RELATIONSHIP BUILDING THE KEY TO SUCCESS



Michelle Smith, Strategy Rock Star

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When Does it Begin? •
•
Your First Impression
Why It's Important?
Being Top of Mind
Valuable Interactions
Social Mdia
When Does it End?
Follow Up •
•
•
Reinforce
•
•
Touchpoints •
•

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	STRANGE REAL STATE				
	Prospect	Business Partner	Customer	Past Customer	
Day 1-30					
Day 31-60					
Day 61-90					
Ongoing					
HOMEWORKYAY!					
	Prospect	Business Partner	Customer	Past Customer	
Name					
How will you follow-up? (ie. call, email, per mail)					
How will you add value?					

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