

Learning How To Communicate So Others Will Understand

Having the ability to communicate and interact more effectively has never been more critical to your success or the success of your organization than now. If the essence of communication is to send the message and have it received as you intended, then you need to communicate in a style that the other person will understand. For the first time in our lifetime, we are working with five generations – each generation communicates and interacts differently. In this course, you will learn how to adapt your communication and listening style to be better understood – regardless of gender or generation. We are not born good communicators or listeners, but we can learn to be. This course will teach you how.

Duration: Self-paced. Live coaching session after completing the exercises, questions and answers and the final review.

Who should complete this course: This advanced communication course is ideal for anyone transitioning into a management position or leadership role. A must for new or current managers, team leaders and supervisors. Those looking to be promoted will also benefit by completing this course.

You will learn how to:

- Define the communication process, identify, and overcome barriers
- Understand your communication and listening style and how that impacts others
- Better understand, respect, and appreciate generational communication differences
- Improve individual and team performance through a more effective way to communicate

After completing this course, you will be able to:

- Communicate and interact more effectively up, down and across the organization
- Be better understood regardless of gender or generation.
- Apply the use of active listening skills in oral communication
- Reduce conflict and improve your negotiating skills by communicating more effectively

Added Value:

- DISC Behavioural Assessment
- 24/7 support ongoing support via text or email
- Live one-on-one coaching session after completing the course
- 30/60-day follow-up coaching session to ensure you benefit the most from participating.