All Right

Rating dashboard

All Right enrollment guide

Teacher rating: general info

If you scroll down your dashboard at the website you will see your rating graphic. First of all, this is <u>an instrument which might help a teacher to improve his/her performance</u> but not an instrument of punishment (which is important for you to remember 😊).

This graphic shows how well you perform in comparison to other teachers of the school, so it contains %, but not exact numbers.

The rating system takes into account your recent 200 lessons of 90 days of teaching.

You are in the top 23% of AllRight tutors

Your score details

Performance - Top 19%

Includes conversion rate for trial lessons (when a student pays after the trial) and student retention (for how long student stays with you) for paid students

Attendance - Top 32%

Cancelations 7 days or more before the lesson are not penalized; cancelations less than 7 days in advance will be penalized with increasing penalties closer to the lesson time

Reporting - Bottom 77%

Writing teacher's comments after every single lesson (trials are the most critical) and filling student's progress reports

Student satisfaction - Bottom 76%

Includes 5-star reviews and student complaints (1-4 stars) within the past 90 days; 5-star reviews with comments are awarded higher points

Quality assessment - Top 30%

Our Methodologists and Artificial Intelligence system review randomized lessons based on the following parameters: error correction, teaching environment, body language, percentage of lesson conducted in English, etc.

KEY METRICS

PERFORMANCE

Includes conversion rate for trial lessons (when a student pays after the trial) and student retention (for how long student stays with you) for paid students.

REPORTING

Complete your reports after trial lessons within 12 hours after the lesson and your student's progress reports within 12 hours after receiving and this parameter will stay high.

STUDENT SATISFACTION

This metric grows when a student leaves feedback after his lessons by commenting or sending you stars. To raise this parameter, just ask your students not to forget to send feedback from his student's dashboard after every lesson (tell them to go to their Lesson list).

ATTENDANCE

Shows your level of cancellations. If you cancel your lessons within the nearest 7 days, this will affect your rating. Although cancelling a lesson 6-7 days in advance won't affect your salary, still the rating might go down, so please try to plan your schedule carefully.

For your permanent students you can try to get in touch through the chat (which works even outside a lesson) and to agree on the exact date and time for rescheduling. After that you can reschedule a lesson manually instead of cancelling it (but please make sure you let the student know about that and got his consent).

QUALITY ASSESSMENT

Our Methodologists and Artificial Intelligence system perform quarterly review of lessons based on the following parameters: error correction, teaching environment, body language, excessive use of the student's mother language, etc. So make sure you follow our teacher notes inside the lesson plans, create warming atmosphere at the lesson, look professionally, use modern teaching technology, don't overuse the student's native language during the lesson and make the student speak English as much as possible.

GETTING NEW STUDENTS

If your rating drops too low, you will find your profile moving to the bottom of the list of the teachers, thus, lowering your chance of getting new students. Please note, that brand-new teachers are always on top of the list while they haven't got enough of rating points.