**Cross Cultural Leadership Foundation: Self Evaluation**

The following is intended to help you assess how well the objectives of the course were met.

**Please indicate to what degree you agree with each statement for each of the 4 course objectives.**

## Identify and interpret how culture affects behaviour in the workplace

|  |  |  |  |
| --- | --- | --- | --- |
|  | Agree | Disagree | Neutral |
| I understand how dimensions of culture can be used as a tool to describe a range of cultural norms |  |  |  |
| I am clear on the concepts and can use the terminology of the dimensions of culture to help explain differing perceptions |  |  |  |

## Self Awareness: How cultural conditioning affects my behaviour and reactions

|  |  |  |  |
| --- | --- | --- | --- |
|  | Agree | Disagree | Neutral |
| I am now aware of how my own cultural conditioning affects my beliefs, values, behaviour and expectations of others |  |  |  |
| I can see where I’m making assumptions that others see things the way that I do. |  |  |  |
| I can now try to see situations from different cultural perspectives. |  |  |  |

## Resolve conflict:

## Apply techniques to assess interpersonal and performance problems in the workplace

|  |  |  |  |
| --- | --- | --- | --- |
|  | Agree | Disagree | Neutral |
| I have the knowledge to analyze and assess interpersonal problems which may be a result of cultural differences |  |  |  |
| I can identify many potential barriers to communication beyond language differences. |  |  |  |

## Remove Barriers: Apply tools and techniques

|  |  |  |  |
| --- | --- | --- | --- |
|  | Agree | Disagree | Neutral |
| Knowing that there can be many barriers with purely verbal communication, I now know how to incorporate other methods. |  |  |  |
| I am prepared to communicate and train employees on protocols and actions that demonstrate respect, and those which are unacceptable |  |  |  |
| I can manage expectations, both my own and others, to allow sufficient time for inter-cultural communication to develop |  |  |  |

## Areas that I need to review:

(if you answered disagree or neutral, you may want to go back through those sections of the course, or use the book for additional insights and exercises.).

## How I will apply my learning in the workplace

(this is an important step to strengthen your skills! Is there a particular project or event that you can apply some of these techniques??? Set yourself some goals!)

## Provide feedback, get suggestions from your instructor:

Send your self evaluation to [**debbie@narvermanagement.ca**](mailto:debbie@narvermanagement.ca)