

LC

기출 TEST

06

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
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21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What kind of business does the man own?
(A) A laundry service
(B) A cosmetics company
(C) A public relations firm
(D) A beverage manufacturer
33. What does the man want to know?
(A) Who to contact about a purchase
(B) Where to send some documents
(C) When a delivery will arrive
(D) How to use a product
34. What does the woman ask the man to provide?
(A) An order number
(B) A return mailing address
(C) A signed contract
(D) An online payment
-
35. Where most likely are the speakers?
(A) On a bus
(B) On a train
(C) On an airplane
(D) On a boat
36. What type of entertainment are the speakers discussing?
(A) Music
(B) Games
(C) Movies
(D) Books
37. What does the woman say is convenient?
(A) Being able to download an item
(B) Taking a direct route
(C) Having reclining seats
(D) Selecting meal options online
-
38. What industry does the woman most likely work in?
(A) Landscaping
(B) Health care
(C) Event planning
(D) Agriculture
39. What does the man say he is concerned about?
(A) Cost
(B) Variety
(C) Service dates
(D) Location
40. What will the speakers do next?
(A) Look at a slideshow
(B) Have a meal
(C) Discuss an estimate
(D) Go on a tour
-
41. What product are the speakers discussing?
(A) Cameras
(B) Fitness trackers
(C) Wireless speakers
(D) Mobile phones
42. What complaint did customers have about the product?
(A) It was unavailable in stores.
(B) The price was too high.
(C) The battery life was short.
(D) Some features were difficult to use.
43. What does the man suggest doing?
(A) Revising a budget
(B) Postponing a product launch
(C) Visiting a manufacturing plant
(D) Creating a good marketing campaign
-

44. What is the topic of the conversation?

- (A) Recruiting staff
- (B) Marketing a product
- (C) Repairing a vehicle
- (D) Booking a tour

45. Where does the man say he used to work?

- (A) At a driving school
- (B) At an automobile factory
- (C) At a hotel
- (D) At an airport

46. Who will the speakers meet with next?

- (A) A real estate agent
 - (B) A delivery person
 - (C) Lawyers
 - (D) Insurance agents
-

47. What problem does the woman have?

- (A) She lost her keys.
- (B) Her phone screen has cracked.
- (C) She injured her finger.
- (D) Her phone is malfunctioning.

48. What did the woman pay extra for?

- (A) An extended warranty
- (B) Twenty-four-hour assistance
- (C) Express service
- (D) A personalized design

49. What does the man suggest the woman do?

- (A) Fill out a refund request
 - (B) Call another store
 - (C) Look at some accessories
 - (D) Change a pass code
-

50. Who is the man?

- (A) A software designer
- (B) A landscape architect
- (C) A factory supervisor
- (D) A furniture store clerk

51. What reason does the woman give for making a change?

- (A) The business hours would be more convenient.
- (B) The quality of materials would be better.
- (C) A discount is being offered.
- (D) Fewer workers would be needed.

52. What does the man ask the woman to do?

- (A) Visit a work site
 - (B) Send a contract
 - (C) Make a counteroffer
 - (D) Request some samples
-

53. What are the speakers preparing for?

- (A) A client visit
- (B) An employee orientation
- (C) A trade show
- (D) A fund-raising event

54. What does the woman say she needs to do?

- (A) Send some instructions
- (B) Make a reservation
- (C) Order some badges
- (D) Write a speech

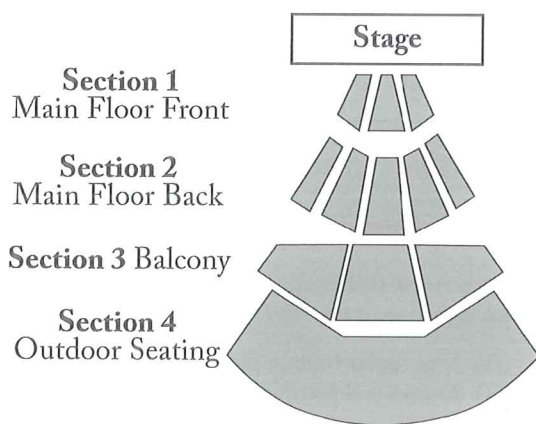
55. Why does the woman say, "The office supply store has a sale"?

- (A) To extend an invitation
 - (B) To make a correction
 - (C) To express satisfaction
 - (D) To explain a decision
-

56. Which department do the speakers most likely work in?
(A) Human Resources
(B) Shipping
(C) Information Technology
(D) Sales
57. Why are the women surprised?
(A) An event was canceled.
(B) A coworker retired on short notice.
(C) Some business hours were changed.
(D) Some equipment arrived early.
58. What complaint does the man have about a previous training?
(A) It was not offered to all workers.
(B) It was not detailed enough.
(C) It did not include lunch.
(D) It was not held during work hours.
-
59. Why does the woman want to move out of her current apartment?
(A) It is far from her workplace.
(B) It is too small.
(C) It is in a noisy area.
(D) It is too expensive.
60. What does the man mean when he says, "I should be able to lease that unit pretty quickly"?
(A) A rental payment will likely be reduced.
(B) Investing in a property would be profitable.
(C) Some renovations will not take long.
(D) An apartment has a modern layout.
61. What will the woman most likely do next?
(A) Post an advertisement
(B) Complete a form
(C) Order some supplies
(D) Provide a reference
-

Book Title	Copies In Stock
<i>Cooking with Kids</i>	6
<i>Delicious Dinners</i>	9
<i>Easy Meals at Home</i>	7
<i>Extraordinary Desserts</i>	5

62. Why does the man ask the woman to work an extra shift?
(A) The store needs cleaning.
(B) A sale will happen soon.
(C) A shipment is arriving.
(D) A coworker has an injury.
63. Look at the graphic. Which book is needed for an upcoming event?
(A) *Cooking with Kids*
(B) *Delicious Dinners*
(C) *Easy Meals at Home*
(D) *Extraordinary Desserts*
64. Why does the man expect an event to be crowded?
(A) It is on a holiday weekend.
(B) It was advertised on television.
(C) An author is well-known.
(D) Free food will be served.
-



Natalia's Schedule			
	Monday	Tuesday	Wednesday
9–11 A.M.	Budget Meeting Room B	Team Meeting Room A	Contract Meeting Lawyer's office
1–3 P.M.	Training Meeting Room C	Client Meeting Video call	
3–5 P.M.			

65. What did the East Lake Band recently do?
 (A) They won a music award.
 (B) They went on a national tour.
 (C) They released a new recording.
 (D) They added a new member to the group.
66. Look at the graphic. Where do the speakers plan to sit?
 (A) In Section 1
 (B) In Section 2
 (C) In Section 3
 (D) In Section 4
67. What does the man offer to do?
 (A) Pick up some tickets
 (B) Provide transportation
 (C) Bring some umbrellas
 (D) Make a dinner reservation
68. What does the man plan to do during his meeting?
 (A) Resolve a security issue
 (B) Review a travel policy
 (C) Conduct some job interviews
 (D) Compare some software packages
69. Look at the graphic. Which one of the woman's meetings will be changed?
 (A) Budget Meeting
 (B) Training Meeting
 (C) Team Meeting
 (D) Contract Meeting
70. What does the woman say she would like to improve?
 (A) Her technical knowledge
 (B) Her organizational skills
 (C) A training manual
 (D) A presentation

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Why has the Movie Night event been rescheduled?
(A) A projector is not available.
(B) A nearby road is being repaired.
(C) The space is double booked.
(D) The event organizer is ill.
72. When will the event be held?
(A) Tomorrow
(B) This weekend
(C) In two weeks
(D) In one month
73. How can the listener request a refund?
(A) By mailing a ticket
(B) By visiting an office
(C) By completing an online form
(D) By making a phone call
-
74. Who most likely is the speaker?
(A) A park ranger
(B) A travel agent
(C) A landscaper
(D) A building inspector
75. What are the listeners asked to check for?
(A) Expired identification cards
(B) Local construction regulations
(C) Hazardous outdoor conditions
(D) Sudden price increases
76. What does the speaker distribute?
(A) Maps
(B) Uniforms
(C) Visitor passes
(D) Employee handbooks
-
77. Who is the speaker addressing?
(A) Potential investors
(B) Tourists
(C) Staff members
(D) Job applicants
78. Why does the speaker say, "This is only a trial period"?
(A) To correct a colleague's statement
(B) To apologize for a meeting conflict
(C) To express surprise about a policy
(D) To encourage the listeners to remain productive
79. What will the speaker do later?
(A) Send a document
(B) Make a phone call
(C) Leave for a business trip
(D) Introduce some managers
-
80. According to the speaker, what is causing traffic?
(A) Some bad weather
(B) Some construction projects
(C) A sporting event
(D) A city festival
81. Why should the listeners call the radio station?
(A) To ask a question
(B) To request a song
(C) To win some tickets
(D) To sign up as a volunteer
82. What does the speaker say will be broadcast later?
(A) An interview
(B) A political debate
(C) A comedy show
(D) A concert
-

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83. What is the talk mainly about?

- (A) A business opening
- (B) A company anniversary
- (C) A new advertising service
- (D) A renovation project

84. What does the speaker mean when she says, "several local business leaders will be here tonight"?

- (A) Extra staff is needed.
- (B) An event will be televised.
- (C) A larger venue should be reserved.
- (D) Employees should provide good service.

85. What does the speaker ask some of the listeners to do?

- (A) Arrive early
 - (B) Check a schedule
 - (C) Hand out some surveys
 - (D) Consult a manager about problems
-

86. Why does the speaker say, "I couldn't find a later flight"?

- (A) To refuse an invitation
- (B) To apologize for an inconvenience
- (C) To suggest canceling a trip
- (D) To ask for help

87. Who most likely is Adriana Lopez?

- (A) A repair technician
- (B) An airline pilot
- (C) An administrative assistant
- (D) A city official

88. What does the speaker say the listener will receive?

- (A) A client file
 - (B) A list of restaurants
 - (C) Some log-in credentials
 - (D) Some promotional materials
-

89. What is the topic of the seminar?

- (A) Choosing an advertising strategy
- (B) Finding investors
- (C) Leading focus groups
- (D) Creating a budget

90. What does the speaker recommend the listeners do first?

- (A) Get employee input
- (B) Hire a consultant
- (C) Revise a plan
- (D) Make a list

91. What will most likely happen next?

- (A) A video will be shown.
 - (B) Information packets will be distributed.
 - (C) Some questions will be answered.
 - (D) There will be a lunch break.
-

92. What is the purpose of the meeting?

- (A) To celebrate a recent contract
- (B) To explain a new sales strategy
- (C) To introduce a new employee
- (D) To address employee concerns

93. What is causing a delay?

- (A) A computer is being set up.
- (B) A microphone stopped working.
- (C) Some additional chairs are needed.
- (D) The speaker misplaced some notes.

94. What are the listeners encouraged to sign up for?

- (A) A staff feedback session
 - (B) A conference presentation
 - (C) A health initiative
 - (D) A mentoring program
-

Southern Barbecue Restaurant

Coupon

Groups 3–5	10% off
Groups 5–9	15% off
Groups 10–15	20% off
Groups 16–20	25% off



95. What type of event will take place on Friday?
- (A) A retirement party
 - (B) A graduation celebration
 - (C) A cooking competition
 - (D) An award ceremony
96. Look at the graphic. Which discount will be applied?
- (A) 10%
 - (B) 15%
 - (C) 20%
 - (D) 25%
97. What does the speaker ask the listener?
- (A) Who will decorate a space
 - (B) What type of gift will be purchased
 - (C) If an event should be rescheduled
 - (D) If an order has been placed

Agenda	
Speaker	Topic
William Schmidt	Staff performance review
Paul Cohen	Corporate giving campaign
Jung-Soo Park	Public relations program
Santiago Reyes	IT transformation initiative

98. Look at the graphic. Who most likely is the speaker?
- (A) William Schmidt
 - (B) Paul Cohen
 - (C) Jung-Soo Park
 - (D) Santiago Reyes
99. According to the speaker, what is different about a program this year?
- (A) A list of organizations is longer.
 - (B) A deadline has been extended.
 - (C) More employees are assigned to help.
 - (D) An operating budget has been increased.
100. What will the speaker make available to the listeners?
- (A) A research report
 - (B) A training video
 - (C) A magazine article
 - (D) A corporate calendar

This is the end of the Listening test.

**토익® 정기시험
기출문제집**

RRC

기출 TEST

06

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Chef Daniels impresses customers with ----- sophisticated entrées.
(A) his
(B) him
(C) himself
(D) he
102. Oil production ----- 5 percent from January to February.
(A) drop
(B) to drop
(C) dropping
(D) dropped
103. Ms. Ito has ----- suggestions to resolve the computer problems.
(A) help
(B) helper
(C) helped
(D) helpful
104. The Vidorn Hotel ----- to construct a fountain in the front entryway.
(A) matches
(B) plans
(C) tells
(D) praises
105. The schedule of events for the music ----- will be posted on Friday.
(A) festival
(B) situation
(C) instrument
(D) issue
106. When processing a medical leave request, the attending physician must fill out a form -----.
(A) completes
(B) completed
(C) completely
(D) completeness
107. Many fashion stylists ----- their online portfolios on a regular basis.
(A) dress
(B) invite
(C) range
(D) update
108. All flights were delayed three hours because of a heavy blanket of -----.
(A) fog
(B) fogger
(C) foggy
(D) fogged

109. The Northwick Orchestra will perform later this month ----- Reverbury Hall.
(A) at
(B) up
(C) on
(D) of
110. Only staff ----- based in the Toronto office may reserve the conference room.
(A) possibly
(B) currently
(C) immediately
(D) exactly
111. ----- of the employees have placed their order for a new standing desk.
(A) Any
(B) Several
(C) Another
(D) Either
112. Betsy Riley will seek support from ----- volunteers for our revised museum tours.
(A) former
(B) following
(C) entire
(D) gradual
113. Casorama customers receive store ----- instead of a cash refund upon returning an item.
(A) acceptance
(B) training
(C) preference
(D) credit
114. Our factory in Mannheim was upgraded last year, but the loading dock ----- needs work.
(A) such
(B) very
(C) still
(D) even
115. The recently ----- mayor said she plans to address the town's traffic problems soon.
(A) electing
(B) election
(C) elected
(D) elects
116. Mr. Kim's research reveals that types of hay differ ----- in their nutritional content.
(A) significant
(B) signify
(C) significance
(D) significantly
117. Let us extend our warmest welcome ----- Mr. Lam Keong Wu, our new vice president of marketing.
(A) to
(B) under
(C) against
(D) in
118. The latest polling shows increased public ----- for the stadium renovation project.
(A) approve
(B) approval
(C) approving
(D) approvingly
119. Oshka Landscape Supply revenue is highly ----- on seasonal sales.
(A) extensive
(B) dependent
(C) accessible
(D) insightful
120. Tourism in Cork has slowed in recent weeks ----- the unseasonably cold weather.
(A) as long as
(B) in case of
(C) because of
(D) except for

121. The Aznet Foundation is offering three \$5,000 grants to entrepreneurs with the most ----- business ideas.
- (A) imagine
 - (B) imagining
 - (C) imaginative
 - (D) imagination
122. Based on her ----- performance, Ms. Soares is likely to do quite well in the 50-meter race.
- (A) neither
 - (B) past
 - (C) apart
 - (D) twice
123. The manual provides a basic ----- of the R25100 camera's primary features.
- (A) overview
 - (B) adviser
 - (C) challenge
 - (D) instance
124. Be sure to ----- the wireless Internet option on your company mobile phone to avoid additional data fees.
- (A) return
 - (B) pull
 - (C) enable
 - (D) inflate
125. The CEO of True Home Estates ----- hires agents who have overcome obstacles in their lives.
- (A) soon
 - (B) most
 - (C) enough
 - (D) always
126. To receive payment, vendors must submit an invoice online ----- twenty business days of finishing a project.
- (A) whether
 - (B) whose
 - (C) within
 - (D) while
127. ----- opening a bakery, Mr. Laxalt had worked in the food industry for fifteen years.
- (A) Prior to
 - (B) Although
 - (C) Then
 - (D) If
128. Investors' initial fears were calmed by the ----- sales report issued this week.
- (A) remote
 - (B) attentive
 - (C) reassuring
 - (D) restful
129. One distinctive aspect of the painter Chapin Kurek's portrait style is her almost comic ----- of facial features.
- (A) exaggerate
 - (B) exaggerated
 - (C) exaggeratedly
 - (D) exaggeration
130. Ramirez Instruments ----- high-quality acoustic guitars for over a century.
- (A) to be designed
 - (B) has been designing
 - (C) was designed
 - (D) is designing

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following letter.

9 October

Eva Archer, Owner
Archer Café
40 Thorpe Street
Port Fairy VIC 3284

Dear Ms. Archer:

An inspection of your restaurant was conducted on 16 September by ----- of the Department of Health and Safety. ----- **131.** The purpose of the inspection was to confirm that your business is in compliance with all local regulations and that all ----- **132.** permits are up-to-date. The Department has determined that all regulations are being followed ----- **133.** Therefore, no further action is required on your part. **134.**

Sincerely,

Oliver Wu
Department of Health and Safety

131. (A) represents
(B) representative
(C) representatives
(D) representations
132. (A) Such visits are conducted once a year.
(B) The restaurant will be closed for inspection.
(C) Regulations are posted on our Web site.
(D) The department opens at 9:00 A.M.
133. (A) meaningful
(B) fortunate
(C) persistent
(D) necessary
134. (A) potentially
(B) satisfactorily
(C) inconsistently
(D) temporarily

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Questions 135-138 refer to the following e-mail.

To: Certain Boutique <info@certainboutique.co.uk>
From: Premium Thai Candles <orders@prethaican.com>
Date: October 28
Subject: Order status

Dear Customer,

We are delighted **135.** you as a customer of Premium Thai Candles. Your wholesale order for 40 boxes of candles is being processed. **136.**

Most of your order is currently in stock and will arrive in the United Kingdom within ten days.

137., please be advised that the rose-scented candles are on back order. They will be available three weeks from now, and we will ship them as soon as possible.

We sincerely hope that you are happy with your **138.** order as a new customer of Premium Thai Candles.

Best,

Samaraya Sharma

135. (A) welcome
(B) welcomed
(C) will welcome
(D) to welcome

137. (A) However
(B) Given that
(C) As you can imagine
(D) At that point

136. (A) Save now on this limited-time offer.
(B) Thank you for the purchase.
(C) We have other boxes, too.
(D) Our Web site is now available.

138. (A) proper
(B) usual
(C) initial
(D) rapid

Questions 139-142 refer to the following article.

GREENWAY (December 15)—The country's employment rose by over 40,000 jobs during October and November, ----- government statistics just released. The biggest increase was in the retail sector, with 9,000 new jobs created. The service sector came in ----- in overall activity with 8,400 added jobs. Professional and business services gained jobs as well. Health services and education each saw strong gains with 4,200 jobs. ----- . By company size, medium-sized businesses of 50 to 499 employees hired the most workers. Large businesses of 500 or more employees hired 12,000 workers. "The job market remains robust, and we ----- it to continue," said economist Keisha Hou.

139. (A) because
(B) whereas
(C) according to
(D) instead of

142. (A) expect
(B) expecting
(C) expected
(D) expectant

140. (A) last
(B) second
(C) primary
(D) best

141. (A) Utilities stocks rose about 5 percent on average.
(B) However, a new car manufacturing plant will open next month.
(C) The only sector with zero growth was agriculture.
(D) College enrollment increased by only 4 percent.

Questions 143-146 refer to the following notice.

Loffler Mobile Banking

In the coming weeks, Loffler Bank will be making upgrades to its mobile application to provide a more secure and user-friendly experience. Customers will now be able to view all their Loffler accounts simultaneously and enjoy ----- security through a fingerprint identification scan. ----- , users may now customize their online dashboard to track their expenses and budgets.

Changes can prove to be challenging for individuals, particularly in light of rapid technological advancement. ----- . Therefore, should you ever need assistance ----- any of the features of our app, call us at 555-0133 or visit us online at www.lofflerbank.com/faq.

143. (A) enhance
(B) enhanced
(C) enhancing
(D) enhancement
144. (A) Additionally
(B) Consequently
(C) Ultimately
(D) Conversely
145. (A) The new security measures aim to fix this problem.
(B) We will be monitoring this development closely.
(C) Our team members are well aware of this fact.
(D) We sincerely apologize for this mistake.
146. (A) over
(B) for
(C) by
(D) with

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

Kendricks Appliances Sale
March 5 and 6

This event is our way of saying thank you to our friends and neighbors for welcoming our new business to the South Waterfront neighborhood one year ago. Members of the community who live east of Broad Avenue and west of Riverside Avenue are invited to stop in and claim an additional discount on selected merchandise this weekend. Just remember to bring proof of residency.

147. What is being advertised?

- (A) The recent relocation of a business
- (B) The grand opening of a branch store
- (C) A special promotion for local residents
- (D) The introduction of new product brands

148. What is indicated about Kendricks Appliances?

- (A) It has been in business for one year.
- (B) It has a store on Broad Avenue.
- (C) Its delivery service is limited to South Waterfront.
- (D) Its hours are extended on the weekend.

Questions 149-150 refer to the following memo.

MEMO

To: All Eastland Regional Hospital staff
From: Patrick Menzales
Date: February 1
Subject: Referrals

Eastland Regional Hospital is planning to hire more registered nurses, x-ray technicians, and cafeteria and housekeeping staff. We will be holding a hiring and information event on Wednesday, February 27, from 2 P.M. to 5 P.M. in the Winkler Auditorium. If you have friends or family interested in working here, this is a great opportunity for them to find out about open positions. There is no fee for entry. It is not necessary to make an appointment.

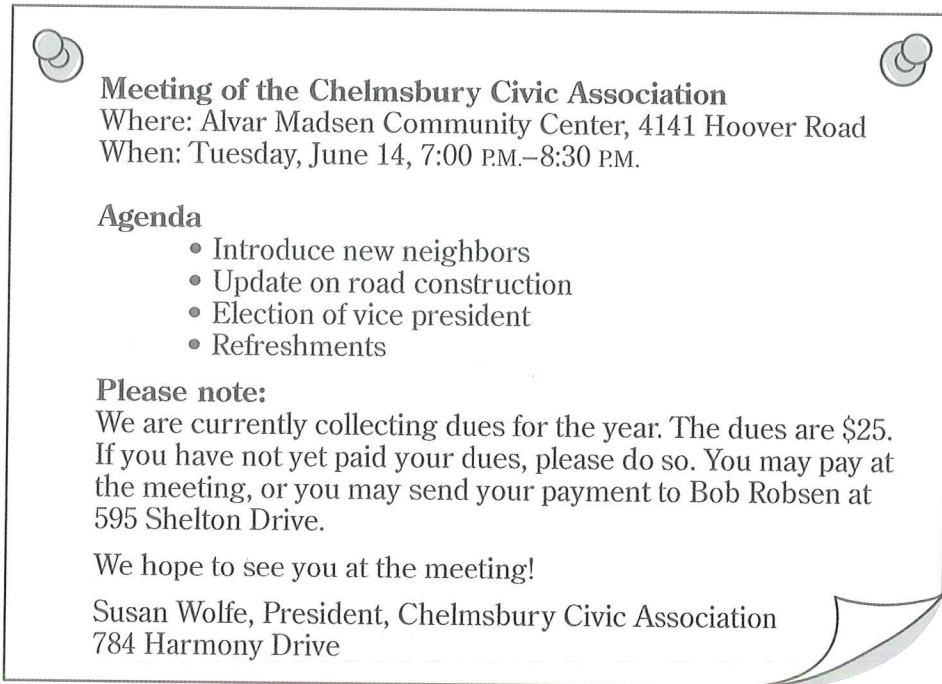
As a valued employee, you will receive a bonus if you refer a candidate who is hired and whose employment lasts at least three months. Ask the candidate to include your name on the application in the space labeled "referred by." The bonus will be added to your paycheck.

Please contact me if you have any questions.

149. What is indicated about the hiring and information event?
- (A) It will be held in the cafeteria.
 - (B) An admission fee will be charged.
 - (C) It will take place in the afternoon.
 - (D) Attendees will be asked to register in advance.

150. What does Mr. Menzales encourage employees to do?
- (A) Volunteer to lead a project
 - (B) Refer applicants for employment
 - (C) Earn a bonus by working overtime
 - (D) Apply for a better-paying position

Questions 151-152 refer to the following notice.



Meeting of the Chelmsbury Civic Association
Where: Alvar Madsen Community Center, 4141 Hoover Road
When: Tuesday, June 14, 7:00 P.M.–8:30 P.M.

Agenda

- Introduce new neighbors
- Update on road construction
- Election of vice president
- Refreshments

Please note:
We are currently collecting dues for the year. The dues are \$25. If you have not yet paid your dues, please do so. You may pay at the meeting, or you may send your payment to Bob Robsen at 595 Shelton Drive.

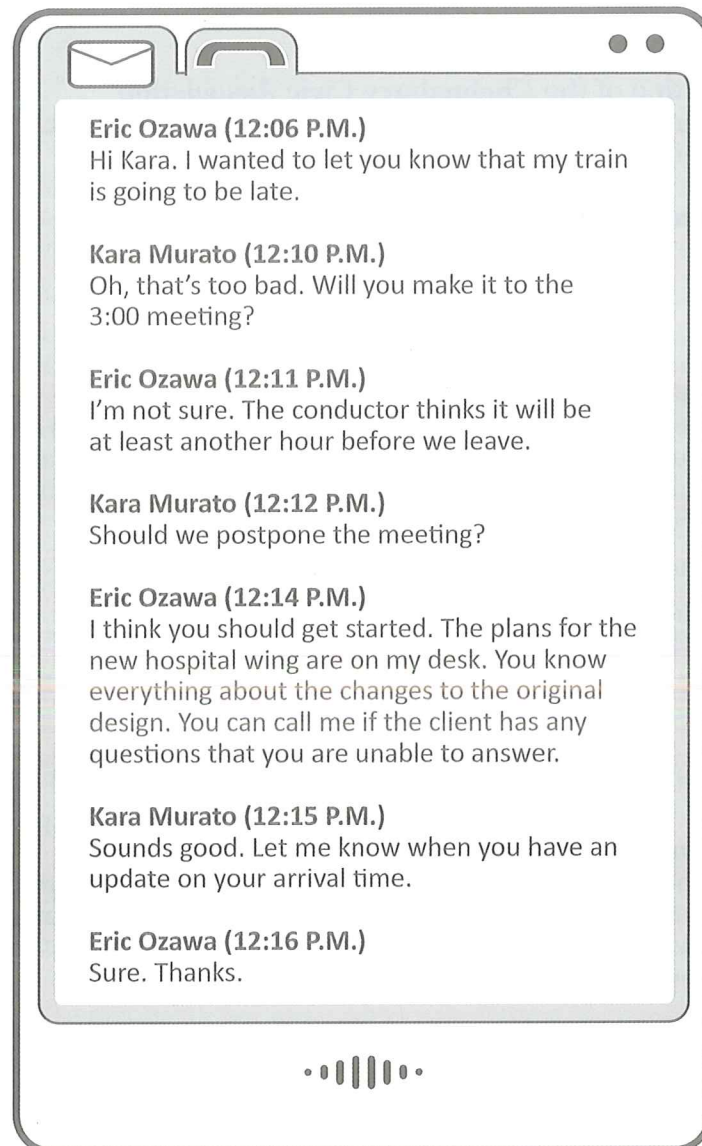
We hope to see you at the meeting!

Susan Wolfe, President, Chelmsbury Civic Association
784 Harmony Drive

151. What is stated about the upcoming meeting?
- (A) It will be held on Harmony Drive.
 - (B) It will include voting for an office.
 - (C) It will be led by Mr. Robsen.
 - (D) It will have a speaker from the local community center.

152. What is true about Mr. Robsen?
- (A) He is the vice president of the association.
 - (B) He forgot to pay his membership fee.
 - (C) He provides refreshments at meetings.
 - (D) He collects association members' dues.

Questions 153-154 refer to the following text-message chain.



153. Why does Mr. Ozawa contact Ms. Murato?

- (A) To introduce her to a new client
- (B) To inform her of a delay
- (C) To ask her to book a train ticket
- (D) To thank her for changing a project's deadline

154. At 12:15 P.M., what does Ms. Murato most likely mean when she writes, "Sounds good"?

- (A) She will contact Mr. Ozawa if she has questions.
- (B) She will attend a meeting by phone.
- (C) She will drive Mr. Ozawa to the station.
- (D) She will reschedule a consultation.

Questions 155-157 refer to the following e-mail.

E-mail

From:

To:

Date:

Subject:

Mr. Neuman:

Your trip to Milan is only a week away. — [1] —. Your room at the Classico Hotel has been confirmed. Check-in is on July 23 at 2 P.M., and checkout is on July 28 at 11 A.M. There is no need to pay now, as payment is not required until you have checked out. — [2] —.

We urge you to plan ahead regarding car rentals. As a Vacation Site-seer customer, you are entitled to a discount of 20% if you book your car now. Our car rental partners are offering this special deal only until July 20, so do not wait. — [3] —.

Thank you for choosing Vacation Site-seer to book your stay in Milan. — [4] —.

Enjoy your journey!

Vacation Site-seer Team

155. When will Mr. Neuman begin his stay in Milan?

- (A) On July 16
- (B) On July 20
- (C) On July 23
- (D) On July 28

156. What offer is included in the e-mail?

- (A) A car rental discount
- (B) Late checkout times
- (C) A hotel room upgrade
- (D) Free sightseeing tours

157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Explore your options on our Web site and make a reservation today."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 158-161 refer to the following article.

Craverton Returns to Business as Usual

—*Brianna Wible*, Staff Reporter

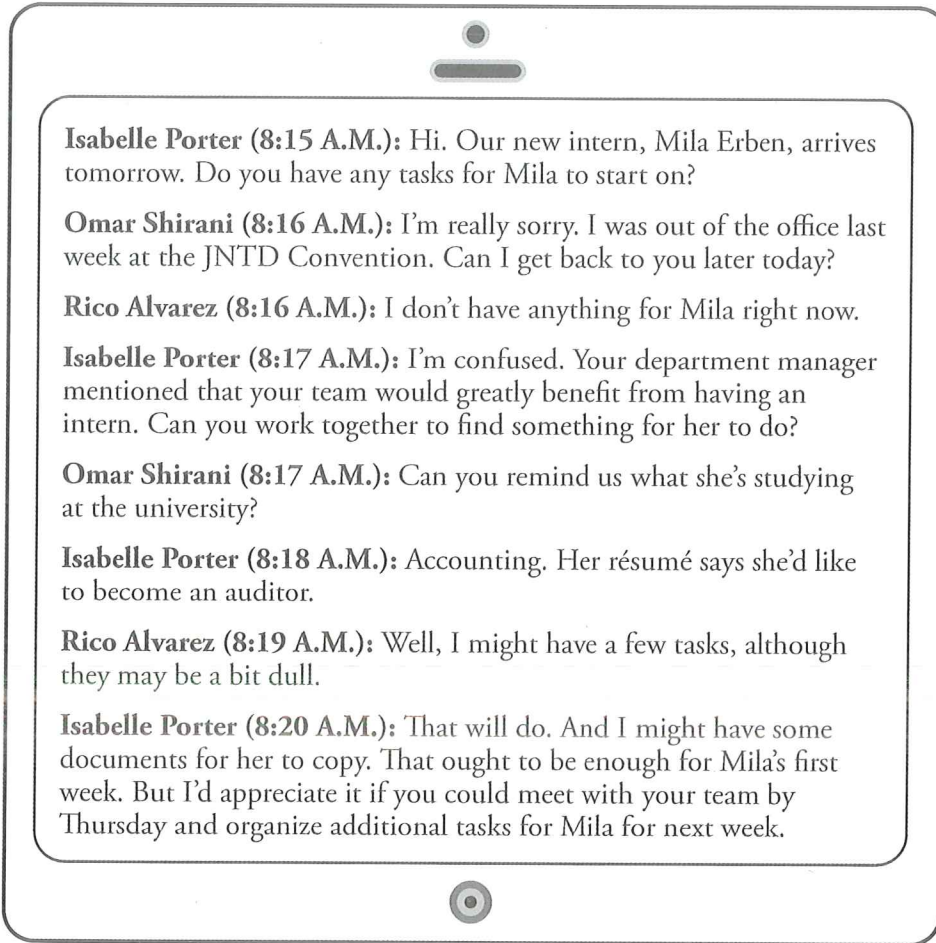
A power outage yesterday caused a number of businesses and area attractions in downtown Craverton to close. The cause of the outage is still unknown, but the early morning's stormy weather most likely played a part. — [1] —.

Sung Min Nam, who was leading a tour of some of the historic sites downtown, changed his itinerary. "Fortunately, I know the area well," Mr. Nam said. "I led the group back to the bus, and we headed to a different part of the city to discover alternative sites, such as Grantwood Park and Holtrop Tower." — [2] —.

For the Craverton Art Museum, the outage did not make a difference in earnings because its galleries are closed to the public on Tuesdays. — [3] —. Craverton University canceled its classes, but generators powered residence halls and cafeterias. Power was restored to most area businesses by late yesterday afternoon. — [4] —. And today Craverton returned to business as usual.

158. What is the main topic of the article?
- (A) Reasons to move to Craverton
 - (B) An unexpected situation in Craverton
 - (C) Reliable weather forecasting sources
 - (D) Possible sites for a tourist attraction
159. Who most likely is Mr. Nam?
- (A) A reporter
 - (B) A professor
 - (C) An art historian
 - (D) A tour guide
160. What does the article mention about the Craverton Art Museum?
- (A) It did not lose money yesterday.
 - (B) It is located near downtown Craverton.
 - (C) It is open to visitors on Tuesdays.
 - (D) It will be starting a series of art classes.
161. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "However, staff members did get the day off."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 162-165 refer to the following text-message chain.



162. What is suggested about Ms. Erben?
- (A) She is an accountant.
 - (B) She is a department manager.
 - (C) She is a convention planner.
 - (D) She is a student.
163. What did Mr. Shirani do last week?
- (A) Attend a convention
 - (B) Work at a branch office
 - (C) Take a vacation
 - (D) Start a new job
164. At 8:20 A.M., what does Ms. Porter most likely mean when she writes, "That will do"?
- (A) She will complete a project by herself.
 - (B) She thinks the work will take two weeks to do.
 - (C) She agrees with the idea Mr. Alvarez proposed.
 - (D) She will give Mr. Shirani more information later.
165. What does Ms. Porter ask the writers to do before Thursday?
- (A) Hire an intern
 - (B) Copy documents
 - (C) Send her an e-mail
 - (D) Plan a set of tasks

GO ON TO THE NEXT PAGE 

Questions 166-168 refer to the following e-mail.

E-mail	
From:	Vera Fernandez
To:	Carla Rosa
Sent:	June 07, 12:47 P.M.
Subject:	Initiatives for distance learning

Dear Ms. Rosa,

I am contacting you on behalf of the Dolina Foundation. Our mission is to promote the use of distance-learning platforms in rural areas and communities that are isolated geographically. We do so through a network of partners in the technology industry. We would be honored to have your company join our network.

At 2:00 P.M. on June 25, Dolina is sponsoring a presentation entitled "Distance Learning in Rural Libraries." The presentation will be given online as a webinar, using some of the technologies our partners have developed. Jay Ralston, the foundation's director of systems integration, will describe technologies being used to support academic and vocational education programs. In addition, five librarians will discuss how they offer a variety of education programs in their regions using technologies developed and delivered by our business partners. To register for the webinar, and to learn more about our foundation's projects, visit our Web site at www.dolinafoundation.org.

Feel free to contact me if you have any questions. We hope that you will consider our invitation.

With kind regards,

Vera Fernandez, Outreach Coordinator

166. What does the Dolina Foundation do?
- (A) Sell software to schools
 - (B) Print textbooks used in schools
 - (C) Use technology to support learning
 - (D) Build libraries in large cities

168. Who most likely is Ms. Fernandez?
- (A) A student in a foundation program
 - (B) An executive at a technology firm
 - (C) A researcher at a rural library
 - (D) An employee of the foundation

167. What is Ms. Rosa asked to do?
- (A) Approve a grant
 - (B) Participate in a webinar
 - (C) Apply for a job opening
 - (D) Visit some libraries

Questions 169-171 refer to the following letter.

29 July

Shari MacCauley
103 Easton Lane
Tomintoul, Ballindalloch AB37 9EX

Dear Ms. MacCauley,

It was a privilege to stay in your home during the week of 22 July as part of the Scottish Connections home exchange program.

The location was the perfect setting for our family gathering. My daughter and son-in-law relished the peace and quiet of the village, while their children enjoyed playing in the wide-open space behind your home. And my husband was quite pleased with the large-screen television set in the living room.

It was very thoughtful of you to provide so many extra blankets. We did not expect it to be so cold at night in July.

As I said in the note I left on your dining room table on 25 July, the day of my wedding anniversary party, the lid of your food processor cracked as we were preparing our meal. We ordered a replacement lid that same day, which should be delivered to your home soon, assuming it hasn't been already. I sincerely apologize for the mishap.

I hope that you and your friends enjoyed our apartment here in Aberdeen just as much as we enjoyed your mountain home. If so, we hope you will be willing to exchange homes with us again in the future.

Sincerely,

Clara Brinwall

Clara Brinwall

169. What is a purpose of the letter?

- (A) To explain a family tradition
- (B) To confirm that a package was received
- (C) To express appreciation for a house
- (D) To outline the benefits of taking vacation

171. What is suggested about Ms. MacCauley?

- (A) She heads the home exchange program.
- (B) She lives in a mountainous area.
- (C) She is a relative of Ms. Brinwall's.
- (D) She plans to move to Aberdeen.

170. What happened on July 25 ?

- (A) An item was damaged.
- (B) An order was delivered.
- (C) An event was catered.
- (D) A wedding was held.

Questions 172-175 refer to the following e-mail.

To:	Hien Pham <hpham@ngoc.com>
From:	Theresa Griffin <tgriffin@throngsoftware.com>
Subject:	Information
Date:	September 20

Dear Mr. Pham:

Welcome to Throng Software. We are pleased that you are joining the company. On your first day of work, Monday, October 3, please report to building 14 at 8:45 A.M. You can check in at the front desk, where you will be given a temporary ID badge. I will meet you there, show you to your office, and then take you on a tour of the building to introduce you to your colleagues. You will then go to Information Technology (IT) to receive your laptop, passwords, and security information. When you are finished, someone will guide you to Human Resources in building 12 so you can fill out payroll and benefits forms.

Please join me and several colleagues at 11:30 A.M. We will take you to one of our favorite restaurants near the office. The rest of the afternoon will be free for you to get settled into your office and review the information you receive during the day. I will stop by your office later in the day to make sure you know where all the office equipment is.

I look forward to seeing you then.

Sincerely,

Theresa Griffin
Human Resources, Throng Software

172. What will happen on October 3 ?
- (A) New laptops will be issued to employees.
 - (B) A luncheon will be held in the cafeteria.
 - (C) Tours of a renovated building will be given.
 - (D) A new employee will start work.

173. Where will Mr. Pham complete some documents?
- (A) In building 12
 - (B) In building 14
 - (C) In his office
 - (D) In the IT office

174. The word “rest” in paragraph 2, line 2, is closest in meaning to
- (A) majority
 - (B) remainder
 - (C) break
 - (D) purpose

175. What will Mr. Pham do in the afternoon?
- (A) Test some equipment
 - (B) Visit Ms. Griffin’s office
 - (C) Review some project proposals
 - (D) Learn where equipment is located

Questions 176-180 refer to the following review and letter.

Calbo Cuts



My visit to Calbo Cuts as a first-time customer was disappointing. When I arrived, the sign on the door said "Walk-ins welcome," but the receptionist bluntly told me that I would need to wait about an hour for my haircut, even though only one other customer was in the shop and three stylists were there. The quality of the work was fine; the haircut was fairly priced at just \$15,

and I was happy with my standard men's cut. The stylist, though, cut my hair without saying a word. I understand that not everyone likes to make small talk, but I found my stylist's total silence to be rude. When she finished my haircut, she removed the haircutting cape without even offering to blow-dry my hair.

– Martin Silver, Bishopville

Calbo Cuts • 678 Seventh Street • Lamar, South Carolina • 29069

Martin Silver
51 Oak Street
Bishopville, South Carolina 29010

Dear Mr. Silver,

Thank you for taking the time to leave us a review. We always try to provide the best service available. If you feel that any of our staff were unaccommodating or unprofessional, then I would like to hear more details regarding your complaint. Feel free to call me directly at 803-555-0110.

At Calbo Cuts, we are serious about earning your continued business. I would be happy to schedule an appointment for you for a haircut and blow-dry with Marissa Lopez, as I believe she can provide you with the haircut experience you are looking for. In addition, on your next visit to Calbo Cuts, we would like to offer you a complimentary bottle of our all-natural shampoo, one of our best-selling products. We hope you will come back to Calbo Cuts in the future whenever you need a trim.

Best regards,

Jenna Makowski

Jenna Makowski
Owner, Calbo Cuts

176. According to the review, what is suggested about Mr. Silver?
- (A) He was late for an appointment.
 - (B) He did not ask for a standard haircut.
 - (C) He has been to Calbo Cuts only once.
 - (D) He did not see a sign on the door.
177. What aspect of his experience at Calbo Cuts disappointed Mr. Silver?
- (A) The price
 - (B) The location
 - (C) The shop hours
 - (D) The customer service
178. Why did Ms. Makowski suggest that Mr. Silver contact her?
- (A) To change an appointment
 - (B) To provide additional details
 - (C) To arrange a personal meeting
 - (D) To update contact information
179. What is suggested about Ms. Lopez?
- (A) She takes a full hour to give a haircut.
 - (B) She does not accept walk-in customers.
 - (C) She is now the most popular stylist.
 - (D) She enjoys talking to customers.
180. What will Mr. Silver receive for free on his next visit to Calbo Cuts?
- (A) A bottle of shampoo
 - (B) A haircut
 - (C) A blow-dry
 - (D) A new product

Questions 181-185 refer to the following article and e-mail.

Business Happenings

By Harriet Mellors

LONDON (1 April)—It is often hard for managers or team leaders to learn the best way to give feedback to employees and colleagues. Samia Bishara's new book, *Facts on Feedback* (Fox Mill Press), offers advice on this subject. Ms. Bishara is an expert consultant on company management problems and solutions. She advises managers to give facts and reactions, rather than advice and criticism.

Ms. Bishara will be speaking at Stonecliff Bookstore on Monday, 6 April at 2:00 P.M. For more details, visit www.stonecliff.co.uk.

To:	Oscar Burton <oburton@harstonindustries.com.hk>
From:	Mi-Sook Pan <mpan@harstonindustries.kr>
Subject:	Suggestion
Date:	10 April

Hello Oscar,

I understand that we have not yet booked all of the workshop leaders for our upcoming professional development program at the Onyx Hotel. I was in London a few days ago working on the Phillips account. While there, on 6 April, I had a chance to meet Samia Bishara and hear her speak on the topic of her new book, *Facts on Feedback*. I believe she would be an excellent choice to lead one of our workshops. I will gather further details about Ms. Bishara's background and availability and send that to you shortly. I look forward to joining you during Thursday's teleconference planning meeting.

Sincerely,

Mi-Sook Pan

181. In the article, the word “hard” in paragraph 1, line 1, is closest in meaning to
- (A) durable
 - (B) difficult
 - (C) solid
 - (D) true
182. What is a purpose of the article?
- (A) To announce an upcoming event
 - (B) To report on a new book publisher
 - (C) To advertise a consultant’s services
 - (D) To promote a new bookstore
183. What is suggested about Ms. Pan in the e-mail?
- (A) She has returned from a business trip.
 - (B) She is interested in writing a book.
 - (C) She is not able to attend an event.
 - (D) She plans to move to London.
184. Where did Ms. Pan most likely meet Ms. Bishara?
- (A) At a hotel
 - (B) At a planning meeting
 - (C) At an accounting office
 - (D) At a bookstore
185. What does Ms. Pan plan to give to Mr. Burton?
- (A) A budget proposal
 - (B) A conference program
 - (C) Some information about a business consultant
 - (D) Documents related to the Phillips account

Questions 186-190 refer to the following e-mails and Web page.

From:	Michal Zezula <m.zezula@gerlach-kozey.com.au>
To:	Dang Thi Lien <dtlien@hermiston.com.au>
Date:	Thursday, 21 September, 1:44 P.M.
Subject:	Conference dinner

Dear Ms. Lien,

I am looking forward to meeting you at the Business Leadership Conference in Sydney next month. I am delighted that you will be part of our panel, and I am looking forward to hearing you discuss your paper on local government initiatives.

As the panel chair, I am organizing a dinner for all the speakers immediately following the panel. Since you are locally based, perhaps you have insights about the places listed on the conference Web site? I am leaning towards Victoria Grill because it overlooks the harbor, but I would like to hear your opinion. Any place that can accommodate a large group would be especially desirable. I would visit these myself, but I am not arriving in Sydney until the day of our panel. I am hoping to make all arrangements by 1 October.

Best wishes,
Michal Zezula

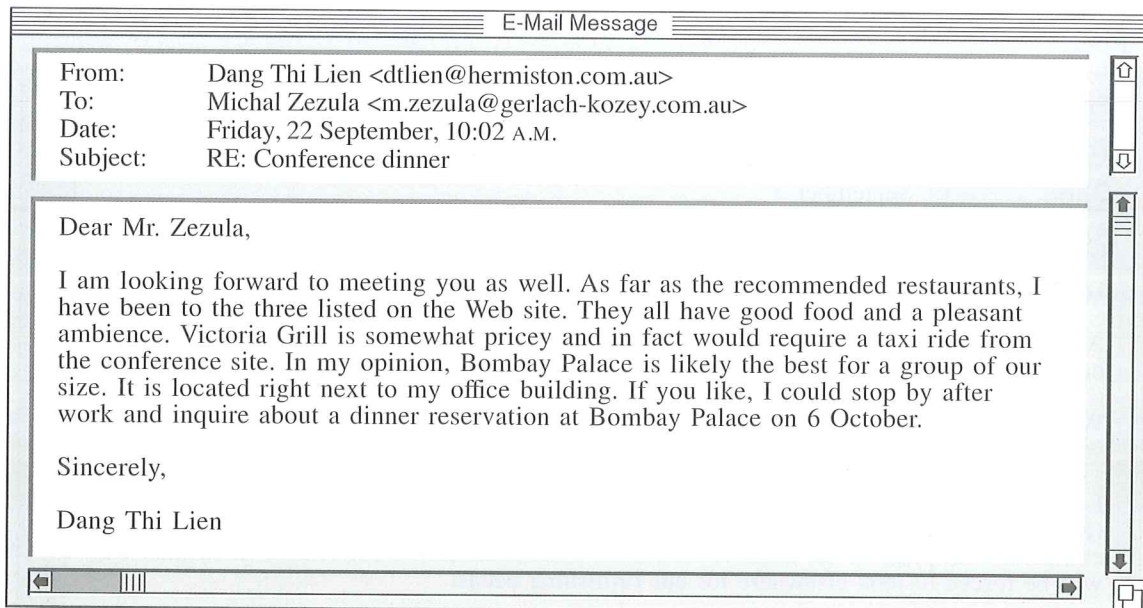
<http://www.blcsydney.com.au/thingstodo>

Schedule Accommodations Map Contacts **Things to Do**

Restaurant Recommendations

All of these restaurants are located within walking distance of the conference site. Given the anticipated activity, reservations are recommended, especially for large groups.

- Bombay Palace:** Contemporary Indian cuisine. Large menu with several vegetarian options. Price: Moderate.
- Victoria Grill:** Innovative Australian cooking. Located on the top floor of the Hesiod Building, overlooking the spectacular Sydney Harbor. Price: Expensive.
- Amir's Kitchen:** Lebanese cuisine with a modern flair. Private rooms available; ideal for parties and group events. Price: Inexpensive.



186. What is the purpose of the first e-mail?
- (A) To request advice about an event
 - (B) To give information about tourist sites
 - (C) To propose a topic for a paper
 - (D) To invite business leaders to a conference
187. What is Ms. Lien's role in the conference?
- (A) Chairing a panel
 - (B) Giving a presentation
 - (C) Contacting catering companies
 - (D) Staffing an information desk
188. Why is Mr. Zezula interested in dining at Victoria Grill?
- (A) It offers vegetarian options.
 - (B) It offers private rooms.
 - (C) It is open relatively late.
 - (D) It has an attractive view.
189. When is the panel scheduled to take place?
- (A) On September 21
 - (B) On September 22
 - (C) On October 1
 - (D) On October 6
190. What information on the conference Web site does Ms. Lien think is inaccurate?
- (A) Bombay Palace's ability to host large groups
 - (B) Victoria Grill's distance from the conference site
 - (C) The price of food at the restaurants
 - (D) The need to make dinner reservations

Questions 191-195 refer to the following e-mail, product information, and invoice.

From:	amartin@netforceevents.com
To:	mpresser@gerenukofficedesign.com
Date:	September 3
Subject:	Chairs (Item #10405)

Dear Mr. Presser,

As a result of our company's expansion last spring, we moved into a larger facility and needed new furniture. At that time we ordered 22 office chairs from Gerenuk Office Design (Item #10405-Blue). Within two months, many of the chairs were broken and unusable. We were initially happy with the replacement chairs that you delivered free of charge, but some of those have now broken as well.

I am hereby requesting that you replace all 22 with chairs from your new Executive line (Item #10612) at no extra charge—assuming that they are better quality. These are comparable in price to the original model we purchased. If you are unable to do this, we will be forced to look elsewhere for our furnishing needs.

Alexandra Martin, Office Administrator
Netforce Events

<http://www.hansons-office.com/ergonomic-task-chair>

HANSON'S: YOUR ONE-STOP SHOP FOR OFFICE SUPPLIES

Home **Products** Customer Help About Us

<p>Ergonomic Task Chair</p> <p>The Ergonomic Task Chair is our best-selling swivel model. It is specially designed to promote good posture and avoid discomfort, and therefore it is perfect for those long workdays at the office. Best of all, it is built to last and comes with a lifetime warranty. The model is available in four attractive colors.</p> <p>\$159 per unit</p>	<ul style="list-style-type: none">• Black, Item Code 429BL• Blue, Item Code 469BB• Green, Item Code 490GN• Red, Item Code 459RD
--	--

HANSON'S: YOUR ONE-STOP SHOP FOR OFFICE SUPPLIES
INVOICE

Client: Netforce Events
Address: 342 Collard Boulevard, Hampton, ME
Date: September 10

Item	Quantity	Unit Price	Total
Ergonomic Task Chair, Item 490GN	22	\$159.00	\$3,498.00
Subtotal			\$3,498.00
Discount for first-time customers			-\$159.00
Total			\$3,339.00

Please contact customerhelp@hansons-office.com if you have any questions.

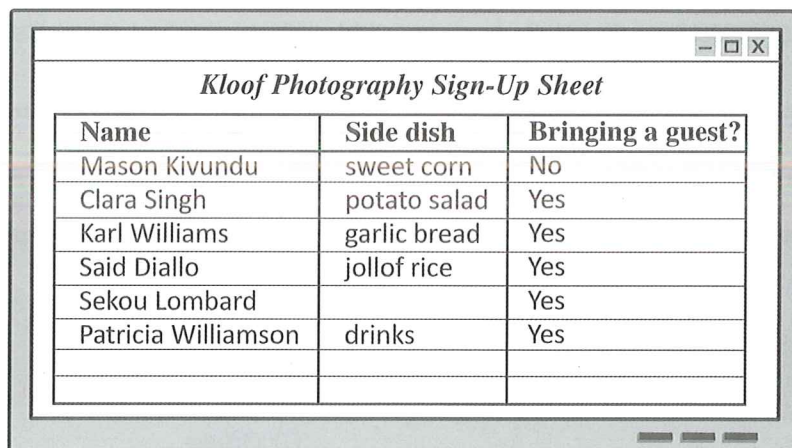
191. What is true about Netforce Events?
(A) It recently moved into another building.
(B) It manufactures furniture.
(C) It has just opened a new store.
(D) It was founded last spring.
192. What is the purpose of the e-mail?
(A) To complain about available chair colors
(B) To request that some chairs be repaired
(C) To place an office stationery order
(D) To ask that some furniture be replaced
193. What is stated about the Ergonomic Task Chair?
(A) It is reasonably priced.
(B) It is a popular model.
(C) It comes with a limited warranty.
(D) It is made from a washable fabric.
194. What is implied about Gerenuk Office Design?
(A) It offers a discount for first-time customers.
(B) It did not agree to Ms. Martin's request.
(C) Its Executive chairs sell out quickly.
(D) It is under new management.
195. What color are the chairs Netforce Events ordered from Hanson's?
(A) Black
(B) Blue
(C) Green
(D) Red

Questions 196-200 refer to the following notice, chart, and e-mail.

KLOOF PHOTOGRAPHY EVENT

On 21 November, all Kloof employees are invited to a celebration to commemorate our first five years in business. Please attend our company picnic featuring a traditional braai as well as live music and competitive games. The company will provide meats fresh off the grill prepared in the traditional braai style. Beverages will also be provided. In exchange, we ask that attendees either plan to bring a side dish to share or volunteer to join the setup crew. To make the event run smoothly, we will need at least two people to help with setup.

Our gathering will convene from 1 to 8 P.M. on the patio of our headquarters building. If you plan to attend, please open the sign-up sheet saved on the company drive and indicate there how you will contribute. Employees are welcome to bring a guest, so long as they indicate their intention to do so. Any questions may be directed to our events coordinator, Noxolo Nwosu, at nnwosu@kloofphoto.sa.



Name	Side dish	Bringing a guest?
Mason Kivundu	sweet corn	No
Clara Singh	potato salad	Yes
Karl Williams	garlic bread	Yes
Said Diallo	jollof rice	Yes
Sekou Lombard		Yes
Patricia Williamson	drinks	Yes

From:	Dawyd Johnson
To:	Noxolo Nwosu
Subject:	Kloof summer event
Date:	3 November

Dear Ms. Nwosu,

Thank you for organizing the upcoming event. Several of my Kloof colleagues have been discussing the dishes they intend to bring. However, since I have just arrived in South Africa, the culture surrounding a braai picnic is quite new to me. Also, I am not much of a cook, but I do want to contribute to the success of the picnic. Please let me know what would be most helpful.

Sincerely,

Dawyd Johnson

196. What is the reason for the event?
- (A) To promote a product
 (B) To celebrate a store opening
 (C) To welcome a new company president
 (D) To mark a company anniversary
197. According to the notice, where will the event be held?
- (A) At a park
 (B) Near an office building
 (C) At a retail store
 (D) On a sports field
198. Based on the information in the chart, what mistake did Ms. Williamson make?
- (A) She did not sign up to bring anything.
 (B) She did not confirm her intention to attend.
 (C) She plans to bring something that the company will provide.
 (D) She intends to bring more guests than are permitted.
199. What will Ms. Nwosu most likely encourage Mr. Johnson to do?
- (A) Help with setting up
 (B) Bring some meat
 (C) Assist with grilling
 (D) Lead one of the games
200. What does the e-mail suggest about Mr. Johnson?
- (A) He is not a beginner photographer.
 (B) He enjoys cooking.
 (C) He is not from South Africa.
 (D) He prefers indoor events.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.