

Introducing the Leadership Conversation Series

Our Purpose for This Course:

To make sure that you have the tools and techniques you need to accelerate the changes you seek, and how we can make you more powerful in your conversations.

4 Underlying Leadership Elements to More Powerful Conversations

- 1. Leadership is a team sport
- 2. Every conversation is driving towards increased clarity
- 3. Alignment of our actions and behaviors
- 4. Engagement as a team toward our goals

3 Pillars to Every Effective Conversation

- 1. Build Rapport
 - a. Having integrity
 - b. Matching that person's communication style
- 2. Focus on Their Interests
- 3. Ask for Action



5 Types of Conversational Relationships

- 1. You with a Follower
- 2. You with an Internal Peer (With a Shared Authority)
- 3. You with an External Peer (With No Common Higher Authority)
- 4. You with your Higher Authority
- 5. You with Yourself

As we move forward with the course, we'll work to understand how all of our conversations apply to the principles listed here.