

실전 TEST

01

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

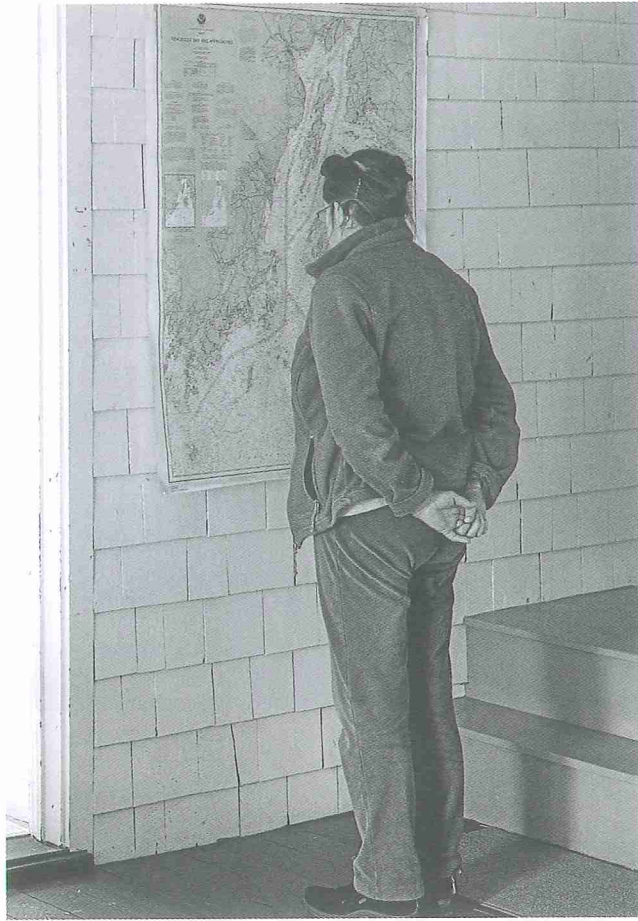
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE

3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
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25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

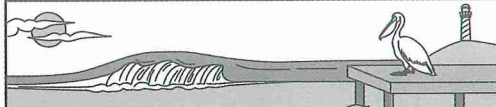
PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Why is the woman calling?
(A) To request a ticket change
(B) To make a dinner reservation
(C) To order merchandise
(D) To plan a vacation
33. Why does the man apologize?
(A) An event was canceled.
(B) A line is very long.
(C) A payment option is unavailable.
(D) A computer program is not working.
34. What does the man remind the woman about?
(A) A meal voucher
(B) Some free souvenirs
(C) An increase in price
(D) A refund policy
-
35. What event will the speakers be attending later today?
(A) A job fair
(B) A film screening
(C) A lunch
(D) A conference
36. Why does the man say, "she has a van"?
(A) To suggest inquiring about a ride
(B) To express surprise at a coworker's choice of vehicle
(C) To explain why a coworker was late
(D) To clarify that a coworker helped him move
37. What will the woman most likely do next?
(A) Reschedule an event
(B) Talk to another coworker
(C) Request time off
(D) Make a phone call
38. Where do the speakers work?
(A) At a grocery store
(B) At a shipping facility
(C) At a restaurant
(D) At a doctor's office
39. What does the woman say she is concerned about?
(A) Fuel prices
(B) Her work hours
(C) A staff shortage
(D) An inventory process
40. What does the man suggest that the woman do?
(A) Complete a training program
(B) Order extra equipment
(C) Hire a consultant
(D) Take time to make a decision
-
41. Why is the woman calling?
(A) Her taxi never arrived.
(B) Her luggage is missing.
(C) Her train was canceled.
(D) Her ticket is lost.
42. What event is the woman planning to attend?
(A) An awards ceremony
(B) A trade show
(C) An art exhibit opening
(D) A building inspection
43. What does the man give the woman as an apology?
(A) A partial discount
(B) Vouchers for future travel
(C) A full refund
(D) A better seat
-

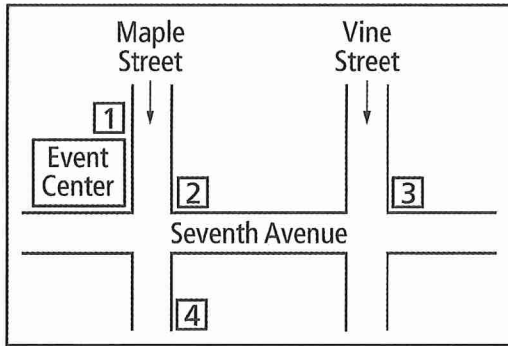
44. Where does the woman work?
(A) At a distribution center
(B) At a conference center
(C) At a car dealership
(D) At a real estate agency
45. What problem with some e-mails does the man mention?
(A) Confusion about the intended recipients
(B) A delay in message delivery
(C) An incorrectly typed word
(D) Lack of information
46. What will the woman most likely do next?
(A) Arrange a meeting
(B) Make a phone call
(C) Speak to her employees
(D) Review an invoice
-
47. What is the conversation mainly about?
(A) A policy change
(B) A product launch
(C) Some customer feedback
(D) A scheduled maintenance visit
-
48. What does the woman say people at the company are currently working on?
(A) Exploring publicity options
(B) Finding a new vendor
(C) Assembling a sales team
(D) Negotiating a monthly fee
49. Why is the man concerned?
(A) Customers have complained.
(B) Price estimates are high.
(C) Some changes require approval.
(D) A plan may be delayed.
-
50. What are the speakers preparing for?
(A) An interview
(B) A food delivery
(C) A special event
(D) An inspection
51. What does the woman say will be delivered in an hour?
(A) Some flower arrangements
(B) Some gifts for attendees
(C) Some audio equipment
(D) Some tables and chairs
52. What will the speakers most likely do next?
(A) Review a guest list
(B) Meet with a photographer
(C) Take a break
(D) Taste some food
-
53. What event are the speakers discussing?
(A) A bank opening
(B) A contest
(C) A business conference
(D) A company anniversary
-
54. What does the man mean when he says, "there's a lot of damage"?
(A) He finally fully understands a problem.
(B) The woman should expect a bill in the mail.
(C) The woman's assumption is incorrect.
(D) A schedule needs to be adjusted.
55. What does the woman recommend?
(A) Using an outdoor area
(B) Arranging technical support
(C) Confirming a catering menu
(D) Interviewing some job applicants
-



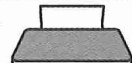

56. What industry do the speakers most likely work in?
- (A) Medicine
(B) Music
(C) Publishing
(D) Finance
57. According to the man, why has a software program become popular?
- (A) It is less expensive than similar products.
(B) It makes information more accessible.
(C) It reduces environmental impact.
(D) It comes with customer support.
58. What might Marion still need to do?
- (A) Contact some service providers
(B) Sign a release form
(C) Check some financial information
(D) Repair some equipment
-
59. What are the speakers discussing?
- (A) Proposing a business merger
(B) Relocating a company's headquarters
(C) Developing additional products
(D) Hiring more employees
60. What challenge does Stan mention?
- (A) A profit margin will decrease.
(B) Additional equipment will be needed.
(C) There are not enough job applicants.
(D) There are delays in production.
61. What does Pedro say he will do?
- (A) Contact a facility manager
(B) Adjust a budget
(C) Change a work schedule
(D) Research a product
-



Time	Tour
9 A.M.	Fishing Expedition
10 A.M.	Whale Watching
11 A.M.	Sea-Ride Special
12 P.M.	Island Exploration

62. According to the man, why is today's Sea-Ride Special tour popular?
- (A) It offers a chance to see migrating birds.
(B) Water conditions are likely to be favorable.
(C) A guest chef is preparing lunch.
(D) Someone special will be guiding the tour.
63. Look at the graphic. What time will the woman depart on a tour?
- (A) At 9 A.M.
(B) At 10 A.M.
(C) At 11 A.M.
(D) At 12 P.M.
64. What will the woman most likely do next?
- (A) Return to her hotel
(B) Visit a café
(C) Call a friend
(D) Store her bags in a locker
-



1.  Xena 300 \$169.99	2.  Rhenium 60 \$149.99
3.  Ares 250 \$129.99	4.  Enzo 5000 \$179.99

65. Why does the woman apologize?
- (A) A conference session is full.
 (B) An elevator is not working.
 (C) A workshop has changed locations.
 (D) Parking is not free.
66. Look at the graphic. Which location does the woman recommend?
- (A) Area 1
 (B) Area 2
 (C) Area 3
 (D) Area 4
67. Why is the man in a hurry?
- (A) A workshop is starting soon.
 (B) A parking pass is about to expire.
 (C) A shuttle is running late.
 (D) A friend is waiting outside.
68. Why does the woman call?
- (A) She wants to request a refund.
 (B) She is unable to place an order online.
 (C) She wants to extend a deadline.
 (D) She is unhappy with a product purchased recently.
69. Look at the graphic. What is the price of the item the woman wants to buy?
- (A) \$169.99
 (B) \$149.99
 (C) \$129.99
 (D) \$179.99
70. What will the man most likely do tomorrow?
- (A) Update a Web site
 (B) Search a storage area
 (C) Contact another store location
 (D) Check an incoming shipment

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What feature of a business does the speaker emphasize?
- (A) The quality of its food
(B) The extended hours it is open
(C) The style of its decor
(D) The affordable prices it offers
72. What can attendees do at the grand opening event?
- (A) Go on a tour
(B) Get a free gift
(C) Talk to an actor
(D) Watch some movies
73. What does the speaker advise event attendees to do?
- (A) Arrive early
(B) Use public transportation
(C) Order tickets in advance
(D) Purchase a membership
-
74. What does the listener want to do?
- (A) Request shuttle service
(B) Extend a hotel stay
(C) Change a room assignment
(D) Cancel a reservation
75. Why does the speaker say, "those rooms are always booked far in advance"?
- (A) To express approval for a room design
(B) To explain why a hotel is successful
(C) To indicate his disbelief
(D) To deny the listener's request
76. According to the speaker, what should the listener bring?
- (A) Some warm clothes
(B) Some swimwear
(C) A credit card
(D) A copy of a key
77. Who most likely is the speaker?
- (A) An archaeologist
(B) A marine biologist
(C) A conservation expert
(D) An athletic trainer
78. What does the speaker advise the listeners to do?
- (A) Take a water bottle
(B) Consult a site map
(C) Apply sunscreen regularly
(D) Write careful notes
79. What does the speaker say she is going to do next?
- (A) Answer some questions
(B) Demonstrate a process
(C) Introduce a colleague
(D) Take the listeners to lunch
-
80. Why will the speaker be traveling?
- (A) To inspect a factory
(B) To repair a product
(C) To perform in a concert
(D) To attend a workshop
81. Why is the speaker concerned?
- (A) A seating arrangement is wrong.
(B) A company credit card was not charged.
(C) Some meal tickets were not sent.
(D) Her taxi driver is unable to find a hotel.
82. What does the speaker ask the listener to do?
- (A) Send an e-mail
(B) Meet at an office
(C) Confirm a schedule
(D) Look up an account number
-

실전 TEST

01

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. When she held her last meeting, Ms. Toba ----- her sales staff to perform even better next quarter.
(A) encourage
(B) is encouraging
(C) encouraged
(D) was encouraged
102. All staff have been informed ----- the proposed partnership with ERI Finance.
(A) for
(B) about
(C) to
(D) at
103. On Friday, Mr. Nakamura will discuss ----- ideas for supporting busy waiters.
(A) his
(B) him
(C) himself
(D) he
104. The Forestry Commission was created to ----- the state's natural resources and wildlife.
(A) allow
(B) manage
(C) succeed
(D) finish
105. By following established guidelines, construction workers will be able to complete their tasks -----.
(A) safety
(B) safe
(C) safeness
(D) safely
106. With her numerous credentials, Dr. Kwan is highly ----- to teach medieval history at Maston University.
(A) arranged
(B) ready
(C) available
(D) qualified
107. ----- at the annual technology conference is mandatory for all engineers at the Treemont Corporation.
(A) Attendance
(B) Attend
(C) Attends
(D) Attended
108. The café ----- features poets, folk singers, and drama groups on its stage.
(A) tightly
(B) occasionally
(C) vaguely
(D) realistically

109. Before the seminar began, attendees were assured ----- all scheduled presenters would appear.
(A) who
(B) around
(C) that
(D) therefore
110. Forever Pet has been a leader in bringing new products, ----- Fun Bone and Chew Right, to the market.
(A) however
(B) furthermore
(C) as if
(D) such as
111. Ms. Turner is in charge of ----- the organization of records in the human services department.
(A) improve
(B) improved
(C) improving
(D) improvement
112. Sheefon Bank clients always receive an e-mail or text ----- following any change to their account password.
(A) issue
(B) alert
(C) claim
(D) member
113. A drop in consumer demand has led to a ----- decrease in the production of large pickup trucks.
(A) remark
(B) remarked
(C) remarking
(D) remarkable
114. After coating the potatoes in flour and spices, chefs should place them ----- into the deep fryer.
(A) rarely
(B) honestly
(C) doubtfully
(D) directly
115. Several banks have released applications that allow ----- customers to pay bills easily by phone.
(A) their
(B) they
(C) them
(D) themselves
116. The personnel department will ----- only those applicants who have five or more years of experience for the position.
(A) participate
(B) consider
(C) grant
(D) make
117. Employees of Belfore Electronics Ltd. are ----- involved in community-assistance programs.
(A) active
(B) actively
(C) activate
(D) activity
118. The executives at Macalter Equipment decided they would not ----- the contract without major changes.
(A) renew
(B) consume
(C) identify
(D) resemble
119. Wet suits are made with a ----- layer of rubber that traps heat and keeps divers warm.
(A) protect
(B) protects
(C) protective
(D) protectively
120. Newcamp Services managers will meet to discuss the proposed ----- of three smaller branches into one large branch.
(A) security
(B) bracket
(C) connector
(D) merger

121. At Yarzen Technology, clients' records are ----- and can only be accessed by a small group of fund managers.
(A) confide
(B) confidential
(C) confidentially
(D) confidentiality
122. The featured panel at the NHJ Medical Conference will discuss recent ----- in online health-care services.
(A) memories
(B) varieties
(C) trends
(D) rehearsals
123. All of Millville's restaurants ----- several times a year by the city health department.
(A) inspect
(B) inspected
(C) are inspecting
(D) are inspected
124. Sweet Sunlight Bakery has steadily built a ----- base of customers with its delicious cookies and cakes.
(A) brief
(B) loyal
(C) strict
(D) careful
125. According to financial analysts, ----- in medical technology companies are expected to increase in value.
(A) invest
(B) investing
(C) invested
(D) investments
126. The city's harbor is ----- to container ships and fishing vessels of all sizes.
(A) accessible
(B) formal
(C) reasonable
(D) likely
127. Maya's Dancewear expanded its advertising markets, and sales have ----- increased.
(A) controlling
(B) consequently
(C) beneath
(D) even though
128. Dobson Ice Cream will not introduce any new flavors ----- the customer survey results are analyzed.
(A) around
(B) until
(C) despite
(D) past
129. The renovated company gym ----- with free weights and exercise machines.
(A) will equip
(B) to equip
(C) has been equipped
(D) is equipping
130. ----- driving their cars, workers who travel to the town center should use the bus lines.
(A) Because of
(B) Instead of
(C) Whenever
(D) Although

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

Local Barbershop Wins State Competition

By Miranda Warren

MALENTA COUNTY (January 12)—Pat and Kenny’s Barbershop, _____ at 3949 Grand Street, has
 131. been named the best barbershop in the state by the Barber and Hairdresser’s Coalition. The criteria for selection include reputation, affordability, professionalism, and accreditations.

_____ .
 132.

Founders and owners Kenneth Webber and Patrick Miller have been best friends since childhood. _____ opened the shop 34 years ago. _____ the shop retains its old-fashioned charm,
 133. the barbers have mastered the latest styles, not just the more traditional ones. People of all ages seeking a haircut or a new style should try Pat and Kenny’s Barbershop.
 134.

131. (A) locate
 (B) located
 (C) locates
 (D) location

132. (A) The results will be announced later this month.
 (B) We are proud to serve our community with excellence.
 (C) Pat and Kenny’s shop excelled in all four categories.
 (D) Please call in advance to schedule an appointment.

133. (A) I
 (B) We
 (C) They
 (D) He

134. (A) While
 (B) Despite
 (C) Even
 (D) Yet

Questions 135-138 refer to the following instructions.

Gasgo Propane Tank Exchange

You have chosen a safe and ----- way to obtain fuel for your stoves, grills, heaters, fireplaces, or
135.

other devices. Simply follow the directions ----- .
136.

When your tank runs out of propane, take it to our store and leave it on one of the clearly marked
green shelves outside the store. ----- . Then, pay the cashier inside the store for a fresh tank of
137.

propane. Next, the cashier or another staff member will accompany you to the outdoor exchange
area. The staff person will give you a full tank to take home and provide help if you have multiple
tanks to carry. Follow the instructions on the tank to connect it to your device.

Be sure to visit us again when you need a ----- .
138.

- 135.** (A) economy
(B) economics
(C) economize
(D) economical

- 137.** (A) Come again very soon.
(B) It is warmer in the store.
(C) Do not take it inside.
(D) The tank is prefilled.

- 136.** (A) below
(B) finally
(C) sometimes
(D) hourly

- 138.** (A) model
(B) version
(C) heater
(D) replacement

Questions 139-142 refer to the following e-mail.

To: Technicarn Enterprises Customers
 From: Technicarn Enterprises Customer Service
 Date: 10 September
 Subject: Serving You

Dear Valued Customer:

We want your ----- with Technicarn Enterprises to be easy and enjoyable. To that end, we are pleased to announce our newly designed Web site, with enhanced customer-friendly features.

Our new Web site provides answers to your questions 24 hours a day, every day of the year.

On our home page, you can get information about system setup, or you can troubleshoot by visiting ----- the Internet Issues or TV and Streaming Issues pages. -----, you can find detailed information concerning account management, access, billing, and payment.

----- . Please explore the new Web site at your earliest convenience:

www.technicarnenterprises.com. As always, thank you for allowing us to serve you.

Best regards,

The Technicarn Enterprises Customer Service Team

139. (A) experience
 (B) experienced
 (C) experiencing
 (D) experiential

140. (A) either
 (B) both
 (C) rather
 (D) each

141. (A) Therefore
 (B) Regardless
 (C) For example
 (D) Moreover

142. (A) We also need to inform you that your payment is five days past due.
 (B) We recommend that you purchase all related accessories in our retail store.
 (C) If you get an error message, disconnect from the Internet and try again.
 (D) If you cannot find what you need online, simply call our support number.

Questions 143-146 refer to the following notice.

Garner City Transport Cares About the Environment

Beginning May 1, the sale and use of paper tickets and transit passes will be ----- on all Garner
143.
City Transport bus and subway lines. This change applies to single-ride tickets ----- to weekly
144.
and monthly passes. Eliminating paper benefits the environment and leads to less litter.

Riders can download the free Garner City Transport app. With the app, they can add money their
accounts, purchase tickets, plan -----, and track arrival and departure times.
145.

Alternatively, passengers can purchase a rechargeable transit card at any station. ----- . Value
146.
can be added to the card via the Garner City Transport Web site at www.garnercitytransport.org.

143. (A) enlarged
(B) discontinued
(C) accessible
(D) refreshed

144. (A) sharing
(B) but
(C) except
(D) as well as

145. (A) routes
(B) responses
(C) software
(D) careers

146. (A) People often use credit cards to
purchase meals during the flight.
(B) Many people like public transportation
because it is inexpensive.
(C) The durable cards are made from
recycled materials.
(D) There was a small price increase last
month.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

Harbis Stationery Store Clearance Sale	
Prices indicated are for in-store purchases only.	
500 Pinstone Street / SHEFFIELD / S12HN	
Seasonal items	
Box of ten preprinted seasonal cards (25% off)	£ 8.99
Box of five customizable seasonal cards or invitations (50% off)	£ 11.99
All school supplies 10% off	
Box of 24 pens	£ 1.79
Desk lamp	£ 19.99
Wireless mouse	£ 17.99
Backpack	£ 29.99
Visit Harbis Stationery at www.harbisstationery.uk	

147. What is indicated about Harbis Stationery Store?

- (A) It provides materials for students.
- (B) It has stores in multiple locations.
- (C) It is celebrating an anniversary.
- (D) It provides free shipping for online orders.

148. What item is discounted by the greatest percentage?

- (A) Box of ten cards
- (B) Box of five invitations
- (C) Wireless mouse
- (D) Desk lamp

Questions 149-150 refer to the following e-mail.

To:	Wenbin Peng <wpeng@chenconstruction.com>
From:	Toshi Auto Group <cs@toshiautogroup.com>
Date:	February 26
Subject:	Your leased vehicle

Dear Mr. Peng:

As you know, Toshi Auto Group handles all the service needs for cars leased by employees of Chen Construction. According to our records, you took possession of your leased car on March 1 of last year. Your car is now due for its required annual service and maintenance check. To book your appointment, please call us at (215) 555-0109 or visit us online at www.toshiautogroup.com/serviceappointments.

Sincerely,

Toshi Auto Group
Customer Service

149. What is the purpose of the e-mail?

- (A) To inquire about leasing a vehicle
- (B) To inform a customer of required car maintenance
- (C) To announce the release of a new car
- (D) To register a used car for an extended warranty

150. What is indicated about Chen Construction?

- (A) It performs the servicing of its company vehicles.
- (B) It has a new project beginning March 1.
- (C) It provides leased cars to some employees.
- (D) It will soon begin a construction project for Toshi Auto Group.

Questions 151-153 refer to the following article.

LONDON (2 February)—On Thursday, Tillford Press announced the launch of its new imprint, Tillford Exalt. This new line will feature books promoting healthy lifestyles, memoirs with uplifting messages, and volumes that provide guidance for special occasions such as birthdays and weddings. Tillford Exalt will also publish calendars and greeting cards that complement the main products.

Already contracted to write memoirs are the award-winning actress Alexia Leoz, London-based conductor and composer Seung-Hyun Bae, and celebrity cook Lain Lai. Ms. Lai's story of her life and career will be the first to be launched. It is set for release in December.

Tillford vice president Frederick Bissett said the company saw a need for books that celebrated accomplishments and life events from multiple perspectives. "We wanted authors from a wide variety of cultural backgrounds, and we think we're off to a great start," he said. He noted that Tillford Exalt's authors were not always famous; the books will be exploring their beginnings, their everyday lives, their first jobs, their marriages and families—as well as their achievements.

Tillford Press is based in Manchester. It has offices in New York, Toronto, and Sydney, but its publications are sold throughout the world.

151. What is the main purpose of the article?

- (A) To promote a new line of cookware
- (B) To advertise an orchestra concert
- (C) To announce a new series of books
- (D) To provide a calendar of local events

152. What is planned for December?

- (A) An awards ceremony
- (B) The publication of a life story
- (C) The release of a new album
- (D) The launch of a celebrity's restaurant

153. What does Frederick Bissett emphasize about Tillford Exalt?

- (A) Its record-breaking sales
- (B) Its roots in Manchester
- (C) Its focus on fiction and poetry
- (D) Its broad range of authors

Questions 154-155 refer to the following text-message chain.



154. What problem does Mr. Skagen mention?

- (A) Some new employees are absent.
- (B) Some boxes are incorrectly labeled.
- (C) A package delivery is delayed.
- (D) An access door is malfunctioning.

155. At 9:02 A.M., what does Mr. Skagen most likely mean when he writes, "Yes, that works"?

- (A) An electrician has arrived at a work site.
- (B) Some equipment is operating smoothly.
- (C) Trainees can help with some shipments.
- (D) Ms. Sadauskas is well suited for her job.

Questions 156-157 refer to the following form.

SERVICE REQUEST FORM	
Complete all fields and deliver to Technology Services (room 412).	
Requester Name:	<u>Elenora Deckow</u>
Requester Office:	<u>Room 718</u>
Requester Phone:	<u>Ext. 5709</u>
Service Location:	<u>Room 500</u>
Service Type (choose one):	
<input type="checkbox"/> Cleaning	<input checked="" type="checkbox"/> Repair
<input type="checkbox"/> Installation/Setup	<input type="checkbox"/> Other
Description of Request	
<u>There is a problem with the television audio. When I played an online video, the image was fine, but I could not hear anything. I checked all the settings, and I was able to hear the same video on other televisions with no problem. I'm supposed to deliver a product demonstration for a client in room 500 next Monday, so I would greatly appreciate it if the issue can be fixed by this Friday.</u>	

156. Why was the form submitted?

- (A) An image is not displaying clearly.
- (B) A projector needs to be set up.
- (C) Audio is not functioning properly.
- (D) A microphone needs to be repaired.

157. What is Ms. Deckow planning to do next week?

- (A) Visit a client site
- (B) Deliver a product
- (C) Create an online video
- (D) Give a presentation

Questions 158-161 refer to the following text-message chain.

Ella Glatt (11:34 A.M.)

Hi. I know this is a busy day, but I wanted to know whether anyone from the finance team could come to the marketing meeting.

Stef Goldberg (11:35 A.M.)

Hi, Ella. I wish I could, but it starts at 2:00. I need to be at a different meeting at 2:30.

Ella Glatt (11:36 A.M.)

Oh, right. I forgot you were going to the executive board meeting.

Daniel Seidal (11:36 A.M.)

I'm also supposed to go to the 2:30 meeting. Is it essential that one of us attend the marketing meeting?

Ella Glatt (11:37 A.M.)

Well, it would be helpful to have someone from the finance department there, at least for 15 minutes or so.

Bill Iverman (11:38 A.M.)

The quarterly reports just came in, and Daniel, Stef, and I need to review them by the end of the day.

Ella Glatt (11:39 A.M.)

You all have plenty to do.

Daniel Seidal (11:41 A.M.)

That's true! But I could come from 2:00 to 2:15. That's all I can commit to.

Ella Glatt (11:43 A.M.)

Sounds great. We just need one of you to clarify a few quick points about the budget for the next advertising campaign.

158. At what time will the executive board meeting begin?
- (A) 2:00 P.M.
 - (B) 2:15 P.M.
 - (C) 2:30 P.M.
 - (D) 3:00 P.M.
159. In what area does Mr. Iverman most likely work?
- (A) Marketing
 - (B) Finance
 - (C) Advertising
 - (D) Executive management
160. Why does Ms. Glatt want a colleague to attend a meeting?
- (A) To summarize a previous meeting
 - (B) To explain a promotional campaign
 - (C) To provide information about a budget
 - (D) To review recently approved documents
161. At 11:43 A.M., what does Ms. Glatt most likely mean when she writes, "Sounds great"?
- (A) She accepts Mr. Seidal's offer.
 - (B) She agrees that Mr. Iverman should attend the meeting at 3:00 P.M.
 - (C) She is pleased with the proposed budget.
 - (D) She is happy that a project has been completed.

Questions 162-165 refer to the following e-mail.

To:	amal.abboud@bunzifoundation.org
From:	maria_mcfarland@myemail.com
Date:	Thursday, August 22
Subject:	Project Coordinator Position
Attachment:	📎 résumé_m.mcfarland.pdf

Dear Mr. Abboud,

My friend Josiah Wilkins told me that you are seeking a project coordinator for your company. I have a degree in business administration and am attaching my résumé as I think I am an excellent fit for your needs. As you will see, I have experience using several cloud-based project-management programs. Furthermore, my organizational skills enable me to coordinate multiple activities simultaneously, and I can convey expectations clearly to team members involved in each phase of a project.

My current role as project coordinator for an international engineering firm, where I have worked for the past five years, has also afforded me ample experience managing teams, schedules, and budgets. While I enjoy the kind of work I do, it has become clear to me that I need motivation from a strong mission. The goal of your company to create sustainable housing projects is something that I strongly support and would be delighted to work on.

Through my work and volunteer activities, I have spent many months abroad in various countries throughout Asia and the Middle East. This seems particularly relevant to mention, as I am comfortable leading geographically and culturally diverse teams.

Thank you for your attention, and I look forward to speaking with you soon.

Kind regards,
Maria McFarland

162. What does Ms. McFarland mention about Mr. Wilkins?
- (A) He informed her of a job opening.
 - (B) He will require a professional reference.
 - (C) He would make a good business partner.
 - (D) He is considering resigning from his position.
163. The word “convey” in paragraph 1, line 5, is closest in meaning to
- (A) transport
 - (B) communicate
 - (C) recommend
 - (D) adapt
164. Why does Ms. McFarland want to leave her current position?
- (A) She wants a higher salary for her efforts.
 - (B) She wants to work with a more experienced team.
 - (C) She wants more opportunities for advancement.
 - (D) She wants a role that inspires her more.
165. Why does Ms. McFarland mention her travels?
- (A) To request a placement in a particular country
 - (B) To discuss how she came to acquire strategic industry contacts
 - (C) To explain how she became aware of certain world issues
 - (D) To emphasize her experience with people of different backgrounds

Questions 166-168 refer to the following Web page.

https://trexdale.com/aboutus

About Our Company

Trexdale Supply specializes in designing, producing, and installing furniture for all types of scientific laboratories. We provide a range of fully assembled cabinets, workstations, benches, and more, all made exclusively at our production facility in Dallas, Texas. Our lab furniture is available in a wide variety of sizes and configurations to match the needs of any research application.

Our business offers products as well as design-consulting services. For start-up labs, we have a team of consulting specialists available to evaluate your facility's specific needs and assist you in arranging your space and choosing the most suitable furniture. Recently, for example, we were chosen by a major producer of biofuels to provide expert help in changing the layout of a research laboratory to maximize available space. As a result of this project, this client has realized substantial savings by reducing energy usage in the lab.

Please visit the "Lab Planning" section of this Web site if you are interested in learning more about building or renovating a laboratory facility. There, you can fill out an interest form to contact one of our consultants about your next project.

166. What does Trexdale Supply make?

- (A) Medical supplies
- (B) Farming equipment
- (C) Cabinets and furniture
- (D) Glass laboratory equipment

167. What did Trexdale Supply do in a recent project?

- (A) It reorganized a client's laboratory.
- (B) It converted its vehicles to use biofuels.
- (C) It expanded staffing at its production facility.
- (D) It helped a client organize a trade show.

168. What method of communicating with Trexdale Supply is mentioned?

- (A) By e-mail
- (B) By phone
- (C) By instant message
- (D) By an online form

Questions 169-171 refer to the following job advertisement.


PRODUCT DEMONSTRATORS NEEDED!

Are you outgoing and enthusiastic? — [1] —. Do you enjoy talking to all types of people? Put your personality and communication skills to work! — [2] —. BBD Staffing is seeking to hire in-store product demonstrators to promote our clients' merchandise to shoppers. — [3] —. As a member of our team, you will demonstrate a wide range of small kitchen appliances and tools in grocery stores and other retail venues.

For some products, you will be required to prepare simple recipes. You will also need to answer shoppers' questions. Thus, it is essential that you can become familiar with clients' products and provide key information to consumers. Because many of the demonstrations require working with food, candidates must have a Professional Food Handler certificate. — [4] —.

To apply, upload a video of no more than one minute in length telling us why you would be a successful product demonstrator at www.bbdstaffing.com/applications.

- 169.** What work experience would best qualify a candidate for the position?
- (A) Cook
 - (B) Cashier
 - (C) Interior designer
 - (D) Event planner
- 170.** According to the advertisement, what should people interested in applying do next?
- (A) Respond to a survey
 - (B) Arrange for an interview
 - (C) Submit a recording
 - (D) Provide references
- 171.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “Many of the world’s best-known brands rely on our product demonstrators to generate positive impressions of their products.”
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 172-175 refer to the following article.

Gorman Unveils Newest Smartphone Model

LONDON (20 April)—Gorman Mobile unveiled its newest smartphone to an eager reception at the annual Technobrit Conference. The Pro Phone 4, which includes 512 GB of storage, a 7-inch screen display, and an optional stylus pen, will hit the shelves on 11 June. Unlike its predecessor—the Pro Phone 3—it features a larger screen, an ultrawide camera lens, and 8K-resolution filming capability.

— [1] —. The £999 starting price is £100 more than that of the previous model. Add-ons, such as the stylus pen, protective case, and wireless headphones, cost an additional £39, £59, and £79, respectively.

Gorman Product Manager Ian Hill doesn't believe the price increase will dissuade customers. — [2] —.

“The Pro Phone 4 is a game changer in terms of its picture quality and sleek design,” said Hill. “Improvements were based on direct customer feedback, which cited the poor camera functionality as the biggest drawback of prior models. Our clients spoke, and we listened and adapted accordingly.” — [3] —.

One similarity that the Pro Phone 4 has with previous models is the charger. Going against the trend of competing wireless companies, Gorman is instead focusing on convenience.

“We want to afford our customers the ability to reuse elements of the other Gorman devices they've already purchased,” said Hill. “Why add to the overload of cables already in circulation?” — [4] —.

172. What is the purpose of the article?
- (A) To promote a technology show
 - (B) To introduce a product
 - (C) To interview smartphone users
 - (D) To announce a recall of a device
173. How much do the Gorman Pro Phone 4 wireless headphones cost?
- (A) £39
 - (B) £59
 - (C) £79
 - (D) £100
174. What does the Pro Phone 4 have in common with prior models?
- (A) The screen size
 - (B) The camera resolution
 - (C) The price
 - (D) The charger
175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “These upgrades do come at a cost.”
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 176-180 refer to the following work order and e-mail.

WORK ORDER: 7549

Requester:	Xi, Gina
Date Entered:	Wednesday, 9 April
Date Due:	Thursday, 10 April
Type:	Technology end-user request
Summary:	Voice-mail security settings
Technician Assigned:	Arnold, Sam
Computer Workstation ID:	HYS31

Description:

Is it possible to remove the new layers of security on my voice mail in the new phone system? I really don't want to use a password, and I certainly don't want to change it every month. I don't need a high degree of security because my work is not confidential. If someone else gained access to my messages, it wouldn't do much harm.

To:	Gina Xi
From:	Sam Arnold
Date:	Thursday, 10 April
Subject:	Tech support request 7549

Hello, Ms. Xi,

This is in reference to your work order 7549 related to the new phone system. I am happy to help you with that. I understand that you do not feel that a high degree of security is needed for your voice-mail settings, but the new system does require you to have a password to retrieve your voice mail. However, company policy allows me to change the settings for employees who do not work with confidential material. I can update the security settings so that you do not have to reset the password on a regular basis.

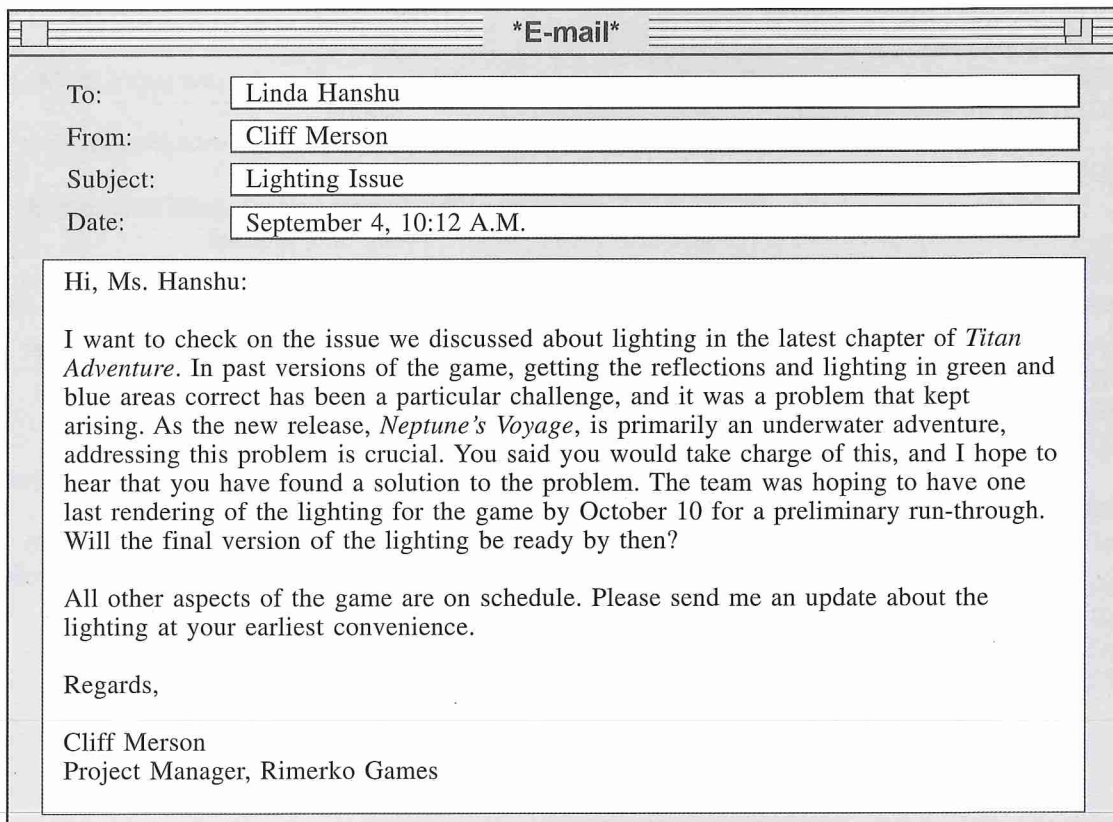
I want to make sure that you understand the risk involved with a lower level of security. Anyone who gains access to your voice-mail account can do more than simply listen to your messages. They would be able to delete messages, change your greeting, or change your password so that you would lose access to your own voice mail (at least until someone here at IT could override the password change). If you still feel comfortable with that level of risk, let me know, and I will change the settings so that your password never expires.

Sam Arnold

Tech Support Associate

176. What does Ms. Xi's request indicate about the company?
- (A) It provides mobile phones to some employees.
 - (B) Its employees value confidentiality.
 - (C) It has recently changed its phone system.
 - (D) It offers technology training to employees.
177. In the e-mail, the word "regular" in paragraph 1, line 6, is closest in meaning to
- (A) periodic
 - (B) orderly
 - (C) customary
 - (D) legitimate
178. Where did Mr. Arnold learn about the details of Ms. Xi's request?
- (A) In a weekly managers' meeting
 - (B) In a work order
 - (C) In a phone call
 - (D) In a personal voice mail
179. How does Mr. Arnold try to satisfy Ms. Xi's request?
- (A) By agreeing to everything Ms. Xi asked for
 - (B) By resetting the password on Ms. Xi's phone
 - (C) By referring the matter to another technician
 - (D) By proposing to fulfill only part of Ms. Xi's request
180. What does Mr. Arnold ask Ms. Xi to do?
- (A) Make the needed changes to her voice-mail system
 - (B) Attend training about the new voice-mail system
 - (C) Confirm that she wants him to change her voice-mail system
 - (D) Provide a clear description of the problem with her voice-mail system

Questions 181-185 refer to the following e-mail and review.



Review of *Titan Adventure: Neptune's Voyage*

By Leo Weber, April 1

This new installment of *Titan Adventure* will surprise and delight both new players and old aficionados long familiar with the series. Though open-world formats have been widespread in recent years, *Neptune's Voyage* brings something new to the format. By stripping down instructional guides, the game gives users the opportunity to discover new areas and devices. In *Neptune's Voyage*, you wake up as Thetis, a dolphin that is tasked with rescuing Neptune from an underwater cave. Users then climb, run, ride, sail, and fly through the world of the game, encountering new towns, ruins, and other creatures along the way. Some of these creatures will be familiar to longtime fans, but there is plenty of novelty as well. This newest version also corrects the green and blue image rendering that was sometimes a problem in earlier installments of *Titan Adventure*.

Neptune's Voyage launches May 5 on Rimerko Clutch and FS5. It is available in English, Korean, Japanese, French, and Spanish.

181. In the e-mail, what is suggested about Mr. Merson?
- (A) He coordinates a game development team.
 - (B) He is convinced that *Titan Adventure* is overpriced.
 - (C) He is a new employee at Rimerko Games.
 - (D) He will leave on a business trip on October 10.
182. In the review, what is indicated about *Neptune's Voyage* ?
- (A) It is a major competitor of *Titan Adventure*.
 - (B) It features an open-world format.
 - (C) It is the first video game in a series.
 - (D) It is Rimerko's most challenging game.
183. What can be concluded about Ms. Hanshu?
- (A) She wrote the script for *Neptune's Voyage*.
 - (B) She successfully addressed Mr. Merson's concern.
 - (C) She won an award for game design.
 - (D) She is a project manager.
184. What does Mr. Weber find exciting about *Neptune's Voyage* ?
- (A) It has players act in the role of Neptune.
 - (B) It uses lighting to show players where to navigate.
 - (C) It introduces a completely new set of characters.
 - (D) It lets players explore new features without guidance.
185. When will *Neptune's Voyage* be available?
- (A) On September 4
 - (B) On October 10
 - (C) On April 1
 - (D) On May 5

Questions 186-190 refer to the following schedule, e-mail, and job advertisement.

Wonder Ridge Radio Broadcast Schedule, Monday–Friday			
6 A.M.–Noon	Noon–4 P.M.	4 P.M.–7 P.M.	7 P.M.–10 P.M.
COFFEE BREAK Local news and interviews with community members	AFTERNOON JAZZ Music from traditional jazz to jazz fusion	FOLK FRENZY Folk music from around the world	JOSIE’S JOINT Modern sounds selected by our station’s own music director
Host: Felice Finney	Host: Malachi Mzee	Host: Penny Ariza	Host: Josie Jones

E-mail	
To:	<input type="text" value="feedback@wonderidgeradio.org"/>
From:	<input type="text" value="pfabre@sendmail.net"/>
Subject:	<input type="text" value="My new radio station!"/>
Date:	<input type="text" value="October 22"/>
<p>To the folks at Wonder Ridge Radio:</p> <p>As I was driving last week, I got tired of listening to sports talk and turned the dial. Suddenly, my car was filled with a song that I hadn’t heard in many years. It was traditional music from France, where my grandmother was born. She used to play that song when I was a child. I never expected to hear it on the radio here in Wonder Ridge. Thanks for this experience and for all your great programs.</p> <p>Your new fan,</p> <p>Pierre Fabre</p>	

Wonder Ridge Radio Job Opening: Programming Assistant

Posted November 2

Job Description

The programming assistant reports to the director of programming and supports the radio station by performing a variety of research and communication functions. This role is an entry-level, part-time position.

Responsibilities

- Conducting background research on interviewees
- Keeping up-to-date on news and news makers in order to suggest potential topics and guests for on-air interviews
- Updating the station's Web site and program host biography pages
- Using scheduling software to update the broadcast schedule
- Communicating with listeners, especially via e-mail and social media

To apply, e-mail a résumé and cover letter to hireing@wonderridgeradio.org.

- 186.** According to the schedule, who is Ms. Jones?
- (A) The advertising manager at a radio station
 (B) The host of a community news program
 (C) The music director at Wonder Ridge Radio
 (D) The host of a sports radio program
- 187.** What is the purpose of the e-mail?
- (A) To express praise for the radio station
 (B) To ask about job opportunities
 (C) To request more sports talk show programming
 (D) To inquire about the name of a song
- 188.** When did Mr. Fabre most likely first listen to Wonder Ridge Radio?
- (A) Between 6 A.M. and noon
 (B) Between noon and 4 P.M.
 (C) Between 4 P.M. and 7 P.M.
 (D) Between 7 P.M. and 10 P.M.
- 189.** What does the job advertisement suggest applicants must have?
- (A) A willingness to travel
 (B) Familiarity with computers
 (C) A degree in communications
 (D) Extensive experience in the radio industry
- 190.** What radio program will probably receive the most support from the programming assistant?
- (A) *Coffee Break*
 (B) *Afternoon Jazz*
 (C) *Folk Frenzy*
 (D) *Josie's Joint*

Questions 191-195 refer to the following instructions, e-mail, and sign.

Instructions for Requesting Records

Thank you for your interest in official records and documents maintained by the City of Abilene. To file a request for public information, please follow these steps.

1. Create an account in the Records Center Web portal. Currently, all requests must be made through the portal.
2. Use the drop-down menu to locate the department from which you are seeking information and submit your request. You will receive a confirmation e-mail with a reference number.
3. The department staff will locate the requested records and contact you when they are available. You can have the records delivered to you, or you can pick them up in person. If you prefer to pick them up in person, you must make an appointment with the department staff.
4. If there are any fees associated with your request, you will receive an itemized statement detailing the services provided and the charges for those specific services.

E-Mail Message

To: Joo-Hee Park <jhpark@coa.net>
From: Keith Brandenburg <kbrandenberg@mailcurrent.com>
Date: May 3
Subject: RE: Reference number W2486

Dear Ms. Park,

Thank you for confirming that my documents are available. I would like to pick them up in person as soon as possible. Do you have any appointments available this week?

I have a question about the fee. Apparently, I am being charged \$300 for my documents. I do not understand why the fee is so high, and there was no explanation included in your e-mail. I have requested records several times in the past in my role with RJ Environmental Engineering and have never paid such a high fee. In this case, I am only requesting two maps of the city's underground pipelines, which will inform our firm's current work advising the city on wastewater management.

Please clarify the fee for me, and let me know if I can pick up my documents this week. Thank you.

Best regards,

Keith Brandenburg

City of Abilene Administrative Building

Visitors must sign in prior to entering this facility.
Please enter your name and the room you will visit
in the logbook.

- First-Floor Directory:
- IT Services – Room 100
- Parks and Recreation – Room 101
- Transportation – Room 102
- Wastewater – Room 103

191. What do the instructions indicate about records requests?
- (A) They can be made only on certain days.
 - (B) They can be made only online.
 - (C) They can be filed only by authorized personnel.
 - (D) They can be filed only after a fee is paid.
192. According to the e-mail, how does Mr. Brandenburg plan to use some public information?
- (A) To add information to a Web portal
 - (B) To help his company advise the city
 - (C) To identify an accounting error
 - (D) To learn how an agency is structured
193. What does the sign indicate visitors must do before entering a building?
- (A) Go through a security screening
 - (B) Get a parking permit
 - (C) Present some identification
 - (D) Sign a logbook

194. What was Mr. Brandenburg expecting to receive?
- (A) An itemized statement of fees
 - (B) A letter from his company
 - (C) A phone call from a city official
 - (D) A password for the Web portal
195. What room will Mr. Brandenburg most likely visit?
- (A) Room 100
 - (B) Room 101
 - (C) Room 102
 - (D) Room 103

실전 TEST

02

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

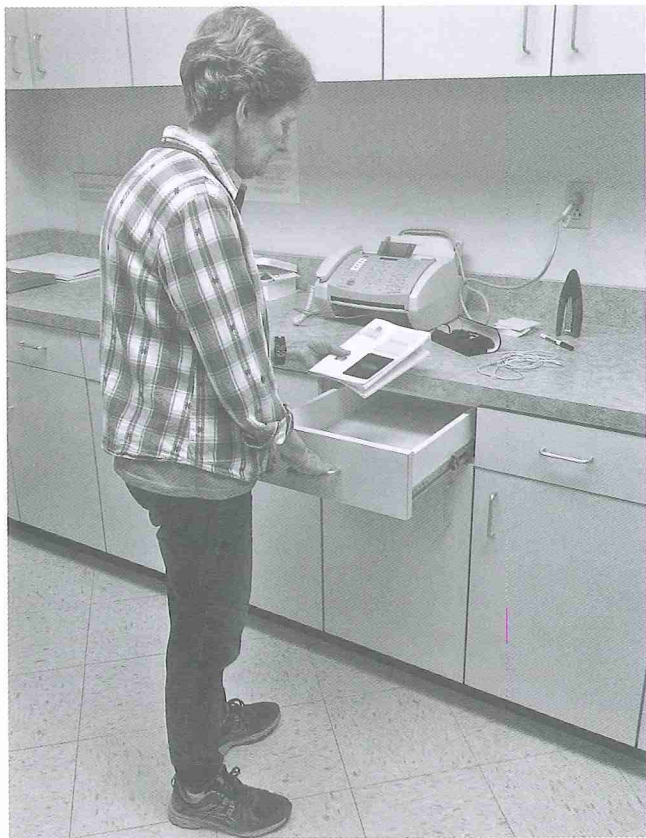
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



GO ON TO THE NEXT PAGE 

3.



4.



5.



6.



GO ON TO THE NEXT PAGE

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
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23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Why is the man calling?
 (A) To rent a facility
 (B) To hire a photographer
 (C) To request a price list
 (D) To schedule a repair
33. What problem does the woman mention?
 (A) Her employee does not have transportation.
 (B) Her service does not cover sports events.
 (C) The weather will be bad on Tuesday.
 (D) The time the man requested is too late.
34. What does the woman say she will do?
 (A) Issue a refund
 (B) Cancel an order
 (C) Talk to an employee
 (D) E-mail her manager
-
35. Where most likely are the speakers?
 (A) In a restaurant
 (B) In a school
 (C) In a warehouse
 (D) In a library
36. Why do the speakers mention Maria Jeong?
 (A) She placed a very large order.
 (B) She wants to replace a product.
 (C) She is unable to work today.
 (D) She may be able to help with a task.
37. What will the man probably do next?
 (A) Pack an order
 (B) Call a colleague
 (C) Process a refund
 (D) Write to a customer
-
38. What do the speakers need to choose?
 (A) An introductory activity for a retreat
 (B) A residential site for a retreat
 (C) Decorations for a party
 (D) A location for a dinner
39. What do the speakers like about McNally's?
 (A) It is nearby.
 (B) It is open late.
 (C) It is highly recommended.
 (D) It has been remodeled.
40. What does the woman offer to do?
 (A) See what the retreat attendees prefer
 (B) Find an alternative site
 (C) Discuss pricing options
 (D) Contact a hotel
-
41. What does the speakers' company produce?
 (A) Computers
 (B) Software
 (C) Web sites
 (D) Medical equipment
42. What does the man say has been helpful?
 (A) Focus group data
 (B) An engineering consultant
 (C) A search engine
 (D) Customer feedback
43. What is the next step in the project that the speakers are discussing?
 (A) Giving a presentation to the client
 (B) Sending a product to another group in the company
 (C) Creating a schedule for the next phase of development
 (D) Determining the price of a product
-

44. What is the purpose of the phone call?
(A) To help a customer choose a product
(B) To check on a customer's satisfaction
(C) To inform a customer of a price estimate
(D) To advertise a special offer
45. What does the man say about replacing kitchen cabinets?
(A) He guarantees his company will do a good job.
(B) His company is too busy to do the work.
(C) His company does not do that type of work.
(D) He thinks it will be an expensive job.
46. What will the man most likely do next?
(A) Send workers to the woman's house
(B) Find a telephone number for the woman
(C) Check kitchen cabinet prices
(D) Discuss a new product with some workers
-
47. Where is the conversation taking place?
(A) At a travel agency
(B) At a pharmacy
(C) At a mobile phone store
(D) At a hotel
48. What does the woman say she will do at lunch today?
(A) Go to the airport
(B) Print out a ticket
(C) Register for a giveaway
(D) Call a doctor
49. What does the man offer to do?
(A) Arrange a delivery
(B) Postpone an appointment
(C) Check a discount rate
(D) Download an application
-
50. Where does the woman work?
(A) At a baseball stadium
(B) At a fitness center
(C) At a shipping warehouse
(D) At a school
51. What is the woman concerned about?
(A) A store's closing time
(B) Overall costs
(C) When an order will be received
(D) The color of some uniforms
52. What will the man do next?
(A) Look up some prices
(B) Package an order
(C) Call a manager
(D) Check the store's inventory
-
53. What problem does the woman mention?
(A) There is no time to create centerpieces.
(B) The shop never received the man's order.
(C) A supplier cannot fulfill an order.
(D) The wrong date is on the order form.
54. What does the man say about his company's logo?
(A) It was designed many years ago.
(B) It contains the color pink.
(C) It won an award.
(D) It features a drawing of flowers.
55. What does the man mean when he says, "I suppose no one will really be disappointed"?
(A) He will postpone the luncheon.
(B) He will accept the woman's offer.
(C) He will find a replacement award.
(D) He will modify the company's logo.
-

56. What kind of company do the speakers most likely work for?

- (A) Manufacturing
- (B) Financial
- (C) Publishing
- (D) Educational

57. What problem are the speakers discussing?

- (A) A pause while more funding is obtained
- (B) A delay in making a delivery
- (C) A need for the company to relocate
- (D) The loss of some experienced staff

58. What does the man request?

- (A) A report from the client
- (B) A faster pace of work
- (C) Additional employees
- (D) Daily updates from the team

59. What does the woman say about Central Airport?

- (A) The airport operates two shuttles.
- (B) There are not enough people working there.
- (C) It is not far from the Legend Hotel.
- (D) It is more modern than the local airport.

60. Why does the man say, "That's good news"?

- (A) He will be able to take a shuttle to the hotel.
- (B) His flight was rescheduled.
- (C) Central Airport will reopen soon.
- (D) He will be able to change his hotel reservation.

61. What will the woman do for the man?

- (A) Give him the shuttle company's phone number
- (B) Find information about Central Airport
- (C) Give him a discount on his reservation
- (D) Make sure that his room has been prepared

Cost per Tile	
Glass Tile \$12.00	Marble Tile \$6.50
Ceramic Tile \$4.99	Porcelain Tile \$2.50

62. What did the man do yesterday?

- (A) He visited a property.
- (B) He contacted a supplier.
- (C) He sent a plan.
- (D) He took some measurements.

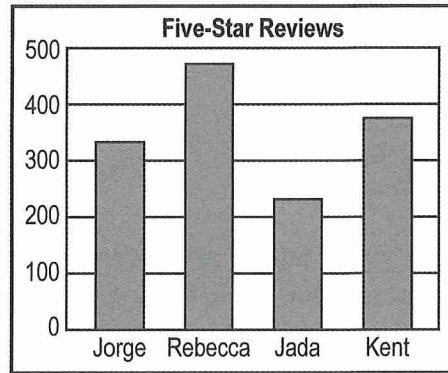
63. What does the woman say she likes?

- (A) The cost the man has estimated
- (B) The open-space design
- (C) The colors the man has selected
- (D) The remodeling timeline

64. Look at the graphic. How much will the woman pay for each tile?

- (A) \$12.00
- (B) \$6.50
- (C) \$4.99
- (D) \$2.50

Room Types	Price
Executive suite	€ 120
Deluxe double	€ 115
Standard king	€ 99
Single basic	€ 89



65. Why is the man calling?
- (A) To request a room change
 - (B) To make a group reservation
 - (C) To order room service
 - (D) To complain about noise
66. Look at the graphic. Which room type does the woman mention?
- (A) Executive suite
 - (B) Deluxe double
 - (C) Standard king
 - (D) Single basic
67. Who is Pablo Gonzales?
- (A) An accountant
 - (B) A client
 - (C) A bus driver
 - (D) An event planner
-
68. What is the conversation mainly about?
- (A) A sales strategy
 - (B) An improvement in customer service
 - (C) A new manager
 - (D) An award
69. Who does the woman say she will send a reminder to?
- (A) The management team
 - (B) The customer service representatives
 - (C) A magazine editor
 - (D) A repair technician
70. Look at the graphic. Which representative is the man most likely talking about?
- (A) Jorge
 - (B) Rebecca
 - (C) Jada
 - (D) Kent
-

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What is being advertised?
(A) A trip to Mexico
(B) A city tour
(C) A farm visit
(D) A botanical garden
72. What event is happening this weekend?
(A) A competition will be held.
(B) Special plants will be on display.
(C) Crops will be planted.
(D) A special sale will take place.
73. What does the speaker say about a café building?
(A) It will soon be repainted.
(B) It was once a greenhouse.
(C) It is located near public transportation.
(D) It is closed this spring.
-
74. Who most likely is the speaker?
(A) A salesperson
(B) A manager
(C) A safety inspector
(D) A software developer
75. What is the main topic of the talk?
(A) A delivery route
(B) A corporate merger
(C) Performance reviews
(D) Hiring procedures
76. What does the speaker ask the listeners to do?
(A) Pass along some information to workers
(B) Sign up for a training course
(C) Get some information from customers
(D) Talk with employees about their goals for the year
-
77. Who is the speaker most likely calling?
(A) A real estate firm
(B) A moving company
(C) A travel agency
(D) A furniture store
78. Why does the speaker say, "my apartment is on a very high floor"?
(A) To correct a misunderstanding
(B) To negotiate a price
(C) To ask about a property's value
(D) To warn about a situation
79. What will the speaker do next week?
(A) Host an event
(B) Make a payment
(C) Travel abroad
(D) Begin a new job
-
80. Why might the listeners be disappointed?
(A) A performance has been canceled.
(B) A performer will not be appearing.
(C) A new production will be delayed.
(D) A production is not new.
81. What does the speaker indicate about Rita Marks?
(A) She has flown in from Toronto.
(B) She taught the speaker.
(C) She has experience with a role.
(D) She is a good friend of the speaker's.
82. What does the speaker imply when he says, "I saw the reviews from Toronto"?
(A) He attended the opera in Toronto.
(B) An audience disliked Lisa Gornicka.
(C) Critics disagree about Rita Marks's performance.
(D) Rita Marks has been praised for her singing.
-

83. Where does the speaker most likely work?
(A) At an automobile company
(B) At a data analysis company
(C) At a toy manufacturer
(D) At a department store
84. What does the speaker mean when she says, "It's been a mixed bag"?
(A) The product she is discussing cannot be returned for a refund.
(B) Customers often purchase more than one of the product.
(C) A competitor has developed a similar product.
(D) A product has had both positive and negative reviews.
85. What does the speaker ask the listeners to do?
(A) Try using the product she is discussing
(B) Improve one part of the product
(C) Get more information from customers
(D) Collaborate with the marketing team
-
86. Where is the announcement most likely being made?
(A) At a supermarket
(B) At a community center
(C) At a restaurant
(D) At a shopping mall
87. What is the main topic of the announcement?
(A) A discount offer
(B) A new product
(C) A giveaway
(D) A volunteer opportunity
88. What does the speaker say about some Shopsmart products?
(A) They are not available at all Shopsmart locations.
(B) They are acquired from overseas distributors.
(C) They are currently on sale.
(D) They are the only products that qualify for an event.
-
89. What work was the speaker hired to do?
(A) Deliver firewood
(B) Repair a roof
(C) Install flooring
(D) Complete a landscaping job
90. What does the speaker say about the distributor?
(A) It lowered a price.
(B) It is no longer in business.
(C) It expects a delay.
(D) It has not responded to his request.
91. Why did the speaker wait to place an order?
(A) He is not sure what quantity is needed.
(B) He wants a customer to reconsider a decision.
(C) He forgot what the customer requested.
(D) He learned that a product is no longer available.
-
92. Who most likely is the speaker?
(A) A teacher in a classroom
(B) A worker at an environmental center
(C) A salesperson in a sporting goods store
(D) A guide in a natural history museum
93. What is the purpose of the project?
(A) To recruit volunteers
(B) To release bluebirds into the wild
(C) To provide shelter for bluebirds
(D) To educate people about bluebirds
94. What is marked on some maps?
(A) Locations where work can be done
(B) Flight patterns of bluebirds
(C) The location of nearby attractions
(D) Directions to the environmental center
-

Pattern	Wholesale Orders (Number of complete sets)
Everyday	7,000
Dawn	5,000
Café	2,000
Holiday	6,200
New Year	6,000
Harvest Festival	200

95. What product does the speaker's company sell?

- (A) Bath towels
- (B) Dishware
- (C) Tablecloths
- (D) Drinking glasses

96. Why will the CEO be pleased?

- (A) The company bought a new warehouse.
- (B) Customer reviews have been positive.
- (C) Shipping costs have gone down.
- (D) An investment was successful.

97. Look at the graphic. What number of orders does the speaker say the Harvest Festival pattern must reach?

- (A) 5,000
- (B) 2,000
- (C) 6,000
- (D) 200

Package Name	Number of Games Included
Holiday package	6
Sunday package	16
Friday night package	19
Discount package	36

98. Who most likely is the speaker?

- (A) A baseball player
- (B) A travel agent
- (C) A new job applicant
- (D) A customer service trainer

99. Why are ticket sales expected to be good?

- (A) The prices have been reduced.
- (B) The team's previous season was successful.
- (C) There is a new advertising campaign.
- (D) The team has many new players.

100. Look at the graphic. How many games are included in the new ticket package that the speaker describes?

- (A) 6
- (B) 16
- (C) 19
- (D) 36

This is the end of the Listening test.

실전 TEST

02

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Last week, three staff members ----- at the local library's book sale.
(A) volunteer
(B) voluntary
(C) volunteered
(D) volunteering
102. In April, prices are expected to drop ----- 20 percent.
(A) with
(B) on
(C) since
(D) by
103. The project management software allows staff to handle many tasks by -----.
(A) themselves
(B) them
(C) they
(D) theirs
104. Local manufacturers have ----- shipping times by hiring external shipping companies.
(A) attempted
(B) reduced
(C) weakened
(D) finished
105. Gramwell Corporation may charge an ----- fee for last month's work.
(A) add
(B) adding
(C) additionally
(D) additional
106. Ms. Kang prefers to complete ----- current project before transferring to the finance department.
(A) herself
(B) she
(C) her
(D) hers
107. There are ----- criteria that must be met for a password to be changed successfully.
(A) specific
(B) to specify
(C) specify
(D) specifies
108. To assist the costume designers in preparing for the film, fabric samples can be sent to the ----- designer.
(A) leader
(B) leads
(C) led
(D) lead

109. The product presentation has been fully rehearsed, so it can be ----- any day next week.
- (A) film
 - (B) filmed
 - (C) films
 - (D) to film
110. The new logo is part of a comprehensive effort to ----- the brand's identity and appeal to younger consumers.
- (A) remind
 - (B) refer
 - (C) refresh
 - (D) repeat
111. The latest sport utility vehicle from Bondon Automotive can carry eight people ----- .
- (A) comfortable
 - (B) comfort
 - (C) comfortably
 - (D) comforting
112. ----- deciding to replace the food-service provider, the management team conducted a survey of all employees.
- (A) Before
 - (B) Unless
 - (C) Whether
 - (D) Except
113. Although Mr. Cho was ----- about transferring to the Houston office, he is now working there confidently and productively.
- (A) hesitate
 - (B) hesitant
 - (C) hesitation
 - (D) hesitated
114. The personnel office should be contacted about unpaid leave ----- supervisors cannot approve it.
- (A) as
 - (B) either
 - (C) like
 - (D) instead
115. Yesterday the board voted to ----- with discussions about acquiring Atlasburg Financial.
- (A) proceed
 - (B) proceeded
 - (C) proceeding
 - (D) proceeds
116. Robles Corporation encourages employees to work toward a ----- goal, rather than pursuing individual interests.
- (A) common
 - (B) regular
 - (C) usual
 - (D) plain
117. The ----- in the brochure are an accurate representation of what guests staying at the resort can expect to find.
- (A) image
 - (B) images
 - (C) imaged
 - (D) imaging
118. Current employees interested in the new managerial position should ----- about the internal hiring process.
- (A) provide
 - (B) inquire
 - (C) evaluate
 - (D) control
119. Colleagues in the accounting department consider the matter closed and ----- cannot provide more input.
- (A) large
 - (B) consequently
 - (C) very
 - (D) anyone
120. The CEO hopes that the consultant's advice will ultimately ----- higher profits for the company.
- (A) yield
 - (B) submit
 - (C) invent
 - (D) resolve

121. A team of experts is reviewing the contract from a financial ----- so please do not share it with the client yet.
(A) perspective
(B) belief
(C) movement
(D) proportion
122. To prevent noise that is distracting to performers, the lobby gift shop is ----- open during performances.
(A) almost
(B) even
(C) never
(D) soon
123. Zuper Brite lightbulbs ----- reduce energy consumption when compared with standard incandescent lightbulbs.
(A) great
(B) greater
(C) greatest
(D) greatly
124. The airport's proposed ----- project will include two remodeled terminals and an updated transportation system.
(A) encouragement
(B) modernization
(C) assistant
(D) importance
125. Market Research is the ----- of the company concerned with better understanding our clients' needs.
(A) divisional
(B) divisible
(C) division
(D) divide
126. Mr. Tanaka was so pleased by the quarterly performance report ----- he canceled the weekly updates.
(A) in case
(B) which
(C) that
(D) seldom
127. Quincycorn's price increase is justifiable ----- there is an improvement in the quality of the Internet service we receive.
(A) whereas
(B) likewise
(C) because of
(D) only if
128. The chart attached to this e-mail presents a ----- of Vivasycorn's latest smartphone with a model from Eustace Tech.
(A) comparison
(B) pronouncement
(C) guideline
(D) publicity
129. It is the catering director's ----- to inform the chef of the intended menu well in advance of the event.
(A) obliged
(B) obligated
(C) obligatory
(D) obligation
130. Given her experience in health care, Ms. Chung is ----- well suited to manage the company's wellness program.
(A) formerly
(B) expectantly
(C) particularly
(D) avoidably

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following product description.

Sanberg Industries: Big Angle Television Wall Mount

The Big Angle Television Wall Mount is perfect for mounting televisions from 40 inches to 75 inches in size as measured diagonally across the screen. The mount connects easily to your wall, _____ freeing your tabletops and saving space. The _____ mount comes with a 25-inch arm that _____ bends in multiple directions so you can enjoy watching television from anywhere in the room. Plus, it has vertical and horizontal tilt capabilities, so your television can be placed _____ in the position you like. _____.

131. (A) due to
(B) so that
(C) although
(D) thereby
132. (A) mysterious
(B) flexible
(C) skillful
(D) limited
133. (A) exact
(B) exacting
(C) exactly
(D) exacted
134. (A) Like all products by Sanberg Industries, it also comes with a five-year guarantee.
(B) Your inquiry about your Sanberg product will be addressed within two business days.
(C) We are grateful that you have worked for Sanberg Industries for so many years.
(D) High-definition televisions offer an improved viewing experience.

Questions 135-138 refer to the following e-mail.

To: minjunlee@alto.com

From: contest@asianaturemag.org

Date: 7 September

Subject: Tenth annual contest

Asia Nature magazine wants to thank you for your ----- . Your participation in our tenth annual amateur photography contest is appreciated. Each photograph we receive is judged by our panel of experts. ----- . Their works have been displayed in galleries around the world.
136.

Asia Nature magazine depends on people like you who care about the environment and ----- nature's beauty. We ask that you visit our Web site and make a contribution today.
137.

Without ----- readers like you, we would not be able to continue our work.
138.

- 135.** (A) subscription
(B) letter
(C) submission
(D) article

- 137.** (A) value
(B) values
(C) valuable
(D) valued

- 136.** (A) Photographing nature is a difficult skill to learn.
(B) Every reader of our magazine knows that wildlife is precious.
(C) *Asia Nature* magazine has been published for fourteen years.
(D) These professionals are among the best in their field.

- 138.** (A) crowded
(B) accidental
(C) generous
(D) light

Questions 139-142 refer to the following article.

New Italian Food Shop Opening Soon

CALGARY (28 March)—This Saturday marks the grand opening of Calgary's latest Italian specialty food shop. Salerno's Italian Food will sell its own brand of fresh pastas and sauces

139. imported goods. The shop is located on the corner of Macall Avenue and Arnhem Street.

140. This small part of Calgary is becoming a very popular place to go for gourmet food. Leo

Sarri, the store's owner, was 141. the chef at Milano's. He is looking forward to Saturday and

says he is thrilled to be entering the 142. world for the first time.

139. (A) even though
(B) in order to
(C) in spite of
(D) as well as

140. (A) The weather on Saturday is expected to be beautiful.
(B) This area is already home to several bakeries, bistros, and coffee shops.
(C) Fresh pastas and sauces are superior to mass-produced ones.
(D) We will soon learn what consumers think of the products that Salerno's offers.

141. (A) efficiently
(B) later
(C) previously
(D) especially

142. (A) retail
(B) education
(C) shipping
(D) travel

Questions 143-146 refer to the following advertisement.

Experienced Machinist Wanted

Caliphar Tech Industries is seeking experienced machinists ^{143.} problems, set up and operate machinery, and troubleshoot machines in our main production plant. ^{144.} Examples of the equipment we make include pumps and fans for various industries.

Caliphar Tech Industries features a fast-paced work environment with tight deadlines. We need team players who can work together ^{145.} pressure. We offer ^{146.} salaries and excellent benefits. Contact humanresources@caliphartechindustries.com.

- 143. (A) analyze
- (B) analyzer
- (C) analyzing
- (D) to analyze

- 145. (A) along
- (B) under
- (C) beyond
- (D) for

- 144. (A) Send specifications for your project to our production director.
- (B) Our factory manufactures components used in industrial equipment.
- (C) We hope you enjoy the tour of our innovative manufacturing plant.
- (D) Congratulations on being hired by Caliphar Tech Industries.

- 146. (A) compete
- (B) competition
- (C) competitive
- (D) competed

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following advertisement.

**Uncle Pete's Marionette Theater Presents
Moose Lake
March 27–May 7**

Ever since the founding of Uncle Pete's Marionette Theater, our adaptation of the well-known ballet *Moose Lake* has been one of our most beloved shows. Our 100 handcrafted marionettes will take you on a thrilling adventure into the world of *Moose Lake*.

As our skilled puppeteers pull the strings and make the puppets move, you will cheer for Maria and the Moose Prince. You may be unhappy with the Lizard King and his minions. You will be enthralled by the Drifting Dragonflies!

Uncle Pete's version of *Moose Lake* has been delighting viewers of all ages for more than 30 years. Shows sell out every year, so get your tickets today.

Tickets are available at the box office, 521 Perry Avenue, Fenton.

147. What is being advertised?

- (A) A lake cruise
- (B) A puppet show
- (C) A string quartet
- (D) An adventure park

148. What is Uncle Pete's version of *Moose Lake* based on?

- (A) A classic children's book
- (B) A popular film
- (C) A video game
- (D) A dance performance

Questions 149-150 refer to the following coupon.



Clean House Janitorial Services
Copper County's trustworthy and efficient cleaning solution since 1972

NEW CUSTOMER PROMOTION
*Copper County residents ONLY

Save 15%
on your first year of home cleanings!
*Carpet-cleaning service NOT included

Call 916-555-0137 today for details and to schedule your first service.

Offer valid through December 31

149. What is indicated about Clean House Janitorial Services?

- (A) It was founded in 1972.
- (B) It specializes in office cleaning.
- (C) It offers a discount on carpet cleaning.
- (D) It prefers online communication.

150. Who in Copper County may use the coupon?

- (A) Any large retail store
- (B) New customers
- (C) Returning customers
- (D) Any resident

Questions 151-152 refer to the following letter.

Pierre Gitane
26 Bent Tree Lane
Charlotte, NC 28804
April 15

Dear Mr. Gitane,

This letter is to inform you that you are due for your semiannual dental care visit. Go to our Web site and fill out a form to request an appointment. Or if you prefer, call us at (704) 555-0138 to reach one of our receptionists.

We are happy to announce that we now offer teeth whitening and invisible braces to improve your smile. Please let us know if you are interested in one or both of these services.

We look forward to hearing from you soon.

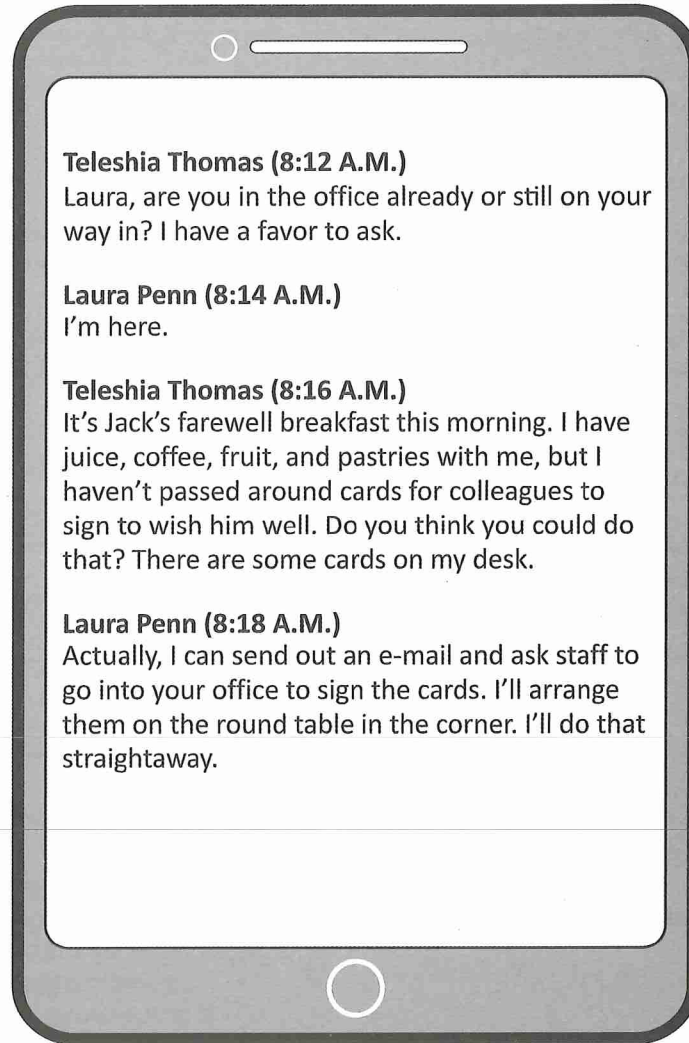
All best,

Sarah Hamadi

Sarah Hamadi
Office manager, Red Street Dental Care

151. Why did Mr. Gitane receive the letter?
- (A) He just got a new dentist.
 - (B) It is time for a routine checkup.
 - (C) Red Street Dental Care is requesting his feedback.
 - (D) He was dissatisfied with his last visit.
152. What does the letter state about the teeth-whitening service?
- (A) It costs about the same as invisible braces.
 - (B) It was not available at Red Street Dental Care until recently.
 - (C) It takes up to six months to obtain the desired results.
 - (D) It is not covered by dental insurance plans.

Questions 153-154 refer to the following text-message chain.



153. At 8:14 A.M., what does Ms. Penn most likely mean when she writes, "I'm here"?
- (A) She is paying attention.
 - (B) She is in the same room as Ms. Thomas.
 - (C) She is waiting for Ms. Thomas to arrive.
 - (D) She is already at the office.
154. What will Ms. Penn most likely do next?
- (A) Give a presentation
 - (B) Postpone a meeting
 - (C) Put cards on a table
 - (D) Arrange seats in a staff room

Questions 155-157 refer to the following menu.

History

Welcome to the historic H. G. Walsh Building and North Riverview Restaurant! Constructed by H. G. Walsh in 1897, the building served as Astoria's post office until 1942. It has subsequently been a general store, a boutique, and a family-run restaurant serving up fresh seafood. Over the past century, the building's second floor has been used for private parties, such as birthdays and weddings.

Facing a potential demolition in the late 1970s, the building was purchased by its current owners, Henry and Juana Thomason, in 1981. Subsequent investment and extensive renovation helped save the H. G. Walsh Building, and in 1996 it gained status on the National Register of Historic Places. With its stunning views of the Columbia River and an extensive seasonal menu, the H. G. Walsh Building has become a prime destination for visitors to Oregon's Pacific coast.

Fall Menu

Seafood chowder | Cup: \$5, Bowl: \$8

Cream-based with clams, shrimp, and mussels

Fish and chips | Cod: \$12, Halibut: \$15

Three pieces breaded in a buttermilk batter

Grilled salmon | \$20

Served with lemon-garlic sauce and a side salad

Bok choy | \$12

Pan-seared in a garlic-ginger oyster sauce and served over rice noodles

Chef's salad | \$11

Mixed greens tossed with toasted almonds, blue cheese dressing, and avocado

155. The word "served" in paragraph 1, line 2, is closest in meaning to
- (A) supplied
 - (B) delivered
 - (C) presented
 - (D) functioned
156. What is suggested about the H. G. Walsh Building?
- (A) It is a one-floor building.
 - (B) It is located on the waterfront.
 - (C) It is located next to a post office.
 - (D) It has remained largely unchanged.
157. What can be purchased for less than \$10?
- (A) Seafood chowder
 - (B) Fish and chips
 - (C) Bok choy
 - (D) Chefs salad

Questions 158-160 refer to the following company newsletter article.

Headquarters Teams Help Out in Stores

Hannen has operated one of the largest chains of department stores in the Southwest since 1962. The In-Store Project, launched on February 7, is a new initiative from the Hannen Department Store corporate operations team. Following recommendations from employees at various levels, the initiative was developed to allow company headquarters to better understand the day-to-day operations at the individual store level.

The In-Store Project places employees from the corporate headquarters in stores, where they are paired with store employees to work typical shifts. This allows both types of Hannen employees to ask questions and learn about one another's work. So far, the initiative has led to a greater understanding among store employees of the decisions made at the corporate level and a greater understanding among headquarters employees on how corporate plans are implemented.

Hannen plans to complete store visits within the next two months and conduct repeat visits annually.

158. Why did the company start the project?
- (A) It is a current trend among large companies.
 - (B) The parent company required it.
 - (C) It was suggested by some employees.
 - (D) Some customers requested it.
159. What does the project involve?
- (A) Store employees visiting other department store chains
 - (B) Interns being hired to receive on-the-job training
 - (C) Corporate employees temporarily working in stores
 - (D) Teams of employees working to redesign stores
160. What does the article indicate about the future of the project?
- (A) The company plans to do it again each year.
 - (B) The company plans to expand it to other stores it owns.
 - (C) It is being discontinued because it has been unsuccessful.
 - (D) It will not be completed because it is too expensive.

Questions 161-164 refer to the following online article.

KARLINGA BEACH

(December 4)—More resources need to be allocated to promote cultural tourism to the region, officials from the Karlinga Beach Tourism Department (KBTD) concluded at a planning meeting held yesterday. The department also drafted a new marketing campaign, titled “Connect with Karlinga Beach,” that will highlight the region’s rich history and culture. “Everyone agreed that, moving forward, we should focus less on advertising traditional beach activities and more on new eco-friendly tourist activities,” said Tourism Director Arnold Bhatt.

During the meeting, Mr. Bhatt gave a presentation in which he analyzed the results from an online questionnaire designed by students from the region’s university. Respondents included both local residents and tourists. In one key

result, more than 80 percent of all respondents agreed that there should be more emphasis on promoting eco-friendly tourism. In another finding, more than 75 percent of surveyed tourists indicated they would like to see a wider selection of locally sourced, organic food options. “For me, the tourists’ response was unexpected,” said Mr. Bhatt. “But, looking at the full picture, it makes sense, as there are many family farms on the land near the beach.”

The insights from the survey are welcome news for Kathy Li, who operates the KLP Organic Farm. Its grocery store, located on the farm property, is stocked year-round with fresh, seasonal, organically grown produce. In the future, if tourist visits increase, Ms. Li plans to offer prepared foods and beverages.

161. What is the main purpose of the article?
- (A) To announce recent personnel changes
 - (B) To outline proposed marketing plans
 - (C) To explain a decrease in local tourism
 - (D) To encourage participation in a survey
162. What is indicated about Karlinga Beach?
- (A) It has a short tourism season.
 - (B) It offers inexpensive accommodations.
 - (C) It is accessed mostly by ferry.
 - (D) It is close to a university.
163. According to the article, what is true about Mr. Bhatt?
- (A) He was surprised by a survey result.
 - (B) He changed the design of a questionnaire.
 - (C) He is concerned about a region losing farmland.
 - (D) He wants to increase attendance at public meetings.
164. What is mentioned about KLP Organic Farm?
- (A) It offers free tours to hotel guests.
 - (B) It publishes its own newsletter.
 - (C) It recently opened a restaurant.
 - (D) It sells fruits and vegetables on-site.

GO ON TO THE NEXT PAGE 

Questions 165-167 refer to the following advertisement.

Treks Auto

Keeping your vehicle running smoothly demands getting the job done right. Leave yours in the hands of the professionals at Treks Auto, and always be sure you're getting exactly what you need and nothing that you don't. — [1] —. Our repair shop has been based in Leeds ever since Tony Reker opened his first garage in 1963. — [2] —. For three generations, our family-run business has been proud to serve the West Yorkshire community with fair pricing and a commitment to honest service.

— [3] —. Treks Auto offers a variety of oil-change packages. Each package includes a complimentary tyre-pressure check, tyre rotation, fluid fill-up, standard oil filter, five-litre oil change, and brake inspection. Choose from the oil options listed below. — [4] —.

Synthetic Blend	High Mileage	Full Synthetic
£25	£40	£50
Recommended for vehicles with fewer than 125,000 miles or under ten years old.	Best for vehicles with more than 125,000 miles or over ten years old.	Ideal for vehicles with more than 125,000 miles and with special manufacturer-recommended maintenance needs.

165. What is indicated about Treks Auto?
- (A) It is based in London.
 - (B) It was started in 1983.
 - (C) It is focused on great customer service.
 - (D) It has been a family-run business for five generations.

166. What is indicated about the oil-change packages?
- (A) They all cost the same.
 - (B) They each include free brake-pad replacement.
 - (C) Only one of the packages offers a fluid fill-up.
 - (D) They are based on the number of miles a vehicle has been driven.

167. In which of the positions marked [1], [2], [3] and [4] does the following sentence best belong?

"Ask any of our service technicians if you are unsure of the best one for your car."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 168-171 refer to the following article.

New Addition to Shadeside Plaza

BIRCH CITY (November 12)—Design Glory, a jewelry business operated by lifelong Birch City resident Tamara Banda, has set up a brick-and-mortar store in the city's Shadeside Plaza shopping area. — [1] —. Ms. Banda said the shop, which opened on November 9, features her entire line of handmade jewelry along with a selection of beautiful natural crystals that can become the centerpiece of any room.

Ms. Banda emphasizes that she sets her jewelry brand apart from others by offering handmade designs at price points that won't break a budget. To keep her overhead costs in check, she says she sources materials creatively from a variety of local metal suppliers. — [2] —. Although managing the store, which is

open Tuesday through Saturday from 11:00 A.M. to 5:00 P.M., will occupy much of her time, Ms. Banda said she still intends to operate booths at regional arts festivals. — [3] —. She will also continue to serve on the planning committee for the annual art show at Central Arts University, where she learned her jewelry-making techniques.

The idea of opening a physical store came to Ms. Banda when a friend, Brad Machado, told her of his positive experience in operating his retail bookshop on the opposite side of Shadeside Plaza from where Design Glory is now. — [4] —. The shopping area, he said, benefits from the heavy foot traffic nearby.

168. What is indicated about Design Glory?

- (A) It had a delayed opening date.
- (B) It sells decorative stones.
- (C) It has weekly craft demonstrations.
- (D) It is closed on Saturdays.

169. What does Ms. Banda say is special about her jewelry?

- (A) It is designed by local students.
- (B) It looks old-fashioned.
- (C) It is affordable.
- (D) It is lightweight.

170. Who is Mr. Machado?

- (A) A property developer
- (B) A metal supplier
- (C) A photographer
- (D) A bookseller

171. In which of the positions marked [1], [2], [3] and [4] does the following sentence best belong?

"She noted as well that she will be participating in the City Art Museum's craft fair next month."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 172-175 refer to the following text-message chain.

Sandra Kyle (8:19 A.M.)

Good morning. I'm on my way but running late because of a lane closure on Roseway Boulevard. It's all backed up, and the bus is barely moving.

Lucas Bodin (8:20 A.M.)

Sounds terrible!

Sandra Kyle (8:21 A.M.)

I'm supposed to take notes at our 8:30 A.M. meeting. Could one of you please fill in for me until I arrive?

Carolina Mata (8:23 A.M.)

Wait, haven't you heard? The meeting was moved to Thursday.

Sandra Kyle (8:24 A.M.)

Really? What a relief.

Carolina Mata (8:26 A.M.)

Mr. Chang is in Portsville meeting with the client about the final design for the new warehouse building. He won't be back until tomorrow.

Sandra Kyle (8:27 A.M.)

Yes, I heard he was going to Portsville.

Lucas Bodin (8:30 A.M.)

The client requested some last-minute changes, so Mr. Chang is away longer than expected. Hopefully the changes are minor, because we're already over the allocated budget.

Carolina Mata (8:33 A.M.)

We will get an update at the Thursday meeting. Hopefully it's good news.

172. Why does Ms. Kyle expect to be late for work?
- (A) The bus is slow because of poor weather.
 - (B) The bus is stuck in traffic.
 - (C) She missed the bus.
 - (D) The bus arrived late at her stop.
173. Why was the meeting postponed?
- (A) A colleague is out of the office.
 - (B) The client needs more time to prepare.
 - (C) Mr. Bodin has a scheduling conflict.
 - (D) Ms. Mata needs to prepare an update.
174. At 8:24 A.M., what does Ms. Kyle most likely mean when she writes, "Really"?
- (A) She is disappointed by certain designs.
 - (B) She disagrees with the decision.
 - (C) She is surprised by Ms. Mata's comment.
 - (D) She already heard the news.
175. What is indicated about the project?
- (A) It is more expensive than planned.
 - (B) It has some technical difficulties.
 - (C) It has been poorly managed.
 - (D) It cannot be completed on time.

Questions 176-180 refer to the following job advertisement and e-mail.

Thompson and Groves



The law firm of Thompson and Groves is seeking a dedicated assistant to join our established environmental litigation team.

This assistant will work on a wide range of legal services, such as

- investigating evidence related to cases being prepared for court;
- preparing exhibits, charts, and diagrams to display information; and
- communicating with clients and keeping files updated.

The best candidate for this position

- is self-directed, responsible, and capable of juggling many projects at once; and
- has strong communication, organization, and computer skills.

To apply, e-mail your résumé to Julia Powell (in human resources), julia.powell@thompsonandgroves.com, by May 25. Interviews will be conducted at the beginning of June, and our selection will be made in early July.

To:	julia.powell@thompsonandgroves.com
From:	jonas_ivanov@sidmail.com
Date:	July 12
Subject:	Re: Legal assistant position

Dear Ms. Powell,

I was pleased to read your letter offering me the position of legal assistant. However, after much consideration, I have decided that now is not the best time to leave Wilson Law. I did not realize how deeply I am invested in working on my projects here until I was faced with the possibility of leaving the company. While I was thrilled by the idea of working for an illustrious law firm that has won so many high-profile environmental cases, now is not the time for me to make a change.

It was a pleasure meeting you and your colleagues, and I hope we cross paths in the future.

Kind regards,

Jonas Ivanov

176. What is included in the job advertisement?
- (A) A brief history of the Thompson and Groves law firm
 - (B) Directions to a company's office
 - (C) A description of the job's pay and benefits
 - (D) A description of the ideal applicant
177. What most likely is one of Ms. Powell's job responsibilities?
- (A) Preparing exhibits and charts
 - (B) Updating computer files
 - (C) Hiring new employees
 - (D) Writing about environmental issues
178. What does Mr. Ivanov indicate in his e-mail?
- (A) He has changed his career goals.
 - (B) He has decided to stay at his present job.
 - (C) He has decided to retire.
 - (D) He will apply for a different job.
179. What does the e-mail mention about the Thompson and Groves law firm?
- (A) It is well-known for its successes.
 - (B) It will be moving to a larger space.
 - (C) It no longer specializes in environmental issues.
 - (D) It will be hosting an international conference.
180. What is suggested about Mr. Ivanov?
- (A) He received a promotion in May.
 - (B) He met with Ms. Powell in June.
 - (C) He and Ms. Powell have a mutual friend.
 - (D) He has just completed a certification program.

Questions 181-185 refer to the following memo and notice.

MEMO

To: Kildare Recreation Centre Staff
From: Madeline Byrne
Date: 11 April
Subject: Daily Passes

As discussed in April's staff meeting, we are considering raising the cost of daily passes from €5 to €9. The exact increase will be decided in our May meeting. This change is expected to bring in an extra €5,000 over the next year, which we will use toward the cost of replacing our outdoor running track. With the increased revenue from the fee change, we will be close to the €7,000 needed for the improvement.

I realize that the outdoor running season is short, and I know that in our meeting, some staff members wanted to consider other uses for the money. The possibilities of using the funds for a remodeled reception area, a new floor for the dance studio, or more flat-screen televisions throughout the centre were raised. However, the board of directors thought it would be wiser to focus on the improvement most frequently requested by our members. The upgrades suggested by the staff fall into the €1,000–€2,000 range, and we hope to be able to consider them in the coming years.



NOTICE



Kildare Recreation Centre Visitors

Effective 1 June, the cost of a daily pass for nonmembers will be €8. This modest increase will allow us to provide visitors with a much better outdoor running track. The cost of monthly and annual memberships has not changed. Please visit the registration office during regular business hours to discuss membership-related issues.

181. What is the purpose of the memo?
- (A) To announce an increase in membership numbers
 - (B) To explain how certain funds will be used
 - (C) To describe tasks to be done for an event
 - (D) To solicit donations for a project
182. What did the staff do at the April meeting?
- (A) They designed a survey for recreation center members.
 - (B) They objected to a price increase.
 - (C) They proposed upgrades to a recreation center.
 - (D) They considered moving a reception area.
183. According to the memo, what do the recreation center members most frequently ask for?
- (A) A remodeled reception area
 - (B) A new dance studio floor
 - (C) Additional flat-screen televisions
 - (D) An improved outdoor running track
184. In the notice, the word “modest” in paragraph 1, line 2, is closest in meaning to
- (A) shy
 - (B) modern
 - (C) creative
 - (D) small
185. What is true about the new fee for daily passes for nonmembers?
- (A) It is less than what was originally considered.
 - (B) It will be effective starting May 1.
 - (C) It can be paid online.
 - (D) It was approved at a June meeting.

Questions 186-190 refer to the following e-mails and job posting.

E-mail

To:

From:

Date:

Subject:

Hello, Juan,

It was nice to see you again at the Tech Writers' Conference in Mexico City. You mentioned that your cousin Carlos Cruz wants to find a product design job here in Dallas. Well, the company I work for, AMTR Corporation, is about to post a job for a junior industrial designer, which might interest him. So far, the company has announced the opening only to current employees, but next week it will appear on the company Web site. The salary is good, and there may not be any qualified candidates in-house. Please let him know about this opportunity.

Heide Markas

<https://www.amtrcorp.com>

AMTR Corporation HOME ABOUT **CAREERS** CONTACT BLOG

Current Opportunities

Junior Industrial Designer: This is a full-time position developing and improving the full range of products manufactured by AMTR Corporation in Dallas, Texas.

Sample Job Duties:

- Design consumer and office supply products, including personal computers, tablets, copiers, and printers
- Collaborate with design team and colleagues from engineering, marketing, and manufacturing departments to develop new products
- Improve sustainability efforts by promoting the use of recycled, recyclable, and reusable materials

Qualifications:

- Understanding of design principles, theories, and concepts
- Ability to analyze and apply customer feedback
- Proven analytical and problem-solving skills
- Experience in creating sketches, storyboards, models, and prototypes
- Bachelor's or master's degree in industrial design

E-mail

To: Carlos Cruz <ccruz@bmail.com>

From: Pamela Wang <wangp@amtrcorp.com>

Date: November 11

Subject: Job Application

Dear Mr. Cruz,

Thank you for submitting your application for junior industrial designer to AMTR Corporation. Our hiring committee has reviewed your application and determined that you meet the qualifications for the position. We will contact you shortly to schedule an initial interview. Interviews will be held on-site at our Dallas headquarters during the first two weeks of December. In the meantime, you will receive a request for professional references via e-mail. Please respond to the request as soon as you receive it.

Cordially,

Pamela Wang
 Human Resources Specialist
 AMTR Corporation

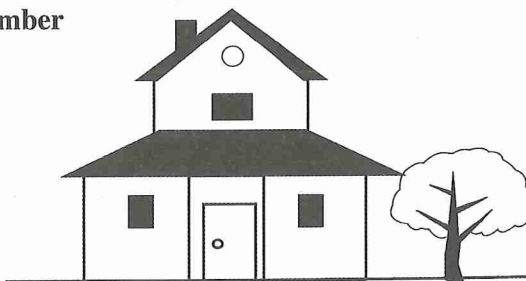
- 186.** What is the purpose of the first e-mail?
- (A) To share information about a new job opening
 - (B) To ask whether a company is hiring new staff
 - (C) To learn whether a colleague will attend an upcoming conference
 - (D) To congratulate someone for getting a new job
- 187.** What does the company that Ms. Markas works for produce?
- (A) Guides for creating Web sites
 - (B) Operating manuals for passenger airplanes
 - (C) Transportation system maps
 - (D) Office equipment
- 188.** What is explained in the second e-mail?
- (A) The procedure for submitting an application
 - (B) What applicants can expect during an interview
 - (C) The next steps of the hiring process
 - (D) AMTR Corporation's expectations for designers
- 189.** What will AMTR Corporation do during the first two weeks of December?
- (A) Move its headquarters to Dallas
 - (B) Begin reviewing applications
 - (C) Send out professional references
 - (D) Perform the first round of interviews
- 190.** What is most likely true about Mr. Cruz?
- (A) He will begin the job in November.
 - (B) He has a degree in industrial design.
 - (C) He has relocated to Dallas.
 - (D) He recently interviewed for a new job.

Questions 191-195 refer to the following list, letter, and schedule.

Shingle Town Roofing
Color Options

Choose from our many colors of high-quality, affordable shingles for a long-lasting, beautiful roof.

Color	Product Number
Lawnwood Blue	(#302)
Charcoal Bliss	(#702)
Foxwood Gray	(#704)
Mission Gray	(#707)
Cedarwood	(#203)
Hickory Nut	(#209)
Brick Red	(#505)



Joanne Westley
8021 Daffodil Lane
Herndon, Virginia 22090

Dear Ms. Westley,

This is to confirm our agreement to replace your roof in Herndon, Virginia, on August 4. As discussed, we will be using our exclusive Prime Technology System with Hickory Nut color shingles. The Prime Technology System is guaranteed to keep your house dry and has a ten-year warranty for labor and materials.

Our crew will arrive at 8:30 A.M. We have received your deposit and signed contract. The remainder of the charge is due upon completion of the job. Please contact us if you have any questions.

Martin Sage

Martin Sage, customer service representative
Shingle Town Roofing

실전 TEST

03

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.

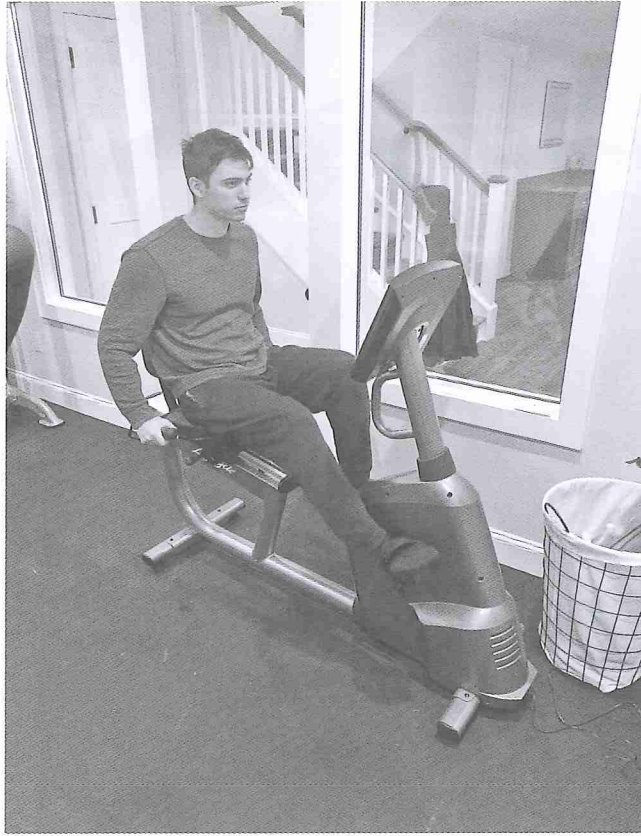


2.



GO ON TO THE NEXT PAGE

3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
17. Mark your answer on your answer sheet.
18. Mark your answer on your answer sheet.
19. Mark your answer on your answer sheet.
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23. Mark your answer on your answer sheet.
24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Why is the woman talking to the man?
(A) She wants to cancel a reservation.
(B) She wants to watch a demonstration.
(C) She wants to rent some equipment.
(D) She wants to hire a gardener.
33. What problem does the man mention?
(A) A garden show has been canceled.
(B) A radio program was discontinued.
(C) A presenter is not available.
(D) Some equipment is late arriving.
34. What does the man advise the woman to do?
(A) Talk to the manager on Saturday
(B) Sign up for a class online
(C) Place an order for some tools
(D) Arrive early for an event
-
35. What does the woman need advice about?
(A) Which company to hire
(B) Which materials to use
(C) When to begin some repair work
(D) Where to lay down some paths
36. According to the woman, why is some repair work complicated?
(A) It will take place during the winter.
(B) It is part of a larger job.
(C) It has been postponed.
(D) It requires a special permit.
37. Why does the man tell the woman to talk to Mr. Lukich?
(A) He can perform some construction work.
(B) His sales record is excellent.
(C) His background is relevant to the woman's needs.
(D) He was assigned to the woman's project.
-
38. Who is the man?
(A) A marketing agent
(B) A musician
(C) An event organizer
(D) A journalist
39. What does the woman want to do?
(A) Host an international fair
(B) Create a new parking area
(C) Organize a concert
(D) Give an interview
40. What does the woman suggest the man do?
(A) View a map
(B) Schedule a meeting
(C) Provide references
(D) Decorate a space
-
41. Where most likely are the speakers?
(A) At a café
(B) At an art gallery
(C) At a school
(D) At an art supply store
42. What does the man say he might do?
(A) Buy a painting
(B) Speak to Jose
(C) Invite friends to a show
(D) Go home
43. What plan do the speakers make?
(A) To visit some artists
(B) To organize a show
(C) To meet some sponsors
(D) To go out to lunch
-

44. Where do the speakers most likely work?
(A) At a hospital
(B) At a law firm
(C) At a university
(D) At a manufacturing company
45. Why does the man object to Mr. Smith?
(A) He does not have an extensive work history.
(B) He was late for the interview.
(C) He did not answer questions clearly.
(D) He did not dress appropriately.
46. What will the woman do next?
(A) Double-check Ms. Wong's references
(B) Answer Ms. Wong's question
(C) Review Ms. Wong's employment history
(D) Bring Ms. Wong in for another interview
-
47. Where most likely is the conversation taking place?
(A) In an office building
(B) In a hotel
(C) In an apartment complex
(D) In a hospital
-
48. What does the woman imply when she says, "I have a conference call at 8 A.M."?
(A) She will not be able to meet the man.
(B) She would like a faster Internet connection.
(C) She would like to check out early.
(D) She cannot work because of some noise.
49. What does the man say he will do?
(A) Try to find the woman another room
(B) Give the woman a refund
(C) Bring the notice to the woman's room
(D) Ask that the drilling be stopped
-
50. What are the speakers mainly discussing?
(A) Employee responsibilities
(B) An advertising campaign
(C) Developing a new product
(D) A type of phone
51. What do the women imply about hiring a new consultant?
(A) It would be expensive.
(B) It might not solve their problem.
(C) It will be challenging to find someone with the right skills.
(D) It has already happened.
52. What does the man suggest they do?
(A) Stop production
(B) Hire temporary employees
(C) Review costs
(D) Spend less on advertising
-
53. Where most likely are the speakers?
(A) In a medical office
(B) At a repair shop
(C) At a department store
(D) In a warehouse
54. Who most likely is Barbara?
(A) A technician
(B) A manager
(C) A salesperson
(D) A fitness instructor
55. What does the man ask the woman to do?
(A) Order some supplies
(B) Call Barbara
(C) Reserve an exercise room
(D) Help a patient tomorrow
-

56. What does the woman imply when she says, "they maintain the parking area and outdoor lighting"?

- (A) Items were mistakenly added to a bill.
- (B) Some costs might be reasonable.
- (C) New rates went into effect.
- (D) A billing period is longer than one month.

57. What does the man think a medical clinic should do?

- (A) Hire more employees
- (B) Use fewer parking spaces
- (C) Pay a larger share of a bill
- (D) Move to a new building

58. What will the woman most likely do at the monthly meeting?

- (A) Choose a new landscaping company
- (B) Discuss a payment arrangement
- (C) Suggest enlarging the parking lot
- (D) Review a plan for new outdoor lighting

59. Why are the speakers celebrating?

- (A) A new restaurant is opening.
- (B) Their companies will be working together.
- (C) They have received an important loan.
- (D) They have received an award.

60. What does the man say he liked about a meeting today?

- (A) Some unexpected news
- (B) Some photos from a presentation
- (C) A speech that was given
- (D) A change to the agenda

61. What will the women do tomorrow morning?

- (A) Finalize some paperwork
- (B) Meet at the airport
- (C) Make sure the office is locked up
- (D) Compare some reports

Time	Task
5:00	Arrive
5:00–6:00	Set up
7:00–10:00	Reception
10:00–10:30	Entertainment
10:30–midnight	Clean up

62. What industry do the speakers most likely work in?

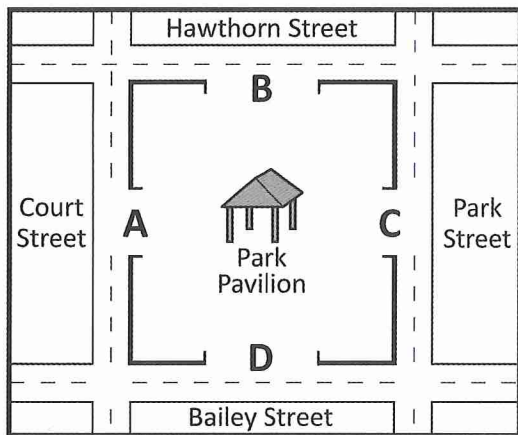
- (A) Shipping
- (B) Music recording
- (C) Catering
- (D) Tourism

63. Look at the graphic. What task in the schedule does the woman express concern about?

- (A) Arrive
- (B) Set up
- (C) Entertainment
- (D) Clean up

64. What does the woman ask the man to do?

- (A) Check on a hotel delivery
- (B) Help to prepare some food
- (C) Help to load some supplies
- (D) Arrange for the truck to arrive early



Stage 1	Framing
Stage 2	Plumbing
Stage 3	Insulation
Stage 4	Drywall Installation
Stage 5	Finish Interior

65. What event will the speakers attend at the park this weekend?
- (A) A picnic
 (B) An athletic event
 (C) An environmental fair
 (D) A volunteer trash cleanup
66. What does the woman ask the man to do the day of the event?
- (A) Hand out prizes
 (B) Direct people where to go
 (C) Decorate the park pavilion
 (D) Hang up signs
67. Look at the graphic. Which entrance will participants use for the event?
- (A) Entrance A
 (B) Entrance B
 (C) Entrance C
 (D) Entrance D
-
68. What did the man do yesterday?
- (A) Communicated with the woman about the schedule
 (B) Contacted an electrician
 (C) Changed an aspect of the house's design
 (D) Ordered some supplies
69. Look at the graphic. What stage has recently been completed?
- (A) Framing
 (B) Plumbing
 (C) Insulation
 (D) Drywall installation
70. What does the man suggest the woman do?
- (A) Cancel an order
 (B) Make some design decisions
 (C) Pay a bill in advance
 (D) Change suppliers
-

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What is being advertised?
(A) An online supermarket
(B) A travel guide
(C) A beverage product
(D) A hotel chain
72. What does the speaker emphasize?
(A) The eco-friendly policy of a business
(B) The superior flavor of a product
(C) The extensive selection on a Web site
(D) The positive reviews of a brand
73. What is a benefit of membership?
(A) It provides a discount.
(B) It makes ordering more efficient.
(C) It includes access to an online chat room.
(D) It comes with a gift.
-
74. Who is Sarah Levinson?
(A) A university professor
(B) A coach
(C) A computer scientist
(D) A book author
75. What is the main topic of the broadcast?
(A) Digital trends in publishing
(B) Qualities of a good bank
(C) How to save for retirement
(D) Best jobs in finance
76. What kind of company sponsors the broadcast?
(A) A local store
(B) A publishing company
(C) A technology firm
(D) A health supplement manufacturer
77. Why did the company hire temporary workers?
(A) It has opened a new office.
(B) It is selling a wider variety of products.
(C) It is very busy this time of year.
(D) It is installing a new computer system.
78. What will Margaret Malin discuss?
(A) How to take customers' orders
(B) How to open a bank account
(C) How to close the store each night
(D) How to handle customer complaints
79. Why does the speaker say, "There's a white folder on the table in front of you"?
(A) To review a gardening supplies price list
(B) To share some company history
(C) To introduce some job duties
(D) To ask for some banking information
-
80. What is the speaker discussing?
(A) A supermarket sale
(B) An agricultural show
(C) An educational program
(D) An outdoor festival
81. Who is the announcement intended for?
(A) Cattle farmers
(B) Foresters
(C) College students
(D) Restaurant cooks
82. How can a person get more information?
(A) By going to a farm
(B) By sending an e-mail
(C) By going to a Web site
(D) By calling a phone number
-

83. Who is the speaker?
(A) A plumber
(B) A shop owner
(C) A reporter
(D) A city employee
84. What problem does the speaker identify?
(A) A broken water pipe
(B) A heavy rainstorm
(C) A change to an insurance policy
(D) A misleading phone call
85. What will the listener most likely do after listening to the message?
(A) Cancel his insurance policy
(B) Move his bakery
(C) Open his store for business
(D) Arrange for a repair
-
86. What type of event is taking place?
(A) A writers' workshop
(B) A debate competition
(C) A sports awards ceremony
(D) A book signing
87. What does the speaker mean when he says, "This moment is such a thrill for me"?
(A) He admires a guest speaker.
(B) He likes speaking to audiences.
(C) He is enjoying a meal.
(D) He is pleased to win an award.
88. What are the listeners reminded to do?
(A) Hold their applause until the end
(B) Finish their meals
(C) Turn off their phones
(D) Avoid taking pictures
-
89. What is causing heavy traffic in the city center?
(A) Road construction
(B) Preparation for an event
(C) Bad weather conditions
(D) A disabled vehicle
90. Why should the listeners visit the radio station's Web site?
(A) To enter a contest
(B) To request some music
(C) To ask some questions about city planning
(D) To learn about the progress of a sporting event
91. What does the speaker recommend the listeners do?
(A) Work from home
(B) Avoid driving into the city center
(C) Wait for another traffic report
(D) Take a different exit
-
92. Where does the speaker work?
(A) At a jewelry store
(B) At a dental office
(C) At a medical supply store
(D) At a hotel chain
93. What did the speaker forget to do?
(A) Give back a necklace
(B) Write down a phone number
(C) Send some X-ray results
(D) Call a receptionist
94. Why does the speaker say, "our office is open until seven tonight"?
(A) To remind the listener about a delivery
(B) To recommend that a contract be signed quickly
(C) To ask the listener to return to an office
(D) To indicate that a sale is ending
-

ROCKNOSE HANDCARTS	
Models	Cost
Classic Handcart	\$ 50
Superior Handcart	\$ 80
Deluxe Handcart	\$110
Super Duty Handcart	\$150

95. Where does the speaker most likely work?
- (A) At a hardware store
 (B) At a tool manufacturer
 (C) At a landscaping service
 (D) At a construction company
96. What is the speaker's highest priority?
- (A) Buying a long-lasting product
 (B) Spending as little money as possible
 (C) Having the order delivered quickly
 (D) Getting the largest product available
97. Look at the graphic. Which handcart does the speaker want to buy?
- (A) Classic Handcart
 (B) Superior Handcart
 (C) Deluxe Handcart
 (D) Super Duty Handcart

TRAINING MODULES	DURATION
Plan and Organize Your Work	25 min.
From Opportunities to Deals	30 min.
Work as a Team	20 min.
Visualize Success	10 min.

98. Who is the training intended for?
- (A) Sales personnel
 (B) Executive officers
 (C) Human Resource employees
 (D) Product developers
99. Look at the graphic. How long will the training be?
- (A) 25 minutes
 (B) 30 minutes
 (C) 20 minutes
 (D) 10 minutes
100. What does the speaker tell the listeners to do?
- (A) Turn off their phones
 (B) Get some refreshments
 (C) Ask questions often
 (D) Role-play a situation

This is the end of the Listening test.

실전 TEST

03

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Video game designers need a broad ----- of computer programming.
(A) knowledge
(B) known
(C) knowing
(D) know
102. Concerning the item that was lost in transit, we will take responsibility for ----- .
(A) it
(B) its
(C) its own
(D) itself
103. The Springly Energy marketing team is working hard ----- our latest products.
(A) promote
(B) to promote
(C) promoted
(D) were promoting
104. The job advertisement lists several ----- needed to be considered for an interview.
(A) specialists
(B) qualifications
(C) engagements
(D) assortments
105. When the contract is signed and received, it will become ----- immediately.
(A) effective
(B) effect
(C) effected
(D) effectively
106. It is unlikely that a policy change could have ----- the financial challenge that the construction company faced.
(A) shared
(B) banned
(C) forbidden
(D) prevented
107. Barsan Photo is ----- that their latest printer will not be available before the start of the third quarter.
(A) acknowledge
(B) acknowledges
(C) acknowledging
(D) acknowledgement
108. Thanks to the new system we installed, all lights and other devices turn on ----- when you enter the office.
(A) heavily
(B) seriously
(C) automatically
(D) furiously

109. ----- the high demand for apartments, the study says single detached homes will be the most popular dwelling in five years.
- (A) Despite
(B) Apparently
(C) As expected
(D) In contrast
110. The process for estimating our yearly expenses is -----, so we can start planning staffing for next year.
- (A) careless
(B) full
(C) entire
(D) complete
111. As of June 26, only one ----- had called to request space at the trade show.
- (A) exhibitor
(B) exhibit
(C) exhibition
(D) exhibiting
112. To keep costs ----- an established budget, the owner decided to reduce the size of the garage to be constructed.
- (A) into
(B) over
(C) within
(D) beside
113. The outdoor sales event was a great success ----- the cold and rainy weather.
- (A) in spite of
(B) provided that
(C) although
(D) unless
114. No ----- of Mr. Hanson's book would be complete without mentioning his insightful analysis of the world of business blogs.
- (A) finish
(B) summary
(C) composition
(D) organization
115. Updating the product line that buyers have complained about will send an obvious ----- to our valued customers.
- (A) messaging
(B) messenger
(C) message
(D) messaged
116. The Internet will ----- be a crucial part of the economy for the foreseeable future.
- (A) concisely
(B) perfectly
(C) currently
(D) undoubtedly
117. The management team required little ----- before deciding to promote Ms. Yang.
- (A) deliberation
(B) deliberate
(C) deliberated
(D) deliberately
118. The human resources office is adopting a more ----- policy that would give employees additional vacation days.
- (A) generous
(B) collaborative
(C) severe
(D) regional
119. Mr. Greaves will speak to our suppliers about ----- handling of the transportation situation.
- (A) they
(B) their
(C) them
(D) these
120. This is only a preliminary list of job candidates, so interviewers should ----- the possibility of last-minute additions.
- (A) wait
(B) decide
(C) expect
(D) figure

121. Market conditions were ----- enough last year for us to make several new acquisitions.
(A) favor
(B) favorite
(C) favorably
(D) favorable
122. Web advertising is smart in the sense that it can be highly specific and target a market ----- great accuracy.
(A) near
(B) during
(C) between
(D) with
123. The library director requests that staff obtain ----- in instructional technology to better support the library's educational programs.
(A) certification
(B) certified
(C) certifiable
(D) certifier
124. ----- existing products, which are designed for people with technical expertise, this new program should appeal to a wider audience.
(A) Before
(B) Instead of
(C) Unlike
(D) While
125. Some functions of our Web team are to identify problems with applications and then ----- fixes.
(A) priority
(B) prioritize
(C) prioritized
(D) prioritization
126. This partnership ----- a great opportunity for us at Stoltant Tech to broaden our inventory of available software.
(A) corresponds
(B) represents
(C) appreciates
(D) intends
127. We will need to delay the start of the advertising campaign because the relevant contracts have only been ----- completed.
(A) part
(B) parted
(C) partial
(D) partially
128. ----- much of the accounting staff will be on vacation next week, the ones remaining in the office will be very busy.
(A) Until
(B) Except for
(C) Because
(D) Due to
129. ----- sending multiple e-mails to share ideas and reach a decision, the team leader called a one-hour meeting to discuss the issue.
(A) As a result
(B) In order to
(C) The same as
(D) Rather than
130. Applicants for the position of flight attendant at Joyous Airlines need to ----- a calm sense of authority at all times.
(A) estimate
(B) appear
(C) involve
(D) project

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following notice.

Darway City Park Project Updates

Darway City Park management strives to keep all visitor trails ----- while improvement projects
131.
are underway. Currently, crews are trimming vegetation around directional signs along the park's
Woodmor bike path, so cyclists should ride carefully in this area. Note that ----- possible,
132.
renovation work is scheduled to take place during off-peak times because fewer people use the
park then. New informational signs that highlight specific features of the surrounding natural
environment will also be installed along sections of the trail. ----- . This phase of the project will
133.
be completed next month, and there is expected to be little ----- to park users as it progresses.
134.
The city's Department of Parks makes every effort to avoid trail closures and detours during work
projects.

131. (A) open
(B) noticeable
(C) practical
(D) genuine

132. (A) frequently
(B) considering
(C) whenever
(D) moreover

133. (A) They are intended to increase
visitors' enjoyment of the park.
(B) They are designed to
communicate these updated
regulations.
(C) Visitors especially enjoy using the
park café and other amenities.
(D) Planting new trees requires proper
planning and site selection.

134. (A) supplement
(B) reduction
(C) implementation
(D) disruption

GO ON TO THE NEXT PAGE 

Questions 135-138 refer to the following e-mail.

From: McGuckin, Edward
To: All Summer Guests
Sent: Wednesday, May 15, 8:02 A.M.
Subject: Enjoying local beaches

We look forward to your visit to the Grand Hotel at Miracle Beach! The town council has recently passed an ordinance requiring that beachgoers pay for ----- to the local beaches. We know how important free beach entry has been for our guests. -----, we have arranged for beach passes to be available for you—free of charge. All you have to do is ask for the pass when you check in and return the pass when you check out.

Please be advised that municipal beach-patrol staff members will be walking along the beach ----- to check for passes such as the ones we are providing. ----- . Make sure to get your pass and avoid the possible penalty.

135. (A) accessing
(B) access
(C) accessory
(D) accessed

136. (A) Nevertheless
(B) Otherwise
(C) However
(D) Therefore

137. (A) regular
(B) regularly
(C) regulate
(D) regulation

138. (A) Take all personal belongings with you when you leave the beach.
(B) Sadly, having to pay for the beach is a growing phenomenon nationwide.
(C) A fine will be imposed on anyone who has not secured passes for local beaches.
(D) We will also provide beach towels for any guest who asks for one.

Questions 139-142 refer to the following e-mail.

From: Eun-Mi Park
To: All Employees at the New Korea Financial Group (NKFG)
Subject: Workplace Improvements
Date: March 12

As part of our commitment to providing a comfortable environment for our employees, maintenance work will begin this week with the goal of ----- individual work spaces. The work will proceed in stages. First, new carpeting will be installed tomorrow in each office and cubicle. To help ensure that this project ----- smoothly, please remove all personal items from the floor in your work area before you leave today. -----, open metal bookcases will be replaced later in the week with state-of-the-art, high-density plastic bookshelves with sliding doors. We are confident that these initiatives will improve the appearance of work spaces throughout the company. ----- . Thank you in advance for your understanding and cooperation.

139. (A) combining
(B) enhancing
(C) cleaning
(D) reassigning
140. (A) running
(B) runs
(C) ran
(D) to run
141. (A) For example
(B) Normally
(C) Next
(D) In summary
142. (A) We regret any inconvenience these measures may cause this week.
(B) We are proud of the financial services we provide to our loyal customers.
(C) The metal bookshelves were installed only five years ago.
(D) Books are always welcome at local charities.

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Questions 143-146 refer to the following article.

The Newly Renovated Clairmont Cinema

By Sara Langly

BRISTOL (12 September)—After six months, the Clairmont Cinema has finally reopened. Since the owners were ----- **143.** about their plans, filmgoers were not sure what to expect when the doors opened last night. The biggest change is that there are now three theatres inside the complex instead of just one. ----- **144.** . On the one hand, filmgoers now have access to more of the independent films that Clairmont Cinema has long been proud of offering. On the other hand, these films are showing on very small screens. ----- **145.** , I felt like I was at home watching television. Still, the multiple offerings are fantastic, as is the new refreshment stand, so I encourage all film lovers to discover for ----- **146.** what the new Clairmont Cinema has to offer.

- 143.** (A) vague
(B) flexible
(C) joyful
(D) encouraging

- 144.** (A) This has advantages and disadvantages.
(B) A large number of filmgoers came to the reopening.
(C) Big changes are often difficult but necessary.
(D) The owners will likely enjoy significant profits.

- 145.** (A) Instead
(B) Regardless
(C) In conclusion
(D) In fact

- 146.** (A) them
(B) oneself
(C) themselves
(D) itself

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.

Dear Neighbor,

Now that the long, cold winter is just behind us, we would love to invite you to help us improve the newly established Moon Township Community Garden. The township committee acquired the land where the community pool used to be located, and we hope to create on this land an area for families to come and enjoy the green space in our beautiful town. We will have volunteers on hand during the weekends for the remainder of the month to assist families with arranging and planting the flowers, shrubs, and trees of their choice. We hope you participate in decorating our beautiful community garden!

Sincerely,
Moon Township Committee for Green Spaces

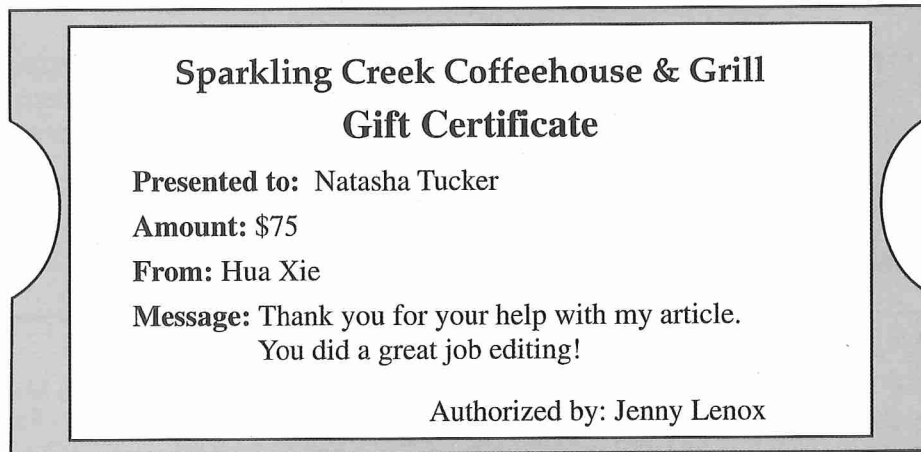
147. During which season of the year was the notice most likely written?

- (A) Winter
- (B) Spring
- (C) Summer
- (D) Autumn

148. What are families encouraged to do?

- (A) Use a community pool
- (B) Purchase flowers
- (C) Vote for township committee members
- (D) Help to plant a garden

Questions 149-150 refer to the following gift certificate.



149. Why was Ms. Tucker given a gift certificate?

- (A) To acknowledge good work at a restaurant
- (B) To express gratitude for help that was provided
- (C) To authorize a reward
- (D) To repay a loan

150. Who most likely is Ms. Lenox?

- (A) An employee at a restaurant
- (B) A friend of Ms. Tucker's
- (C) An editor
- (D) Ms. Xie's assistant

Questions 151-152 refer to the following checklist.

Welcome E-mail

- Warmly welcome new staff to our team
- Include dates for training sessions
- Include daily training schedule (as attachment)
- Provide phone numbers of mentors
- Create list of documents to bring

Onboarding

- Announce start dates
- Include information about social gathering to welcome new hires and allow them to meet company leaders
- Contact the Technology Team to create e-mail accounts
- Prepare new ID badges and keys
- Prepare benefits packages (health insurance and retirement)
- Personally meet new hires upon their arrival

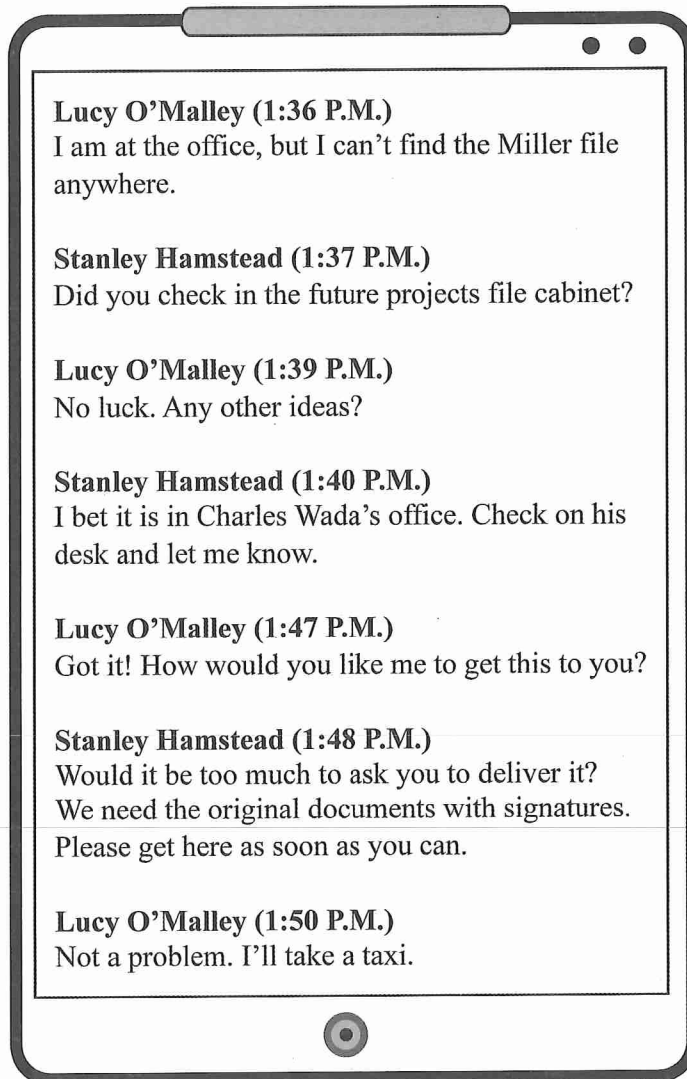
151. What is the purpose of the checklist?

- (A) To announce a new e-mail system
- (B) To prepare for new employees
- (C) To assist people who are leaving a company
- (D) To notify trainers of a schedule

152. What is one goal of the social gathering?

- (A) To meet managers
- (B) To learn about benefits
- (C) To receive identification documents
- (D) To begin training exercises

Questions 153-154 refer to the following text-message chain.



153. At 1:39 P.M., what does Ms. O'Malley most likely mean when she writes, "No luck"?
- (A) She does not support a future project.
 - (B) She is unsure where a coworker's office is.
 - (C) She was unable to find something.
 - (D) She needs more instruction from Mr. Wada.

154. What will Ms. O'Malley probably do next?
- (A) E-mail some documents
 - (B) Call a courier service
 - (C) Deliver some documents herself
 - (D) Contact Mr. Wada

Questions 155-157 refer to the following notice.

Fetler Airlines Tarmac Delay Contingency Plan

Onboard departure delays are situations we do our best to avoid. On rare occasions, weather, visibility, airport conditions, or other circumstances cause unavoidable ground delays. In these cases, if the delay lasts more than 60 minutes, we will provide complimentary snacks and beverages. If the delay continues for more than two hours (for domestic flights) or three hours (for international flights), the aircraft will return to the gate, and passengers can get off the plane. Passengers will receive notifications at the gate every 30 minutes regarding the status of the delay. These notifications will include the reasons for the delay and whether further amenities will be available such as meal or hotel vouchers.

155. What is the purpose of the notice?
- (A) To apologize for a flight delay
 - (B) To list in-flight beverage options
 - (C) To describe flight safety procedures
 - (D) To explain an airline policy
156. In what situation will passengers be provided free refreshments?
- (A) If the flight is delayed more than one hour
 - (B) If the flight is canceled due to poor visibility
 - (C) If the flight is more than two hours long
 - (D) If the plane temporarily returns to the gate
157. The word "status" in paragraph 1, line 7, is closest in meaning to
- (A) rank
 - (B) lateness
 - (C) condition
 - (D) supervisor

Questions 158-160 refer to the following article.

MARIGOLD CITY (11 May)—The Marigold City Council has received a draft of the plans to build a new sports arena in outer Marigold. The arena, which will host both sporting events and concerts, will be built on the site of the former Marigold Furniture Factory. The building has remained empty since Marigold Furniture moved production to another location over five years ago.

The arena's designers now need to send the construction plans to the city's planning commission for acceptance. Building can begin once the plans, and any revisions, are accepted. Construction is expected to start early next year and take approximately two years.

158. The word "draft" in paragraph 1, line 2, is closest in meaning to

- (A) wind
- (B) cost
- (C) version
- (D) change

159. What will the new structure replace?

- (A) An empty lot
- (B) A city park
- (C) An unused building
- (D) A shopping mall

160. According to the article, what is the next step in a process?

- (A) Construction of the new structure will begin.
- (B) Plans will be presented for approval.
- (C) The construction company will seek investors.
- (D) Residents will vote on the plan.

Questions 161-163 refer to the following advertisement.

United Kingdom's Top-Selling Paint Just Got Better



More Choices for Jasmine Leaf Paint

Jasmine Leaf Paint has been the number one selling house paint for the last five years in a row. — [1] —. But being the best seller is not enough for us. — [2] —. That's why we are bringing you additional ways to make your home more beautiful!

Our specially blended Blendex Formula interior paint and primer are prized for their stain resistance, excellent coverage, low-odour formula, ease of cleanup, and lifetime guarantee. In addition, we are now offering our paints in cans of five different sizes. And you can now get our paints in five beautiful finishes: flat, eggshell, satin, semigloss, and high gloss. — [3] —.

If you want rich, long-lasting, beautiful walls and ceilings inside your home, ask for Jasmine Leaf Paint at a quality paint store near you. — [4] —.

161. For whom is the advertisement primarily intended?
- (A) Landscapers
 - (B) Paint store owners
 - (C) Art students
 - (D) Homeowners
162. What is new about Jasmine Leaf Paint?
- (A) It is now stain resistant.
 - (B) It now features a lifetime guarantee.
 - (C) It is now thicker.
 - (D) It is now available in more sizes.
163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "This all means more convenient options for you."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 164-167 refer to the following press release.

FOR IMMEDIATE RELEASE

Contact: Lily Kwan, lkwan@itamitheater.com

SEATTLE (April 10)—Following the recent announcement that Artistic Director Lucas Freeland has stepped down, the Itami Theater Board of Directors has appointed Xu Li as the interim artistic director. — [1] —. Ms. Li has been at Itami for ten years, serving as director of new play development.

Ms. Li has been pivotal in Itami's artistic direction. — [2] —. She will continue to guide the play selection for next season. "I am honored that the board trusts me to carry forward the work that the entire team at Itami Theater has established," said Ms. Li. "I am excited to work with our dedicated staff, everyone from stagehands to costume designers, to build a thrilling season next year." In addition to overseeing the development of new plays for the theater, Ms. Li is a director. — [3] —. Later this season, she will direct *Forest Creatures*, written by the award-winning playwright May Nunes.

"Ms. Li is a wise choice to serve as Itami's interim artistic director," says Executive Director John Stojanowski. "Her deep theatrical knowledge will help Itami Theater continue its artistic endeavors after the departure of Mr. Freeland and during the search for a permanent artistic director." — [4] —. The board of directors is committed to taking its time in its search for a permanent artistic director. The board is pursuing candidates from across the country and expects the hiring process to take six to nine months.

- 164.** What is suggested about the Itami Theater?
- (A) It focuses on new playwrights.
 - (B) It is searching for a new costume designer.
 - (C) It is building a second stage.
 - (D) It has operated for over ten years.
- 165.** What is indicated about Ms. Li?
- (A) She has written many plays.
 - (B) She is new to Itami Theater.
 - (C) She performs different roles in her current job.
 - (D) She is hiring new actors.
- 166.** What is indicated about the hiring process for a permanent artistic director?
- (A) It should be completed within nine months.
 - (B) Interviews will be conducted in six months.
 - (C) Only local job candidates will be considered.
 - (D) Successful candidates will have directing experience.
- 167.** In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "She has directed the plays *Summer and Fall* and *Love and Other Adventures in the Snow*."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 168-171 refer to the following meeting minutes.

Meeting Minutes—August 10

In attendance: Miguel Luna, Jennifer Lin, Amal Taylor, Vladimir Ikram, Nevena Ivanova

Amal Taylor, the product manager, opened the meeting. She reported that our new line of herbal teas will be on local store shelves and in restaurants starting September 25. The initial launch includes three flavors: peppermint, lemon ginger, and hibiscus flower. More varieties are expected to be added next year.

Next, Miguel Luna shared his prototypes of the tea boxes and discussed the sustainability of the materials used to produce them. The colorful designs received positive feedback from meeting attendees.

After that, Jennifer Lin provided a brief overview of the marketing budget for the product launch. Funds are currently limited to one advertising campaign. For more detailed information about the marketing budget, contact Ms. Lin directly.

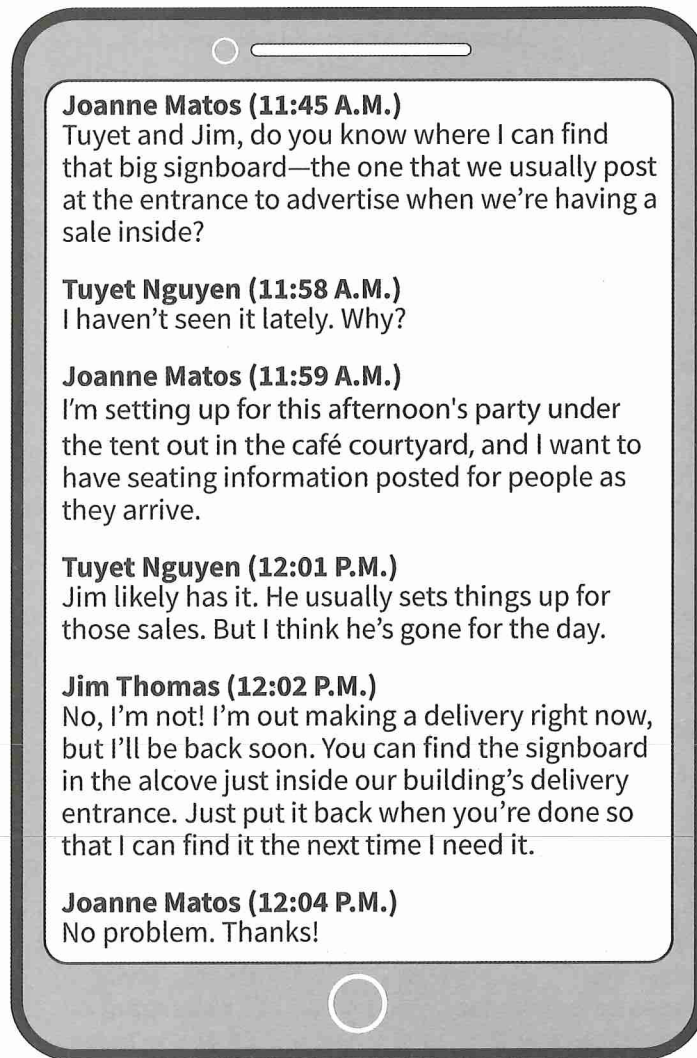
Finally, Vladimir Ikram led a discussion about advertising options. Radio advertisements have been successful in the past and are cheaper than television. Digital advertisements were also considered. The final decision was to start with print advertisements in *The Southtown Times*.

The next meeting will be on August 17.

168. What does the company intend to do in the future?
- (A) Open a series of tea shops
 - (B) Expand its product line
 - (C) Develop beverages other than tea
 - (D) Replace the current tea varieties
169. Who most likely is Mr. Luna?
- (A) A shipping clerk
 - (B) A factory supervisor
 - (C) A store owner
 - (D) A packaging designer
170. Who can provide information about the marketing budget?
- (A) Ms. Lin
 - (B) Ms. Taylor
 - (C) Mr. Ikram
 - (D) Ms. Ivanova
171. Where will the products initially be advertised?
- (A) In a newspaper
 - (B) In an online magazine
 - (C) On the radio
 - (D) On social media

GO ON TO THE NEXT PAGE 

Questions 172-175 refer to the following text-message chain.



172. Why did Ms. Matos begin the text-message chain?
- (A) She needs help locating something.
 - (B) She is wondering what time Mr. Thomas will arrive.
 - (C) She wants to know why the tent is up today.
 - (D) She wants help putting up decorations.
173. What will happen this afternoon?
- (A) There will be an outdoor event.
 - (B) There will be a sale.
 - (C) Ms. Nguyen will order a signboard.
 - (D) Mr. Thomas will deliver an additional tent.
174. Where is Mr. Thomas most likely texting from?
- (A) The tent
 - (B) The building entrance
 - (C) His home
 - (D) A delivery site
175. At 12:04 P.M., what does Ms. Matos most likely mean when she writes, "No problem"?
- (A) She will probably be finished soon.
 - (B) She will meet Mr. Thomas at the entrance.
 - (C) She will return an item to its original location.
 - (D) She understands Ms. Nguyen's explanation.

Questions 176-180 refer to the following schedule and review.

Central Art Museum

Upcoming Special Exhibits



Worldwide Fashion

November 1–28

Discover how clothing and accessories have changed throughout time in various parts of the world. See clothing samples, historical items, and sketches.

Jeffrey Lamb: Naturalist

December 1–29

Scientist Jeffrey Lamb spent his life studying and taking pictures of wildlife on six continents. See photos of animals and landscapes from the researcher's personal collection, taken during his forty-year career.

Humans in Art

January 1–29

This collection of paintings and sculptures from dozens of artists, past and present, shows us the many ways artists can depict a human subject. Works from both famous and relatively unknown artists are included here.

Everyday Art

February 1–26

A variety of handmade items are on display in this exhibit showing art in everyday life. From handmade quilts to furniture, see these household items in a whole new way.

Review of Central Art Museum

Reviewer: Mary Walsh

Stars: ★★★★★

I recommend the Central Art Museum to anyone interested in not only art but history as well. I've made two trips to the museum recently. My first trip was with my school's photography club. We only saw the special exhibit featuring photography, but I left wanting to see the rest of the museum. I returned a few days later and had the chance to walk through the entire museum. Each exhibit was different but full of interesting pieces. Be sure to stop at the interactive room near the gift shop for a hands-on experience. During my first trip, the room had cameras with fun backgrounds. Visitors took pictures of themselves, and for a small fee, I got a printout of myself as if I were holding a flag on the moon! Like the special exhibits, the activities at the interactive room change every month, so you will always find something new and interesting to do.

176. According to the schedule, what would a visitor most likely see at the first special exhibit?
- (A) Shoes
 - (B) Furniture
 - (C) Radios
 - (D) Paintings
177. What is indicated about the special exhibit in February?
- (A) It includes mostly paintings done by local artists.
 - (B) It will end before the other exhibits listed on the Web site.
 - (C) Visitors may see items similar to those that they have in their homes.
 - (D) It has returned to the museum after a popular earlier appearance.
178. Why did Ms. Walsh go to the museum a second time?
- (A) She wanted to take more photographs.
 - (B) She wanted to see more of the museum.
 - (C) She accidentally left an item at the museum.
 - (D) She got a discount on a ticket.
179. What does Ms. Walsh recommend that readers do?
- (A) Take a guided tour of the museum
 - (B) Call the museum for more information
 - (C) Buy something at the museum gift shop
 - (D) Participate in an activity at the museum
180. What exhibit did Ms. Walsh visit on the first trip to the museum?
- (A) Worldwide Fashion
 - (B) Jeffrey Lamb: Naturalist
 - (C) Humans in Art
 - (D) Everyday Art

Questions 181-185 refer to the following product information and form.

Home Improvement Supply - Materials Overview		
Countertops	Cabinets	Flooring
Ceramic tile	Golden oak	Hardwood
Stainless steel	Dark redwood	Vinyl
Marble - premium	Black walnut	Stone
Granite - premium	Synthetic laminate	Concrete

See the product catalog for the complete range of styles and colors. Contact a sales representative for pricing. Order delivery is usually 7—10 business days.

Note: Black walnut cabinets and hardwood flooring are local products fabricated by small regional manufacturers. Please allow a minimum of three weeks to fulfill orders.

Modern Styles <i>Your Remodeling Experts</i>	
Client Intake Form	
Client Name: Theresa Dellman	Phone: 555-0130
Desired completion date: April 21	
Project description: Commercial <input type="checkbox"/> Residential <input checked="" type="checkbox"/>	
Client wants a complete remodel within three weeks, including new countertops, cabinets, flooring, and appliances (refrigerator, dishwasher, stove, oven).	
Client preferences: <ul style="list-style-type: none"> • Countertops: black granite • Cabinets: Client kept samples and will let me know by the April 3 deadline for ordering. • Flooring: Client will let me know by April 3. 	
Notes: Ten percent off coupon to be applied to materials purchase. Not valid on premium materials. Project contract and deposit were received on April 1.	

- 181.** According to the product information, where can customers see examples of all products?
- (A) On a Web site
 - (B) In a product catalog
 - (C) In a store
 - (D) In a newspaper advertisement
- 182.** Who most likely completed the form?
- (A) An appliance repair person
 - (B) A restaurant chef
 - (C) A design store representative
 - (D) A cooking instructor
- 183.** According to the form, what does the client need to provide?
- (A) A signature on the contract
 - (B) Approval for work to begin
 - (C) Proof of homeowner's insurance
 - (D) Decisions on two types of materials
- 184.** What material will probably NOT be used to make the cabinets for the project?
- (A) Golden oak
 - (B) Dark redwood
 - (C) Black walnut
 - (D) Synthetic laminate
- 185.** What is indicated about the marble and granite?
- (A) They are not eligible for a discount offer.
 - (B) They are no longer being manufactured.
 - (C) They are produced in limited colors.
 - (D) They are very popular with customers.

Questions 186-190 refer to the following article, Web page, and review.

Alexandria's Restaurant Showcase

June 5 — Alexandria's Restaurant Showcase is back! From July 8 to July 25, participating restaurants in the Alexandria area will offer set menus at discounted prices. As in past years, restaurants can offer a two-course lunch menu for \$15, a two-course dinner menu for \$20, or a three-course dinner menu for \$30. Both customers and restaurant owners love the showcase. Food enthusiasts try new options at a lower cost, and restaurants report it's the time of year when dining areas are at their fullest.

Alexandria had its first restaurant showcase 15 years ago. It was modeled on a similar showcase in the beach town of Willmar. Originally, only eight restaurants participated. Since then, the showcase has grown, adding more restaurants and extending the number of days each year. This year, there will be 40 participating restaurants—about 70 percent of all the restaurants in Alexandria. Those looking to book a table should act fast. Some restaurants require reservations, and the most popular places book up quickly. To see the list of participating restaurants and make a reservation, visit www.alexandriarestaurants.com/showcase.

<https://www.alexandriarestaurants.com/showcase/reservations>

Showing search results for: **Center City Neighborhood**

Claire's

French food
Serving lunch and 3-course dinner
Open Tuesday–Sunday
Call (703) 555-0102 to make a reservation.

Fresh Fish Grill

Seafood
Serving lunch and 3-course dinner
Open Monday–Sunday
Call (703) 555-0195 to make a reservation.

Jin-Yi's House

Korean food
Serving 2-course dinner
Open Wednesday–Saturday
Call (703) 555-0198 to make a reservation.

Roberto's Pizzeria

Italian food
Serving lunch only
Open Tuesday–Sunday
No reservations necessary

<https://www.foodreviews.com/alexandria/freshfishgrill>

Nori Sato

I highly recommend Fresh Fish Grill. It was my first time eating there, and not only was the food excellent, but the staff was welcoming and efficient. I had some clients in town and was lucky enough to get a reservation on the last day of the restaurant showcase. We all really enjoyed the experience. I would gladly take clients there again.

186. What does the article mention about Alexandria's Restaurant Showcase?
- (A) Every restaurant in Alexandria participates.
 - (B) Restaurants are open seven days a week.
 - (C) It is the busiest time of year for restaurants.
 - (D) Restaurants are open only for dinner.
187. What is indicated about Alexandria's first Restaurant Showcase?
- (A) It took place eight years ago.
 - (B) It had 40 participating restaurants.
 - (C) It took place before a similar showcase began in Willmar.
 - (D) It had a shorter duration than this year's restaurant showcase.
188. What is true of all the restaurants on the Web page?
- (A) They are open on Mondays.
 - (B) They serve the same type of food.
 - (C) They require a reservation.
 - (D) They are in the same neighborhood.
189. How much does it cost to eat at Roberto's Pizzeria during Alexandria's Restaurant Showcase?
- (A) \$8
 - (B) \$15
 - (C) \$20
 - (D) \$30
190. What is suggested about Ms. Sato?
- (A) She went to Fresh Fish Grill on July 25.
 - (B) She went to Fresh Fish Grill with her family.
 - (C) She has dined at the Fresh Fish Grill many times.
 - (D) She knows the owner of Fresh Fish Grill.

Questions 191-195 refer to the following job advertisement and e-mails.

Student Activities Coordinator


Rollervy University
Maynard, MA 01754

Responsibilities:

- Promotes involvement in campus extracurricular activities such as student government, arts, theater, cultural organizations, volunteer groups, and athletic club teams
- Updates the Rollervy University student activities Web site and manages all social media
- Coordinates student outings to local sporting and cultural events in the Boston metropolitan area
- Addresses inquiries by answering phones, responding to e-mails, and greeting walk-in visitors

To apply, write your cover letter in an e-mail, attach your résumé, and send it to the Human Resources Manager, at jobs@rollervy.edu. Please address the following:

- What relevant job experience do you have?
- Why do you believe you are a good fit for the position?
- What are your professional strengths?
- In which areas could you improve?

To:	Jobs < jobs@rollervy.edu >
From:	Samantha Bradbury < sambradbury25@rapidonet.com >
Date:	September 10
Subject:	Student Activities Coordinator
Attachment:	 Résumé

To Whom It May Concern,

Rollervy University is looking for someone to coordinate activities, promote student engagement, and provide professional customer service. I did all three during my tenure as the Campus Recreation Manager at Parvaton College.

At Parvaton, I increased participation in student activities by 37 percent. I also created a running club and planned excursions off campus. I placed a great emphasis on volunteering, including a project to pair college tutors with local high school students who needed help with classwork.

Overall, I believe I'm an excellent fit for the available position. I am punctual, detail oriented, and committed to increasing students' connection to their academic institution. I look forward to hearing back about a potential interview.

Sincerely,

Samantha Bradbury

E-mail

To:

From:

Date:

Subject:

Dear Samantha,

I am writing to check on your availability to interview for the Student Activities Coordinator position. Your preliminary interview would be conducted virtually. If selected for the next round, your second interview would be in person at the Rollervy University main campus. If you are still interested, please respond and let me know if you are free at 9 A.M. on either October 8 or October 9.

Kind regards,

Lisa Cooper

- 191.** According to the job advertisement, what is one responsibility of the Student Activities Coordinator?
- (A) Help students with difficult assignments
 - (B) Inform students about local events
 - (C) Train students to give presentations
 - (D) Lead workshops about Web site development
- 192.** According to the first e-mail, what is one way that Ms. Bradbury promoted student engagement?
- (A) She volunteered at a local recreation center.
 - (B) She participated in several cultural excursions.
 - (C) She recruited high school students to be tutors.
 - (D) She started a sports group.
- 193.** What information did Ms. Bradbury leave out of her cover letter?
- (A) Her relevant job experience
 - (B) Her interest in the position
 - (C) Her professional strengths
 - (D) Her areas for improvement
- 194.** What does the second e-mail indicate about the hiring process?
- (A) Every applicant must fill in a form online.
 - (B) Applicants should submit two reference letters.
 - (C) Some applicants will have an in-person interview.
 - (D) Applicants with four-year degrees are preferred.
- 195.** Who most likely is Ms. Cooper?
- (A) The Human Resources Manager
 - (B) An office assistant
 - (C) A university admissions counselor
 - (D) The Student Activities Coordinator

Questions 196-200 refer to the following e-mail, meeting agenda, and policy.

To:	Celeste O'Brien
From:	Monica Cheung
Date:	October 15
Subject:	Mobile phone reimbursement policy

Dear Ms. O'Brien,

As the Assistant Director of Accounting, I am writing about the policy regarding mobile phone expenses. Many Ferd Data Services employees use their personal mobile phones for business calls. To get reimbursed, they must submit a form every month. Ferd then pays up to 30 percent of the phone bill. My department confirms each employee's calculations and then schedules payments that vary every month.

Some companies have moved to a flat-rate model, whereby all employees who qualify receive a fixed amount each month (e.g., \$20). No staff time is required for monthly processing; the allowance is automatically included in each paycheck.

I hope that, as head of Human Resources, you will consider adopting a policy like this.

Sincerely,

Monica Cheung

Ferd Data Services MEETING AGENDA

Location: Online

Date: October 24

Time: 3:00 P.M.

Host: Celeste O'Brien, Vice President, Human Resources

Attendees: Human Resources Managers; Finance Managers; Department Heads

OBJECTIVES:

1. Consider issues with the current mobile phone reimbursement program
2. Review other options along with advantages and disadvantages
3. Select a new reimbursement model, if appropriate

OPTIONS:

1. Continue to reimburse employees for up to 30 percent of their business mobile phone use
2. Provide a flat monthly amount to employees who qualify; employees with high costs can submit requests for additional compensation
3. Provide qualified employees with mobile phones for business use

Ferd Data Services Employee Policies

Mobile Phone Reimbursement Policy

Revised October 30

Employees who work remotely and/or travel for business purposes should be reimbursed for business use of mobile phones. Three options are available:

- Employees who qualify will receive a mobile phone allowance of \$20 per month, regardless of actual expenses. To enroll in the program, employees must submit a Mobile Phone Allowance form with their supervisor's signature. The \$20 allowance will be applied to each month's paycheck.
- Employees with large charges may submit actual expenses to receive additional reimbursement.
- Managers and executives may opt for a company mobile phone, which is for business use only.

196. What is the purpose of the e-mail?
- (A) To describe patterns of employee behavior
- (B) To suggest updates to certain technology
- (C) To consider replacing a vendor
- (D) To request a revision to a reimbursement policy
197. According to the e-mail, who is Ms. Cheung?
- (A) A telemarketer
- (B) A member of the accounting team
- (C) A human resources specialist
- (D) An electronics engineer
198. What did Ms. O'Brien do after receiving Ms. Cheung's e-mail?
- (A) She invited Ms. Cheung to a meeting.
- (B) She rejected Ms. Cheung's suggestion but proposed alternatives.
- (C) She collaborated with other company leaders to address an issue.
- (D) She transferred to a different department.
199. According to the policy, who qualifies to receive a company mobile phone?
- (A) Ferd Data Services managers and executives only
- (B) All Ferd Data Services employees who work from home
- (C) Employees who travel for business purposes
- (D) Employees who submit a monthly form
200. What best describes the result of the meeting on October 24?
- (A) Attendees agreed to continue following the original procedures.
- (B) Attendees decided to collect more information before making a decision.
- (C) Attendees decided to adopt some of the options discussed.
- (D) Attendees completed a survey about mobile phone use.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

실전 TEST

04

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

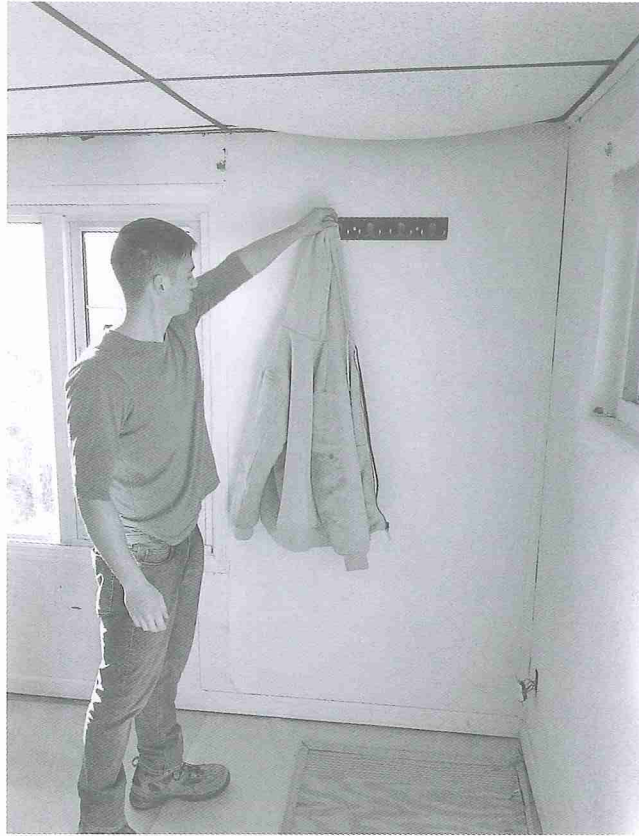
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.

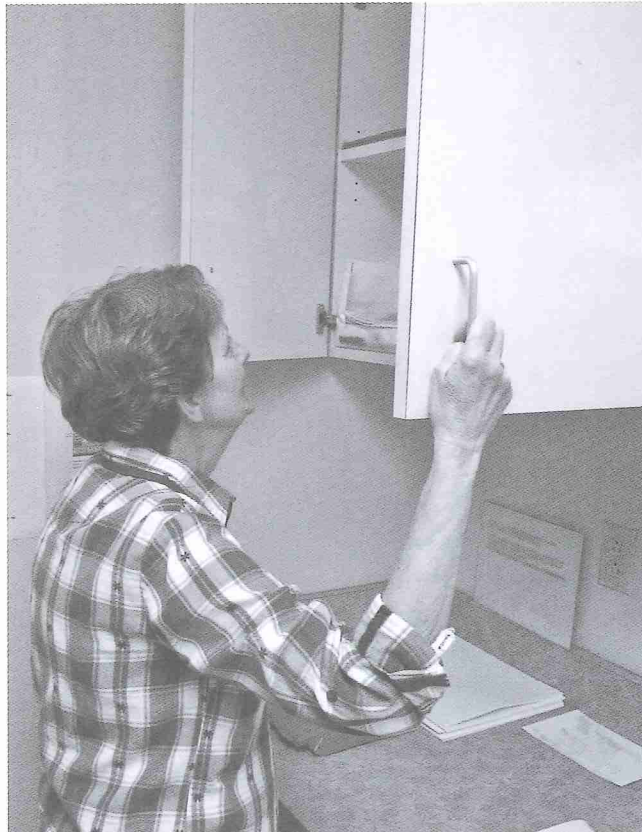


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3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
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26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Who most likely is the man?
(A) A delivery person
(B) A contractor
(C) A salesperson
(D) A house cleaner
33. What will the man most likely bring when he returns?
(A) An updated invoice
(B) A product recommended to him
(C) A new tool
(D) A replacement tile
34. When will the man most likely return to the woman's house?
(A) On Thursday morning
(B) On Thursday afternoon
(C) On Friday morning
(D) On Friday afternoon
-
35. What are the speakers mainly discussing?
(A) The condition of forest paths
(B) Hiking options
(C) A recycling program
(D) Vending machines
36. What is the woman concerned about?
(A) The condition of the visitor center
(B) Materials being disposed of properly
(C) The need for new plastic bins
(D) Her work schedule
37. What does the man suggest?
(A) Showing a video
(B) Purchasing a television
(C) Recording some instructions
(D) Hiring additional workers
38. Who most likely is the woman?
(A) A manager
(B) A consultant
(C) A salesperson
(D) A trainer
39. What did Takeshi tell the man?
(A) The training session will increase sales.
(B) The training session was not useful.
(C) Some people prefer independent work.
(D) More salespeople will be hired.
40. What will the man most likely do next?
(A) Meet with the salespeople face-to-face
(B) Ask Takeshi to talk to his teams
(C) Cancel this week's sales meeting
(D) Discuss future training sessions
-
41. Where do the speakers most likely work?
(A) At an accounting firm
(B) At a warehouse
(C) At a university bookstore
(D) At a book-publishing company
42. What is the woman's assignment?
(A) To prepare a sales report
(B) To train recently hired employees
(C) To take notes during staff meetings
(D) To proofread reports
43. Why will the woman be unable to help the man?
(A) She lacks the technical training.
(B) She is too busy.
(C) She is unsure of what Anna really wants.
(D) She sent her laptop to be serviced.
-

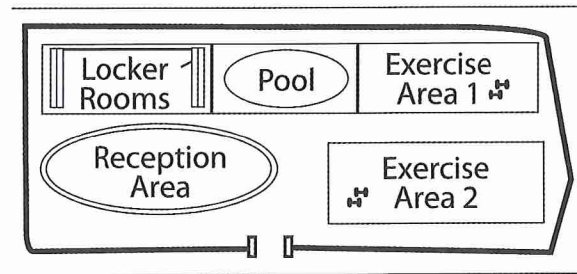
44. Who most likely are the speakers?
(A) School teachers
(B) Employees of a nature area
(C) Members of a bird-watching club
(D) Construction workers
45. What problem are the speakers discussing?
(A) The proposed location of a building
(B) The schedule of a community event
(C) Some recently completed construction
(D) Damage caused by animals
46. What does the man suggest the speakers do?
(A) Contact some builders
(B) Conduct a tour of a nature preserve
(C) Hold a meeting at their workplace
(D) Post an announcement at the community center
-
47. What does the man say about hiring a new employee?
(A) The hiring process is already finished.
(B) Hiring may not be necessary.
(C) There are no qualified applicants.
(D) There is no money in the budget.
48. What does the woman suggest?
(A) Contracting some advertising work
(B) Discussing the problem at the next meeting
(C) Training new factory team workers
(D) Hiring a temporary employee
49. Why will the speakers talk to Janet Olsen?
(A) To get her opinion about an issue
(B) To ask how a problem was solved previously
(C) To learn whether they can use her office
(D) To ask about a recently hired team member
-
50. What may prevent the woman from seeing the exhibit?
(A) The exhibit will close early.
(B) A parade will be held.
(C) The buses are not running.
(D) She has a work commitment.
51. What does the man tell the woman she can do?
(A) Get a full refund
(B) Donate the cost of her tickets
(C) Exchange her tickets for another date
(D) Give her tickets to family members
52. What does the woman imply when she says, "Oh, I have too many financial commitments at the moment"?
(A) She will call the man back later.
(B) She will not visit the gift shop.
(C) She will not attend a special event.
(D) She will not purchase a membership.
-
53. What did Petra do on her way to the office?
(A) She dropped a brochure off at a local store.
(B) She stopped at a printing shop.
(C) She shopped at an office store for some supplies.
(D) She contacted a repair technician.
54. What does the man say about the brochure the speakers are discussing?
(A) He likes the bright colors.
(B) He already approved it.
(C) It contains too much information.
(D) It was redesigned several times.
55. Why will Petra make a phone call?
(A) To order copies
(B) To change a deadline
(C) To get a mistake corrected
(D) To try to get a price reduced
-

56. What does the woman imply when she says, "I haven't had a chance to look at it"?
- (A) She is not interested in the price list.
 (B) She likes the old furniture in the meeting room.
 (C) The furniture prices are very high.
 (D) The office furniture has not been ordered.
57. What is most likely true about the travel arrangements that the woman is working on?
- (A) They are taking more time than expected.
 (B) They will be finished tomorrow.
 (C) There are only two people working on them.
 (D) The man is responsible for managing them.
58. What does the man suggest that the woman do?
- (A) Train a coworker to order furniture
 (B) Ask whether a responsibility can be removed
 (C) Find somebody to help with travel planning
 (D) Apply for a management position
-
59. Who most likely is the woman?
- (A) A consulting company employee
 (B) A Web developer
 (C) A supervisor
 (D) A certified trainer
60. What does the woman tell Felix' supervisor?
- (A) She can provide some paperwork.
 (B) She is paid hourly.
 (C) She is not familiar with a feature.
 (D) She has employees who can complete a task.
61. When will a Web site be launched?
- (A) Once a feature is added
 (B) Later that day
 (C) After two companies merge
 (D) In the coming week
-

Monarch Pottery 	
Weekly Schedule	
Monday	Hand Building (adults)
Tuesday	Wheel Throwing (adults)
Wednesday	Hand Building (children)
Thursday	Wheel Throwing (children)
Friday	No classes

62. What problem does the woman mention?
- (A) Her order arrived late.
 (B) Her order is missing an item.
 (C) She did not order enough of an item.
 (D) She did not receive an invoice.
63. What does the man say about some buckets of glaze?
- (A) They contain the wrong color glaze.
 (B) They are on the delivery truck now.
 (C) They were left behind.
 (D) They are heavier than they look.
64. Look at the graphic. On which day is the conversation taking place?
- (A) Tuesday
 (B) Wednesday
 (C) Thursday
 (D) Friday
-

	
Host your business event with us!	
Package	Number of guests
Bronze	125
Silver	150
Gold	175
Platinum	200



65. What are the speakers mainly discussing?
- (A) A conference hosted by another company
 - (B) A location for an upcoming conference
 - (C) The purpose of an annual conference
 - (D) A conference speaker they both admire
66. What does the man imply about conference participants?
- (A) They will choose food options from a menu.
 - (B) They will eat breakfast together.
 - (C) They will not be provided with meals.
 - (D) They must buy snacks from a nearby store.
67. Look at the graphic. Which package will the speakers most likely purchase?
- (A) Bronze
 - (B) Silver
 - (C) Gold
 - (D) Platinum
68. Where most likely does the woman work?
- (A) At a delivery company
 - (B) At a fitness center
 - (C) At a truck repair facility
 - (D) At an exercise equipment manufacturer
69. Look at the graphic. Where will the five heavy boxes be put?
- (A) In the reception area
 - (B) In the locker rooms
 - (C) In exercise area 1
 - (D) In exercise area 2
70. What equipment was delivered yesterday?
- (A) Rowing machines
 - (B) Furniture
 - (C) Pool supplies
 - (D) Weight-lifting equipment

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Who is the speaker?
(A) A book author
(B) A park ranger
(C) A tour guide
(D) A painter
72. What will the listeners mostly see during their visit?
(A) Rare plants
(B) Works of art
(C) Antique furnishing
(D) A nineteenth-century library
73. What does the speaker invite the listeners to do?
(A) Use a map
(B) Make a purchase
(C) Stay with the group
(D) Take pictures
-
74. What does the speaker recommend doing?
(A) Creating more charging stations
(B) Buying an electric pickup truck
(C) Getting new tires
(D) Shopping for a sports car
75. What disadvantage of electric pickup trucks does the speaker mention?
(A) Their high cost
(B) Their engine noise
(C) Their slow speed
(D) Their small size
76. What alternative use for electric pickup trucks does the speaker mention?
(A) Sheltering animals
(B) Generating radio signals
(C) Supporting building structures
(D) Powering homes
77. Who most likely is the speaker?
(A) A store cashier
(B) A produce supplier
(C) A restaurant owner
(D) A supermarket manager
78. What are the owners doing?
(A) Increasing staff pay
(B) Introducing new products
(C) Hosting a dinner
(D) Hiring more employees
79. What does the speaker imply when she says, "There's a sign-up sheet in the staff room"?
(A) The new work hours are voluntary.
(B) People who sign up get a reward.
(C) All employees must sign up for a shift.
(D) The meeting will continue in the staff room.
-
80. What is being advertised?
(A) A solar heating system for homes
(B) A contest for a new heating system
(C) A home cleaning service
(D) A service for home heating systems
81. What does the advertisement emphasize about the company?
(A) Its 24-hour service
(B) Its special cameras
(C) Its low prices
(D) Its customer service
82. How can the listeners get a discount?
(A) By presenting a coupon
(B) By scheduling an appointment online
(C) By mentioning a radio advertisement
(D) By joining a mailing list
-

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실전 TEST

04

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101.** After software updates, our customers report significant ----- in both speed and reliability.
(A) improvable
(B) improvements
(C) improves
(D) improved
- 102.** McNeal Unlimited's market profile was finished before the due date listed ----- the project plan.
(A) in
(B) about
(C) until
(D) along
- 103.** Employees can take up to two weeks off at a time as long as ----- requests are approved in advance.
(A) they
(B) their
(C) themselves
(D) them
- 104.** Service representatives are responsible for being the ----- contact for each of our clients.
(A) small
(B) most
(C) abundant
(D) primary
- 105.** The ----- of the fund-raiser was due to bad weather, so the event will be rescheduled for next weekend.
(A) cancellation
(B) cancel
(C) canceled
(D) canceler
- 106.** AVB Education's online courses help users master many computer skills more ----- than other learning methods do.
(A) nearly
(B) lightly
(C) previously
(D) effectively
- 107.** The ----- of several celebrities at the Sasaki Museum attracted local residents seeking photographs.
(A) presenter
(B) presented
(C) presence
(D) presentable
- 108.** The committee enthusiastically ----- the theater company's grant application because it encourages community participation.
(A) approved
(B) caused
(C) affected
(D) practiced

109. Mr. Ibrahim told the management team that preparation for the annual shareholders' meeting was going ----- as planned.
- (A) preciseness
 - (B) precise
 - (C) precision
 - (D) precisely
110. Aryxco's shipping costs vary based upon the destination and the weight ----- the package.
- (A) as
 - (B) along
 - (C) between
 - (D) of
111. The health records of our clients are stored on a ----- server that is accessible only to authorized users.
- (A) secure
 - (B) securing
 - (C) securely
 - (D) secureness
112. Before we sign a contract with the heating company, we must confirm that its proposal meets our installation -----.
- (A) customers
 - (B) businesses
 - (C) requirements
 - (D) volunteers
113. The area ----- the new Furniture Vine headquarters is covered by dense forest.
- (A) among
 - (B) happening
 - (C) foreseeable
 - (D) surrounding
114. The firm's top analysts expect that the acquisition of Valuwest, Inc., will lead to a ----- future for shareholders.
- (A) prosperous
 - (B) voluntary
 - (C) sizable
 - (D) calculating
115. Upon reviewing the draft of the agreement, the lead lawyer will notify Ms. Gwan's team ----- any concerns.
- (A) regarding
 - (B) afterward
 - (C) toward
 - (D) as soon as
116. Following a two-year break, the Grear Institute is once again ----- career-building workshops for health-care workers.
- (A) informing
 - (B) providing
 - (C) passing
 - (D) deciding
117. The Cedar Lake Hotel adjusted its ----- prices in an attempt to increase its share of the growing market.
- (A) competed
 - (B) competition
 - (C) competitor
 - (D) competitive
118. Operating hours of Big Midwest Cafés are subject to local ----- enforced by the city in which the café is located.
- (A) fragments
 - (B) equalities
 - (C) regulations
 - (D) categories
119. The legal department ----- revisions to the amendment last week, and Ms. Koehler sent it to the corporate group for review.
- (A) completed
 - (B) completes
 - (C) will complete
 - (D) is completing
120. Ms. Arriata asked all ----- in yesterday's Productivity and Technology workshop to send in their questionnaires.
- (A) activities
 - (B) objectives
 - (C) participants
 - (D) schedules

121. Consumers noted that Sunnyside Chocolates taste ----- different from all other chocolates.
(A) distinguish
(B) distinguishably
(C) to distinguish
(D) distinguishing
122. With bicycling becoming more popular than ever, the city council plans to ----- the number of bicycle lanes on city streets.
(A) generate
(B) invent
(C) expand
(D) organize
123. Claston Industry's guidelines help ensure that equipment ordered from all suppliers ----- safety standards.
(A) meets
(B) meeting
(C) to meet
(D) was met
124. Though Ms. Daiyu ----- handles customer inquiries, Mr. Mei takes over when she gets a special assignment from her manager.
(A) never
(B) almost
(C) deeply
(D) usually
125. Opportunities for growth cannot ----- by Aksika Medical without a careful analysis of the costs and benefits.
(A) pursue
(B) be pursued
(C) pursuing
(D) to pursue
126. Mayson Technology not only leads its competitors in revenue ----- in award-winning innovations.
(A) but also
(B) so that
(C) and
(D) yet
127. Our presentation will provide an overview of ----- the theoretical and the practical aspects of machine learning.
(A) each
(B) any
(C) such
(D) both
128. The responsibilities of new assembly-line supervisors at the Streamline Auto Plant increase ----- as they gain more experience.
(A) diligently
(B) completely
(C) progressively
(D) cooperatively
129. Although unforeseen factors initially ----- the construction of the wind farm, it opened on schedule.
(A) complicate
(B) complicated
(C) are complicating
(D) be complicated
130. ----- Haruto sees an opportunity for professional development, he is sure to take advantage of it.
(A) Even though
(B) Owing to
(C) Whenever
(D) Whereas

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following Web page.

Evergreen Mountains Scenic Railway

The Evergreen Mountains Scenic Railway has reopened after a yearlong renovation project. First built over a century ago, the railway is one of the oldest in the nation. The recent closure was necessary to make extensive upgrades to the aging tracks and train cars. _____, renovations were made to the historic station.

Sightseers on the railway will enjoy a trip through the Evergreen Forest as they _____ to the top of Walden Mountain. Here the train will make an hour-long stop for visitors to tour the new visitor center or _____ enjoy the views from the highest mountain in the region. The return trip takes a different route back to the station. _____. Tickets for this amazing journey are available online.

131. (A) Additionally
(B) However
(C) Nevertheless
(D) For example
132. (A) ride
(B) riding
(C) rides
(D) ridden
133. (A) simple
(B) simplest
(C) simplify
(D) simply
134. (A) The renovations took longer than expected.
(B) Walden Mountain is the tallest of the Evergreen Mountains.
(C) Other nearby mountains do not have tourist attractions.
(D) The entire trip takes approximately 2.5 hours.

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Questions 135-138 refer to the following e-mail.

To: Marcus Witt <mwitt@bmail.com>
From: Julie Mendell <contracts@nevycorp.com>
Date: 1 June
Subject: Your contract with Nevy
Attachment: Renewal form

Dear Mr. Witt:

Greetings from the Nevy Corporation. I hope this message finds you well.

As I mentioned on our recent call, we are conducting a review of our current _____. This includes your agency. _____ the difficult year, we have been impressed with your agency's professionalism and positive results. _____. Please sign the attached document and return it to us at your earliest convenience.

We _____ forward to strengthening our relationship with you and your team. If you have any questions or concerns, please let us know.

Sincerely,

Julie Mendell
Partner Relations Manager

135. (A) versions
(B) contests
(C) equipment
(D) partnerships

136. (A) Although
(B) Despite
(C) Instead
(D) Since

137. (A) Therefore, we would like to extend your contract for another two years.
(B) Unfortunately, we were unable to reach you in time.
(C) Please confirm your contact details at your earliest convenience.
(D) We certainly understand the concerns you raised when we last spoke.

138. (A) were looking
(B) would look
(C) looked
(D) look

Questions 139-142 refer to the following advertisement.

Save Big at Buelo Fitness!

At Buelo Fitness, we seek to improve the physical and mental well-being of all Carver residents.

Since the gym is locally owned, ----- will give you the attention and guidance you need to maximize your fitness. ----- another year comes to an end, why not get in shape?
139.

----- . But you must act fast! These limited-time deals are only valid through December 31.
141.

The Buelo Bundle consists of fifteen classes within three months for just \$100. The Buelo Unlimited package is just \$10 for the first month, and then \$100 per month thereafter. It requires a six-month ----- .
142.

- 139.** (A) we
(B) one
(C) they
(D) mine

- 142.** (A) lease
(B) development
(C) opportunity
(D) commitment

- 140.** (A) As
(B) During
(C) Beyond
(D) Following

- 141.** (A) Call us if you have any questions.
(B) Check out these positive reviews from customers.
(C) We are offering two special deals to help you begin.
(D) Exercise should be combined with healthy eating habits.

Questions 143-146 refer to the following e-mail.

To: jliu@lle.com
From: customersupport@gerdenbank.com
Subject: Service Fee
Date: 27 May, 10:34 A.M.

Dear Ms. Liu,

143. an error in our internal computer processing system, a service fee was incorrectly deducted from your savings account on 23 May. This error has been fixed, and a refund was posted to your account on 25 May. You -----
144. this deposit on your next statement under the description "Fee adjustment."

We apologize if this has resulted in any -----
145. . Please contact us if you have any concerns regarding this issue. -----
146. .

Sincerely,

Jennifer Ayers
Customer Support
Gerden Bank

- 143.** (A) In fact
(B) Because of
(C) In reply to
(D) Except for

- 144.** (A) found
(B) were finding
(C) will find
(D) have found

- 145.** (A) confusion
(B) satisfaction
(C) explanation
(D) calculation

- 146.** (A) We just added 280 new customers to our base.
(B) Please let us know whether you want to open a checking account.
(C) Gerden Bank has an important message for our customers.
(D) As always, thank you for choosing Gerden Bank.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following memo.

MEMO

To: All Staff
From: Amaya Sodhi
Subject: Online Portal
Date: 22 August

The online portal is now up and running. To use it, patients must first obtain an activation number from a staff member here. Patients will then be able to register to access their records, get lab results, and book appointments.

We had also planned to launch a payment option within the portal. However, the Web developers are still dealing with issues with the billing system. As a result, that part of the system will be implemented at a later time.

It will take some time for all of us to learn how to work with the portal. If you have any questions, please contact Marie at extension 244.

147. Where most likely does Ms. Sodhi work?

- (A) At a hotel
- (B) At a medical office
- (C) At a credit card company
- (D) At an employment agency

148. What has been delayed?

- (A) A software update
- (B) The hiring of new employees
- (C) The delivery of information to Marie
- (D) An online payment system

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Questions 149-150 refer to the following form.

**Welcome to the
Mirjana Springs Hotel
in Dubrovnik.**

The network password for complimentary Web access is "Mirjanawifi." It is offered throughout the hotel.

For hotel-related requests, please contact the front desk. For information on local attractions and tourist excursions, please see Ms. Novak in our recreation office.

We hope you enjoy your stay!

Room #: 1296

Guest: Devon Tolga

Clerk: Malina Babic

Check-in: May 23

Checkout: May 25

Arrival time: 8:23 P.M.

149. What is indicated about Internet access at the Mirjana Springs Hotel?

- (A) It does not require a password.
- (B) It is not very reliable in the evening.
- (C) It is not available in room 1296.
- (D) Guests do not have to pay for it.

150. What is indicated about Ms. Novak?

- (A) She works at the front desk.
- (B) She will check out on May 25.
- (C) She helps set up sightseeing trips.
- (D) She is Ms. Babic's supervisor.

Questions 151-152 refer to the following advertisement.



Mini-pure: Portable Air Purifier

Mountain Clear Air, a leader in air purifying devices, introduces Mini-pure, the first portable air purifier of its kind. Developed by leading environmentalists and engineers, Mini-pure cleans air by using negative ions! Plus, it's small and convenient, so you can take it with you wherever you go.

- Environmentally friendly and effective
- Fits easily into a purse or briefcase
- Reduces pollutants and allergens
- Charges quickly with any standard phone charger
- For use at home, in the office, or anywhere

Find out more at Minipureairclean.com.

151. For whom is the advertisement most likely intended?

- (A) Medical engineers
- (B) Hotel operators
- (C) Environmental specialists
- (D) Everyday consumers

152. What is NOT indicated about the air purifier?

- (A) Its size
- (B) Its purpose
- (C) Its cost
- (D) Its power source

Questions 153-154 refer to the following text-message chain.

Jim Szymanski (9:42 A.M.)

Bev, I want to give you a heads-up. There's a broken water valve at the Eastbury Student Apartments. The water there will be shut off for 2 hours.

Bev Munoz (9:43 A.M.)

No problem. We can wash our hands at the Carlton Apartments after we finish this job.

Jim Szymanski (9:44 A.M.)

Right. We'll be doing the same thing this morning as we did last time. We'll enter each apartment unit and vacuum out the filter in the wall air conditioner. Any filter that looks too dusty should be replaced. Also, we should clear out debris from the vents.

Bev Munoz (9:46 A.M.)

Got it. Will all the apartments be unoccupied?

Jim Szymanski (9:47 A.M.)

The students are on school holiday. But you may want to knock on the doors just in case.

Bev Munoz (9:48 A.M.)

OK. I can handle Building A because I'm parked nearby. You could work on Building B. The work will go more quickly that way, and we'll have time for an afternoon lunch break.

Jim Szymanski (9:49 A.M.)

Exactly. Let me know if you need anything else this morning.

153. What will Mr. Szymanski and Ms. Munoz do this morning?

- (A) Remove litter from parking areas
- (B) Service some air conditioners
- (C) Repair broken water pipes
- (D) Install kitchen appliances

154. At 9:47 A.M., what does Mr. Szymanski imply when he writes, "The students are on school holiday"?

- (A) Parking will be easy to find.
- (B) No students live in Building A.
- (C) The apartments should be vacant.
- (D) Students often make their own repairs.

Questions 155-157 refer to the following e-mail.

To:	Larisa M. Lee
From:	Minnich Furniture
Subject:	Furniture Sale Ends Friday
Date:	Wednesday, 28 August

Minnich Furniture Seasonal Sale!
Last three days for up to 50% savings. Shop for:

Sectionals

Sofas

Lamps

Bedroom sets

Over 1,000 items on sale. Hurry! Inventory is going fast!
Shop online at www.minnichfurniture.com

- Limited quantities of certain items are available. Limit 2 sale items per customer.
- Offer applies to Internet orders only. Additional cost for shipping.
- Returns must be initiated within 30 days.
- See Web site for full details and photos of all offerings.

155. Who most likely is Ms. Lee?

- (A) A potential customer
- (B) A sales representative
- (C) An interior designer
- (D) A warehouse employee

156. How can purchases be made from Minnich Furniture?

- (A) By shopping at one of several retail stores in the area
- (B) By visiting the central warehouse
- (C) By phoning the call center
- (D) By placing an online order

157. What is indicated in the e-mail?

- (A) The sale will end in 30 days.
- (B) Returns of discounted items are not allowed.
- (C) Customers can buy only two items at sale price.
- (D) Only 1,000 items are left in stock.

TEST 4

Questions 158-161 refer to the following letter.

Johan Krueger
Xolani Publishing
291 Waring Road
Pretoria 0002 South Africa

16 June

Nadja Abdi, Office Manager
64 Kenda Avenue
Nairobi 00606 Kenya

Dear Ms. Abdi,

Thank you for requesting a free trial issue of *Modern Style Magazine*. Enclosed is your complimentary issue. Businesses like yours benefit greatly from our magazine service. Did you know that patients typically wait up to twenty minutes before their checkup or cleaning? Having magazines to read helps the wait time pass quickly.

Ready to order a full subscription? Return the enclosed card and get 20 percent off the newsstand price. As a bonus, we will include a copy of our annual review issue at no extra charge.

Sincerely,

Johan Krueger

Johan Krueger, Xolani Publishing

P.S. We publish magazines for a variety of readers worldwide, including popular titles such as *Sports Today*, *Home Repair Journal*, and *Budget Traveler Monthly*. As a business, you can request a complimentary trial issue of any title in our catalogue. Just visit our Web site today!

158. What type of business does Ms. Abdi most likely manage?
- (A) A hair salon
 - (B) A dental clinic
 - (C) A coffee shop
 - (D) A law firm
159. The word "pass" in paragraph 1, line 4, is closest in meaning to
- (A) cross
 - (B) happen
 - (C) elapse
 - (D) overlook
160. What is indicated about Xolani Publishing?
- (A) Its products appeal to people with various interests.
 - (B) It mainly publishes academic journals.
 - (C) Its customer base is limited to South Africa.
 - (D) It sells mostly digital subscriptions.
161. What is NOT offered to Ms. Abdi in the letter?
- (A) A free trial issue of another magazine
 - (B) A discounted subscription rate
 - (C) A bonus for referring new subscribers
 - (D) A free issue of *Modern Style Magazine*

Questions 162-165 refer to the following press release.

FOR IMMEDIATE RELEASE

Contact: Roberto Barboza
351 922 555 965

LISBON (18 June)—This year’s International Candy Conference will be held in Lisbon, Portugal, at the Vil de Maitros Convention Center near the Bibb Bubblegum factory. Thousands of candy industry specialists from around the world are expected to attend the event on 8–10 September. — [1] —.

Amanda Bibb, CEO of Bibb Bubblegum, takes the chewing gum industry very seriously. — [2] —. As the company’s fourth-generation CEO, she proudly shares, “My family is excited to sponsor this event and thrilled to be the first chewing gum company ever to host the International Candy Conference!” Ms. Bibb is also especially pleased that the candy conference will be in Portugal this year. — [3] —. “Bibb Bubblegum started with a tiny shop near Lisbon. While our main factory is local, we now sell our gum in seven countries. We hope this event will bring attention and revenue to our community as well as to the international bubblegum market.”

For more information about the International Candy Conference and for tours of the Bibb Bubblegum factory, contact Roberto Barboza at 351 922 555 965 or visit www.BibbBubblegum.com. — [4] —.

162. What is the main purpose of the press release?
- (A) To explain the history of the candy industry
 - (B) To announce the expansion of a gum company
 - (C) To introduce the CEO of a new business
 - (D) To promote a conference and its sponsor
163. What is indicated about the Bibb Bubblegum company?
- (A) It allows visitors to tour its facility.
 - (B) Its headquarters are in Lisbon.
 - (C) It is a new candy business in Portugal.
 - (D) It offers more flavors than other gum companies do.
164. Who most likely is Mr. Barboza?
- (A) A shop owner
 - (B) A company representative
 - (C) A newspaper writer
 - (D) A travel agent
165. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- “That number now will likely include many gum manufacturers, as Bibb Bubblegum will host this year’s event.”
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

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Questions 166-168 refer to the following notice.

Your upgraded Impala card is in the mail!



At Impala Credit Union, your safety and convenience are paramount. That is why we are introducing contactless technology for all our member credit and debit cards. With this new development, you will no longer have to swipe or insert your card in a chip reader at checkout. In fact, you will not even need to remove your card from a physical wallet; simply hold it near a point of sale for it to be read!

There are a few important things to keep in mind. First, your current card will be deactivated on October 31. You may continue to use it until that time.

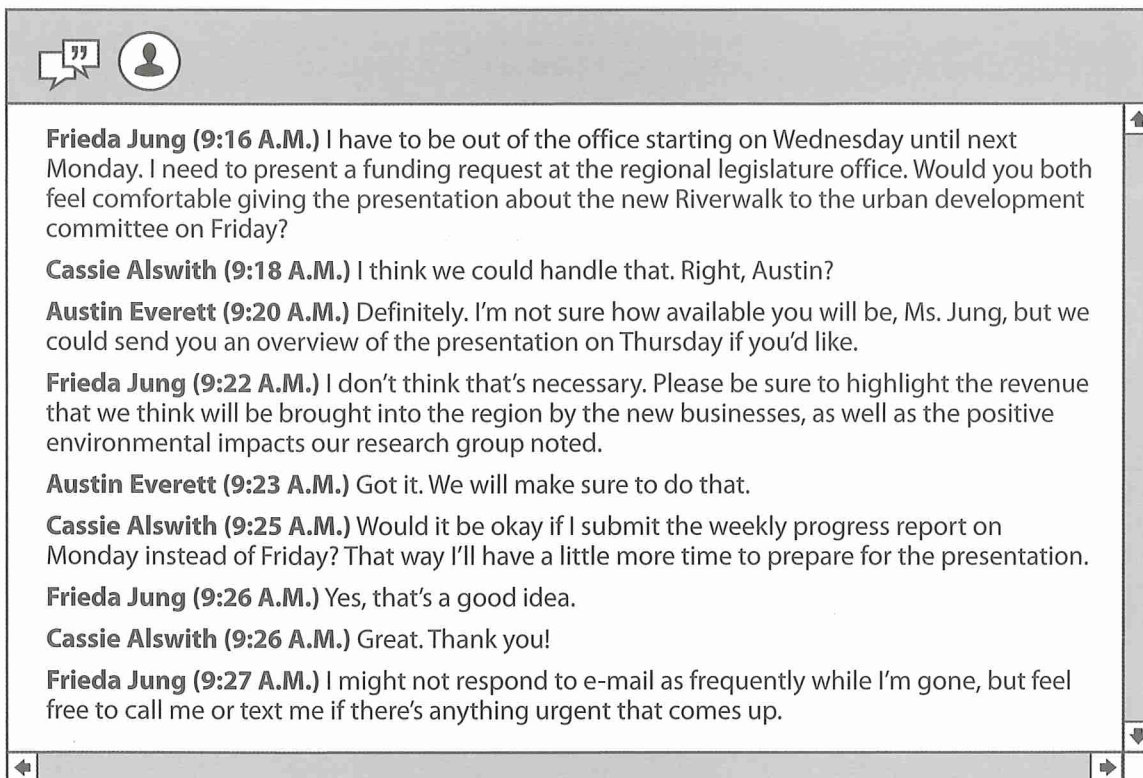
Second, the upgraded card may arrive before your current one expires. Once you activate the new card, the old one will automatically be deactivated and no longer be valid for use. You will need to manually activate your new card by following the instructions on the attached sticker.

Third, your contactless technology card will have a new card number, expiration date, and security number. When activating, you will be prompted to choose a PIN (personal identification number). The PIN from your current card will not automatically transfer over. Be sure to update your card on file for all preferred online retailers and app subscriptions to ensure continued access.

We hope that you enjoy your new card. For any questions regarding your contactless technology Impala card, feel free to contact customer service at 1-610-555-0168.

- 166.** What is the purpose of the notice?
- (A) To request customer feedback
 - (B) To alert customers of credit card fraud
 - (C) To inform customers of a new payment method
 - (D) To announce a change in billing policies
- 167.** What is indicated about the new Impala card?
- (A) It will be valid for use as of October 31.
 - (B) It does not need to be removed from a wallet for use.
 - (C) It cannot be used for app subscriptions.
 - (D) It will contain the same identification information as the old card.
- 168.** What do customers need to do when activating their new card?
- (A) Select a PIN
 - (B) Cancel their current card
 - (C) Enter the security number
 - (D) Transfer outstanding balances

Questions 169-172 refer to the following online chat.



The chat interface shows a conversation between three people: Frieda Jung, Cassie Alswith, and Austin Everett. The messages are as follows:

- Frieda Jung (9:16 A.M.)** I have to be out of the office starting on Wednesday until next Monday. I need to present a funding request at the regional legislature office. Would you both feel comfortable giving the presentation about the new Riverwalk to the urban development committee on Friday?
- Cassie Alswith (9:18 A.M.)** I think we could handle that. Right, Austin?
- Austin Everett (9:20 A.M.)** Definitely. I'm not sure how available you will be, Ms. Jung, but we could send you an overview of the presentation on Thursday if you'd like.
- Frieda Jung (9:22 A.M.)** I don't think that's necessary. Please be sure to highlight the revenue that we think will be brought into the region by the new businesses, as well as the positive environmental impacts our research group noted.
- Austin Everett (9:23 A.M.)** Got it. We will make sure to do that.
- Cassie Alswith (9:25 A.M.)** Would it be okay if I submit the weekly progress report on Monday instead of Friday? That way I'll have a little more time to prepare for the presentation.
- Frieda Jung (9:26 A.M.)** Yes, that's a good idea.
- Cassie Alswith (9:26 A.M.)** Great. Thank you!
- Frieda Jung (9:27 A.M.)** I might not respond to e-mail as frequently while I'm gone, but feel free to call me or text me if there's anything urgent that comes up.

169. Why will Ms. Jung be out of the office?
- (A) She is interviewing for a different job.
 - (B) She has another work obligation.
 - (C) She is taking time off for personal reasons.
 - (D) She has a doctor's appointment.

170. At 9:22 A.M., what does Ms. Jung most likely mean when she writes, "I don't think that's necessary"?
- (A) She is frustrated with Mr. Everett.
 - (B) She is confident in the abilities of Mr. Everett and Ms. Alswith.
 - (C) She does not enjoy reading e-mails.
 - (D) She thinks the meeting should be canceled.

171. What is indicated about the Riverwalk?
- (A) It will likely bring extra business to the area.
 - (B) It is located in the center of the city.
 - (C) Ms. Alswith is skeptical about its benefits.
 - (D) The construction on it has progressed quickly.

172. What is suggested about Ms. Alswith's report?
- (A) It has never been submitted late.
 - (B) It will be submitted to the legislature office.
 - (C) It is submitted every Friday.
 - (D) It must be reviewed by Mr. Everett on Monday.

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Questions 173-175 refer to the following letter.

Westmouth Financial Services
1311 Paul Street
Exeter EX8 9YJ, United Kingdom

14 July

Dear Ms. Tartal,

I am writing to notify you of some upcoming changes regarding your retirement investment account at Westmouth Financial. — [1] —. Firstly, as you may already know, your primary financial services advisor, Felix Reardon, is retiring next month. — [2] —. I have over fifteen years of experience working in personal finance and have worked at Westmouth Financial for three of those years, helping over 25 clients meet their retirement goals through savvy financial planning. I am excited to help you continue this journey.

Secondly, I would like to schedule a time to meet or talk with you about your current portfolio. — [3] —. We could meet in person or just have a simple phone or video chat, but it would be good for us to touch base to plan your investment strategy for the next ten years as you are nearing your retirement. Along those lines, I specifically wanted to see if you were interested in shifting some of your funds into more stable assets like bonds and annuities. — [4] —. I usually recommend shifting into these safer options as you get closer to retirement. Please feel free to call me or send an e-mail so we can arrange a time to talk. Thanks, and I look forward to speaking more.

Sincerely,

Rita Hidayat

Rita Hidayat, Account Manager

173. What is indicated about Ms. Hidayat?
- (A) Personal finance is her second career.
 - (B) She has been in her current role for three years.
 - (C) She was Mr. Reardon's mentor.
 - (D) She retired fifteen years ago.

174. What is suggested about Ms. Tartal's financial portfolio?
- (A) It does not have a great deal of value.
 - (B) Mr. Reardon did not manage it well.
 - (C) Ms. Tartal expected it to perform better.
 - (D) It has several risky assets.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Therefore, I will be taking over the management of your account."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following article and survey.

New Home for Theatre Group

AUCKLAND (11 July)—The south end of Darby Street is dominated by the imposing Victorian building that formerly held the main branch of Pacific Trade Bank. That building is now the home of the Cornata Theatre Company. After a grand-opening ceremony on Tuesday, tours of the new theatre were given to attendees.

The debut show is *Relax*, a comedy by Mi-Sun Yeo about a popular tourist site. Performances are scheduled to begin on Saturday, 16 July, and run until the end of the month.

According to Noah Larkins, the artistic director of the Cornata Theatre Company,

“talk-backs” will immediately follow every performance. Talk-backs allow the director and cast members to share their thoughts about the play, and audience members can ask them questions. “We want to be part of the artistic communities in both Auckland and the larger community around us,” said Mr. Larkins.

The building houses a main stage theatre that seats approximately 325 people and a smaller studio theatre upstairs. The company will also offer acting classes for children and adults. For more information or to buy tickets, visit the company’s Web page at www.cornatatheatre.nz.

Thank you for attending *Relax*. Please take a few moments to tell us about your experience.

Name and e-mail address: Julia Cruz <jcruz@northwing.nz>

1. How would you rate the performance you saw?

Excellent X Good ___ Fair ___ Did not enjoy ___

2. How would you rate your overall theatre experience?

Excellent ___ Good X Fair ___ Did not enjoy ___

3. How did you hear about us? (Check all that apply.)

Print advertisement X Social media X Television ___ E-mail ___

Comments: The play was a fascinating story, and the acting was brilliant. I'm delighted to be a subscribing member of the theatre this season. If all the shows are this good, I'll be very happy. There did seem to be a problem with the concession stand. There was a long line for food and drinks, and it did not move very quickly.

176. What is the purpose of the article?
- (A) To examine the history that a play is based on
 - (B) To attract participation from amateur actors
 - (C) To announce the opening of an arts venue
 - (D) To advertise a service for tourists
177. Who is Ms. Yeo?
- (A) A playwright
 - (B) A banker
 - (C) A department head
 - (D) A director of tourism
178. What does the article mention about the building on Darby Street?
- (A) It contains apartments for many families.
 - (B) It was once a bank.
 - (C) It is the oldest building on the street.
 - (D) It offers a community jobs program.

179. What is suggested about Ms. Cruz?
- (A) She heard about a theater from an e-mail.
 - (B) She enjoyed the food and drinks offered.
 - (C) She did not think the acting was very good.
 - (D) She saw the first play performed in a new theater.
180. What does Ms. Cruz indicate in the survey?
- (A) She recently moved to Auckland.
 - (B) She works at a nearby restaurant.
 - (C) She is a season subscriber.
 - (D) She stopped at a theater after shopping.

Questions 181-185 refer to the following instructions and form.

Blendora Coffee	
Item 16: Creamy Vanilla Blendelicious	
Steps	
1. Pour espresso	Use dark roast or decaf. For small drinks, add 1 shot. For medium drinks, add 2 shots. For large drinks, add 3 shots.
2. Pour milk	For regular drinks, use whole milk. When customers request a light drink, use nonfat milk.
3. Add flavor	Use vanilla powder. For small drinks, add 2 scoops. For medium drinks, add 3 scoops. For large drinks, add 4 scoops.
4. Add ice	Use the markings on the ice scoop for small, medium, and large drinks.
5. Blend	Press the orange button on the blender. The texture should be creamy.
6. Finish and serve	Pour into a plastic cup. For regular drinks, top with whipped cream and use a domed lid. For light drinks, do not top with whipped cream and use a flat lid.
7. Clean up	Rinse blender cover and metal blender cup. Wipe the counter.

Blendora Coffee Barista Training

Trainee: Matt Molinelli

Trainer: Kuniko Osawa

Date: June 17

Drink: Creamy Vanilla Blendelicious (Light) Size: Small Medium Large

Rate the quality of the finished beverage.

Perfect Very Good Good Acceptable Unacceptable

What errors did the trainee make?

Mr. Molinelli measured correctly for a medium beverage, and he used nonfat milk. However, he did everything else according to the regular recipe, not the light one.

Comments: Mr. Molinelli was adept at using his hands, and he kept a smile on his face. Once he memorizes the recipes, he will be an excellent barista.

181. Who are the instructions meant for?
- (A) Dishwashers at a restaurant
 - (B) New employees at a coffee shop
 - (C) Customers placing an order
 - (D) Restaurant equipment manufacturers


182. According to the instructions, what is true of the Creamy Vanilla Blendelicious?
- (A) It is available in two sizes only.
 - (B) It is served hot.
 - (C) It is not available in decaf.
 - (D) It is sometimes served with a flat lid.

183. How many scoops of vanilla powder did Mr. Molinelli use?
- (A) One
 - (B) Two
 - (C) Three
 - (D) Four

184. What did Mr. Molinelli do wrong?
- (A) He put whipped cream on the drink.
 - (B) He used the wrong type of milk.
 - (C) He used only one shot of espresso.
 - (D) He washed the blender without using soap.

185. What does Ms. Osawa suggest about Mr. Molinelli in the form?
- (A) He asked her for help to make the drink.
 - (B) He presented a friendly appearance.
 - (C) He had never used a blender before.
 - (D) He has an excellent memory.

Questions 186-190 refer to the following online profile and e-mails.

Dialed-In: The Web Site for Professional Connections	
Quentin Rines Dialed-In Code number: 04404782	Position wanted: Director of Commercial Lending
Experience: Assistant Manager, Commercial Lending First Bank of Barbados Three years, three months (present position)	
Loan Officer First Bank of Barbados Three years, eight months	
Teller First Bank of Barbados 1 year, two months	

To:	Quentin Rines <qrines@islandlink.bb>
From:	Rozella Huy <rozella.huy@ventana.com>
Date:	14 November
Subject:	Job offer

Dear Mr. Rines:

On behalf of all staff here at Ventana Bank, I want to say how pleased we were to meet you last week. We appreciate that you were able to spend so much time with us discussing your background and plans for the future. We are pleased to offer you the position of director of commercial lending. The position will be based in our George Town location on the Cayman Islands. Should you accept the position, you will receive the pay and benefits described during the interview process, as well as a relocation reimbursement of USD \$1,000.

Please let us know whether you accept the offer by 29 November and inform us of your preferred start date. We hope to have the position filled by mid-December.

Congratulations on being selected. We look forward to welcoming you to our team.

Sincerely,

Rozella Huy
President, Ventana Bank

E-mail

To:

From:

Date:

Subject:

Mr. Melville,

I just received the job offer from Ventana Bank that we discussed on Monday. They are meeting my salary request and offering me money for relocating too.

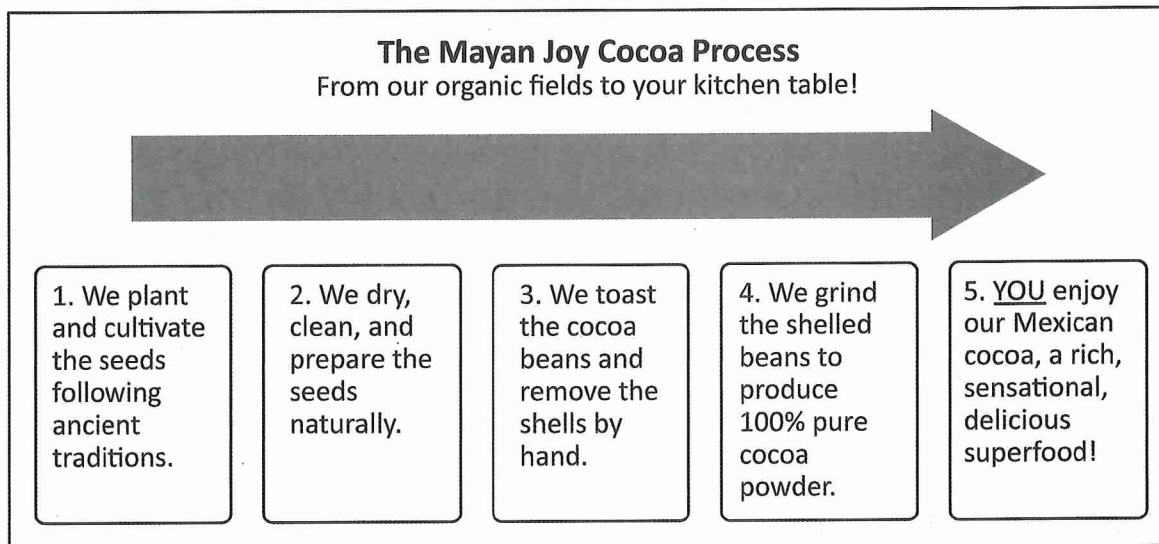
This has been my goal ever since you hired me as a teller, right out of college. But now that I have been offered my dream job, I am having doubts. The new location seems so far away. I would rarely get to see my parents and my siblings.

I would welcome your help in this matter. Could we get together in the next few days for lunch or coffee? As you know, I have always valued your input, and I have missed our lunchtime conversations since you retired.

Quentin

- 186.** According to the online profile, what is Mr. Rines's current job?
- (A) Director
(B) Assistant manager
(C) Loan officer
(D) Teller
- 187.** What is indicated about Mr. Rines in the first e-mail?
- (A) He was offered \$1,000 to help pay for moving.
(B) He worked with Ms. Huy at First Bank of Barbados.
(C) He plans to go on a short trip to the Cayman Islands.
(D) He recently opened an account at Ventana Bank.
- 188.** What is Mr. Rines's concern about the position?
- (A) It pays less than advertised.
(B) It requires him to move to the Cayman Islands.
(C) It requires him to start before he is ready.
(D) It seems to be more demanding than he originally thought.
- 189.** According to the second e-mail, why does Mr. Rines want to meet with Mr. Melville?
- (A) To offer him a job
(B) To request a loan
(C) To ask for advice
(D) To thank him for his help
- 190.** What is suggested about Mr. Melville?
- (A) He lives in George Town.
(B) He contacted Mr. Rines using the Dialed-In Web site.
(C) He is a friend of Ms. Huy's.
(D) He once worked at First Bank of Barbados.

Questions 191-195 refer to the following process chart, letter, and product chart.



Mayan Joy Cocoa
Av Tulum Plaza Galerias
Cancun, Quintana Roo 97655
Mexico

March 24

James Grigio
39 Lansford Lane
Valley Falls, Kansas 66088
United States

Mayan Joy Cocoa Representative:

When I was recently in Mexico, I purchased a block of your fine cocoa. It was the best I ever had! I did some research on your products, and I was very impressed with your process. I especially appreciate that your workers take care to remove the shells from the beans by hand.

I would like to purchase some more to make my own chocolates at home. Please send me information and pricing. I would prefer to purchase a one-pound block of pure, unsweetened Yucatan cocoa. I will be sweetening the candy myself, so I am not looking for sweetened cocoa.

Thank you.

James Grigio
James Grigio

Mayan Joy Cocoa Products Chart			
House Blend	Artisan Block	Block Gift	Mountain Bag
Half-pound bag \$25	1 pound \$40	2 pounds \$98	1 pound \$65
Item: D-23	Item: C-100	Item: C-200	Item: M-42
Rich, bittersweet, blended powder	Pure cocoa from the Yucatan	Pure cocoa from the Yucatan	Mountain grown in the highlands of Guatemala
Ready for making steamy, frothy, hot drinks	Perfect for drinks, cooking, baking, and confections	Beautifully displayed in a handcrafted wooden gift box	Unsweetened cocoa in bag designed with artwork from Guatemala
Cocoa, white and brown sugar, cinnamon, ancho, allspice, anise, and cayenne	100% pure cocoa in block form	100% pure cocoa in block form	100% pure cocoa in block form

191. Based on the process chart, what is done to the seeds immediately after they are cultivated?
- (A) They are made into a beverage.
 - (B) They are ground into powder.
 - (C) They are toasted.
 - (D) They are dried.
192. What does Mr. Grigio indicate in the letter?
- (A) He lives in Cancun, Quintana Roo.
 - (B) He grows natural cocoa.
 - (C) He owns a chocolate shop.
 - (D) He bought cocoa in Mexico.
193. What step in Mayan Joy Cocoa's process does Mr. Grigio praise?
- (A) Step 1
 - (B) Step 2
 - (C) Step 3
 - (D) Step 4
194. What is true about the Mayan Joy Block Gift?
- (A) It is the only product that comes in a decorated container.
 - (B) It is the only product that is from the Yucatan.
 - (C) It is larger than the other products from Mayan Joy.
 - (D) It contains more added sugar than the other Mayan Joy products.
195. What product will Mr. Grigio most likely purchase?
- (A) House Blend
 - (B) Artisan Block
 - (C) Block Gift
 - (D) Mountain Bag

Questions 196-200 refer to the following report, coupon, and receipt.

Customer Survey Feedback Report

Generated for: Floorsy, Inc.

Conducted by: Gwyneth Gupta

Medallion Marketing Consultants

	Completely Unsatisfied	Somewhat Unsatisfied	Neutral	Somewhat Satisfied	Very Satisfied
Overall customer experience	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer service	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product options	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product value	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Web site organization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Comments: The results of Medallion's survey are compiled above. We had 923 responses. There are several areas where Floorsy could improve its services to grow the business. First, customers had issues getting adequate customer service—this was due to slow e-mail response times, especially when making changes to orders. Medallion recommends investing in a chat window for the Web site and training customer representatives to use it. Customers enjoyed the Web site, and the chat feature would allow customers to get immediate service.

One general comment stood out regarding product options. Customers appreciated the wide variety of low-pile carpets with short fibers. They appreciated their high durability for areas where people frequently walk. However, they were also interested in thicker shag rugs for lounge areas like living rooms.

Floorsy Discount Coupon

Thank you for responding to our customer survey!

As a reward for your support, get 20% off your next online purchase from May 1 to 31!

Enter the code **REWARD20** at checkout.

Note: Floorsy.com offers free shipping and handling on all orders.

Thank You For Your Order

Dear Mr. Lindsay,

Thank you for your phone order. The following items from your order #104850 have been delivered.

Hendesia Low-Pile Rug in Ruby Red (6 x 9)	x 1	\$180.00
Verenia Shag Rug in Blue (6 x 9)	x 1	\$250.00
Subtotal		\$430.00
Discount		\$86.00 (Code: REWARD20)
Total		\$344.00
Paid in full		

As a growing business, we take all reviews and comments seriously. Please visit www.floorsy.com/comments to submit a review, and receive 10% off your next purchase. If you need assistance with your purchase, please e-mail customerservice@floorsy.com.

196. What is indicated in the report?
- (A) Customers found the Web site easy to navigate.
 - (B) Customers think the products are too expensive.
 - (C) Customer service representatives received high marks.
 - (D) Customers rarely communicate by e-mail.
197. What is one recommendation Ms. Gupta makes in the report?
- (A) To hire more interior designers
 - (B) To lower the price of the rugs
 - (C) To change the returns policy
 - (D) To spend more money on customer support
198. According to the coupon, what is true about Floorsy?
- (A) It rarely has sales.
 - (B) It ships items at no extra cost.
 - (C) It does not offer gift cards.
 - (D) Its Web site is poorly organized.
199. What can be concluded about Floorsy?
- (A) It has fully redesigned its Web site.
 - (B) It has offered Ms. Gupta a management position.
 - (C) It has added shag rugs to its product offerings.
 - (D) It has hired additional customer representatives.
200. What is most likely true about Mr. Lindsay?
- (A) He spoke to Ms. Gupta about his order.
 - (B) He was somewhat unsatisfied with the rugs.
 - (C) He sent an e-mail to change his order.
 - (D) He submitted responses to the customer survey.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.

실전 TEST

05

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.

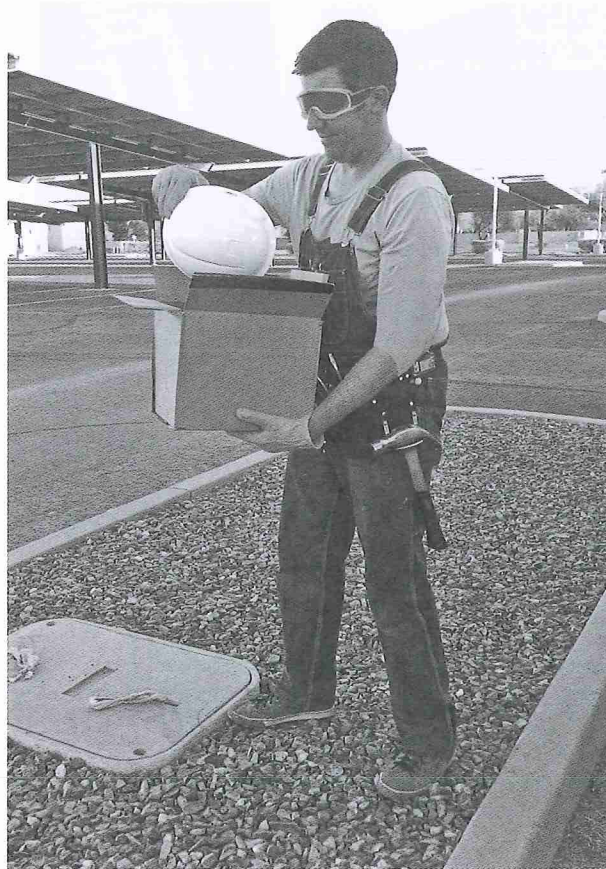


2.



GO ON TO THE NEXT PAGE 

3.



4.



5.



6.



PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
14. Mark your answer on your answer sheet.
15. Mark your answer on your answer sheet.
16. Mark your answer on your answer sheet.
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24. Mark your answer on your answer sheet.
25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. What are the speakers discussing?
(A) Plans for an upcoming event
(B) The quality of the man's poems
(C) The publishing company they work for
(D) A problem with the woman's phone
33. What does the man need?
(A) Permission from his company
(B) Contact information
(C) An extra table
(D) The location of a park
34. What will the woman do next?
(A) Call the man's manager
(B) Send a text message
(C) Talk with an editor
(D) Check a schedule
-
35. Why does the woman call the man?
(A) To discuss renewing a contract
(B) To discuss a transportation issue
(C) To announce a change in price
(D) To announce a personnel change
36. What does the man say about the current advertising?
(A) It is a good low-cost option.
(B) It has not led to a significant increase in sales.
(C) His colleagues have decided to cancel it.
(D) His colleagues do not have time to discuss it.
37. What will the speakers discuss in their next meeting?
(A) Hiring a celebrity
(B) Advertising on the Internet
(C) Expanding an advertising budget
(D) Changing advertising companies
38. Where does the conversation most likely take place?
(A) At a farmers market
(B) In a restaurant kitchen
(C) In a grocery store
(D) At a shipping company
39. Why is Miho concerned about the delivery?
(A) It seems too small.
(B) It arrived late.
(C) It contains a large quantity of one item.
(D) One type of item is missing from it.
40. What does Miho offer to do?
(A) Help the man with his task
(B) Contact Mr. Okamura
(C) Sign for a delivery
(D) Find a replacement worker
-
41. What will the man do tomorrow morning?
(A) Meet with a client
(B) Visit a doctor's office
(C) Relocate to a different office
(D) Attend a presentation
42. What does the woman tell the man to do?
(A) Fill in some forms
(B) Update a contact number
(C) Make a payment
(D) Choose a menu item
43. What reminder does the woman give the man?
(A) A colleague is out of town.
(B) A price has changed.
(C) Some software must be updated.
(D) A parking area is closed.
-

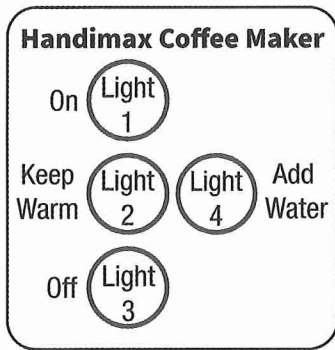
GO ON TO THE NEXT PAGE 

44. Where is the conversation most likely taking place?
(A) At a bus terminal
(B) At an airport
(C) In a hotel lobby
(D) In a conference hall
45. What does the woman ask for?
(A) A different seat
(B) A name badge
(C) A room upgrade
(D) A special menu
46. Why does the woman say, "I'm the guest speaker at a conference"?.
(A) To confirm her conference attendance
(B) To introduce herself
(C) To refuse an offer
(D) To clarify a misunderstanding
-
47. What issue does the man discuss with the woman?
(A) His employees need access to the roof.
(B) Part of his plan needs to be rescheduled.
(C) A shipment of steel was incomplete.
(D) A renovation project is over budget.
48. Who most likely is the woman?
(A) An architect
(B) A financial analyst
(C) A construction worker
(D) A building manager
49. What will the man do next?
(A) Close the building temporarily
(B) Get approval from his supervisor
(C) Reach out to city officials
(D) Arrange a new payment schedule
-
50. What does Mr. Jones announce?
(A) A change of plans
(B) A book-signing event
(C) New store hours
(D) A price change
51. What is the woman concerned about?
(A) The accuracy of some software
(B) An increased workload
(C) Customer complaints
(D) Running out of supplies
52. What does Marc emphasize?
(A) Reduced operating expenses
(B) Greater inventory availability
(C) The efficiency of a new system
(D) The need for extra training
-
53. What will begin next month?
(A) A television show
(B) A musical
(C) A photo exhibition
(D) A rehearsal for a music video
54. What does the woman say about the e-mail?
(A) She is not happy with the attached photos.
(B) She expected it to contain a video.
(C) She thought it would arrive earlier.
(D) She has not had time to read it.
55. What does the woman suggest that Michael Byrne do on Friday?
(A) Talk with her on the phone about a video
(B) Share some ideas for a new musical
(C) Help her with a problem at the studio
(D) Allow extra time to get to his appointment
-

56. What are the speakers mainly discussing?
- (A) A musician who has become successful
 (B) A company decision to stop offering a service
 (C) A licensing agreement with a popular singer
 (D) A possible change to a product
57. What problem was identified in a customer survey about video games?
- (A) Some video games are too difficult.
 (B) Customers do not like the music.
 (C) Some games only work with expensive equipment.
 (D) Some games are completely defective.
58. Why does the woman say, "So, let's not rush this decision"?
- (A) To request more funding from the division leaders
 (B) To reject the man's suggestion
 (C) To obtain a replacement product
 (D) To recommend a different musician
-
59. What does the man say he will do today?
- (A) Greet patients
 (B) Train a new employee
 (C) Transfer medical records
 (D) Make appointments
60. What is the woman concerned about?
- (A) The cost of hiring a new office assistant
 (B) Maintaining the security of electronic files
 (C) The privacy of patients in the office
 (D) Using a scheduling system
61. Why does the man feel confident in the temporary office assistant?
- (A) He will be able to help the assistant if the office gets busy.
 (B) He has worked with the assistant on other projects.
 (C) The doctor recommended that he hire the assistant.
 (D) The assistant comes from an agency that specializes in medical work.
-

Invoice	
From: Prebble Flower Distributors	
To: Michelle's Flower Shop	
Roses (125)	\$155
Tulips (100)	\$130
Calla lilies (75)	\$180
Carnations (50)	\$85

62. Why is the woman calling?
- (A) To report that an order is incomplete
 (B) To report that some flowers are damaged
 (C) To ask for a discount
 (D) To check on a client
63. What did the man forget to do?
- (A) To provide a discount
 (B) To meet with some clients
 (C) To report a delay
 (D) To correct an invoice
64. Look at the graphic. Which price will change on the invoice?
- (A) \$155
 (B) \$130
 (C) \$180
 (D) \$85
-



65. What is the problem with the coffee maker?
- (A) It often needs to be refilled with water.
 (B) It turns off unexpectedly.
 (C) Its display panel causes confusion.
 (D) The lights are not bright enough.
66. What was different about previous models?
- (A) They had more lights.
 (B) They had larger lights.
 (C) They had multicolor lights.
 (D) They had flashing lights.
67. Look at the graphic. Which light does the man suggest moving?
- (A) Light 1
 (B) Light 2
 (C) Light 3
 (D) Light 4

Langenfeld Bakery, Inc. Multiphase Schedule Product: oatmeal raisin cookies		
Phase 1	Final internal taste test (corporate-level only)	March 1
Phase 2	Shipping to local stores	March 2–4
Phase 3	Free sample distribution and 10% discount	March 5–6
Phase 4	Resumption of full-price sales	March 7

68. What does the woman say about the bakery's customers?
- (A) They are dissatisfied with the quality of a product.
 (B) They think the bakery's products are overpriced.
 (C) They are now aware of the bakery's social media accounts.
 (D) They sometimes arrive before the bakery opens.
66. Look at the graphic. Which phase is being extended?
- (A) Phase 1
 (B) Phase 2
 (C) Phase 3
 (D) Phase 4
70. What does the woman say the bakery should do?
- (A) Ship a product early
 (B) Sell a wider range of products
 (C) Hold a contest
 (D) Advertise a discount

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. Who is the speaker?
(A) An investment banker
(B) An attorney
(C) A real estate agent
(D) An architect
72. What does the speaker reassure the listener about?
(A) A price is negotiable.
(B) Some supplies have arrived.
(C) A job applicant is qualified.
(D) Clients are satisfied.
73. What is an advantage of Peckham?
(A) It has beautiful scenery.
(B) It has several parks.
(C) It is a safe neighborhood.
(D) It is popular.
-
74. Where does the talk most likely take place?
(A) At a physical therapy office
(B) At a primary school
(C) At a gym
(D) At a hospital
75. What does the speaker imply when she says, "I always double-check that the steam is working OK"?
(A) She deserves a promotion.
(B) She does not enjoy doing extra work.
(C) Some complaints are unreasonable.
(D) A task is important.
76. What will the listeners do after opening the facility?
(A) Rent lockers to guests
(B) Check membership identification cards
(C) Fold towels
(D) Answer phones
77. What is the topic of today's broadcast?
(A) Weather
(B) Astronomy
(C) Gardening
(D) Sports
78. What can the listeners do this weekend?
(A) Learn to improve their vision
(B) Watch a meteor shower
(C) Go to a musical event
(D) Listen to a special program
79. What does the speaker say some listeners can do?
(A) Win a prize
(B) Request advice
(C) Ask questions
(D) Call again later
-
80. What is the purpose of the luncheon?
(A) To announce a merger
(B) To introduce a new company president
(C) To launch a new product
(D) To celebrate a company's anniversary
81. What does the speaker say about the Panecks Corporation?
(A) It opened an office in Japan.
(B) It designed a new type of car.
(C) It sold a large number of car radios.
(D) It made a video of the company's history.
82. Why does the speaker say, "We have three monitors here in the front of the room"?
(A) To introduce new staff
(B) To remind the listeners to be careful
(C) To emphasize technology improvements
(D) To direct the listeners to watch a video
-

실전 TEST

05

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. Pering Township ----- enough money to build a new library next year.
(A) raised
(B) convinced
(C) observed
(D) tackled
102. ----- ground floor café is popular with building residents.
(A) Our
(B) Ourselves
(C) Ours
(D) Us
103. The additional training will help you become more ----- with RNV Laboratory's procedures.
(A) primary
(B) brief
(C) familiar
(D) deep
104. Reviews of employee performance are conducted ----- a quarterly basis.
(A) to
(B) against
(C) on
(D) with
105. Concert venues routinely record ----- to evaluate the success of their marketing campaigns.
(A) attendance
(B) attendant
(C) attended
(D) attending
106. The new contract must be signed and returned ----- any work can begin.
(A) before
(B) provided that
(C) as far as
(D) unless
107. The park's maps ----- the difficulty level of each hiking trail.
(A) explaining
(B) explain
(C) to be explained
(D) to explain
108. Braley's Deli prides itself on its fresh ingredients and ----- customer service.
(A) rapid
(B) occasional
(C) expected
(D) proposed

109. The next technology coordination team meeting will be held ----- teleconference at 3:00 P.M. tomorrow.
- (A) by
(B) of
(C) in
(D) for
110. Weiss Landscaping has a ----- grasp on its client base because of its excellent customer service.
- (A) firm
(B) firmest
(C) firmly
(D) firming
111. We add funds to our savings account ----- we can to ensure we have money on hand for unexpected expenses.
- (A) either
(B) even so
(C) whenever
(D) whereas
112. Last year's model of Rulster's electric vehicle ----- at a significant discount.
- (A) offers
(B) offered
(C) was offering
(D) is being offered
113. Freight trains are Choman Transport's ----- method of shipping materials if time is not an important factor.
- (A) valuable
(B) taken
(C) preferred
(D) plain
114. In order to respond to customer concerns, the sales department has collected all the ----- that has been sent.
- (A) correspond
(B) corresponded
(C) corresponding
(D) correspondence
115. Festival officials stored items that were left behind after the event until they could determine ----- owned them.
- (A) who
(B) theirs
(C) whose
(D) that
116. Even though there were problems with traffic last year, officials have again ----- to hold the parade in the city center.
- (A) updated
(B) controlled
(C) decided
(D) advanced
117. We will make arrangements for Ms. Tanaka's ----- once we finalize the schedule for her tour of our corporate headquarters.
- (A) arrive
(B) arrives
(C) arrival
(D) arrived
118. Given the benefits it will provide, members of the community were ----- excited about the proposal for a new shopping center.
- (A) responsibly
(B) popularly
(C) mistakenly
(D) understandably
119. Ultra Star Construction gained ----- savings by purchasing materials from different suppliers.
- (A) substance
(B) substantial
(C) substantiate
(D) substantially
120. Research project managers at Envira Hospital often hire external ----- with extensive experience in their fields.
- (A) patients
(B) contenders
(C) characters
(D) consultants

121. Ms. Kwan reported that she is ----- finished with her report pending receipt of final client reviews.
- (A) too
 - (B) more
 - (C) almost
 - (D) often
122. Based on sales reports from the past three months, the ----- seems to be that our newest products are gaining popularity.
- (A) aim
 - (B) trend
 - (C) offer
 - (D) style
123. Newport Hills Property Developers are hiring ----- contractors to build a state-of-the-art water filtration system.
- (A) qualified
 - (B) qualification
 - (C) qualify
 - (D) qualifies
124. ----- to *Alpine Climber* magazine include Karl Saenz and Holli Bergits, two of Europe's best photographers.
- (A) Buyers
 - (B) Novelists
 - (C) Passengers
 - (D) Contributors
125. Notes on the ----- of the merger of LN Bank and East Way Bank will be included in the meeting minutes.
- (A) financially
 - (B) financing
 - (C) financial
 - (D) financed
126. Ms. Ahmad asked that we complete our assignments ----- so that she can include them in her monthly budget report today.
- (A) prompt
 - (B) prompted
 - (C) promptly
 - (D) prompting
127. The new operations manager was surprised that the directors wanted cost estimates even for minor tasks ----- labeling.
- (A) apart
 - (B) at least
 - (C) in full
 - (D) such as
128. After additional research, Mr. Haines has ----- his report on the prevalence of migratory birds in the region.
- (A) estimated
 - (B) revised
 - (C) inflicted
 - (D) advised
129. According to the publisher, Clark Lee's book is selling well ----- a few recent negative reviews.
- (A) except
 - (B) despite
 - (C) even if
 - (D) as soon as
130. Employees in the Kano Insurance personnel department must be able to analyze every application -----.
- (A) objects
 - (B) objectives
 - (C) objecting
 - (D) objectively

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following article.

Major Expansion for Local Biotech Startup

Medicatenet, a leading biotechnology company, _____ yesterday that it has raised \$200 million in
venture capital from investors. It plans to use those _____ to install cutting-edge technology
involving machine learning to develop new medicines. The investment will enable Medicatenet to
triple its workforce _____ the next twelve months. _____ .

131. (A) announce
(B) announced
(C) announcement
(D) to announce
132. (A) funds
(B) laboratories
(C) parts
(D) teams
133. (A) between
(B) about
(C) at
(D) over
134. (A) With great fanfare, Medicatenet has published the results of a five-year study.
(B) Most therapies are developed in a trial-and-error process.
(C) Medicatenet is just one of several leading biotechnology companies.
(D) To accommodate this increase, the company has signed a lease to expand into a new facility in Norwalk.

Questions 135-138 refer to the following e-mail.

From: Valeria Sanchez <vsanchez@mellowbayresort.com>
To: Seo-Jun Hak <seo-junhak2390@aamil.com>
Subject: Arrival at Mellow Bay Resort
Date: June 4

Dear Mr. Hak,

Your stay at Mellow Bay Resort is coming soon! The check-in time is between 3:00 P.M. and 8:00 P.M. Please call us at (305) 555-0125 if you plan to arrive before or after these hours. Your room may be given to another guest if you arrive after 8:00 P.M. without ----- .
135.

When checking in, you will receive complimentary tickets for the breakfast buffet, ----- is located down the hall from the lobby. You may also want to make dinner reservations at Lookout Restaurant on the top floor of the hotel with ----- views of the ocean and town.
136.
137.

Also be sure to stop at our guest services desk for information about local attractions.

----- . There is so much in the bay area to explore! We look forward to welcoming you as our guest.
138.

Best regards,

Valeria

135. (A) notice
(B) choice
(C) appearance
(D) luggage

136. (A) how
(B) why
(C) when
(D) which

137. (A) sturdy
(B) recent
(C) spectacular
(D) faithful

138. (A) Guests used to receive a discount on one item at the gift shop on the first floor.
(B) We can help you with plans to enjoy scuba diving, sailing, or other activities.
(C) Every room has a cable television connection with access to popular movies.
(D) Guests can sometimes check in to the hotel early with no additional charge.

Questions 139-142 refer to the following letter.

January 17

Kenji Davis
26 Peartree Lane
Baltimore, MD 21205

Dear Mr. Davis,

It was a pleasure to talk with you at the Annual Model Train Show in Baltimore earlier this month.

I _____ by the high quality of the antique trains that you had on display.
139.

You mentioned that you might want to sell several sets of antique trains. Faremount Antique Auctions would be an ideal _____ for you. Twice a year we hold an online auction of antique toys that attracts bids from model train collectors from around the world. Our most recent auction was in November. _____. I believe you will find that items in our auction sold for higher prices _____ similar items did at other sites.
140.
141.
142.

Our next auction will be held May 21–22. Let me know if you are interested in participating.

Sincerely,

Justine Garcia, Faremount Antique Auctions

- 139.** (A) impress
(B) impressed
(C) was impressed
(D) was impressing

- 140.** (A) basis
(B) marketplace
(C) foundation
(D) career

- 141.** (A) I encourage you to look online at the prices paid for items in that auction.
(B) Our auctions used to be held at a historic hotel called The Faremount Rose.
(C) Some of our customers are interested in antique metal banks from the 1800s.
(D) All participants in the online auction needed credentials to enter the site.

- 142.** (A) although
(B) since
(C) nonetheless
(D) than

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Questions 143-146 refer to the following memo.

To: All Personnel
From: Harkfield Capital
Subject: Half day
Date: November 10

On Friday, November 19, beginning at 2:00 P.M., the parking garage will be power washed and the lines will be repainted. Before the workers can , the garage needs to be empty.
143.

Therefore, all employees will receive a paid half day off from work. . Those who begin at 9:00 A.M. will finish at 1:00 P.M. No lunch hours will be taken. Employees must the garage immediately after completing their shifts.
144.
145.

The garage will remain all weekend. Employees who work on the weekend must park on the street or in a paid lot.
146.

We hope you will enjoy this extra time off.

143. (A) be hired
(B) be paid
(C) rest
(D) start

145. (A) vacates
(B) vacate
(C) vacated
(D) be vacated


144. (A) Employees who start work at 8:00 A.M. will leave at noon.
(B) Confidential material should be disposed of in a secure bin.
(C) Carpooling has become increasingly popular with employees.
(D) Managers must approve all overtime requests.

146. (A) underground
(B) exact
(C) spacious
(D) closed

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following invoice.

Oma Jean's Cakes		
Customer Name:	Robert Palomino	
Customer Phone:	(704) 555-0189	
Date of Order:	October 26	
Date of Delivery:	October 28	
Delivery:	Grand Uptown Hotel	
Delivery by:	Renu Bhatti	
Two kg chocolate cake (round)		\$75.00
Chocolate icing		free
Strawberry filling		\$20.00
Message on cake: <i>"Congratulations on your retirement, Mary Ellen!"</i>		free
Special instructions: Decorate cake with yellow icing flowers		\$15.00
Delivery Fee		\$15.00
Grand Total		\$125.00

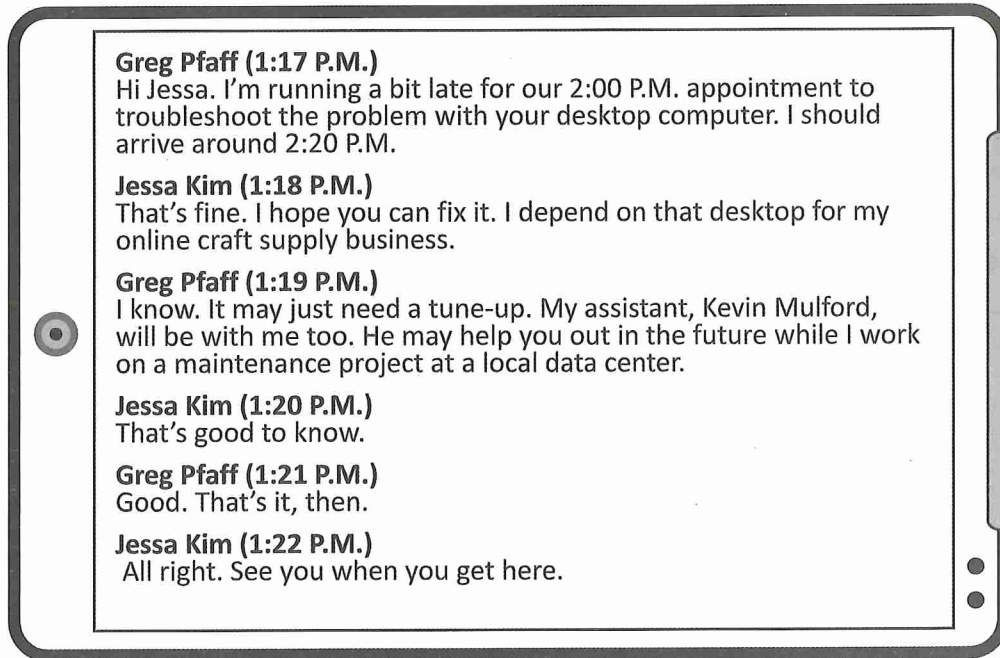
147. According to the invoice, what was purchased?

- (A) A hotel stay
- (B) Fresh flowers
- (C) Chocolate candies
- (D) A custom dessert

148. According to the invoice, who most likely is Ms. Bhatti?

- (A) A coworker of Mr. Palomino's
- (B) A member of the hotel staff
- (C) An Oma Jean's Cakes employee
- (D) A retiring chef

Questions 149-150 refer to the following text-message chain.



149. Who most likely is Mr. Pfaff?
- (A) A studio artist
 - (B) A seller of craft supplies
 - (C) A computer technician
 - (D) A building superintendent

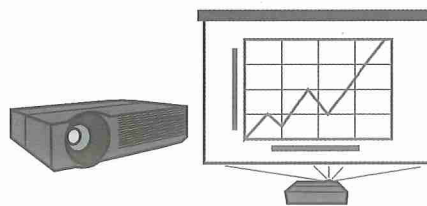
150. At 1:20 P.M., what does Ms. Kim most likely mean when she writes, "That's good to know"?
- (A) She is relieved that a problem was solved.
 - (B) She is glad that she will have help if needed.
 - (C) She is happy that Mr. Pfaff will arrive soon.
 - (D) She is satisfied with work done on a maintenance project.

Questions 151-152 refer to the following product review.

As my company's regional training manager, I am often making presentations to groups of people and rarely in the same place. I needed a portable projector to display what's on my computer screen, and the Veruvatron 800 is perfect because it is slim and light.

I did quite a bit of research comparing different brands in terms of image resolution and other specifications. Many were comparable in terms of those specifications, but the Veruvatron 800 is especially easy to bring to all my presentations, and that is ultimately why I chose this one. One flaw is that both the power cord and the VGA cord are surprisingly short. I have needed to use an extension cord pretty much every time I use it, so be prepared to do the same.

– Horace Offerman



151. Why did Mr. Offerman choose one projector over others?

- (A) It is durable.
- (B) It is easy to carry.
- (C) It has the best image quality.
- (D) It includes more accessories.

152. What does Mr. Offerman warn readers about?

- (A) The life span of a device
- (B) The length of some cables
- (C) The need for a separate case
- (D) The lack of compatibility with certain computers

Questions 153-154 refer to the following e-mail.

To:	Demetri Owens
Cc:	Theodore Scott, Halina Kibera
From:	Janice Kovack
Date:	January 10
Subject:	Next interview

Dear Mr. Owens,

It was great to speak to you about the security systems manager position. I am pleased to report that I would like you to move on to the next level of interviews. You will speak with the director of security, Mr. Scott, and his assistant, Ms. Kibera.

I will send another e-mail before the meeting with instructions on how to join the virtual conference call.

Meeting date/time: January 12 at 2:30 P.M. Eastern Standard Time

Please confirm that you can make the conference call.

Sincerely,

J. Kovack
Human Relations Agent

153. What is the purpose of the e-mail?

- (A) To advertise a job opening
- (B) To change the time of a virtual meeting
- (C) To offer a job to a candidate
- (D) To schedule an interview

154. Who is Mr. Scott?

- (A) An agent in the human relations department
- (B) The head of security
- (C) An applicant for a job in the security systems department
- (D) Ms. Kibera's personal assistant

Questions 155-157 refer to the following e-mail.

To:	board@sunnervalleyalliance.org
From:	kathleen.huff@sunnervalleyalliance.org
Date:	Tuesday, August 17
Subject:	Sunner Planning Commission meeting

Dear Board Members,

I am preparing to speak at the upcoming Sunner Planning Commission meeting and will be creating a slideshow to accompany my presentation. I have some great data to reinforce my points, but I think it will be easier for people to understand if the information is presented visually. Is anybody interested in helping me develop the visual component of my presentation? Some pie charts and diagrams would make a big impact in the slideshow.

The goal is to present the advantages and disadvantages of the three proposals for using the Holt property in northeast Sunner Valley. I am hoping that the commission accepts Ken Jansen's offer to buy the property, which is next to his land. He would expand his orchard and this would help maintain the rural nature of northern Sunner Valley.

The speaker sign-up guidelines state that I will need to submit my presentation materials before the agenda gets posted online, but they do not specify when this will happen. I will call today to find out more details.

Kathleen Huff

155. What is the purpose of the e-mail?

- (A) To coordinate speakers
- (B) To collect more statistics
- (C) To get assistance with graphics
- (D) To argue against some evidence

157. What will Ms. Huff confirm?

- (A) The boundaries of a property
- (B) The deadline for submissions
- (C) The allowed length of a presentation
- (D) The regulations for new businesses

156. What does Ms. Huff hope the planning commission will do?

- (A) Decline a proposal
- (B) Tighten a restriction
- (C) Preserve rural land
- (D) Restore some waterways

Questions 158-160 refer to the following estimate.

Waypave Hardscapes

The Finest in Residential Driveways, Walls, and Patios

ESTIMATE: #20987

DATE: 09/28

TOTAL AMOUNT: \$4,000

PREPARED FOR

Lurene Toyo
23000 S Henry Street
Fairville, GA 30013

JOB DESCRIPTION

Remove grass and old concrete patio behind the house. Lay a cement foundation for the new patio. Install Tropical Sunset tiles per client's approved plan.

MATERIALS	RATE	QUANTITY	AMOUNT
Cement	\$50 per bag	5	\$250
Tropical Sunset tiles	\$3 each	500	\$1,500
Delivery of materials			\$350
Disposal of debris			\$150
Labor			\$1,750
TOTAL			\$4,000

TERMS

\$2,000 due upon signing of contract
\$2,000 due upon completion of project
Payable by credit card, check, or bank transfer

This estimate serves as your contract. Please sign and return this document to estimates@waypavehardscapes.com.

158. For what type of work was the estimate created?
- (A) Painting a house
 - (B) Paving a driveway
 - (C) Building a stone fence
 - (D) Creating an outdoor patio
159. What most likely happened before Waypave provided the estimate?
- (A) A design proposal was accepted.
 - (B) An old patio was removed.
 - (C) A discount was offered.
 - (D) Dirt and debris were removed from a yard.
160. How much will Ms. Toyo owe when she signs the contract?
- (A) \$1,500
 - (B) \$1,750
 - (C) \$2,000
 - (D) \$4,000

Questions 161-163 refer to the following e-mail.

To:	Quynh La Tran <tqla@tevanto.vn>
From:	Customercare@shoppedesjeans.fr
Date:	September 22
Re:	Order #93887

Dear Ms. Tran:

Thank you for contacting Shoppe des Jeans Customer Care about order #93887. I am sorry you are not happy with your purchase. — [1] —. The product you ordered, Women’s Stretch Jeans size 36 in midnight blue, is one of our best-selling women’s styles. In order to get the dark blue color that makes these jeans such a standout, the fabric is dyed twice to deepen the color of the denim. — [2] —. The item’s label clearly states that some dye may rub off on light-colored fabric or upholstery until the product has been washed several times. — [3] —. It also suggests washing the jeans with dark colors only, as the dye may run in the wash.

It is unfortunate that you did not see these warnings and that your sofa has become discolored as a result. — [4] —. Our goal at Shoppe des Jeans is 100% customer satisfaction with every purchase. This kind of situation, however, is not covered under our customer service guarantee, since the issue with the dye is addressed on the product’s label. I suggest you try treating the sofa with baking soda, followed by upholstery cleaner.

Regards,

Bertine Olivier
Customer Care Representative, Shoppe des Jeans

TEST 5

161. Why did Ms. Tran contact Shoppe des Jeans Customer Care?
- (A) She received jeans that were the wrong color.
 - (B) Her jeans ruined her light-colored clothing.
 - (C) She was unhappy with the style of her jeans.
 - (D) Her jeans stained an item of furniture.

162. How does Ms. Olivier help Ms. Tran?
- (A) By sending a new pair of jeans
 - (B) By offering a full refund
 - (C) By offering a discount on future orders
 - (D) By suggesting a way to fix a problem

163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“Each pair of jeans comes with a large label displaying the care instructions.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

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Questions 164-167 refer to the following brochure.

Lado Shopping Center

Rebbly Development is pleased to announce the approval of a new project, the Lado Shopping Center in Springfield. This rapidly expanding city is conveniently located near the capital, and Lado Shopping Center is set to deliver an excellent shopping experience for all. We expect to finish construction next year.

Property Highlights

- 150,000 square feet of retail and office space
- \$25 per square foot (ground floor)
- \$20 per square foot (upper floors)
- Space available for lease or rent
- Space can be custom-built in consultation with Rebbly Development

Area Attractions

- Located near the aquarium, several parks, and the river
- Two major access roads: Hemley Boulevard and Route 82, with additional connection to Highway 35 to be completed in five years
- 4,000 new homes to be built in Springfield within three years
- Nearby parking structure with ports for electric vehicles to be completed within two years
- Movie theaters, amusement park, and other attractions nearby

164. What is indicated about the new property?

- (A) It will contain movie theaters.
- (B) It will offer private residences.
- (C) Ground-floor units cost more than upper-level units.
- (D) Parking is included for free with all spaces.

165. The word "deliver" in paragraph 1, line 3, is closest in meaning to

- (A) carry
- (B) provide
- (C) send
- (D) purchase

166. What is indicated about Springfield?

- (A) It is owned by Rebbly Development.
- (B) Its population is expected to increase.
- (C) It does not have river access.
- (D) Its economy is based on manufacturing.

167. When will the connection to Highway 35 be completed?

- (A) In one year
- (B) In two years
- (C) In three years
- (D) In five years

Questions 168-171 refer to the following text-message chain.

Jack Elling (10:35 A.M.)

Hi, everyone. Would anyone be able to come into the shop to work tonight? Kelly is having car problems and can't work her shift.

Emily Chin (10:37 A.M.)

I can't, sorry. But aren't Maria and Koji also working? Don't we usually have two people in the evenings?

Jack Elling (10:39 A.M.)

Yes, we usually have two people, and those two are working tonight. But we are having our special promotion, giving away samples of our new ice cream flavors. I need a third person to help with that.

Emily Chin (10:40 A.M.)

I'm attending a birthday party this afternoon, so I can't do it.

Cameron Stein (10:42 A.M.)

I could stay on after my day shift is over.

Emily Chin (10:43 A.M.)

Actually, I could work 6–9 P.M. if you don't want to stay. My party is only a few hours. What do you think?

Cameron Stein (10:44 A.M.)

Well, I could really use the overtime hours.

Emily Chin (10:45 A.M.)

OK.

Jack Elling (10:46 A.M.)

Thanks, Cameron!

168. Why does Mr. Elling start the text-message chain?
- (A) To tell Ms. Chin that she missed a work shift
 - (B) To ask someone to cover a work shift
 - (C) To extend an invitation to a special event
 - (D) To ask for a ride to work
169. What is happening at the shop tonight?
- (A) Staff will work on new recipes.
 - (B) Staff will offer free ice cream tastings.
 - (C) Staff will participate in a training session.
 - (D) Staff will hold a going-away party for a colleague.
170. Where is Ms. Chin going today?
- (A) To Mr. Stein's house
 - (B) To a car repair shop
 - (C) To a party
 - (D) To a movie
171. At 10:44 A.M., what does Mr. Stein most likely mean when he writes, "Well, I could really use the overtime hours"?
- (A) He is accepting Ms. Chin's apology.
 - (B) He is declining Ms. Chin's offer.
 - (C) He enjoys working at the shop.
 - (D) He prefers to work in the evening.

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Questions 172-175 refer to the following summary of a report.

Kiame Tire Factory Productivity Report

Preparer: Wilma Najjar, Systems Engineer

Date of review: April 10

Reason for review: Quarterly inspection

Summary: I have completed my inspection of all equipment and machinery at the plant. — [1] —. The main components of the production line are running as expected. These components include mixers, rollers, and the textile production system. — [2] —. The rotating drums for assembling the tires that were added last quarter have also been functioning as expected. Finally, the molds for the tire treads are beginning to show some signs of wear. Employees have flagged these molds, and the molds will be removed from the production line.

Recommendations: Purchasing new replacement molds is the top priority. See the report in the section dedicated to tire molds for details. — [3] —. Finally, as the Kiame plant increases its production, adding more mixers will be crucial to making more tires. The company must decide at that point whether to purchase newer mixer models or to upgrade those that we are currently using. — [4] —. However, replacing the older mixers will speed up production, which will likely outweigh any additional cost.

172. Why did Ms. Najjar most likely prepare the report?
- (A) To explain why the mixing equipment is not working properly
 - (B) To document findings of a factory inspection
 - (C) To explain why productivity has recently decreased
 - (D) To justify the purchase of new rotating drums

173. What is true about the tire molds?
- (A) There is a separate section about them in the report.
 - (B) They have all been replaced recently.
 - (C) They are not produced within the factory.
 - (D) More tires can now be produced with fewer molds.

174. What is indicated about the Kiame Tire Factory?
- (A) Most of its equipment is old.
 - (B) It is less expensive to maintain than anticipated.
 - (C) It is likely to grow in the future.
 - (D) It has recently lost several employees.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

“Of course, replacing existing models would be more costly.”

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following announcement and article.

Call for Entries: Annual Sustainability Competition

Sponsored by the League of New Zealand Builders

PURPOSE: The League of New Zealand Builders (LNZB) wants to recognize an individual whose contribution to a new construction features design innovations that are environmentally friendly. The winner will be featured at an on-site celebration and show guests and journalists around the finished building, explaining its environmental highlights.

ENTRANTS: Priority consideration will be given to members of the LNZB, but any professional builder who completes a project in New Zealand before 15 December of this year may apply. Go to the LNZB Web site for the submission form.

DUE DATE: All submissions are due by 15 December.

JUDGING PROCESS: The application and vetting process includes several steps. After screening the candidates, judges will choose semifinalists. Then a special panel will choose this year's recipient.

FOR MORE INFORMATION: Visit www.leagueofnewzealandbuilders.org.nz to learn more about the LNZB and past winners.

Rahotu Wins LNZB Prize

(17 March)—The League of New Zealand Builders (LNZB) yesterday announced that Maia Rahotu won this year's Sustainability Competition. Ms. Rahotu, whose work on building designs throughout New Zealand goes back many years, won the award for her design of the Rowan Community Centre. The centre utilized renewable and recycled materials throughout its construction. In April, Ms. Rahotu will be formally presented with the award during the ceremony at the centre; details will be announced soon. "It was a tough decision this year," said LNZB's director, Thomas Young. "All applicants chose materials that minimize environmental impact. But we

were able to narrow the candidates to three top choices, each of whom was interviewed by our panel of experts."

Building components in the Rowan project were thoughtfully selected by Ms. Rahotu to minimize environmental impact, Young added. "However, what is exceptional about Ms. Rahotu's design is how well it harvests solar energy."

According to experts at LNZB, her solar design generates a high surplus of electricity beyond the building's requirements. This surplus is transmitted to the region's power grid—in effect reducing strain on local energy production.

176. What does the announcement indicate about the award?
- (A) Its winner is chosen by Mr. Young.
 - (B) Its focus is on making cities smaller.
 - (C) It is given out every year.
 - (D) It includes a cash prize.
177. According to the announcement, what is required of candidates for the competition?
- (A) Sponsorship from an LNZB mentor
 - (B) New Zealand citizenship
 - (C) Membership in the LNZB
 - (D) Completion of a building project
178. According to the article, what is true about Ms. Rahotu?
- (A) She has significant design experience.
 - (B) She served on the LNZB selection panel.
 - (C) She recently moved to the region.
 - (D) She specializes in designing apartment buildings.
179. What will Ms. Rahotu do in April?
- (A) Join a special LNZB panel
 - (B) Become the head of the LNZB
 - (C) Lead a tour of a building
 - (D) Submit an entry in a competition
180. According to the article, why is Ms. Rahotu's design exceptional?
- (A) It uses a high percentage of recycled materials.
 - (B) It produces a large amount of electricity.
 - (C) Its roof and walls have curved shapes.
 - (D) It has a garden that covers most of the roof.

Questions 181-185 refer to the following instructions and e-mail.

LAZON COLOR SWIRL CUTTING BOARD

Model #B875

Always wash the product soon after each use, especially after cutting acidic fruits and vegetables like oranges and tomatoes.

Refrain from using bleach or cleaners with chlorine, which the board can absorb. For tough food stains, soak the board in soapy water for five minutes. Be sure to remove the leather hanging strap before cleaning, since water will make the leather tough and brittle.

To store your product, hang it upright from the leather strap on a wall or shelf. Do not store it in direct sunlight, since this will cause the vibrant colors of the board to fade. Periodically, polish the board with a light coat of olive oil to help the board's colors stay bright.

Like all Lazon products, our cutting boards are handmade. With minimal upkeep, you can keep your product looking like new.

If you have any problems with your board, please e-mail us at support@lazonproducts.com. Our policy is to replace at no cost any defective parts or products within three months of purchase. At Lazon Products, quality is our top priority!

From:	Jonas E. Iversen < jonaseiversen@daylightcommerce.com >
To:	support@lazonproducts.com
Date:	August 2, 4:58 P.M.
Subject:	Model #B875

Hello,

I'm writing in regard to a defect in my Lazon Model #B875 board. I was very careful to follow all the maintenance tips that came with the product, but when I was taking off the leather strap as instructed, I noticed a small tear had formed in the middle. It's not very large now, but it will only get bigger after a couple more months of use. Even though I purchased the product four months ago, I only started using it one month ago. Is the leather strap still covered under your defective parts policy? I'd like to get a new one.

Thank you for your assistance.

Jonas E. Iversen

- 181.** What do the instructions describe?
- (A) How to display a piece of artwork
 - (B) How to prepare a type of gourmet food
 - (C) How to use a construction tool
 - (D) How to take care of a piece of kitchen equipment

- 182.** According to the instructions, what can oil be used for?
- (A) To make a product taste better
 - (B) To make a product look better
 - (C) To make a product run faster
 - (D) To make a product stronger

- 183.** What was Mr. Iversen most likely about to do when he noticed a problem?
- (A) Clean the product
 - (B) Store the product
 - (C) Display the product
 - (D) Assemble the product

- 184.** How long has Mr. Iversen owned the product?
- (A) For one month
 - (B) For two months
 - (C) For three months
 - (D) For four months

- 185.** What does Mr. Iversen ask Lazon Products to do?
- (A) Give him maintenance tips
 - (B) Give him a full refund
 - (C) Send a replacement part
 - (D) Offer to repair the product

Questions 186-190 refer to the following Web page, e-mail, and invoice.

https://www.flutteringwings.com.mx			
About Us	Reservations	FAQ	Contact Us
<h2>Fluttering Wings Resort</h2>			
<p>Located just minutes from the entrance to the Tall Trees Monarch Butterfly Sanctuary, Fluttering Wings Resort is Mexico's finest eco-friendly destination. Open year-round, our facilities include a full-service restaurant, a relaxing swimming pool, and a rooftop deck with an amazing view.</p>			
<p>Butterfly season is from mid-November to early March, and millions of monarch butterflies pass the winter at the Tall Trees sanctuary. Visitors can hike up the mountain on foot, but most prefer to participate in our guided horseback tours. Our expert guides, who escort visitors up the mountain, are all local villagers. They continuously scout the sanctuary for the best viewing locations.</p>			
<p>At all times of the year, we offer hiking trails, bird-watching, and horseback riding. Electric vehicle tours of the villages and farms outside the sanctuary are also available.</p>			

To:	Carmen Sanchez <c.sanchez@flutteringwings.com.mx>
From:	James Norville <jnorville@itiaworld.org>
Date:	June 12
Subject:	International Travel Industry Association Guardian Award
<p>Congratulations, Carmen Sanchez!</p> <p>Fluttering Wings Resort has been named a recipient of an International Travel Industry Association Guardian Award. The ITIA Guardian Award includes a \$5,000 cash award and one year of free support from our advisory team. ITIA experts can advise Fluttering Wings on ways to operate your business more efficiently and to use the Web to promote your services to potential visitors. A member of our advisory team, Rosa Del Vio, would like to present the award to you and visit your resort in July or August. She will be in touch with you before the end of the month.</p> <p>Sincerely,</p> <p>James Norville</p> <p>Executive Director, International Travel Industry Association</p>	

Fluttering Wings Resort**INVOICE**

Name: Julio and Lisa Bardom
Prepayment received on: February 1
Dates of stay: February 25–27

King-size room: two nights at \$95/night	\$190.00
Guided butterfly sanctuary tour: \$40 x 2	\$80.00
Total	\$270.00

Amount Paid:	\$270.00
Balance Due:	\$0.00

Note: Regarding your question, don't worry—the butterflies don't depart the reserve until early March.

- 186.** What can guests do at Fluttering Wings Resort?
- (A) Learn to scuba dive
 - (B) Take a cooking class
 - (C) Observe birds
 - (D) Rent scooters
- 187.** According to the e-mail, in what way can ITIA help Fluttering Wings Resort?
- (A) By teaching employees how to raise butterflies
 - (B) By helping the resort improve its online advertising effort
 - (C) By providing the resort with new laptop computers
 - (D) By constructing additional guest rooms
- 188.** What resort activity will Ms. Del Vio be unable to do during her visit?
- (A) Tour the local villages in an electric vehicle
 - (B) Take a guided horseback tour
 - (C) Visit a sanctuary while millions of butterflies are there
 - (D) Use the resort swimming pool
- 189.** What is the purpose of the note on the receipt?
- (A) To reassure the Bardoms about the timing of their trip
 - (B) To explain why the bill included an extra charge
 - (C) To thank the Bardoms for visiting a resort
 - (D) To warn the Bardoms of a possible disappointment
- 190.** How will the Bardoms most likely tour the butterfly sanctuary?
- (A) On foot
 - (B) On bicycles
 - (C) On horseback
 - (D) In all-terrain vehicles

Questions 191-195 refer to the following advertisement and e-mails.

15th Annual Innovations in Horticulture and Agriculture Conference

At the renovated Blane Hotel and Conference Centre, London, UK

10-12 November

innovationsinhorticulture.org.uk

Featured Speakers:

- Chen Wan, China
- Hope O'Brian, United Kingdom
- Piet Bax, Netherlands
- Emil Savov, Bulgaria

For more information and to register, visit the Innovations in Horticulture and Agriculture Web site. Student discounts available with ID. A limited number of hotel rooms are available at the conference site. There is a complimentary bus service for attendees staying at nearby hotels.

E-Mail Message

To: Piet Bax <pbax@mailcrate.com>
From: Jacob Brewster <jbrewster@sootenfarms.co.uk>
Subject: Lighting Information
Date: 18 December

Dear Mr. Bax:

It was wonderful meeting you in London last month. Thank you for taking the time to talk to me after your speech and for agreeing to the video meeting on 5 January. I'm going to ask my project manager, Ms. Woo-Jin Ko, to join us. Among other things, Ms. Ko has some questions about lighting for my greenhouses. I think she has some questions about the products offered by the Brillante Luxlight company. I understand you helped design some of their products, so perhaps you can offer some advice. I know we'll both have many other questions, so I do appreciate this opportunity. I also hope I will be able to visit sometime in the spring and get an in-person look at your greenhouses.

Sincerely,

Jacob Brewster

To:	Jacob Brewster <jbrewster@sootenfarms.co.uk>
From:	Juana Galvez <jgalvez@brillanteluxlight.com.mx>
Subject:	Agreement
Date:	30 January

Dear Mr. Brewster:

We received the request and the design specifications from you. Unfortunately, the recent inclement weather has delayed the shipments of some materials we need to begin production. However, once these materials arrive, we will fast-track your order and begin production immediately.

Sincerely,

Juana Galvez

- 191.** What does the advertisement indicate?
- (A) The number of student discounts is limited.
 - (B) The conference will last for fifteen days.
 - (C) Free busing from hotels is available.
 - (D) The conference center is being renovated.
- 192.** Where did Mr. Brewster and Mr. Bax most likely meet?
- (A) At a conference
 - (B) On a plane flight
 - (C) At a charity fund-raiser
 - (D) At the Brillante Luxlight office
- 193.** In the first e-mail, what does Mr. Brewster say he will do?
- (A) Reschedule a video meeting
 - (B) Hire a new project manager
 - (C) Change an order he made
 - (D) Include someone else in a meeting
- 194.** What is the purpose of the second e-mail?
- (A) To ask Mr. Brewster to send a shipment
 - (B) To discuss the status of an order
 - (C) To explain some specifications
 - (D) To complain about the quality of a product
- 195.** What is suggested about Mr. Brewster?
- (A) He owns farmland in both the United Kingdom and Bulgaria.
 - (B) He wants to start a new business with Mr. Bax.
 - (C) He developed a new agricultural product.
 - (D) He ordered lights for some indoor plants.

Questions 196-200 refer to the following advertisement, review, and e-mail.

ORANGE LIGHT GYM GRAND OPENING WEEK

Orange Light Gym is coming to Singapore! Join us as we open our newest and best gym in April. This will be our first location in Singapore, and we will add two other locations later this year.

- 10 percent off for new Orange Light Gym members who sign up during our Orchard Road grand opening event from 4 April until 8 April
- Singapore bodybuilding legend Ronny Cho appearing on 5 April
- World-famous trainer Lina Sitaman appearing on 6 April

ORANGE LIGHT GYM ▪ 1140 Orchard Road ▪ Singapore

Orange Light Gym Marina South

183 Reviews

2 October

Max Halle



I have been a regular Orange Light Gym member for ten years and generally like their service. I live in Dubai but travel to Singapore for work regularly, so it's great to belong to a gym with locations in both countries! The Marina South gym in Singapore is very clean and well designed, but there are two areas that need improvement. There are not enough machines, especially compared to the much larger Orchard Road location. Also, I have visited the gym about ten times and on nearly half of those occasions, the pool was not available for use. I will still use this gym because of the global membership, but I hope they address the cause of the pool closures.

To:	Sam Adawi
From:	Ani Wayanti
Date:	14 October
Subject:	Stokner Service

Mr. Adawi,

I know we have a one-year contract with Stokner Service, but I am very concerned. The problems that we have had at the Orange Light Gyms in Singapore are due to improper maintenance. Quite simply, I don't think the workers that Stokner employs are trained well enough to do their jobs. Can we meet to discuss this? The sooner we resolve this issue, the better.

Ms. Wayanti
Regional Manager
Orange Light Gym

- 196.** According to the advertisement, what is indicated about Orange Light Gym's Orchard Road location?
- (A) It is Orange Light Gym's only location with a pool.
(B) It is the first Orange Light Gym in Singapore.
(C) It is owned by a famous bodybuilder.
(D) It offers classes led by a popular trainer.
- 197.** What does Mr. Halle indicate about the Orange Light Gym Marina South location?
- (A) It is not conveniently located.
(B) It is not very clean.
(C) It has more machines than the Orchard Road location.
(D) It is smaller than the Orchard Road location.
- 198.** What is true about Mr. Halle's membership in the Orange Light Gym?
- (A) He plans to cancel it.
(B) He received a 10 percent discount.
(C) He never used it to enter the Dubai location.
(D) He started it before locations opened in Singapore.
- 199.** Why did Ms. Wayanti send the e-mail?
- (A) To express concern about a hired company's poor work
(B) To ask about becoming a gym member
(C) To discuss an overpayment
(D) To recommend hiring better trainers
- 200.** What is suggested about Stokner Service?
- (A) It services Orange Light Gym locations in Dubai.
(B) It fixes the exercise machines at Orange Light Gyms in Singapore.
(C) It is not maintaining the pools at Orange Light Gyms well.
(D) It was recently bought by another company.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.