



## 4-Week Development Program for Today's Managers and Tomorrow's Leaders

### Frequently Asked Questions

- Q1.** Is this just a one-time fee? Yes! You only pay once for unlimited access.
- Q2.** Do you offer a refund if I am unsatisfied with the course? Yes! We offer a full refund within seven days of enrolling in the 4-week program and a pro-rated partial refund after seven days, based on the number of modules you **have not** completed. (There are four modules in total)
- Q3.** Do you have live calls? Yes! – Live coaching sessions after you have completed each weekly lesson.
- Q4.** What if I don't have time to attend the live calls? Not to worry. You can email your questions to Brian. He will respond within 24 hours. Send your questions to: [brian@briansmithpld.com](mailto:brian@briansmithpld.com)
- Q5.** How long will it take to complete this course? The estimated time to complete all four modules is 12 to 15 hours. However, you are not bound by any time constraints. You can take as much time as you need to complete all four modules.
- Q6.** Why should I enroll in this course? What makes your course unique? Training does not end after you have completed all four modules and participated in the live coaching sessions. Your success is important to us. If you have questions looking for answers about the challenges you face managing and leading others, you can always contact Brian directly 24/7.
- Q7.** Do you offer a certificate after completing the course? Yes! We provide a suitable for framing **Certificate of Completion** after you have completed all four modules
- Q8.** If you have a question not covered here – please email Brian. He is here to help. Email: [brian@briansmithpld.com](mailto:brian@briansmithpld.com)