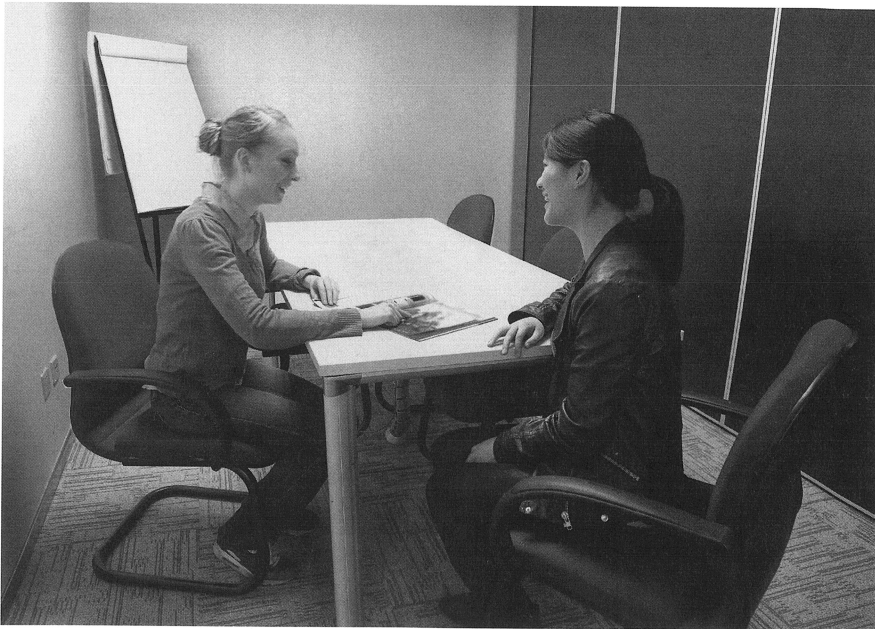


## LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

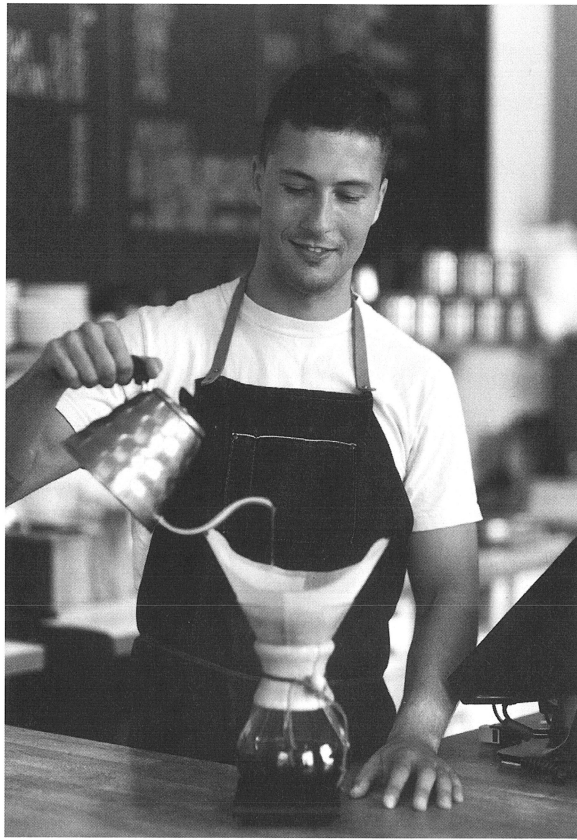
### PART 1

**Directions:** For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

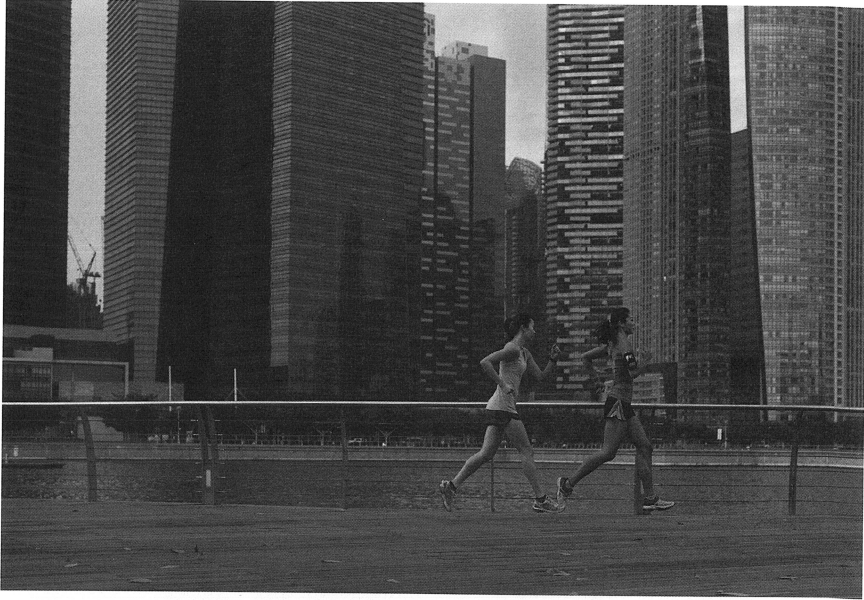
1.



2.



3.



4.



5.



6.



GO ON TO THE NEXT PAGE 

## PART 2

**Directions:** You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
20. Mark your answer on your answer sheet.
21. Mark your answer on your answer sheet.
22. Mark your answer on your answer sheet.
23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

**PART 3**

**Directions:** You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What problem does the woman mention?  
(A) She lost her credit card.  
(B) She needs to get a new ID.  
(C) She does not have her pass.  
(D) She cannot find an address.
33. Where most likely does the man work?  
(A) At parking lot  
(B) At a car dealership  
(C) At a gas station  
(D) At a mechanic's garage
34. What will the man give the woman?  
(A) A season pass  
(B) Contact numbers  
(C) A neighborhood map  
(D) Proof of payment
35. Where most likely are the speakers?  
(A) At a restaurant  
(B) At an appliance store  
(C) At a clothing shop  
(D) At a manufacturing facility
36. What problem does the woman mention?  
(A) A price was misprinted.  
(B) A component is missing.  
(C) A warranty has expired.  
(D) A display is disorganized.
37. What does the woman say she will do?  
(A) Order a replacement part  
(B) Waive a shipping fee  
(C) Call another business  
(D) Provide an extra discount
38. What kind of place is the woman calling?  
(A) A bus station  
(B) A pet shop  
(C) A ferry terminal  
(D) An airport
39. What is the purpose of the call?  
(A) To check a travel schedule  
(B) To request a ticket exchange  
(C) To report a problem  
(D) To change a reservation
40. What does the man remind the woman to do?  
(A) Show proof of health insurance  
(B) Arrive at the site early  
(C) Bring some documentation  
(D) Check the weight of her luggage
41. What is the conversation mainly about?  
(A) A recruitment drive  
(B) A building relocation  
(C) A new client  
(D) A business loan
42. What does the man mention about the company?  
(A) Its workforce has grown.  
(B) Its products are popular.  
(C) Its leadership has changed.  
(D) Its building is modern.
43. What does the man suggest?  
(A) Researching the competition  
(B) Taking a site tour  
(C) Requesting a budget increase  
(D) Conducting a survey

44. What problem does the man mention?  
(A) A component is difficult to install.  
(B) A product has been discontinued.  
(C) An order was filled out incorrectly.  
(D) A shipment has not arrived.
45. Why does the man recommend visiting a Web site?  
(A) To place an order  
(B) To read a policy  
(C) To open an account  
(D) To request a refund
46. What does the woman inquire about?  
(A) A retail store  
(B) A delivery period  
(C) A product warranty  
(D) A price reduction
- 
47. What does the man's company specialize in?  
(A) Software development  
(B) Employee recruitment  
(C) Financial consulting  
(D) Medical research
48. What does the woman want to do on Thursday?  
(A) Visit the man's office  
(B) Update a database  
(C) Start some training  
(D) Conduct some interviews
49. What does the man offer to do?  
(A) Speak to a manager  
(B) Check a schedule  
(C) Send some résumés  
(D) E-mail an invoice
- 
50. Where most likely are the speakers?  
(A) At a training session  
(B) At a board meeting  
(C) At a job interview  
(D) At an awards ceremony
51. What achievement does the man describe?  
(A) Improving employee productivity  
(B) Increasing a company's sales  
(C) Hiring a marketing specialist  
(D) Reducing distribution costs
52. What does the man propose?  
(A) Using newspapers to share coupons  
(B) Targeting some current clients  
(C) Decreasing product prices  
(D) Conducting a consumer survey
- 
53. Who most likely are the speakers?  
(A) Appliance salespeople  
(B) Building inspectors  
(C) Interior designers  
(D) Equipment suppliers
54. What does the woman mean when she says, "That'll make a big difference"?  
(A) She wants additional workers to help.  
(B) She hopes her recommendation is accepted.  
(C) She is unsure about a final price.  
(D) She needs to find out some measurements.
55. What does the man say he will prepare?  
(A) A final invoice  
(B) Some company brochures  
(C) An updated contract  
(D) Some product samples
-

56. What is the conversation mainly about?

- (A) An industry conference
- (B) A recruitment drive
- (C) An awards dinner
- (D) A retirement banquet

57. What are the speakers having trouble doing?

- (A) Arranging transportation
- (B) Selecting a venue
- (C) Staying within a budget
- (D) Making a decision

58. What does the man think the speakers should do?

- (A) Meet with a supervisor
- (B) Reschedule a meeting
- (C) Make an announcement
- (D) Contact a business

59. What does the woman say she is willing to do?

- (A) Try on a sweater
- (B) Finish a shift early
- (C) Offer assistance
- (D) Inspect a storeroom

60. What does the man mean when he says, "The changing rooms are always a mess"?

- (A) More changing rooms are needed.
- (B) He wants the woman to tidy up an area.
- (C) The store is busier than usual today.
- (D) He is disappointed with the customers.

61. What will the man probably do next?

- (A) Check a schedule
- (B) Organize some clothing
- (C) Unpack some boxes
- (D) Call a coworker

Room	Customer Complaint
215	No tissue
246	Sheets unchanged
320	Wet towels left on floor
334	Spots on bathroom mirror

62. What do the speakers suggest about the woman's department?

- (A) Its workers need more training.
- (B) It will be combined with another team.
- (C) It does not have enough employees.
- (D) Its schedule needs to be changed.

63. Look at the graphic. In which room is Ms. Harper staying?

- (A) Room 215
- (B) Room 246
- (C) Room 320
- (D) Room 334

64. What does the man say he will do?

- (A) Provide some free meals
- (B) Change a policy
- (C) Give a room discount
- (D) Meet with employees



**Discount Coupon**

**Sunshine Flower Shop**

Buy 12 roses, get a free plastic vase

Buy 24 roses, get a free glass vase

Expires June 25

**Conifer Suites Building Directory**

1st Floor	Tukwila Enterprises
2nd Floor	Tech Limited
3rd Floor	Young & Associates
4th Floor	RTJ Insurance

65. What does the man want to celebrate?

- (A) An anniversary
- (B) A retirement
- (C) A promotion
- (D) A birthday

66. What does the woman recommend doing?

- (A) Writing a personal message
- (B) Buying an additional gift
- (C) Purchasing express delivery
- (D) Using a variety of colors

67. Look at the graphic. What is the man eligible to receive?

- (A) A free plastic vase
- (B) A free glass vase
- (C) Free extra flowers
- (D) Free delivery

68. What are the speakers doing?

- (A) Making building repairs
- (B) Cleaning some offices
- (C) Inspecting the building
- (D) Installing some equipment

69. Look at the graphic. According to the man, which office had a problem?

- (A) Tukwila Enterprises
- (B) Tech Limited
- (C) Young & Associates
- (D) RTJ Insurance

70. What does the woman suggest?

- (A) Using some different materials
- (B) Contacting a building owner
- (C) Placing a supply request
- (D) Finishing work for the day

**PART 4**

**Directions:** You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. According to the speaker, why was the event held?  
(A) To raise money  
(B) To celebrate an achievement  
(C) To launch a product  
(D) To promote a grand opening
72. What has been posted around the hall?  
(A) Estimated values  
(B) A list of volunteers  
(C) Schedule changes  
(D) A policy change
73. What does the speaker remind the listeners to do?  
(A) Find a seat  
(B) Register for an event  
(C) Watch a talk  
(D) Pick up a gift
- 
74. Where most likely does the speaker work?  
(A) At a taxi service  
(B) At a car rental company  
(C) At a restaurant  
(D) At a moving company
75. What is the speaker calling to find out about?  
(A) A delivery address  
(B) A pickup time  
(C) A payment method  
(D) A group size
76. When does the speaker's business close today?  
(A) At 6 P.M.  
(B) At 7 P.M.  
(C) At 8 P.M.  
(D) At 9 P.M.
77. Why will the listener visit Mumbai?  
(A) To attend a conference  
(B) To inspect a factory  
(C) To set up an office  
(D) To sign a contract
78. According to the speaker, what should the listener do next week?  
(A) Review an itinerary  
(B) Visit a medical facility  
(C) Book a hotel  
(D) Renew a passport
79. What information does the speaker request?  
(A) A seating preference  
(B) An airline name  
(C) A ticket number  
(D) A hotel recommendation
- 
80. What is the broadcast mainly about?  
(A) A musical performance  
(B) An academic talk  
(C) A history museum  
(D) A community festival
81. Where are discounted tickets being sold?  
(A) At a theater  
(B) At a university  
(C) At City Hall  
(D) At a library
82. Why should listeners visit a Web site?  
(A) To view a seating chart  
(B) To check a start time  
(C) To get directions to a venue  
(D) To buy a parking pass
-

83. What is the announcement mainly about?
- (A) A new manager
  - (B) A procedural change
  - (C) An urgent project
  - (D) An equipment upgrade
84. What does the speaker mean when he says, "That much is clear"?
- (A) He has given simple instructions.
  - (B) He has identified a problem.
  - (C) He agrees with a decision.
  - (D) He is resistant to feedback.
85. What are the listeners advised to do?
- (A) Come to work early
  - (B) Speak to a manager
  - (C) Read operating manuals
  - (D) Check a new schedule
- 
86. What is the speaker reporting about?
- (A) A business's grand opening
  - (B) A product launch event
  - (C) A restaurant's relocation
  - (D) A change in ownership
87. What does the speaker mean when she says, "They're going to be here for hours"?
- (A) The business will be open later than usual.
  - (B) There is enough time to take advantage of an offer.
  - (C) The business has a reputation for slow service.
  - (D) A lot of people are waiting to get into the business.
88. What is mentioned about the Chocolate Tower dessert?
- (A) It is offered at a special price.
  - (B) It takes a long time to prepare.
  - (C) It uses foreign ingredients.
  - (D) It is already sold out.
- 
89. What is the purpose of the call?
- (A) To plan a task
  - (B) To show appreciation
  - (C) To extend an invitation
  - (D) To request some assistance
90. What does the speaker imply when he says, "I'd love to know where you got them done"?
- (A) He hopes a cost is not over budget.
  - (B) He needs to send a payment for a product.
  - (C) He will need printing services in the future.
  - (D) He is having trouble completing an assignment.
91. According to the speaker, what will happen next week?
- (A) A new employee will begin work.
  - (B) The listener will give a talk at a meeting.
  - (C) Candidates will undergo interviews.
  - (D) The listener will have some time off.
- 
92. What field does the Emerson Institute offer courses in?
- (A) Software development
  - (B) Accounting practices
  - (C) Graphic design
  - (D) Creative writing
93. What is the Emerson Institute known for?
- (A) Its opportunities for networking
  - (B) Its convenient class times
  - (C) Its wide selection of courses
  - (D) Its knowledgeable instructors
94. According to the advertisement, what will happen on February 6?
- (A) An enrollment period will begin.
  - (B) An information session will be held.
  - (C) A sample class will be offered.
  - (D) A campus tour will be given.
-

Linens Request	
Item Type	Quantity Needed
Bar Towels	0
Kitchen Towels	0
Tablecloths	22
Napkins	0

Schedule of Departmental Talks	
9:00 A.M.	Sales
11:00 A.M.	R&D
12:30 P.M.	Lunch
1:30 P.M.	Marketing
3:30 P.M.	IT

95. Look at the graphic. Which branch placed the request?  
 (A) Augusta  
 (B) Enfield  
 (C) Worthington  
 (D) Glendale
96. What is the speaker concerned about?  
 (A) Missing a deadline for an order  
 (B) Lacking the necessary storage space  
 (C) Paying high delivery fees  
 (D) Getting the wrong sizes
97. What is the listener asked to do?  
 (A) Report information to the managers  
 (B) Verify the contents of a package  
 (C) Change a delivery date  
 (D) Call the speaker with an update
98. Who most likely are the listeners?  
 (A) Job candidates  
 (B) New employees  
 (C) Company managers  
 (D) Potential investors
99. Look at the graphic. When will Ms. Whitley give a talk?  
 (A) At 9:00 A.M.  
 (B) At 11:00 A.M.  
 (C) At 1:30 P.M.  
 (D) At 3:30 P.M.
100. According to the speaker, what will the listeners do at the end of the day?  
 (A) Go on a tour  
 (B) Receive some samples  
 (C) Take a test  
 (D) Meet a business owner

This is the end of the Listening test. Turn to Part 5 in your test book.

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Ms. Vardy's trip to China had to be canceled unexpectedly because her visa was issued -----.
- (A) lately  
(B) latest  
(C) lateness  
(D) late
102. Some market experts are able ----- which products are likely to be successful upon release.
- (A) to be determined  
(B) to determine  
(C) determines  
(D) determining
103. When workers arrive at the factory, they must put on their safety gear ----- report to the production line supervisor.
- (A) and  
(B) both  
(C) so  
(D) as
104. ----- volunteers to clean the staff break room during the lunch break will be allowed to go home one hour earlier than usual.
- (A) Whatever  
(B) Another  
(C) Whoever  
(D) Someone
105. At this year's International Film Awards Show, acceptance speeches will be ----- to three minutes.
- (A) commenced  
(B) restricted  
(C) allowed  
(D) eliminated
106. Please place the badge in the box by the door ----- the museum exit.
- (A) as regards  
(B) due to  
(C) next to  
(D) in between
107. Rona No-crease Cleaning Solution should be applied only ----- garments made of 100 percent cotton.
- (A) to  
(B) ever  
(C) beside  
(D) without
108. Due to its current financial problems, Onirus Software will not be releasing any new software in the ----- future.
- (A) foresee  
(B) foresaw  
(C) foresees  
(D) foreseeable

109. Common ----- offered to executives by Botrego Corporation include a company car and subsidized housing.
- (A) referrals  
(B) applications  
(C) requests  
(D) benefits
110. In the event ----- inclement weather, the Stovington Charity Golf Tournament will be postponed until next weekend.
- (A) still  
(B) of  
(C) from  
(D) at
111. The Chief Technician will arrive at the factory at 2 P.M. today to ----- the damage caused to the packing machine.
- (A) prevent  
(B) withstand  
(C) result  
(D) assess
112. Out of all of next year's -----, we should primarily focus on reducing our expenditures by 15 percent.
- (A) target  
(B) targets  
(C) being targeted  
(D) targeted
113. Please ----- all staff members that parking permits must be visibly displayed on parked vehicles at all times.
- (A) allocate  
(B) recruit  
(C) attain  
(D) remind
114. A recent journal article indicates that conducting on-the-job training ----- helps to keep employees productive and alert.
- (A) repeat  
(B) repeated  
(C) repeatedly  
(D) repetition
115. With regret, those who ----- Nairn Manufacturing within the past month will not be eligible for the Employee of the Quarter Award.
- (A) are joined  
(B) will be joining  
(C) have joined  
(D) would join
116. In addition to being ----- to division supervisor, Mr. Smalling will also receive a company car.
- (A) promoting  
(B) promoted  
(C) promotion  
(D) promote
117. The quality assurance team uses a process ----- of several methodical steps.
- (A) attached  
(B) consisting  
(C) beneficial  
(D) associated
118. As per company policy, each staff member is entitled to a 20-minute break ----- in the morning and in the afternoon.
- (A) guideline  
(B) deadline  
(C) period  
(D) course
119. As expected, Pistone Technology Group reported impressive quarterly figures, ----- surpassing the previous quarter's earnings.
- (A) easily  
(B) ease  
(C) easy  
(D) easing
120. *Digital Digest Magazine* has awarded its highest ----- in technical performance to the Mobium 6 smartphone.
- (A) hesitation  
(B) restriction  
(C) rating  
(D) prevalence

121. We are asking ----- who is a fan of Trident Audio products to join our focus group and market research study.
- (A) every
  - (B) individual
  - (C) person
  - (D) anyone
122. Due to the renovation of the reception area, staff must access the building through the east wing entrance ----- the main entrance.
- (A) as per
  - (B) in case of
  - (C) as opposed to
  - (D) in response to
123. This equipment is to be used ----- as instructed by your fitness instructor.
- (A) overly
  - (B) only
  - (C) lively
  - (D) longingly
124. For ----- purposes, guests must allow the hotel's front desk staff to make a copy of their passports.
- (A) secured
  - (B) secures
  - (C) securely
  - (D) security
125. Preliminary research says that language barriers will make it impossible to sell most of our ----- toys abroad.
- (A) educate
  - (B) educated
  - (C) educational
  - (D) educationally
126. Ms. Dennings was unable to finish her proposal ----- schedule due to an unexpected increase in her workload.
- (A) ahead of
  - (B) in time
  - (C) except for
  - (D) aside from
127. Industry analysts predict that rising oil prices will make gas price increases of up to 20 percent ----- in some Western countries.
- (A) obtainable
  - (B) possible
  - (C) returnable
  - (D) consumable
128. The CEO is reluctant to slow down production of the LD20 and LD35, as ----- laptop models are still selling at a fairly consistent rate.
- (A) them
  - (B) theirs
  - (C) these
  - (D) there
129. At the weekly meeting, Ms. Jacobson described the advertising campaign that ----- created in an effort to target younger consumers.
- (A) hers
  - (B) her
  - (C) herself
  - (D) she
130. As soon as Muldoon Grill & Restaurant ----- its menu, the chefs started having difficulty cooking the wider range of dishes.
- (A) collaborated
  - (B) expanded
  - (C) seasoned
  - (D) reduced

**PART 6**

**Directions:** Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

The Springtown Gazette

Business Focus

**Harrison Ashfield – A Story of Success**

Harrison Ashfield's rise at Bitz-Marks, Inc., is a story that serves to inspire all budding business owners and entrepreneurs. Mr. Ashfield, \_\_\_\_\_ **131.** just a sales representative who sold products door to door, is now the head of the European Sales Division at the company.

Mr. Ashfield \_\_\_\_\_ **132.** to the position after displaying not only his impressive sales skills, but also his ability to manage employees and adapt to trends in domestic and continental telecommunications markets.

\_\_\_\_\_ **133.** However, the ambitious businessperson has larger goals to achieve. \_\_\_\_\_ **134.** he has publicly stated that he hopes to establish a global sales department at Bitz-Marks, Inc., and help the company to become an international leader in the telecommunications market.

131. (A) still  
 (B) once  
 (C) soon  
 (D) much

132. (A) will be appointed  
 (B) is appointing  
 (C) had appointed  
 (D) was appointed

133. (A) Mr. Ashfield helped them all rise from such humble beginnings.  
 (B) Mr. Ashfield's ultimate goal is to set up a sales department.  
 (C) It seems they were born to be leaders in the telecommunications field.  
 (D) It may seem that Mr. Ashfield has reached the top of his field.

134. (A) In contrast  
 (B) Despite that  
 (C) In fact  
 (D) Instead



Questions 135-138 refer to the following advertisement.

### HEAVENLY CAKES CAN SWEETEN YOUR SPECIAL DAY!

Heavenly Cakes, Inc., is a Boston-based bakery \_\_\_\_\_ in fancy wedding cakes. As part of our expansion, we have recently opened our first branch in New York City.

\_\_\_\_\_. They range from simple white cakes with black ribbons to elaborate, multi-colored creations covered with real flowers. You can also \_\_\_\_\_ your cake by choosing the frosting, the filling, the decorations, and the message.

Our New York City bakery \_\_\_\_\_ at 1123 West 12th Street, just across the road from the Odoner Theater.

Contact us at 555-0176 to make an order, or view our cake designs online at [www.heavenlycakes.com](http://www.heavenlycakes.com).

135. (A) specializes  
(B) is specializing  
(C) specializing  
(D) has specialized

137. (A) alternate  
(B) customize  
(C) conserve  
(D) distribute

136. (A) We are very proud of our top-notch pastry bakers.  
(B) We have developed more than 50 different cake designs.  
(C) Plans to open more branches in the Big Apple are under way.  
(D) There are 120,000 customers registered in our rewards program.

138. (A) was located  
(B) will be located  
(C) being located  
(D) is located

Questions 139-142 refer to the following notice.

All Department Managers,

Please remember to encourage each of your employees to fill out one of the survey forms I gave you at the meeting. The \_\_\_\_\_ of these surveys is to assess the job satisfaction of our staff and assist us in improving our work environment. **139.**

I'd like you to distribute these forms at your earliest possible convenience. Staff members \_\_\_\_\_ to answer a series of questions and give additional comments about working conditions. **140.**

Employees may fill out and submit the survey \_\_\_\_\_ if they would prefer that their identity remains unknown. \_\_\_\_\_. The results will not be shared with any outside organizations. **142.**

Thanks,

Mina Yamaguchi

- 139.** (A) solution  
 (B) question  
 (C) calculation  
 (D) purpose

- 140.** (A) required  
 (B) have required  
 (C) are required  
 (D) were required

- 141.** (A) concisely  
 (B) identifiably  
 (C) suspiciously  
 (D) anonymously

- 142.** (A) There is never a need to worry about confidentiality.  
 (B) Nevertheless, the question-and-answer session will be useful for them.  
 (C) In short, the surveys have been completely redesigned.  
 (D) Their team previously explained the system's privacy settings.

Questions 143-146 refer to the following e-mail.

From: Kyungjin Pyo <kpyo@fitmaster.com>  
To: Catherine Elder <celder@evermail.net>  
Date: February 12  
Subject: ProPower Cyclemaster N50

Dear Ms. Elder,

-----  
**143.** I'm afraid that the ProPower Cyclemaster N50 you purchased will take longer to ship than originally expected. Although we promised seven-day shipping, I do not think you will be able to receive the item ----- the beginning of March.  
**144.**

Please accept my sincerest apologies for this unfortunate -----  
**145.** If you would like to request a full refund, I completely understand.

However, I hope you will choose to be patient and wait for the item to be delivered, as you purchased a high-quality product at an ----- price.  
**146.**

Kind regards,

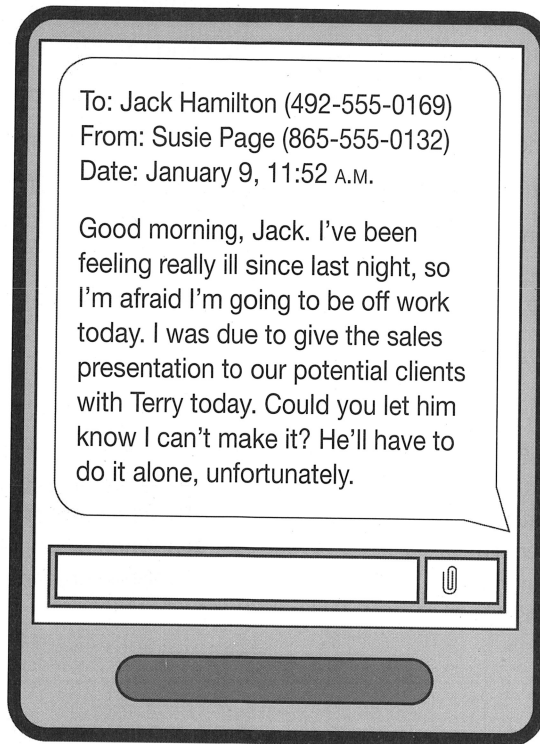
Kyungjin Pyo  
Fitmaster Exercise Equipment

- 143.** (A) In comparison to the others, the one you ordered is quite popular.  
(B) First of all, the shipment of your order will take as many as 7 days.  
(C) Unfortunately, some of those featured products have been discontinued.  
(D) With regret, I am writing to update you on your recent order from our Web site.
- 144.** (A) from  
(B) until  
(C) ahead  
(D) under
- 145.** (A) cancellation  
(B) breakage  
(C) inventory  
(D) delay
- 146.** (A) afforded  
(B) afford  
(C) affordable  
(D) affording

## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following text message.



147. Why did Ms. Page send the message?

- (A) To order some medicine
- (B) To request a catalog
- (C) To report an absence
- (D) To cancel a delivery

148. What does Ms. Page ask Mr. Hamilton to do?

- (A) Edit a document
- (B) Speak to a colleague
- (C) Contact the clients
- (D) Cancel a presentation

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Questions 149-150 refer to the following coupon.

### Our birthday gift to you!



To celebrate our fifth year of operations, Claude Clothing is offering a coupon for free delivery to our loyal customers on orders of \$40 or more.\* Claude Clothing is rapidly becoming famous for providing quality garments at affordable prices. We expect our winter catalog to be our most popular yet, and urge you to take advantage of this fantastic offer. This coupon may only be used when placing an order via telephone, our Web site, or postal order.

\*One usage per customer. Visit our Web site for terms and conditions.

149. What is mentioned as a requirement for the coupon?
- (A) A form of identification
  - (B) A program membership
  - (C) A customer account number
  - (D) A minimum purchase
150. When is the coupon NOT valid?
- (A) When placing an order in a store
  - (B) When ordering over the phone
  - (C) When placing an order by post
  - (D) When ordering online

Questions 151-152 refer to the following notice.

## Lee's Dry Cleaner Customer Notice

Lee's Dry Cleaner has enjoyed serving the community of Bambridge throughout the last twenty years. Over this time, we have gotten to know many of our customers personally. Our business has now grown to such a size that we need to move away from our Grove Street store to a bigger location. Our new store will be located on Westfield Avenue, and we will be reopening there on October 7. To celebrate our move, we will be offering a free suit dry-clean to our first 50 customers. This will be allocated on a first-come, first-served basis. We look forward to welcoming you to our new location.

Ryan Lee  
CEO

151. What is the main purpose of the notice?

- (A) To express gratitude to customers
- (B) To explain a change in pricing
- (C) To advertise for new staff members
- (D) To announce a change of premises

152. What will some customers receive for free?

- (A) An article of clothing
- (B) A repair service
- (C) A cleaning service
- (D) A coupon book

GO ON TO THE NEXT PAGE 

Questions 153-155 refer to the following memo.

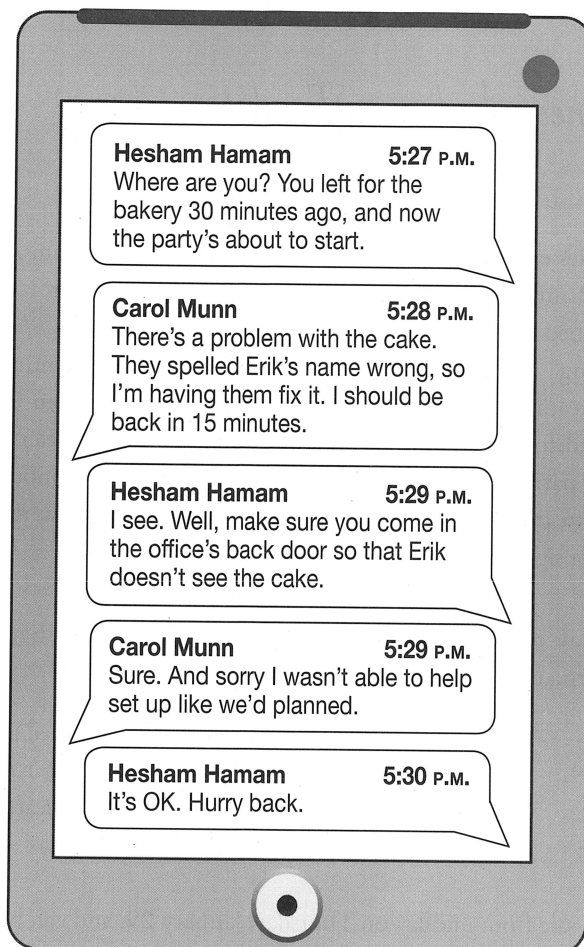
**To:** Beniston Employees  
**From:** Bradley Weekston, Product Manager  
**Date:** June 2  
**Subject:** Product line

As many of you will be aware, our engineering team has been developing a new line of kitchen appliances to be launched this fall. This range of merchandise has now been finalized. As such, several training workshops will be held in August to familiarize you with the features of the new products. Staff must tell their manager by the end of the week which workshop they are able to attend. All employees will be paid at the overtime rate for attending this training.

We realize this is a transitional time for our company as we embrace a new product line that will hopefully enable us to become the number one supplier of kitchen appliances in the country. We assure you that the workshops will provide you with all the information you need in order for you to perform your sales role effectively. If you have any concerns after attending the training day, please e-mail me at [b.weekston@beniston.org](mailto:b.weekston@beniston.org). I will be happy to answer your questions.

153. What is the memo mainly about?
- (A) The success of an appliance
  - (B) The opening of a new store
  - (C) A change in staff pay rates
  - (D) A new range of merchandise
154. What are employees being asked to do?
- (A) Apply for managerial positions
  - (B) Suggest some product ideas
  - (C) Respond to customer queries
  - (D) Attend a training workshop
155. Who are employees instructed to contact with their concerns?
- (A) The payroll department
  - (B) The product manager
  - (C) A sales representative
  - (D) The training coordinator

Questions 156-157 refer to the following text-message chain.



156. At 5:27 P.M., what does Mr. Hamam most likely mean when he writes, "Where are you"?

- (A) To express annoyance
- (B) To offer assistance
- (C) To reject a suggestion
- (D) To find out a building's location

157. What does Mr. Hamam ask Ms. Munn to do?

- (A) Bring some utensils
- (B) Use a certain entrance
- (C) Send a group text
- (D) Hide some gifts





158. What is indicated about The Blue Pineapples?
- (A) There are four members in the band.
  - (B) They are planning to hold an audition.
  - (C) They have toured in Europe.
  - (D) They originate from Chicago.
159. What can be inferred about the Theakston Arena?
- (A) It has recently been enlarged.
  - (B) It is located in downtown Chicago.
  - (C) It has hosted The Blue Pineapples before.
  - (D) It was constructed three years ago.
160. On which day will band members hold a signing event?
- (A) On Thursday
  - (B) On Friday
  - (C) On Saturday
  - (D) On Sunday

Questions 161-163 refer to the following e-mail.

E-Mail message

To: Eli Ollinger

From: Toronto Friends Group Management

Subject: Welcome!

Date: September 13

Dear Mr. Ollinger,

Thank you for joining the Toronto Friends Group on YourGroups.com. We are Toronto citizens and visitors who want to make new friends while learning, teaching, and practicing language skills. — [1] —. Our most popular languages are English, Spanish, French, Korean, and Japanese, but it is often possible to find a native speaker or fellow learner of other languages as well. Our gatherings are held at the Springwood Café in Etobicoke on Tuesday evenings and Sunday afternoons. — [2] —.

Please take a few minutes to set up your member profile page, which lets other members know about you and your language interests. — [3] —. Then, see this page for an explanation of how our gatherings usually work and how to prepare for them. Please note that members must RSVP at least one hour in advance for all gatherings. Also, if you RSVP a “yes” but do not attend the event you signed up for, you will not be allowed to participate in future gatherings for one month. — [4] —. It is important that all of our members are enthusiastic and reliable.


We hope to see you soon.

Sincerely,

The Management Team

161. What happens at Toronto Friends Group gatherings?
- (A) Team sports games
  - (B) Language exchange
  - (C) Cooking practice
  - (D) Arts and crafts activities
162. What will most likely cause a member to not be able to attend a gathering?
- (A) Not submitting payment in advance
  - (B) Not possessing a required skill level
  - (C) Not including certain information in a member profile
  - (D) Not fulfilling a promise to attend a previous gathering
163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “A map with directions and parking information for this venue can be found here.”
- (A) [1]
  - (B) [2]
  - (C) [3]
  - (D) [4]

Questions 164-167 refer to the following online chat discussion.

 **Russo & Koziol Advertising Company Messenger**

**Lucek Koziol, 11:36 A.M.** Do you two have a minute to chat? I wanted to check on how the Storling juice account is coming along.

**Josh Pronsky, 11:36 A.M.** Sure. It's going well. Account Planning is finished with the target audience research. They said they'll have the report to us by the end of the week.

**Lucek Koziol, 11:37 A.M.** Good. So when can Creative expect your brief?

**Sabrina Beck, 11:37 A.M.** On May 20, as scheduled.

**Lucek Koziol, 11:37 A.M.** Alright. Any problems working with Storling so far?

**Josh Pronsky, 11:38 A.M.** Just that it takes them a long time to reply when we e-mail them. We've had to follow up with phone calls a couple of times.

**Lucek Koziol, 11:39 A.M.** I see. Well, tell me if that gets serious. Is there anything else I should know about?

**Sabrina Beck, 11:40 A.M.** Nothing that's related to this account. But we'd like to ask something about submitting expense reports.

**Lucek Koziol, 11:41 A.M.** Go ahead.

**Sabrina Beck, 11:41 A.M.** Finance is saying that all expense reports from Account Services need your approval before they're submitted. Is that right? We've never had to do that before.

**Lucek Koziol, 11:42 A.M.** That's a new policy and it only applies to certain accounts. Didn't you get the e-mail about it? I'll forward it to you now.

**SEND**

164. Why does Mr. Koziol begin the chat?

- (A) To receive a progress update
- (B) To request some documents
- (C) To explain a policy change
- (D) To report some feedback

165. What does Mr. Pronsky indicate is difficult about working with Storling employees?

- (A) They give confusing instructions.
- (B) They are slow to respond when contacted.
- (C) Their office is far away.
- (D) Their desired budget is too low.

166. At 11:41 A.M., what does Mr. Koziol most likely mean when he writes, "Go ahead"?

- (A) Ms. Beck should submit a report.
- (B) Ms. Beck may ask a question.
- (C) Ms. Beck can give an estimate.
- (D) Ms. Beck must make a phone call.

167. What department do Mr. Pronsky and Ms. Beck most likely work in?

- (A) Account Planning
- (B) Creative
- (C) Finance
- (D) Account Services

Questions 168-171 refer to the following article.

## NEW HORIZONS, INC. TO EXPAND OPERATIONS

---

**San Diego, April 2**—Director Richard Walsh announced at a press conference yesterday that New Horizons is to expand into Europe and the Middle East. Speaking to reporters, the director claimed that the time was right to explore new, untapped markets, and he stated that he is confident that the firm would be successful in competing with rival sporting attire manufacturer Speedigrab in these regions. Renowned within the industry for being a fierce negotiator, Walsh went on to declare that he will relocate to Germany to personally oversee the transition. Once there, he will hope European customers are just as

enthusiastic about his company's range of sports clothing as American consumers.

The Richard Walsh story is a classic example of the American dream. Coming from a working-class family in North Carolina, he took his first job at automobile manufacturer Typhoon at the age of sixteen. From there, Richard spent a few years working for real-estate developer Home Comforts. His potential was quickly recognized, and at the age of twenty-three, he was elected to the board of directors. He finally made the move to New Horizons last year in order to explore his passion for outdoor activities.

168. What is Mr. Walsh known for?

- (A) His negotiation skills
- (B) His background in product design
- (C) His customer service abilities
- (D) His leadership

169. What type of business most likely is New Horizons?

- (A) An automobile company
- (B) A real-estate developer
- (C) A sportswear company
- (D) A gym equipment manufacturer

170. At which company did Mr. Walsh begin his career?

- (A) New Horizons, Inc.
- (B) Home Comforts
- (C) Typhoon
- (D) Speedigrab

171. What happened during Mr. Walsh's time at Home Comforts?

- (A) He was presented with an award.
- (B) He was named as a company executive.
- (C) He devised a successful training workshop.
- (D) He managed a marketing campaign.

Questions 172-175 refer to the following press release.

## Ogami and Ryan Centre to Partner Up

BRISBANE (February 3)—Today, rising start-up Ogami, Inc. announced that it has formed a partnership with the renowned Ryan Centre. — [1] —. The centre, a hub for sustainable energy technology, will make its considerable resources available to Ogami for the continued development of the Ogami-X wind turbine.

“The opportunity to work with such an excellent group of scientists and engineers in this cutting-edge facility is very exciting for us,” said Mary Flynn, president and CEO of Ogami. “Their expertise in the field of wind energy will help advance our development program more quickly and perhaps in ways that we don’t expect.” — [2] —.

Situated deep within the University of Brisbane’s main campus, the Ryan Centre has a world-class reputation for research and education. — [3] —. As a pioneer in collaborations between universities and industry, it employs more than 200 engineers and scientists with extensive knowledge of solar, wind, and geothermal power.

Dr. Elias Martin will lead the effort at the Ryan Centre to build on Ogami’s initial model and continue to refine the product’s design. — [4] —. At Ogami’s first development meeting held at the centre, he expressed hope that the Ogami-X would be ready for market within a year and added, “What we create here could have a noticeable positive impact on the world.”

172. What is the research focus of the Ryan Centre?
- (A) Medical equipment
  - (B) Renewable energy
  - (C) Telecommunications
  - (D) Flight technology
173. What does Ms. Flynn suggest about the partnership?
- (A) It may have unexpected results.
  - (B) It is likely to last for a long time.
  - (C) It receives financial support from the government.
  - (D) It is modeled after another partnership that Ogami is part of.
174. What is indicated about the Ryan Centre?
- (A) It has fewer than 200 employees.
  - (B) Ms. Flynn used to work there.
  - (C) The Ogami-X was created there.
  - (D) It is located within a university.
175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “His team will initially focus on specifications such as blade shape and rotor construction.”
- (A) [1]
  - (B) [2]
  - (C) [3]
  - (D) [4]

GO ON TO THE NEXT PAGE 

Questions 176-180 refer to the following invoice and e-mail.

## Orbital Office Furniture Supplies

Unit 9 Business Park, Cincinnati, OH 94932

Dispatch date: March 30

Customer Account No: 70670532

To Be Delivered To: Ergomath Design

Order Number: #DR4032

Item Code	Quantity	Price per unit	Total price
#C43	18	\$49.95	\$ 899.10
#H503	4	\$159.95	\$ 639.80
#X110	1	\$279.99	\$ 279.99
#D60	5	\$24.95	\$ 124.75
<b>Balance Due:</b>			<b>\$ 1943.64</b>

**Payment will be automatically processed 7 days after the dispatch date.**

**Thank you for your patronage.**

### E-Mail message

To: William Mobile <wmobile@orbitaloffice.net>

From: Betty Controlle <bcontrolle@ergomath.com>

Date: April 5

Subject: Order number: DR4032

Dear Mr. Mobile,

We received our order of new office furniture late yesterday afternoon. I've just finished examining the package, and I'm afraid to report that it's not satisfactory. We have always used Orbital Office as our furniture supplier, but this is the second erroneous order that we have received within the last month. The invoice clearly states that we have been billed \$899.10 for the office chairs, which seems far too high. Looking at your catalog here, the unit price of this item is just \$29.95. We expect that you will credit our account for the difference as soon as possible. In addition, the height of the large boardroom table that we ordered seems to be far too short. After setting it up, we noticed that the chairs do not fit underneath it at all. When I spoke to you about its dimensions on the phone last week, you assured me that it was more than suitable for our purposes.

As you can imagine, I am extremely disappointed. These furniture items were purchased in good time for our directors' meeting on Friday, and so this situation needs to be rectified before then. As I am going out of town on a business trip for the next two days, I have passed your details on to my colleague, Wayne Rollings. He has agreed to phone you this afternoon to discuss arrangements for picking up the table and delivering a larger one. We hope that such mistakes will not happen in the future so that we may continue our mutually beneficial business arrangement.

Sincerely,

Betty Controlle  
Assistant Regional Manager  
Ergomath Design

176. What is true about the invoice?
- (A) It details how to contact the delivery company.
  - (B) It contains the delivery address of the recipient.
  - (C) It informs the customer that they are eligible for a discount.
  - (D) It indicates that a payment will be processed in April.
177. For what product was Ergomath Design most likely billed incorrectly?
- (A) #C43
  - (B) #H503
  - (C) #X110
  - (D) #D60
178. What does Ms. Controlle mention about the table she ordered?
- (A) It was damaged during delivery.
  - (B) She was misinformed about its size.
  - (C) The set-up instructions were not included with it.
  - (D) It was delivered to the wrong address.
179. What will Mr. Rollings most likely talk about with Mr. Mobile?
- (A) The agenda for Ergomath Design's board meeting.
  - (B) The replacement of product #X110.
  - (C) The arrangements for a business trip.
  - (D) The publishing of a catalog.
180. In the e-mail, the word "dimensions" in paragraph 1, line 9, is closest in meaning to
- (A) elements
  - (B) directions
  - (C) sizes
  - (D) aspects



Questions 181-185 refer to the following advertisement and form.

## Job Opening

**Job Title:** Graphic Designer

**Location:** Base-Solutions, 18 Carver Street, Albuquerque. Role to begin January 2.

**Role:** As an experienced graphic designer, you will be working closely with coworkers to produce high-quality, sophisticated architectural designs that adhere to current city-wide planning guidelines. You will be responsible for liaising with clients in order to determine the specifications they require. You will also be required to use the Cityscape computer program, and be comfortable with using this software to output your designs.

**Requirements:**

- A four-year degree from a university or equivalent
- Extensive knowledge of the Cityscape computer software and 2+ years of experience using this program are essential
- A strong work ethic and an ability to work well within a team. Robust communication skills are also desirable, along with a friendly and personable demeanor

**Application process:** Please send a completed application form addressed directly to Caroline Hams, Team Manager at Base-Solutions, 54 Jesse Avenue, Albuquerque, NM 92013 by February 27. Successful candidates will be invited to attend an interview on March 11.

## Base-Solutions

### Job Application Form

**Position Applied For:** Graphic Designer

**Date Completed:** February 2

**Name:** Nathan Bridges

**Address:** 402 Greenacre Road, Albuquerque, NM

**Tel. no.:** 555-0115

**Academic qualifications:**

Four-year degree in Graphic Design from The University of Albuquerque

**Previous experience:**

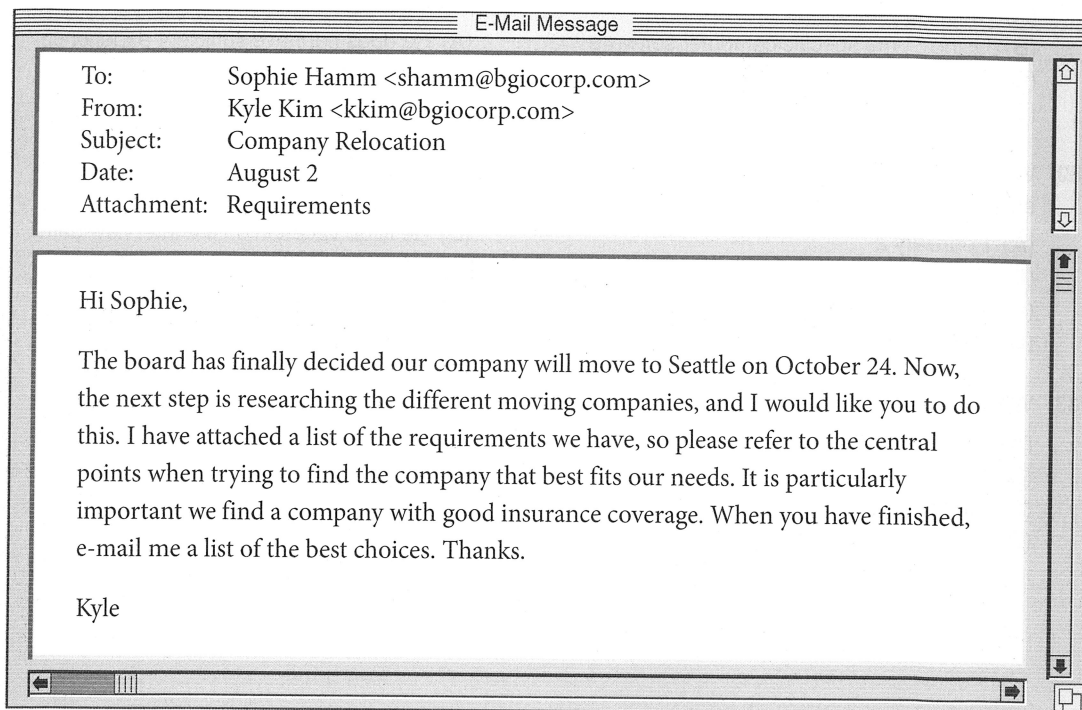
- Runefix Graphic Solutions      Graphic Designer
- Cutting Edge Design          Design Assistant
- Maxifun Bike Rental Store      Assistant

**Additional comments**

I consider myself a very hard-working and enthusiastic individual, who has the ability to work well both as part of a team and individually. I have almost 18 months of experience using Cityscape at my most recent job as a designer, and I feel that I have a good understanding of the program. I also believe myself to be a friendly and approachable person, maintaining good working relationships with all of my colleagues. I would also like to mention that I am contracted to my current company until the end of May.

181. What is NOT a stated duty of the job?
- (A) Meeting with clients
  - (B) Using some specific computer software
  - (C) Following city planning regulations
  - (D) Delivering presentations
182. What is the deadline for application submissions?
- (A) February 2
  - (B) February 27
  - (C) March 11
  - (D) July 9
183. Where is Mr. Bridges currently employed?
- (A) Base-Solutions
  - (B) Cutting Edge Design
  - (C) Maxifun Bike Rental
  - (D) Runefix Graphic Solutions
184. Why might Mr. Bridges be considered unsuitable for the job?
- (A) He does not have sufficient experience with some software.
  - (B) He does not hold a university qualification.
  - (C) He has never worked as part of a team before.
  - (D) He is on vacation on the interview date.
185. What does Mr. Bridges indicate will take place in May?
- (A) His current employment contract will expire.
  - (B) His employment visa will be processed by the government.
  - (C) He will host a conference call.
  - (D) He will submit an application.

Questions 186-190 refer to the following e-mail, advertisement, and review.



## Crane Movers

With over 300 locations all over the country, Crane Movers offers the best moving services. Our team is committed to ensuring your belongings are taken safely from one place to another. And we're now offering a free tracking system for cross-country moves so you know where your belongings are at all times.

**Residential Package:** Whether individuals or families are moving to the next town or across the country, our movers will carefully pack belongings and bring them safely to their destination. Crane Movers wants to help college students during the month of August. Show a form of student identification and receive a free Tyrell Bookstore gift certificate after your move.

**Corporate Package:** Is your company relocating? Our professionals are prepared to help you and your employees transfer to a new place of business. We'll take great care of your business' machinery, documents, and other goods. Crane Movers is also offering 10% off corporate moves in September.

**International Package:** Moving to Madrid? Relocating to Singapore? Our experts are here to help make any move abroad go as smoothly as possible. Crane Movers offer a wide range of services from assisting with visa and immigration forms to picking the best mode of international transportation.

Please contact us at 800-555-0184 to speak to one of our representatives and receive a free price quotation on all our packages.

## Testimonials

HOME

MENUS

REVIEWS

LOCATIONS

**Written by:** Sophie Hamm

**Date:** October 30

Our company used Crane Movers one week ago when our office relocated. The move could not have gone smoother. We were so pleased with their professional service. We were able to track all our boxes in transit, and everything was delivered in great shape. I would definitely recommend the corporate package to other companies.

186. What is the purpose of the e-mail?
- (A) To arrange a board meeting  
 (B) To give some instructions  
 (C) To explain a company policy  
 (D) To recommend a service
187. In the e-mail, the word "central" in paragraph 1, line 3, is closest in meaning to
- (A) middle  
 (B) close  
 (C) convenient  
 (D) important
188. What is included in the Residential Package?
- (A) Handling of oversized furniture  
 (B) Special rates for families  
 (C) Reduced international shipping fees  
 (D) Free cost consultations
189. What is probably true about Crane Movers?
- (A) It offers moving insurance.  
 (B) It has an overseas office in Madrid.  
 (C) Its busiest moving season is August.  
 (D) It employs over 300 truck drivers.
190. What is suggested about Ms. Hamm?
- (A) She applied for a Singaporean work visa.  
 (B) She frequently visits Tyrell Bookstore.  
 (C) Her company received a discounted moving price.  
 (D) Her company moved across the country.

Questions 191-195 refer to the following information, letter, and e-mail.



## **The Carlberg**

### **Submission Rules**

Thank you for your interest in contributing to *The Carlberg*. *The Carlberg* reviews literary submissions regularly throughout the year. We only take submissions on our Web site, and our review process can take anywhere from two to four months.

Please adhere to the following guidelines:

1. The work cannot be submitted by anyone other than the writer himself.
2. Applicants must submit original work. The work cannot have been published or will be published anywhere else such as in books, magazines, journals, Web sites, etc.
3. The work must be submitted in English. Translations are allowed, but the work must not have been published in English elsewhere.
4. Each work must be 2,000 words (4 pages) or less. It must stand alone as an individual piece. It cannot be identified as part of any sequence of work.
5. Each applicant is allowed to submit one original piece of work per submission. Submissions by the same applicant can be made up to 5 times per year.

## **The Carlberg**



March 23

Nathan Jacobs  
1714 Franklin Road  
Chicago, IL 60600

Dear Mr. Jacobs,

Thank you for submitting your work, *Overcoming the Odds*. I thoroughly enjoyed reading your story, and I would be honored to publish it in *The Carlberg*.

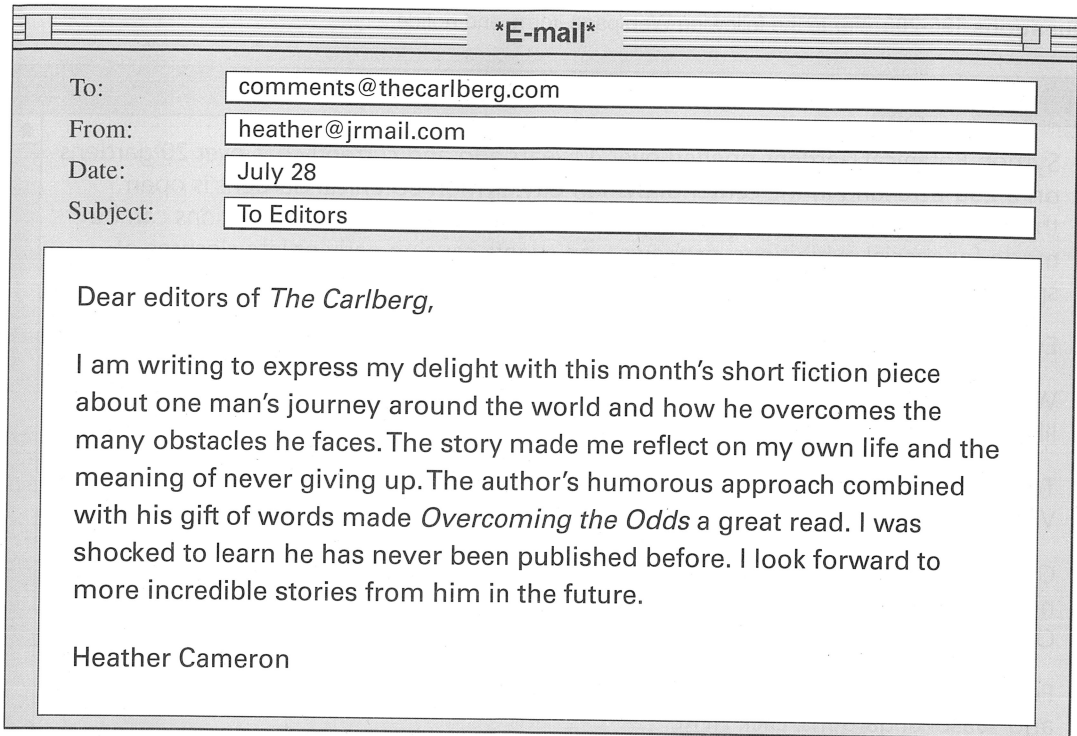
I have enclosed some instructions and documents on the next steps of the publication process. Please read the forms carefully. Also enclosed are some notes from our editors about shortening your five-page story.

In order to arrange a visit to our New York offices, I will contact you by phone on April 2 at 10:30 A.M. If you have any questions or concerns before then, please feel free to contact me.

Sincerely,

*Deborah McGill*  
Deborah McGill

Enclosures



191. What is *The Carlberg*?
- (A) A travel newsletter
  - (B) A literary magazine
  - (C) A business newspaper
  - (D) A scientific journal
192. What is true about *The Carlberg* submission process?
- (A) It takes place from March to June.
  - (B) Entries are reviewed within two months.
  - (C) Applicants can submit their work by mail.
  - (D) One applicant can submit multiple entries.
193. What is indicated about the first draft of *Overcoming the Odds*?
- (A) It was co-authored.
  - (B) It was part of a series of books.
  - (C) It was over a word limit.
  - (D) It was translated in Spanish.
194. In the e-mail, the word "reflect" in paragraph 1, line 3, is closest in meaning to
- (A) light
  - (B) copy
  - (C) think
  - (D) write
195. What is suggested about Mr. Jacobs?
- (A) He published his first story in July.
  - (B) He visited Ms. McGill's office in Chicago.
  - (C) He wrote an autobiography.
  - (D) He signed a book deal with Ms. Cameron.

Questions 196-200 refer to the following Web page, form, and notice.

**Symon Botanical Gardens**

Symon Botanical Gardens opened over 40 years ago and currently has over 20 gardens on a 250-acre land in the center of Symon City. Symon Botanical Gardens is open throughout the year Tuesday through Sunday from 7 A.M. to 7 P.M. Exceptions can be made for special exhibitions, previews, and events causing early or late closures of specific areas. For individual and group ticket prices, click [HERE](#).

Events happening in July:

Water Lilies Pond: Starting in mid-July, these beautiful pink, yellow, and purple water lilies bloom and can start to be seen gracing a pond across from Heath Conservatory.

Ted Forest: After years of restoration, the forest has finally reopened to the public. Visitors can trek through the forest on guided paths to see trees, plants, and animals.

Gold Lawn: There will be live performances that are free for all guests every Thursday night. Some special performers include The Falcons Jazz Band and Symon City Orchestra.

For more information about upcoming and current exhibits as well as our permanent and seasonal gardens, click [HERE](#).

## Symon Botanical Gardens

### Permit Application for Filming

Name: Cassandra Wiley

Production Company Name: Plent Film Productions

Phone Number: 555-0094

Type of Film: Documentary

Requested Location for Filming: Orchid Place

Requested Date for Filming: August 28

Requested Time for Filming: 5 A.M.-2 P.M.

Number of People: 20

Equipment List: cameras, tripods, microphones, lighting stands

Special Requests: Our production team noticed a greenhouse in the northwest corner of Orchid Place and wanted to know if we could have permission to film inside the greenhouse as well.

## Notice

This area will be temporarily closed for a film production on August 28. Access will be limited to all visitors until 2 P.M. We kindly ask all guests to keep the volume of their voices to a minimum so as not to disrupt filming. In the meantime, please visit all our other great exhibits and gardens.

-Symon Botanical Gardens

196. What is indicated about Symon Botanical Gardens?
- (A) It closes early on Tuesdays.
  - (B) It is government-run by Symon City.
  - (C) The special exhibits are held indoors.
  - (D) Some gardens are open year-round.
197. What will NOT be available at Symon Botanical Gardens in July?
- (A) A musical act
  - (B) A flower display
  - (C) A conservatory tour
  - (D) A guided walk
198. What did Ms. Wiley most likely request Symon Botanical Gardens do?
- (A) Contact a jazz band for a performance
  - (B) Open an area earlier than its usual time
  - (C) Unload some equipment near a greenhouse
  - (D) Give a ticket discount for a group of 20 people
199. Where most likely is the notice posted?
- (A) At Water Lilies Pond
  - (B) At Ted Forest
  - (C) At Gold Lawn
  - (D) At Orchid Place
200. In the notice, the word "volume" in paragraph 1, line 4, is closest in meaning to
- (A) book
  - (B) strength
  - (C) container
  - (D) weight

**Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.**