B) Some ingredients
(C) A pickup location
(D) The time a store opens
-
53. Where do the speakers most likely work?
(A) At a bank
(B) At an advertising firm
(C) At an employment agency
(D) At a printing company
54. Why does the woman say, "Four of our people are on vacation"?
(A) To apologize for an error
(B) To express concern about an order
(C) To suggest that a meeting be canceled
(D) To explain a company policy
55. What does the man suggest offering to motivate employees?
(A) Increased time off
(B) Free meals
(C) Renovated work spaces
(D) Extra pay
-

56. What is the main topic of the conversation?

- (A) A leadership reorganization plan
- (B) An office relocation project
- (C) An energy efficiency initiative
- (D) An employee retirement plan

57. According to the woman, what are employees responding positively to?

- (A) An office relocation
- (B) A revised vacation policy
- (C) A monthly contest
- (D) An employee survey

58. What does the woman plan to do?

- (A) Lease some equipment
- (B) Hire a contractor
- (C) Pause item production
- (D) Research some competitors

59. Where is the conversation most likely taking place?

- (A) At a zoo
- (B) At a beach
- (C) At a park
- (D) At a farm

60. What are the women going to do today?

- (A) Take some measurements
- (B) Pour some concrete
- (C) Calculate a price estimate
- (D) Clear some trees

61. What does Adriana point out about some land?

- (A) It is dry.
- (B) It is flat.
- (C) It is sandy.
- (D) It is surrounded by a fence.

Flight	Status
Flight 105	<i>Delayed</i>
Flight 451	<i>On time</i>
Flight 57	<i>Canceled</i>
Flight 23	<i>Boarding</i>

62. Why is the man traveling?

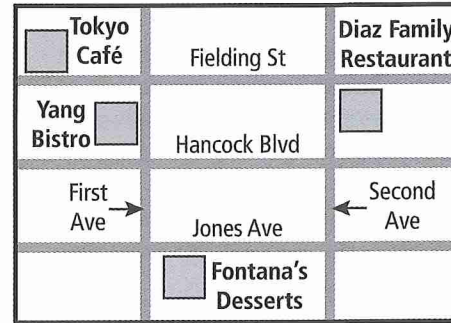
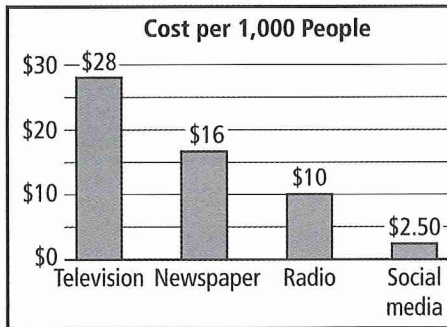
- (A) To view a property
- (B) To participate in an interview
- (C) To give a talk
- (D) To visit family

63. Look at the graphic. Which flight did the man book?

- (A) Flight 105
- (B) Flight 451
- (C) Flight 57
- (D) Flight 23

64. Why is the man surprised?

- (A) A refund will be issued.
- (B) A departure gate has changed.
- (C) A meal will not be served on a flight.
- (D) A voucher will be provided.



65. Why does the woman want to change an advertising strategy?
- (A) A competitor has revised a prototype.
 (B) Some costs are too high.
 (C) A project was delayed.
 (D) A product is not selling well.
66. Look at the graphic. What type of media do the speakers decide to use for advertising?
- (A) Television
 (B) Newspaper
 (C) Radio
 (D) Social media
67. What will the man most likely do?
- (A) Hire an extra employee
 (B) Conduct a customer survey
 (C) Prepare a slideshow
 (D) Contact a colleague
68. Where do the speakers most likely work?
- (A) At a television studio
 (B) At a cooking school
 (C) At a train station
 (D) At a tourism office
69. According to the man, what happened last year?
- (A) A television show premiered.
 (B) An advertising campaign was launched.
 (C) A community garden was started.
 (D) A local festival was canceled.
70. Look at the graphic. Which business will be removed from the map?
- (A) Tokyo Café
 (B) Diaz Family Restaurant
 (C) Yang Bistro
 (D) Fontana's Desserts

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Where does the tour take place?
(A) At an art museum
(B) At an amusement park
(C) At a zoo
(D) At a nature park
72. What activity does the speaker recommend?
(A) Renting a bicycle
(B) Taking photographs
(C) Watching birds
(D) Buying souvenirs
73. Why should the listeners meet the speaker at noon?
(A) To eat lunch
(B) To return some equipment
(C) To take a group photo
(D) To see a performance
-
74. Who is the speaker?
(A) A real estate agent
(B) A construction worker
(C) An interior decorator
(D) A building inspector
75. Why does the speaker say, "we did have a cleaning crew come yesterday"?
(A) To emphasize an accomplishment
(B) To disagree with a decision
(C) To suggest an explanation
(D) To complain about a cost
76. What does the speaker tell the listener to do?
(A) Choose some photos
(B) Check a schedule
(C) Submit a payment
(D) Apply for a permit
-
77. What are the listeners preparing for?
(A) A sports competition
(B) A music festival
(C) A company picnic
(D) A harvest fair
78. What will Maria be responsible for?
(A) Setting out extra chairs
(B) Collecting event tickets
(C) Putting up some decorations
(D) Showing vendors where they need to be
79. What does the speaker mean when she says, "we haven't had a day this nice in a while"?
(A) Some tests may not be necessary.
(B) She is excited about an outing with friends.
(C) An event will probably not need to be moved.
(D) The weather has been unusually cold recently.
-
80. Where does the speech most likely take place?
(A) At a wellness fair
(B) At an employee luncheon
(C) At a training seminar
(D) At a press conference
81. What industry does the speaker work in?
(A) Fishing
(B) Tourism
(C) Shipping
(D) Health care
82. What does the speaker say he is proud of?
(A) A hiring process
(B) An environmental initiative
(C) Funding innovative research
(D) Supporting local businesses
-

83. What industry does the speaker most likely work in?

- (A) Publishing
- (B) Advertising
- (C) Film
- (D) Hospitality

84. What does the speaker say recently happened?

- (A) A book was made into a film.
- (B) A new executive was hired.
- (C) A manuscript was found.
- (D) An anniversary celebration was held.

85. Why does the speaker want the listener to call her back?

- (A) To finalize a design
 - (B) To confirm a guest list
 - (C) To discuss a contract
 - (D) To develop a timeline
-

86. What is the speaker currently working on?

- (A) Listing some job duties
 - (B) Correcting errors in a report
 - (C) Updating an equipment manual
 - (D) Designing a new company logo
-

87. What did the board talk about in October?

- (A) Purchasing some software
- (B) Changing a meeting time
- (C) Keeping some documents online
- (D) Opening a new branch location

88. What will the speaker be available to do?

- (A) Issue a press release
 - (B) Assist a colleague
 - (C) Create a progress report
 - (D) Revise a client contract
-

89. What did the listener buy?

- (A) A software program
- (B) A tablet computer
- (C) An advertising service
- (D) A video camera

90. According to the speaker, how will the product improve a business?

- (A) It will make sharing information easier.
- (B) It will ensure security.
- (C) It will help attract more clients.
- (D) It will collect customer data.

91. What does the speaker recommend?

- (A) Writing down a serial number
 - (B) Using a second device
 - (C) Restarting a machine
 - (D) Conducting a quality test
-

92. Where does the speaker most likely work?


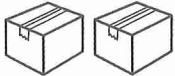
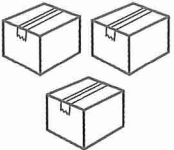
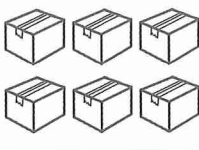
- (A) At a television station
 - (B) At a publishing company
 - (C) At an advertising agency
 - (D) At a tour company
-

93. Why does the speaker say, "a comedy club just opened up in the arts district"?

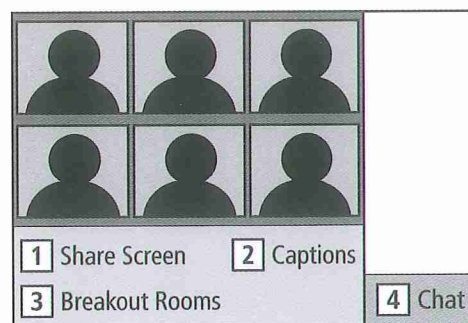
- (A) To express surprise about a timeline
- (B) To complain about a location
- (C) To suggest a solution to a problem
- (D) To apologize for a mistake

94. What will the speaker do next?

- (A) Announce award winners
 - (B) Distribute invitations
 - (C) Play a video
 - (D) Ask for volunteers
-

Subscription Options	
1 month \$10.00 	2 months \$18.00 
3 months \$25.00 	6 months \$45.00 

95. What is being advertised for monthly delivery?
- (A) Office supplies
(B) Potted plants
(C) Best-selling books
(D) International snacks
96. What does the speaker say will be available in January?
- (A) Weekend delivery
(B) Free gift wrapping
(C) Refrigerated shipping
(D) Online tracking
97. Look at the graphic. What is the smallest subscription amount needed to receive an extra box?
- (A) \$10.00
(B) \$18.00
(C) \$25.00
(D) \$45.00



98. What is the topic of the workshop?
- (A) Arranging flowers
(B) Making candles
(C) Painting pictures
(D) Decorating cakes
99. Look at the graphic. Which button represents a new feature of the software program?
- (A) Button 1
(B) Button 2
(C) Button 3
(D) Button 4
100. What does the speaker say is a benefit of subscribing?
- (A) Additional video content
(B) Individual instruction
(C) Discounted supplies
(D) Networking opportunities

This is the end of the Listening test.

기출 TEST

10

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Aberdeen Bank offers a range of financial services ----- the needs of its customers.
(A) meet
(B) to meet
(C) is meeting
(D) meetings
102. ----- staff are asked to provide a backup cell phone number and e-mail address.
(A) Every
(B) All
(C) Each
(D) Any
103. Today, Mr. Rahn will present ----- ideas to improve the company's accounting software.
(A) he
(B) him
(C) his
(D) himself
104. The firm's one-hour lunch policy is ----- enforced, so do not return late.
(A) strictly
(B) hungrily
(C) punctually
(D) bravely
105. Ms. Martinova's promotion to chief financial officer is contingent ----- approval by our board of executives.
(A) within
(B) on
(C) around
(D) beside
106. The peninsula's southernmost portion is rarely visited because it is not ----- accessible to travelers.
(A) easy
(B) easily
(C) easier
(D) easiest
107. The Vaknis Group ----- all clients a flat consultation fee, to be paid in advance.
(A) informs
(B) considers
(C) charges
(D) suggests
108. On August 19, employees will not be able to access their e-mail account ----- time sheet.
(A) like
(B) so
(C) or
(D) first

109. Walk-in clients are ----- a reliable source of business for the Auburn Hair Salon.
(A) typically
(B) fairly
(C) sharply
(D) evenly
110. By the end of the year, all packaging used for Schaefer's food products will be ----- recyclable.
(A) critically
(B) initially
(C) freshly
(D) fully
111. Highbrook Hotel staff are trained to provide each guest with an exceptional -----.
(A) experiencing
(B) is experienced
(C) experience
(D) to experience
112. In ----- for their help, volunteers at the library's book sale were given personalized tea mugs.
(A) appreciate
(B) appreciative
(C) appreciation
(D) appreciates
113. Because employees must learn to use the new software, several training sessions will take place ----- the next two weeks.
(A) by
(B) over
(C) against
(D) at
114. Flight attendants asked passengers to take their seats ----- upon boarding the plane.
(A) quicken
(B) quickened
(C) quickly
(D) quickest
115. Last July, Rojas Rieper LLC ----- a grand opening celebration.
(A) hosts
(B) hosted
(C) will host
(D) is hosting
116. Mr. Kim was one ----- three people who received the firm's Competitive Edge award.
(A) by
(B) of
(C) for
(D) to
117. Interviews begin today for the production manager ----- at Zhu Pharmaceuticals.
(A) participation
(B) outline
(C) arrangement
(D) position
118. Tours of the historic courthouse are offered twice a week ----- the summer.
(A) onto
(B) during
(C) about
(D) at
119. ----- the next few months, Abundi Ltd. will open its fourth pharmaceutical laboratory in New Zealand.
(A) Within
(B) Soon
(C) Even
(D) When
120. The ----- at Yohanan Company organizes the delivery of supplies to all conference locations.
(A) coordinating
(B) coordinates
(C) coordinated
(D) coordinator

121. The owners of Rowecroft Porcelain ----- to begin production of casual dinnerware sets next month.
(A) intend
(B) intending
(C) intentional
(D) intentionally
122. Mykos Auto Makers agreed to grant long-term factory employees ----- vacation time.
(A) exhausted
(B) every
(C) extended
(D) any
123. The customer ----- believed that the coat he had purchased was waterproof.
(A) mistakenly
(B) mistaken
(C) mistook
(D) mistake
124. All cars built by Roadway Motors come ----- with an alarm reminding drivers to buckle their seat belts.
(A) equips
(B) equipped
(C) equipping
(D) equipment
125. The components of the CT640 dishwasher are largely the same as ----- of earlier models.
(A) they
(B) them
(C) those
(D) themselves
126. The Nakato Group has won several industry awards for its innovative marketing -----.
(A) strategize
(B) strategic
(C) strategically
(D) strategies
127. Krit Pinthong's new mystery novel is the most widely ----- book of the year.
(A) estimated
(B) anticipated
(C) assumed
(D) predicted
128. The leadership team was quite relieved ----- the Tovyar building project was completed under budget.
(A) especially
(B) following
(C) when
(D) than
129. ----- two floors of offices, the building offers several retail spaces.
(A) In addition to
(B) Fortunately
(C) In order that
(D) Especially
130. ----- regarding construction noise and traffic delays should be directed to Mr. Jasdi, the project manager.
(A) Materials
(B) Concerns
(C) Expansions
(D) Selections

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following advertisement.

JOIN THE RGBS AUTOMOTIVE TEAM

RGBS Automotive is ^{131.} hiring full-time and part-time workers. Apply today! ^{132.} could become part of our manufacturing team! We make high-tech products ^{133.} found in cars and trucks of all kinds.

RGBS Automotive pays well, and we provide ongoing training plus opportunities for promotion.

^{134.} . Go to www.rgbsautomotive.com for more details and to fill out an application.

131. (A) now
(B) likewise
(C) there
(D) instead

132. (A) It
(B) You
(C) They
(D) Everyone

133. (A) can be
(B) that are
(C) and being
(D) that had been

134. (A) Ours is a highly competitive industry.
(B) RGBS Automotive began doing business 45 years ago.
(C) We also offer a generous number of vacation days.
(D) RGBS Automotive sells a wide selection of merchandise.

Questions 135-138 refer to the following memo.

MEMO

To: Marketing Team
From: Alyssa Jacobs, Project Manager
Date: 27 September
Subject: Meeting wrap-up

Thank you again to all of you for your fine work on the upcoming marketing campaign for the Turbo Omega 2 smartphone. As ^{135.} during yesterday's meeting, our goal is to launch the television, radio, and social media advertisements on 1 November. The phone itself will be in stores by 1 December. ^{136.}

^{137.}, Gary Carollo will draft the press release and post it on our shared drive, where all of you will be able to read it. Please e-mail any ^{138.} for changes to Gary within one week. He will present his final draft at our next regular meeting. We will also tie up any loose ends at that time.

135. (A) taken
(B) driven
(C) earned
(D) decided

136. (A) Remember to turn off your phone at the end of the workday.
(B) This gives us one month to generate consumer excitement.
(C) The wholesale price can also be adjusted if necessary.
(D) These new features will surely increase Turbo Omega 2 sales.

137. (A) Rather
(B) Soon
(C) After all
(D) That is

138. (A) suggesting
(B) suggested
(C) suggestions
(D) suggests

Questions 139-142 refer to the following product information.

Handmade Silk Blouse by Coreopsis Textiles, Size Medium, £45

Coreopsis Textiles' silk blouses are created from vintage fabrics and other recycled components that we sew together in a patchwork fashion. Because all ----- garments are handcrafted, each is one of a kind. ----- . Unique variations within each piece are part of the charm of Coreopsis Textiles' products. The blouse you receive will be similar in style but not identical to the one pictured.

Please note that this garment is ----- . It is recommended that you either hand-wash it or wash it in cold water on the gentle cycle in a mesh bag. While the item has been prewashed, dryer heat may cause it to shrink. ----- , it is important that it be hung to air dry.

139. (A) its
(B) our
(C) your
(D) their

140. (A) This is a hassle-free return policy.
(B) Always check your receipt.
(C) They cannot be exactly replicated.
(D) Extra shipping charges may apply.

141. (A) popular
(B) delicate
(C) mild
(D) unavailable

142. (A) If not
(B) Likewise
(C) Therefore
(D) On the contrary

Questions 143-146 refer to the following e-mail.

To: Shu Jiang <sjiang@rowanatech.ca>
From: Maxwell Baschet <mbaschet@mapleroadstorage.ca>
Date: 4 April
Subject: Your contract
Attachment: Jiang contract

Dear Ms. Jiang,

We are pleased you ^{143.}----- Maple Road Storage for your storage needs. I have attached a copy of your signed contract. ^{144.}-----.

Do you know about our referral program? You will receive one free month of storage if someone you recommend signs a contract with us. The new tenant will receive a free month ^{145.}----- . You can find more information about this program and all our special ^{146.}----- on our Web site at www.mapleroadstorage.ca.

Sincerely,

Maxwell Baschet, Site Manager

143. (A) chooses
(B) will choose
(C) chosen
(D) have chosen

145. (A) after all
(B) again
(C) as well
(D) since

144. (A) If your contact information changes, please let us know.
(B) We hope you will enjoy working here.
(C) We will reply as soon as possible.
(D) However, business contracts can be difficult to understand.

146. (A) offers
(B) schedules
(C) classes
(D) amounts

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.

Cardinal Street Project—Update

Because of unusually wet and cold weather conditions, the road closure on Cardinal Street between Lee Drive and Petunia Lane will be extended until late spring. Construction will continue; however, final paving on Cardinal Street cannot occur until the weather conditions improve. Workers will begin the pavement work once construction of the bridge on Cardinal Street has been completed. If you have questions or comments, please contact Vy Nguyen in the city planning office at 615-555-0184.

147. What is a purpose of the notice?

- (A) To report a change in weather patterns
- (B) To announce a new detour route
- (C) To explain a change in road construction plans
- (D) To highlight causes of road deterioration

148. What is indicated about the Cardinal Street project?

- (A) It includes building a bridge.
- (B) It is being handled by Ms. Nguyen's company.
- (C) It does not involve street paving.
- (D) It cannot be completed in hot weather.

Questions 149-150 refer to the following sign.



149. What does George's Orchard Farm offer visitors?

- (A) Free buckets for fruit gathering
- (B) Customized picnic baskets
- (C) Samples of pies and jams
- (D) Tours of the farm

150. What is indicated about the market?

- (A) It has a new parking area.
- (B) It sells products made with peaches.
- (C) It is under new management.
- (D) It is open every day of the week.

Questions 151-152 refer to the following e-mail.

To:	Thandiwe Ngxongo <tngxongo@fancyandformal.co.uk>
From:	Customer Service <service@homethings.co.uk>
Date:	26 October
Subject:	Performa lint roller (Model PL293)

Dear Ms. Ngxongo,

I am sorry to inform you that the Performa lint roller you selected is on back order because of a shortage of its ultra-strong adhesive. We expect a new shipment within three to four weeks. However, if you prefer not to wait, Home Things will be glad to ship the Extreme2 lint roller to you at no extra charge. The Extreme2 model includes a perforated sticky tape for ease of use and comes with two refills. Like the Performa model, it has a strong adhesive that effectively removes hair, fuzz, lint, and dust from most fabrics.

You can request this similar product to be shipped to you in place of the one you ordered, as long as you make the change to your order before the original item ships. Thank you for your understanding.

Sincerely,

Glen McCraine
Customer Service Specialist
Home Things

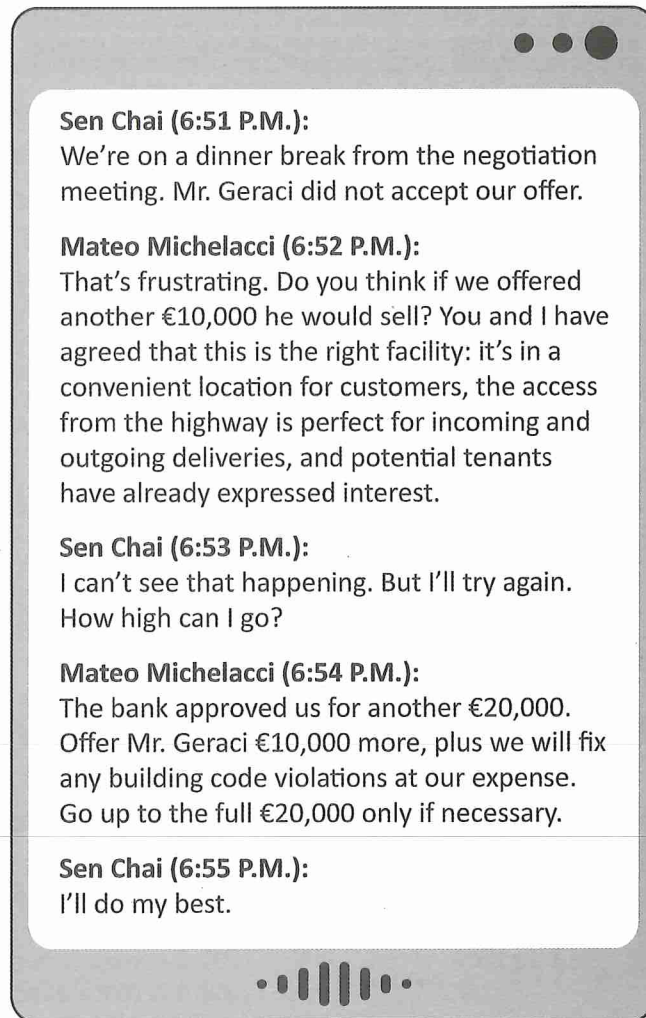
151. Why did Mr. McCraine write the e-mail?

- (A) To highlight a new product
- (B) To apologize for a delay
- (C) To respond to a question
- (D) To provide details about a return

152. What is indicated about the Extreme2 lint roller?

- (A) It is less expensive than the Performa model.
- (B) It comes with additional tape.
- (C) It is more effective than the Performa model.
- (D) It has received high user ratings.

Questions 153-154 refer to the following text-message chain.



153. What is suggested about Mr. Geraci?

- (A) He owns a building.
- (B) He recently renovated a facility.
- (C) He will approve a loan.
- (D) He will meet with Mr. Michelacci.

154. At 6:53 P.M., what does Ms. Chai most likely mean when she writes, "I can't see that happening"?

- (A) She thinks that renters will be difficult to attract.
- (B) She believes that an offer will still be rejected.
- (C) She doubts that shipping will be easy to organize.
- (D) She thinks that clients will have trouble finding a location.

Questions 155-157 refer to the following advertisement.

Blossom Sales Systems

Blossom Sales Systems (BSS) makes running your business a breeze with its sleek, intuitive point-of-sale devices. As a small business owner, you have many responsibilities and a reputation to build. BSS has all the tools needed to make transactions safe, seamless, and hassle-free.

Enjoy the convenience of a system that has you covered wherever you conduct your business. Whether you sell in a store, over the phone, or online, BSS simplifies the transaction process while backing you with 24-7 technical expertise. Our innovative devices enable you to accept a variety of payment types—from magnetic-stripe and chip readers for credit cards to digital scanners for checks to popular mobile app payment services—ensuring that no potential sales are missed.

Sign up for BSS today and enjoy a free ten-day trial. Registration takes just fifteen minutes to complete. Once approved, save \$50 on the purchase of any BSS device that connects to your phone or tablet. Call 931-555-0148 to schedule a demonstration and see how BSS can make your sales bloom!

155. The word “backing” in paragraph 2, line 3, is closest in meaning to
- (A) favoring
 - (B) reversing
 - (C) supporting
 - (D) establishing
156. What payment method is NOT mentioned in the advertisement?
- (A) Cash
 - (B) Check
 - (C) Credit card
 - (D) Mobile app
157. What is BSS offering as a sales promotion?
- (A) A new mobile phone
 - (B) A fifteen-day free trial
 - (C) A free device for a tablet
 - (D) A discount on equipment

Questions 158-160 refer to the following e-mail.

E-mail	
To:	cbrandt@prebleevents.com
From:	chsiao@yanvillefestival.com
Date:	May 15
Subject:	Festival support

Dear Mr. Brandt,

Thank you for contacting us regarding the Yanville Festival. — [1] —. We have already contracted with Breemer's Staging to provide lighting equipment for our main stages.

— [2] —. Do you provide catering services? — [3] —. We do not have anyone yet to manage the food for our actors and stage crews. Would you be interested in this work? Please let me know. — [4] —.

Best regards,

Cecily Hsiao
Vice-Chair, Yanville Festival

158. What is one reason that Ms. Hsiao wrote the e-mail?

- (A) To confirm an order
- (B) To request a price
- (C) To provide a report
- (D) To make an offer

159. What most likely is the focus of the Yanville Festival?

- (A) Music
- (B) Books
- (C) Theater
- (D) Fashion

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"However, we have heard good reports about your company, Preble Events, from our partners."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 161-163 refer to the following advertisement.

Kramer's Emporium
2323 Raleigh Street • Houston, TX 77021

After 25 years in business, our store is closing. Everything must go!

From refrigerators to washing machines, we have hundreds of brand-new appliances for your home or office. Most items have been marked down by 30 percent. Delivery is available within 60 miles of our store for a flat fee of \$50.00. We are open daily from 9:00 A.M. to 7:00 P.M.

Don't wait! Merchandise is selling fast!

- 161.** What most likely can be purchased at Kramer's Emporium?
- (A) Computers
 - (B) Sofas
 - (C) Dishwashers
 - (D) Food
- 162.** Why is Kramer's Emporium selling merchandise at a discount?
- (A) It will soon move to a new location.
 - (B) It wants to promote a specific brand.
 - (C) It needs to make room for new items.
 - (D) It will soon go out of business.
- 163.** What is mentioned about delivery?
- (A) It is free for purchases of two or more items.
 - (B) It is available only in a specific area.
 - (C) It is limited to large items.
 - (D) It is included in the price of the item.

Questions 164-167 refer to the following e-mail.

To:	Bruce Holt
From:	Shamonica Walker
Date:	April 9
Subject:	Immediate and confidential

Dear Bruce,

Beginning with the new fiscal year, a change in retirement benefits will be applied for all full-time employees here at Blanen Industries. They will no longer be given their matching retirement funds in the form of cash. Instead, their retirement funds will be provided in the form of company stock to be deposited in their retirement portfolios.

Our current retirement management firm, Proxave Futures, has been informed of this change in retirement benefits. The firm will manage the transition and will continue to provide customer support to Blanen Industries employees. Questions should be directed to Pierre Dehaene at Proxave Futures rather than our human resources department.

Please work with Yua Suzuki, head of human resources, to provide her with the information she should include in her all-staff communication about this important change in employee benefits. Our president notified me that he would like to receive all reports related to this transition. Also, please continue to send me daily financial reports.

Best,

Shamonica Walker, CFO
Blanen Industries

164. What is a purpose of the e-mail?
- (A) To inquire about a transaction
 - (B) To plan a meeting agenda
 - (C) To provide instructions
 - (D) To ask for an opinion
165. The word "applied" in paragraph 1, line 1, is closest in meaning to
- (A) requested
 - (B) delayed
 - (C) discussed
 - (D) implemented
166. What is suggested about Proxave Futures?
- (A) It is giving employees a bonus.
 - (B) It offers company stock shares to its employees.
 - (C) It will address any concerns of Blanen Industries employees.
 - (D) It is merging with Blanen Industries.
167. Who is responsible for notifying all employees about the policy change?
- (A) Mr. Holt
 - (B) Ms. Walker
 - (C) Mr. Dehaene
 - (D) Ms. Suzuki

Questions 168-171 refer to the following online chat discussion.



Monica Zia (8:27 A.M.) Hi, Yuji and Sung-ho. I wonder if one of you could help me later today. Dejeni Jones was going to help, but she's going to be out of the office today.

Yuji Saito (8:28 A.M.) That's too bad. Did she say why?

Monica Zia (8:28 A.M.) She said she had a slight cold but that she should be able to work from home on the data analyses for her clients.

Sung-ho Suh (8:29 A.M.) So, she won't be coming in at all today?

Monica Zia (8:31 A.M.) No. And Dejeni and I were going to go to Willi's Market to buy food and beverages for tomorrow's office picnic. You remember, right? Saturday at noon at City Park. Anyhow, Dejeni has a car and was going to drive us to the store and use her credit card to purchase the supplies. I know that both of you drive to work, so I thought one of you could help.

Sung-ho Suh (8:32 A.M.) When were you thinking of going?

Yuji Saito (8:32 A.M.) Sure. I can help, and we can use my credit card.

Monica Zia (8:33 A.M.) Around two.

Yuji Saito (8:34 A.M.) No problem. Just stop by my cubicle, and we can take my car to go to the store.

Sung-ho Suh (8:35 A.M.) That's great, Yuji. I have several meetings this afternoon, so I wouldn't be able to get away.

Monica Zia (8:35 A.M.) Thanks, Yuji. I'll see you this afternoon.

168. Why is Ms. Jones going to be out of the office today?

- (A) She is feeling ill.
- (B) She works from home every Friday.
- (C) She is meeting with clients.
- (D) She is having car trouble.

169. What had Ms. Jones previously agreed to do?

- (A) Drive Ms. Zia to work
- (B) Choose a location for a picnic
- (C) Move to a new office cubicle
- (D) Help with some shopping

170. Who most likely will purchase food and beverages for the picnic?

- (A) Ms. Zia
- (B) Ms. Jones
- (C) Mr. Saito
- (D) Mr. Suh

171. At 8:33 A.M., what does Ms. Zia mean when she writes, "Around two"?

- (A) She needs at least two people to help her at Willi's Market.
- (B) She has reserved two tickets for an event at City Park.
- (C) She plans to meet with Mr. Suh in about two hours.
- (D) She wants to leave the office this afternoon at about two o'clock.

Questions 172-175 refer to the following e-mail.

To:	Dorota Kucharski <dkucharski@internationaltechnologicalsociety.org>
From:	Luciano Moretti <lmoretti@internationaltechnologicalsociety.org>
Date:	8 August
Subject:	Research results

Ms. Kucharski,

The following is a summary of what I have learned in my research about where to hold our next annual technology conference in June of next year.

In Rome, the best option I have found is Hotel al Ponte. The total cost for conference events there would be €31,500. — [1] —. Individual hotel rooms would cost €80 per night for participants. In the event that attendance is high, we could also house participants in the nearby Hotel Milvio at €120 per night. — [2] —.

I also looked into hotels in Genoa and Florence, but I could not find any that would be much cheaper in overall conference costs. — [3] —. More importantly, I am concerned that the greater cost of flights to those smaller cities could discourage some attendees. Rome, on the other hand, has affordable direct flights from most European cities. — [4] —. It will also be more affordable for our colleagues coming from Buenos Aires.

If you would like to pursue the Hotel al Ponte option, I will provide a detailed write-up of the anticipated costs and of the amenities offered by the hotel.

Best,

Luciano Moretti
Secretary, International Technological Society

172. What is the main purpose of the e-mail?

- (A) To book travel for a conference
- (B) To compare possible venues for a conference
- (C) To request a budget increase for organizing a conference
- (D) To inquire about the cost of attending a conference

173. What is indicated about the conference?

- (A) It is for professionals in the travel industry.
- (B) It takes place every year.
- (C) It is usually held in Buenos Aires.
- (D) It will occur in August.

174. What is true about Hotel Milvio?

- (A) It is more expensive than Hotel al Ponte.
- (B) It is usually fully booked.
- (C) It has locations in Genoa and Florence.
- (D) It has more rooms than Hotel al Ponte.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"The savings to host the conference in one of those cities would be €500 at most."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following Web page and online review.

https://www.centraluniversity.edu/nutrition/newsletter				
Home	Customer Service	Subscribe	Account	Log In
<i>Central University Health Newsletter—Your Guide to Nutrition and Well-Being</i>				
<p>Tips on healthful eating are available almost everywhere—from TV shows to online cooking forums. It's often difficult to know whether the advice you encounter is based on scientific evidence. That's why the <i>Central University Health Newsletter</i> is indispensable. Each month, it delivers informative, easy-to-understand articles that summarize findings by researchers at the Central University School of Nutrition. For example, last April's issue evaluated nutritional supplements that are sold in supermarkets. The back page features our Ask an Expert column, in which the director of the School of Nutrition answers readers' questions.</p> <p>A one-year subscription is \$20 and includes online access to all previous issues. We also offer a 10 percent discount on your first subscription renewal. What's more, subscribers receive our free weekly "Healthy Living" e-mail update, which includes special reports plus links to videos and podcasts.</p> <p>To get started, simply go to our Subscribe page and follow the instructions.</p>				

https://www.centraluniversity.edu/nutrition/newsletter/reviews
<p>Publication: <i>Central University Health Newsletter</i></p> <p>★★★★★</p> <p>Reviewed by: Ari Kipp</p> <p>Date posted: August 4</p> <p>This is my second year subscribing to the <i>Central University Health Newsletter</i>, which I read cover to cover. I'm particularly impressed with the Ask an Expert column, and I always learn something new. This month, for instance, Dr. Stella Booth gives a surprising answer to the question of which pasta is most nutritious. I didn't know that bean-based pasta even existed, much less how much fiber it contains. I tried it and will never go back to regular pasta. My sole complaint is that the newsletter is only twelve pages long!</p>

176. What is the purpose of the Web page?
- (A) To explain the reason for a price increase
 - (B) To increase the size of the audience for a publication
 - (C) To recruit volunteers for a research project
 - (D) To sell nutritional supplements
177. In the Web page, the word “delivers” in paragraph 1, line 4, is closest in meaning to
- (A) presents
 - (B) transports
 - (C) guides
 - (D) claims
178. What is true about Mr. Kipp?
- (A) He is a health-care professional.
 - (B) He received a 20 percent discount on a subscription.
 - (C) He gets nutrition tips from a television program.
 - (D) He gets a weekly e-mail from Central University.
179. What is indicated about the Central University School of Nutrition?
- (A) It creates lesson plans for local teachers.
 - (B) It is headed by Dr. Booth.
 - (C) It offers online cooking classes.
 - (D) It has a job opening for a researcher.
180. According to the online review, what is a weakness of the newsletter?
- (A) The limited range of topics
 - (B) The complexity of the articles
 - (C) The lack of photographs
 - (D) The overall length

Questions 181-185 refer to the following invoice and e-mail.

Brit-Revision Editing Services Invoice

Freelance Editor: Lisa Yamashita

Invoice Date: 30 September

Address: 178 Upsala Road
LONDON
E16 1DJ

Contact: (020) 7946 0612
lisa.yamashita@bluesun.co.uk
Stashcash ID: Lisa.Yamashita8

Client Name	Project Description	Date Completed	Time
Eddie Kent	University thesis editing	5 September	2 hours
Ben Gallagher	Grant proposal editing	9 September	10 hours
Lydia Quinn of Hyden Interiors	Marketing copy editing	17 September	8.5 hours
Winona Rogers	Journal article editing	22 September	2 hours
Tony Withers	CV and cover letter editing	28 September	2.5 hours

To: Lisa Yamashita <lisa.yamashita@bluesun.co.uk>

From: Claudio Aguilar <caguilar@britrevision.co.uk>

Date: 1 October

Subject: Your recent invoice

Dear Lisa,

Thank you for sending your invoice for services rendered in the month of September. I want to commend you on your superb start as one of our independent freelance editors. Our clients had nothing but positive things to say about your work. As you know, we do not dictate how you structure your workday; instead, Brit-Revision (BRV) guidelines require simply that deadlines be met and that work quality be maintained. You have done both admirably.

Also, we will pay you for an additional 30 minutes of work that you did for Mr. Kent. He reported that you did consulting work for him over the phone on a short oral presentation that he created. As for the work that you did for our long-standing corporate client Lydia Quinn, you will see on your receipt that we have paid you at a higher hourly rate.


I have initiated the transfer of £750 into your Stashcash account. The funds should appear in your account by tomorrow morning.

Sincerely,

Claudio Aguilar
Accounts Payable, Brit-Revision Editing Services

181. What client of BRV's is most likely seeking new employment?
- (A) Mr. Gallagher
 - (B) Ms. Quinn
 - (C) Ms. Rogers
 - (D) Mr. Withers
182. What does the e-mail indicate about Ms. Yamashita?
- (A) She can set her own hours.
 - (B) She visits the BRV office every week.
 - (C) She must find new clients for BRV.
 - (D) She will be eligible for a job promotion soon.
183. According to the e-mail, what did Ms. Yamashita NOT include on the invoice?
- (A) A change of address
 - (B) An additional task
 - (C) A project end date
 - (D) An account number
184. For what project will Ms. Yamashita earn the most per hour?
- (A) The university thesis
 - (B) The grant proposal
 - (C) The marketing copy
 - (D) The journal article
185. When can Ms. Yamashita expect a payment to arrive?
- (A) On September 28
 - (B) On September 30
 - (C) On October 1
 - (D) On October 2

Questions 186-190 refer to the following e-mails and instructions.

To:	New Employees
From:	Hemi Amos <hamos@motmanmotors.com>
Date:	June 8
Subject:	Welcome to Motman Motors
Attachment:	 Information

Dear New Employees,

Welcome! We are thrilled that all of you are joining Motman Motors.

New-employee orientation for all is on June 10 from 9:00 A.M. to 12:00 noon. Please report to the proper room in the Pimzler Building on our campus as indicated below. I will come around to each room to meet the new employees briefly.

- Marketing and Customer Service: both groups report to room 320.
- Engineering: report to room 215.
- Technology Services: report to room 158.

I can confirm that the employee paperwork has been finalized for most of you, so at this point we just need to ensure that your Motman Motors portal account is set up using the employee identification number recently sent to you and that your bank account information is entered there. Please follow the attached instructions to complete this final step. It should not take any more than fifteen minutes, and I ask that you do this by June 17. Don't hesitate to reach out if you have any questions.

Welcome aboard!

Hemi Amos
Human Resources, Motman Motors

Please follow these steps to create and activate your new Motman Motors portal account. Go to <https://motmanmotors.com/portal/activation> to begin.

1. Go to the "New User Registration" page and enter your employee ID number.
2. Your name and address will appear. Confirm that this information is correct.
3. A new screen titled "Bank Account" will appear. Fill in your bank account information.
4. Finally, you will be asked to select two security questions and provide the answers.

Once you have created your account, your account will become active, the payroll department will be alerted, and your payment schedule will be set. Please e-mail Mr. Hemi Amos at hamos@motmanmotors.com if you have any difficulties or questions.

To:	Hemi Amos <hamos@motmanmotors.com>
From:	Karuna Dimaano <kdimaano@motmanmotors.com>
Date:	June 9
Subject:	Trouble with Motman Motors portal

Dear Mr. Amos,

Thank you for the kind welcome e-mail yesterday.

I am trying to set up my Motman Motors portal account, but I seem to be having trouble with my employee ID number. Each time I put the information into the system, I get an error message. I might not have the right number. Can you please advise me on how to address this?

I also have another question. Will the orientation include any information for newcomers to San Antonio? I am excited to start exploring everything here that this great city offers.

I look forward to meeting you tomorrow in room 215 in the Pimzler Building.

Thank you,

Karuna Dimaano

186. According to the first e-mail, what was previously sent to new employees?

- (A) An advertisement
- (B) An application form
- (C) An employee ID number
- (D) Directions to an office complex

187. According to the first e-mail, what is the deadline to complete an online task?

- (A) June 8
- (B) June 10
- (C) June 15
- (D) June 17

188. What step is Ms. Dimaano having trouble with?

- (A) Step 1
- (B) Step 2
- (C) Step 3
- (D) Step 4

189. What department will Ms. Dimaano join?

- (A) Marketing
- (B) Customer Service
- (C) Engineering
- (D) Technology Services

190. In the second e-mail, what is suggested about Ms. Dimaano?

- (A) She has just graduated from university.
- (B) She has met Mr. Amos before.
- (C) She is concerned about finding a building.
- (D) She has recently moved to San Antonio.

Questions 191-195 refer to the following e-mail, invoice, and memo.

To:	Felix Herman <felixh@videogenieproductions.com>
From:	Sapna Mathai <smathai@thehospitalequipmentco.com>
Date:	September 17
Subject:	Notes on rough cut of video
Attachment:	Information

Dear Mr. Herman,

Thank you for sending the rough version of the informational video for our new Fluorolook Imager. I think that the video looks great so far. It clearly demonstrates why the Fluorolook is the best medical imaging device available. I have just a few notes before you proceed to create the final version.

- At 20 seconds: Could you insert a short timeline of the history of The Hospital Equipment Company? I have attached the relevant information to this e-mail.
- At 1 minute: I had a hard time seeing the details of the control panel in this scene. Could you please replace it with a close-up shot?
- At 2 minutes: The sequence in which the medical technician positions the patient and adjusts the machine moves too quickly. Can this be slowed down?

I look forward to seeing the final version on September 23. As always, thank you and your colleagues at Video Genie Productions for the excellent work.

Sincerely,

Ms. Sapna Mathai, Project Manager
The Hospital Equipment Company

The Hospital Equipment Company				
Invoice 9984				
Billing date: October 25				
Installation date: October 26				
Bill to:				
All-City Hospital				
3 Shoreline Road				
Clear Lake, Minnesota 55319				
Quantity	Item Number	Description	Unit Price	Total
2	62630	Fluorolook Imager	\$242,300	\$484,600
Delivery and Installation				\$2,350
Total				\$486,950

MEMO

To: All The Hospital Equipment Company Employees
From: Marcia Oliver, Vice President of Sales
Date: October 27
Re: Good work!

Congratulations on the successful launch of the Fluorolook Imager! The Hospital Equipment Company has made its first sale—to a hospital in Clear Lake. And MDP Delivery has informed us that the two devices have been delivered.

I would especially like to commend Ms. Mathai. She was instrumental in getting us to this point. The administrator of the hospital that made the purchase, Mr. Fabrice Lamontagne, credited his decision to the informational video. He remarked that the video effectively demonstrated why the Fluorolook Imager was the right device for his medical institution.

191. What is attached to the e-mail?
- (A) Details about an invoice
 - (B) Reviews of Video Genie Productions
 - (C) A timeline for completing a project
 - (D) A graphic outlining a company's history
192. Why does Ms. Mathai want to replace the scene at 1 minute?
- (A) Some content is not clearly visible.
 - (B) Some equipment is labeled incorrectly.
 - (C) The video of the scene moves too quickly.
 - (D) The medical technician speaks too quietly.
193. What does the invoice indicate about the Fluorolook Imagers?
- (A) They were sold at a discount.
 - (B) The delivery was free of charge.
 - (C) The purchaser ordered two of them.
 - (D) They were installed on October 25.
194. Whom does Ms. Oliver specifically praise?
- (A) A medical technician
 - (B) A hospital administrator
 - (C) A project manager
 - (D) A video producer
195. Where does Mr. Lamontagne most likely work?
- (A) At MDP Delivery
 - (B) At Video Genie Productions
 - (C) At The Hospital Equipment Company
 - (D) At All-City Hospital

Questions 196-200 refer to the following packing slip and e-mails.

Packing Slip

From: Reina Olive Oil Company
Calle Tablas 820
18002 Granada, Spain

To: Best Products Supermarket
241 Yeonhae-ro, Jung-gu
Incheon 22382, Republic of Korea

Order Date: 28 November

Order Number: SK6224

Item Number	Description	Quantity
EVO160	750-millilitre extra-virgin olive oil standard size glass cruet with handle	15 cases
EVO161	1-litre extra-virgin olive oil family size glass bottle	20 cases
EVO162	1.5-litre extra-virgin olive oil chef size glass bottle	10 cases
EVO163	3-litre extra-virgin olive oil bulk size Reina logo tin	5 cases
EVO001	50-millilitre extra-virgin olive oil December sample size	2 cases

Celebrate the season with us! Place your next order by 31 January to receive 10 percent off.

E-mail

To: Pablo Nadal <pnadal@reinaoliveoilcompany.es>

From: Min Hae Seong <seongmh@bestproductssupermarket.co.kr>

Date: 12 December

Subject: Order number SK6224

Dear Mr. Nadal:

We appreciate your fulfilling our recent order of extra-virgin olive oil so quickly. Unfortunately, there is a small issue with the shipment, and we need your assistance. While nothing was damaged or missing, the 3-litre bulk size containers were delivered in error.

We would like to arrange to send these products back. Please inform us how to proceed.

Thank you,

Min Hae Seong
Receiving and Distribution, Best Products Supermarket

To:	Min Hae Seong <seongmh@bestproductssupermarket.co.kr>
From:	Pablo Nadal <pnadal@reinaoliveoilcompany.es>
Date:	14 December
Subject:	RE: Order number SK6224

Dear Ms. Seong,

I apologise for the error in order number SK6224. We have determined that your order was accidentally combined with another in our electronic database. Unfortunately, we are unable to restock any items that have left our warehouse. Therefore, you may keep the additional olive oil and sell it in your stores. Also, you will receive a refund for the extra charge within the next five to ten business days because of our mistake.

We are currently celebrating peak olive season by offering 10 percent off of your next order. Also, during our Olive Harvest Festival in December, every shipment includes samples of our company's classic olive oil that we encourage you to give to your shoppers with our compliments.

We hope to continue providing Best Products Supermarket with the finest olive oils.

Sincerely yours,

Pablo Nadal
Export Division Manager, Reina Olive Oil Company

196. What is the purpose of the first e-mail?

- (A) To place an order
- (B) To inquire about delivery costs
- (C) To discuss a shipping mistake
- (D) To make a payment

197. What item number does Ms. Seong refer to?

- (A) EVO160
- (B) EVO161
- (C) EVO162
- (D) EVO163

198. What does the second e-mail suggest about Reina Olive Oil Company?

- (A) It is seeking new clients.
- (B) It cannot accept returns.
- (C) It is owned by Mr. Nadal.
- (D) It distributes more than olive oil.

199. What does Mr. Nadal mention he will do for Ms. Seong?

- (A) Begin an investigation
- (B) Send some company brochures
- (C) Arrange for a refund
- (D) Send a revised bill

200. Why was item number EVO001 included in the shipment?

- (A) To recognize and celebrate a festival
- (B) To introduce a company's new product
- (C) To replace an item that was out of stock
- (D) To resolve an issue with a company's database

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.