

Training Course Agenda.

Online Purchases



Introduction

Target Audience

The **Online Purchases** training is recommended for delivery to the following people from your school:

- ✓ Member(s) from your **Administration Team**
- ✓ Member(s) from your **Pastoral Team**
- ✓ **Deputy Headteacher/Senior Teacher**

Facilities/Requirements

For **Onsite Training**:

Using the means provided by the establishment for example a whiteboard or projector, the trainer will deliver a session for the module being trained on. An internet connection will be required.

In some instances, attendees will be able to login to follow along with the session, this will be arranged beforehand and in this case login information will be supplied.

For **Webinar Training**:

This session will be delivered via an internet connection, you will be sent a link and login details in an e-mail. We ask that you test the link before the session to make sure you have access, if you do not your IT support should be able to help you with this. If you still cannot connect please let us know as soon as you can, we will try to help or arrange an alternative method to deliver the training.

Objectives of Session & Timings

The Attendees will work together with their trainer to learn about the host of features within the module being trained and how best they can take advantage of these.

These sessions will teach you how to operate and manage your Bromcom MIS on a day-to-day basis.

Agenda Overview

Help Centre and Online Community Area

- ✓ How to find useful/relevant guides for Online Purchases within the Help Centre
- ✓ How to view the Online Community area for Online Purchases

Part One - Setup

- ✓ Licensing the MIS
- ✓ Configuration
 - Online Payments
 - Product Categories
- ✓ Online Shop
 - Products

Part Two – Management

- ✓ Parents
 - Product ordering via MCAS
- ✓ School
 - Product ordering via MIS

Part Three - Administration

- ✓ Viewing and Managing
 - Orders (inc. Refunds)
 - Purchases (inc. Debt Chasing and Communication)

Part Four - Reports

- ✓ BACS Transfers
- ✓ Income Details
- ✓ Order Details
- ✓ Paypoint Balances

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