

abc@mail.com

Name

Experience Summary

- A total of 10 plus years of experience in various domains including HCM and Supply Chain Management across healthcare, telecommunication & electronics, retail, resources & utilities and training industry.
- Last 3.5+ years have been in dual role at Accenture IDC Workday Practice as an IDC Lead Solution Architect and Delivery Lead for large Workday opportunities.
- Leading sales team in evaluation, effort estimation, staffing and pricing of Workday and SAP opportunity across various sectors.
- End to end solutioning of large deals with size ranging up to 40m USD.
- Buying commitment from delivery team on the solution.
- Experience in leading development of reusable objects and incorporating them into our solutions.
- Expertise in executing and delivering Workday and SAP projects.
- Reviewing deals to optimize the solution in terms of pricing and estimation.
- Worked in various project assignments like implementation, roll-out and application maintenance and development.
- Worked through different roles from independent consultant, team lead to Project Manager and currently in dual role of Delivery Lead for Workday engagements and Lead System Integration Solution Architect for Workday capability.
- Developed and delivered material for end user trainings and train the trainer approach.

Professional Experience

1.XYZ Technical Manager
(Octo 20** to #)

Description: Digital acceleration and Digital mobile is QSR (Quick sale restaurant) project. Aids in restaurant orders placed through front-counter, drive through, mobile app for correct pricing, taxing, offers, promotion and integration to multiple system within restaurant. Ensure store wide reports, store and email receipts, kitchen video systems, scanners, cashless devices etc.

Roles and Responsibilities:

- Understand requirements and scope, risk and mitigation plans
- Prepare test strategy, test plan, test execution
- Write, enhance, executed automated test case using selenium - Appium framework
- Track queries and ensure closure by business analyst / OSC's on timely basis
- Conduct daily team meeting to understand and track daily progress and / or key updates to team
- Plan team members in three shifts to ensure 100% utilization of labs and mobile devices
- Effort estimations, defect management calls
- Contribute to SOWs, CR's, Procurement requests
- Build the functional knowledge for both the Mobile and New POS application

Environment: Android / iOS UI Automator, Fiddler, Selenium-Appium, GIT Lab, xcode, Visual studio code, iOS inspector.

2.XYZ - Project Lead

June' - Nov'****

GTDS - "Global Theatrical Distribution Systems" is the end-to-end holistic ecosystem. This supports entire theatrical distribution business from sales, planning, booking, release prints, estimated movie grosses and actual box office collection, report processing, settlements, billing/invoicing and cash application. The GTDS was rolled out in multiple territories across the world and has support to multiple languages.

Roles and Responsibilities:

- Leading Data Migration Validation, Functional, Integration and User Acceptance Testing
- Facilitating of defect meeting with the developer, BSA, and customers
- Managing parallel releases for multiple territories.
- Daily consolidation and sharing of status report with stakeholders, preparing monthly status deck.
- Requirement gathering and facilitation of test case creation and execution
- Onboarding people, Successfully Team mentoring
- Offshore team co-ordination

- Create change requests for project enhancement

Environment: Web-based application, SQL Server, Selenium and TestNG

3.XYZ - **Project Lead**

May' - Jun'****

A0 - Account Origination, Synchrony bank was re-building its account opening process to target a larger group of online customers (both new & existing). The new account opening process was designed in a responsive design to improve its usability. The web customers were able to open online accounts for Savings, Current, CD, and Jumbo CD.

Roles and Responsibilities:

- Functional, Integration, Regression, User Acceptance Testing
- Estimate cycles and resources.
- Set up a proper communication channel between IT, Business and Call Center representatives
- Tracking weekly progress. Facilitation of defect management
- Effective Test data creation
- Successfully Team mentoring

Environment : Mobile, Tablet and Desktop different browsers, FIS, Selenium

4.XYZ - **Project Lead**

June' - April'****

WORKDAY Cloud program was comprehensive, integrated projects. Exchange of HCM and Payroll data between Workday Cloud Tenant and various "Upstream and Downstream systems" to cloud. These integrations are ADP, Fidelity, HRDC Indicative; Payroll, PeopleSoft, TALX, Open Text, Service Now, Corp Directory etc. for Time warner employees.

Major Achievements includes following

Promoted 13 Integrations including critical integrations such as Payroll; HRDC Indicative Data, ADP, TALX, Open Text, Service Now, Corp directory, PeopleSoft, Fidelity etc.

Workday cloud 20 Upgrade with ecosystem integrations.

Workday cloud 21 Upgrade with ecosystem integration and Change Job business processes & Pay Slip Re-design.

A well-integrated Workday Cloud Ecosystem enables a variety of Upstream and downstream applications to be performed more accurately and efficiently.

Roles and Responsibilities:

- Formed offshore project team, Established Testing process, Leveraged Testing tools
- Co-ordinate with Offshore team for all day to day testing activities
- Functional Test, Integration Test, Regression Test for major and minor Workday Cloud upgrade with 3 Inbound and 10 outbound integrations.
- Set up a proper communication channel between the customer and offshore team,
- Tracking weekly status activities with WSR. Also sharing it with Customer management.
- Establish a defect management process with leveraging industry standard tools.
- Establish process to co-ordinate test data between Business and Technical Team.
- Participate / helped in End to End Workday Implementation Project Plan.
- Mentored offshore team successfully for new business domain (HCM, Payroll and cloud technology (Workday)).
- Knowledge sharing session with offshore on a timely basis.

Environment: Workday Cloud, ETL

5.XYZ - Team Lead

Octo'* - May'*****

ESC program is comprehensive, integrated projects dedicated to distributing highly accurate information about customer electricity usage.

A well-deployed advanced metering infrastructure enables a variety of utility applications to be performed more accurately and efficiently, including time-differentiated tariffs, demand response, outage detection, theft detection, network optimization and market operations.

NMS - Network Meter management System, which aids in smart meter network monitoring. It helps ping smart meters and check the meter status. Smart meters can be pinged as single meter by meter number or multiple meters based on configuration / application group. If meter pings receive successfully then

meter's health is good. NMS also used to do status check of performance jobs running on smart meter. NMS help us to get data of non responding meters / not read sending meters. NMS gives details of nightly running jobs completion status.

MDMS – Meter data management system. Helps to store smart meter reads in MDMS after every 15 or 30 minutes time interval. MDMS helps to validate and verify missing smart meter reads. For missing meter reads, MDMS allows to trigger jobs for meter reading. If meters are not sending meter reads after multiple retry then MDMS used to calculate meter reads based on historical data.

Roles and Responsibilities:

- End to End testing execution and coordination with client, business
- Validate the interfaces between the legacy system (CSS) and MDMS
- Validate the interfaces between the NMS and MDMS
- Report and maintain system testing reports on day to day basis
- Work on client notifications like deleting the incorrect reads of the meter and removing the meters from interrogation requests
- Support the system downtimes by providing the MDM data load catch up Plans. Also monitor and work to catch up the system due to this Downtime.
- Keep all the troubleshooting procedures documented so that the Knowledge is shared across different teams and reused in defect Testing.

Environment : MDMS, NMS, ETL, Rational Clear Quest, Rational Clear Case

6.XYZ- Team Lead

March'* – Sept'*****

XYZ is an automated IDG (Independent distribution group) compensation system which provides aid to business users with web interface to view /update policy, employee, commission, comp rule information, region information along with several reports. The iComp calculates compensation based on formulas provided by IDG Finance business. iComp application is integrated with the Enterprise Security System (ESS a.k.a. IBSE) to provide application log-in security & user roles.

Processing of commissions for the IDG Sales Organization's three lines of business, annuity, life and long term care. This application will segregate IDG HR and IDG Finance's

responsibilities when it comes to setting up and processing sales staff maintenance and changes.

Roles and Responsibilities:

- Testing iComp & eKM application
- Effort and cost estimation for project
- Resource leveling, project execution
- MTD creation
- Conducting triage call
- Test cases review, ambiguity review etc.
- Ensuring smooth testing sign - off

Environment : UNIX & Web based Testing

7.XYZ - Team Lead

Octo'* - Feb'*****

The JP1/Performance Management (JP1/PFM) is group of services which provides aid in monitoring and diagnosing problems regarding the performance of the mission critical applications built on the dispersion platform. The monitoring application includes operating systems, application software & databases etc. This application involves manager services, agent services, base services and several operational commands to collect and present system's performance data.

Roles and Responsibilities:

- Major development for enhancements and maintenance projects
- Code review,
- WBS creation, ensuring daily progress of all modules.
- Requirement analysis,
- Creation of Function specifications, Design specifications,

Environment : C, C++, Store DB on Most of the UNIX and Windows platform