

Mike Dunn

GAME CHANGING Business Skills.com

Customer Service Representative Certificate

After 20+ of working with and managing CSRs for a Fortune 50 company and several years for a smaller company, Mike knows what makes CSRs good and what makes CSRs great. In a weekend, train to be a professional CSR and get a Customer Service Representative Certificate to more easily start your business life. Perfect for non-college-bound students.

The CSR job is the “documented” #1 advertised job category in the world for categories that traditionally hire non-college-bound employees per actual job posts of the 44 categories tracked on Careerbuilder.com from 2012 to 2020.

Three Outcomes and One Transformation Overview

Outcomes

1. **Get your Professional CSR Training, Interview Training, and “Customer Representative Service Certificate” in a Weekend.** The training targets preparing you for entry-level jobs paying between \$20,500 to \$41,000 per Payscale.com (4/11/2020) for students with a high school diploma. College degreed students should expect higher starting offers. Use the step-by-step and comprehensive training to get your Customer Service Representative Certificate to give you an advantage and more confidence in your interviews to help you get an entry-level corporate job as a Customer Service Representative.
2. Go on your first interview for an entry-level inbound Customer Service Representative job and leverage competitive advantages in your interviews.
3. Start your new entry-level job Inbound Customer Service Representative I job making between \$20,500 and \$41,000 per year, per Payscale.com (4/11/2020). You should be more prepared, more confident, less stressed, and more successful faster than your peers that have not had this training.

Transformation

Get your first corporate job with a nice salary you pivot from your student life and start your adult life faster and easier.

Legal Disclaimer – You will have to read legal disclaimers on most every call you will be on for the rest of your career. Here is mine. This course helps you specifically target entry-level inbound Customer Service Representative 1 (one) jobs for non-college-bound students. There is no way I can guarantee you will get a job offer in the Payscale salary range, Salary.com salary range, or any salary range. Plus, like most any training or college degrees, I cannot guarantee you will get any offers at all. However, these are real and actionable business skills that are designed to give you competitive advantages in the interview process and on the job.