



EUROPEAN ASSOCIATION  
OF PUBLIC WATER OPERATORS

# Aqua Publica Europea

The European Association of Public Water Operators





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# About Aqua Publica Europea

- ❖ 61 members (public water operators and their associations)
- ❖ 70M citizens served, 8+ billion € aggregated turnover
- ❖ APE mission
  - Promoting public water management
  - Platform for mutual learning

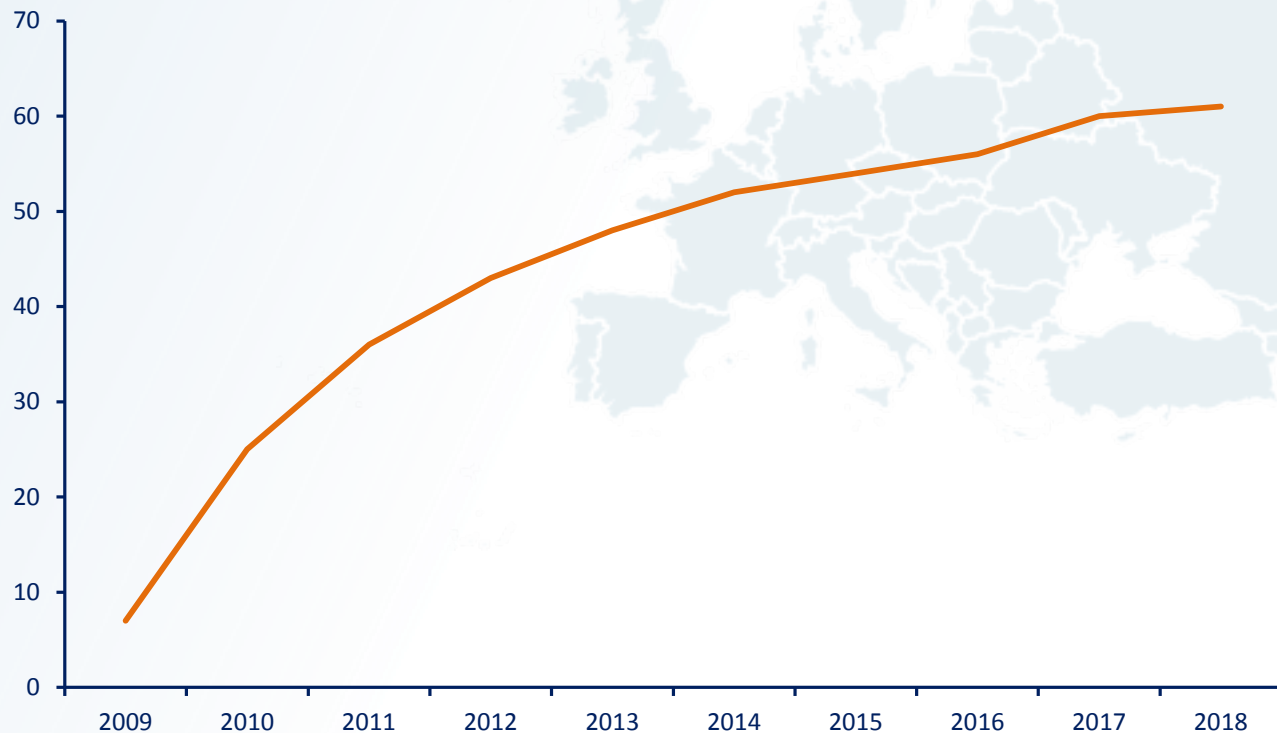




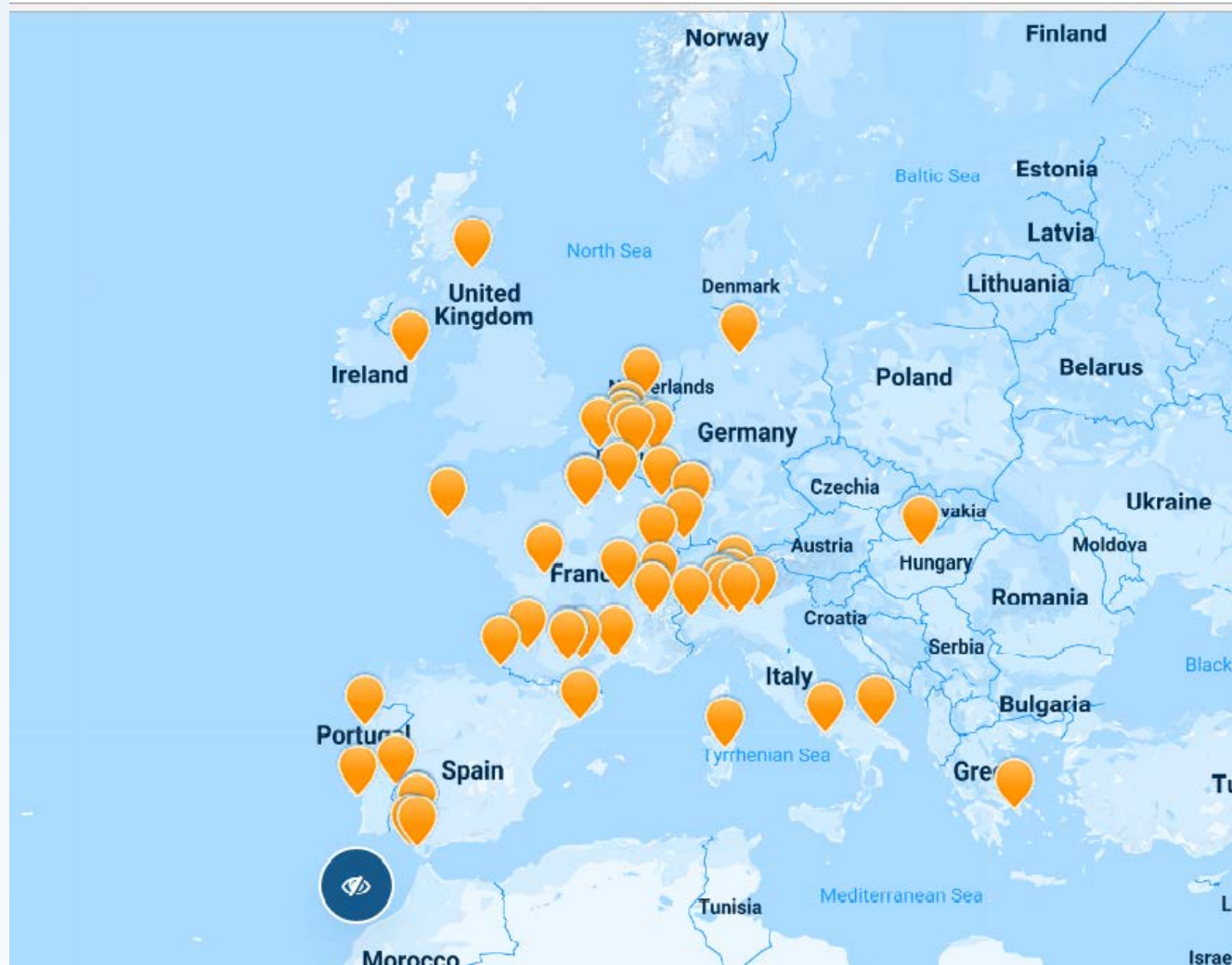
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# A growing organisation

Number of Members



# A growing organisation



# Structure

- ❖ **Management Board** → 17 members, each country represented (3/4 meetings per year)
- ❖ **Executive Board [Bureau]** → President, Vice-President, + 4 other Board members (regular exchanges)
- ❖ **General Meeting** → All members (once per year)
- ❖ **5 Working Groups** (variable meeting frequency, +/- once a year)
- ❖ **Secretariat** (3 persons staff)





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# APE in EU and International Dialogues

- ❖ EU, Member of:
  - Commission Expert Group on the Implementation of the Drinking Water Directive
  - Commission Expert Group on the Implementation of the Urban Waste Water Treatment Directive
  - Steering Committee of the European Innovation Partnership on Water
  - Multi-stakeholder Dialogue on **Benchmarking** Water Quality and Services
  
- ❖ Member of the OECD Water Governance Initiative
  
- ❖ Member of the **UN Habitat** Global Water Operators Partnership Alliance (GWOPA)



# Past Activities

## Water and Transparency

- ❖ Seminar “[Information in the Water Sector](#)”, Brussels (2018)

## Water and Environment

- ❖ Publication “[Public Water Operators’ commitment to water resources protection](#)”
- ❖ Seminar “[Water and Climate](#)”, in Paris, during COP21 (2015)
- ❖ Seminar “[Water and Food](#)”, in Milan, during EXPO (2015)

## Tariffs and Economic aspects

- ❖ Publication “[Water Affordability in Europe](#)”
- ❖ Seminar “[Water Affordability in Europe](#)” (Brussels, 2016)
- ❖ Seminar on “[Setting the right price](#)” (Brussels, 2014)

## Benchmarking and Performance

- ❖ MoU with *European Benchmarking Cooperation*
- ❖ Comparative review of members’ “Service Charters”



# Past Activities

## Water and Governance

- ❖ Contribution to OECD “[water governance principles](#)”
- ❖ Contribution to OECD “[water governance in cities](#)”

## Innovation

- ❖ Partner in EU FP7-funded project “[WaterPiPP](#)” (innovation-oriented public procurement in the water sector)
- ❖ Horizon 2020 project on “[smart metering](#)” (8 APE operators, 4 bln €, started January 2017)

## International Cooperation

- ❖ Seminar on “[Public-public Partnerships for the Right to Water](#)” (with the Commission and UNSGAB Chair, Berlin, 2015)





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# APE Platform

*... Promoting knowledge sharing and direct exchanges among members to address common management challenges ...*

- Working Groups
- Thematic Sessions
- Water Erasmus Initiative



# Working Groups

- **WG 1 “Financing and Tariffs”** → price elasticity / innovative financing mechanisms
- **WG 2 “Performance”** → Users’ satisfaction surveys (results and methodology comparison)
- **WG 3 “Communication”** → Joint procurement of water flasks / innovative tap water campaigns comparison
- **WG 4 “Innovation”** → Smart Metering / Circular Economy /Energy efficiency
- **WG 5 “International Cooperation”** → access to water and public-public partnerships



# Thematic Sessions

- One (or half) day meeting dedicated to address one specific management issue
- Experts from APE members are invited to present best-practices/ongoing projects
- Experts are selected through a 'call for interest' within APE member
- Topic is selected by the "hosting operator"



# WATER ERASMUS

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## Water Erasmus is....

*Promoting knowledge-sharing among APE members through short-term staff-exchanges*

### How it works

- Through the **online platform** (APE website intranet), operators can search for other members' priority projects/best practices, and propose a "staff-exchange" in areas of common interest.
- Form, content and duration of the exchange is decided by the involved partners. Travel and accommodation costs are covered by the "visiting operator".
- The APE Secretariat supports the "**matching**" between members by facilitating contact exchange among partners and by organising "match-making events".





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# WATER ERASMUS

## AQUA PUBLICA EUROPEA

Dashboard

Search CC Catherine



Catherine Calmet

### My working groups

You have not joined in any working group yet.

### Events

You have not signed up for any event yet.



About Our priorities Policy Exchange Members

## Welcome to the APE dashboard

From here you will be able to access all information related to the internal activities of APE.

Edit profile

Edit operator

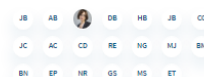


Eau de Paris

Paris, France

ON THE WEB

STAFF



ACTIVE IN

Non-potable Water Drinking Water

### Next events

ALL EVENTS

6 MAY 2015  
Test

### APE Activities

- User Feedback and Surveys  
Answer →
- 4 MONTHS 3 WEEKS AGO  
Travaux sur les Chartes de service - Synthèse  
Answer →
- 4 MONTHS 3 WEEKS AGO  
Comparison and Benchmark of Customer Service Charters - Synthesis of work done  
Answer →

Add an article



Eau de Paris signs the Paris Climate Action Charter

PUBLISHED

21/10/2014

Edit

WATER ERASMUS

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SEARCH OPERATORS' WATER ERASMUS ACTIVITIES



Add an article





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# WATER ERASMUS

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factory.eu/search/water-erasmus

arch  Catherine



About Our priorities Policy Exchange Members

## WATER ERASMUS



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SEARCH OPERATORS' WATER ERASMUS ACTIVITIES



ORGANIZATION 

SELECT ANY TOPIC 

Water Safety Plan (WSP)

 Request an exchange

Aqueduct Infrastructure Plan (PIA)

 Request an exchange

Biomethane

 Request an exchange

Ecological Transition Strategy : Resource Protection, Climate-Energy  
Plan and Biodiversity

 Request an exchange

Managing the Quality and Safety of Paris' Water Supply

 Request an exchange



# WATER ERASMUS

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- First Water Erasmus exchange took place between **CAP Holding (Milan)** and **Eau de Paris (Paris)**
  - A group of two people from CAP visited EdP in November 2017, and a group of two people from EdP visited CAP in February 2018 (3-4 days for each visit)
  - **Main topics addressed/exchanged:** Water Safety Plan / Innovative drinking water treatment processes / Water Resources Protection initiatives
- Next Exchanges scheduled:
  - Scottish Water/Eau de Paris → public fountains
  - Aquawal (Wallonia)/SMAT (Turin) → Emerging pollutants





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# Further questions?

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