

Name

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Summary

- 4 years of experience in C# and PRPC projects. **2.1 years of exp in PRPC and 1+ years of exp in C#.**
- Currently working with **XYZ** as Senior Project Engineer.
- Strong Skills in Pega PRPC v 7.1, v 7.2, C# and MySQL.
- Good understanding of Object Oriented Design and Software Development Life Cycle including Requirement Analysis, Design, Implementation and Testing.
- Excellent Communication and Interpersonal Skills
- Worked on both Waterfall and Agile methodologies.
- Pega Experience and Knowledge:
 1. Created properties, Classes, Activities using Pega predefined methods, Data Transforms, Access groups, Access roles, Report Definitions, Data pages, Decision Rules, Local Actions and Privileges, Service-REST, Connect-SQL etc.
 2. Created Sections - Added layouts, Repeating Grids, Section includes Accordions, Modal Dialogs, created formats in skin etc.
 3. Have knowledge and experience using Clipboard, Tracer, Live UI and SMA.
 4. Have knowledge on Harness, Declarative Rules, SLAs, Agents, Assignments, Case Management, Process, Flows.

Projects Handled:

Project	:	Automobile Association (AA)
Duration	:	Sep' 20**- #
Technology	:	PEGA V7.1.9
Role	:	Developer
Domain	:	XYZ

Description:

The Automobile Association is a household name in the UK and provides Road Breakdown Services, Home Services, a range of Insurances, Financial Services and many other Driving-related Services. The existing AA CRM and Policy Administration (PAS) systems (called AFE & TIARA) in use to manage our customer sales and service processes have reached the end of their useful life and do not support our

future Customer Centric objectives. Significant investment and the floatation of the AA mean that we can replace these applications with a new system or systems that include comprehensive customer service capabilities. This includes new business, sales, adjustments and renewals, customer service, as well as improved decision making, marketing and campaign management. New systems will present new and enhanced functionality, enable the potential development of improved business processes, reinforce the propagation of a single, optimized customer database, and improve the customer experience. Project RIO will handle complaints addressed to the AA regarding any product, service, person etc. associated with the AA in any way.

Contribution / Highlights :

As a team member I was actively involved in the below phases of AA project :

- Played ad key role in implementation of project.
- Analysis of requirements for new project and impact analysis.
- Preparation of High Level & Low Level Design documents.
- Development of code as per the business requirements
- Unit testing and system integration testing of the developed code.
- Providing fixes to the issues identified in testing phase.
- Packaging of the developed component to be deployed in production environment.
- Provide production support for the deployed project till it is stabilized
- Received client appreciations for the projects I worked on

2. Project-Implementation

Project	:	XYZ
Duration	:	Dec' 20**- #
Technology	:	PEGA V6.3
Role	:	Developer
Domain	:	XYZ

Description:

XYZ is one of leading insurance companies in United States. AEGIS proposes to replace this legacy system with an automated policy system using PEGA PRPC (leading BPM tool). DAO (Directors and officers), GLL (Excess Liability) & PRP (Property) are the different Line of Business (LOBs) handled

by AEGIS. Initial process starts with **Submission** creation then followed by issue of **Quote** resulting in a **policy** with policy ID being unique system wide. On top of Policy we can do **Amend, cancel, reinstatement and Renewal** transactions

Responsibilities:

- Have worked on flow rules, declarative rules, decision rules, activities and some other rules of PRPC.
- Involved in Agent configuration
- Designed reports using List Views and Summary views
- Designed work forms using section, harness rules of PRPC
- Created activities to support technical logic, fetch data using Connect-SOAP rule
- Unit testing and bug fixing

3. Project-Implementation

Project	:	ESL
Duration	:	Apr'**- #
Technology	:	SAP V7.0
Role	:	SAP Developer
Domain	:	XYZ

Description:

XYZ as associate Company of Electrosteel Group, pioneer in DI Pipe market is setting up a 2.2 Million Ton Per Annum Greenfield Integrated Steel & DI Pipe Plant to produce 1.2 MTPA long product of steel. ESL has tied up with leading Chinese Consultation Agency for supply of technology & engineering based on successfully operating Integrated Steel Plants in various locations in China. Electrosteel Steel is taking shape of a primary steel producer at Bokaro in the state of Jharkhand. It will be a 2.2 million ton per annum Greenfield integrated steel plant.

Responsibilities:

- Understanding the Functional Specification Requirements according to Client.
- Preparing Technical Specifications according to the Functional Specification.
- Analysis of the specifications provided by the functional consultants.
- Coding, by following the client specified standards and procedures.

➤ Participated in Unit Test Document.

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.

Sincerely,

(XYZ)