

## **Course Description:**

**Navigating change and times of uncertainty and ambiguity is a critical skill for leaders to develop. This course will explore three primary models and several additional strategies to help you lead effectively during times of change.**

## **Course Objectives:**

- **Learn how to apply the principles of navigation to managing change**
- **Understand how to identify and support others through the 3 phases of a transition**
- **Discern how to speak to your audience without alienating others who you need support from**

## **Course Content:**

### **M2.0 Introduction to Navigating Change and Ambiguity**

P3.0 Video 1:06 Minutes

P3.0 Handout (1-page pdf)

### **M2.1 Navigating Change**

3.1 Video 17:04 Minutes

3.1 Handout (1-page pdf)

### **M2.2 The Three Phases of Change**

3.2 Video 22:15 Minutes

3.2 Handout (1-page pdf)

### **M2.3 Rumour of the Week and Other Strategies**

3.3 Video 13:47 Minutes

3.3 Handout (1-page pdf)

### **M2.4 Call to Action:**

3.4 Video 6:47 Minutes

3.4 Handout (1-page pdf)