

Disaster Heroes

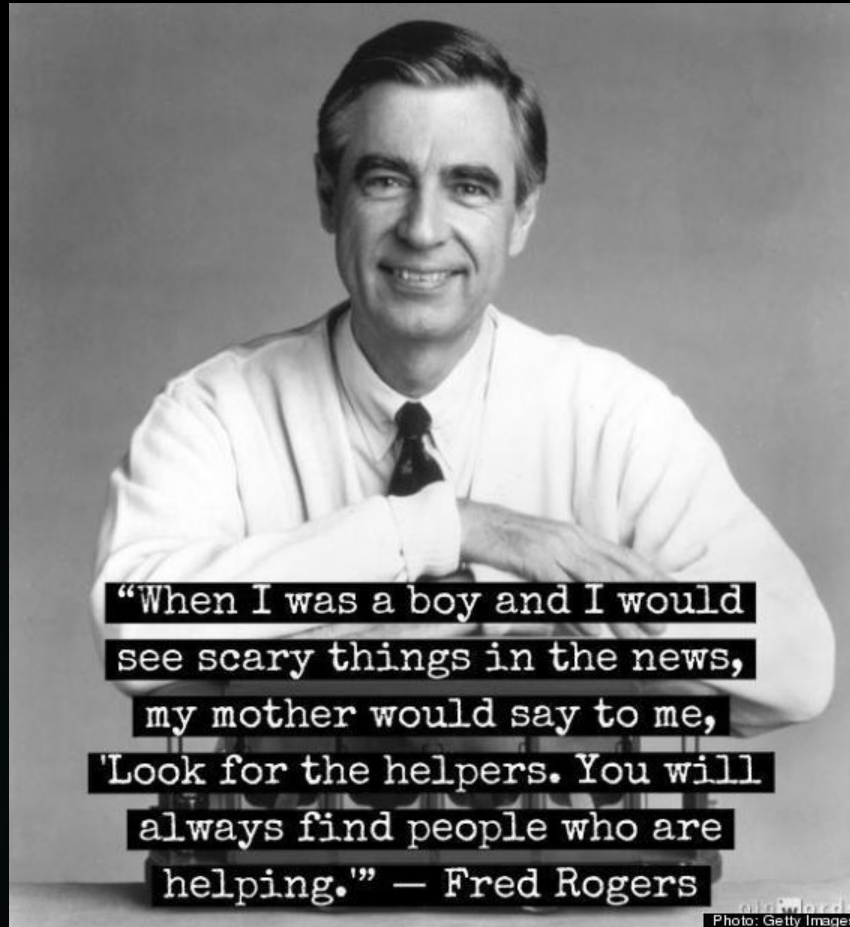
Triumph Over Tragedy

Safety & Emergency Readiness Virtual Summit
September 12, 2017

Presented by:

Suzanne Bernier, Author of *Disaster Heroes*
President, SB Crisis Consulting





“When I was a boy and I would see scary things in the news, my mother would say to me, ‘Look for the helpers. You will always find people who are helping.’” — Fred Rogers

Photo: Getty Images

DISASTERS HEROES

Foreword by The Honorable Tom Ridge,
First Secretary of the
U.S. Department of Homeland Security

INVISIBLE CHAMPIONS OF HELP, HOPE, AND HEALING SUZANNE BERNIER

Helpers and heroes shine brightest in
darkness...











"The Spirit of Louisiana"

OUR GIFT TO FDNY

IN THE DAYS IMMEDIATELY FOLLOWING THE TRAGIC EVENTS OF SEPTEMBER 11, 2001, THE CITIZENS AND FIRE SERVICE OF LOUISIANA RAISED \$1.1 MILLION FOR THE CITY OF NEW YORK'S FIRE DEPARTMENT. THIS FIRE TRUCK IS ONE OF SEVERAL BUILT IN LOUISIANA AT FERRARA FIRE APPARATUS AND DONATED TO THE FDNY TO REPLACE FIRE TRUCKS DESTROYED AT THE COLLAPSE OF THE WORLD TRADE CENTER.

THE SPIRIT NOW HONORS THOSE BRAVE HEROES WHO GAVE THEIR LIVES IN THE HOPE THAT OTHERS COULD LIVE

FIRE

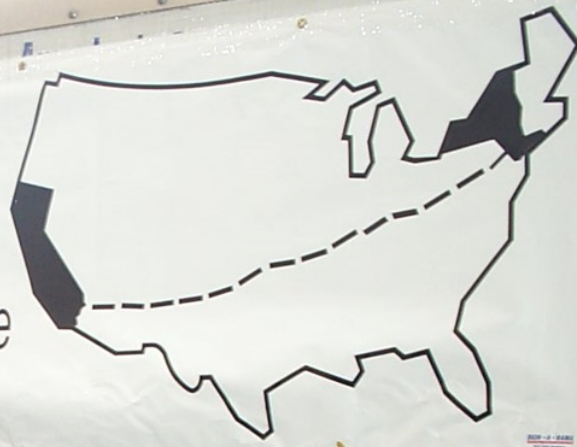
TO REPORT A FIRE
DIAL 911





New York Says Thank You.Org

New Yorkers Support Southern, California
Fire Victims with Cross Country Relief Drive
November 5, 2003 - November 9, 2003



Sonnenschein.
SONNENSCHN NATH & ROSENTHAL LLP



11. 5. 2003



Disaster survivors are heroes too!



2006

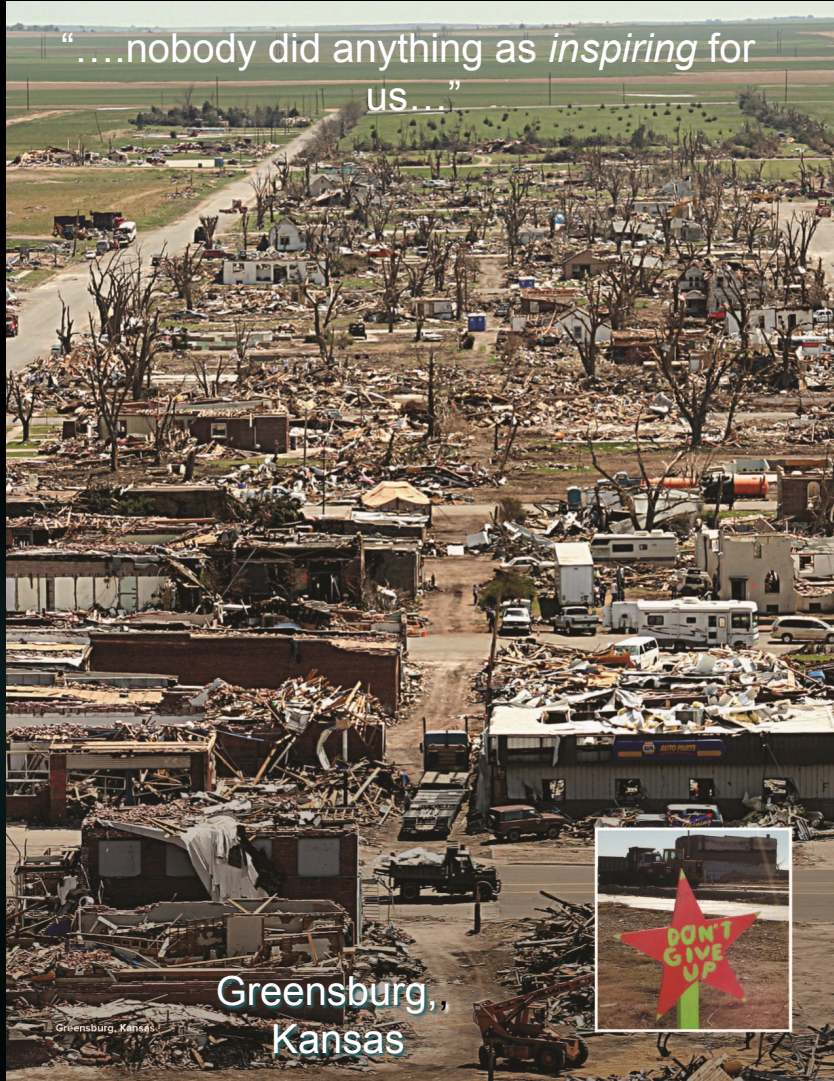
DeGonia Springs, IN



Stars of **HOPE**[®]

CREATE ★ EMPOWER ★ HEAL

“...nobody did anything as *inspiring* for us...”



Greensburg,
Kansas







And the Circle of Heroes Begins...



San Bernardino, CA – Dec. 2, 2015



December 2, 2015

NBC NEWS SPECIAL REPORT

**SAN BERNARDINO POLICE:
ACTIVE SHOOTER SITUATION**



Salesforce.com
San Francisco



AmTrust
Financial New
York



1000 STARS OF HOPE FOR SAN BERNARDINO







December 12-26, 2015



JANUARY 12, 2016

I WANTED TO SEND A HUGE THANK YOU FOR THE STARS OF HOPE THAT WERE SENT. I WAS IN THE ROOM THAT DAY AND SOME HOW WAS LUCKY ENOUGH TO MAKE IT OUT. 13 OF MY COWORKERS (A COUPLE OF WHOM WERE CLOSE FRIENDS) DID NOT.

THE BUILDING WE WERE IN SYMBOLIZES A PLACE OF DEEP SADNESS AND PAIN FOR ME BUT THESE STARS THAT WERE ON THE FENCE SURROUNDING THE BUILDING PROVIDED SOME HOPE THAT THINGS WILL GET BETTER. IT WAS SO HEARTWARMING TO SEE THE OUTPOURING OF PRAYERS AND SUPPORT SENT FROM FAMILIES AND COMMUNITIES THROUGHOUT THE COUNTRY.

JESSICA BALLESTEROS



**FEBRUARY 2
INVITATION
FEBRUARY 20, 2016**





Fort McMurray AB – May 2016







USA

FT McMURRAY

FT
McMURRAY
WILL GROW
AGAIN

STAY STRONG



HOPE IS ON THE WAY

STARS OF HOPE® TO LIFT THE SPIRITS OF FORT McMURRAY
THIS CANADA DAY. JOIN US + BUILD A COMMUNITY OF HOPE AND HEALING

JULY 1, 2016 FROM NOON TO 5:00 P.M.

Adjacent to the Heroes Community Barbecue at MacDonald Island. Families are welcome to paint with their children free of charge. Once dry, the Stars of HOPE will be hung by volunteers and displayed around Fort Mac for all to see!

CONTACTS:

Jeff Parness - 917-806-8061
Jeff@NewYorkSaysThankYou.org
Suzanne Bernier - 647-825-8744
suzanne@sbcrisisconsulting.com

Pam de Boer - Paul Davis 416-388-3478
pdeboer@pds.ca



New York Says
THANK YOU
FOUNDATION

STARS OF HOPE



PAUL DAVIS
RECOVER • RECONSTRUCT • RESTART





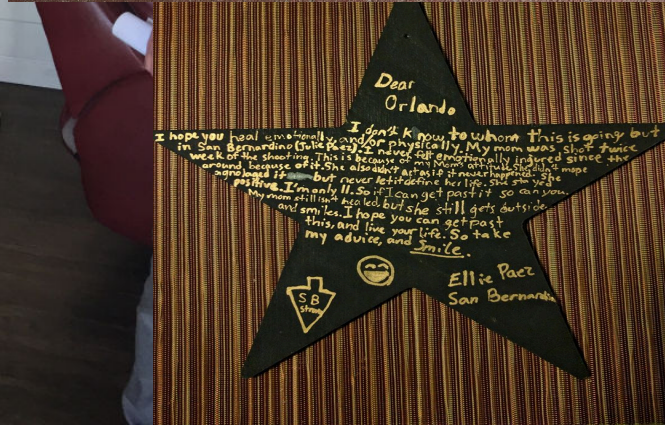








Orlando, FL – June 2016





Baton Rouge, LA – July 17, 2016



Dear Suzanne,

Where are you? Baton Rouge needs help now more than ever...

Fonda Walsh







Proclamation

**THE CITY OF BATON ROUGE
PARISH OF EAST BATON ROUGE**

BE IT KNOWN THAT

**THE MAYOR-PRESIDENT OF THE CITY OF
BATON ROUGE AND THE PARISH OF EAST
BATON ROUGE**

HAS PROCLAIMED

JULY 26, 2016

AS

STARS OF HOPE DAY

**IN APPRECIATION OF THE EFFORTS OF THE NEW YORK SAYS THANK
YOU FOUNDATION TO SPREAD LOVE, LIGHT AND HOPE**

**IN WITNESS WHEREOF, I have set my hand and caused the Seal of the City of
Baton Rouge and the Parish of East Baton Rouge to be affixed upon this twenty-sixth day of
July, in the year of our Lord, two thousand and sixteen.**



Melvin L. "Kip" Holden
Melvin L. "Kip" Holden
Mayor-President



Orlando, FL
June 2017

Love
travels
over
Oceans





No HATE

We Will Never Forget Pulse 49
FOREVER FRIENDS
#HugsNotHate

www.PulseofOrlando.

...S OF ...



Stars of HOPE Empowering children to transform communities hit by disaster through inspiring and colorful art

New York Says Thank You FOUNDATION and

with support of our heritage schools

and special thanks to

HOPE

www.StarsOfHope.org



WE WILL NOT LET HATE WIN.





Manchester & London, UK
July 2017





Justice
for
Grenfell
We demand
the truth



MISSING

Work of Kens

SEA

CASTER

11.

Love & SOLIDARITY

PLEASE CONTACT:

DEAR JOURNALIST GARY MARSH:

Message from the Grenfell Tower fire (14th June 2017)

Hi Gary, my name is John, I'm 62, I live in the tower and I'm still here.

Family members:

07946 898 221

07400 897 843

PLEASE CONTACT:

07946 898 221

07400 897 843

PLEASE CONTACT:

07946 898 221

07400 897 843





Arena Point

Arena Point

MILLION FANS VISIT US EVERY YEAR

No Loading
at any time

Greater Manchester Police Force Headquarters





"The ultimate measure of a man is not where he stands in moments of comfort and convenience, but where he stands at times of challenge and controversy."

Martin Luther King, Jr.

A VERY SPECIAL GUEST...

There is a HERO in each of us -
Unleash YOUR inner hero today!

Suzanne Bernier, CEM, CBCP, MBCI

suzanne@sbcrisisconsulting.com

1-866-577-7373, ext. 101

suzannebernier.com

starsofhopeusa.org